

To: Operations & Scheduling Committee

Date: 02/11/2022

From: Melody Reeb, Director of Planning, Marketing, & Innovation

Reviewed by: *Ref*

SUBJECT: Fixed Route Operating Reports for January 2022

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY21-22		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	133,781	148,041	
Average Weekday	5,746	6,333	
Pass/Rev Hour	8.4	9.4	Standard Goal > 17.0
Missed Trips	2.32%	2.33%	Standard Goal < 0.25%
Miles between Road Calls	32,662	25,462	Standard Goal > 18,000

** Based on current standards from updated S RTP*

Analysis

Average weekday ridership was lower in January (5,746 passengers) than December 2021 (6,135 passengers) and higher than January 2021 (3,075 passengers) or 86.9%. This month marks a year and 10 months since the first shelter-in-place order took effect in response to COVID-19.

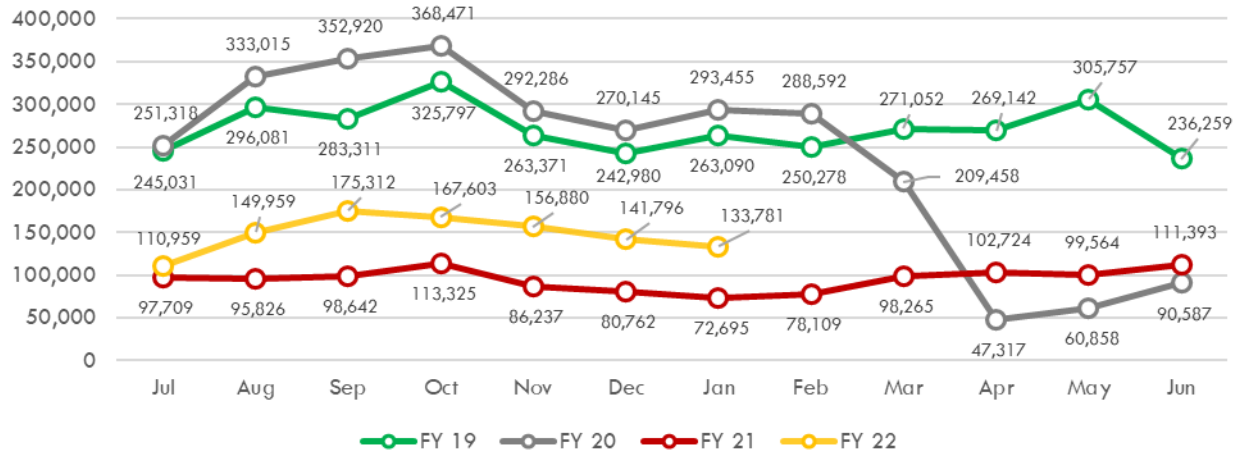
Passengers per hour in January was 8.4 which is lower than December 2021 at 9.0 and higher than January 2021 when passengers per hour was 5.1.

The percentage of missed trips in January was 2.32% which is higher than the prior month when it was 1.97%.

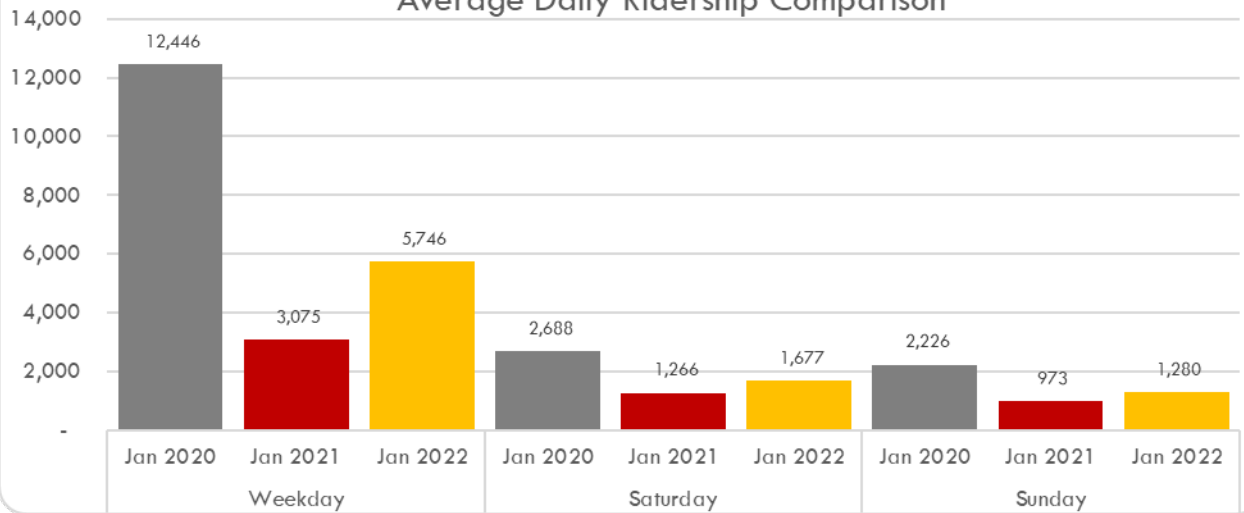
The number of miles between roadcalls was 32,662 miles in December, higher than the prior month in which there were 28,533 miles between roadcalls. The rolling 12-month average is 28,330 miles between roadcalls.

Of a total 133,781 passengers, 88,616 passengers had the potential to use a Clipper card aboard County Connection since 45,5692 either used an employer or school pass or were on a free route. About 78.4% of the 88,616 potential Clipper card users paid using Clipper during this month.

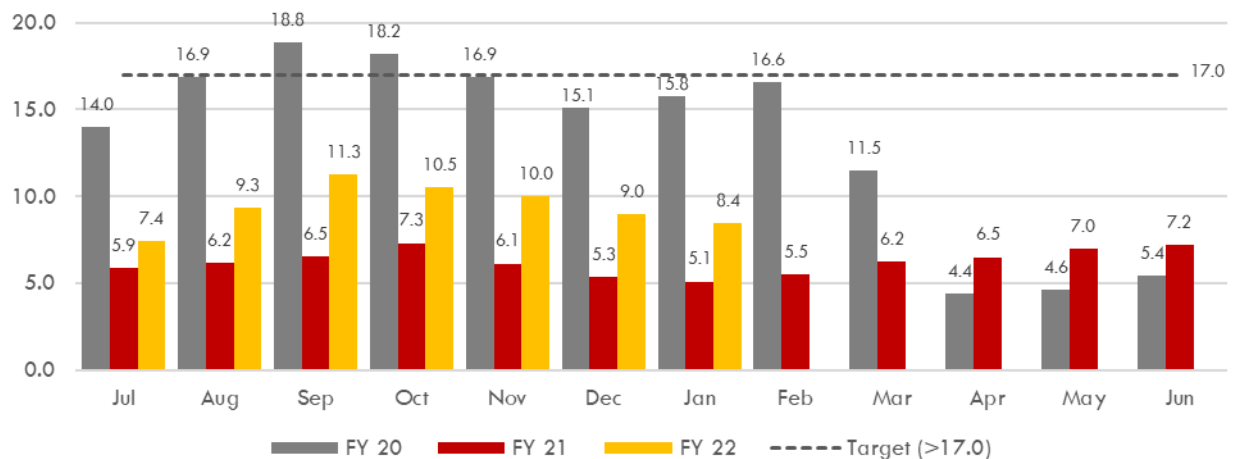
Total Monthly Fixed Route Ridership

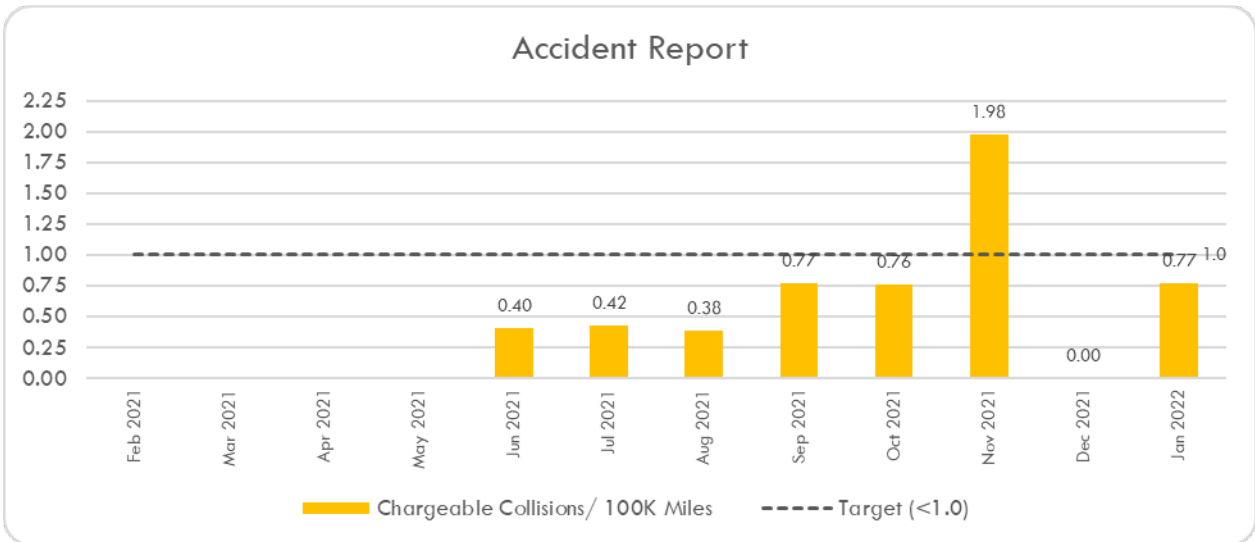
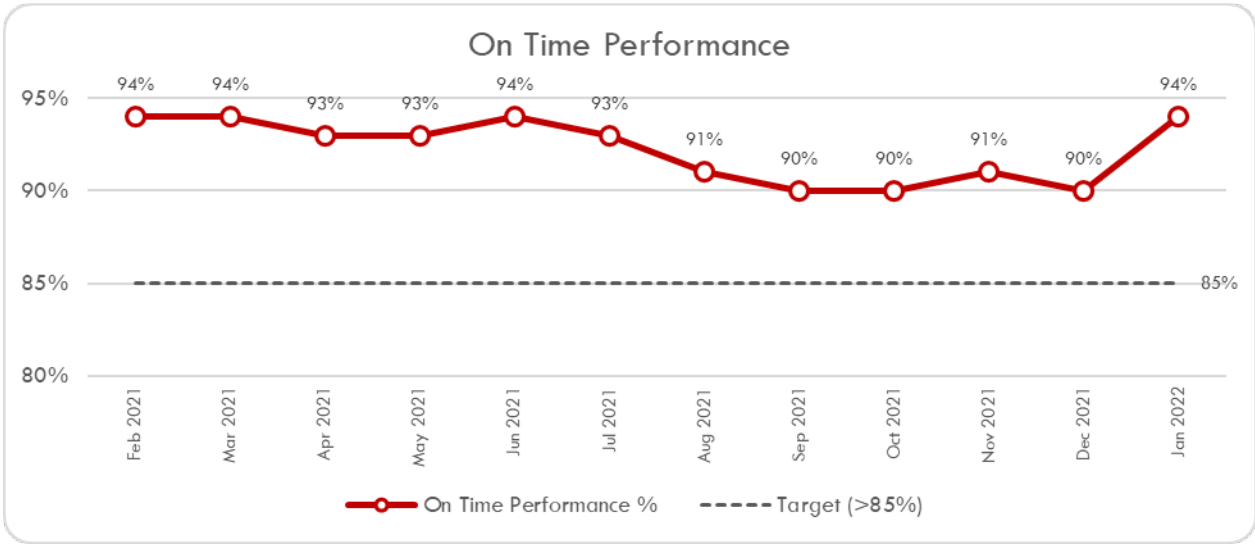
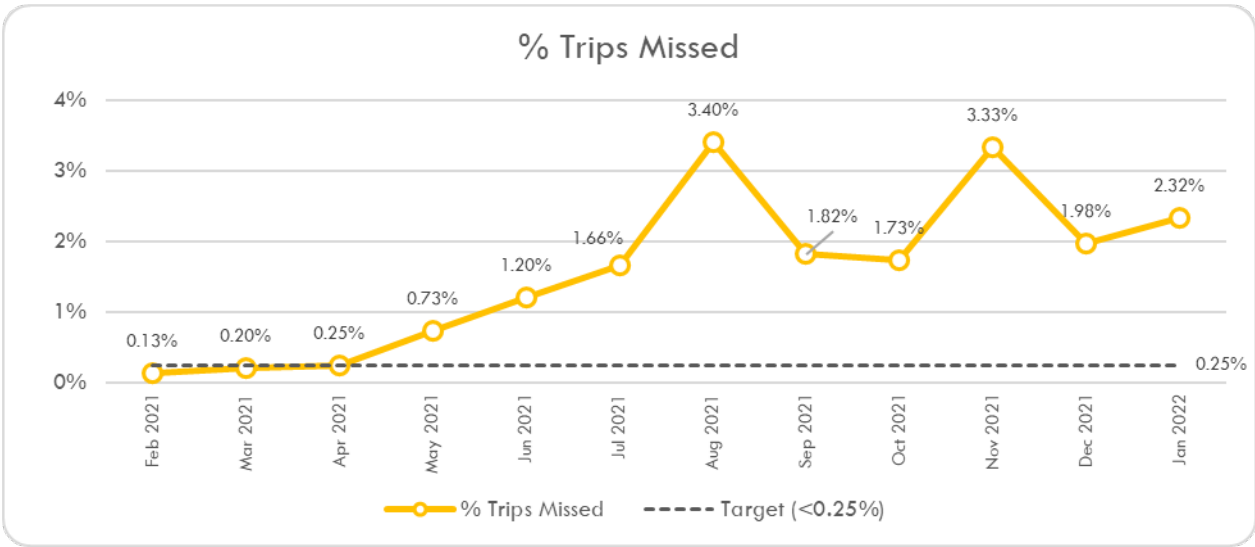


Average Daily Ridership Comparison

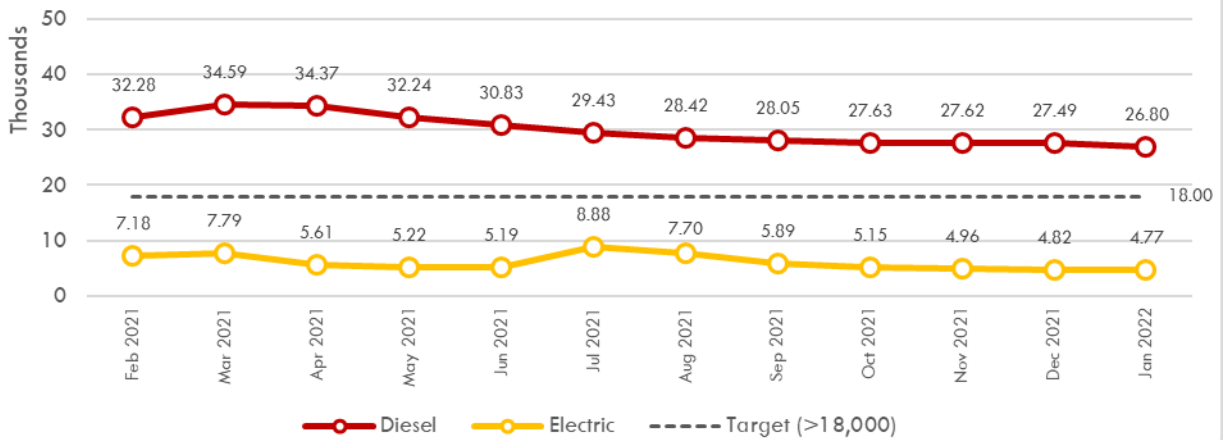


Passengers/Revenue Hour

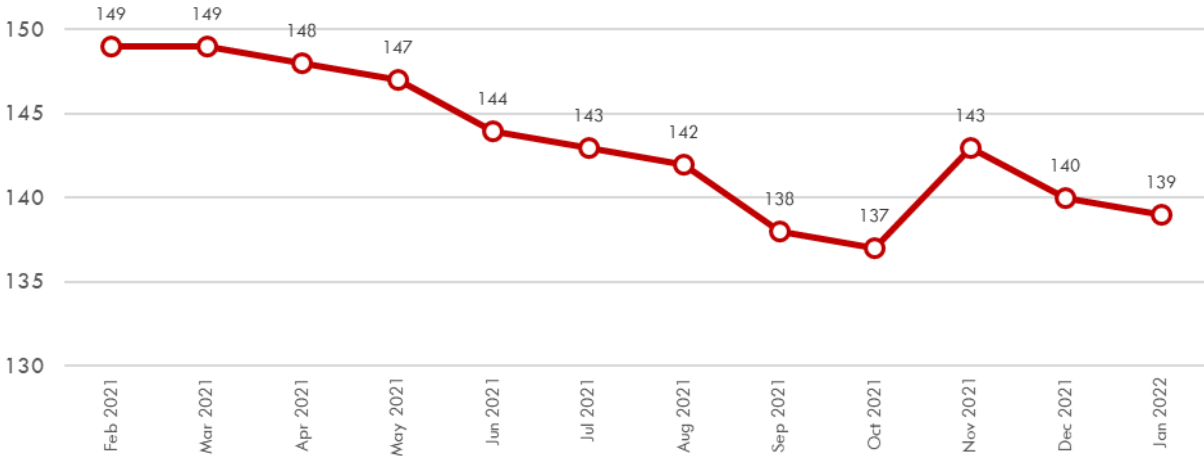




Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

