

To: Operations & Scheduling Committee

Date: 07/20/2022

From: Pranjal Dixit, Manager of Planning

Reviewed by: MR

SUBJECT: Fixed Route Operating Reports for June 2022

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY21-22		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	141,674	152,878	
Average Weekday	5,813	6,545	
Pass/Rev Hour	9.2	9.7	Standard Goal > 17.0
Missed Trips	0.55%	1.85%	Standard Goal < 0.25%
Miles between Road Calls	20,936	24,697	Standard Goal > 18,000

** Based on current standards from updated S RTP*

Analysis

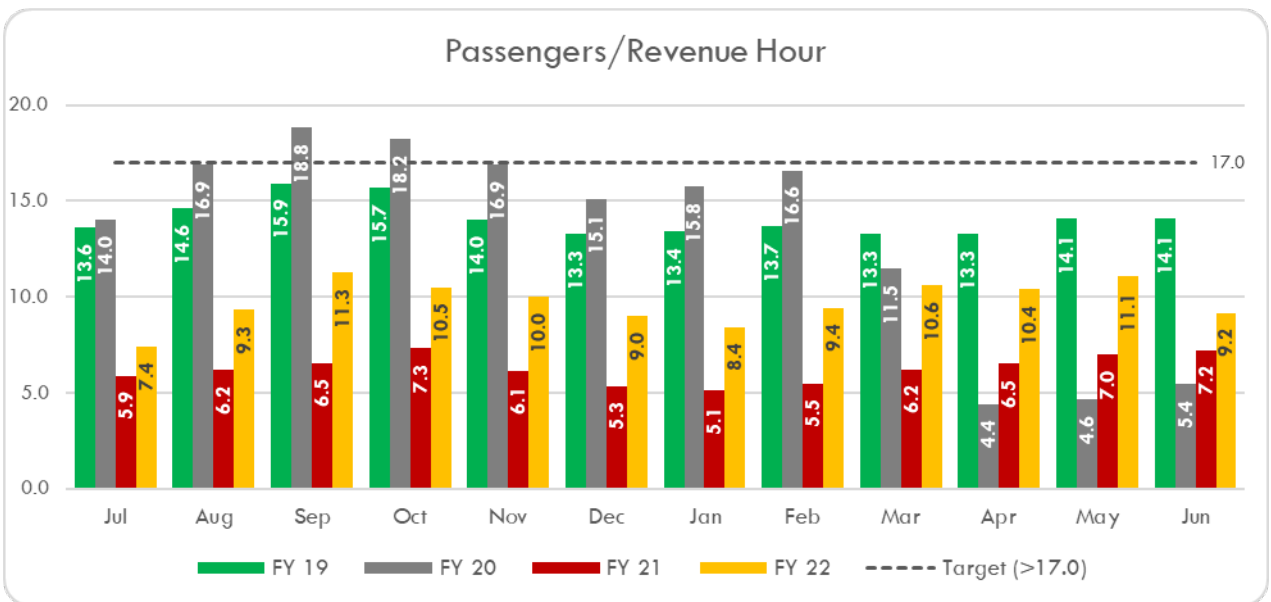
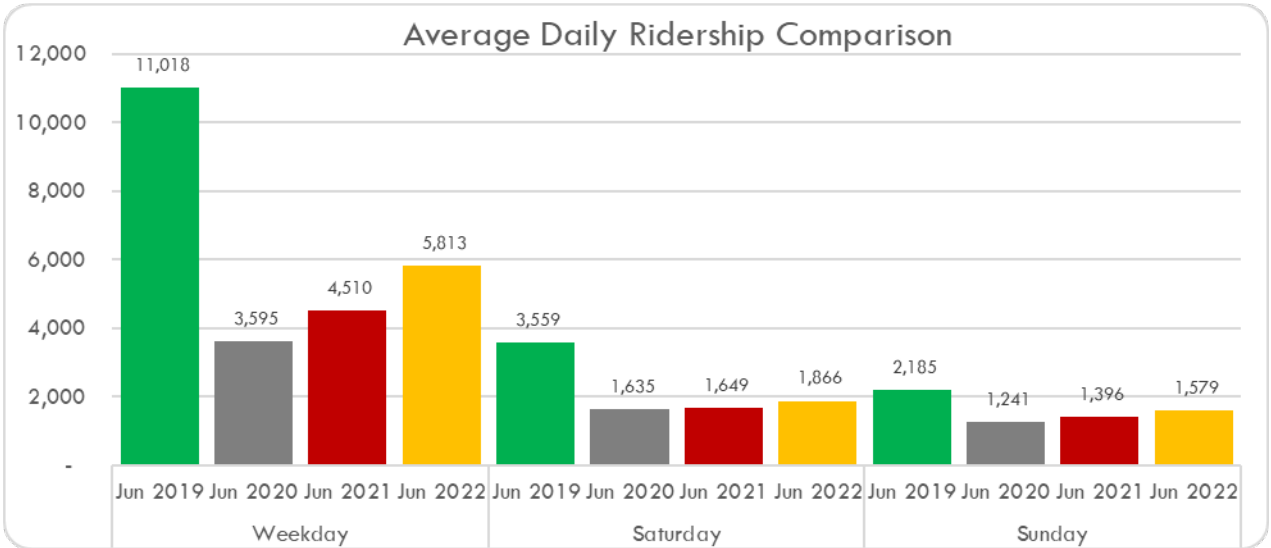
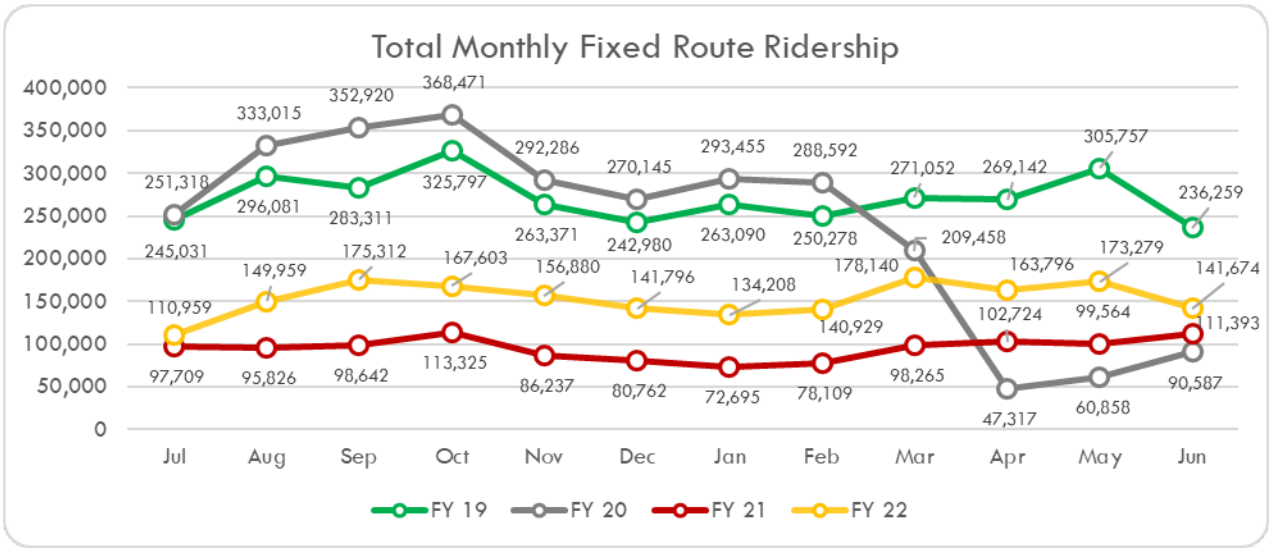
Average weekday ridership was lower in June (5,813 passengers) than May 2022 (7,510 passengers) and higher than June 2021 (4,510 passengers) or 28.91%.

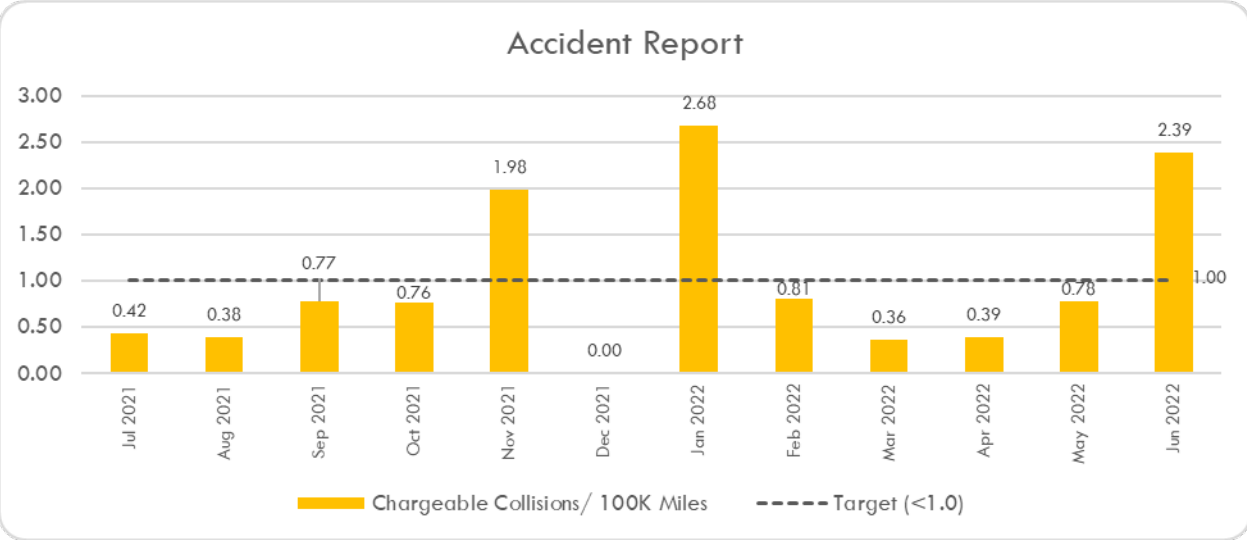
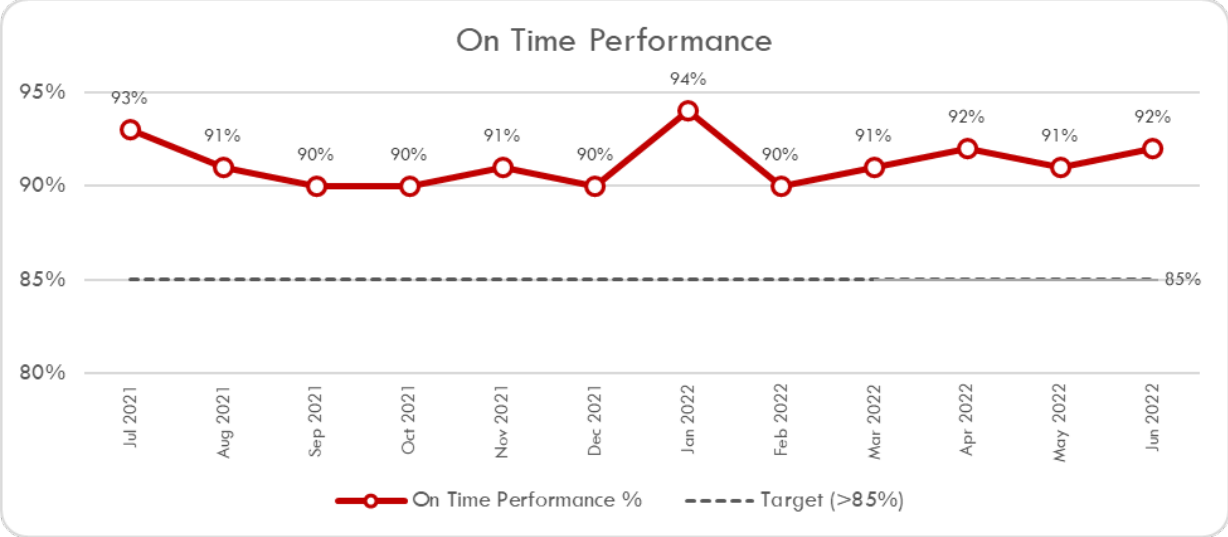
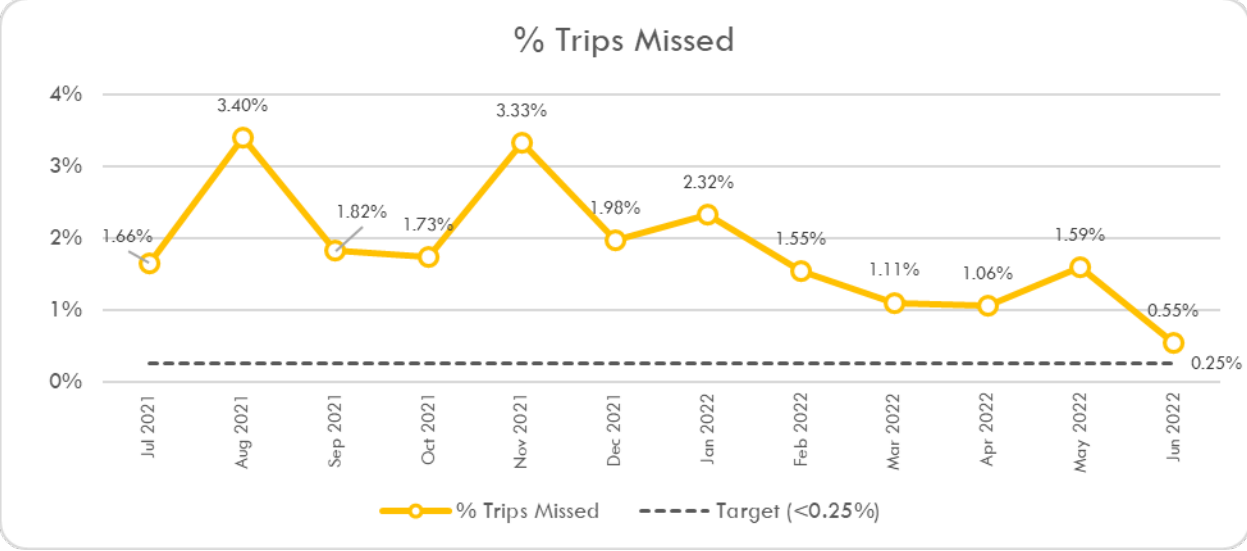
Passengers per hour in June was 9.2 which is lower than May 2022 at 11.1 and higher than June 2021 when passengers per hour was 7.2.

The percentage of missed trips in June was 0.55% which is lower than the prior month when it was 1.59%.

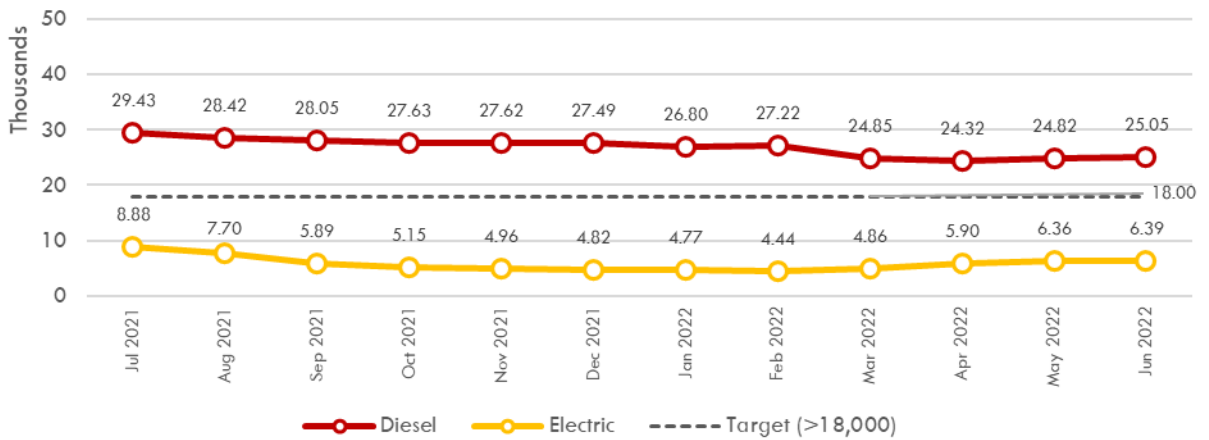
The number of miles between roadcalls was 20,936 miles in June, lower than the prior month in which there were 23,313 miles between roadcalls. The rolling 12-month average is 24,697 miles between roadcalls.

Of a total 141,674 passengers, 83,539 passengers had the potential to use a Clipper card aboard County Connection since 58,134 either used an employer or school pass or were on a free route. About 77.8% of the 141,674 potential Clipper card users paid using Clipper during this month.

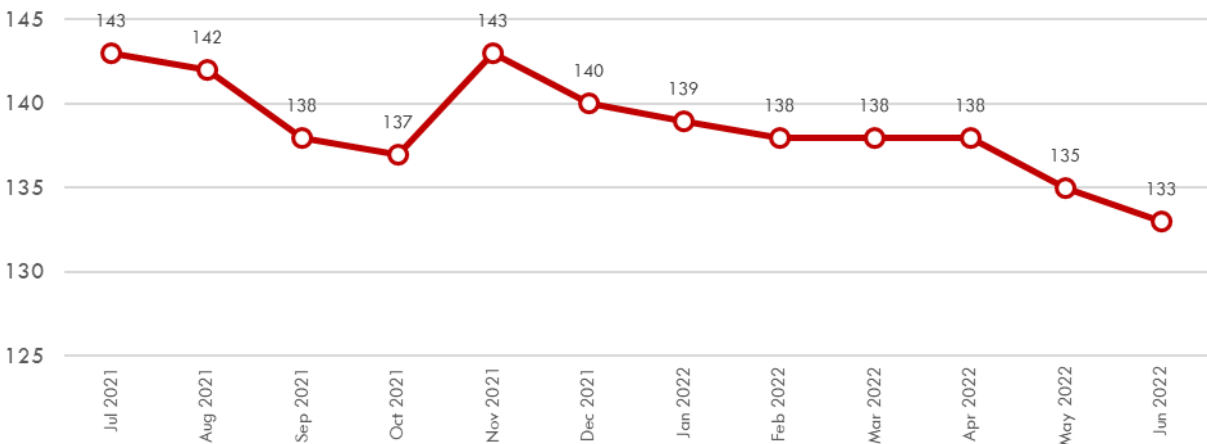




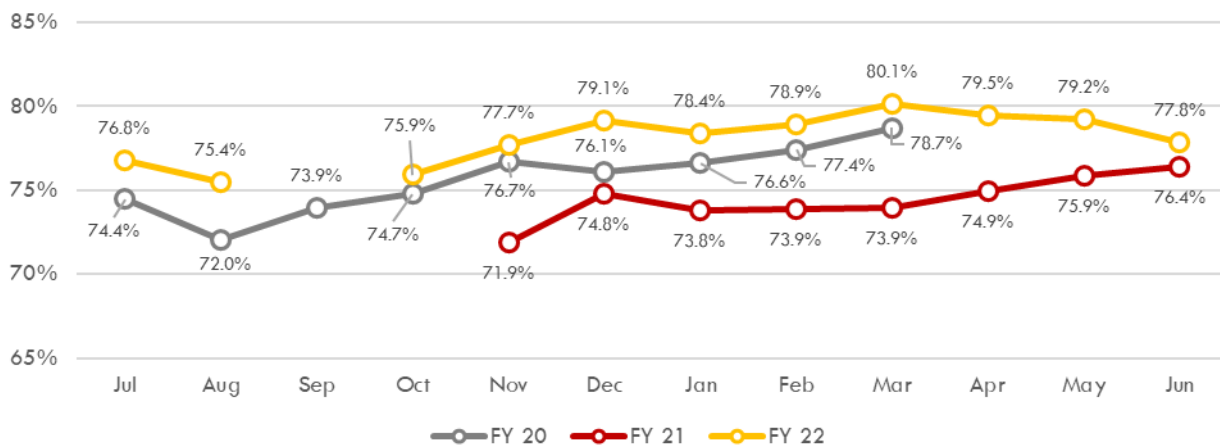
Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage



To: Operations & Scheduling Committee

Date: 08/25/2022

From: Pranjali Dixit, Manager of Planning

Reviewed by: MR

SUBJECT: Fixed Route Operating Reports for July 2022

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY22-23		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	139,729	139,729	
Average Weekday	6,020	6,020	
Pass/Rev Hour	9.6	9.6	Standard Goal > 17.0
Missed Trips	0.63%	0.63%	Standard Goal < 0.25%
Miles between Road Calls	33,234	33,234	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was higher in July (6,020 passengers) than June 2022 (5,813 passengers) and higher than July 2021 (4,652 passengers) or 29.4%.

Passengers per hour in July was 9.6 which is higher than June 2022 at 9.2 and higher than July 2021 when passengers per hour was 7.4.

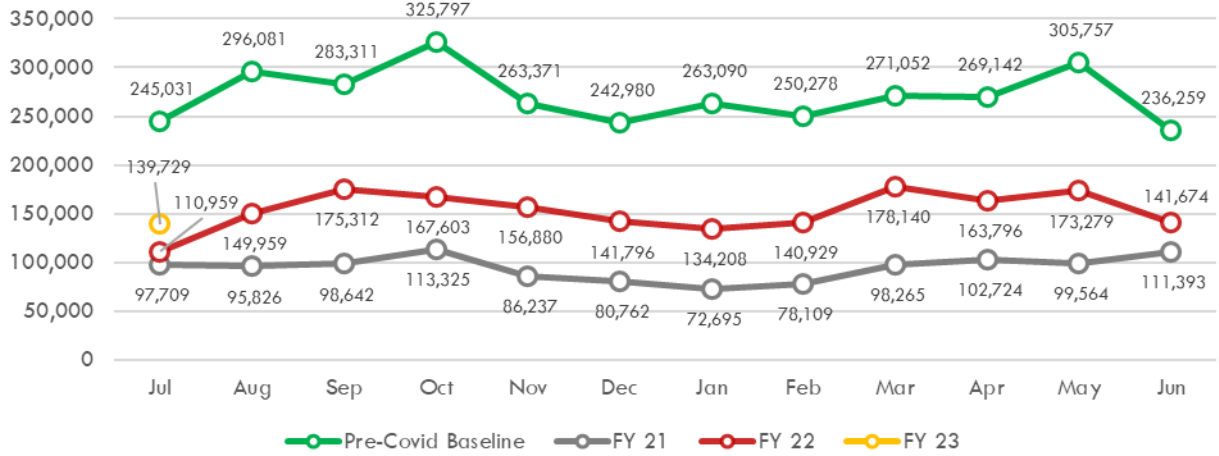
The percentage of missed trips in June was 0.63% which is higher than the prior month when it was 0.59%.

Beginning from July 2022, a new methodology will be used to calculate the on-time performance. With the new methodology, a bus is considered on-time only if it arrives no later than 5 minutes after the scheduled time and departs no earlier than 1 minute before the scheduled time.

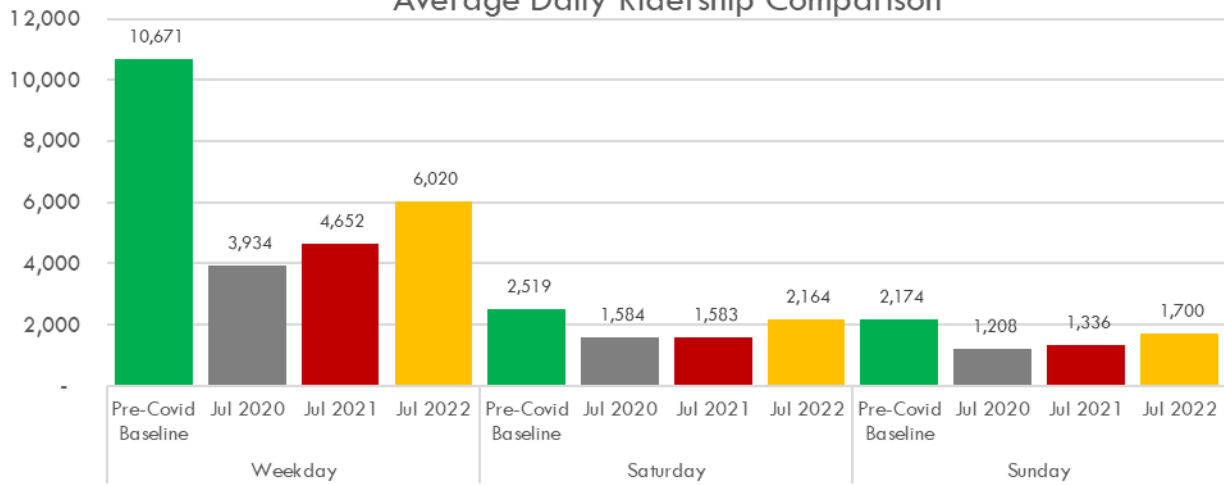
The number of miles between roadcalls was 33,234 miles in July, higher than the prior month in which there were 20,936 miles between roadcalls. The rolling 12-month average is 24,665 miles between roadcalls.

Of a total 139,729 passengers, 73,724 passengers had the potential to use a Clipper card aboard County Connection since 66,005 either used an employer or school pass or were on a free route. About 78.0% of the 139,729 potential Clipper card users paid using Clipper during this month.

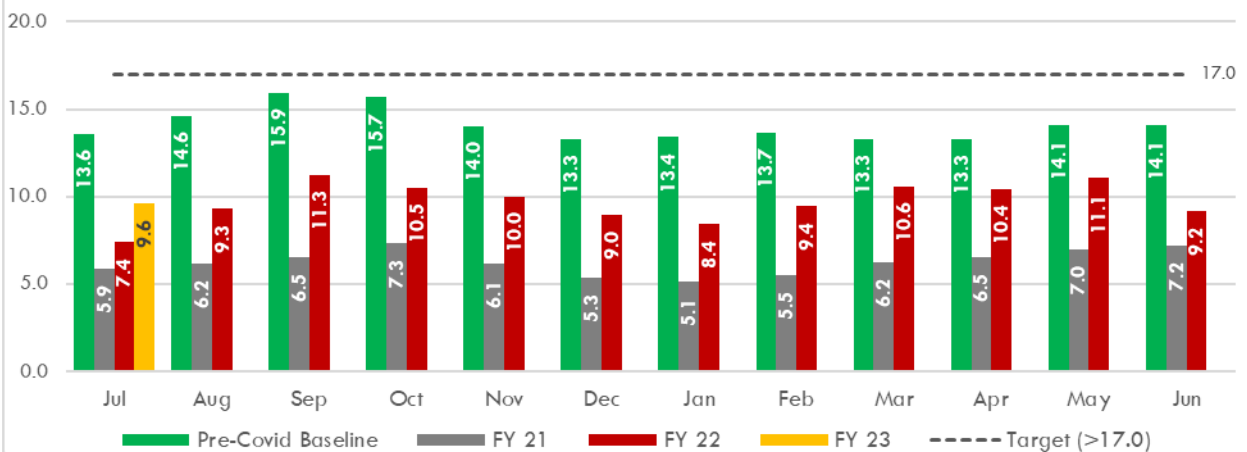
Total Monthly Fixed Route Ridership



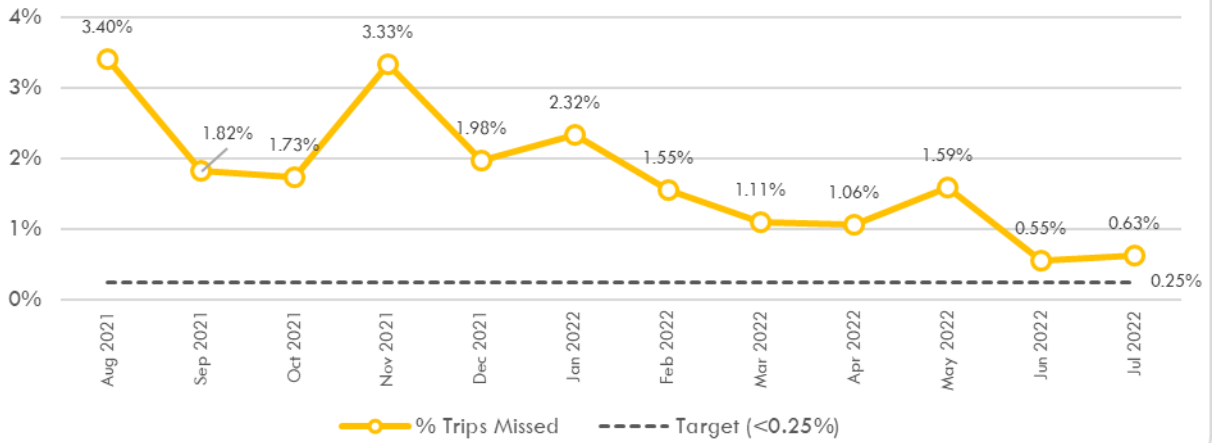
Average Daily Ridership Comparison



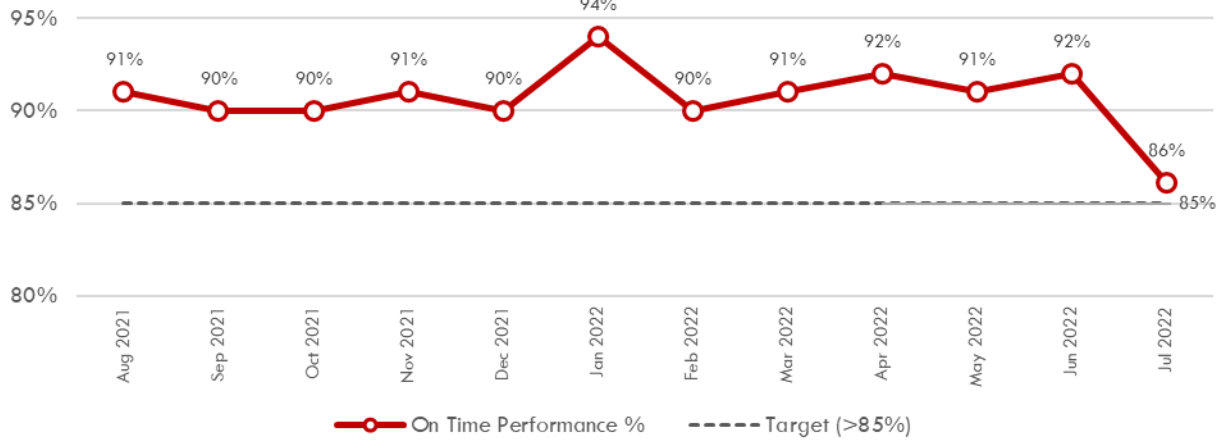
Passengers/Revenue Hour



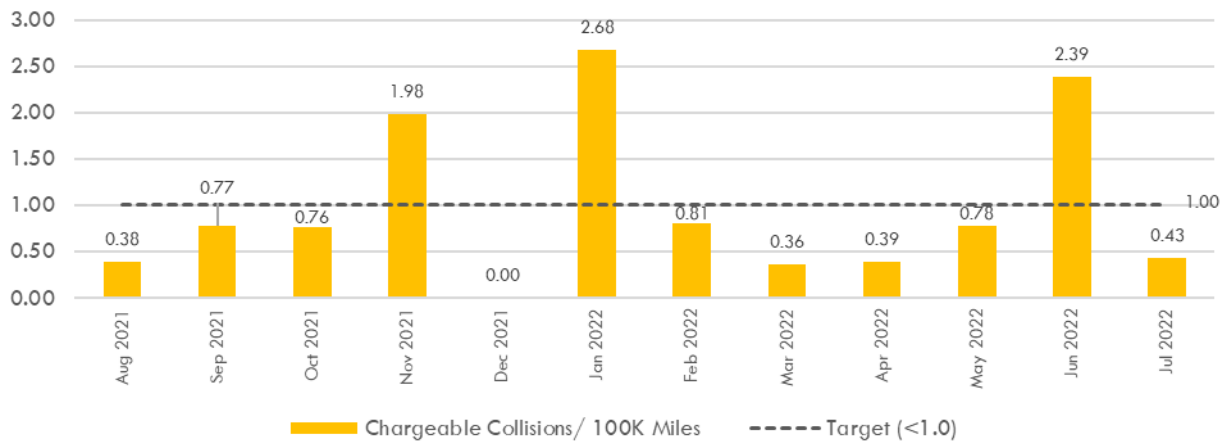
% Trips Missed



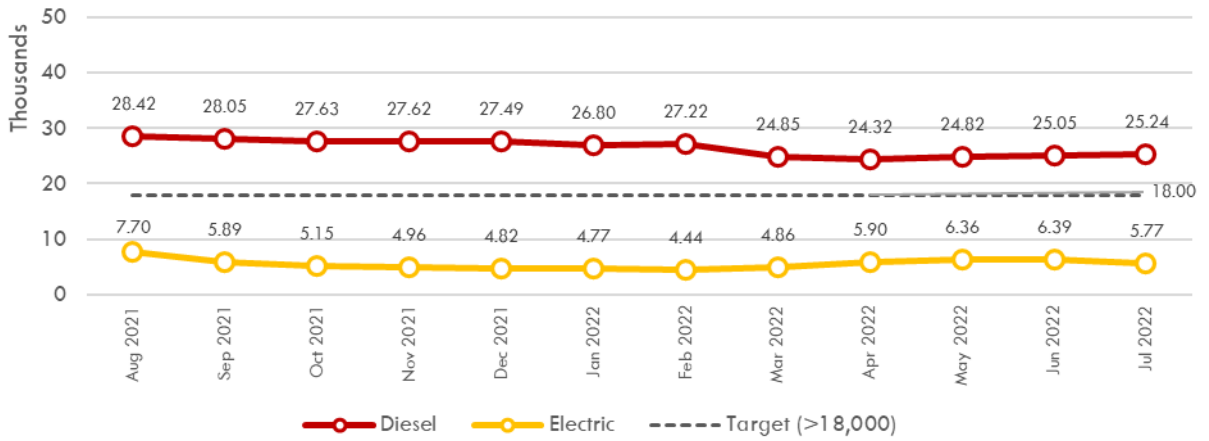
On Time Performance



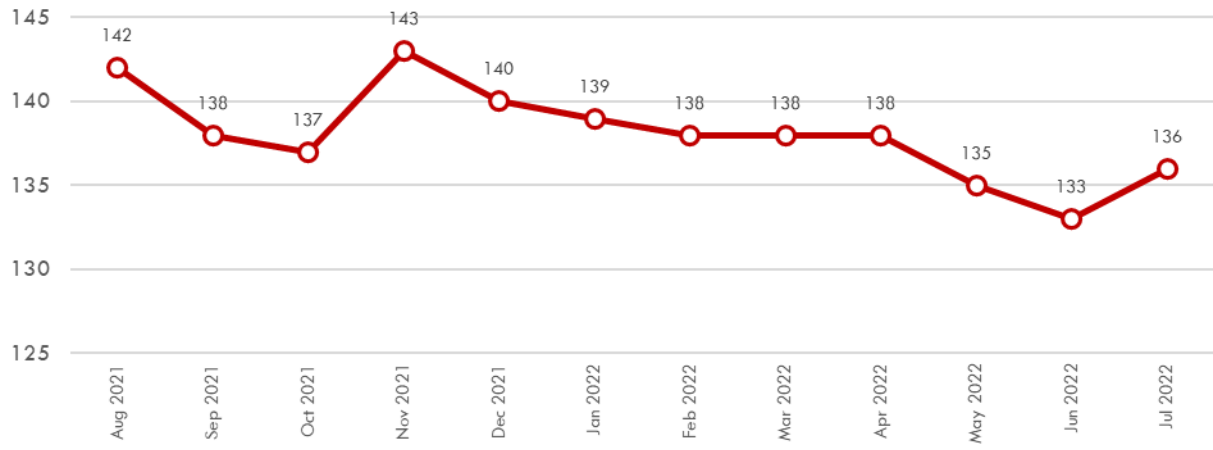
Accident Report



Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

