

To: Operations & Scheduling Committee

Date: 11/18/2022

From: Pranjal Dixit, Manager of Planning

Reviewed by: MR

SUBJECT: Fixed Route Operating Reports for October 2022

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY22-23		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	236,866	195,760	
Average Weekday	10,141	8,299	
Pass/Rev Hour	15.0	12.5	Standard Goal > 17.0
Missed Trips	0.40%	0.95%	Standard Goal < 0.25%
Miles between Road Calls	53,203	33,302	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was higher in October 2022 (10,141 passengers) than the previous month of September 2022 (8,956 passengers) and is 41% higher than October 2021 (7,184 passengers).

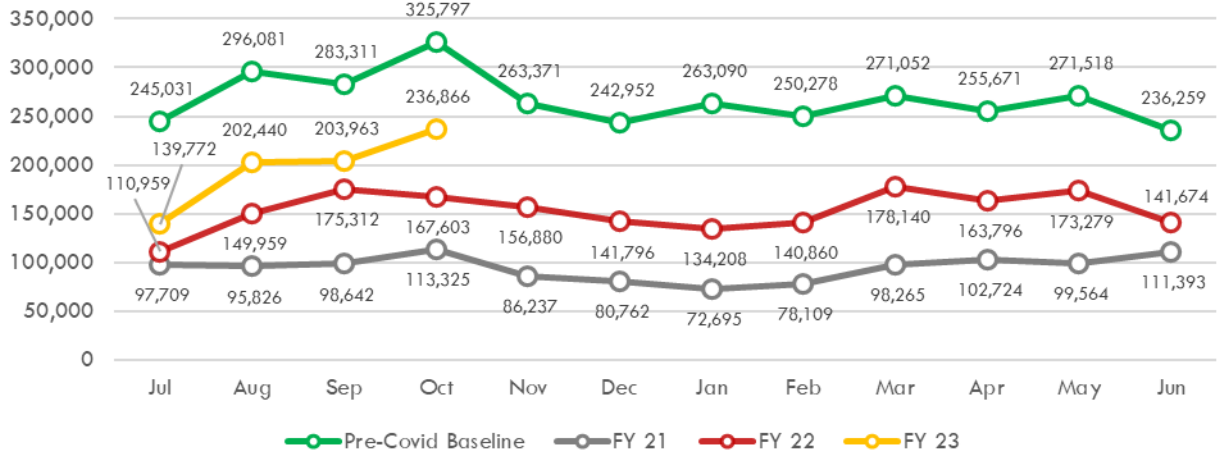
County Connection ran a promotion allowing passengers to ride buses for free all throughout the month of October. The total monthly ridership of 236,866 was 41% higher compared to October 2021 and about 27% lower than pre-COVID ridership. Additionally, County Connection operated BART Bus Bridges on four days in October, carrying a total of 19,283 passengers.

Passengers per hour in October was 15.0, which is higher than 13.2 in September 2022 and higher than October 2021 when passengers per hour was 10.5.

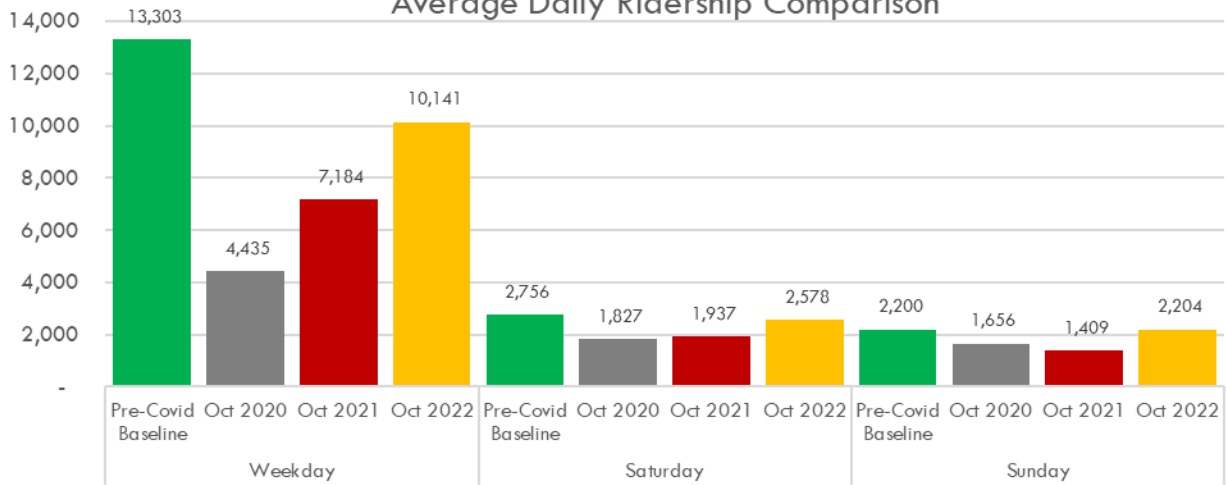
The percentage of missed trips in October was 0.40%, which is lower than the prior month when it was 1.18%. This was also the lowest percentage of missed trips since over a year ago, although it is still significantly above the standard goal of less than 0.25%.

The number of miles between roadcalls was 53,203 miles in October, higher than the prior month in which there were 28,481 miles between roadcalls. The rolling 12-month average is 28,152 miles between roadcalls.

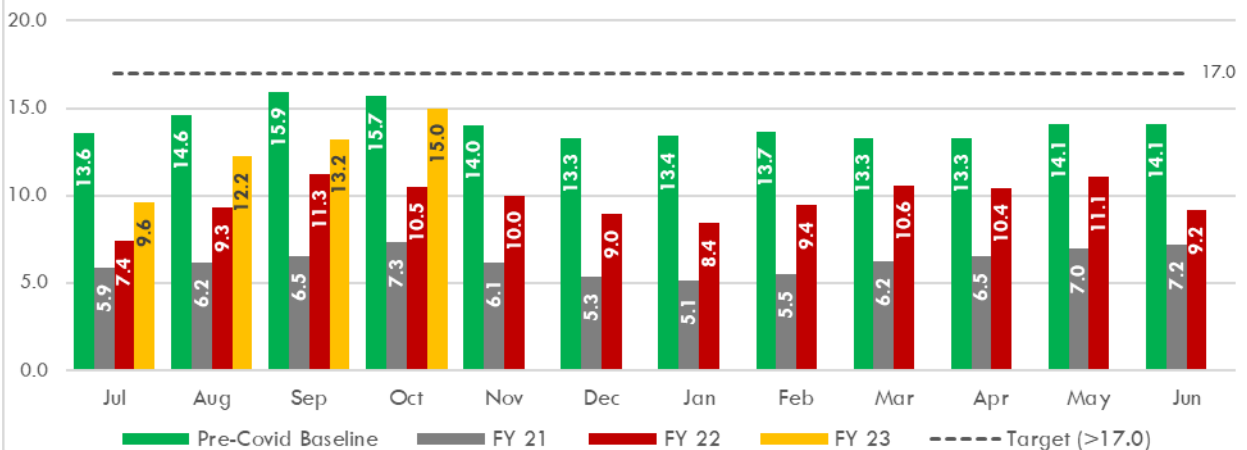
Total Monthly Fixed Route Ridership



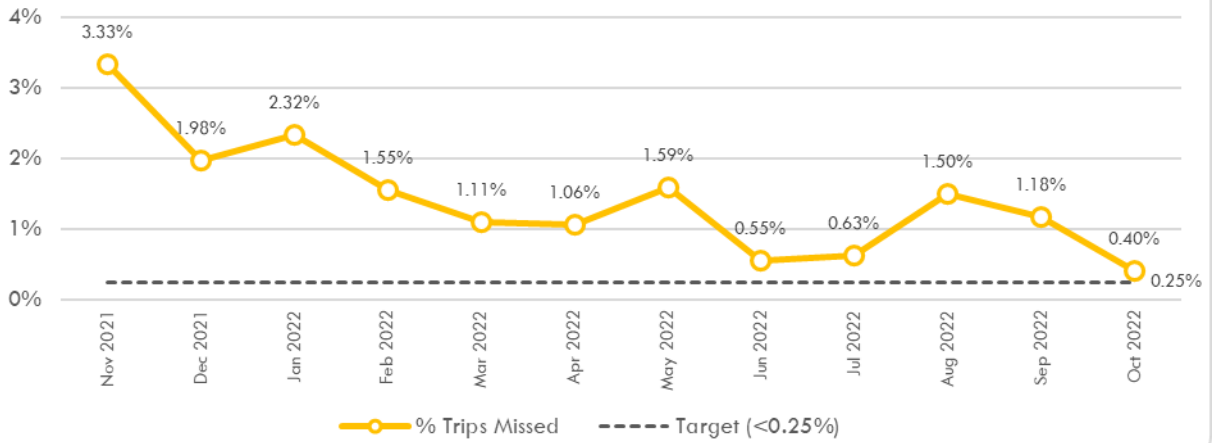
Average Daily Ridership Comparison



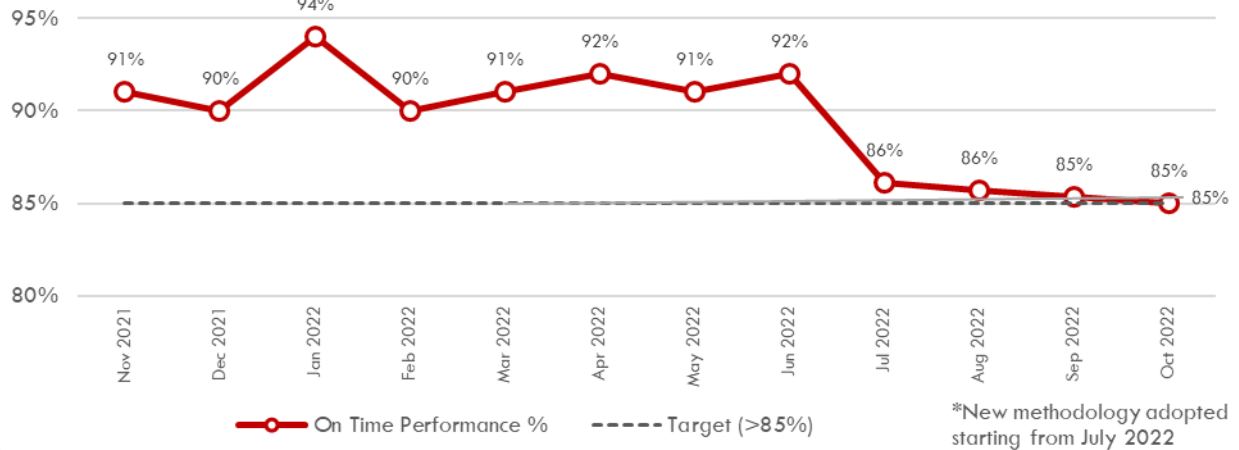
Passengers/Revenue Hour



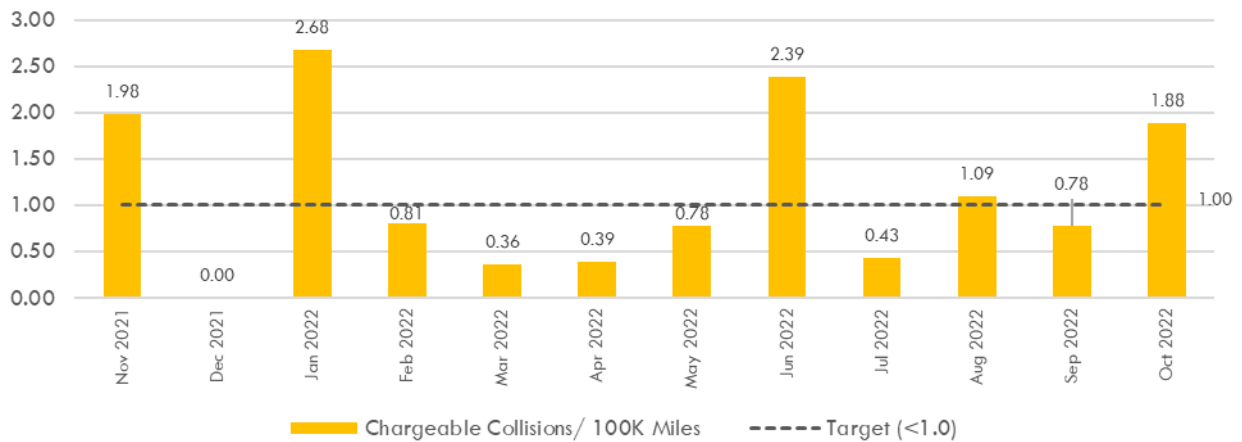
% Trips Missed



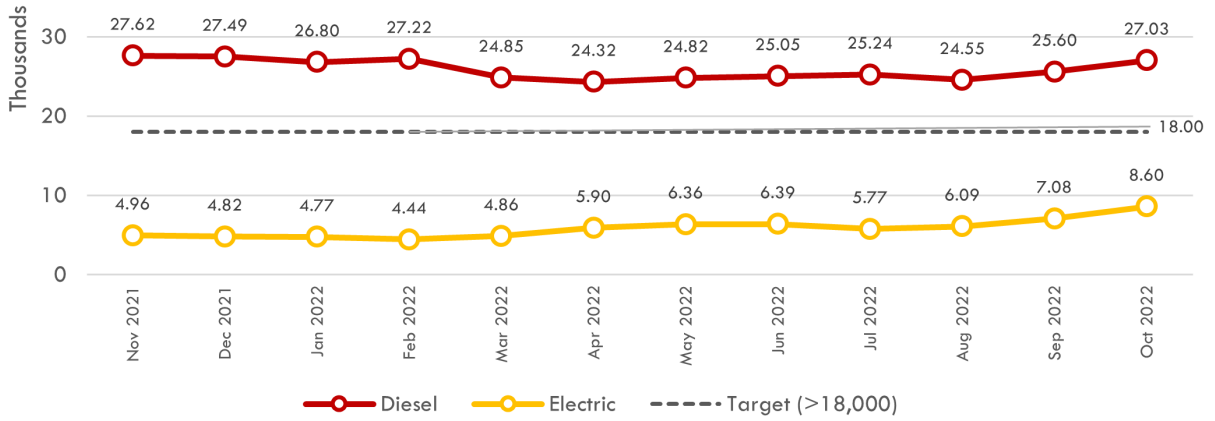
On Time Performance*



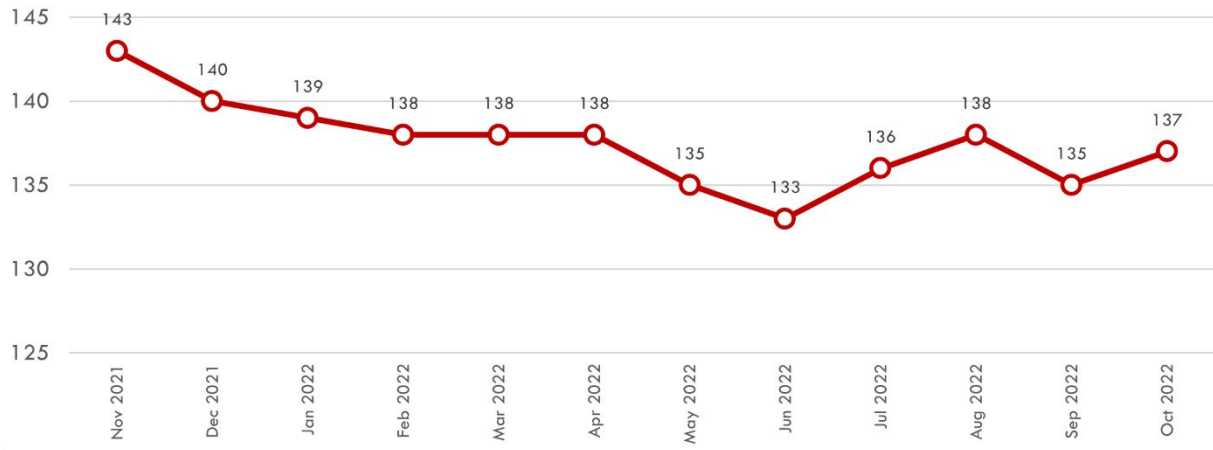
Accident Report



Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

