

INTER OFFICE MEMO

To: Board of Directors

Date: 10/10/2022

From: Rashida Kamara Director of ADA & Specialized Services

Reviewed by: WC.

SUBJECT: One-Seat Regional Ride Pilot Program Extension November- 2022

Background:

In November 2020 the Board of Directors approved a six-month pilot to provide a one-seat ride across multiple transit agency service areas to passengers eligible for paratransit service. Participating transit agencies include Eastern Contra Costa Transit Authority (Tri-Delta Transit), Western Contra Costa Transit Authority (WestCAT), Livermore-Amador Valley Transit Authority (LAVTA), Central Contra Costa Transit Authority (County Connection). The pilot program has streamlined regional ride practices by eliminating required transfers for trips that cross multiple transit service areas. When utilizing this service, passengers have a one-seat ride for the entire duration of their trip.

Pilot Extension

The pilot was extended in April of 2021 after having been in operation for six months. The extension allowed partnering agencies to continue to offer a service that passengers voiced immediate customer satisfaction. It also allowed partnering agencies to continue to gather data and work on streamlining certain processes such as billing algorithms and data management as well as incorporating another neighboring paratransit agency, East Bay Paratransit, to provide test trips for their passengers. The collaborative nature of this pilot encompassing multiple transit agencies crossing various urbanized areas (UZAs), as defined by the Federal Transit Administration (FTA) has presented reporting difficulties in the National Transit Database (NTD). County Connection staff is working with staff at the FTA, NTD and the Metropolitan Transportation Commission (MTC) to resolve these reporting issues.

While staff works through the NTD reporting issues, the One Seat Ride partners are proposing to extend the program's pilot status for one more year by modifying the existing program to include a travel training component to better support users of the system. Additionally, Contra Costa County and the Contra Costa Transportation Authority (CCTA) have expressed a strong interest to expand the program to include residents of Contra Costa County that reside outside the jurisdictions of the existing four partners. This would include residents of Richmond, San Pablo, El Cerrito, El Sobrante and Kensington. Staff has been working with both the County and CCTA to secure Measure X funding to allow for the expansion.

Financial Implications:

Projected cost for a one-year extension is approximately \$300,000 which is within our current budget for Paratransit services. The potential additional cost of expanding services to the aforementioned residents in the western part of the county would amount to \$50,000 of which County Connection would use Measure X funding to offset the cost.

Recommendation:

Participating transit agencies have expressed their desire to extend the One-Seat Regional Ride Pilot program for one additional year, and as a result, O&S Committee and staff recommends to the Board an additional one-year extension of the Program through November 2023, or until the NTD reporting issues is resolved, whichever comes sooner.

Action Requested:

The O&S Committee and staff respectfully request the Board of Directors adopt Resolution No. 2023-015, authorizing the approval of the one-year extension to the One-Seat Regional Ride Pilot program.

Attachments:

Resolution No.2023-015

RESOLUTION NO. 2023-015

**BOARD OF DIRECTORS CENTRAL CONTRA COSTA TRANSIT AUTHORITY
STATE OF CALIFORNIA**

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**APPROVING A ONE-YEAR EXTENSION TO THE ONE-SEAT REGIONAL RIDE PILOT PROGRAM
AND CORRESPONDING AMENDMENTS TO CORRESPONDING MEMORANDUM OF
UNDERSTANDING AND TRANSDEV SERVICES, INC. CONTRACT**

WHEREAS, the County of Contra Costa, the Cities of Clayton, Concord, Lafayette, Martinez, Orinda, Pleasant Hill, San Ramon and Walnut Creek, and the Towns of Danville and Moraga (hereinafter "Member Jurisdictions") have formed the Central Contra Costa Transit Authority ("CCCTA"), a joint exercise of powers agency created under California Government Code Section 6500 *et seq.*, for the joint exercise of certain powers to provide coordinated and integrated public transportation services within the area of its Member Jurisdictions ("Service Area");

WHEREAS, in November 2020, the CCCTA Board of Directors approved a six-month pilot to provide a One-Seat Regional Ride Program ("Program") for paratransit passengers wishing to travel across multiple transit agency service areas;

WHEREAS, the Program's participating agencies are Eastern Contra Costa Transit Authority ("Tri-Delta Transit"), Western Contra Costa Transit Authority ("WestCAT"), Livermore-Amador Valley Transit Authority ("Wheels Bus") and Central Contra Costa Transit Authority ("County Connection LINK");

WHEREAS, the Program aims to streamline current regional ride practices by eliminating required transfers for trips that cross multiple transit service areas, enabling Program passengers to have a one-seat ride for the entire duration of their trip;

WHEREAS, the Program utilizes the services of CCCTA's paratransit service provider, Transdev Services, Inc. ("Transdev");

WHEREAS, the Program was previously extended in April 2021 and in November 2021 for a total of eighteen additional months;

WHEREAS, while it is clear that from the rider's and participating agencies' perspectives that the Program has been successful, County Connection, in partnership with the Federal Transit Administration (FTA), the National Transit Database (NTD) and the Metropolitan Transportation Commission (MTC), is working through NTD reporting difficulties;

WHEREAS, during this one-year extension of the Program, the participating agencies will also incorporate travel training into the Program and work with the County to potentially expand the Program to include residents of Contra Costa County that reside outside the jurisdictions of the existing four Program partners; and

WHEREAS, staff recommends and the Operations and Scheduling Committee concurs that the Board of Directors approve an additional one-year extension of the Program through November 30th, 2023.

NOW, THEREFORE, BE IT RESOLVED that the Board of Directors of the Central Contra Costa Transit Authority approves an additional one-year extension of the Program through November 30th, 2023; and

BE IT FURTHER RESOLVED, that the Board of Directors authorizes the General Manager to execute an amendment to the participating agencies' Memorandum of Understanding and the Transdev Contract in order to reflect the one-year Program extension.

Regularly passed and adopted this 20th day of October, 2022 by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

Amy Worth, Chair, Board of Directors

ATTEST: _____
Lathina Hill, Clerk to the Board