

**Summary Minutes
Operations & Scheduling Committee
Supervisor Andersen's Office
3338 Mt. Diablo Blvd.
Lafayette, CA
Wednesday, November 6, 8:15 a.m.**

Directors: Dave Hudson, Robert Storer, Keith Haydon
Staff: Bill Churchill, Rashida Kamara, Melody Reeb
Public: None

Call to Order: Meeting called to order at 8:15 a.m. by Director Storer.

1. Approval of Agenda

The Committee approved the agenda.

2. Public Communication

None

3. Approval of Minutes of September 6, 2019

The Committee approved the minutes.

4. Route 335 Update

Ms. Reeb provided an update on the new weekend Route 335, which serves San Ramon and began in August. Staff partnered with 511 Contra Costa to provide free rides on the route for the first couple months of service. Ridership during the month of September averaged about 140 daily passengers, or close to 10 passengers per hour. Ms. Reeb added that many riders are getting on at the stop near City Center, in addition to the San Ramon Transit Center and Dublin/Pleasanton BART station. Director Hudson noted that with plans to develop housing within Bishop Ranch, demand for transit in the area will continue to grow.

5. Regional Transfer Trip "Rider Choice" Pilot

Ms. Kamara provided an overview of a project that staff has been working on to implement a new ADA service that will provide one-seat rides for regional trips. Currently, regional trips require transferring between paratransit providers, which involves a high level of coordination and special procedures. The proposed pilot program would give riders the option to choose a more premium service that would take them all the way to their destination without having to transfer. Ms. Kamara said that staff is currently working to obtain pricing from potential providers, including County Connection's current paratransit operator. Director Wilk asked whether the cost of providing the service would be more

than just subsidizing rides on services like Uber. Mr. Churchill responded that rideshare companies like Uber and Lyft are unable to accommodate ADA trips, as many don't have wheelchair-accessible vehicles. Director Storer asked how long the pilot period would be. Mr. Churchill responded that it would be a one-year pilot.

6. Monthly Reports

Mr. Churchill stated that ridership has started to trend upwards since July, even when excluding ridership from BART bus bridges. He added that overall passengers per revenue hour in September exceeded the agency's target for the first time in the last few years. He also noted that Clipper usage has continued to grow since the fare changes and is up to over 70%.

7. Committee Comments

Director Hudson mentioned that there will be four conferences on the west coast next year, including ITS, EVS, AWMA, and APTA.

8. Future Agenda Items

Director Storer asked staff to provide an update on ADA paratransit services, including the implementation of enhancements under the new operations contract.

9. Next Scheduled Meeting

The next meeting was scheduled for December 6th at 8:15 a.m. at 3338 Mt. Diablo Blvd.

10. Adjournment – The meeting was adjourned at 9:06 a.m.

Minutes prepared and submitted by: Melody Reeb, Manager of Planning