

**To:** Operations & Scheduling Committee

**Date:** 06/15/2022

**From:** Pranjal Dixit, Manager of Planning

**Reviewed by:** MR

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**SUBJECT: Fixed Route Operating Reports for May 2022**

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The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY21-22		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
<b>Total Passengers</b>	173,279	153,859	
<b>Average Weekday</b>	7,510	6,608	
<b>Pass/Rev Hour</b>	11.1	9.8	Standard Goal > 17.0
<b>Missed Trips</b>	1.59%	1.97%	Standard Goal < 0.25%
<b>Miles between Road Calls</b>	23,313	25,039	Standard Goal > 18,000

*\* Based on current standards from updated S RTP*

### Analysis

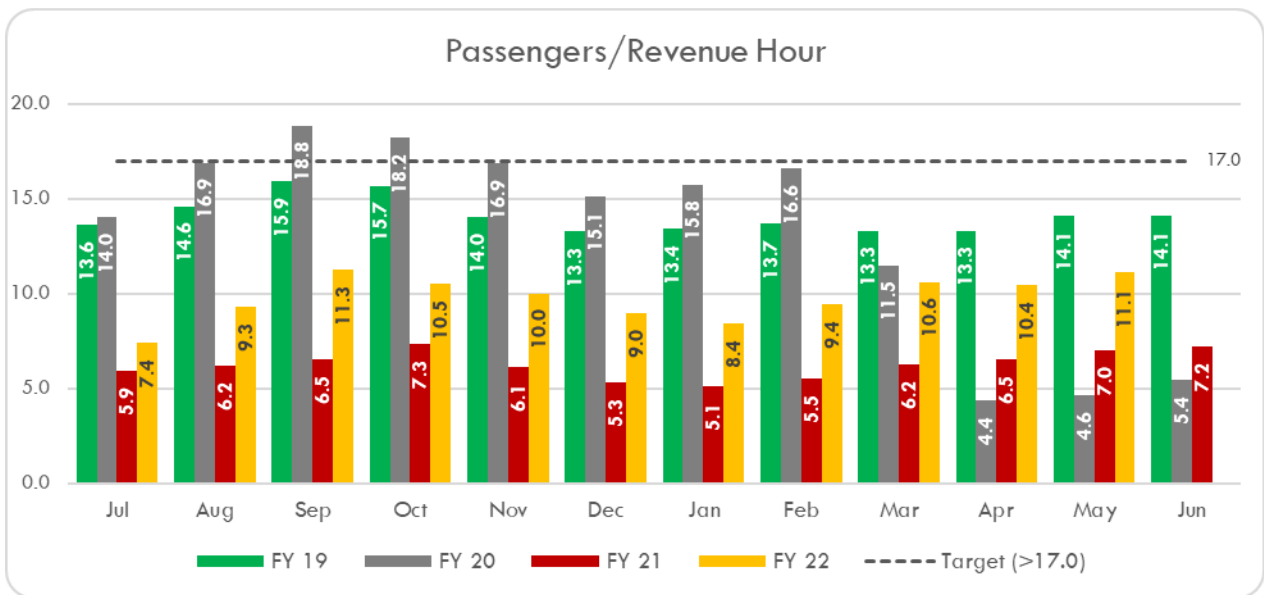
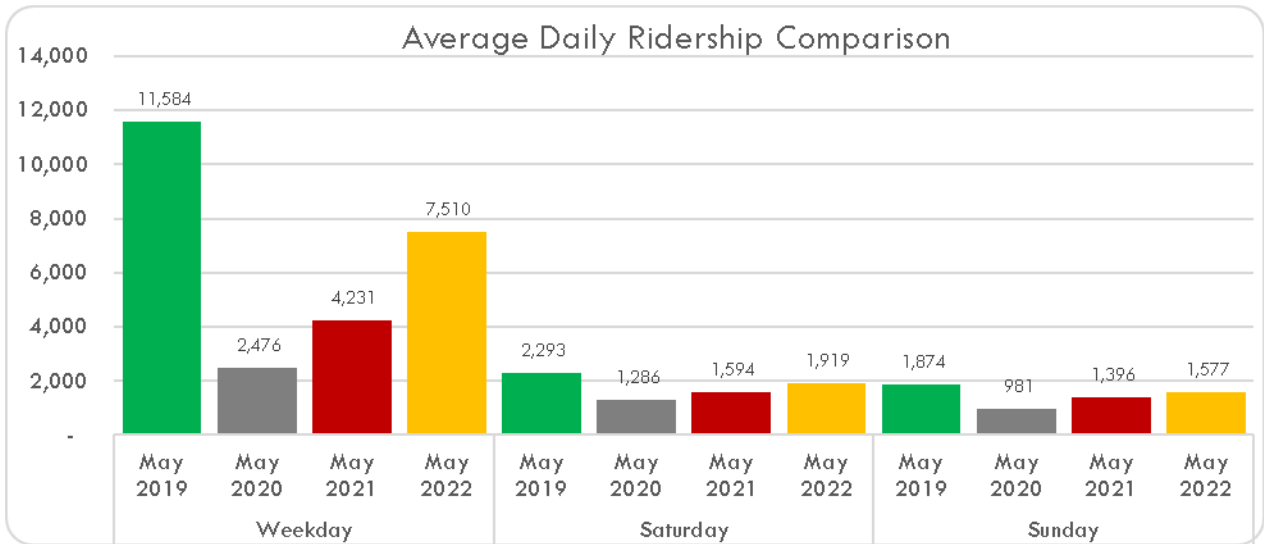
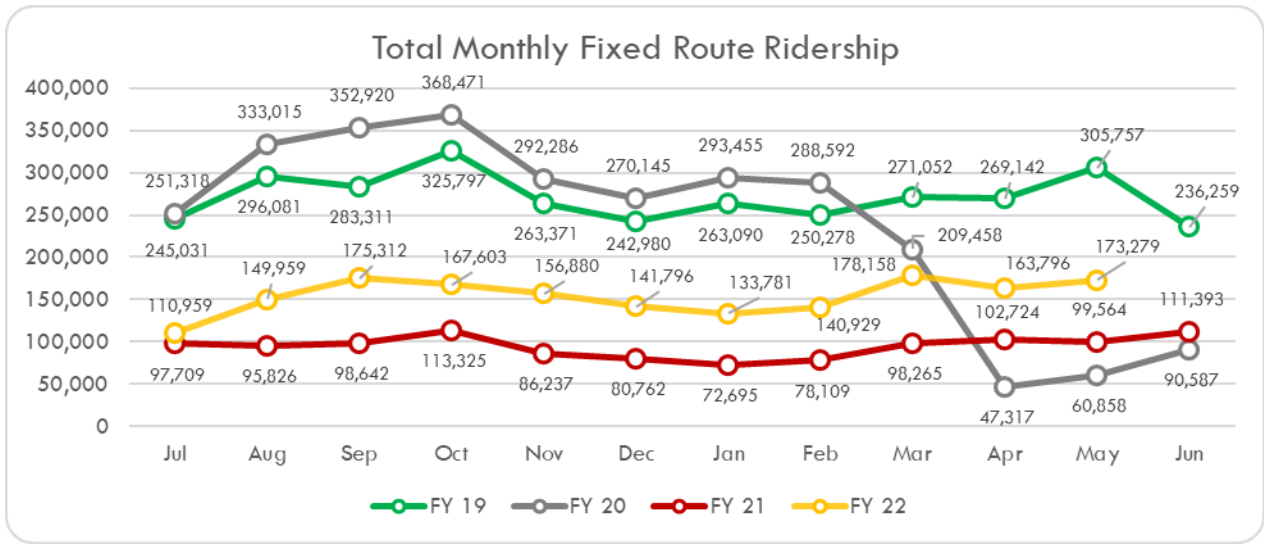
Average weekday ridership was higher in May (7,510 passengers) than April 2022 (7,125 passengers) and higher than May 2021 (4,231 passengers) or 77.50%. This month marks 2 years and 2 months since the first shelter-in-place order took effect in response to Covid-19.

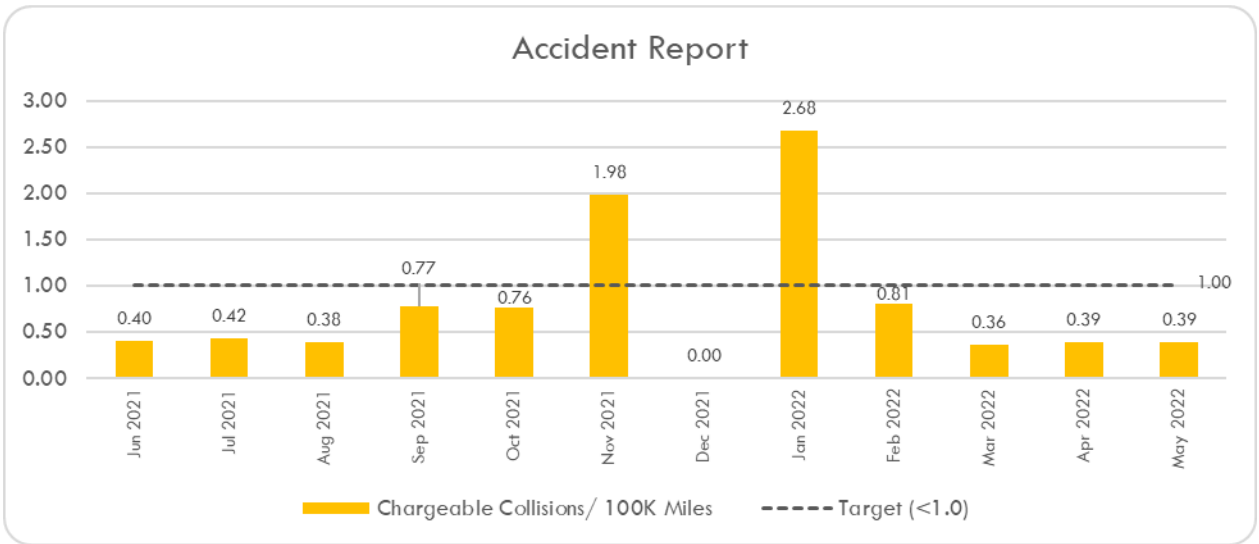
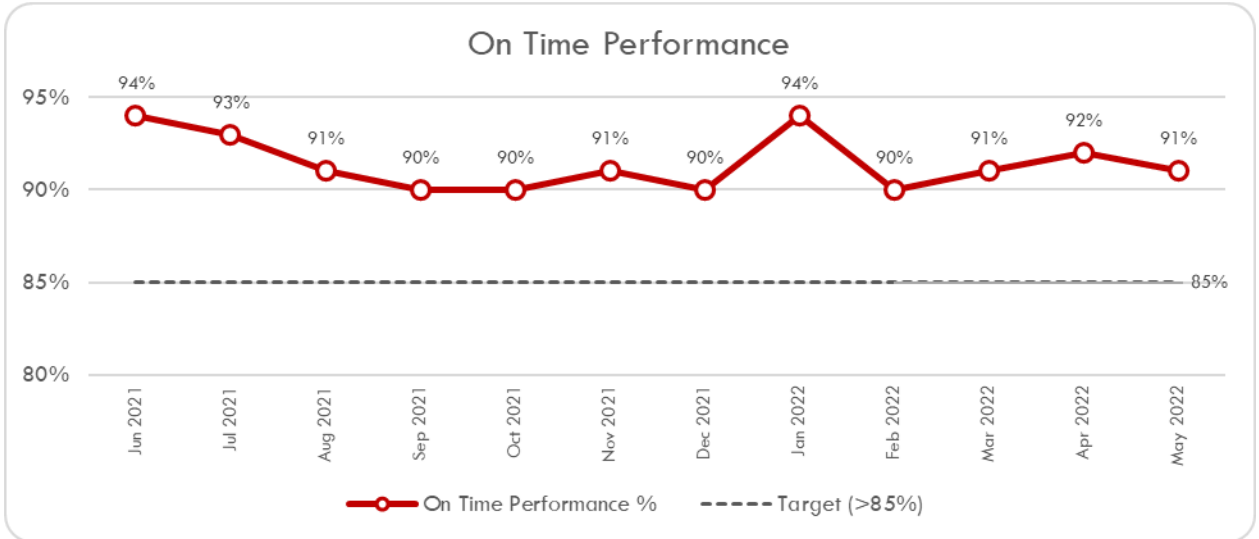
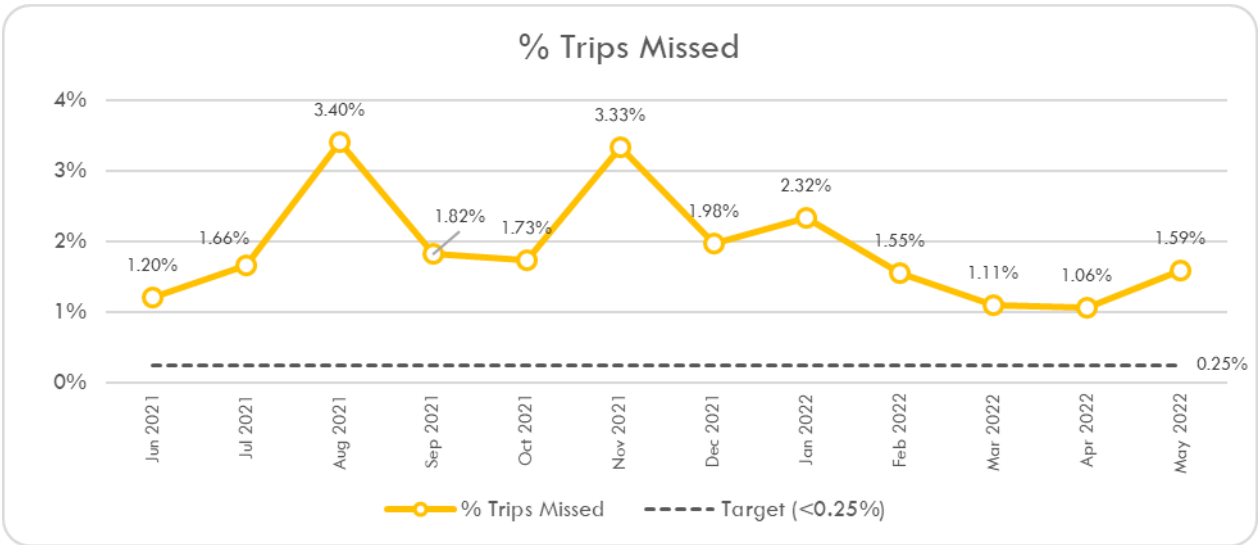
Passengers per hour in May was 11.1 which is higher than April 2022 at 10.4 and higher than May 2021 when passengers per hour was 7.0.

The percentage of missed trips in May was 1.59% which is higher than the prior month when it was 1.06%.

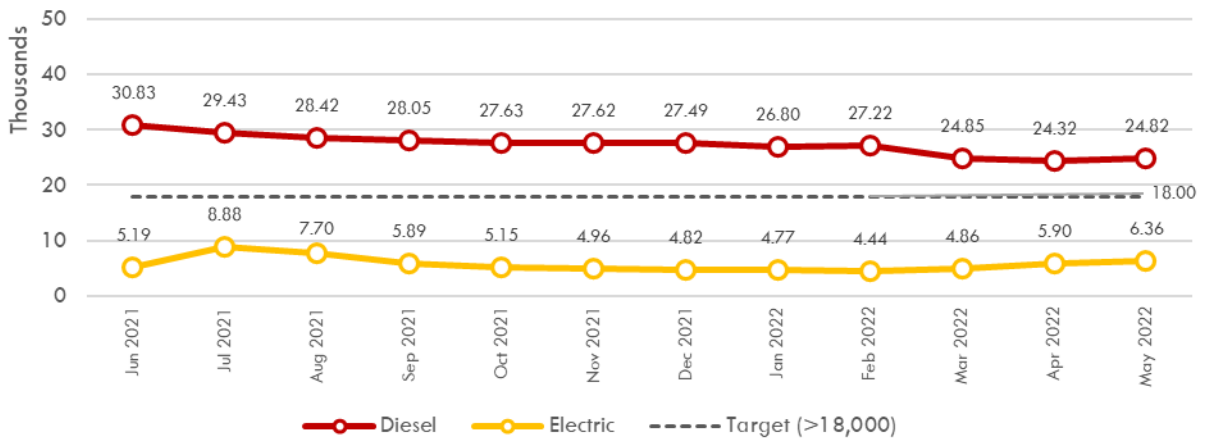
The number of miles between roadcalls was 23,313 miles in May, lower than the prior month in which there were 36,323 miles between roadcalls. The rolling 12-month average is 24,543 miles between roadcalls.

Of a total 173,279 passengers, 110,784 passengers had the potential to use a Clipper card aboard County Connection since 62,495 either used an employer or school pass or were on a free route. About 79.2% of the 173,279 potential Clipper card users paid using Clipper during this month.

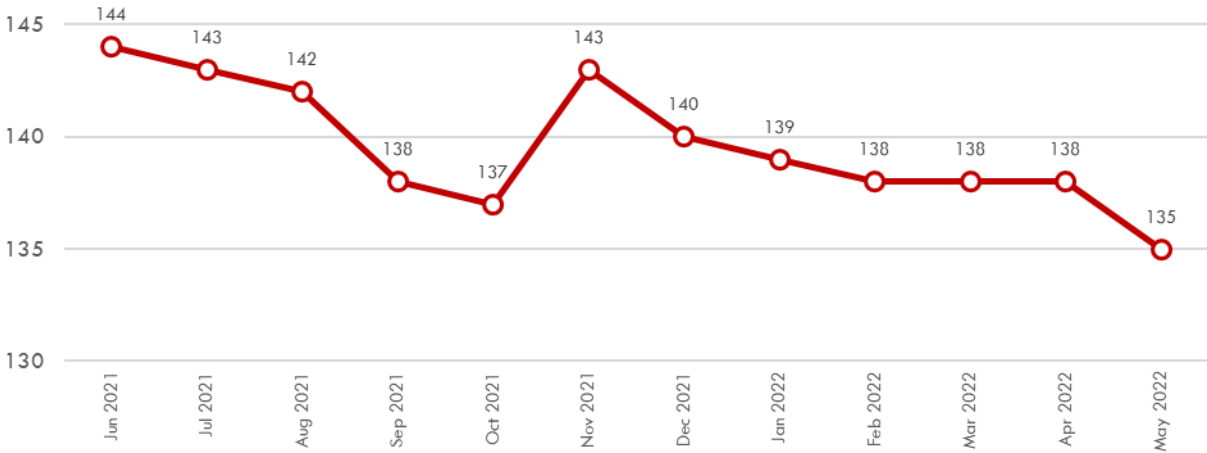




### Trailing 12-Month Miles Between Mechanical Road Calls



### Number of Operators



### % Clipper Usage

