

TO: O&S Committee

DATE: February 17, 2021

FROM: Melody Reeb
Manager of Planning

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for January 2021

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	FY20-21		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	72,695	92,171	
Average Weekday	3,075	3,763	
Pass/Rev Hour	5.1	6.1	Standard Goal > 17.0
Missed Trips	0.24%	0.33%	Standard Goal < 0.25%
Miles between Road Calls	36,268	30,211	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was lower in January (3,075 passengers) than December 2020 (3,266 passengers) and lower than January 2020 (12,446 passengers) or -75.29%. This is the eleventh full month following the first shelter-in-place order that took effect on March 17th, 2020 in response to Covid-19. A new shelter-in-place order went into effect on December 6th, 2020.

Passengers per hour in January was 5.1 which is lower than December 2020 at 5.3 and lower than January 2020 when passengers per hour was 15.8.

The percentage of missed trips in January was 0.24% which is lower than the prior month 0.97%.

The number of miles between roadcalls was 36,268 miles in January, higher than the prior month in which there were 26,733 miles between roadcalls. The rolling 12-month average is 36,639 miles between roadcalls.

County Connection resumed collecting fares starting on November 1st, 2020. Of a total 72,695 passengers, 43,903 passengers had the potential to use a Clipper card aboard County Connection since 28,792 either used an employee sponsored program or free routes. About 73.8% of the 43,903 potential Clipper card users paid using Clipper during this month.

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DATE: March 16, 2021

FROM: Melody Reeb
Manager of Planning

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for February 2021

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The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

	FY20-21		
<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	78,109	90,413	
Average Weekday	3,401	3,718	
Pass/Rev Hour	5.5	6.0	Standard Goal > 17.0
Missed Trips	0.13%	0.31%	Standard Goal < 0.25%
Miles between Road Calls	16,623	28,513	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was higher in February (3,401 passengers) than January 2021 (3,075 passengers) and lower than February 2020 (13,322 passengers) or -74.5%. This is the twelfth full month following the first shelter-in-place order that took effect on March 17th, 2020 in response to Covid-19. A regional shelter-in-place order was lifted on January 25, 2021, which allowed some businesses to reopen.

Passengers per hour in February was 5.5 which is higher than January 2021 at 5.1 and lower than February 2020 when passengers per hour was 16.6.

The percentage of missed trips in February was 0.13% which is lower than the prior month 0.24%.

The number of miles between roadcalls was 16,623 miles in February, lower than the prior month in which there were 36,268 miles between roadcalls. The rolling 12-month average is 32,283 miles between roadcalls.

Of a total 78,109 passengers, 46,955 passengers had the potential to use a Clipper card aboard County Connection since 31,154 either used an employee sponsored program or free routes. About 73.9% of the 46,955 potential Clipper card users paid using Clipper during this month.