

**To:** O& S Committee  
**From:** Melody Reeb  
Manager of Planning

**Date:** 10/29/2021  
**Subj:** Fixed Route Report

### Fixed Route Operating Reports for September 2021

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY21-22		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
<b>Total Passengers</b>	175,312	145,410	
<b>Average Weekday</b>	7,590	6,138	
<b>Pass/Rev Hour</b>	11.3	9.3	Standard Goal > 17.0
<b>Missed Trips</b>	1.82%	2.24%	Standard Goal < 0.25%
<b>Miles between Road Calls</b>	16,199	23,857	Standard Goal > 18,000

*\* Based on current standards from updated SRTP*

### **Analysis**

Average weekday ridership was higher in September (7,590 passengers) than August 2021 (6,172 passengers) and higher than September 2020 (4,100 passengers) or 85.12%. This month marks a year and 6 months since the first shelter-in-place order took effect in response to Covid-19.

Passengers per hour in September was 11.3 which is higher than August 2021 at 9.3 and higher than September 2020 when passengers per hour was 6.5.

The percentage of missed trips in September was 1.82% which is lower than the prior month when it was 3.42%.

The number of miles between roadcalls was 16,199 miles in September, lower than the prior month in which there were 21,747 miles between roadcalls. The rolling 12-month average is 33,064 miles between roadcalls.

County Connection ran a promotion along with other East Bay transit agencies allowing passengers to ride the buses for Free all throughout the month of September.





