

To: Operations & Scheduling Committee

Date: 4/24/2023

From: Pranjal Dixit, Manager of Planning

Reviewed by: MR

SUBJECT: Fixed Route Operating Reports for March 2023

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY22-23		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	214,774	195,644	
Average Weekday	8,597	8,363	
Pass/Rev Hour	12.7	12.5	Standard Goal > 17.0
Missed Trips	0.76%	0.75%	Standard Goal < 0.25%
Miles between Road Calls	39,061	35,623	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was lower in March 2023 (8,597 passengers) than the previous month of February 2023 (8,724 passengers) and is 19% higher than March 2022 (7,250 passengers).

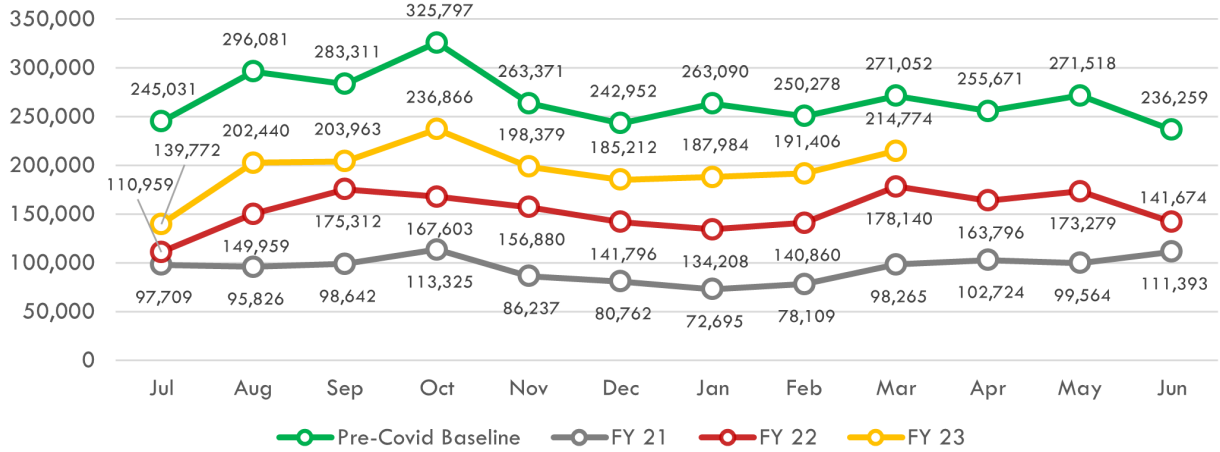
Passengers per hour in March was 12.7, which is lower than February 2023 and higher than March 2022 when passengers per hour was 10.6.

The percentage of missed trips in March was 0.76%, which is higher than the prior month when it was 0.31%.

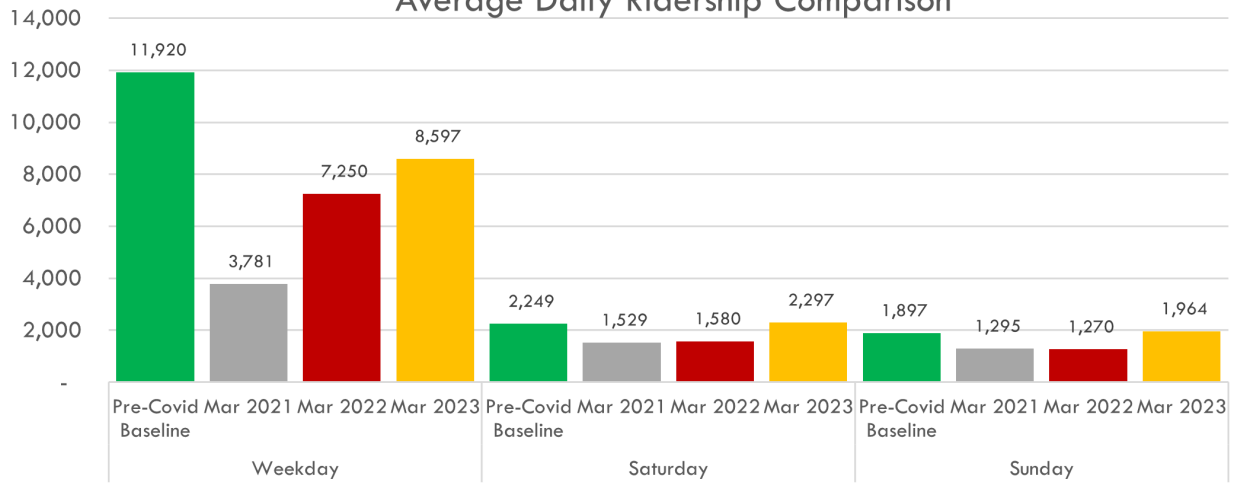
The number of miles between roadcalls was 39,061 miles in March, higher than the prior month in which there were 22,186 miles between roadcalls. The rolling 12-month average is 33,431 miles between roadcalls.

Of a total 214,774 passengers, 122,758 passengers had the potential to use a Clipper card aboard County Connection since 92,016 either used an employer or school pass or were on a free route. About 79.7% of the 122,758 potential Clipper card users paid using Clipper during this month.

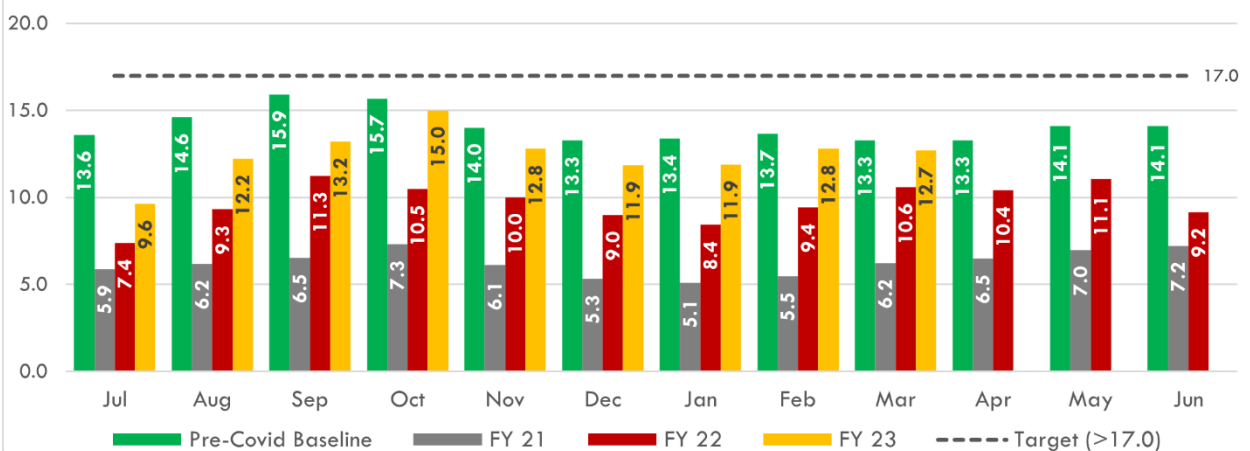
Total Monthly Fixed Route Ridership

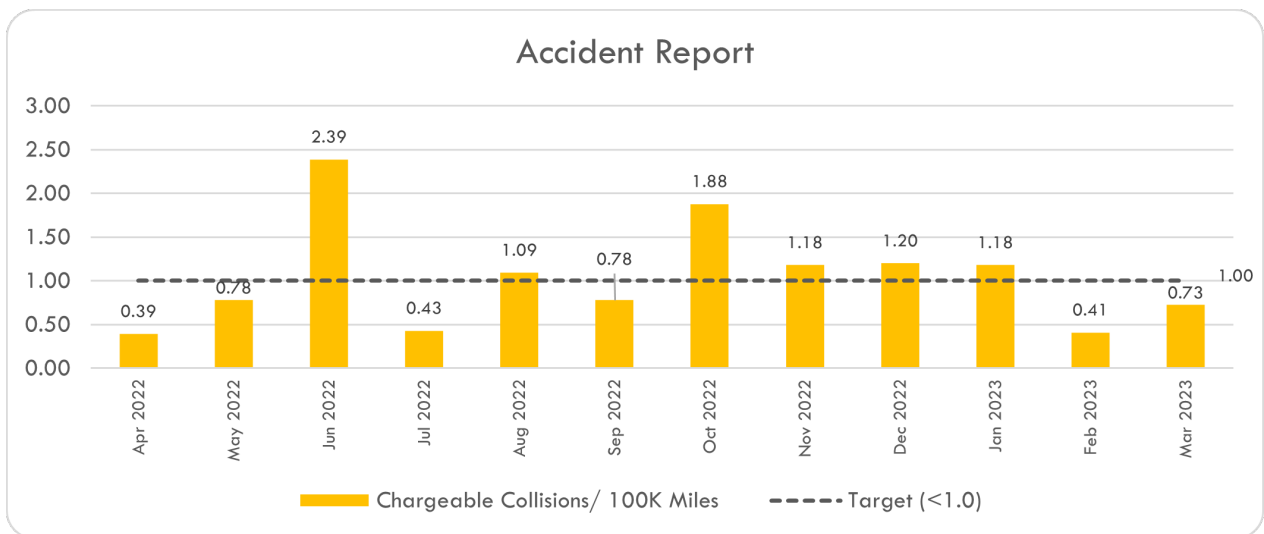
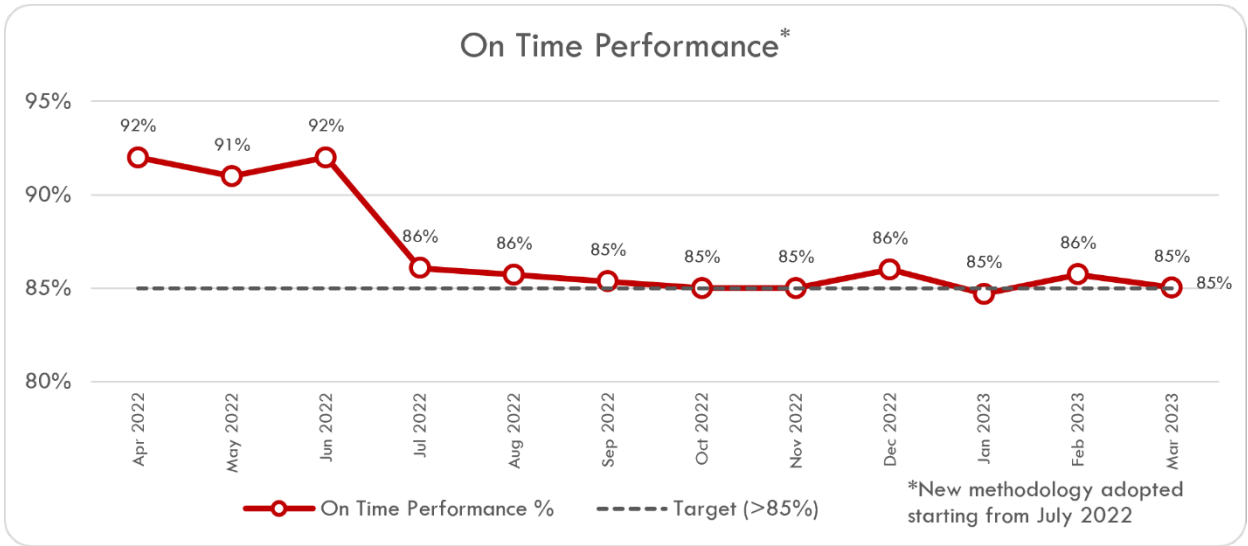
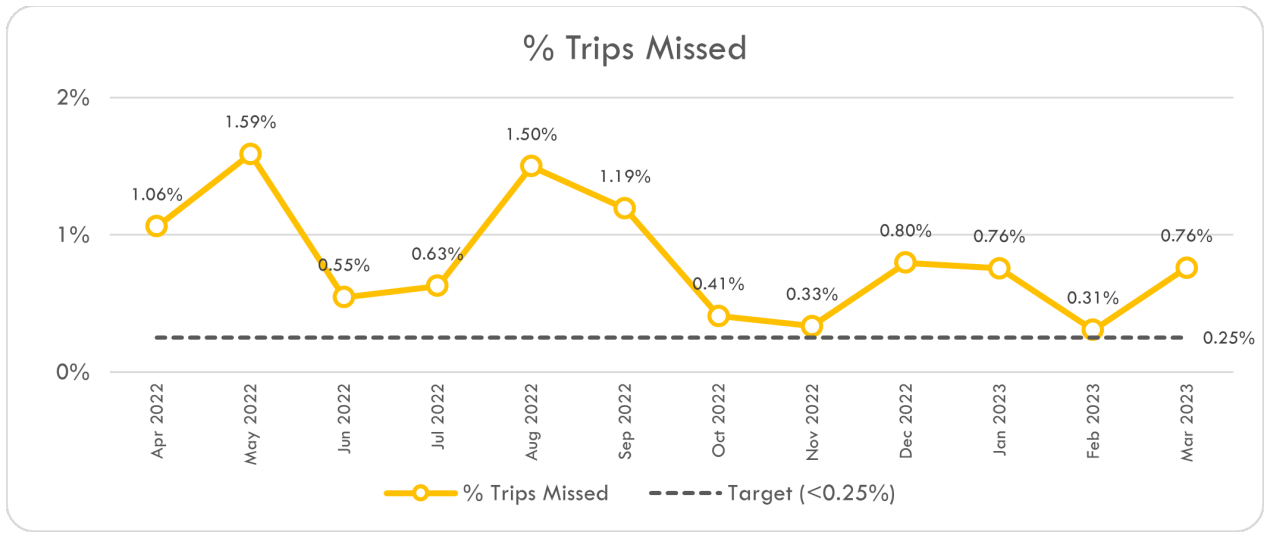


Average Daily Ridership Comparison

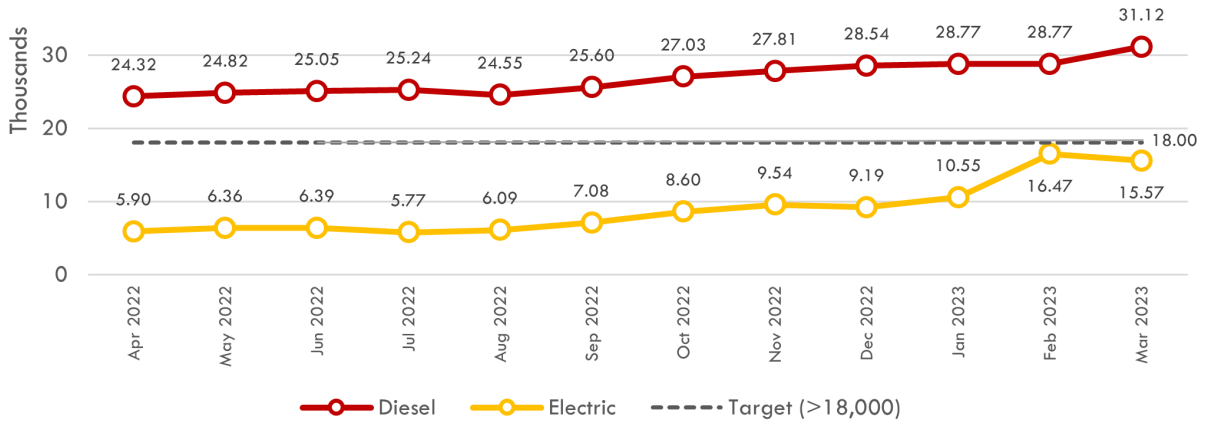


Passengers/Revenue Hour

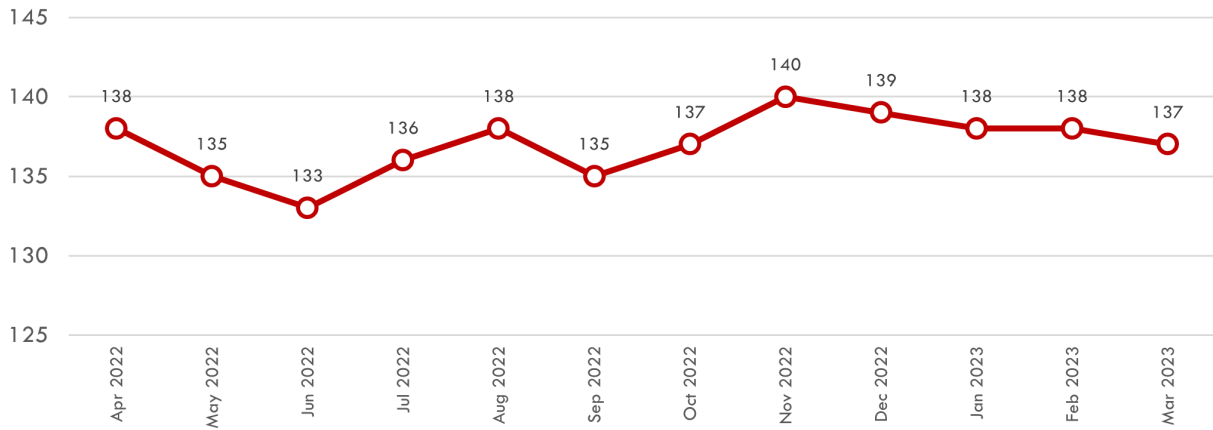




Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

