

**To:** Operations & Scheduling Committee

**Date:** 03/18/2022

**From:** Melody Reeb, Director of Planning, Marketing, & Innovation

**Reviewed by:** *Ref*

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**SUBJECT: Fixed Route Operating Reports for February 2022**

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The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY21-22		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
<b>Total Passengers</b>	140,929	147,152	
<b>Average Weekday</b>	6,467	6,350	
<b>Pass/Rev Hour</b>	9.4	9.4	Standard Goal > 17.0
<b>Missed Trips</b>	1.55%	2.23%	Standard Goal < 0.25%
<b>Miles between Road Calls</b>	19,016	24,656	Standard Goal > 18,000

*\* Based on current standards from updated S RTP*

### Analysis

Average weekday ridership was higher in February (6,467 passengers) than January 2022 (5,746 passengers) and higher than February 2021 (3,401 passengers) or 90.15%. This month marks a year and 11 months since the first shelter-in-place order took effect in response to Covid-19.

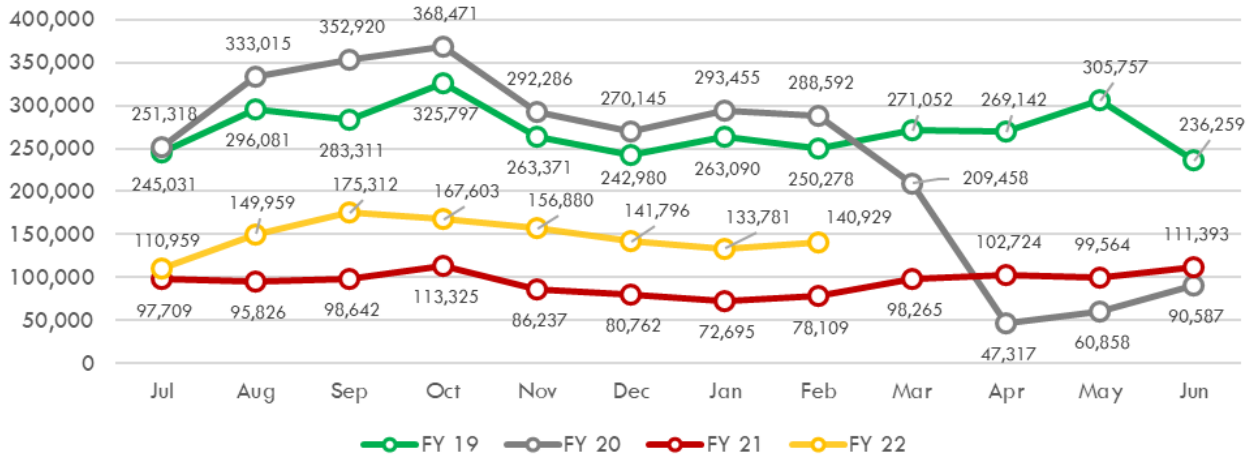
Passengers per hour in February was 9.4 which is higher than January 2022 at 8.4 and higher than February 2021 when passengers per hour was 5.5.

The percentage of missed trips in February was 1.55% which is lower than the prior month when it was 2.32%.

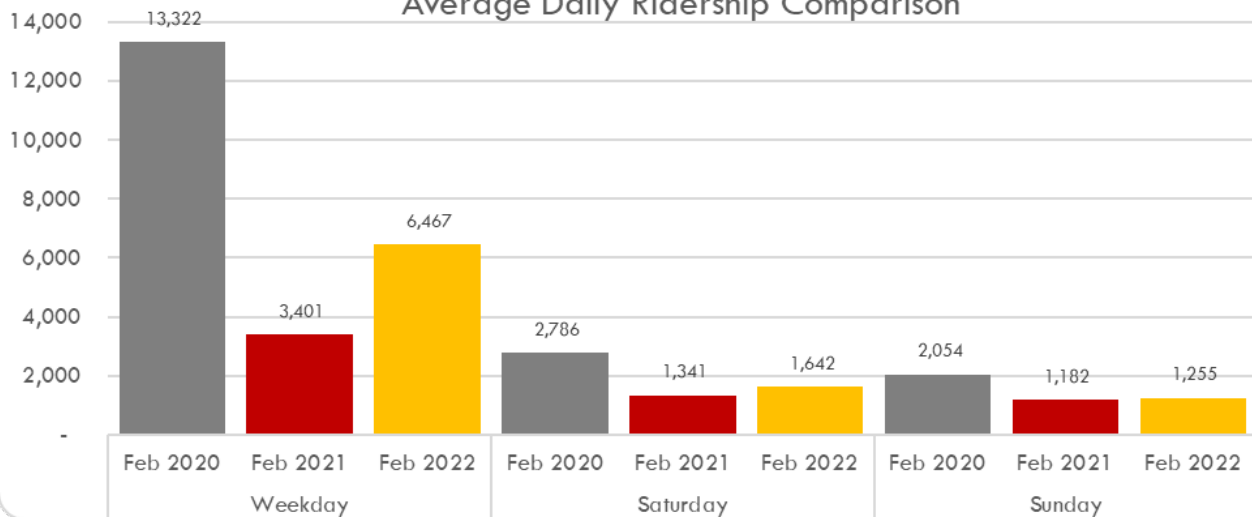
The number of miles between roadcalls was 19,016 miles in February, lower than the prior month in which there were 32,662 miles between roadcalls. The rolling 12-month average is 28,360 miles between roadcalls.

Of a total 140,929 passengers, 91,496 passengers had the potential to use a Clipper card aboard County Connection since 49,433 either used an employer or school pass or were on a free route. About 78.9% of the 88,616 potential Clipper card users paid using Clipper during this month.

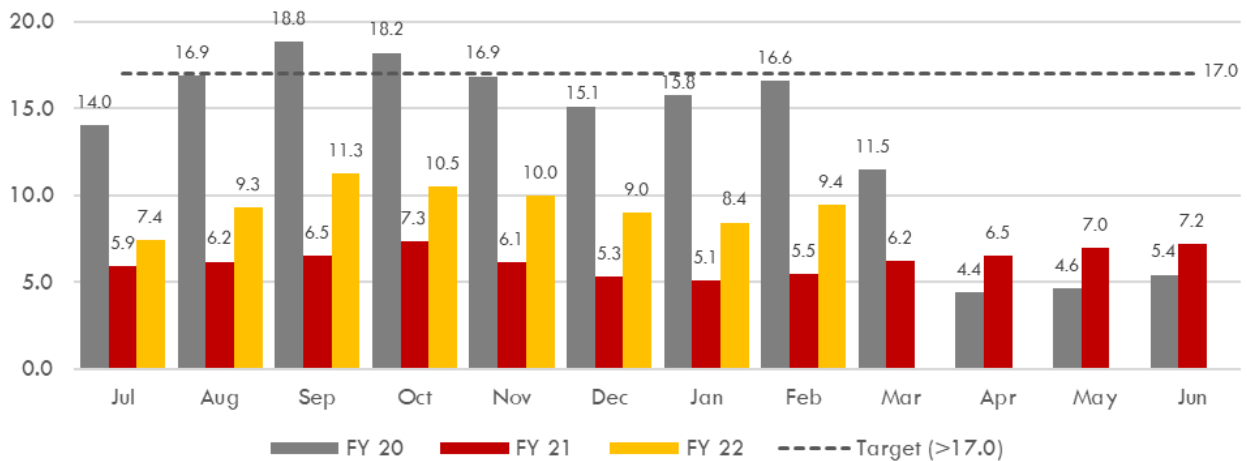
### Total Monthly Fixed Route Ridership

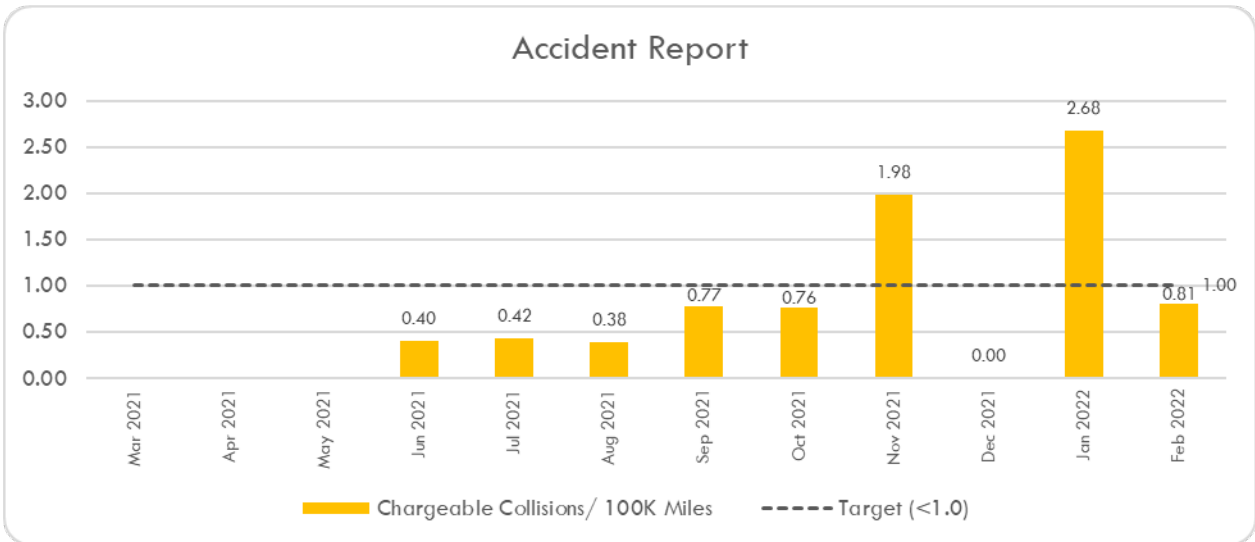
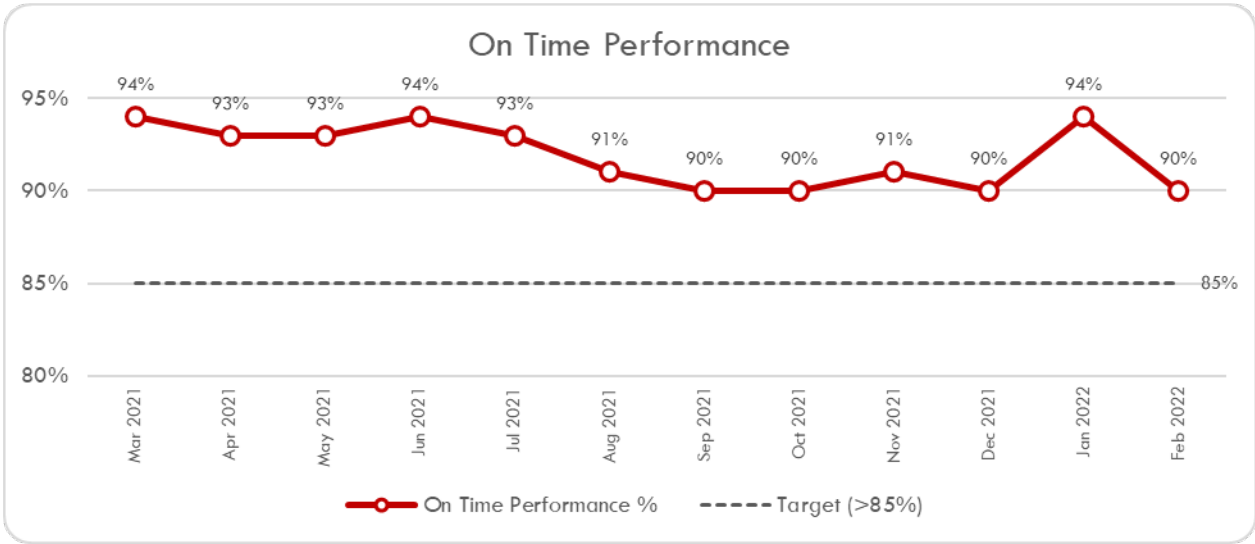
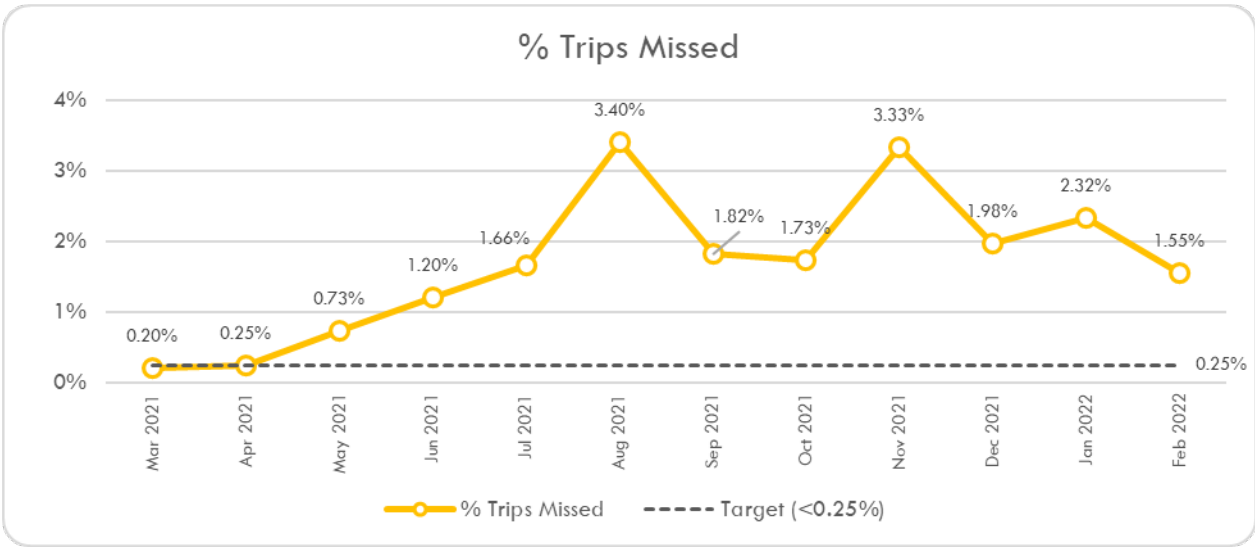


### Average Daily Ridership Comparison

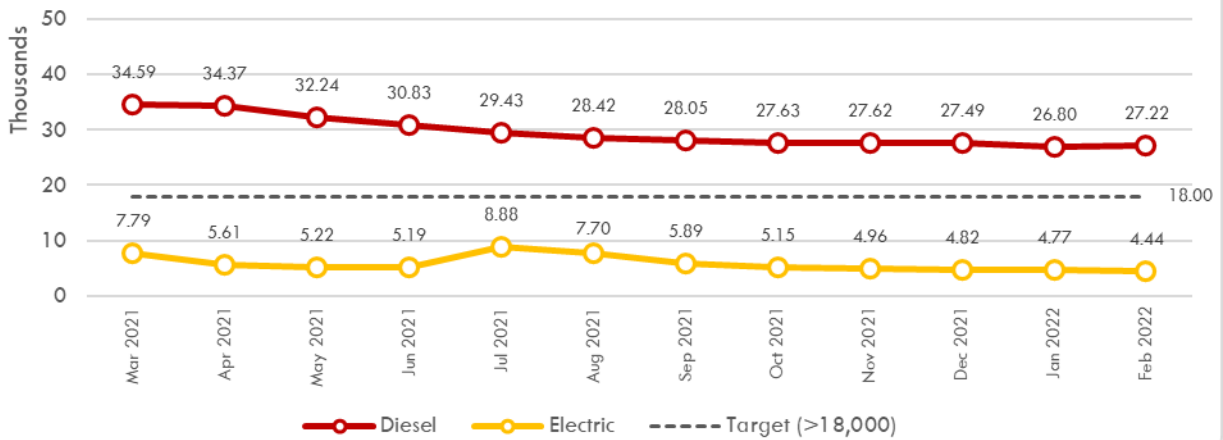


### Passengers/Revenue Hour

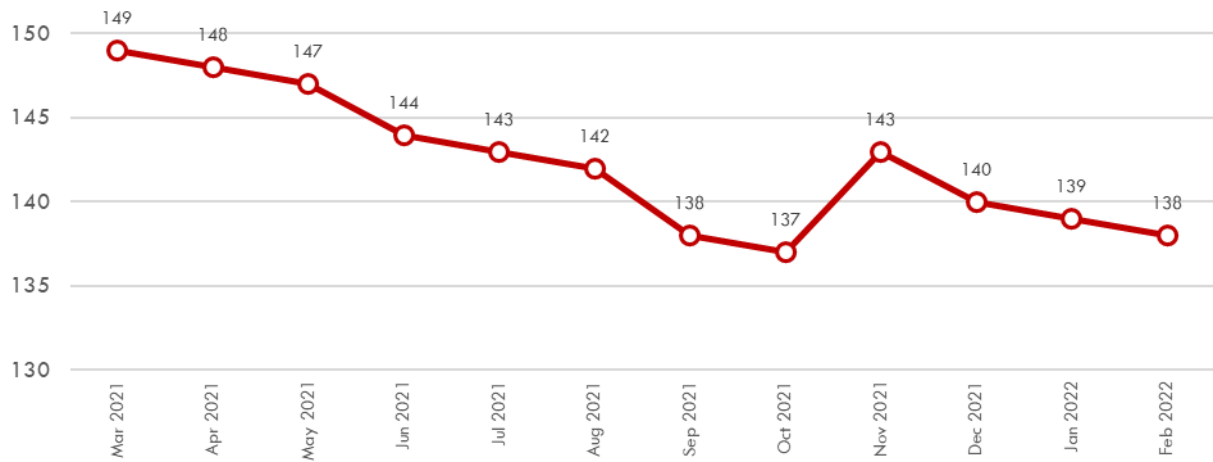




### Trailing 12-Month Miles Between Mechanical Road Calls



### Number of Operators



### % Clipper Usage

