

**PARATRANSIT RFP-2022-MA-01**

**QUESTIONS, ANSWERS, AND CLARIFICATIONS  
Part – 2**

1. *“How would you like the bidders to normalize the data provided such that we all bid with the same baseline of hours or trips please?”*

To ensure that County Connection can make an informed decision for the four-year (Plus 1-year option) duration of the new contract, it will be important to compare pricing *without* respect to any additional compensation the Authority is receiving from any pandemic related stimulus funding. Instead of 108,000 pre-COVID revenue hours, we are seeking the proposers’ prices on the following currently being operated: 60,000 billable hours and 40,000 revenue hours. In addition, we are also seeking tiered pricing that takes in to account future service return. These hours will measure the trajectory of pricing and ridership from pre-COVID numbers through the current arrangement and into a future period in which emergency/pandemic related funding is no longer provided.

<b>Annual Service Level Tiers</b>	<b>Tier 1</b>	<b>Tier 2</b>	<b>Tier 3</b>	<b>Tier 4</b>
<b>Est ADA Billable Hours</b>	54,000-64,000	64,001-74,000	74,001-84,000	>84,000
<b>Est ADA Revenue Hours</b>	40,000-50,000	50,001- 60,000	60,001-70,000	>70,000

2. *“Is CCCTA intending to use Trapeze PASS for this ADA paratransit contract, or would you be open to other options of paratransit scheduling and dispatching software for the intended Contractor? “*

CCCTA intends to use Trapeze PASS and requires staff to be at a minimum, proficient in using version 19.