

County Connection

2477 Arnold Industrial Way Concord, CA 94520-5326 (925) 676-7500 countyconnection.com

ADVISORY COMMITTEE MEETING AGENDA

**Tuesday, May 14, 2019
1:00 p.m.**

**County Connection
Gayle B. Uilkema Memorial Board Room
2477 Arnold Industrial Way
Concord, California**

The committee may take action on each item on the agenda. The action may consist of the recommended action, a related action or no action. Staff recommendations are subject to action and/or change by the committee.

1. Call to Order
2. Agenda Approval
3. Approval of Minutes of January 8, 2019*
4. Public Comment
5. Consent Calendar: None
6. Fiscal Year 2020 Draft Budget and Ten Year Forecast*
(The Board approved the preliminary budget so a timely TDA claim can be submitted to MTC. The full FY 2020 and Ten Year Forecast attachment is available online.)
7. Award Contract for Provision of Paratransit Operations & Maintenance Services to Transdev Services, Inc.*
(The Board approved Resolution No. 2019-022, authorizing the General Manager to enter into a contract with Transdev Services, Inc. for the operations and maintenance of Paratransit Services. The contract will be a two-year term effective July 1, 2019, with three one year options, at a cost not to exceed \$14,060,935 for the base two year term.)
8. FY 2020 Marketing Plan*
(The Board approved the FY 2020 Marketing Plan.)
9. Public Hearings for Bishop Ranch Service Restructure*
(Staff will provide an update on the public hearing process for the proposed changes to routes serving San Ramon and Bishop Ranch.)

*Enclosure

Clayton • Concord • Contra Costa County • Danville • Lafayette • Martinez
Moraga • Orinda • Pleasant Hill • San Ramon • Walnut Creek

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

10. ADA – Monthly Reports

- a. LINK Monthly Operating Reports – January and February 2019*

11. Fixed Route – Monthly Reports

- a. Fixed Route Ridership Reports – January and February 2019*
- b. Clipper Use Trend – January and February 2019*

12. Driver Excellence Program Winners

- a. March 2019 – William Quevedo
- b. April 2019 – Gary Chatmon-Logan

13. Committee Member Communications

14. Adjournment – Next Meeting – July 9, 2019

*Attachments

General Information

Public Comment: Each person wishing to address the committee is requested to complete a Speakers Card for submittal to the Committee Chair before the meeting convenes or the applicable agenda item is discussed. Persons who address the Committee are also asked to furnish a copy of any written statement to the Committee Chair.

Persons who wish to speak on matters set for Public Hearings will be heard when the Chair calls for comments from the public. After individuals have spoken, the Public Hearing is closed and the matter is subject to discussion and action by the Committee. A period of thirty (30) minutes has been allocated for public comments concerning items of interest within the subject matter jurisdiction of the Committee. Each individual will be allotted three minutes, which may be extended at the discretion of the Committee Chair.

Consent Items: All matters listed under the Consent Calendar are considered by the committee to be routine and will be enacted by one motion. There will be no separate discussion of these items unless requested by a committee member or a member of the public prior to when the committee votes on the motion to adopt.

Availability of Public Records: All public records relating to an open session item on this agenda, which are not exempt from disclosure pursuant to the California Public Records Act, that are distributed to a majority of the legislative body, will be available for public inspection at 2477 Arnold Industrial Way, Concord, California, at the same time that the public records are distributed or made available to the legislative body. The agenda and enclosures for this meeting are posted also on our website at www.countyconnection.com.

Accessible Public Meetings: Upon request, County Connection will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service so that it is received by County Connection at least 48 hours before the meeting convenes. Requests should be sent to the Board Clerk, Lathina Hill, at 2477 Arnold Industrial Way, Concord, CA 94520 or hill@countyconnection.com

Shuttle Service: With 24-hour notice, a County Connection LINK shuttle can be available at the BART station nearest the meeting location for individuals who want to attend the meeting. To arrange for the shuttle service, please call Katrina Lewis – 925/680 2072, no later than 24 hours prior to the start of the meeting.

Currently Scheduled Board and Committee Meetings

Board of Directors:	Thursday, May 16, 9:00 a.m., County Connection Board Room
Administration & Finance:	Wednesday, June 5, 10:00 a.m., 1676 N. California Blvd #620, Walnut Creek
Advisory Committee:	Tuesday, July 9, 1:00 p.m., County Connection Board Room
Marketing, Planning & Legislative:	Thursday, June 13, 8:30 a.m., 3338 Mt. Diablo Blvd, Lafayette
Operations & Scheduling:	Friday, June 7, 8:15 a.m., 3338 Mt. Diablo Blvd, Lafayette

The above meeting schedules are subject to change. Please check the Website (www.countyconnection.com) or contact County Connection staff at 925/676-1976 to verify date, time and location prior to attending a meeting.

This agenda is posted on County Connection's Website (www.countyconnection.com) and at the Administrative Offices, 2477 Arnold Industrial Way, Concord, California

INTER OFFICE MEMO

Summary Minutes
Advisory Committee
County Connection
Gayle B. Uilkema Memorial Board Room
2477 Arnold Industrial Way
Concord, CA
Tuesday, January 8, 1:00 p.m.

Members: David Loyd, Jim Donnelly, David Piper

Staff: Sean Hedgpeth, Rashida Kamara

Public: Kristin Visbal

1. **Call to Order:** Meeting was called to order at 1:00 p.m.
2. **Approval of Agenda:** The agenda was approved.
3. **Approval of the Minutes of November 13, 2018:** The minutes were approved as presented, with one correction of the date of the January meeting.
4. **Public Comment and/or Communication:**
None.
5. **Consent Calendar**
None.
6. **Website Update**
Mr. Hedgpeth informed the committee about the new website and encouraged members to take a look.
7. **Paratransit RFP**
Ms. Kamara informed the committee about the pending LINK Paratransit RFP. She shared the schedule, which Mr. Donnelly commented was very aggressive. Ms. Kamara stated that this new RFP will have some more room for innovation and new approaches to delivering ADA rides and a small number of fixed routes. Ms. Kamara then informed the committee that a contractor will be selected in April 2019, with a contract for two years.
8. **Call Center Update**
Mr. Hedgpeth informed the committee that County Connection staff took a look at the call volumes and presented the results to the board. The board then decided to make the closure of the customer service center on Saturdays permanent. Mr. Donnelly asked if we have the ability to leave a message. Mr. Hedgpeth replied that we currently don't have the capability but a recorded message is played back that suggests going to the website.

9. **Service Restructure Outreach Plan**

Mr. Hedgpeth informed the committee that County Connection staff have a plan to inform our riders of the significant changes that will take effect in March 2019. In addition, branded Clipper Cards with stored value of a Day Pass will be distributed at BART stations.

10. **Final Board Approved Service Restructure**

Mr. Hedgpeth informed the committee that most of the original service change proposal that was presented to the committee in Spring 2018 has been passed by the board. The only changes to the original proposal include retaining Route 315.

11. **ADA Monthly Reports**

LINK monthly operating for October 2018 was reviewed. Ms. Kamara informed the committee that the complaints are up because we now have a better system to capture them, where as last year a lot of potential complains may not have been logged properly. She also mentioned that First Transit is tweaking its scheduling algorithm to better match riders, which may have an effect on vehicle speeds, miles and hours.

12. **Fixed-Route Staff Reports**

Fixed-route Ridership Report – The monthly report for October 2018 was reviewed. Mr. Hedgpeth informed the committee that this was a flat ridership month with only a 0.2% decrease in average weekday ridership over last year.

13. **Member Communication:**

Mr. Donnelly expressed his desire for the Advisory Committee to take a more active role in advising the board. He wanted to receive items from the other board committees before they reach the board, in order to give input that could change outcomes of certain projects. Mr. Hedgpeth stated that other agencies sometimes use incentives to draw more participation. Ms. Visbal said that some of her clients who use transit regularly would be very interested in serving on the committee if a transit pass was offered.

Chair Piper notified the committee that his term expires in April 2019, and he is almost certain he will be moving to Houston this year. He then said that the March 2019 meeting would be his last, and expressed a desire to ensure a suitable replacement is found.

14. **Next Scheduled Meeting:** The next meeting is scheduled for March 12, 2019, at 1 pm at the County Connection board room.

15. **Adjournment:** The meeting adjourned in honor of the passing of local transit advocate Ralph Hoffman at 1:48 pm.

Minutes prepared by Sean Hedgpeth on January 15, 2019.

To: Board of Directors

Date: April 18, 2019

From: Erick Cheung, Chief Finance Officer

Reviewed by: Rick Ramacier, GM

SUBJECT: Fiscal Year 2020 Draft Budget and Ten Year Forecast

SUMMARY:

County Connection's Fiscal Year (FY) 2020 Draft Budget and Forecast has been reviewed by the Administration and Finance Committee (A&F Committee) and is forwarded for review and approval for the purpose of filing a timely Transportation Development Act (TDA) claim with Metropolitan Transportation Commission (MTC).

The FY 2020 Budget proposes \$42,263,587 in operational and capital expenses for fixed route and paratransit with revenues to offset these costs. County Connection's main revenue source is TDA 4.0 funds from MTC; the budget proposes using \$17,811,362, which is \$3,098,006 less than MTC estimates we will receive next fiscal year of \$20,909,368. *TDA reserves are estimated to end higher* in FY 2020 with a balance of \$18,543,000. Several factors have occurred which changes the financial forecast compared to the recent budgets. One of the main reasons is Senator Beall's Senate Bill 1 (SB1) Road Repair and Accountability Act of 2017 continues with Proposition 6 failing in the November 2018 elections. Also, gas prices are still rising compared to the previous years which funds our State Transit Assistance (STA) allocations. Both of these factors will bring in an additional \$2,778,000 next year compared to the prior year forecast. These increases are based upon the California Controller's estimate for STA revenue and assumes CCTA Board will continue allocations based upon FY 2019.

Another key factor based upon MTC's February estimate from the Contra Costa Auditor's Office, TDA revenue continues to improve in FY 2019 from \$18,312,124 to \$20,061,221 an increase of nearly 10%. The FY 2020 estimate is \$20,909,368 or a 4.2% increase over the revised amount, which is \$2,048,368 higher than previous year budget forecast. Also, the Board approved service and fare adjustments for the first time since 2009 which will improve efficiencies and provide additional fare revenues. These changes will take longer to evaluate the financial impact with various modifications occurring from fare subsidies to increased Clipper usage. Finally, while CalPERS employer rates and unfunded liability payments will still rise significantly over the next several years, it is lower than the previous year CalPERS Actuarial Valuation report by \$1,500,000 over a 5-year period (between FY 2020 - FY 2025). The proposed budget and forecast are important tools to understanding the financial changes, and while positive compared to the previous years, it is still necessary to maintain a prudent reserve with MTC and plan accordingly for future expenses.

The A&F Committee recommends that the Board of Directors approve Resolution No. 2019-020 which will approve the FY 2020 Draft Budget so a timely TDA claim will be filed. An updated draft budget will be presented in May and the final proposed budget will be submitted in June for Board approval following a public hearing.

Overview of Fiscal Year 2019

Expenses

Estimated Operating Expenses (Page 2) for FY 2019 are expected to be \$39,075,460, which is below the adopted budget of \$39,474,896 by \$399,436 (1.0%). The following is an analysis of estimated expenses in comparison to budget:

Category	Description	FY 2019 Estimated Amount (\$ in thousands)	FY 2019 Budget Amount (\$ in thousands)	Estimated Amount Over (Under) Budget (\$ in thousands)
FIXED ROUTE				
Wages and benefits	Wages and benefits are over budget since the MOUs were renewed after budget adoption. The budget did assume a 3% COLA as in past MOUs, but provided 3 months earlier than in year 1 of the new MOUs. Also, sick pay for operators is unusually high this year. Finally, medical/cafeteria rates went up between 15%-20%. This is part of the reason we incorporated a larger contingency amount than past years.	\$ 25,875	\$ 25,536	\$ 339
Services	Services are currently higher than budget because Clipper Fees have risen dramatically over the last couple of years. We have seen a switch from passes and cash to Clipper. Clipper FY18 expense - \$55K and estimated FY19 expense - \$90K.	\$ 2,249	\$ 2,216	\$ 33
Materials and supplies	Diesel fuel costs are rising, but lower than budget by \$125K.	\$ 2,752	\$ 2,910	\$ (158)
Other Categories		\$ 2,057	\$ 2,130	\$ (73)
Contingency	Contingency is reflected in FY19 estimate being higher for salaries and services.	\$ -	\$ 800	\$ (800)
	Total Fixed Route	\$ 32,933	\$ 33,592	\$ (659)
PARATRANSIT				
Wages and benefits	Wages and benefits are over budget with the hire of the ADA Manager through the staff reorganization.	\$ 267	\$ 249	\$ 18
Purchased transportation	First Transit Services are currently over budget with higher passenger counts for the first six months and corresponding revenue hours.	\$ 5,788	\$ 5,563	\$ 225
Other Categories		\$ 87	\$ 71	\$ 16
	Total Paratransit	\$ 6,142	\$ 5,883	\$ 259
	Grand Total	\$ 39,075	\$ 39,475	\$ (400)

Revenues

Estimated Operating Revenues for FY 2019 are equal with estimated expenses at \$39,075,460, since the majority of County Connection's revenue is on a grant/reimbursement basis. The following is an analysis of estimated revenues in comparison to budget:

Category	Description	FY 2019 Estimated Amount (\$ in thousands)	FY 2019 Budget Amount (\$ in thousands)	Estimated Amount Over (Under) Budget (\$ in thousands)
FIXED ROUTE				
Fare/Special Fare Revenue	Fare revenue is higher than budget as the Board approved fare Increases effective March 10th. Staff will be monitoring this over the next couple of months.	\$ 4,216	\$ 4,091	\$ 125
Non-Operating Revenue	LAIF interest rates have nearly doubled over the previous year from Dec. 2017 of 1.2% to Dec. 2018 of 2.4% an additional \$87K.	\$ 296	\$ 195	\$ 101
STA	MTC allocated clean up allocations of remaining STA revenue funds for \$785K after budget adoption.	\$ 5,722	\$ 4,937	\$ 785
Measure J	Measure J overall is higher but lower than budget due to a swap for Paratransit Funds done after budget adoption.	\$ 4,596	\$ 4,735	\$ (139)
Other revenues		\$ 2,356	\$ 2,386	\$ (30)
TDA 4.0	TDA 4.0 is considered revenue of last resort, as estimated expenses are lower and revenues are higher than budgeted, the use of TDA 4.0 revenue is lowered.	\$ 15,747	\$ 17,248	\$ (1,501)
	Total Fixed Route	\$ 32,933	\$ 33,592	\$ (659)
Paratransit				
Fare/Special Fare Revenue	Board approved fare increases but this can be more volatile and will monitor and maintain estimate for now.	\$ 507	\$ 507	\$ -
FTA Section 5307	FTA fund allocation is normally not complete till June 2019 for the fiscal year we are currently in, but funding appears on track.	\$ 1,380	\$ 1,380	\$ -
Measure J	Measure J is higher due to swap for Paratransit Funds done after budget adoption.	\$ 1,939	\$ 1,609	\$ 330
Other revenues		\$ 1,845	\$ 1,650	\$ 195
TDA 4.0	TDA 4.0 is considered revenue of last resort, as estimated expenses are lower and revenues are higher than budgeted, the use of TDA 4.0 revenue is lowered.	\$ 471	\$ 737	\$ (266)
	Total Paratransit	\$ 6,142	\$ 5,883	\$ 259
	Grand Total	\$ 39,075	\$ 39,475	\$ (400)

Overview of FY 2020 Proposed Budget

Expenses

The FY 2020 Proposed Operating Budget is \$41,574,587, which is \$2,499,127 or 6.4% more than the FY 2019 estimated amount (increase of \$2,099,691 or 5.3% of FY 2019 Budget). The budget includes an operating contingency of \$900,000. For budget purposes, the wages and fringe benefits incorporate the MOU's that were approved earlier this fiscal year. This also incorporates an estimate for Purchased transportation (mainly Paratransit services) which is 6% higher than current year estimate. This is currently going through a RFP process and more information will be known later this fiscal year. The following highlights the proposed expenses and comparing them to the FY 2019 estimated and budget amount:

Category for Fixed Route and Paratransit	Description	(\$ In Thousands)						
		Proposed FY 2020 Budget Amount	Estimated FY 2019 Amount	Amount Over (Under) Estimate	% Over (Under) Estimate	Budget FY 2019 Amount	Amount Over (Under) Budget	% Over (Under) Budget
Wages/Fringe Benefits Paid Time Off	Includes increases of 3% based on current MOUs. Incorporates 8.500 hours reduction of fixed route service. Assumes that sick pay returns to normal and that FY 2019 was an anomaly.	\$ 17,919	\$ 17,644	\$ 275	1.5%	\$ 17,501	\$ 418	2.3%
Fringe Benefits Other	FY 2020, includes higher pension costs related to higher employer rate and unfunded actuarial liability payment from \$211K to \$350K. Budget assumes fully staffed and higher medical premium increases of 6% which effect the cafeteria plan.	\$ 9,070	\$ 8,491	\$ 579	6.4%	\$ 8,284	\$ 786	8.7%
Services	Services includes legal fees, service repair, IT agreements and promotions. Amount is higher, assumes passengers will elect Clipper with the elimination of paper passes through the fare restructure. This means higher Clipper fees from an estimated \$90K to \$150K.	\$ 2,382	\$ 2,308	\$ 74	3.1%	\$ 2,254	\$ 128	5.4%
Materials and supplies	Diesel fuel prices have risen, but the FY 2019 estimated amount is still lower than the FY 2019 Budget. The FY 2020 Budget assumes gas prices continue rising from estimated FY 2019 but offset slightly by service restructure.	\$ 2,910	\$ 2,756	\$ 154	5.3%	\$ 2,914	\$ (4)	-0.1%
Utilities	Reflects higher cellular telephone costs related to adding computerized scheduling pads to Paratransit fleet.	\$ 406	\$ 375	\$ 31	7.6%	\$ 381	\$ 25	6.2%
Casualty and liability	General liability premiums will increase but will not know actual till April 2019.	\$ 1,006	\$ 932	\$ 74	7.4%	\$ 953	\$ 53	5.3%
Other	Taxes, Leases & Rental & Miscellaneous expense categories.	\$ 545	\$ 500	\$ 45	8.3%	\$ 540	\$ 5	0.9%
Purchased transportation	RFP has been released and assumes a 6% increase but will not know till April/May 2019.	\$ 6,437	\$ 6,069	\$ 368	5.7%	\$ 5,848	\$ 589	9.2%
Contingency	Estimated contingency.	\$ 900	\$ -	\$ 900	100.0%	\$ 800	\$ 100	11.1%
Total		\$ 41,575	\$ 39,075	\$ 2,500	6.4%	\$ 39,475	\$ 2,100	5.1%

Service Restructure

In December 2018, the Board approved a service restructure plan to increase productivity by aligning service with demand. This service restructure reduced annual overall revenue hours in the budget by approximately 8,500 hours and our full-time operator head count from 130 to 124. This provides an estimated costs reduction of approximately \$501 thousand in salaries and benefits and \$94 thousand in services and supplies (mainly diesel fuel). These are preliminary and will take time to understand the actual information once the new service and fare changes are fully implemented and operating.

Revenues

The Proposed Operating Revenues for FY 2020 are equal with expenses, since the majority of County Connection's revenue is on a grant/reimbursement basis.

TDA

As noted earlier, the budget proposes the use of \$17,811,362 in TDA 4.0 funds, which is \$3,098,006 less than MTC estimates we could receive next fiscal year. Based on MTC, our TDA 4.0 revenue for FY 2020 is estimated to increase \$848,147 from a revised \$20,061,221 to \$20,909,368 due to improved sales tax revenue. The estimated amount for FY 2019 and FY 2020 can be revised as additional sales tax information becomes available.

Over the last 10 years, sales tax revenue has increased 72% since the low in FY 2010. The table below shows the annual change in TDA revenue since the recession. For reference, over the 10-year period a 1% (+/-) change is equivalent to \$160,000 in sales tax revenue:

Fiscal Year	\$ In Millions		
	TDA 4.0	\$ Diff	% Diff
2020 est (a)	\$ 20.91	\$ 0.90	4.50%
2019 rev est (a)	\$ 20.01	\$ 1.70	9.28%
2019 org est (a)	\$ 18.31		
2019 est (a)	\$ 20.01	\$ 2.78	11.79%
2018 actual	\$ 17.90	\$ 0.67	3.87%
2017 actual	\$ 17.23	\$ 0.53	3.18%
2016 actual	\$ 16.70	\$ 0.56	3.46%
2015 actual	\$ 16.14	\$ 0.58	3.70%
2014 actual	\$ 15.57	\$ 0.53	3.55%
2013 actual	\$ 15.04	\$ 1.23	8.87%
2012 actual	\$ 13.81	\$ 0.75	5.70%
2011 actual	\$ 13.07	\$ 0.89	7.30%
2010 actual	\$ 12.18	\$ (2.72)	-18.28%
2009 actual	\$ 14.90		
(a) Information provided by MTC as of February 2019.			

STA

STA revenue is expected to significantly increase in FY 2020 with the continuation of SB1 funding and higher gas prices. A reminder that there are changes in the allocation process of STA revenue which began last year. MTC converted the STA Population Based Funds (funds transit, small operators, paratransit and Lifeline) from a formula-based allocation to a County Block Program that will be allocated by the Congestion Management Agency (CMA) for each county. There were additions to the Block Program by adding guarantees for transit through the work of various transit operators in the Bay Area. For Contra Costa County, 60% of the block funds would be guaranteed to small operators (County Connection, ECCTA, and WestCAT). The remaining 40% would be determined by the CCTA (Contra Costa County's CMA) on the process to receive the funding. In the previous year, CCTA allocated all STA funds based on the previous MTC population formula due to timing of this change.

CCTA staff will recommend to their Board to continue this process for at least the next 5 years. County Connection did receive what are now non-guarantee funds in the past through the Lifeline program (a combination of federal and STA funds for transit programs/projects for low income communities) and Paratransit services which provided approximately \$700,000 to \$800,000 annually. These non-guarantee funds are important to County Connection to maintain at least similar levels to the past.

MTC estimates that Contra Costa County will receive STA Population based funds of \$11,671,183 in FY 2020 compared to \$8,262,186 in FY 2019 an increase of 41.2%. Below is the amount the County will receive and County Connection's allocation assuming same methodology used in FY 2019.

	Contra Costa County		County Connection's Portion of County	
	FY 2019	FY 2020	FY 2019	FY 2020
Guarantee Portion - 60%	\$ 4,957,312	\$ 7,002,710	\$ 2,853,503	\$ 4,030,865
Non Guarantee Portion - 40%	\$ 3,304,875	\$ 4,668,473	\$ 1,049,013	\$ 1,481,837
Total	\$ 8,262,187	\$ 11,671,183	\$ 3,902,516	\$ 5,512,702

SB1 is providing funds for a separate category named State of Good Repair (SGR) Funds for eligible transit maintenance, rehabilitation and capital projects. The SGR funds come from the Transportation Improvement fee on vehicle registrations which took effect on January 1, 2018. County Connection's allocation was \$115,708 for FY 2019 and can be used similarly to the Transit Security Grant Program (TSGP). The TSGP ended during FY 2018 and provided approximately \$116,000 to support our ITS maintenance expense of \$245,000. The FY 2020 estimated amount for SGR is \$118,205. The SGR funds allow us to continue funding a portion of the expense with non-TDA revenue.

The table below shows the STA funding over a 5-year period and the growth caused by SB1 and gas prices. Gas prices continue to be higher than the previous year even though crude oil prices saw a dip in the end of calendar 2019 and beginning of calendar 2020.

MTC - STA	2020 Budget (a)	2019 Estimate	2018 Actual (d)	2017 Actual	2016 Actual
STA Population	\$ 5,512,702	\$ 3,902,516	\$ 2,763,217	\$ 1,475,391	\$ 1,597,874
STA Regional Paratransit (b)	\$ -	\$ 170,993	\$ 441,938	\$ 235,968	\$ 255,592
STA Revenue Based	\$ 848,487	\$ 628,747	\$ 567,667	\$ 441,617	\$ 484,822
State of Good Repair (c)	\$ 118,205	\$ 115,708	\$ -	\$ -	\$ -
Lifeline (e)	\$ 230,000	\$ 300,000	\$ 503,798	\$ 500,000	\$ 535,000
STA Total	\$ 6,709,394	\$ 5,117,964	\$ 4,276,620	\$ 2,652,976	\$ 2,873,288
\$ Difference compared to Prior Year	\$ 1,591,430	\$ 841,344	\$ 1,623,644	\$ (220,312)	
% Difference compared to Prior Year	31%	20%	61%	-8%	
Oil Crude Prices (f)	-	\$ 48.52	\$ 61.73	\$ 53.99	\$ 40.99
Gas Prices (f)	-	\$ 3.37	\$ 3.10	\$ 2.65	\$ 2.60

(a) Based upon preliminary amounts from MTC as of February 2019. Staff has estimated based on current population formula and assumes same allocation process in FY 2018 and FY 2019.

(b) Under MTC's proposed block grant process, the Regional Paratransit Funds which are funded by STA Population funds are no longer a separate category after FY 2019.

(c) State of Good Repair funds are new through SB1, which can be used similar to Transit Security Grant Program which ended in FY 2018.

(d) SB1 was effective on November 1, 2017 and started receiving tax revenues in 2018 but were not allocated until FY 2019. County Connection received an allocation for \$995K in FY 2019 which represents the amount from FY 2018.

(e) Lifeline funds are a combination of federal and STA population funding through a grant award. Lifeline had a remaining Cycle 5 which has been allocated and will end next fiscal year. The funds are now part of STA Non-Guarantee portion.

(f) Oil Crude Prices - <https://www.oilprice.com>, Gas Prices - <https://www.gasbuddy.com> as of January for respective years.

Measure J

Measure J (formerly Measure C) is a ½ cent sales tax in Contra Costa County administered by CCTA for transportation planning, projects, and programs. Measure J provides funding for fixed route and paratransit services to County Connection. In FY 2020, the proposed amount is \$4,948,515 for fixed route and \$1,727,015 for paratransit services. This amount is preliminary and assumes a 2.5% over the previous year since CCTA will release their estimates in April.

LCTOP

Low Carbon Transit Operations Program (LCTOP) funds are still a relatively new funding source (began in FY 2014) and an original estimate by MTC was for County Connection to receive \$20 million over 25 years. The funding has improved from state auctions and County Connection will receive \$1,133,206 in FY 2020 compared to \$750,755 in FY 2019 (in FY 2015 was \$185,881). The original guidelines for LCTOP funds required the funds to be spent in a Disadvantaged Communities (DAC) or zero-emission transit buses and infrastructure. New guidelines under Senate Bill 1119 has provided flexibility to allow funding subsidies to low-income communities. The Board approved last month that we will continue to fund the Martinez/Amtrak to BART Route for \$375,378 which is within a DAC. Also, funds will be used to subsidize Routes 11, 14, and 16 for \$757,828 for a one-year pilot. These routes center around Downtown Concord and Monument Corridor and serve a low-income community.

Federal

FTA 5307 revenue is estimated on a continuing basis for \$1.19 million annually based on the latest information. County Connection still has some carryover federal funds from the previous year and budgeted \$1.38 million for FY 2020. Federal funds have doubled since FY 2013, when we received approximately \$670 thousand annually. The budget assumes that the federal government continues to fund transit at its current level.

Fares

Passenger fares revenues in the proposed budget for FY 2020 is \$3.07 million which is an increase of \$382 thousand increase from the estimated amount of \$2.68 million. The Board approved a fare increase beginning in March 2019 from \$2.00 to \$2.50 for general fares and will eliminate most paper pass revenues. At the same time, County Connection will be assisting riders to use the Clipper Card which has a daily accumulator rate of \$3.75 and provides similar or better advantages than the paper pass. In FY 2018, Clipper went from 30% to 36% of fare revenue collected and has continued to grow to 47% through December this year. The impact of Clipper improves efficiency and ease for riders which is important but does decrease the impact of the fare revenue change and additional fees paid to Clipper. Also, the Board approved a service restructure which provided efficiencies but reduced/eliminated certain routes while adding increased frequency to others. Finally, as mentioned earlier we will be providing free fares to Routes 11, 14, and 16 using LCTOP grant funds in the coming fiscal year. Budgeting fare revenue with all the moving variables is fairly difficult. The budget assumes the increase forecasted in January Fare Proposal but adjusts for the pilot program fare subsidy. Staff will monitor fare impacts as there are multiple changes coming next year.

Capital Program

The FY 2020 Proposed Budget includes \$689,000 in capital purchases (see PP.7). The majority of the expenses are for non-revenue vehicles due for replacement.

Key Assumptions Used for the Ten-Year Financial Forecast

Operating Revenues

- Fixed route passenger fares peaked in FY 2013 and have continue to decline since then. As mentioned earlier, there are several events occurring from a fare increase, service restructure and subsidized routes in FY 2020. The proposed budget assumes an increase for FY 2020 of \$382 thousand to \$3.06 million. Staff assumes passenger fare revenue to be flat in future years to be conservative and wait to collect actual data on the impact of the changes.

	FY 13	FY 14	FY 15	FY 16	FY 17	FY 18	FY 19	FY 20	FY 21
	actual	actual	actual	actual	actual	actual	estimate	budget	projection
Fare Revenue	3,579,640	3,314,663	3,205,910	3,000,325	2,760,782	2,717,552	2,683,900	3,065,800	3,065,800
\$ Change		(264,977)	(108,753)	(205,585)	(239,543)	(43,230)	(33,652)	381,900	-
% Change		-7.4%	-3.3%	-6.4%	-8.0%	-1.6%	-1.2%	14.2%	0.0%

- STA revenue for FY 2020 is estimated by the State and assumes a 2% growth rate in the out years. As mentioned earlier, this is a major change with the passage of SB1 and rising fuel prices. This increases the funding from \$2.65 million in FY 2018 to \$6.70 million in FY 2020 (an increase of \$4.05 million). *It is key to note that the last time STA revenues were expected to increase and reserves on the rise was in the FY 2008 Budget. Obviously, we faced a recession and caused the State to balance its budget using a Fuel Tax Swap which took money designated for transportation to pay for State Transportation Debt Service.* The current budget assumes revenues will be allocated in FY 2020 similarly to FY 2019 and will be proposed to continue for the next 5 years by CCTA staff.
- Measure J is projected to grow at the rate used in the Authority's revised Measure J Strategic Plan published in 2016 which averages 3.75% from FY 2018 to FY 2033. CCTA is currently updating their Strategic Plan and estimated to be released in June.
- LCTOP Funds improved from \$308,009 in FY 2017 to \$1,133,206 in FY 2020. This amount is assumed to increase annually by 1% since it is based on annual state auctions. The LCTOP guidelines now allow funds to be used in the DAC, low-income communities, or zero emission buses and infrastructure. In FY 2020, the funds are for the Martinez/Amtrak to Bart route and free subsidy on routes 11, 14 & 16. The forecast assumes approximately 60% or \$700 thousand will be used for operation and 40% or \$444 thousand for capital needs.
- Lifeline Funds was part of STA and federal contributions in the past which is now part of non-guaranteed portion of STA funding. There was one last allocation for the next two years but the program will mostly be done in FY 2021.

Operating Expenses

The forecast assumes that the service levels will remain the same and 3% wage increases per the approved MOUs continue into future years. A 2.85% growth rate in the out years has been used for fixed route nonwage expenses except as noted in the following bullets:

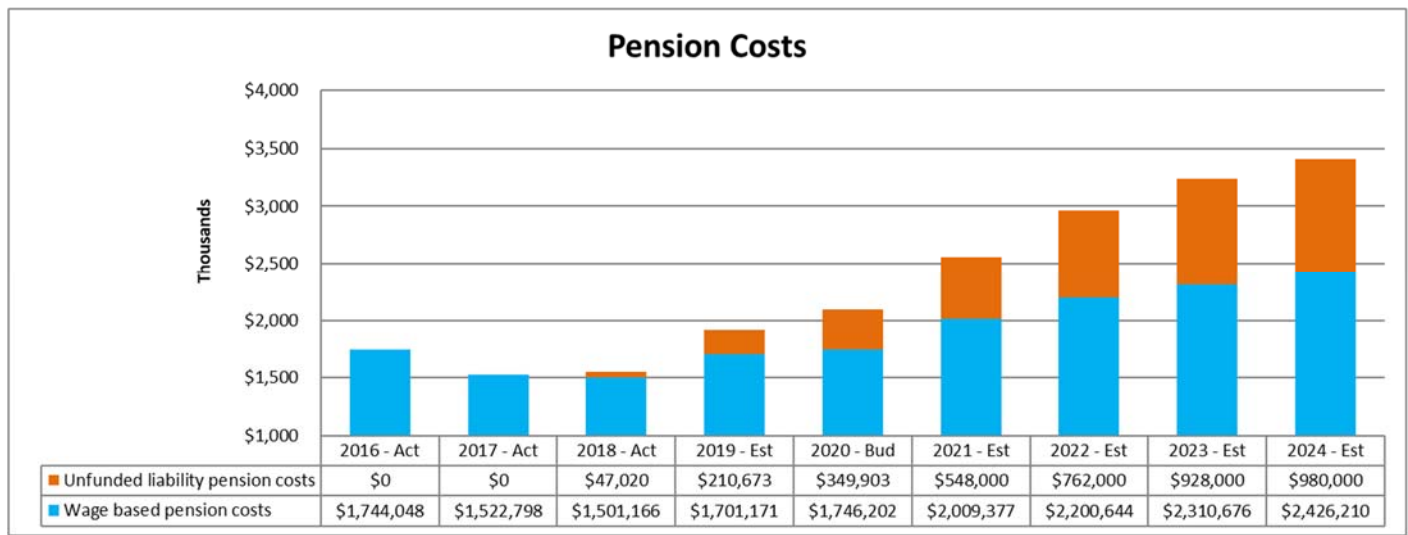
- Cafeteria plan expenses are assumed to increase at 6% per year.

- County Connection was able to absorb most of the financial issues with the Great Recession and was 99.9% funded in FY 2017, because the pension benefits were not enhanced in the early 2000's like many other agencies and is **currently 91.5% funded**. We have incorporated recent changes such as the CalPERS Board reducing the discount rate from 7.5% to 7.0% in December 2016. There is an 8-year phase in of the new discount rate that began in FY 2019, which is why the employer rate is increasing from 7.471% in FY 2018 to 8.313% in FY 2020. The employer rate will continue to rise to 8.9% in FY 2021 and would remain level assuming no further changes by CalPERS. Also, as the discount rate is being reduced and phasing in investment losses in previous fiscal years, the Unfunded Actuarial Liability (UAL) payments will rise from \$47,020 in FY 2018 to \$980,000 by FY 2024.

The pension cost while high and continue to represent a challenge has improved over the previous year. CalPERS recent actuarial valuation showed an investment return of 11.2% for FY 2017. The impact of the higher than expected return results in lower employer rates in future years from 9.4% to 8.9% and reduced Future UAL payments that will save \$895 thousand compared to previous year forecast through FY 2024. This assumes that CalPERS will reach its target for investment return in future years and no other assumption changes. The following tables is a summary of the changes:

PERS FORECAST									
Employer Contribution Rate	8.997%	7.553%	7.471%	8.114%	8.313%	8.900%	8.900%	8.900%	8.900%
Funded Status (a)	95.1%	99.9%	95.8%	88.9%	91.5%	Not Available			
	Actual			Estimate	Budget	Forecast			
Description	2016 - Act	2017 - Act	2018 - Act	2019 - Est	2020 - Bud	2021 - Est	2022 - Est	2023 - Est	2024 - Est
Wage based pension costs	\$1,744,048	\$1,522,798	\$1,501,166	\$1,701,171	\$1,746,202	\$2,009,377	\$2,200,644	\$2,310,676	\$2,426,210
Unfunded liability pension costs	\$0	\$0	\$47,020	\$210,673	\$349,903	\$548,000	\$762,000	\$928,000	\$980,000
Total costs	\$1,744,048	\$1,522,798	\$1,548,186	\$1,911,844	\$2,096,105	\$2,557,377	\$2,962,644	\$3,238,676	\$3,406,210

(a) Information from CalPERS Actuarial Valuations which are always three years prior to current fiscal year.



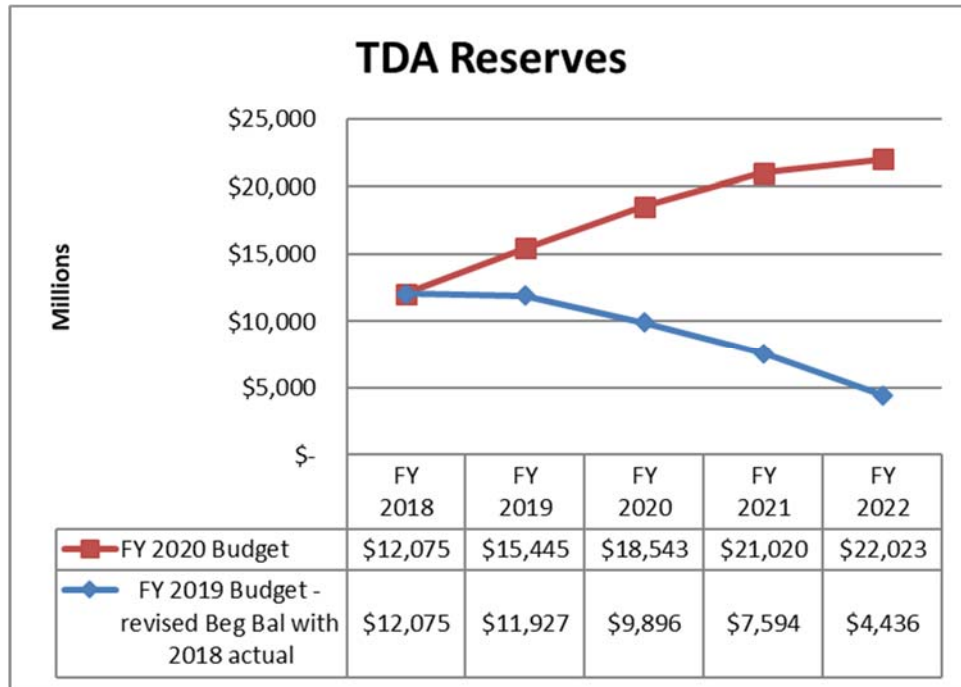
Capital Expenses

The forecast assumes capital expenses based on the 2016-2025 Short Range Transit Plan (SRTP) completed in March 2016. The SRTP was based on information at that time and assumed the continuation of a diesel capital fleet. The SRTP and the current forecast does not include costs related to replacement with electric buses and the required infrastructure necessary to operate that fleet. This also doesn't include the ongoing maintenance of those buses as we are only now entering the phase where our current electric buses are out of warranty.

TDA Reserve

As stated earlier, the reserves are estimated to be \$18.54 million by the end of FY 2020. This is a significant difference from the FY 2019 Budget where the reserves were estimated to be \$7.9 million in FY 2020. The major changes are revised estimates for TDA and STA as discussed earlier. This results in an additional \$4.83 million in comparison to the previous year forecast (TDA additional \$2.05 million and STA additional \$2.78 million) for FY 2020 and that increase continues annually in the forecast.

The following is a summary of the TDA reserves in the current and prior year forecasts:



RECOMMENDATION:

The A&F Committee recommends that the Board of Directors approve Resolution No. 2019-020 for the purpose of approving the FY 2020 Draft Budget so a timely TDA claim can be filed. An updated draft budget will be presented in May and the final proposed budget will be submitted in June for Board approval following a public hearing.

Attachments:

- A. FY 2020 Budget and Ten Year Forecast
- B. Resolution No. 2019-020



County Connection

Operating and Capital Budget

Fiscal Year 2020

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

Concord, California

County Connection

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

Fiscal Year 2020

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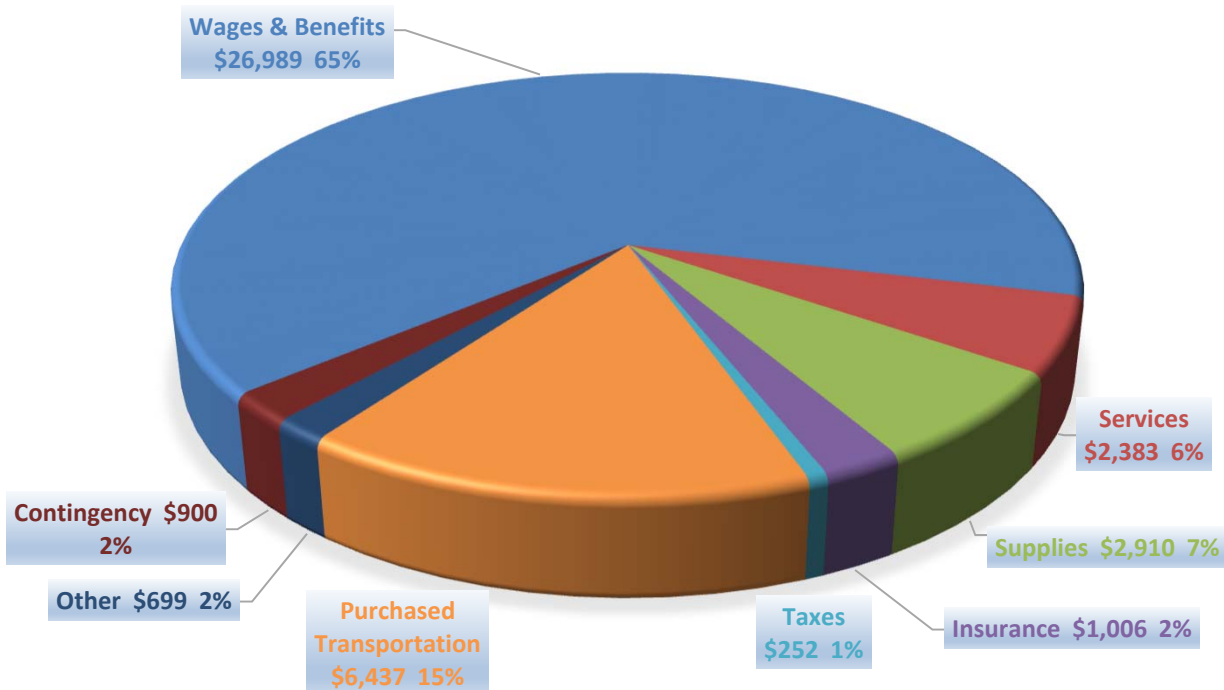
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County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2020 BUDGET SUMMARY

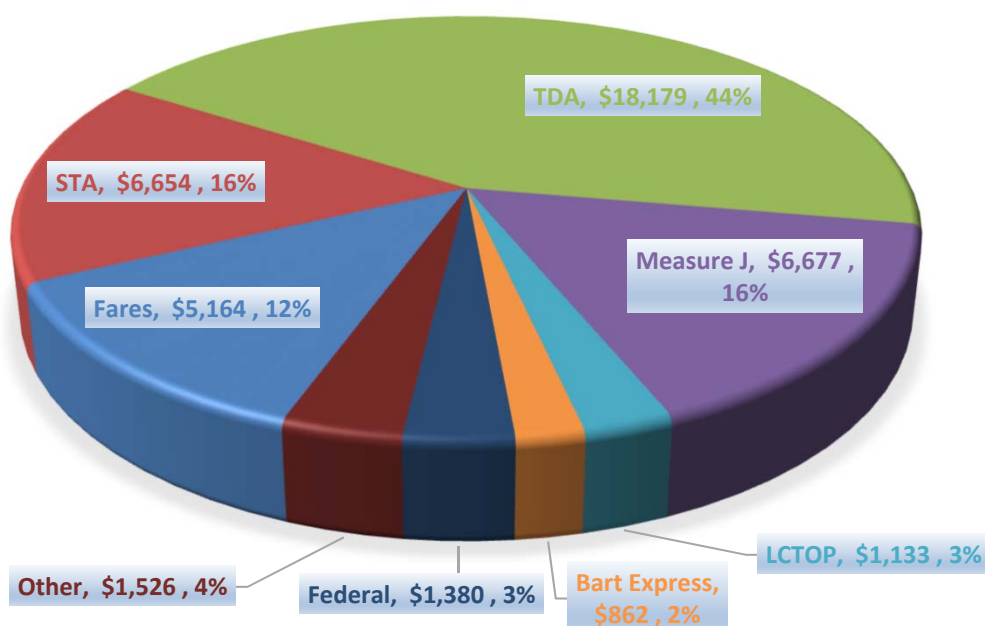
	ESTIMATED FY 2019	ADOPTED BUDGET FY 2019	% VARIANCE	PROPOSED BUDGET FY 2020	PROPOSED OVER/(UNDER) ESTIMATED
Operations					
Fixed Route	\$ 32,933,039	\$ 33,591,843	-2.0%	\$ 35,068,081	6.5%
Paratransit	\$ 6,142,422	\$ 5,883,053	4.4%	\$ 6,506,506	5.9%
Subtotal	\$ 39,075,460	\$ 39,474,896	-1.0%	\$ 41,574,587	6.4%
Capital					
Fixed Route	\$ 1,049,000	\$ 1,049,000	0.0%	\$ 689,000	-34.3%
Paratransit	\$ 5,540,000	\$ 5,540,000	0.0%	\$ -	-100.0%
Subtotal	\$ 6,589,000	\$ 6,589,000	0.0%	\$ 689,000	-89.5%
Grand Total	\$ 45,664,460	\$ 46,063,896	-0.9%	\$ 42,263,587	-7.4%

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2020 BUDGET SUMMARY OPERATING EXPENSE & REVENUE CHART
(\$ IN THOUSANDS)

FIXED ROUTE & PARATRANSIT OPERATIONS EXPENSE



FIXED ROUTE & PARATRANSIT OPERATIONS REVENUES



County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2020 BUDGET- OPERATING EXPENDITURES

Category	ACTUAL FY 2018	ESTIMATED FY 2019	ADOPTED FY 2019	FY 2019 Estimate vs Budget Amount +/- % +/-		PROPOSED FY 2020	FY2020 vs 2019 Estimate Amount +/- % +/-	
Fixed Route								
Wages	\$ 14,179,918	\$ 14,885,362	\$ 14,927,082	\$ (41,720)	-0.3%	\$ 15,313,717	\$ 428,355	2.9%
Fringe benefits-paid time off	2,299,318	\$ 2,586,736	2,401,874	184,862	7.7%	2,423,159	(163,577)	-6.3%
Fringe benefits-other	7,475,215	\$ 8,402,930	8,207,313	195,617	2.4%	8,977,700	574,770	6.8%
Total Wages and benefits	23,954,451	\$ 25,875,028	25,536,269	338,759	1.3%	26,714,576	839,548	3.2%
Services	1,706,344	\$ 2,249,199	2,215,799	33,400	1.5%	2,339,640	90,441	4.0%
Materials and supplies	2,524,670	\$ 2,752,348	2,910,125	(157,777)	-5.4%	2,908,341	155,993	5.7%
Utilities	333,024	\$ 347,363	352,550	(5,187)	-1.5%	358,150	10,787	3.1%
Casualty and liability	722,556	\$ 931,571	952,551	(20,980)	-2.2%	1,006,349	74,778	8.0%
Taxes	226,116	\$ 241,087	261,515	(20,428)	-7.8%	251,515	10,428	4.3%
Leases and rentals	42,499	\$ 52,000	52,775	(775)	-1.5%	53,500	1,500	2.9%
Miscellaneous	202,454	\$ 203,903	224,949	(21,046)	-9.4%	236,500	32,597	16.0%
Purchased transportation	256,666	\$ 280,540	285,310	(4,770)	-1.7%	299,510	18,970	6.8%
Total Other Expenses	6,014,329	\$ 7,058,011	7,255,574	(197,563)	-2.7%	7,453,505	395,494	5.6%
Subtotal	29,968,780	\$ 32,933,039	32,791,843	141,196	0.4%	34,168,081	1,235,043	3.8%
Contingency			800,000	(800,000)	-100.0%	900,000	900,000	N/A
Subtotal	29,968,780	\$ 32,933,039	33,591,843	(658,804)	-2.0%	35,068,081	2,135,043	6.5%
Paratransit								
Wages	91,580	\$ 172,000	172,525	(525)	-0.3%	182,218	10,218	5.9%
Fringe benefits	55,055	\$ 88,690	76,378	12,312	16.1%	91,827	3,137	3.5%
Total Wages and benefits	146,635	\$ 260,690	248,903	11,787	4.7%	274,045	13,355	5.1%
Services	38,629	\$ 59,132	38,600	20,532	53.2%	42,600	(16,532)	-28.0%
Materials and supplies	4,378	\$ 4,000	4,400	(400)	-9.1%	2,000	(2,000)	-50.0%
Utilities	23,127	\$ 27,500	27,500	-	0.0%	47,500	20,000	72.7%
Taxes	-	\$ 300	300	-	0.0%	300	-	0.0%
Miscellaneous	5	\$ 2,800	850	1,950	229.4%	3,500	700	25.0%
Purchased transportation	5,304,590	\$ 5,788,000	5,562,500	225,500	4.1%	6,136,561	348,561	6.0%
Total Other Expenses	5,370,729	\$ 5,881,732	5,634,150	247,582	4.4%	6,232,461	350,729	6.0%
Subtotal	5,517,364	6,142,422	5,883,053	259,369	4.4%	6,506,506	364,083	5.9%
Total Operating Expenses	\$ 35,486,144	39,075,460	39,474,896	\$ (399,436)	-1.0%	\$ 41,574,587	\$ 2,499,127	6.4%
GASBs 68 Pension & 75 OPEB	1,582,589	-	-	-	N/A	-	-	N/A
Total Expenses	\$ 37,068,733	39,075,460	39,474,896	\$ (399,436)	-1.0%	\$ 41,574,587	\$ 2,499,127	6.4%

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2020 BUDGET- OPERATING REVENUES

Category	ACTUAL FY 2018	ESTIMATE FY 2019	ADOPTED FY 2019	ADOPTED Amount +/- % +/-		PROPOSED FY 2020	FY2020 vs 2019 Estimate Amount +/- % +/-	
Fixed Route								
Fare revenue	\$ 2,717,552	\$2,683,900	\$2,559,459	\$ 124,441	4.9%	\$ 3,065,800	\$ 381,900	14.2%
Special service revenue	1,635,867	1,532,310	\$1,531,293	1,017	0.1%	1,548,038	15,728	1.0%
	4,353,419	4,216,210	4,090,752	125,458	3.1%	4,613,838	397,628	8.6%
Advertising revenue	589,711	592,500	594,540	(2,040)	-0.3%	592,500	-	0.0%
Non-Operating rev	387,023	295,956	194,677	101,279	52.0%	278,553	(17,403)	-5.9%
Low Carbon Transit Ops Prog	287,256	375,378	375,377	1	0.0%	1,133,206	757,828	201.9%
Other State Grants	93,534	115,322	119,162	(3,840)	-3.2%	118,205	2,883	2.5%
STA Population and Revenue	1,612,760	5,722,193	4,937,229	784,964	15.9%	5,688,148	(34,045)	-0.6%
TDA 4.0	16,756,023	15,747,448	17,248,537	(1,501,089)	-8.7%	16,357,882	610,434	3.9%
Measure J	4,408,343	4,596,568	4,735,106	(138,538)	-2.9%	4,948,515	351,947	7.66%
BART Express Funds	807,314	\$826,124	\$826,124	-	0.0%	861,895	35,771	4.3%
Dougherty Valley Dev Fees	-	-	25,000	(25,000)	-100.0%	100,000	100,000	N/A
Other Local Grants	24,260	-	-	-	100.0%	-	-	N/A
RM 2/Other- Express	145,339	145,339	145,339	-	0.0%	145,339	-	0.0%
Lifeline	503,798	300,000	300,000	-	0.0%	230,000	(70,000)	-23.3%
Subtotal	29,968,780	32,933,038	33,591,843	(658,805)	-2.0%	35,068,081	2,135,043	6.5%
Paratransit								
Fare revenue	504,028	\$507,500	\$507,500	-	0.0%	550,000	42,500	8.4%
Non-Operating revenue	-	-	100	(100)	-100.0%	-	-	N/A
FTA Section 5307	1,260,413	1,380,000	1,380,000	-	0.0%	1,380,000	-	0.0%
FTA Preventive Maintenance	19,299	5,635	12,800	(7,165)	N/A	-	(5,635)	-100.0%
TDA 4.5	800,163	869,577	869,577	-	0.0%	1,056,604	187,027	21.5%
TDA 4.0	199,321	471,346	736,842	(265,496)	N/A	764,480	293,134	62.2%
Measure J	1,831,004	1,939,024	1,609,487	329,537	20.5%	1,727,015	(212,009)	-10.93%
STA Paratransit & Rev based	766,799	799,740	628,747	170,993	27.2%	848,487	48,747	6.1%
BART ADA Service/Other	136,337	169,600	138,000	31,600	22.9%	179,920	10,320	6.1%
Subtotal	5,517,364	6,142,422	5,883,053	259,369	4.4%	6,506,506	364,084	5.9%
Total	\$ 35,486,144	\$ 39,075,460	\$ 39,474,896	\$ (399,436)	-1.1%	\$ 41,574,587	\$ 2,499,127	6.4%

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2020 Revenue Source Utilization

	Anticipated Revenue		Anticipated Utilization	Difference
Fixed Route				
Fare revenue	\$ 3,065,800	\$ 3,065,800	\$ -	-
Special service revenue	1,548,038	1,548,038	-	-
Advertising revenue	592,500	592,500	-	-
Non-Operating revenue	278,553	278,553	-	-
Low Carbon Transit Operations Program (LCTOP)	1,133,206	1,133,206	-	-
Other State Grants	118,205	118,205	-	-
STA Population and Revenue Based	5,688,148	5,688,148	-	-
TDA 4.0	19,455,888	16,357,882	3,098,006	-
Measure J	4,948,515	4,948,515	-	-
BART Express Funds	861,895	861,895	-	-
Dougherty Valley Development Fees	100,000	100,000	-	-
RM2- Express	145,339	145,339	-	-
Lifeline	230,000	230,000	-	-
Total Fixed Route Operating Revenue	\$ 38,166,087	\$ 35,068,081	\$ 3,098,006	
Paratransit				
Fare revenue	\$ 550,000	\$ 550,000	\$ -	-
Non-operating revenue	-	-	-	-
FTA Section 5307	1,380,000	1,380,000	-	-
FTA Preventive Maintenance	-	-	-	-
TDA 4.5	1,056,604	1,056,604	-	-
TDA 4.0	764,480	764,480	-	-
Measure J	1,727,015	1,727,015	-	-
STA Paratransit	848,487	848,487	-	-
BART ADA Service/Other	179,920	179,920	-	-
Total Paratransit Operating Revenue	\$ 6,506,506	\$ 6,506,506	\$ -	
Capital Program				
TDA 4.0	\$ 689,000	\$ 689,000	\$ -	-
Increase (Decrease) to TDA reserve			\$ 3,098,006	

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
STAFFING

Position Type		FY 2012 ACTUAL	FY 2013 ACTUAL	FY 2014 ACTUAL	FY 2015 ACTUAL	FY 2016 ACTUAL	FY 2017 ACTUAL	FY 2018 ACTUAL	FY 2019 BUDGET	FY 2019 ACTUAL	FY 2020 PROPOSED
Transportation	Transportation administration	3.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0
	Training	2.0	2.0	2.0	2.0	2.0	2.0	1.0	2.0	1.0	2.0 (b)
	Transit Supervisor/Dispatcher	10.0	10.0	11.0	12.0	12.0	12.0	11.0	12.0	12.0	12.0
		15.0	16.0	17.0	18.0	18.0	18.0	16.0	18.0	17.0	18.0
	Full-time runs	125.0	127.0	128.0	128.0	122.0	122.0	119.0	130.0	124.0	124.0 (f)
	Part-time runs	12.0	12.0	12.0	12.0	12.0	12.0	6.0	12.0	6.0	12.0
	Full-time stand-by (Protection)	35.0	36.0	36.0	36.0	36.0	36.0	33.0	36.0	36.0	36.0
		172.0	175.0	176.0	176.0	170.0	170.0	158.0	178.0	166.0	172.0
	Total Transportation	187.0	191.0	193.0	194.0	188.0	188.0	174.0	196.0	183.0	190.0
Maintenance	Maintenance administration	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0
	Facilities	5.0	5.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0
		10.0	10.0	11.0	11.0	11.0	11.0	11.0	11.0	11.0	11.0
	Mechanic, Level VI				4.0	4.0	4.0	4.0	4.0	4.0	4.0
	Mechanic, Level V	5.0	5.0	5.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0
	Mechanic, Level IV	4.0	4.0	3.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0
	Mechanic, Level III	7.0	7.0	5.0	5.0	6.0	6.0	6.0	7.0	6.0	7.0
	Mechanic, Level II	2.0	2.0	3.0	-	-	-	-	-	-	-
	Mechanic, Level I	1.0	1.0	3.0	-	-	-	-	-	-	-
	Bus service workers	10.0	10.0	10.0	9.0	9.0	9.0	8.0	10.0	9.0	10.0
		29.0	29.0	29.0	26.0	27.0	27.0	26.0	29.0	27.0	29.0
	Total Maintenance	39.0	39.0	40.0	37.0	38.0	38.0	37.0	40.0	38.0	40.0
General Administration	General Administration	4.0	3.0	3.0	4.0	4.0	4.0	4.0	5.0	4.0	4.0 (a)
	Stores & Procurement	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0
	Stores workers	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0
	Finance	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0
	Human Resources	2.0	2.0	2.0	2.0	2.0	2.0	2.0	3.0	3.0	3.0
	Marketing	2.0	2.0	2.0	2.0	2.0	2.0	1.0	2.0	1.0	1.0 (e)
	Customer service	6.0	6.0	6.0	8.0	8.0	8.0	8.0	8.0	6.0	8.0 (c)
	IT	2.0	2.0	2.0	2.0	2.0	2.0	3.0	4.0	4.0	4.0
	Planning/Scheduling	6.0	6.0	6.0	5.0	5.0	5.0	5.0	7.0	6.0	8.0 (d), (e)
	Subtotal in full time equivalents	30.0	29.0	29.0	31.0	31.0	31.0	31.0	37.0	32.0	36.0
Fixed Route Operations											
Total Operations	Total	256.0	259.0	262.0	262.0	257.0	257.0	242.0	273.0	253.0	266.0
	Paratransit	2.0	2.0	2.0	2.0	2.0	2.0	3.0	3.0	3.0	3.0
Total Operations		258.0	261.0	264.0	264.0	259.0	259.0	245.0	276.0	256.0	269.0

(a) General Administration position of Director of Innovation and Mobility duties has been allocated to Director of Planning and Planning Staff.

(b) Assistant Trainer Position is vacant and not budgeted.

(c) Customer Service has 2 vacant positions that are not budgeted.

(d) Planning/Scheduling has a vacant Assistant Scheduler that is not budgeted.

(e) Marketing reclassified the position from a Manager of Marketing & Customer Service to a Senior Planner/Community Liaison position.

(f) Service reduction adopted by Board in December 2019 results in 6 fewer full time operators.

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY2020 CAPITAL PROGRAM-BUDGET YEAR
(\$ in thousands)

	Funding Source						
	Federal	State	State	State	State	MTC	
		Prop 1B - PTMISEA	Prop 1B - PTMISEA				
Capital Category	5307	Rolling Stock	Facility Rehab	LCTOP	Bridge Tolls	TDA	Total
Non Revenue Fleet	-	-	-	-	-	369	369
Revenue Fleet	-	-	-	-	-	-	-
Facility Maintenance and Modernization	-	-	-	-	-	100	100
Street Amenities	-	-	-	-	-	-	-
Information Technology	-	-	-	-	-	85	85
Maintenance Equipment & Tools	-	-	-	-	-	65	65
Office Furniture and Equipment	-	-	-	-	-	70	70
Total	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 689	\$ 689

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
TEN YEAR CAPITAL PROGRAM
\$ In Thousands

Capital Program:	FY2019	FY2020	FY2021	FY 2022	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028	Total
Non Revenue Fleet	\$ 78	\$ 369	\$ 227	\$ -	\$ 99	\$ 126	\$ 109	\$ -	\$ 70	\$ 70	\$ 1,148
Revenue Fleet	5,916	-	-	1,189	24,688	-	-	-	22,047	-	53,840
Facility Maintenance & Modernization	100	100	100	100	100	2,400	-	-	225	100	3,225
Street Amenities	200	-	-	50	-	-	-	50	50	-	350
Information Technology	195	85	180	300	80	90	85	100	150	100	1,365
Maintenance Equipment & Tools	100	65	50	50	50	250	50	50	-	50	715
Office Furniture and Equipment	-	70	80	80	80	100	100	80	25	50	665
Total Capital Program	\$ 6,589	\$ 689	\$ 637	\$ 1,769	\$ 25,097	\$ 2,966	\$ 344	\$ 280	\$ 22,567	\$ 370	\$ 61,308

Capital Program by Service:											
Fixed-Route	\$ 1,049	\$ 689	\$ 637	\$ 580	\$ 25,097	\$ 2,966	\$ 344	\$ 280	\$ 22,567	\$ 370	\$ 54,579
Paratransit	5,540	-	-	1,189	-	-	-	-	-	-	6,729
Total Capital Program by Service	\$ 6,589	\$ 689	\$ 637	\$ 1,769	\$ 25,097	\$ 2,966	\$ 344	\$ 280	\$ 22,567	\$ 370	\$ 61,308

Capital Funding by Source	FY2019	FY2020	FY2021	FY 2022	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028	Total
Federal 5307	\$ 4,435	\$ -	\$ -	\$ 989	\$ 19,969	\$ -	\$ -	\$ -	\$ 17,833	\$ -	\$ 43,226
State Prop 1B PTMISEA - Rolling Stock	1,005	-	-	-	-	-	-	-	-	-	1,005
State - LCTOP	375	-	300	300	300	300	-	-	900	-	2,475
MTC TPI Funds - Stop Access & IT	200	-	-	-	-	-	-	-	-	-	200
Bridge Toll Revenue	100	-	-	80	1,000	29	-	-	850	-	2,059
Transportation Development Act	474	689	337	400	828	1,637	344	280	2,984	370	8,343
To Be Determined	-	-	-	-	3,000	1,000	-	-	-	-	4,000
Total Capital Funding by Source	\$ 6,589	\$ 689	\$ 637	\$ 1,769	\$ 25,097	\$ 2,966	\$ 344	\$ 280	\$ 22,567	\$ 370	\$ 61,308

Revenue Fleet Replacements	FY2019	FY2020	FY2021	FY 2022	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028	Total
# Fixed Route Vehicles	-	-	-	-	40	-	-	-	40	-	80
# Paratransit Vehicles	42	-	-	21	-	-	-	-	-	-	63
Total Revenue Fleet Replacement	42	-	-	21	40	-	-	-	40	-	143

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
TEN YEAR FINANCIAL FORECAST \$ In Thousands

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028
Revenue Hours	228,293	228,293	219,793	219,793	219,793	219,793	219,793	219,793	219,793	219,793	219,793
1 Passenger Fares	2,718	2,684	3,066	3,066	3,066	3,066	3,066	3,066	3,066	3,066	3,066
2 Special Fares	1,636	1,532	1,548	1,579	1,611	1,643	1,676	1,710	1,744	1,779	1,815
3 Advertising	590	593	592	595	601	613	625	638	650	663	677
4 Non-Operating Revenue	387	297	279	282	285	288	291	294	297	300	303
5 Low Carbon Transit Operations Program	287	375	1,133	700	707	714	721	728	736	743	750
6 Other State Grants	94	-	-	-	-	-	-	-	-	-	-
7 <i>Other State Grants - SB1 State of Good Repair</i>	-	115	118	118	118	118	118	118	118	118	118
8 STA Population & Revenue Based Guarantee	1,613	4,681	4,218	4,123	4,206	4,290	4,376	4,463	4,552	4,643	4,736
9 <i>STA Population & Revenue Based - Non Guarantee</i>	-	1,041	1,470	1,500	1,530	1,560	1,592	1,623	1,656	1,689	1,723
10 TDA 4.0	16,756	15,747	16,358	17,318	18,789	19,951	20,971	22,071	23,207	24,393	25,630
11 Measure J	4,408	4,597	4,949	5,048	5,149	5,252	5,357	5,464	5,573	5,684	5,798
12 BART Express Funds	807	826	862	879	897	915	933	952	971	990	1,010
13 Dougherty Valley Dev Fees	-	-	100	100	65	-	-	-	-	-	-
14 Other Local Grants	24	-	-	-	-	-	-	-	-	-	-
15 RM2/Other - Express	145	145	145	145	145	145	145	145	145	145	145
16 Lifeline	504	300	230	237	-	-	-	-	-	-	-
17 Total Fixed Route Operating Revenue	29,969	32,933	35,068	35,690	37,169	38,555	39,871	41,272	42,715	44,213	45,771
Operating Expenses w/o contingency and GASB 68	29,922	32,722	33,818	35,142	36,407	37,627	38,891	40,200	41,557	42,963	44,421
18 <i>CalPERS Unfunded Accrued Liability Expense</i>	<i>47</i>	<i>211</i>	<i>350</i>	<i>548</i>	<i>762</i>	<i>928</i>	<i>980</i>	<i>1,072</i>	<i>1,158</i>	<i>1,250</i>	<i>1,350</i>
19 % increase in expenses	2.7%	9.9%	3.8%	4.5%	4.1%	3.7%	3.4%	3.5%	3.5%	3.5%	3.5%
20 GASB 68 Pension & GASB 75 OPEB adjus	1,583	-	-	-	-	-	-	-	-	-	-
21 Operating expense contingency	-	-	900	-	-	-	-	-	-	-	-
22 Total Fixed Route Operating Expenses	31,552	32,933	35,068	35,690	37,169	38,555	39,871	41,272	42,715	44,213	45,771
Revenue Hours	74,394	74,394	74,394	74,394	74,394	74,394	74,394	74,394	74,394	74,394	74,394
23 Passenger Fares	504	508	550	550	550	550	550	550	550	550	550
24 FTA Section 5307	1,261	1,380	1,380	1,380	1,380	1,380	1,380	1,380	1,385	1,385	1,385
25 FTA Preventative Maintenance	19	6	-	-	-	-	-	-	-	-	-
26 TDA 4.5	800	869	1,057	1,004	1,034	1,065	1,097	1,130	1,164	1,199	1,235
27 TDA 4.0	199	470	764	1,091	1,349	1,487	1,628	1,775	1,921	2,078	2,240
28 Measure J	1,831	1,939	1,727	1,762	1,797	1,833	1,870	1,907	1,945	1,984	2,024
29 STA Paratransit & Revenue Based	767	800	848	857	866	874	883	892	901	910	919
30 Bart ADA service	136	170	180	180	182	184	186	188	190	192	194
31 Total Paratransit Operating Revenue	5,517	6,142	6,506	6,824	7,158	7,373	7,594	7,822	8,056	8,298	8,547
32 Total Paratransit Operating Expenses	5,517	6,142	6,507	6,824	7,158	7,373	7,594	7,822	8,056	8,298	8,547
% increase in expenses	5.7%	11.3%	5.9%	4.9%	4.9%	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%
33 Total CCCTA Operating Budget	\$ 37,069	\$ 39,075	\$ 41,575	\$ 42,514	\$ 44,327	\$ 45,928	\$ 47,465	\$ 49,094	\$ 50,771	\$ 52,511	\$ 54,318

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
TEN YEAR FORECAST *In \$ Thousands*

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028
34 Capital Revenue											
35 Federal 5307	-	4,435	-	-	989	19,969	-	-	-	17,833	-
36 State Prop 1B PTMISEA - Rolling Stock	-	1,005	-	-	-	-	-	-	-	-	-
37 State Prop 1B PTMISEA - Facility Rehab	-	-	-	-	-	-	-	-	-	-	-
38 State - LCTOP	-	375	-	300	300	300	300	-	-	900	-
39 Lifeline - 1B Population based Bonds	-	-	-	-	-	-	-	-	-	-	-
40 MTC TPI Funds - Stop Access & IT	280	200	-	-	-	-	-	-	-	-	-
41 Bridge Toll Revenue	-	100	-	-	80	1,000	29	-	-	850	-
42 Transportation Development Act	651	474	689	337	400	828	1,637	344	280	2,984	370
43 To Be Determined	-	-	-	-	-	3,000	1,000	-	-	-	-
44 Total Capital Revenue	\$ 931	\$ 6,589	\$ 689	\$ 637	\$ 1,769	\$ 25,097	\$ 2,966	\$ 344	\$ 280	\$ 22,567	\$ 370
45 Capital Projects	\$ 931	\$ 6,589	\$ 689	\$ 637	\$ 1,769	\$ 25,097	\$ 2,966	\$ 344	\$ 280	\$ 22,567	\$ 370

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
TDA RESERVE \$ In Thousands

		FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028
46	Beginning Balance	\$ 11,782	\$ 12,075	\$ 15,445	\$ 18,543	\$ 21,020	\$ 22,023	\$ 21,675	\$ 19,741	\$ 18,299	\$ 16,094	\$ 10,364
47	Estimated TDA 4.0 Allocation	\$ 17,899 3.88%	\$ 20,061 12.08%	\$ 20,909 4.23%	\$ 21,223 1.50%	\$ 21,541 1.50%	\$ 21,918 1.75%	\$ 22,302 1.75%	\$ 22,748 2.00%	\$ 23,203 2.00%	\$ 23,725 2.25%	\$ 24,259 2.25%
TDA 4.0 Needed for Operations and Capital:												
48	Used for Fixed route operations	(16,756)	(15,747)	(16,358)	(17,318)	(18,789)	(19,951)	(20,971)	(22,071)	(23,207)	(24,393)	(25,630)
49	Used for Paratransit operations	(199)	(470)	(764)	(1,091)	(1,349)	(1,487)	(1,628)	(1,775)	(1,921)	(2,078)	(2,240)
50	TDA Used for Operations	(16,955)	(16,217)	(17,122)	(18,409)	(20,138)	(21,438)	(22,599)	(23,846)	(25,128)	(26,471)	(27,870)
51	Used for Capital Program	(651)	(474)	(689)	(337)	(400)	(828)	(1,637)	(344)	(280)	(2,984)	(370)
52	Ending TDA Reserve	\$ 12,075	\$ 15,445	\$ 18,543	\$ 21,020	\$ 22,023	\$ 21,675	\$ 19,741	\$ 18,299	\$ 16,094	\$ 10,364	\$ 6,383
53	Number Of Months of Operating Expenses in Reserve	3.9	4.7	5.4	5.9	6.0	5.7	5.0	4.5	3.8	2.4	1.4
54	Percentage of operating budget	32.6%	39.5%	44.6%	49.4%	49.7%	47.2%	41.6%	37.3%	31.7%	19.7%	11.8%
55	Reserve Percentage of:	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028
56	12%	\$ 4,448	\$ 4,689	\$ 4,989	\$ 5,102	\$ 5,319	\$ 5,511	\$ 5,696	\$ 5,891	\$ 6,093	\$ 6,301	\$ 6,518
56	Amount Above/(Below) Reserve Level	\$ 7,627	\$ 10,756	\$ 13,554	\$ 15,918	\$ 16,704	\$ 16,164	\$ 14,045	\$ 12,408	\$ 10,001	\$ 4,063	\$ (135)
57	16%	\$ 5,931	\$ 6,252	\$ 6,652	\$ 6,802	\$ 7,092	\$ 7,348	\$ 7,594	\$ 7,855	\$ 8,123	\$ 8,402	\$ 8,691
58	Amount Above/(Below) Reserve Level	\$ 6,144	\$ 9,193	\$ 11,891	\$ 14,218	\$ 14,931	\$ 14,327	\$ 12,147	\$ 10,444	\$ 7,971	\$ 1,962	\$ (2,308)

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

Attachment A

Account Desc	FY 2018 Actual	FY 2019 Estimated	FY 2019 Budget	Over (Under) FY 2019 Budget	Proposed FY 2020 Budget	Over (Under) FY 2019 Est/Actual	Over (Under) % FY 2019 Est/Actual
FIXED ROUTE							
Wages, Operators	8,205,085	8,564,997	8,435,000	129,997	8,580,000	15,003	
Wages, Operator/trainer	142,147	175,000	160,000	15,000	175,000	-	
Wages, Trans Admin	1,022,505	1,040,740	1,046,644	(5,904)	1,122,426	81,686	
Wages, Scheduling	75,509	77,125	68,671	8,454	71,672	(5,453)	
Wages, Maint Admin	538,779	513,000	510,335	2,665	535,061	22,061	
Wages, Building Maint.	323,198	330,000	347,541	(17,541)	361,091	31,091	
Wages, Customer Service	334,662	320,000	336,574	(16,574)	351,502	31,502	
Wages, Promotion	92,331	63,000	137,024	(74,024)	59,170	(3,830)	
Wages, EE Services	227,963	255,000	237,318	17,682	249,022	(5,978)	
Wages, Finance	406,494	420,000	416,494	3,506	437,212	17,212	
Wages, Safety & Trng	81,857	81,900	79,255	2,645	82,704	804	
Wages, General Admin	607,483	586,000	658,807	(72,807)	579,135	(6,865)	
Performance based Comp Pool	-	-	-	-	40,000	40,000	
Wages, Board	21,400	21,100	26,400	(5,300)	26,400	5,300	
Wages, Planning	679,244	875,000	786,246	88,754	910,149	35,149	
Wages, Service Workers	372,003	430,000	474,781	(44,781)	489,234	59,234	
Wages, Serv Wrkr Bonus	1,250	1,250	1,250	-	1,250	-	
Wages, Mechanics	1,039,830	1,120,000	1,193,492	(73,492)	1,231,439	111,439	
Wages, Mechanic Bonus	8,178	11,250	11,250	-	11,250	-	
Total Wages	14,179,918	14,885,362	14,927,082	(41,720)	15,313,717	428,355	3%
Sick, Operators	312,858	395,000	325,000	70,000	340,000	(55,000)	
Sick, Trans Admin	34,271	68,000	44,630	23,370	32,769	(35,231)	
Sick, Scheduling	307	600	2,994	(2,394)	2,138	1,538	
Sick, Maintenance Admin	16,117	16,900	22,217	(5,317)	15,938	(962)	
Sick, Building Maintenance.	22,873	14,000	14,642	(642)	10,448	(3,552)	
Sick, Customer Svc	11,486	8,000	13,871	(5,871)	9,839	1,839	
Sick, Promotion	1,440	2,000	5,850	(3,850)	1,765	(235)	
Sick, EE Services	1,155	4,300	10,292	(5,992)	7,389	3,089	
Sick, Finance	12,079	13,000	17,848	(4,848)	12,894	(106)	
Sick, Safety & Training	2,090	2,500	3,455	(955)	2,467	(33)	
Sick, General Admin	15,867	17,600	28,440	(10,840)	17,069	(531)	
Sick, Planning	11,242	19,500	33,957	(14,457)	26,833	7,333	
Sick, Service Workers	23,169	58,000	6,598	51,402	6,766	(51,234)	
Sick, Mechanics	27,782	22,000	22,802	(802)	23,606	1,606	
Total Sick Pay	492,736	641,400	552,596	88,804	509,921	(131,479)	-20%

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

Attachment A

Account Desc	FY 2018 Actual	FY 2019 Estimated	FY 2019 Budget	Over (Under) FY 2019 Budget	Proposed FY 2020 Budget	Over (Under) FY 2019 Est/Actual	Over (Under) % FY 2019 Est/Actual
Holiday, Operators	327,606	414,000	401,000	13,000	426,000	12,000	
Holiday, Trans Admin	47,988	60,000	56,529	3,471	59,858	(142)	
Holiday, Scheduling	3,680	4,100	3,792	308	3,906	(194)	
Holiday, Maintenance Admin	28,125	30,000	28,139	1,861	29,115	(885)	
Holiday, Building Maintenance.	16,638	20,000	18,545	1,455	19,086	(914)	
Holiday, Customer Svc	16,355	17,000	17,570	(570)	17,976	976	
Holiday, Promotion	4,127	4,000	7,409	(3,409)	3,224	(776)	
Holiday, EE Services	9,305	13,000	13,035	(35)	13,498	498	
Holiday, Finance	20,734	22,600	22,606	(6)	23,553	953	
Holiday, Safety & Training	4,204	4,300	4,376	(76)	4,507	207	
Holiday, General Admin	33,464	27,500	36,022	(8,522)	31,182	3,682	
Holiday, Planning	32,163	50,000	43,011	6,989	49,020	(980)	
Holiday, Service Workers	16,728	21,500	23,456	(1,956)	24,047	2,547	
Holiday, Mechanics	61,207	61,500	61,978	(478)	64,164	2,664	
Total Holiday Pay	622,324	749,500	737,468	12,032	769,136	19,636	3%
Vacation, Operators	490,464	530,000	530,450	(450)	545,900	15,900	
Vacation, Trans Admin	93,057	92,690	85,612	7,078	90,492	(2,198)	
Vacation, Scheduling	5,812	6,320	6,320	-	6,510	190	
Vacation, Maintenance Admin	44,760	56,500	46,162	10,338	47,767	(8,733)	
Vacation, Building Maintenance.	22,344	24,500	24,579	(79)	25,112	612	
Vacation, Customer Svc	38,492	22,000	25,103	(3,103)	23,000	1,000	
Vacation, Promotion	32,394	5,300	9,496	(4,196)	5,374	74	
Vacation, EE Services	17,295	20,470	20,471	(1)	21,175	705	
Vacation, Finance	21,793	28,500	30,558	(2,058)	34,260	5,760	
Vacation, Safety & Training	6,547	7,300	7,294	6	7,512	212	
Vacation, General Admin	106,115	90,000	53,564	36,436	45,036	(44,964)	
Vacation, Planning	45,959	60,000	64,324	(4,324)	71,104	11,104	
Vacation, Service Wrks	26,686	28,000	32,290	(4,290)	30,272	2,272	
Vacation, Mechanics	144,139	150,000	87,996	62,004	94,544	(55,456)	
Total Accrued Vacation	1,095,857	1,121,580	1,024,219	97,361	1,048,058	(73,522)	-7%

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

Attachment A

Account Desc	FY 2018 Actual	FY 2019 Estimated	FY 2019 Budget	Over (Under) FY 2019 Budget	Proposed FY 2020 Budget	Over (Under) FY 2019 Est/Actual	Over (Under) % FY 2019 Est/Actual
Abs Pay, Operators	54,620	59,600	61,200	(1,600)	64,000	4,400	
Abs Pay, Trans Admin	-	3,500	5,718	(2,218)	6,110	2,610	
Abs Pay, Scheduling	-	100	384	(284)	399	299	
Abs Pay, Maintenance Admin	-	1,000	2,846	(1,846)	2,970	1,970	
Abs Pay, Building Maintenance.	-	500	1,876	(1,376)	1,947	1,447	
Abs Pay, Customer Svc	-	1,000	1,777	(777)	1,834	834	
Abs Pay, Promotion	-	300	750	(450)	329	29	
Abs Pay, EE Services	-	400	1,319	(919)	1,378	978	
Abs Pay, Finance	-	500	2,287	(1,787)	2,404	1,904	
Abs Pay, Safety & Training	-	400	443	(43)	460	60	
Abs Pay, General Admin	-	500	3,645	(3,145)	3,183	2,683	
Abs Pay, Planning	-	500	4,351	(3,851)	5,002	4,502	
Separation Pay/Benefits	29,456	5,000	-	5,000	5,000	-	
Abs Pay, Service Wrks	-	456	456	-	470	14	
Abs Pay, Mechanics	4,325	500	539	(39)	558	58	
Total Absence Pay	88,401	74,256	87,591	(13,335)	96,044	21,788	29%
Total Paid Time Off	2,299,318	2,586,736	2,401,874	184,862	2,423,159	(163,577)	-6%
Total Compensation	16,479,236	17,472,098	17,328,956	143,142	17,736,876	264,778	2%
FICA, Operators	131,646	142,560	139,050	3,510	146,860	4,300	
FICA, Trans Admin	16,774	17,960	17,961	(1)	19,012	1,052	
FICA, Scheduling	1,098	1,260	1,191	69	1,227	(33)	
FICA, Maintenance Admin	2,815	4,100	4,195	(95)	4,363	263	
FICA, Building Maintenance.	5,460	5,850	5,902	(52)	6,055	205	
FICA, Customer Service	6,000	5,300	5,727	(427)	5,860	560	
FICA, Promotion	1,856	1,250	2,328	(1,078)	1,013	(237)	
FICA, EE Services	3,762	4,261	4,095	166	4,240	(21)	
FICA, Finance	6,685	7,230	7,102	128	7,399	169	
FICA, Safety & Training	-	-	-	-	-	-	
FICA, General Admin	10,830	8,350	11,424	(3,074)	10,486	2,136	
FICA, Board Members	1,637	1,500	2,020	(520)	2,020	520	
FICA, Planning	10,687	14,500	13,512	988	15,401	901	
FICA, Service Workers	5,625	6,800	7,087	(287)	7,258	458	
FICA, Mechanics	13,525	16,000	17,820	(1,820)	18,383	2,383	
Total FICA/Medicare	218,400	236,921	239,414	(2,493)	249,577	12,656	5%

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

Attachment A

Account Desc	FY 2018 Actual	FY 2019 Estimated	FY 2019 Budget	Over (Under) FY 2019 Budget	Proposed FY 2020 Budget	Over (Under) FY 2019 Est/Actual	Over (Under) % FY 2019 Est/Actual
PERS-RET, Operators	787,145	960,339	1,034,959	(74,620)	1,051,072	90,733	
PERS-RET, Trans Admin	143,136	172,770	166,859	5,911	189,416	16,646	
PERS-RET, Scheduling	15,148	12,971	11,564	1,407	13,391	420	
PERS-RET, Maintenance Admin	82,404	108,645	100,506	8,139	112,348	3,703	
PERS-RET, Bldg Maintenance.	41,808	43,700	50,586	(6,886)	55,611	11,911	
PERS-RET, Customer Svc	49,749	47,133	50,082	(2,949)	49,337	2,204	
PERS-RET, Promotion	19,764	12,058	17,084	(5,026)	12,662	604	
PERS-RET, EE Services	29,982	43,014	41,692	1,322	46,409	3,395	
PERS-RET, Finance	60,105	75,502	67,949	7,553	77,351	1,849	
PERS-RET, Sfty & Training	22,226	18,044	17,281	763	19,922	1,878	
PERS-RET, Gen Admin	82,440	97,349	115,015	(17,666)	113,420	16,071	
PERS-RET, Planning	58,329	122,300	105,810	16,490	125,063	2,763	
GM-457 Retirement	18,000	18,000	18,540	(540)	18,540	540	
PERS-RET, Service Wrkr	41,255	52,409	57,317	(4,908)	59,137	6,728	
PERS-RET, Mechanics	114,694	145,610	151,411	(5,801)	170,966	25,356	
Total Retirement	1,566,185	1,929,844	2,006,655	(76,811)	2,114,645	184,801	10%
Medical, Operators	633,969	765,924	708,894	57,030	782,191	16,267	
Medical, Trans Admin	94,651	126,882	135,279	(8,397)	140,721	13,839	
Medical, Scheduling	8,619	9,472	9,519	(47)	9,496	24	
Medical, Maintenance Admin	26,101	28,215	23,481	4,734	27,755	(460)	
Medical, Building Maintenance.	48,897	53,293	69,389	(16,096)	61,239	7,946	
Medical, Customer Svc	42,137	33,689	45,647	(11,958)	35,057	1,368	
Medical, Promotion	7,258	4,943	3,969	974	5,954	1,011	
Medical, EE Services	(430)	4,524	-	4,524	9,048	4,524	
Medical, Finance	18,259	17,485	13,180	4,305	18,989	1,504	
Medical, Safety & Training	5,028	5,674	5,968	(294)	5,424	(250)	
Medical, General Admin	67,242	69,801	30,130	39,671	72,276	2,475	
Medical, Planning	40,834	61,994	86,974	(24,980)	73,750	11,756	
Medical, Service Workers	190,673	249,743	217,730	32,013	264,933	15,190	
Medical, Mechanics	344,370	418,487	413,687	4,800	453,847	35,360	
Medical Admin Charge	10,751	11,300	11,300	-	11,300	-	
Vision Plan, Operators	-	-	-	-	-	-	
Medical, Retirees	186,175	193,000	186,430	6,570	202,650	9,650	
OPEB benefits	408,617	299,889	299,889	-	306,650	6,761	
Total Medical	2,133,151	2,354,315	2,261,466	92,849	2,481,280	126,965	5%

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

Attachment A

Account Desc	FY 2018 Actual	FY 2019 Estimated	FY 2019 Budget	Over (Under) FY 2019 Budget	Proposed FY 2020 Budget	Over (Under) FY 2019 Est/Actual	Over (Under) % FY 2019 Est/Actual
Dental, Operators	232,289	240,249	244,587	(4,338)	247,457	7,208	
Dental, Trans Admin	30,284	32,931	28,326	4,605	33,919	988	
Dental, Scheduling	1,985	2,289	2,819	(531)	2,357	69	
Dental, Maintenance Admin	5,877	5,946	6,100	(154)	6,124	178	
Dental, Building Maintenance.	10,490	10,075	11,589	(1,514)	10,377	302	
Dental, Customer Svc	17,545	16,656	18,371	(1,716)	17,155	500	
Dental, Promotion	1,670	1,421	1,732	(311)	1,464	43	
Dental, EE Services	3,060	3,084	3,175	(91)	3,176	92	
Dental, Finance	10,120	10,575	10,441	134	10,892	317	
Dental, Safety & Training	789	795	2,222	(1,427)	819	24	
Dental, General Admin	7,490	7,389	7,741	(352)	7,610	221	
Dental, Planning	11,405	13,544	13,044	500	13,950	406	
Total Dental	333,004	344,953	350,147	(5,194)	355,300	10,347	3%
WC, Operators	796,378	748,111	693,089	55,022	754,951	6,840	
WC, Trans Admin	76,170	72,107	64,473	7,634	72,766	659	
WC, Scheduling	9,159	9,013	8,059	954	9,096	83	
WC, Maintenance Admin	25,796	22,533	20,148	2,385	22,739	206	
WC, Building Maintenance.	26,270	27,040	24,178	2,862	27,287	247	
WC, Customer Svc	38,327	36,054	32,237	3,817	36,383	329	
WC, Promotion	11,574	4,507	4,030	477	4,548	41	
WC, EE Services	11,574	13,520	12,089	1,431	13,644	124	
WC, Finance	25,796	22,533	20,148	2,385	22,739	206	
WC, Safety & Training	11,574	9,013	8,059	954	9,096	83	
WC, General Admin	33,989	25,666	26,857	(1,191)	25,900	234	
WC, Planning	28,685	55,455	36,266	19,189	55,962	507	
WC, Service Workers	49,660	45,067	40,296	4,771	45,479	412	
WC, Mechanics	106,574	85,627	76,562	9,065	86,410	783	
Total Workers Comp	1,251,526	1,176,246	1,066,491	109,755	1,187,000	10,754	1%

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

Attachment A

Account Desc	FY 2018 Actual	FY 2019 Estimated	FY 2019 Budget	Over (Under) FY 2019 Budget	Proposed FY 2020 Budget	Over (Under) FY 2019 Est/Actual	Over (Under) % FY 2019 Est/Actual
Life, Operators	69,500	72,435	74,150	(1,715)	74,776	2,341	
Life, Trans Admin	6,518	6,500	7,776	(1,276)	6,695	195	
Life, Scheduling	660	690	952	(262)	742	52	
Life, Maintenance Admin	4,230	4,230	4,360	(130)	4,360	130	
Life, Building Maintenance.	3,376	3,066	3,560	(494)	3,250	184	
Life, Customer Svc	5,595	5,607	5,810	(203)	6,450	843	
Life, Promotion	844	542	1,500	(958)	560	18	
Life, EE Services	1,537	1,645	1,800	(155)	1,800	155	
Life, Finance	3,316	3,338	3,720	(382)	3,460	122	
Life, Safety & Training	728	728	750	(22)	750	22	
Life, General Admin	2,974	2,955	3,390	(435)	3,090	135	
Life, Planning	5,484	6,572	6,642	(70)	7,212	640	
Total Life Insurance	104,762	108,308	114,410	(6,102)	113,145	4,837	4%
SUI, Operators	52,861	65,000	72,000	(7,000)	67,000	2,000	
SUI, Trans Admin	4,262	6,000	7,974	(1,974)	7,974	1,974	
SUI, Scheduling	273	400	443	(43)	443	43	
SUI, Maintenance Admin	1,911	2,000	2,215	(215)	2,215	215	
SUI, Building Maintenance.	1,751	2,000	2,658	(658)	3,101	1,101	
SUI, Customer Svc	1,638	2,600	3,101	(501)	3,101	501	
SUI, Promotion	273	430	886	(456)	443	13	
SUI, Safety & Training	273	413	443	(30)	443	30	
SUI, General Admin	1,661	1,800	3,544	(1,744)	3,544	1,744	
SUI, EE Services	819	900	1,329	(429)	1,329	429	
SUI, Finance	1,642	1,900	2,215	(315)	2,215	315	
SUI, Planning	2,734	3,800	3,987	(187)	4,430	630	
SUI, Service Workers	3,009	3,710	4,430	(720)	4,430	720	
SUI, Mechanics	5,284	7,875	8,417	(542)	8,417	542	
Total SUI	78,391	98,828	113,642	(14,814)	109,085	10,257	10%
Operator Uniforms	45,862	50,000	50,000	-	50,000	-	
Uniforms - Maintenance. Pers.	19,883	17,173	17,000	173	17,500	327	
Total Uniforms	65,745	67,173	67,000	173	67,500	327	0%

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

Attachment A

Account Desc	FY 2018 Actual	FY 2019 Estimated	FY 2019 Budget	Over (Under) FY 2019 Budget	Proposed FY 2020 Budget	Over (Under) FY 2019 Est/Actual	Over (Under) % FY 2019 Est/Actual
Operator Medical Exams	16,215	15,785	17,000	(1,215)	17,000	1,215	
Emp Assistance Prog.	13,468	15,856	14,500	1,356	14,500	(1,356)	
Cafeteria Plan- Admin	440,517	508,275	539,772	(31,497)	598,689	90,414	
Cafeteria Plan-ATU	1,205,910	1,485,478	1,357,816	127,662	1,603,479	118,001	
Mechanic Tool Allowance	13,190	15,970	16,500	(530)	16,500	530	
Wellness Program	25,121	29,473	30,000	(527)	30,000	527	
Substance Abuse Prog.	9,630	15,505	10,000	5,505	20,000	4,495	
Ergonomics/W/C Prog	-	-	2,500	(2,500)	-	-	
Total Other Benefits	1,724,051	2,086,342	1,988,088	98,254	2,300,168	213,826	10%
Total Benefits	9,774,533	10,989,666	10,609,187	380,479	11,400,859	411,193	4%
Total Wages and Benefits	23,954,451	25,875,028	25,536,269	338,759	26,714,576	839,548	3%
Management Services	54,049	35,000	35,000	-	35,000	-	
Agency Fees	50	150	150	-	150	-	
In-Service Monitoring	-	5,500	5,500	-	5,500	-	
Mobility Services	18,807	25,000	30,000	(5,000)	25,000	-	
Schedules/Graphics	38,521	114,432	115,000	(568)	115,000	568	
Promotions	101,135	149,397	150,000	(603)	150,000	603	
Recruitment	5,168	10,000	15,000	(5,000)	10,000	-	
Hiring Costs	13,795	14,935	15,000	(65)	15,000	65	
Legal Fees	164,714	375,000	375,000	-	335,000	(40,000)	
Financial services	12,200	6,000	7,500	(1,500)	15,000	9,000	
Auditor Fees	44,942	48,500	48,500	-	49,955	1,455	
Freight In and Out	4,808	5,525	7,000	(1,475)	6,000	475	
Bid and Hearing Notices	95	1,000	1,000	-	1,000	-	
Service Development	40,000	79,187	80,000	(813)	80,000	813	
Trans. Printing/Reproduc.	4,646	7,000	7,000	-	7,000	-	
Payroll Services	86,575	85,490	85,490	-	88,055	2,565	
Bank service charge	20,827	24,000	24,000	-	25,500	1,500	
Commuter check process fee	267	300	300	-	300	-	
Pay PERS file upload	2,387	2,650	2,730	(80)	2,730	80	
Special Planning- reimb expenses	24,900	31,840	-	31,840	-	(31,840)	
Temporary Help-All depts	66,410	25,075	25,000	75	25,000	(75)	
Clipper Fees	55,405	90,000	53,560	36,440	150,000	60,000	
SVR-Differential/Radiator	-	13,300	15,800	(2,500)	15,800	2,500	

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

Attachment A

Account Desc	FY 2018 Actual	FY 2019 Estimated	FY 2019 Budget	Over (Under) FY 2019 Budget	Proposed FY 2020 Budget	Over (Under) FY 2019 Est/Actual	Over (Under) % FY 2019 Est/Actual
SVR-Transmission	15,101	14,595	34,400	(19,805)	24,000	9,405	
SVR-Upholstery/Glass	1,705	12,000	30,000	(18,000)	15,000	3,000	
SVR-Towing	6,503	12,220	16,000	(3,780)	16,000	3,780	
SVR-Engine Repair	28,278	41,685	40,720	965	41,000	(685)	
SVR-Body Repair	105,158	113,083	105,000	8,083	108,000	(5,083)	
SVR-Electric Bus Repair	-	-	-	-	50,000	50,000	
Emission controls	14,513	39,767	42,000	(2,233)	42,000	2,233	
Support Vehicle maint	13,617	13,170	13,500	(330)	13,500	330	
IT Supplies/replacements	13,075	10,843	12,000	(1,157)	12,000	1,157	
Clever Devices/rideck maint	206,190	239,350	239,349	1	251,350	12,000	
Office Equipment Maint.	7,904	20,000	20,000	-	20,000	-	
Building Maint. Service	77,387	85,810	87,000	(1,190)	87,000	1,190	
Landscape Service	73,289	88,963	89,400	(437)	89,400	437	
IT Contracts	137,370	148,564	150,000	(1,436)	150,000	1,436	
Radio Maint. Service	11,952	14,980	18,000	(3,020)	15,000	20	
RED Support Expense	3,030	-	4,000	(4,000)	-	-	
Contract Cleaning Service	3,340	3,340	2,600	740	3,600	260	
Waste Removal	16,610	18,837	19,800	(963)	19,800	963	
Hazardous Waste	114,205	123,012	95,000	28,012	125,000	1,988	
Fire Monitoring	2,863	3,756	4,000	(244)	4,000	244	
Security Services	87,178	88,943	89,000	(57)	89,000	57	
Other Services	7,375	7,000	5,500	1,500	7,000	-	
Total Services	1,706,344	2,249,199	2,215,799	33,400	2,339,640	90,441	4%

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

Attachment A

Account Desc	FY 2018 Actual	FY 2019 Estimated	FY 2019 Budget	Over (Under) FY 2019 Budget	Proposed FY 2020 Budget	Over (Under) FY 2019 Est/Actual	Over (Under) % FY 2019 Est/Actual
Diesel Fuel	1,354,467	1,525,000	1,650,000	(125,000)	1,625,000	100,000	
Oils and Lubricants	75,649	81,486	90,000	(8,514)	85,000	3,514	
Gasoline	21,602	23,875	25,000	(1,125)	25,000	1,125	
PG&E - WC Trolley	22,296	50,408	85,000	(34,592)	85,000	34,592	
Tires and Tubes	238,156	243,197	231,000	12,197	247,216	4,019	
Safety Supply	363	5,500	5,500	-	10,000	4,500	
Transportation Supplies	19,414	14,000	14,000	-	14,000	-	
BART Relief Tickets	56,965	58,425	58,425	-	58,425	-	
CSS-Soaps	1,614	4,465	8,000	(3,535)	6,000	1,535	
CSS-Cleaning	10,629	9,622	9,000	622	9,000	(622)	
CSS-Safety	8,640	8,907	8,500	407	8,500	(407)	
CSS-Antifreeze	3,664	6,256	6,400	(144)	6,400	144	
CSS-Gases	6,655	5,316	4,000	1,316	4,500	(816)	
Oil Analysis	16,760	7,898	8,000	(102)	8,000	102	
Equipment/Garage Exp.	22,183	21,356	25,000	(3,644)	25,000	3,644	
Coach Repair Parts	551,129	494,536	495,000	(464)	515,000	20,464	
Shelter/Bus Stop Supply	-	13,066	15,000	(1,934)	15,000	1,934	
Janitorial Supplies	24,121	19,919	21,000	(1,081)	21,000	1,081	
Lighting Supply	1,832	6,125	5,000	1,125	5,000	(1,125)	
Building Repair Supply	37,580	44,376	45,000	(624)	45,000	624	
Landscape Supply	-	5,000	5,000	-	5,000	-	
Tickets, Passes, Xfrs	13,351	16,468	20,000	(3,532)	10,000	(6,468)	
Supplies - Offsites	968	2,286	2,300	(14)	2,300	14	
Personnel Office Supply	1,320	4,074	3,000	1,074	3,000	(1,074)	
Computer Supplies	-	163	-	163	-	(163)	
Office Supplies-Administration	18,672	16,500	17,500	(1,000)	17,500	1,000	
Office Supplies-2nd Floor	29	-	-	-	-	-	
Office Supplies-Maint.	1,436	3,433	3,500	(67)	3,500	67	
Postage	7,942	9,000	10,000	(1,000)	9,000	-	
Safety Contingency Plans	1,488	3,000	3,000	-	3,000	-	
Training Supply	1,637	5,000	5,000	-	5,000	-	
Contracts & Grants Supply	-	1,362	1,000	362	1,000	(362)	
Supplies- IC	4,108	5,628	6,000	(372)	6,000	372	
Repair parts-grant exp	-	25,000	25,000	-	25,000	-	
Total Materials & Supplies	2,524,670	2,752,348	2,910,125	(157,777)	2,908,341	155,993	6%

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

Attachment A

Account Desc	FY 2018 Actual	FY 2019 Estimated	FY 2019 Budget	Over (Under) FY 2019 Budget	Proposed FY 2020 Budget	Over (Under) FY 2019 Est/Actual	Over (Under) % FY 2019 Est/Actual
Telephone Svc - TC				-		-	
Pacific Gas and Electric	164,641	185,000	190,550	(5,550)	190,550	5,550	
Telephone Svc - Concord	47,454	36,381	36,000	381	40,000	3,619	
Contra Costa Water District	32,294	26,000	26,000	-	27,600	1,600	
Telephone-Cellular	88,635	99,982	100,000	(18)	100,000	18	
Total Utilities	333,024	347,363	352,550	(5,187)	358,150	10,787	3%
Physical Damage	98,473	125,000	147,500	(22,500)	140,000	15,000	
Property Premiums	44,592	48,271	48,271	-	49,719	1,448	
Other Premiums	21,483	28,300	26,780	1,520	31,130	2,830	
Liability Premiums	452,487	555,000	555,000	-	610,500	55,500	
Insurance/Liability losses	105,521	175,000	175,000	-	175,000	-	
Total Insurance	722,556	931,571	952,551	(20,980)	1,006,349	74,778	8%
Property Tax	9,619	14,072	18,000	(3,928)	16,000	1,928	
Licenses / Registrations	1,726	2,015	2,015	-	2,015	-	
Fuel Storage Tank Fees	16,161	13,000	14,000	(1,000)	14,000	1,000	
Use and Other Taxes	8,081	7,000	7,500	(500)	7,500	500	
Sales Tax	190,529	205,000	220,000	(15,000)	212,000	7,000	
Total Taxes	226,116	241,087	261,515	(20,428)	251,515	10,428	4%
Radio Site Lease-Diablo	42,035	43,000	43,775	(775)	44,500	1,500	
Equipment Leases	464	9,000	9,000	-	9,000	-	
Total Leases	42,499	52,000	52,775	(775)	53,500	1,500	3%

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

Attachment A

Account Desc	FY 2018 Actual	FY 2019 Estimated	FY 2019 Budget	Over (Under) FY 2019 Budget	Proposed FY 2020 Budget	Over (Under) FY 2019 Est/Actual	Over (Under) % FY 2019 Est/Actual
Business Expense- Tran	10	500	500	-	500	-	
Business Expense-admin	-	400	400	-	400	-	
Business Expense-Fin	978	2,000	2,000	-	2,000	-	
Board Travel	17,955	20,428	25,000	(4,572)	25,000	4,572	
Staff Travel	74,484	60,000	60,000	-	61,500	1,500	
CTA Dues	14,948	15,396	15,399	(3)	15,860	464	
APTA Dues	35,029	35,500	36,650	(1,150)	36,650	1,150	
Other Memberships	3,000	3,000	3,000	-	3,090	90	
Business Expense	2,659	4,000	4,000	-	4,000	-	
Training Program	11,388	15,179	25,000	(9,821)	25,000	9,821	
Training / Subs-Gm	2,271	7,000	7,000	-	7,000	-	
Misc exp	241	1,000	1,000	-	1,000	-	
Employee Functions	34,467	30,000	35,000	(5,000)	44,500	14,500	
Employee Awards	2,011	5,000	5,000	-	5,000	-	
Departing Emp gifts	124	1,000	1,000	-	1,000	-	
Paypal fees	2,889	3,500	4,000	(500)	4,000	500	
Total Miscellaneous	202,454	203,903	224,949	(21,046)	236,500	32,597	16%
Alamo Creek Shuttle	114,565	125,000	127,720	(2,720)	133,500	8,500	
St Mary's Shuttle	48,300	49,440	49,440	-	52,410	2,970	
Cal State rte. 260 Shuttle	93,801	106,100	108,150	(2,050)	113,600	7,500	
Total Purchased Transportation	256,666	280,540	285,310	(4,770)	299,510	18,970	7%
Total Other Operating Expense	6,014,329	7,058,011	7,255,574	(197,563)	7,453,505	395,494	6%
Contingency			800,000	(800,000)	900,000	900,000	
TOTAL FIXED ROUTE EXPENSE	29,968,780	32,933,039	33,591,843	(658,804)	35,068,081	2,135,043	6%

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

Attachment A

Account Desc	FY 2018 Actual	FY 2019 Estimated	FY 2019 Budget	Over (Under) FY 2019 Budget	Proposed FY 2020 Budget	Over (Under) FY 2019 Est/Actual	Over (Under) % FY 2019 Est/Actual
Paratransit							
Wages	91,580	172,000	172,525	(525)	182,218	10,218	
Sick Wages	4,646	5,000	7,332	(2,332)	5,298	298	
Holiday Pay	5,605	7,500	9,687	(2,187)	10,080	2,580	
Vacation Pay	2,232	9,750	10,709	(959)	11,145	1,395	
Absence pay	-	500	940	(440)	988	488	
Cafeteria Plan	9,744	21,431	9,406	12,025	23,874	2,443	
FICA	1,481	2,500	2,917	(417)	3,041	541	
PERS	16,054	20,156	18,264	1,892	21,706	1,550	
Medical	12,351	15,948	9,630	6,318	9,606	(6,342)	
Dental	1,326	3,437	4,534	(1,097)	3,540	103	
Life Insurance	532	1,168	1,630	(462)	1,220	52	
SUI	1,084	1,300	1,329	(29)	1,329	29	
Promotions	-	-	-	-	3,500	3,500	
Legal Fees	-	18,884	15,000	3,884	15,000	(3,884)	
Bank Service Charge	419	500	-	500	500	-	
Temporary Help	6,840	4,299	-	4,299	-	(4,299)	
Building Maint Services	1,211	1,535	1,500	35	1,500	(35)	
Radio Maint Services	5,302	5,814	6,100	(286)	6,100	286	
Community Van Maint	24,557	16,000	16,000	-	16,000	-	
Other services	300	12,100	-	12,100	-	(12,100)	
Office Supply, PTF	4,378	4,000	4,400	(400)	2,000	(2,000)	
Gas and Electric	22,253	25,000	25,000	-	25,000	-	
Cell Phone	874	2,500	2,500	-	22,500	20,000	
Sales Tax	-	300	300	-	300	-	
Purchased Trans-LINK	5,167,020	5,620,000	5,407,500	212,500	5,957,200	337,200	
Purchased Trans-BART	137,570	168,000	154,500	13,500	178,080	10,080	
Other Purch Trans	-	-	500	(500)	1,281	1,281	
Training / Subscriptions	-	2,500	350	2,150	2,500	-	
Other Misc Expenses	5	300	500	(200)	1,000	700	
Total Paratransit	5,517,364	6,142,422	5,883,053	259,369	6,506,506	364,083	6%
TOTAL CCCTA	35,486,144	39,075,460	39,474,896	(399,436)	41,574,587	2,499,127	6%
OPEB - GASB 75 Adjustments	(224,832)						
PERS GASB 68 Adjustment	1,807,421	-	-	-	-	-	
TOTAL CCCTA GASBs	1,582,589	-	-	-	-	-	-
TOTAL CCCTA	37,068,733	39,075,460	39,474,896	(399,436)	41,574,587	2,499,127	6%

RESOLUTION NO. 2019-020

**CENTRAL CONTRA COSTA TRANSIT AUTHORITY
BOARD OF DIRECTORS**

* * *

**AUTHORIZES FILING APPLICATIONS AND SUPPORTING DOCUMENTS
WITH THE METROPOLITAN TRANSPORTATION COMMISSION FOR ALLOCATION
OF TRANSPORTATION DEVELOPMENT ACT, STATE TRANSIT ASSISTANCE,
AND RM2 FUNDS FOR FY 2020**

WHEREAS, the County of Contra Costa and the Cities of Clayton, Concord, the Town of Danville, Lafayette, Martinez, the Town of Moraga, Orinda, Pleasant Hill, San Ramon and Walnut Creek (hereinafter "Member Jurisdictions") have formed the Central Contra Costa Transit Authority ("CCCTA"), a joint exercise of powers agency created under California Government Code Section 6500 *et seq.*, for the joint exercise of certain powers to provide coordinated and integrated public transportation services within the area of its Member Jurisdictions; and

WHEREAS, the Transportation Development Act (TDA) (Public Utilities Code Section 99200, *et seq.*), provides for the disbursement of funds from the Local Transportation Fund (LTF) of the County of Contra Costa for use by eligible applicants for the purpose of public transit; and

WHEREAS, pursuant to the provisions of the TDA, and pursuant to the applicable rules and regulations thereunder (21 Cal. Code of Regs. Section 6600, *et seq.*) a prospective applicant wishing to receive an allocation from the LTF shall file its claim with the Metropolitan Transportation Commission; and

WHEREAS, the State Transit Assistance (STA) fund is created pursuant to Public Utilities Code Sections 99310 *et seq.*; and

WHEREAS, the STA fund makes funds available pursuant to Public Utilities Code Section 99313.6 for allocation to eligible applicants to support approved transit projects; and

WHEREAS, TDA funds from the LTF of Contra Costa County and STA funds will be required by CCCTA in Fiscal Year 2020 for public transit capital and operating assistance; and

WHEREAS, CCCTA is an eligible applicant for TDA and STA funds pursuant to Public Utilities Code Sections 99260(a), 99262, 99275, 99313 and 99314 as attested by the opinion of Authority's Counsel; and

WHEREAS, SB 916 (Chapter 715, Statutes 2004), commonly referred to as Regional Measure 2, identified projects eligible to receive funding under the Regional Traffic Relief Plan; and

WHEREAS, the Metropolitan Transportation Commission (MTC) is responsible for funding projects eligible for Regional Measure 2 (RM2) funds, pursuant to Streets and Highways Code Section 30914(c) and (d); and

WHEREAS, MTC has established a process whereby eligible transportation project sponsors may submit allocation requests for Regional Measure 2 funding; and

WHEREAS, allocations to MTC must be submitted consistent with procedures and conditions as outlined in Regional Measure 2 Policy and Procedures; and

WHEREAS, CCCTA is an eligible sponsor of transportation project(s) in Regional Measure 2, Regional Traffic Relief Plan funds; and

WHEREAS, the Express Bus Routes are eligible for consideration in the Regional Traffic Relief Plan of Regional Measure 2, as identified in California Streets and Highways Code Section 30914(c) or (d); and

WHEREAS, the Regional Measure 2 allocation request demonstrates a fully funded operating plan that is consistent with the adopted performance measures, as applicable, for which CCCTA is requesting that MTC allocate Regional Measure 2 funds, and

WHEREAS, the certification by CCCTA of assurances is required for the allocation of funds by MTC; and

WHEREAS, CCCTA requires an allocation of these funds for capital and operating assistance to support CCCTA's provision of public transit services in the Central Contra Costa County area for Fiscal Year 2020.

NOW, THEREFORE, BE IT RESOLVED, that CCCTA, and its agents shall comply with the provisions of the Metropolitan Transportation Commission's Regional Measure 2 Policy Guidance (MTC Resolution No. 3636); and be it further

RESOLVED, that CCCTA certifies that the project is consistent with the Regional Transportation Plan (RTP), and be it further

RESOLVED, that CCCTA approves the Express Bus routes operating proposals; and be it further

RESOLVED, that CCCTA approves the certification of assurances; and be it further

RESOLVED, that CCCTA is an eligible sponsor of projects in the Regional Measure 2 Regional Traffic Relief Plan, Capital Program, in accordance with California Streets and Highways Code 30914(d); and be it further

RESOLVED, that CCCTA is authorized to submit an application for Regional Measure 2 funds for Express Bus Operations in accordance with California Streets and Highways Code 30914(d); and be it further

RESOLVED, that CCCTA certifies that the projects and purposes for which RM2 funds are being requested are in compliance with the requirements of the California Environmental Quality Act (Public Resources Code Section 21000 *et seq.*), and with the State Environmental Impact Report Guidelines (14 California Code of Regulations Section 15000 *et seq.*) and, if relevant the National Environmental Policy Act (NEPA), 42 USC Section 4-1 *et seq.* and the applicable regulations thereunder; and be it further

RESOLVED, that there is no legal impediment to CCCTA making allocation requests for Regional Measure 2 funds; and be it further

RESOLVED, that there is no pending or threatened litigation which might in any way adversely affect the proposed project, or the ability of CCCTA to deliver such project; and be it further

RESOLVED, that CCCTA indemnifies and holds harmless MTC, its Commissioners, representatives, agents, and employees from any and against all claims, injury, suits, demands, liability, losses, damages, and expenses, whether direct or indirect (including any and all costs and expenses in connection therewith), incurred by reason of any act or failure to act of CCCTA, its officers, employees or agents, or subcontractors or any of them in connection with its performance of services under this allocation of RM2 funds. In addition to any other remedy authorized by law, so much of the funding due under this allocation of RM2 funds as shall reasonably be considered necessary by MTC may be retained until disposition has been made of any claim for damages; and be it further

RESOLVED, that CCCTA shall, if any revenues or profits from any non-governmental use of property (or project) that those revenues or profits shall be used exclusively for the public transportation services for which the project was initially approved, either for capital improvements or maintenance and operational costs, otherwise the Metropolitan Transportation Commission is entitled to a proportionate share equal to MTC's percentage participation in the projects(s); and be it further

RESOLVED by the Board of Directors of the Central Contra Costa Transit Authority that the General Manager, or his designee, is authorized to execute and file appropriate applications, together with all necessary supporting documents, with the Metropolitan Transportation Commission for allocation of TDA, STA and RM2 funds for Fiscal Year 2020; and be it further

RESOLVED that the General Manager, or his designee, is delegated the authority to make non-substantive changes and minor amendments to the Initial Project Report as he deems appropriate; and be it further

RESOLVED that a copy of this resolution be transmitted to the Metropolitan Transportation Commission in conjunction with the filing of the claims, and the Metropolitan Transportation Commission be requested to grant the allocation of funds as specified herein.

Regularly passed and adopted this 18th day of April 2019 by the following vote.

Ayes:

Noes:

Abstain:

Absent:

Sue Noack, Chair, CCCTA Board of Directors

ATTEST:

Lathina Hill, Clerk of the Board

To: Board of Directors

Date: April 18, 2019

From: Rashida Kamara, Manager of Accessible Services

Reviewed by: WC.

Subject: Award Contract for Provision of Paratransit Operations & Maintenance Services to Transdev Services, Inc.

Summary:

On December 3, 2018, staff released a Request for Proposal (RFP) for the provision of the following transportation services: LINK and BART ADA Paratransit, Saint Mary's Shuttle, California State University East Bay, Alamo Creek, Concord Police Department and other special transportation services as needed.

Six proposals were received by the deadline of March 12th 2019, from the following companies: First Transit, Transdev, Ride Right, Ascendal, Aparatransit, and National Express Transportation. All six proposals met the minimum standards set forth in the RFP and were subsequently evaluated. A review panel evaluated each proposal and interviewed the firms on Wednesday, March 20th, 2019.

The review panel reached a consensus on its recommendation to award a contract to Transdev as the highest scoring proposal, and to transition the provision of Transportation & Maintenance Services from First Transit, the existing service provider.

Background:

County Connection's RFP invited proposers to submit innovative service proposals that included knowledgeable staff, partnerships with transportation network companies (TNCs), taxi companies or other non-emergency medical transportation (NEMT) companies that would promote better on time performance (OTP) and increase productivity, which would in turn provide better quality service and reduce overall cost. The RFP also requested innovative approaches to service delivery and technological solutions to improve customer experience and provide user friendly options. Each proposer met the minimum requirements. A review panel made up of County Connection's Assistant General Manager of Administration, Manager of Accessible Services, Contra Costa Transportation Authority's Director of Programs, Peter Engel, and Contra Costa County's Senior Planner, John Cunningham, evaluated all 6 companies. The following criteria were used in the evaluation process:

- | | |
|----------------------------------------------------------------------|------------|
| 1. Financial Viability, Firm Experience and Corporate Support: | 100 Points |
| 2. Qualification/Experience of Key Personnel, Thoughtful Leadership: | 300 Points |
| 3. Creative approach/Integration and Value Added: | 200 Points |
| 4. Service Improvement/Implementation Plan : | 200 Points |
| 5. Reasonable Cost: | 200 Points |

In accordance with California Labor Code Section 1070, a ten percent bidding preference (i.e., an additional 100 bonus points) was available if the proposer retained the current labor force. The interview process was designed to gain a better understanding and receive clarification where necessary regarding the submitted proposals. Explanation was especially necessary where the panel needed to better understand cost comparisons against staffing levels and productivity management.

Following the interview process, the evaluation team reached a consensus on its recommendation to award a contract to Transdev, which was the highest scoring proposer. While the proposals varied in their strengths and weaknesses, from staffing levels to technology solutions and financial viability, the evaluation team was unanimous in its recommendation of Transdev. Please refer to attached evaluation & scoring sheet.

From a financial perspective, there was a wide spread of proposed costs among the firms. There was a 2.3 million dollar difference between the lowest cost proposal and the most expensive proposal. Additionally, there was a large variance in projected service hours, making it difficult to compare proposed costs. Please see the chart below demonstrating the variance in proposed costs and service hours for year one as an example.

Initial Proposal Cost Comparison

Proposer	Year 1 Cost	Service Hours
First Transit	\$ 6,521,029.56	99,483.50
Transdev	\$ 6,789,733.00	108,054.52
Ascendal	\$ 6,973,249.00	94,718.26
Aparatransit	\$ 7,010,960.00	109,002.36
National Express	\$ 7,672,459.00	100,296.02
Ride Right	\$ 8,799,073.00	119,532.73

Through the evaluation process, staff determined that a reasonable number of service hours was 100,856 for year one and 102,936 for year two. The Authority multiplied each proposer's hourly rate by the same projected number of service hours for year one 100,856 and for year two 102,936 then added each proposer's fixed rate to calculate the total annual costs. Additionally, staff divided the total annual cost for each proposer by the same projected number of service hours of 100,856 for year one and 102,936 for year two to calculate each proposer's actual total hourly rate. The following chart provides a more reasonable comparison of proposer costs based upon this approach.

Adjusted Proposal Cost Comparison
Total Contract Costs and Combined Monthly + Hour Cost/ Total Annual Hours

		Year 1	Year 2	2 Year Total
First Transit	Total Annual Expense	6,587,648.44	6,984,356.00	13,572,004.44
	Combined Hourly Rate	65.32	67.85	66.60
Transdev	Total Annual Expense	6,454,219.35	6,856,577.52	13,310,796.87
	Combined Hourly Rate	63.99	66.61	65.32
Ascendal	Total Annual Expense	7,265,969.09	7,140,132.03	14,406,101.12
	Combined Hourly Rate	72.04	69.37	70.69
Nation Express	Total Annual Expense	7,702,598.71	8,226,357.03	15,928,955.74
	Combined Hourly Rate	76.37	79.92	78.16
Ride Right	Total Annual Expense	7,800,628.59	8,134,006.59	15,934,635.17
	Combined Hourly Rate	77.34	79.02	78.19
Aparatransit	Total Annual Expense	6,640,882.98	6,902,639.81	13,543,522.79
	Combined Hourly Rate	65.85	67.06	66.46

Applying this approach, Transdev's proposed costs were more in line with County Connection's current budget for these services.

In addition, Transdev set itself apart from the other proposers by demonstrating a strong partnership with Big Star Transit (a DBE firm), which will provide services during peak hours, weekends, and late night, providing a significant increase in overall productivity and reducing the use of County Connection vehicles. Transdev carefully analyzed our service, calculated

wait times at transfer locations, and calculated travel times for trips in the farthest parts of the service area. Transdev also proposed software tools that can provide enhanced management of the existing Trapeze paratransit scheduling software, which will result in improved OTP and ridership productivity.

The incumbent, First Transit, proposed a contract that represented a 2.3% increase over the current draft budget for purchased transportation services. They also did not bring in any established partnerships under which a service plan was developed to reduce costs and increase productivity. Although First Transit has relationships with Lyft and Uber in other locations, it did not propose that solution as part of its proposal, but as something to be reviewed in the future.

Attachments:

Master Evaluation & Scoring Sheet

Resolution No. 2019-022

Fiscal Impact:

The draft FY 2020 budget for purchased transportation is \$6,436,071. The recommended proposer, Transdev, proposal of \$6,454,219 as adjusted for staff projection of 100,836 service hours for the first year, which is 3/10th % over the current draft budget. The incumbent, First Transit, proposed \$6,587,648 which is 2.3% over the current purchased transportation draft budget. The total cost for the base two-year contract with Transdev is projected to be \$13,310,796 as adjusted for anticipated service hours which is less than the \$14,060,935 in the Transdev proposal. Cost for optional years, if exercised by County Connection, will be based on then-current cost, subject to adjustment for proven increases in Transdev's costs.

Recommendation:

The A&F Committee recommends the board approve resolution No. 2019-022 authorizing the General Manager to enter into an Agreement with Transdev Services, Inc. for the provision of Paratransit Operations & Maintenance Services, commencing July 1, 2019, for a two year base term with three one-year options, at a cost not to exceed \$14,060,935 for the base two year term, in a form as approved by Legal Counsel.

Master Evaluation & Scoring Sheet
County Connection Request for Proposal for Paratransit Services

	Criteria	Max Points	First Transit	National Express	Ascendal	Transdev	Ride Right	Aparatransit
I.	Financial Viability, Firm Experience and Corporate Support Proposed Firm demonstrated financial viability, experience and Corporate support, by providing solid financials, references and contact information for support staff.	100	88.75	88.75	56.25	91.25	75	60
II.	Qualification/Experience of Key Personnel, Thoughtful Leadership Proposed management staff's experience with contracts of similar scope and complexity. Please consider how effectively proposers addressed County Connection specific requirements.	300	187.5	206.25	131.25	278.75	227.5	213.75
III.	Creative Approach/Integration and Value Added Demonstrated ability to provide high quality, cost effective paratransit operations/maintenance services. Includes ability to effectively use Trapeze software and MTD's and other technological options as well as provide detailed reports across all aspects of provided service.	200	88.75	136.25	118.75	186.25	133.75	166.25
IV.	Service Improvement/Implementation Plan Did proposer provide a complete and thorough response in conformance with the terms and conditions of the RFP? Did they provide a realistic transition plan and operational protocols that would demonstrate and measure service improvements?	200	88.75	148.75	106.25	187.5	118.75	161.25
V.	Reasonable Cost Proposed staffing plan is consistent with conditions of RFP and are sufficient to provide high quality service to County Connection.	200	157.5	123.75	145	186.25	106.25	185
	Subtotal	1000	611.25	703.75	557.5	930	661.25	786.25
	Employee retention Preference, CA Labor Code § 1071(d) Bonus Points-100	100	100	100	100	100	100	100
	Total Proposer Score	1100	711.25	803.75	657.5	1030	761.25	886.25

Each panel member's points were combined and divided by 4 to get an average score.

RESOLUTION NO. 2019-022__

**BOARD OF DIRECTORS, CENTRAL CONTRA COSTA TRANSIT AUTHORITY
STATE OF CALIFORNIA**

* * *

**AUTHORIZING AWARD OF A CONTRACT
TO TRANSDEV SERVICES, INC. TO PROVIDE ADA PARATRANSIT
AND ASSOCIATED SERVICES**

WHEREAS, the County of Contra Costa and the Cities of Clayton, Concord, the Town of Danville, Lafayette, Martinez, the Town of Moraga, Orinda, Pleasant Hill, San Ramon and Walnut Creek (hereinafter “Member Jurisdictions”) have formed the Central Contra Costa Transit Authority (“County Connection”), a joint exercise of powers agency created under California Government Code Section 6500 et seq., for the joint exercise of certain powers to provide coordinated and integrated public transportation services within the area of its Member Jurisdictions;

WHEREAS, on December 3, 2018, County Connection issued a Request for Proposals To Provide ADA Paratransit Services (RFP 2018-MA-03) for the operation and maintenance of (1) County Connection ADA paratransit services (LINK), (2) BART ADA paratransit services, (3) Route 250, (4) Route 260, (5) the Alamo Creek Demand Responsive Flex Route, (6) Concord Police Department special requests; and (7) other special transportation services as needed;

WHEREAS, six proposals were received by the March 12, 2019 deadline and were evaluated by a four-member evaluation committee, which also conducted interviews with all of the proposers on March 20, 2019;

WHEREAS, the evaluation committee unanimously concluded that Transdev Services, Inc. was the highest ranked proposer based on the evaluation criteria contained within the Request for Proposals; and

WHEREAS, the evaluation committee recommends award of the subject contract to Transdev Services, Inc., which recommendation was supported by the Administration and Finance Committee at its April 10, 2019 meeting.

NOW, THEREFORE, BE IT RESOLVED that the Central Contra Costa Transit Authority Board of Directors authorizes award of a contract to Transdev Services, Inc. for ADA paratransit and associated services as described in RFP 2018-MA-03 for a two-year base term commencing July 1, 2019, for a total two-year estimated cost of \$14,060,935, based upon the following proposed costs and a project contingency:

	Year 1	Year 2
Combined Hour Rate	\$63.99	\$66.61
Estimated Service Hours	100,856	102,936
Total Annual Cost	\$6,454,219	\$6,856,577

; and

BE IT FURTHER RESOLVED that the General Manager is authorized to execute a contract with Transdev Services, Inc. on behalf of County Connection in full conformity with all of the terms and conditions of the solicitation documents, subject to approval as to form by Legal Counsel; and

BE IT FURTHER RESOLVED that the General Manager is authorized to execute up to three additional one-year option terms to the contract with Transdev Services, Inc., provided that exercise of such options is in the best interest of CCTA, with the understanding that costs for optional years will be based on then-current costs, subject to adjustment for proven increases in Transdev's costs.

Regularly passed and adopted this 18th day of April 2019, by the following vote:

AYES:

NOES:

ABSTAIN:

ABSENT:

Sue Noack, Chair, Board of Directors

ATTEST:

Lathina Hill, Clerk to the Board

To: Board of Directors

Date: 3/12/2019

From: Melody Reeb, Manager of Planning

Reviewed by: *Ref*

SUBJECT: FY 2020 Marketing Plan

Background:

County Connection's upcoming Marketing Plan will focus on disseminating information about the proposed changes to services in San Ramon, including Bishop Ranch, as well as a number of special promotional efforts aimed at increasing ridership promoting the benefits of the recent service restructure. The plan also includes ongoing efforts to increase engagement through social media. Other tasks that have become routine include the Class Pass Program, Summer Youth Program, partnering with 511 Contra Costa on promotions, and participating in outreach opportunities at schools, colleges/universities, senior centers, employment sites, and community events.

Special Promotions:

The following special promotional campaigns are currently planned for FY 2020:

San Ramon Service Changes:

Staff is currently proposing changes to routes serving Bishop Ranch and other areas of San Ramon and have initiated the public hearing process. The proposed changes include improvements to route alignments within Bishop Ranch and the addition of weekend service in San Ramon. If approved, the implementation of the changes will require outreach and marketing resources to communicate information to riders and promote the service to potential new riders. Promotion expenses related to the new service will include production of printed materials, such as flyers, brochures, signage, and interior bus cards, and community events.

Free Monument Corridor Service:

Staff anticipates that the implementation of a one-year pilot offering free rides on routes serving the Monument Corridor will help boost ridership. In order to make the most impact, we will need to conduct extensive outreach, particularly to those in the surrounding communities who do not currently use transit. Promotion expenses related to this program will include production of printed materials, direct mail, advertising, community events, and development of a social media campaign.

FACES Campaign:

In 2014, County Connection launched the “FACES of County Connection” campaign, which aimed to recognize and celebrate employees. Staff plans to implement a similar campaign in FY 2020 that focuses on riders as a way to highlight the importance of County Connection within the community. The campaign will be promoted using interior and exterior ad space on vehicles, on the County Connection website, and through social media channels. Promotion expenses related to this campaign will include professional photography and interior and exterior ad printing and installation.

Total Expense: \$100,000

Website and Social Media:

Riders are increasingly using the internet and social media to access transit information, stay informed, and interact with County Connection. A portion of the promotions budget will go towards general website maintenance and enhancements, as well as increasing the agency’s involvement with social media.

Total Expense: \$50,000

Routine Promotion:

Ongoing promotion expenses include the cost for chamber dues and event fees, materials for outreach events, printing brochures for accessible services and bikes on buses, and promoting the summer youth pass.

Total expense: \$20,000

Miscellaneous Promotion:

The miscellaneous promotions budget is intended to cover campaigns or new services that haven’t yet been identified.

Total expense: \$10,000

Promotions Budget Summary:

Special Promotions	\$100,000
Website and Social Media	\$50,000
Routine Promotion	\$20,000
Miscellaneous Promotion	\$10,000
TOTAL	\$180,000

Recommendation:

The MP&L Committee and staff recommend that the Board approve the proposed Marketing Plan for FY 2020.

Financial Implications:

Staff has budgeted \$180,000 to cover the expenses associated with the Marketing Plan.

To: Board of Directors

Date: 3/12/2019

From: Melody Reeb, Manager of Planning

Reviewed by: *Ref*

SUBJECT: Public Hearings for Bishop Ranch Service Restructure

Background:

In 2015 the Board adopted the Public Hearing Policy which requires the Authority to hold a public hearing for any major reduction in service. At the February 2019 Board meeting, the Board authorized staff to begin the public hearing process for the Bishop Ranch service restructure proposal. The proposed service restructure qualifies as a “major reduction in service” and requires a public hearing.

Staff has been working with Bishop Ranch and city staff in the area and has scheduled the following two public hearings:

- Tuesday, April 9th, 6:00pm – 7:00pm
Walnut Creek Council Chambers, 1666 N. Main St, Walnut Creek
- Wednesday, April 10th, 6:00pm – 7:00pm
San Ramon Community Center, 12501 Alcosta Blvd, San Ramon

Staff has published a legal notice in the local newspaper, per Board policy, and posted notices on vehicles. Staff will also work with each city and Bishop Ranch staff to promote the meetings.

Recommendation:

For information only.

Financial Implications:

All costs associated with the public hearing process are included in the FY 2019 promotions budget.

CCCTA LINK
MONTHLY OPERATING SUMMARY
JANUARY FY 18/19

SUMMARY	JANUARY FY 17/18	JANUARY FY 18/19	YTD FY 17/18	YTD FY 18/19
1 TOTAL CLIENTS	10,936	11,788	78,831	80,863
2 TOTAL ATTENDANTS	592	1,152	5,442	7,616
3 TOTAL COMPANIONS	40	46	320	436
4 TOTAL PASSENGERS*	11,568	12,986	84,593	88,915
5 TOTAL SERVICE DAYS	30	30	210	211
6 VEHICLE REVENUE HOURS	5,651	7,336	40,601	46,521
7 VEHICLE SERVICE HOURS	7,794	9,469	53,069	59,207
8 VEHICLE NON REV HOURS	2,142	2,133	13,473	12,686
9 VEHICLE SERVICE MILES	104,926	129,634	766,399	873,089
10 VEHICLE REVENUE MILES	81,935	104,157	609,420	714,520
11 VEHICLE NON REV MILES	22,991	25,477	156,979	158,569
12 PASS. PER REVENUE HOUR	2.05	1.77	2.08	1.91
13 CLIENT PER REVENUE HOUR	1.94	1.61	1.94	1.74
14 PASS. PER SERVICE HOUR	1.48	1.37	1.59	1.50
15 PASS. PER SERVICE MILE	0.11	0.10	0.11	0.10
16 PASS. PER REVENUE MILE	0.14	0.12	0.14	0.12
17 TOTAL TRANSFER TRIPS	859	1,075	6,989	7,387
18 SAME DAY TRIPS	169	146	958	888
19 SUBSCRIPTION TRIPS	6,580	5,789	44,164	40,996
20 DEMAND	4,380	5,999	34,720	39,834
21 FAREBOX REVENUE	\$10,145.51	\$9,440.55	\$70,871.53	\$68,867.17
22 PREPAID CLIENTS	\$5,111.00	\$5,341.00	\$31,985.00	\$38,750.00
23 COLLECTED BILLING	\$55,300.40	\$37,100.00	\$155,258.80	\$194,550.56
24 TOTAL REVENUE COLLECTED	\$70,556.91	\$51,881.55	\$258,115.33	\$302,167.73
25 CHARGEABLE ACCIDENTS	0	0	5	5
26 SERVICE COMPLAINTS	3	10	17	71
27 SERVICE COMMENDATIONS	0	0	4	3
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	1	5	17	22
30 DRIVER TURNOVER	3%	0%	7%	6
31 SCHEDULE ADHERENCE	78%	80%	75%	79%
32 WHEELCHAIR BOARDING'S	2,443	2,701	15,687	19,205
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	5,959	3,917	43,264	27,225
35 UNDUPLICATED CLIENTS	802	838	15,990	5,885
36 NO-SHOWS	313	56	1,679	560
37 CANCELS	2,488	2,965	14,682	21,871
38 AVG. TRIP LENGTH (MILES)	9.1	10.0	9.1	9.8
39 AVG. SM BUSES IN SERVICE	3	3	3	3
40 AVG. BUSES IN SERVICE	48	47	48	47
41 TOTAL FUEL/GALLONS	15,535	18,727	119,614	127,784
42 FLEET M.P.G.	6.8	6.9	6.4	6.8

First Transit General Manager

Date of approval

R. Saunderson
2-14-2019

- *line 1/2 We have seen a 12% increase in ridership which leads to an increase in attendants. However, we believe the reservationist may not be asking the "right" questions and not removing the attendants. We will be doing refresher training.
- *line 4 we have seen a steady increase in ridership this year and FY 2018
- *line 6, Increase in VRH due to increase in drivers, PAX and increase in OT, 2 National driver. January we had 101 vehicles out during the month while transitioning to the new buses.
- *line 8 with more drivers out and starting earlier (OT coverage) we have less deadhead mileage
- *line 9, January we had 101 vehicles out during the month while transitioning to the new buses.
- *line 10, January we had 101 vehicles out during the month while transitioning to the new buses.
- *line 12, we have 1400 more passengers and we are travelling a farther distance
- *line 17, the FY 18/19 total is in line with the correct recorded amount. Previous months were tallied with an error including cxi's and same day trips
- *Line 19/20, We are currently at a Max for subscription trips which leads to a higher count of demand trips.
- *Line 23, FY 17/18 October and November December payments received for RCB, FY 18/19 we received December payment in January
- *Line 23, FY 17/18 October and November December payments received for RCB, FY 18/19 we received December payment in January
- *line 26, we are recording more complaints/compliments, better input of calls
- *line 30, there has been a great reduction in turnover in the past few months
- *line 31, we continue to improve in OTP
- *Line 34-the location is pulling registered Clients from "INFO" for the month to include the overlapping Clients. The report is now run on the 2nd of each month to capture the correct data
- *Line 36 the codes have been revamped to single out the correct no-show qualifications we have a good decline in no-shows
- *Line 37 We believe the increase in cancels this month was due to inclement weather and holidays (can be trends to cxi around holidays)
- *line 38, due to travel time, we have an increase in trip length
- *line 41, fuel consumption up with increase in vehicles on routes

**CCCTA LINK
MONTHLY OPERATING SUMMARY
FEBRUARY FY 18/19**

SUMMARY	FEBRUARY FY 17/18	FEBRUARY FY 18/19	YTD FY 17/18	YTD FY 18/19
1 TOTAL CLIENTS	10,519	10,957	89,350	91,820
2 TOTAL ATTENDANTS	670	1,039	6,112	8,655
3 TOTAL COMPANIONS	66	45	386	481
4 TOTAL PASSENGERS*	11,255	12,041	95,848	100,956
5 TOTAL SERVICE DAYS	28	28	238	239
6 VEHICLE REVENUE HOURS	5,566	6,781	46,167	53,302
7 VEHICLE SERVICE HOURS	7,325	8,781	60,394	67,988
8 VEHICLE NON REV HOURS	1,658	2,000	15,131	14,686
9 VEHICLE SERVICE MILES	103,756	127,958	870,155	1,001,047
10 VEHICLE REVENUE MILES	82,622	101,673	692,042	816,193
11 VEHICLE NON REV MILES	21,134	25,951	178,113	184,520
12 PASS. PER REVENUE HOUR	2.02	1.78	2.08	1.89
13 CLIENT PER REVENUE HOUR	1.89	1.62	1.94	1.72
14 PASS. PER SERVICE HOUR	1.54	1.37	1.59	1.48
15 PASS. PER SERVICE MILE	0.11	0.09	0.11	0.10
16 PASS. PER REVENUE MILE	0.14	0.12	0.14	0.12
17 TOTAL TRANSFER TRIPS	537	981	7,526	8,368
18 SAME DAY TRIPS	132	138	1,090	1,026
19 SUBSCRIPTION TRIPS	6,055	5,140	50,219	46,136
20 DEMAND	4,491	5,823	39,211	45,657
21 FAREBOX REVENUE	\$9,979.46	\$8,969.80	\$80,782.99	\$77,829.27
22 PREPAID CLIENTS	\$7,023.00	\$7,169.00	\$39,008.00	\$45,919.00
23 COLLECTED BILLING	\$12,724.00	\$20,718.00	\$167,982.80	\$215,268.56
24 TOTAL REVENUE COLLECTED	\$29,726.46	\$36,856.80	\$287,773.79	\$339,016.83
25 CHARGEABLE ACCIDENTS	0	2	5	7
26 SERVICE COMPLAINTS	4	13	21	84
27 SERVICE COMMENDATIONS	3	0	7	3
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	0	2	17	24
30 DRIVER TURNOVER	1%	1%	26%	7
31 SCHEDULE ADHERENCE	74%	78%	75%	79%
32 WHEELCHAIR BOARDING'S	2,396	2,547	18,083	21,752
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	5,749	3,880	49,013	31,105
35 UNDUPLICATED CLIENTS	790	781	16,780	6,666
36 NO-SHOWS	309	80	1,988	640
37 CANCELS	2,170	2,925	16,852	24,796
38 AVG. TRIP LENGTH (MILES)	9.2	10.6	9.1	9.9
39 AVG. SM BUSES IN SERVICE	3	3	3	3
40 AVG. BUSES IN SERVICE	48	47	48	47
41 TOTAL FUEL/GALLONS	15,147	17,673	134,761	145,456
42 FLEET M.P.G.	6.9	7.2	6.5	6.9

TO: O&S Committee

DATE: February 22, 2019

FROM: Ruby Horta
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for January 2019

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY18-19

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	263,090	274,237	
Average Weekday	11,188	11,925	
Pass/Rev Hour	13.4	14.3	Standard Goal > 17.0
Missed Trips	0.05%	0.07%	Standard Goal < 0.25%
Miles between Road Calls	35,825	35,937	Standard Goal > 18,000

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was higher in January (11,188 passengers) than December (10,989 passengers) and lower than January 2018 (11,701 passengers) or (4.4%).

Passengers per hour in January was 13.4 which is slightly higher than 13.3 in December and slightly lower than January 2018 when passengers per hour was 13.9.

The percentage of missed trips in January was 0.05% which is lower than the prior month (0.06%). The YTD average is 0.07% missed trips.

The number of miles between roadcalls was 35,825 miles in January, lower than the prior month in which there were 38,149 miles between roadcalls. The 12 month average is 35,937 miles between roadcalls.

Clipper became available to the public on November 1, 2015. Of a total 263,090 passengers in January, 188,540 passengers had the potential to use a Clipper card aboard County Connection since 74,550 either used an employee sponsored program or the midday free program. About 41.1% of the 263, 90 potential Clipper card users paid using Clipper during this month.

MONTHLY BOARDINGS
Operations Data Summary

IV. Staff Reports

		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings	
Fixed Route Boardings		Revenue Hours -	January 2019	19,694	Weekdays - Jan 19	22		
January 2019 - Fixed Route Boardings	263,090		January 2018	19,845	Jan 18	22	Fiscal 2019 YTD	1,919,660
Special Event -		Revenue Miles -	January 2019	211,865	Saturdays - Jan 19	4		
			January 2018	213,871	Jan 18	4	Fiscal 2018 YTD	1,980,808
					Sundays - Jan 19	4		
					Jan 18	4		
Jan 2019 Total Boardings	263,090	Passengers per Mile	1.2	Total Days - 2019	30	YTD Trend	(3.1%)	
Jan 2018 Total Boardings	276,037	Passengers per Hour	13.4	2018	30	Monthly Trend	(4.7%)	

January 2019 Fixed Route Passenger Total						Average			Passengers per
Route	Destination Information	Weekday	Saturday	Sunday	Total	Wkdy	Sat	Sun	Revenue Hour
1 (1M)	Rossmoor / Shadelands	7,476			7,476	340			10.7
2	Rudgear / Walnut Creek	312			312	14			3.7
4	Walnut Creek Downtown Shuttle	16,178	2,047	1,553	19,779	735	512	388	22.5
5	Creekside / Walnut Creek	10,741			10,741	488			26.2
6	Lafayette / Moraga / Orinda	9,898	345	270	10,513	450	86	68	12.6
7	Shadelands / Pleasant Hill / Walnut Creek	9,384			9,384	427			20.0
9	DVC / Walnut Creek	10,159			10,159	462			11.0
10	Concord / Clayton Rd	20,844			20,844	947			19.5
11	Treat Blvd / Oak Grove	6,019			6,019	274			14.2
14	Monument Blvd	11,132			11,132	506			12.8
15	Treat Boulevard	8,958			8,958	407			13.2
16	Alhambra Ave / Monument Blvd	13,196			13,196	600			11.6
17	Olivera/Solano / Salvio / North Concord	5,383			5,383	245			13.3
18	Amtrak / Morello / Pleasant Hill	7,398			7,398	336			10.6
19	Amtrak / Pacheco Blvd / Concord	3,161			3,161	144			10.4
20	DVC / Concord	17,402			17,402	791			16.0
21	Walnut Creek / San Ramon Transit Center	11,316			11,316	514			9.6
25	Lafayette / Walnut Creek	1,484			1,484	67			7.0
28	North Concord / Martinez	5,679			5,679	258			8.5
35	Dougherty Valley	10,664			10,664	485			14.0
36	San Ramon / Dublin	4,577			4,577	208			7.4
91X	Concord Commuter Express	1,427			1,427	65			12.2
92X	Ace Shuttle Express	3,482			3,482	158			12.4
93X	Kirker Pass Express	3,286			3,286	149			9.5
95X	San Ramon / Danville Express	3,817			3,817	173			17.2
96X	Bishop Ranch Express	10,783			10,783	490			13.8
97X	Bishop Ranch Express	1,980			1,980	90			9.0
98X	Martinez Express	6,969			6,969	317			11.7
99X	Martinez / BART Express	652			652	30			2.1
250 *	Gael Rail Service	19	31	12	62	3	10	4	0.9
260 *	Cal State East Bay / Concord Bart	89			89	11			1.2
301	Rossmoor / John Muir Medical Center		200	167	367		50	42	4.7
310	Concord Bart / Clayton Rd / Kirker Pass		1,674	1,333	3,007		419	333	21.9
311	Concord / Oak Grove / Treat Blvd / WC		743	610	1,354		186	153	11.0
314	Clayton Rd / Monument Blvd / PH		2,047	1,476	3,522		512	369	15.9
315	Concord / Willow Pass / Landana		164	153	317		41	38	6.0
316	Alhambra / Merello / Pleasant Hill		910	703	1,613		228	176	7.9
320	DVC / Concord		622	507	1,129		155	127	10.9
321	San Ramon / Walnut Creek		824	572	1,396		206	143	8.2
Alamo Creek *	Alamo Creek / BART Walnut Creek	567			567	26			3.2
600's	Select Service	21,691			21,691	986			23
TOTALS		246,126	9,607	7,357	263,090	11,188	2,402	1,839	13.4

* Data from LINK Operators ** Seasonal Routes

Note: Some statistics may not be available (N/A) at this time. These will be brought current in future reports.

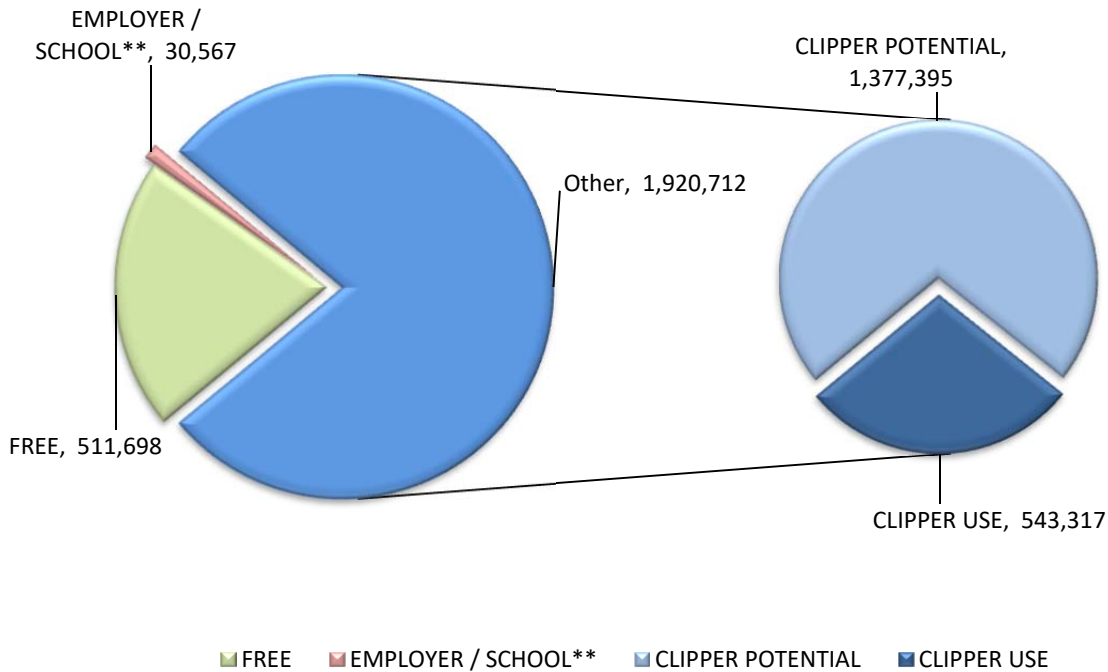
TRANSPORTATION and MAINTANCE

Operation Data Summary

TRANSPORTATION	2018 Feb	2018 Mar	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	12 Month TOTALS
Work Days	28	31	30	30	30	30	31	29	31	29	30	30	359
Revenue Hours	18,162	19,345	18,982	20,345	18,811	18,029	18,029	18,029	20,772	18,801	18,288	19,694	229,558
Operator Pay Hours	30,004	33,434	32,454	33,630	30,289	31,187	31,187	32,862	34,145	31,956	34,356	35,928	393,901
Number of Operators	163	166	162	167	165	164	164	168	164	164	168	168	165
Total Chargeable Collisions	1	3	1	3	0	30	30	4	1	1	3	3	26
Number of Trips Scheduled	24,048	26,552	25,229	26,298	23,436	22,614	22,614	21,860	25,522	23,260	22,707	24,360	290,999
Number of Trips Missed	26	29	35	31	16	24	24	5	20	22	14	13	248
Of Trips Scheduled - % Missed	0.11%	0.11%	0.14%	0.12%	0.07%	0.11%	0.11%	0.02%	0.08%	0.09%	0.06%	0.05%	0.09%
On Time Performance %	87%	88%	88%	86%	86%	88%	88%	84%	84%	85%	85%	87%	87%
Lifts Operative - Ave %	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Road Calls	7	13	9	16	12	12	12	7	14	16	11	11	142
Road Calls for Mechanical	4	6	5	8	10	9	9	5	8	12	7	8	92
Fleet Average Miles between Mechanical Road Calls	65,287	48,183	54,718	36,703	25,868	28,045	28,045	51,128	37,851	23,058	38,149	35,825	35,937
No. Maint. Employees	26	23	23	22	24	24	24	26	27	26	26	25	25

Note: Some statistics may not be available (N/A) at this time. These will be brought current in future reports.

CLIPPER TREND



CLIPPER TREND*

Month	TOTAL RIDERSHIP	FREE	EMPLOYER / SCHOOL**	CLIPPER POTENTIAL	CLIPPER USE	% OF POTENTIAL
Jul-18	245,031	71,111	3,760	170,159	67,402	39.6%
Aug-18	296,081	80,181	4,458	211,442	80,507	38.1%
Sep-18	283,311	73,393	4,883	205,035	79,380	38.7%
Oct-18	325,797	82,639	6,035	237,123	93,825	39.6%
Nov-18	263,371	67,931	4,413	191,026	76,916	40.3%
Dec-18	242,980	66,532	2,377	174,071	67,851	39.0%
Jan-19	263,090	69,911	4,639	188,540	77,435	41.1%
Feb-19	-	-	-	-	-	
Mar-19	-	-	-	-	-	
Apr-19	-	-	-	-	-	
May-19	-	-	-	-	-	
Jun-19	-	-	-	-	-	
Grand Total	1,919,660	511,698	30,567	1,377,395	543,317	39.4%

*Clipper implemented 11/01/2015

** Revise in Summer months to exclude Summer Youth Pass

FREE	Free / Mid-Day Free
EMPLOYER / SCHOOL	92X-Ace Train / Airport Plaza, UFCW Trust (91X) / St Marys / JFKU / Promo (Summer Youth Pass) & CSEB (Rte 260)

Route Description Summary

Route #	Description
1 (<i>IM</i>)	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave , BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center, N Wiget Ln, Shadelands Office Park (<i>Added Svc: IM = BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center, Marchbanks</i>)
2	Rudgear Rd, Stewart Ave, Trotter Wy, Dapplegray Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, N & S California Blvd, BART Walnut Creek
4	BART Walnut Creek, N California Blvd, Locust St, Mt Diablo Blvd, Broadway Plaza, S Main St, Pringle Ave
5	BART Walnut Creek, Riviera Ave, Parkside Dr, N Civic Dr, N Broadway, Lincoln Ave, Mt Pisgah St, S Main St, Creekside Dr
6	BART Orinda, Orinda Village, Orinda Wy, Moraga Wy, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
7	BART Pleasant Hill, Treat Blvd, Bancroft Rd, Ygnacio Valley Rd, Shadelands Office Park, Marchbanks, BART Walnut Creek, Riviera Ave, Buena Vista, Geary Rd
9	DVC, Contra Costa Blvd, Ellinwood Wy, JFK University, Gregory Ln, Cleaveland Rd, Boyd Rd, W Hookston Rd, Patterson Blvd, Oak Park Blvd, Coggins Dr, BART Pleasant Hill, N Main St, N California Blvd, BART Walnut Creek
10	BART Concord, Clayton Rd, Center St, Marsh Creek Rd
11	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
14	BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
15	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd, Treat Blvd, BART Pleasant Hill, Oak Rd, N Civic Dr, Ygnacio Valley Rd, BART Walnut Creek
16	BART Concord, Oak St, Galindo St, Monument Blvd, Crescent Plaza, Cleaveland Rd, Gregory Ln, Pleasant Hill Rd, Alhambra Ave, Berrellesa St, Escobar St, Court St, Martinez Amtrak
17	BART Concord, Grant St, East St, Solano Wy, Olivera Rd, Port Chicago Highway, BART North Concord
18	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Pleasant Hill Rd, Taylor Blvd, Morello Ave, Viking Dr, Contra Costa Blvd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Morello, Pacheco Blvd, Martinez Amtrak
19	BART Concord, Galindo St, Concord Ave, Bisso Ln, Stanwell Dr, John Glenn Dr, Galaxy Wy, Diamond Blvd, Contra Costa Blvd, Pacheco Blvd, Martinez Amtrak
20	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Sun Valley Blvd, Golf Club Rd, DVC
21	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Danville Park & Ride, Camino Ramon, Fostoria Wy, San Ramon Transit Center
25	BART Lafayette, Mt Diablo Blvd, Highway 24, Highway 680, BART Walnut Creek
28	BART North Concord, Port Chicago Highway, Bates Ave, Commercial Cir, Pike Ln, Arnold Industrial Wy, Marsh Dr, Contra Costa Blvd, Chilpancingo Pkwy, Old Quarry Rd, DVC, Highway 680, Highway 4, Center Ave, VA Clinic, Howe Rd, Pacheco Blvd, Martinez Amtrak
35	BART Dublin, Dublin Blvd, Dougherty Rd, Bollinger Canyon Rd, E Branch Pkwy, Windemere Pkwy, Sunset Dr, Bishop Dr, Executive Pkwy, San Ramon Transit Center
36	BART Dublin, Dublin Blvd, Village Pkwy, Alcosta Blvd, Fircrest Ln, San Ramon Valley Blvd, Tareyton Ave, Bollinger Canyon Rd, Crow Canyon Rd, Executive Pkwy, San Ramon Transit Center
91X	BART Concord, Galindo St, Concord Ave, John Glenn Dr, Galaxy Wy, Chevron, Diamond Blvd, Willow Pass Rd, Gateway Blvd, Clayton Rd, Oak St
92X	Shadelands Office Park, Ygnacio Valley Rd, Highway 680, Danville Park & Ride, Crow Canyon Rd, Bishop Ranch 15, San Ramon Transit Center, Camino Ramon, ATT, Sunset Dr, Chevron, Ace Train Station Pleasanton
93X	BART Walnut Creek, Ygnacio Valley Rd, Shadelands Office Park, Oak Grove Rd, Kirker Pass Rode, Railroad Ave, Buchanan Rd, Somersville Rd, Fairview Dr, Delta Fair Blvd, Highway 4, Hillcrest Park & Ride
95X	BART Walnut Creek, Highway 680, Crow Canyon Pl, Fostoria Wy, Camino Ramon, San Ramon Transit Center
96X	BART Walnut Creek, Highway 680, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
97X	BART Dublin, Highway 680, Highway 580, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
98X	BART Walnut Creek, N Main St, Highway 680, Sun Valley Blvd, Contra Costa Blvd, Concord Ave, Diamond Blvd., Highway 680, Highway 4, Alhambra Ave, Berrellesa St, Escobar St, Court St, Martinez Amtrak
99X	Martinez Amtrak, North Concord / Martinez BART via Pacheco Transit Hub
250	St Mary's College, St Marys Rd, Moraga Rd, Mt Diablo Blvd, BART Lafayette
260	Cal State, East Bay, Concord Bart

Route Description Summary

Route #	Description
301	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave , BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center
310	Concord Bart, Clayton Rd, Kirker Pass
311	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
314	Ayers Rd, Concord Blvd, Kirker Pass Rd, Clayton Rd, BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Crescent Plaza, Cleaveland Rd, Gregory Ln, Contra Costa Blvd, DVC
315	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd
316	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Contra Costa Blvd, Golf Club Rd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Pacheco Blvd, Morrelo Ave, Martinez Amtrak, Berrellesa St, Alhambra Ave
320	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Diamond Blvd, Concord Ave, Chilpancino Pkwy, Old Quarry Rd, DVC
321	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Camino Ramon, Fostoria Wy, San Ramon Transit Center- Shops at BR.
601	N Civic Dr, Parkside Dr, Riveria Ave, BART Walnut Creek, Trinity Ave, Oakland Blvd, Boulevard Wy, Tice Valley Blvd, Meadow Rd, Castle Hill Rd, Danville Blvd, Hillgrade Ave,, Crest Ave, Rossmoor Shopping Center
602	Walnut Blvd, Oro Valley Cir, Mountain View Blvd, Rudgear Rd, Stewart Ave, Trotter Wy, Dapplegray Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, N & S California Blvd, BART Walnut Creek
603	Camino Pablo, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
605	N Civic Dr, N Broadway, Lincoln Ave, Mt Pisgah St, Newell Ave, Lilac Dr, S Main St, Creekside Dr
606	BART Orinda, Orinda Wy, Miner Rd, Honey Hill Rd, Via Las Cruces, Saint Stephens Dr, Orinda Woods Dr, Moraga Wy, Ivy Dr, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
608	VA Clinic, Center Ave, Pacheco Blvd, Contra Costa Blvd, Chilpancino Pkwy, Old Quarry Rd, DVC
611	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, Bancroft Rd, Minert Rd
612	BART Concord, Clayton Rd, Ayers Rd, Concord Blvd, Kirker Pass Rd, Washington Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr, Michigan Blvd
613	Minert Rd, Oak Grove Rd, Monument Blvd, Detroit Ave, Laguna St, Oak St, BART Concord
614	BART Concord, Clayton Rd, Michigan Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr
615	Concord Blvd, Landana Dr., Willow Pass Rd., Parkside Dr., Salvio St., East St., clayton Rd., Oakland Ave., Mount Diablo St., BART Concord
616	Treat Blvd, Bancroft Rd, Minert Rd, Oak Grove Rd, Monument Blvd, San Miguel Rd, Galindo St, Oak St, BART Concord
619	Minert Rd, Oak Grove Rd, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
622	Pine Valley Rd, Broadmoor Dr, Montevideo Dr, Alcosta Blvd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara
623	Danville Blvd, Stone Valley Rd, Green Valley Rd, Diablo Rd, Hartz Ave, San Ramon Valley Blvd, Sycamore Valley Rd, Camino Tassajara, Tassajara Ranch Rd, Crow Canyon Rd, Anabel Ln
625	Rossmoor Shopping Center, Tice Valley Blvd, Olympic Blvd, Pleasant Hill Rd, Acalanes Ave, Stanley Blvd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
626	St Mary's College, St Marys Rd, Rohrer Dr, Moraga Rd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
627	BART North Concord, Port Chicago Highway, Bates Ave, Mason Cir
635	Bollinger Canyon Rd, Dougherty Rd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara, Lusitano St, Charbray St
636	San Ramon Transit Center, Executive Pkwy, Crow Canyon Rd, Bollinger Canyon Rd, San Ramon Valley Blvd, Broadmoor Dr, Alcosta Blvd, Fircrest Ln, Village Pkwy, Dublin Blvd, BART Dublin
Alamo Creek Shuttle	Alamo Creek, Monterosso, Ponderosa Colony, BART Walnut Creek

County Connection

INTER OFFICE MEMO

TO: O&S Committee

DATE: February 25, 2019

FROM: Ruby Horta
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Reports for February 2019

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY18-19

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	250,278	271,242	
Average Weekday	11,628	11,887	
Pass/Rev Hour	13.7	14.3	Standard Goal > 17.0
Missed Trips	0.10%	0.07%	Standard Goal < 0.25%
Miles between Road Calls	14,722	31,227	Standard Goal > 18,000

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was higher in February (11,628 passengers) than January (11,188 passengers) and lower than February 2018 (12,558 passengers) or (7.4%).

Passengers per hour in February was 13.7 which is slightly higher than 13.4 in January and lower than February 2018 when passengers per hour was 14.9.

The percentage of missed trips in February was 0.10% which is higher than the prior month (0.05%). The YTD average is 0.07% missed trips.

The number of miles between roadcalls was 14,722 miles in February, lower than the prior month in which there were 35,825 miles between roadcalls. The 12 month average is 31,227 miles between roadcalls.

Clipper became available to the public on November 1, 2015. Of a total 250,278 passengers in February, 183,828 passengers had the potential to use a Clipper card aboard County Connection since 66,449 either used an employee sponsored program or the midday free program. About 42.4% of the 250,278 potential Clipper card users paid using Clipper during this month.

**MONTHLY BOARDINGS
Operations Data Summary**

IV. Staff Reports

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings	
February 2019 - Fixed Route Boardings	249,921	Revenue Hours -	February 2019	18,307	Weekdays - Feb 19	20	Fiscal 2019 YTD	2,169,938
			February 2018	18,162	Feb 18	20		
Special Event - Route 712/715	357	Revenue Miles -	February 2019	197,961	Saturdays - Feb 19	4	Fiscal 2018 YTD	2,251,817
			February 2018	195,140	Feb 18	4		
					Sundays - Feb 19	4		
					Feb 18	4		
Feb 2019 Total Boardings	250,278	Passengers per Mile		1.3	Total Days - 2019	28	YTD Trend	(3.6%)
Feb 2018 Total Boardings	271,009	Passengers per Hour		13.7	2018	28	Monthly Trend	(7.6%)

Febuary 2019 Fixed Route Passenger Total						Average			Passengers per
Route	Destination Information	Weekday	Saturday	Sunday	Total	Wkdy	Sat	Sun	Revenue Hour
1 (IM)	Rossmoor / Shadelands	6,472			6,472	324			10.2
2	Rudgear / Walnut Creek	238			238	12			3.1
4	Walnut Creek Downtown Shuttle	13,957	1,942	1,607	17,506	698	485	402	21.7
5	Creekside / Walnut Creek	10,240			10,240	512			27.4
6	Lafayette / Moraga / Orinda	9,060	381	242	9,683	453	95	61	12.7
7	Shadelands / Pleasant Hill / Walnut Creek	8,725			8,725	436			20.5
9	DVC / Walnut Creek	9,747			9,747	487			11.6
10	Concord / Clayton Rd	20,445			20,445	1,022			21.1
11	Treat Blvd / Oak Grove	5,810			5,810	291			15.0
14	Monument Blvd	10,209			10,209	510			12.9
15	Treat Boulevard	8,162			8,162	408			13.2
16	Alhambra Ave / Monument Blvd	11,952			11,952	598			11.5
17	Olivera/Solano / Salvio / North Concord	4,981			4,981	249			13.7
18	Amtrak / Morello / Pleasant Hill	7,195			7,195	360			11.4
19	Amtrak / Pacheco Blvd / Concord	2,888			2,888	144			10.5
20	DVC / Concord	19,612			19,612	981			19.8
21	Walnut Creek / San Ramon Transit Center	10,402			10,402	520			9.8
25	Lafayette / Walnut Creek	1,243			1,243	62			6.4
28	North Concord / Martinez	4,935			4,935	247			8.2
35	Dougherty Valley	9,547			9,547	477			13.8
36	San Ramon / Dublin	3,998			3,998	200			7.1
91X	Concord Commuter Express	1,211			1,211	61			11.5
92X	Ace Shuttle Express	3,292			3,292	165			12.9
93X	Kirker Pass Express	2,912			2,912	146			9.3
95X	San Ramon / Danville Express	3,284			3,284	164			16.3
96X	Bishop Ranch Express	10,021			10,021	501			14.1
97X	Bishop Ranch Express	1,784			1,784	89			8.9
98X	Martinez Express	6,795			6,795	340			12.6
99X	Martinez / BART Express	736			736	37			2.6
250 *	Gael Rail Service	5	16	25	46	1	4	6	0.5
260 *	Cal State East Bay / Concord Bart	175			175	9			1.0
301	Rossmoor / John Muir Medical Center		195	172	366		49	43	4.7
310	Concord Bart / Clayton Rd / Kirker Pass		1,495	1,373	2,868		374	343	21.0
311	Concord / Oak Grove / Treat Blvd / WC		800	655	1,455		200	164	11.9
314	Clayton Rd / Monument Blvd / PH	-	1,937	1,648	3,585		484	412	16.2
315	Concord / Willow Pass / Landana		169	167	336		42	42	6.5
316	Alhambra / Merello / Pleasant Hill		991	925	1,916		248	231	9.7
320	DVC / Concord		618	486	1,104		155	121	10.7
321	San Ramon / Walnut Creek		832	686	1,518		208	171	9.0
Alamo Creek *	Alamo Creek / BART Walnut Creek	546			546	27			3.4
600's	Select Service	21,982			21,982	1,099			23
TOTALS		232,560	9,374	7,987	249,921	11,628	2,344	1,997	13.7

* Data from LINK Operators

** Seasonal Routes

Note: Some statistics may not be available (N/A) at this time. These will be brought current in future reports.

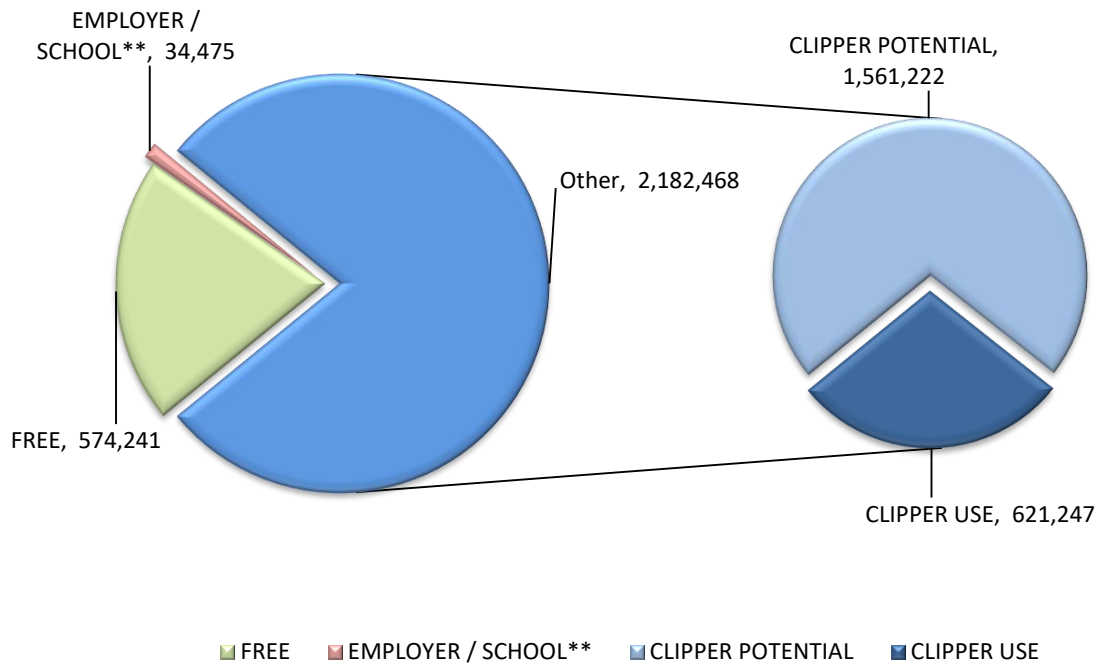
TRANSPORTATION and MAINTANCE

Operation Data Summary

TRANSPORTATION	2018 Mar	2018 April	2018 May	2018 June	2018 July	2018 August	2018 September	2018 October	2018 November	2018 December	2019 January	2019 February	12 Month TOTALS
Work Days	31	30	30	30	30	31	29	31	29	30	30	28	359
Revenue Hours	19,345	18,982	20,345	18,811	18,029	20,300	17,800	20,772	18,801	18,288	19,694	18,307	229,474
Operator Pay Hours	33,434	32,454	33,630	30,289	31,187	33,655	32,862	34,145	31,956	34,356	35,928	30,724	394,621
Number of Operators	166	162	167	165	164	162	168	164	164	168	168	164	165
Total Chargeable Collisions	3	1	3	0	5	1	4	1	1	3	3	2	27
Number of Trips Scheduled	26,552	25,229	26,298	23,436	22,614	25,113	21,860	25,522	23,260	22,707	24,360	22,384	289,335
Number of Trips Missed	29	35	31	16	24	13	5	20	22	14	13	22	244
Of Trips Scheduled - % Missed	0.11%	0.14%	0.12%	0.07%	0.11%	0.05%	0.02%	0.08%	0.09%	0.06%	0.05%	0.10%	0.08%
On Time Performance %	88%	88%	86%	86%	88%	85%	84%	84%	85%	85%	87%	86%	87%
Lifts Operative - Ave %	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Road Calls	13	9	16	12	12	14	7	14	16	11	11	19	154
Road Calls for Mechanical	6	5	8	10	9	10	5	8	12	7	8	18	106
Fleet Average Miles between Mechanical Road Calls	48,183	54,718	36,703	25,868	28,045	28,889	51,128	37,851	23,058	38,149	35,825	14,722	31,227
No. Maint. Employees	23	23	22	24	24	25	26	27	26	26	25	24	25

Note: Some statistics may not be available (N/A) at this time. These will be brought current in future reports.

CLIPPER TREND



CLIPPER TREND*

Month	TOTAL RIDERSHIP	FREE	EMPLOYER / SCHOOL**	CLIPPER POTENTIAL	CLIPPER USE	% OF POTENTIAL
Jul-18	245,031	71,111	3,760	170,159	67,402	39.6%
Aug-18	296,081	80,181	4,458	211,442	80,507	38.1%
Sep-18	283,311	73,393	4,883	205,035	79,380	38.7%
Oct-18	325,797	82,639	6,035	237,123	93,825	39.6%
Nov-18	263,371	67,931	4,413	191,026	76,916	40.3%
Dec-18	242,980	66,532	2,377	174,071	67,851	39.0%
Jan-19	263,090	69,912	4,639	188,538	77,435	41.1%
Feb-19	250,278	62,541	3,908	183,828	77,930	42.4%
Mar-19	-	-	-	-	-	-
Apr-19	-	-	-	-	-	-
May-19	-	-	-	-	-	-
Jun-19	-	-	-	-	-	-
Grand Total	2,169,938	574,241	34,475	1,561,222	621,247	39.8%

*Clipper implemented 11/01/2015

** Revise in Summer months to exclude Summer Youth Pass

FREE	Free / Mid-Day Free
EMPLOYER / SCHOOL	92X-Ace Train / Airport Plaza, UFCW Trust (91X) / St Marys / JFKU / Promo (Summer Youth Pass) & CSEB (Rte 260)

Route Description Summary

Route #	Description
1 (IM)	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave , BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center, N Wiget Ln, Shadelands Office Park (<i>Added Svc: IM = BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center, Marchbanks</i>)
2	Rudgear Rd, Stewart Ave, Trotter Wy, Dapplegray Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, N & S California Blvd, BART Walnut Creek
4	BART Walnut Creek, N California Blvd, Locust St, Mt Diablo Blvd, Broadway Plaza, S Main St, Pringle Ave
5	BART Walnut Creek, Riviera Ave, Parkside Dr, N Civic Dr, N Broadway, Lincoln Ave, Mt Pisgah St, S Main St, Creekside Dr
6	BART Orinda, Orinda Village, Orinda Wy, Moraga Wy, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
7	BART Pleasant Hill, Treat Blvd, Bancroft Rd, Ygnacio Valley Rd, Shadelands Office Park, Marchbanks, BART Walnut Creek, Riviera Ave, Buena Vista, Geary Rd
9	DVC, Contra Costa Blvd, Ellinwood Wy, JFK University, Gregory Ln, Cleaveland Rd, Boyd Rd, W Hookston Rd, Patterson Blvd, Oak Park Blvd, Coggins Dr, BART Pleasant Hill, N Main St, N California Blvd, BART Walnut Creek
10	BART Concord, Clayton Rd, Center St, Marsh Creek Rd
11	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
14	BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
15	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd, Treat Blvd, BART Pleasant Hill, Oak Rd, N Civic Dr, Ygnacio Valley Rd, BART Walnut Creek
16	BART Concord, Oak St, Galindo St, Monument Blvd, Crescent Plaza, Cleaveland Rd, Gregory Ln, Pleasant Hill Rd, Alhambra Ave, Berrellesa St, Escobar St, Court St, Martinez Amtrak
17	BART Concord, Grant St, East St, Solano Wy, Olivera Rd, Port Chicago Highway, BART North Concord
18	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Pleasant Hill Rd, Taylor Blvd, Morello Ave, Viking Dr, Contra Costa Blvd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Morello, Pacheco Blvd, Martinez Amtrak
19	BART Concord, Galindo St, Concord Ave, Bisso Ln, Stanwell Dr, John Glenn Dr, Galaxy Wy, Diamond Blvd, Contra Costa Blvd, Pacheco Blvd, Martinez Amtrak
20	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Sun Valley Blvd, Golf Club Rd, DVC
21	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Danville Park & Ride, Camino Ramon, Fostoria Wy, San Ramon Transit Center
25	BART Lafayette, Mt Diablo Blvd, Highway 24, Highway 680, BART Walnut Creek
28	BART North Concord, Port Chicago Highway, Bates Ave, Commercial Cir, Pike Ln, Arnold Industrial Wy, Marsh Dr, Contra Costa Blvd, Chilpancingo Pkwy, Old Quarry Rd, DVC, Highway 680, Highway 4, Center Ave, VA Clinic, Howe Rd, Pacheco Blvd, Martinez Amtrak
35	BART Dublin, Dublin Blvd, Dougherty Rd, Bollinger Canyon Rd, E Branch Pkwy, Windemere Pkwy, Sunset Dr, Bishop Dr, Executive Pkwy, San Ramon Transit Center
36	BART Dublin, Dublin Blvd, Village Pkwy, Alcosta Blvd, Fircrest Ln, San Ramon Valley Blvd, Tareyton Ave, Bollinger Canyon Rd, Crow Canyon Rd, Executive Pkwy, San Ramon Transit Center
91X	BART Concord, Galindo St, Concord Ave, John Glenn Dr, Galaxy Wy, Chevron, Diamond Blvd, Willow Pass Rd, Gateway Blvd, Clayton Rd, Oak St
92X	Shadelands Office Park, Ygnacio Valley Rd, Highway 680, Danville Park & Ride, Crow Canyon Rd, Bishop Ranch 15, San Ramon Transit Center, Camino Ramon, ATT, Sunset Dr, Chevron, Ace Train Station Pleasanton
93X	BART Walnut Creek, Ygnacio Valley Rd, Shadelands Office Park, Oak Grove Rd, Kirker Pass Rode, Railroad Ave, Buchanan Rd, Somersville Rd, Fairview Dr, Delta Fair Blvd, Highway 4, Hillcrest Park & Ride
95X	BART Walnut Creek, Highway 680, Crow Canyon Pl, Fostoria Wy, Camino Ramon, San Ramon Transit Center
96X	BART Walnut Creek, Highway 680, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
97X	BART Dublin, Highway 680, Highway 580, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
98X	BART Walnut Creek, N Main St, Highway 680, Sun Valley Blvd, Contra Costa Blvd, Concord Ave, Diamond Blvd., Highway 680, Highway 4, Alhambra Ave, Berrellesa St, Escobar St, Court St, Martinez Amtrak
99X	Martinez Amtrak, North Concord / Martinez BART via Pacheco Transit Hub
250	St Mary's College, St Marys Rd, Moraga Rd, Mt Diablo Blvd, BART Lafayette
260	Cal State, East Bay, Concord Bart

Route Description Summary

Route #	Description
301	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave , BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center
310	Concord Bart, Clayton Rd, Kirker Pass
311	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
314	Ayers Rd, Concord Blvd, Kirker Pass Rd, Clayton Rd, BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Crescent Plaza, Cleaveland Rd, Gregory Ln, Contra Costa Blvd, DVC
315	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd
316	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Contra Costa Blvd, Golf Club Rd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Pacheco Blvd, Morrelo Ave, Martinez Amtrak, Berrellesa St, Alhambra Ave
320	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Diamond Blvd, Concord Ave, Chilpancinco Pkwy, Old Quarry Rd, DVC
321	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Camino Ramon, Fostoria Wy, San Ramon Transit Center- Shops at BR.
601	N Civic Dr, Parkside Dr, Riveria Ave, BART Walnut Creek, Trinity Ave, Oakland Blvd, Boulevard Wy, Tice Valley Blvd, Meadow Rd, Castle Hill Rd, Danville Blvd, Hillgrade Ave., Crest Ave, Rossmoor Shopping Center
602	Walnut Blvd, Oro Valley Cir, Mountain View Blvd, Rudgear Rd, Stewart Ave, Trotter Wy, Dapplegray Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, N & S California Blvd, BART Walnut Creek
603	Camino Pablo, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
605	N Civic Dr, N Broadway, Lincoln Ave, Mt Pisgah St, Newell Ave, Lilac Dr, S Main St, Creekside Dr
606	BART Orinda, Orinda Wy, Miner Rd, Honey Hill Rd, Via Las Cruces, Saint Stephens Dr, Orinda Woods Dr, Moraga Wy, Ivy Dr, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
608	VA Clinic, Center Ave, Pacheco Blvd, Contra Costa Blvd, Chilpancinco Pkwy, Old Quarry Rd, DVC
611	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, Bancroft Rd, Minert Rd
612	BART Concord, Clayton Rd, Ayers Rd, Concord Blvd, Kirker Pass Rd, Washington Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr, Michigan Blvd
613	Minert Rd, Oak Grove Rd, Monument Blvd, Detroit Ave, Laguna St, Oak St, BART Concord
614	BART Concord, Clayton Rd, Michigan Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr
615	Concord Blvd, Landana Dr., Willow Pass Rd., Parkside Dr., Salvio St., East St., clayton Rd., Oakland Ave., Mount Diablo St., BART Concord
616	Treat Blvd, Bancroft Rd, Minert Rd, Oak Grove Rd, Monument Blvd, San Miguel Rd, Galindo St, Oak St, BART Concord
619	Minert Rd, Oak Grove Rd, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
622	Pine Valley Rd, Broadmoor Dr, Montevideo Dr, Alcosta Blvd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara
623	Danville Blvd, Stone Valley Rd, Green Valley Rd, Diablo Rd, Hartz Ave, San Ramon Valley Blvd, Sycamore Valley Rd, Camino Tassajara, Tassajara Ranch Rd, Crow Canyon Rd, Anabel Ln
625	Rossmoor Shopping Center, Tice Valley Blvd, Olympic Blvd, Pleasant Hill Rd, Acalanes Ave, Stanley Blvd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
626	St Mary's College, St Marys Rd, Rohrer Dr, Moraga Rd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
627	BART North Concord, Port Chicago Highway, Bates Ave, Mason Cir
635	Bollinger Canyon Rd, Dougherty Rd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara, Lusitano St, Charbray St
636	San Ramon Transit Center, Executive Pkwy, Crow Canyon Rd, Bollinger Canyon Rd, San Ramon Valley Blvd, Broadmoor Dr, Alcosta Blvd, Fircrest Ln, Village Pkwy, Dublin Blvd, BART Dublin
Alamo Creek Shuttle	Alamo Creek, Monterosso, Ponderosa Colony, BART Walnut Creek