



2021 Service Plan: Public Hearing

LAMORINDA SERVICE AREA
JANUARY 8, 2021

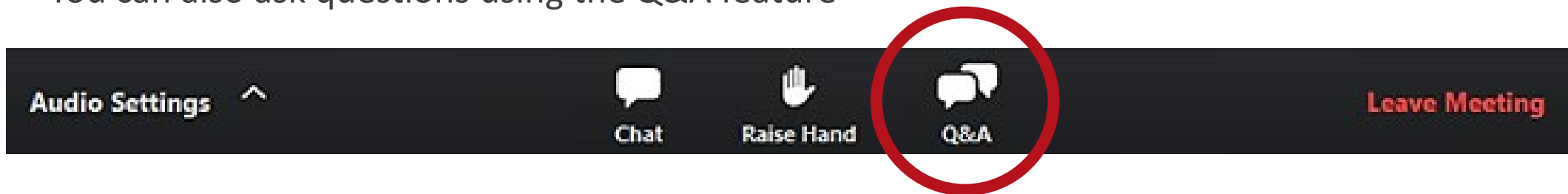


Virtual Webinar Reminders

- Raise your hand or press *9 if you wish to speak (*by phone: *9*)
- Once it's your turn to speak, you'll be able to unmute yourself (*by phone: *6*)



- You can also ask questions using the Q&A feature



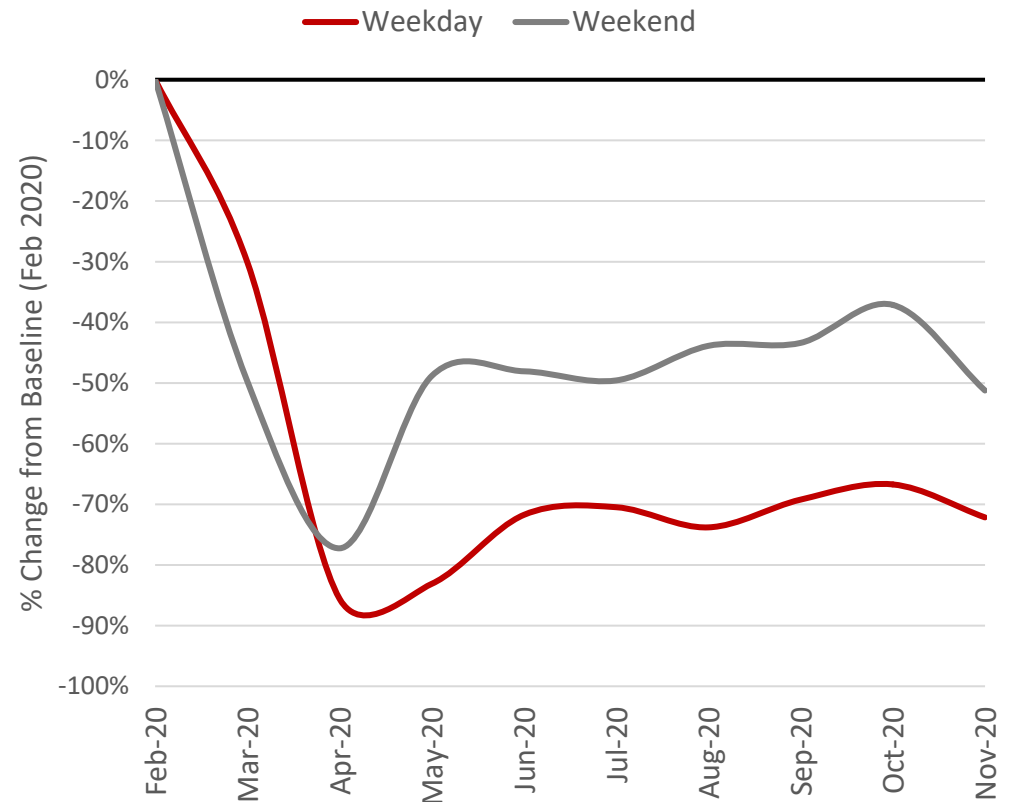
Agenda

- Staff Introductions
- Current Service
- Financial Projections
- Service Reduction Scenarios
- Proposed Changes by Route
- Q&A
- Public Comment



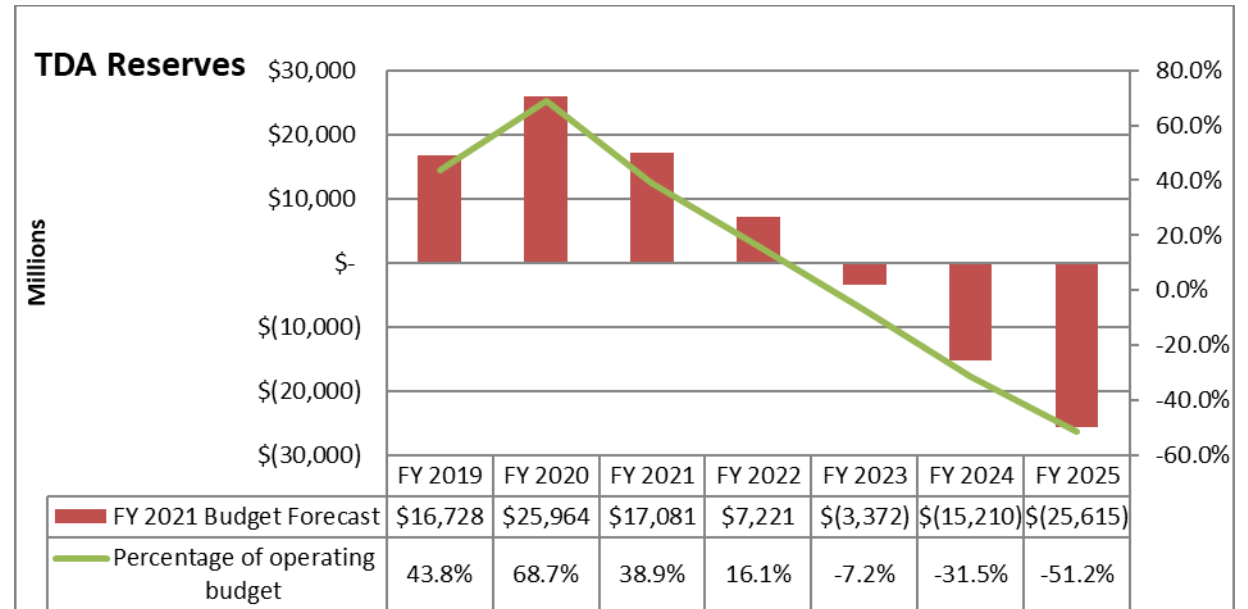
Current Service

- Temporary reduced service levels
 - Reduced frequency on low ridership routes
 - 600-series school routes not in operation
 - Schedule adjustments were made to better coordinate with BART's 30-minute headways
- Ridership is down 70% from pre-COVID levels
 - Weekend ridership has recovered faster
 - Ridership has dropped since the new regional shelter-in-place order
- Highest ridership routes: 10, 14, 16, 20
 - 46% of weekday ridership



Financial Projections

- Based on current revenue projections, as defined by MTC, and assuming pre-COVID service levels, County Connection’s TDA reserves would be depleted in FY 2023
- The service reduction scenarios are designed to ensure service can be sustained beyond 2023
- Revenue forecasts will be updated in December and will guide final direction on the proposed service levels



Service Reduction Scenarios

OVERVIEW

- Three scenarios with incremental service cuts
- Cost reductions of \$3, \$5, and \$7 million annually
- Selection of scenario will depend on future financial projections

OBJECTIVES

- Retain service to essential businesses and transit-dependent areas
- Ensure adequate capacity along high ridership routes and corridors
- Retain weekend and 600-series school service
- Coordination with BART

APPROACH

- Reduce frequency on routes with greatest ridership losses or low ridership overall
- Eliminate routes or route segments with low ridership where alternate service is available
- Adjust frequencies to improve connections with BART

Summary of Scenarios

Scenario	Frequency Reductions	Elimination of Routes	Alignment Changes	Reduction in Hours	Reduction in Annual Costs
Scenario 1 (changes from pre-COVID service)	4, 5, 6, 7, 27, 35, 92X, 95X, 96X	-	6, 28, 92X	13%	\$3M
Scenario 2 (changes in addition to Scenario 1)	15, 17, 93X, 98X, 99X	91X, 97X, 315	15, 35	20%	\$5M
Scenario 3 (changes in addition to Scenarios 1 & 2)	10, 20	92X, 93X, 95X, 96X	-	28%	\$7M

Lamorinda Service Area Routes

	▼ Frequency Reduction	↔ Alignment Change	✘ Route Elimination
Route	Scenario 1	Scenario 2	Scenario 3
6	▼ ↔	▼ ↔	▼ ↔

No major changes proposed on Route 250 or 600-series



Route 6

Scenario 1

Reduce weekday peak frequency:
20 min → 30 min

Eliminate Community Center loop

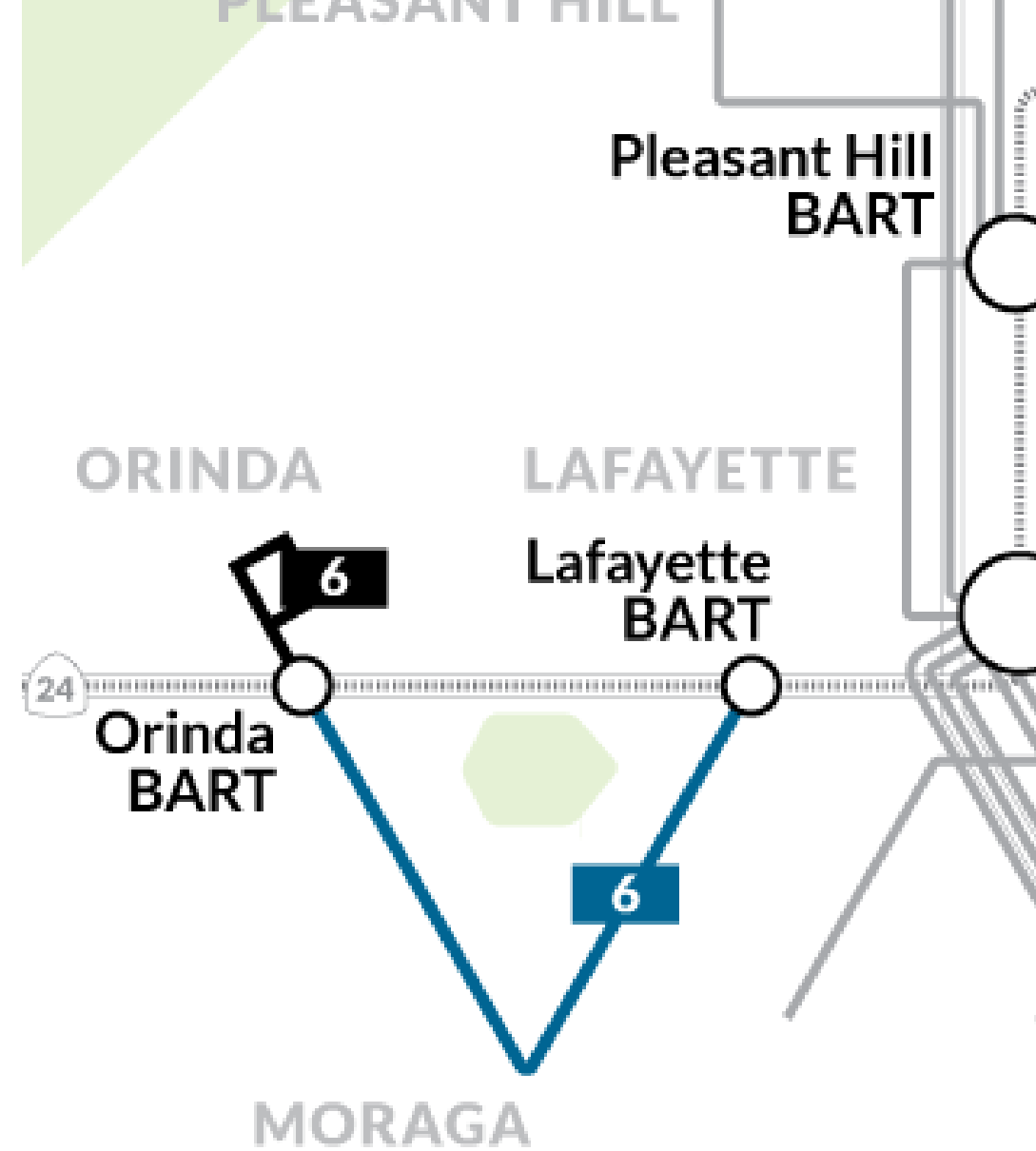
Scenario 2

Reduce weekday midday frequency:
60 min → 90 min

Scenario 3

(In addition to Scenario 1 changes)

- No changes to weekend service
- Loop averaged 5 daily passengers (pre-COVID)
- Ridership currently down 81%
 - ~40 daily passengers



Tentative Timeline

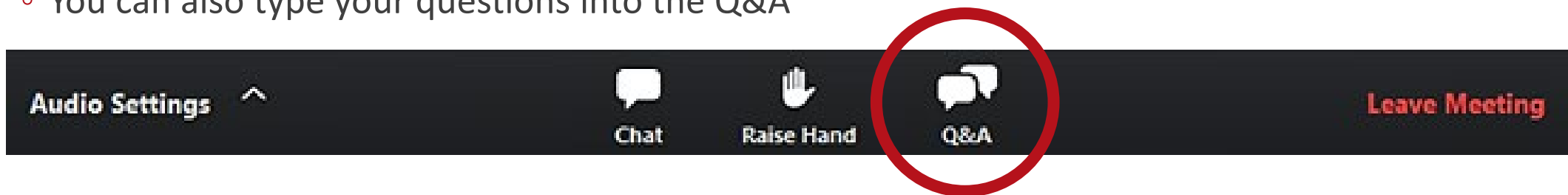
- December 1, 2020
Webinar
- December 2020 – January 2021
Refine plan details
- **January 2021**
Hold public hearings and gather public comment
- February 18, 2021
Summary of comments and draft recommendation to Board for feedback
- March 18, 2021
Final recommendation and Title VI Equity Analysis to Board for potential approval
- Summer 2021 (or later)
Implementation

Q&A

- Clarifying questions on the proposed scenarios
- **Please hold any comments for the Public Comment period**
- Raise your hand and wait to be called upon (*by phone: *9*)



- You can also type your questions into the Q&A



Public Comment

- Raise your hand and wait to be called upon
*(by phone: *9)*
- Once it's your turn to speak, you'll be able to unmute yourself *(by phone: *6)*
- Please stay on topic
- The audience is asked to listen respectfully while a speaker is making his/her remarks
- Speakers will be granted three (3) minutes to speak

OTHER WAYS TO COMMENT:

- Online at
<https://countyconnection.com/2021-service-plan>
- In writing to:
Director of Planning & Marketing
2477 Arnold Industrial Way
Concord, CA 94520
- Via email to
planning@countyconnection.com

Written comments must be received by Jan 22, 2021



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Thank You!

[countyconnection.com/2021-service-plan](https://www.countyconnection.com/2021-service-plan)