

**Summary Minutes
Advisory Committee
County Connection
Gayle B. Uilkema Memorial Board Room
2477 Arnold Industrial Way
Concord, CA
Tuesday, September 10, 1:00 p.m.**

Members: Jason Sommers
Staff: Rashida Kamara, Bill Churchill, Ruby Horta
Public: Kristin Visbal, Jessica Dominguez

1. **Call to Order:** Meeting was called to order at 1:00 p.m.
2. **Approval of Agenda:** The agenda was approved.
3. **Approval of the Minutes of July 9, 2019:** The minutes were approved as presented.
4. **Public Comment and/or Communication:**
Jessica Dominguez is requesting weekend service to Homeless Shelter.
Kristin Visbal requests daily use for Care Center and Homeless Outreach Team.
5. **Consent Calendar**
None.
6. **Battery Electric Bus Update**
Ms. Horta gave an update on the performance of the electric buses.
7. **Spring 2019 Service and Fare Restructure**
Ms. Horta gave an update comparing ridership numbers from Spring 2018 to Spring 2019 post-restructure. Ms. Dominguez inquired about single ride ticket. Ms. Visbal indicated she informed her clients of the changes.
8. **Citizens Advisory Committee Review**
Ms. Horta reviewed the cities with vacancies on the committee. County Connection's Board is aware of the many vacancies on the committee and staff is working with jurisdictions to appoint new members to the committee.
9. **Bishop Ranch Service Restructure**
Ms. Horta provided an update on the final Winter 2019 service restructure plan for Bishop Ranch. Routing changes made to 95X and 96X to provide more frequent service from Walnut Creek BART to San Ramon and Bishop Ranch. The realignment of Route 95X services the northern part of Bishop Ranch to San Ramon Transit Center and the Route 96X provides service to the southern part of Bishop Ranch to San Ramon Transit Center. County Connection will no

longer serve Chevron San Ramon and the stop location of Bishop Ranch 1 will be moved. All changes are effective November 17, 2019.

10. **Link Service Delivery Update**

Ms. Kamara updated the committee on the recent transition to Transdev and associated changes in the LINK Paratransit service delivery. Ms. Visbal wanted to know who the new app is designed for. Ms. Kamara explained this is the new app that enables paratransit users to monitor the status of their trips in real time. Transdev also contracts with Big Star for paratransit services. Passengers aren't aware of who is picking them up.

11. **ADA Monthly Reports**

LINK monthly operating for May and June 2019 were reviewed.

12. **Fixed-Route Staff Reports**

The monthly reports for May and June 2019 were reviewed.

13. **Member Communication:**

None.

14. **Next Scheduled Meeting:** The next meeting is scheduled for November 12, 2019, at 1 pm at the County Connection board room.

15. **Adjournment:** The meeting adjourned at 2:58 pm.

Minutes prepared by Valerie Volk on November 5, 2019.