

# County Connection

## INTER OFFICE MEMO

To: Operations & Scheduling Committee

Date: 7/20/2023

From: Pranjal Dixit, Manager of Planning

Reviewed by: MR

**SUBJECT: Fixed Route Operating Reports for June 2023**

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY22-23		<u>Annual Goal*</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
<b>Total Passengers</b>	182,915	197,307	
<b>Average Weekday</b>	7,420	8,404	
<b>Pass/Rev Hour</b>	11.7	12.6	Standard Goal > 17.0
<b>Missed Trips</b>	0.20%	0.64%	Standard Goal < 0.25%
<b>Miles between Road Calls</b>	42,355	35,164	Standard Goal > 18,000

\* Based on current standards from updated SRTP

### Analysis

Average weekday ridership was lower in June 2023 (7,420 passengers) than the previous month of May 2023 (9,165 passengers) and is 28% higher than June 2022 (5,816 passengers). County Connection also ran a total of two BART Bridges on one weekend in June which served 4,392 passengers.

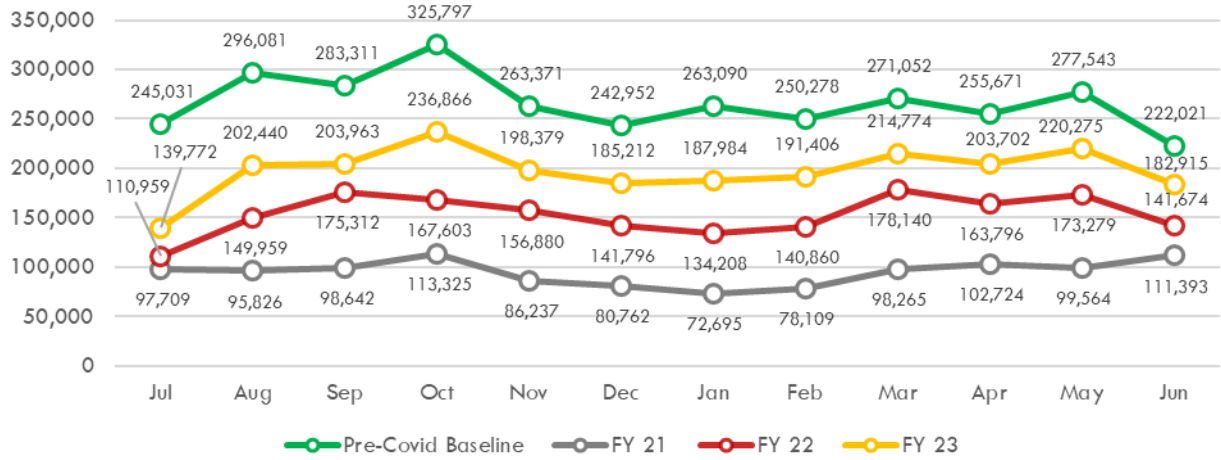
Passengers per hour in June was 11.7, which is lower than May 2023 and higher than June 2022 when passengers per hour was 9.2.

The percentage of missed trips in June was 0.20%, which is lower than the prior month when it was 0.29%. This is the first month in two years that the missed trip percentage has met the standard goal of less than 0.25%. However, there is also less service operated in June due to schools being on summer break.

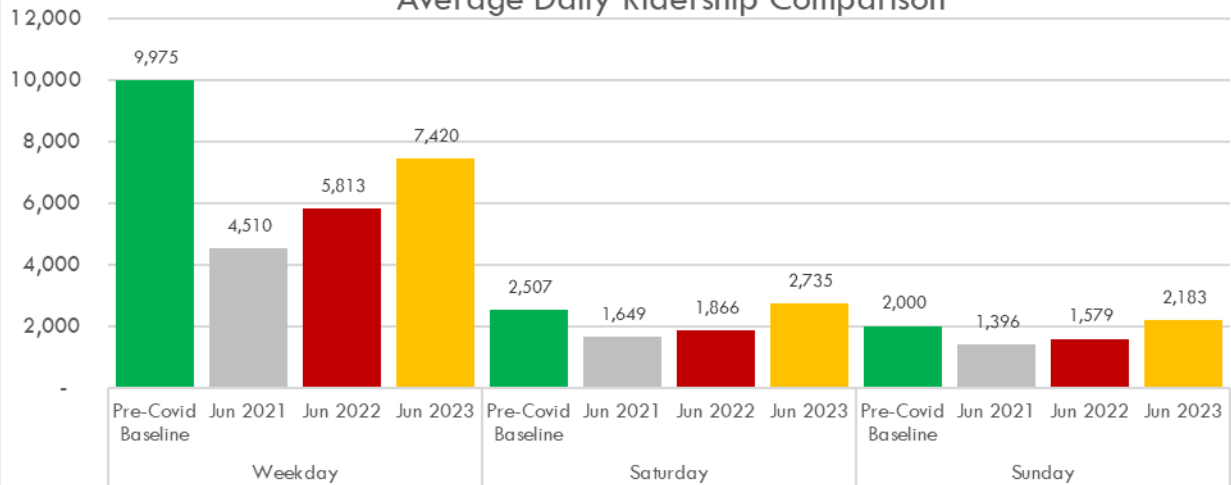
The number of miles between roadcalls was 42,355 miles in June, higher than the prior month in which there were 27,256 miles between roadcalls. The rolling 12-month average is 35,164 miles between roadcalls.

Of a total 187,307 passengers, 95,086 passengers had the potential to use a Clipper card aboard County Connection since 92,222 either used an employer or school pass or were on a free route. About 77.6% of the 95,086 potential Clipper card users paid using Clipper during this month.

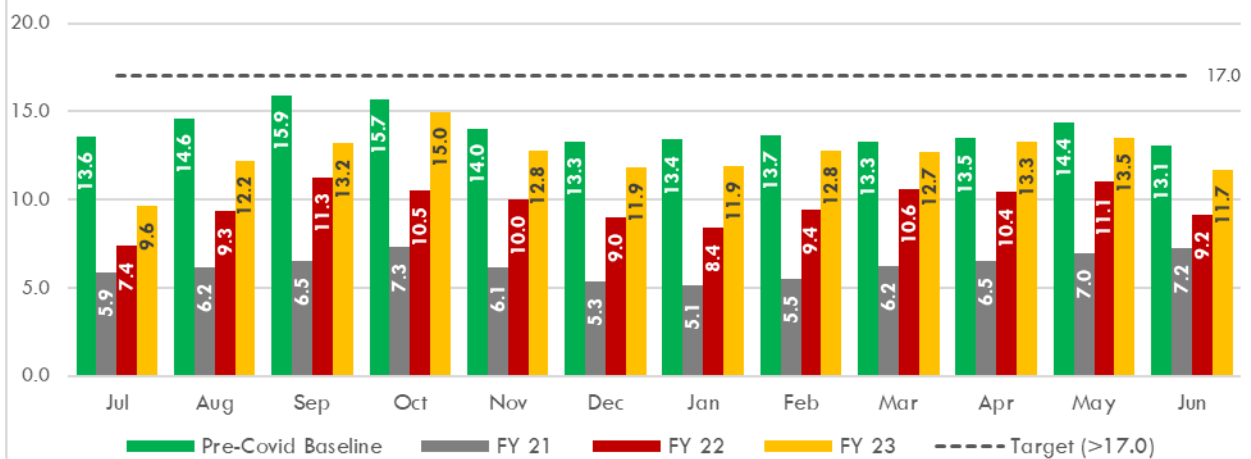
### Total Monthly Fixed Route Ridership

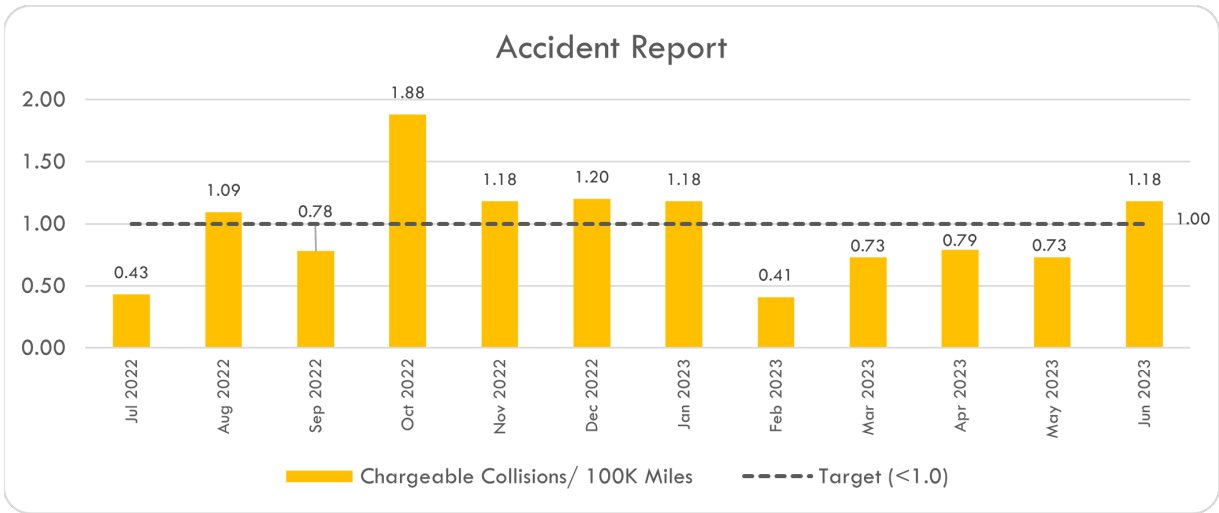
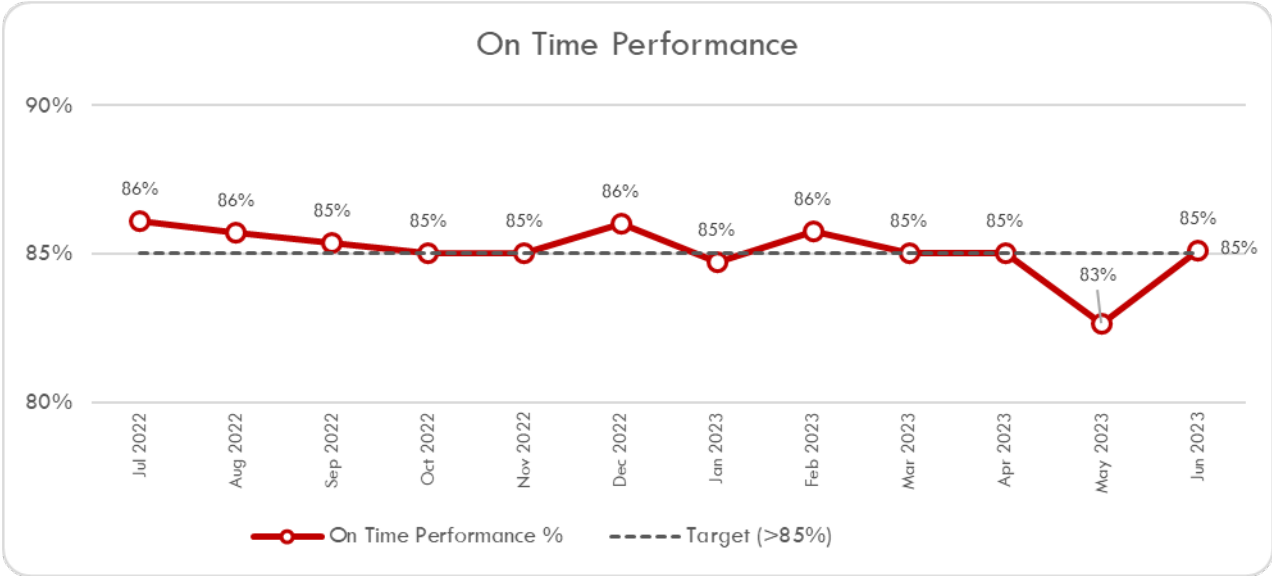
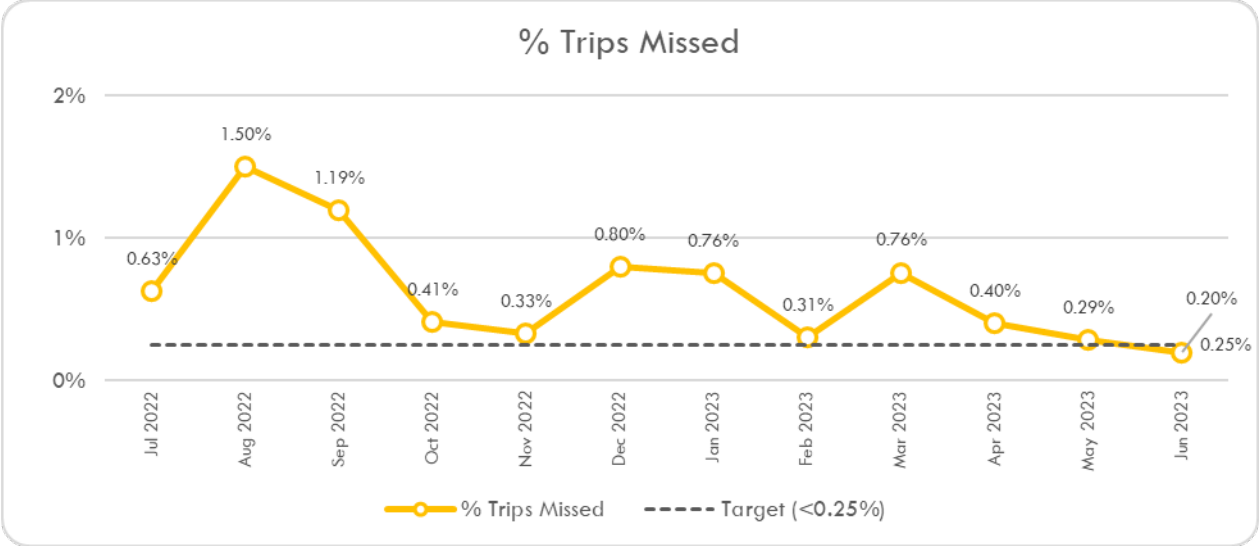


### Average Daily Ridership Comparison

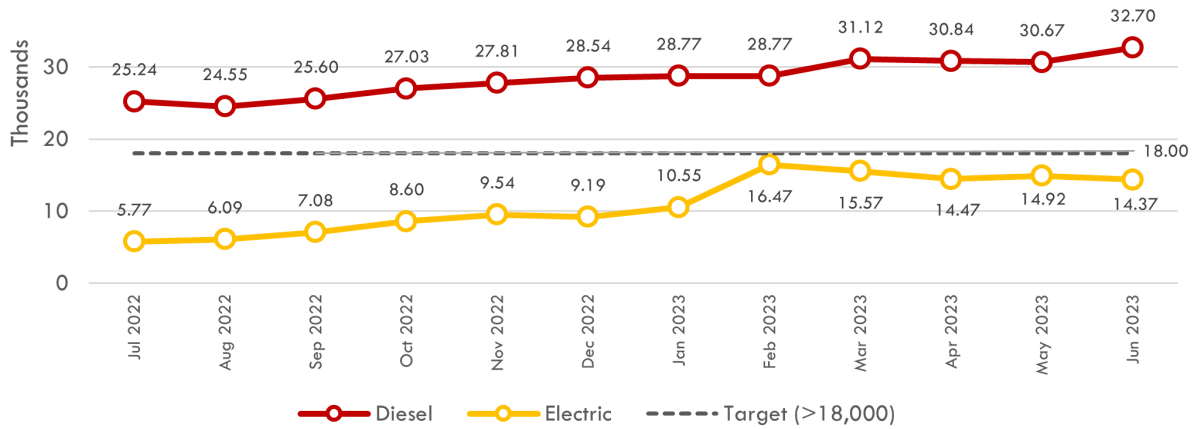


### Passengers/Revenue Hour

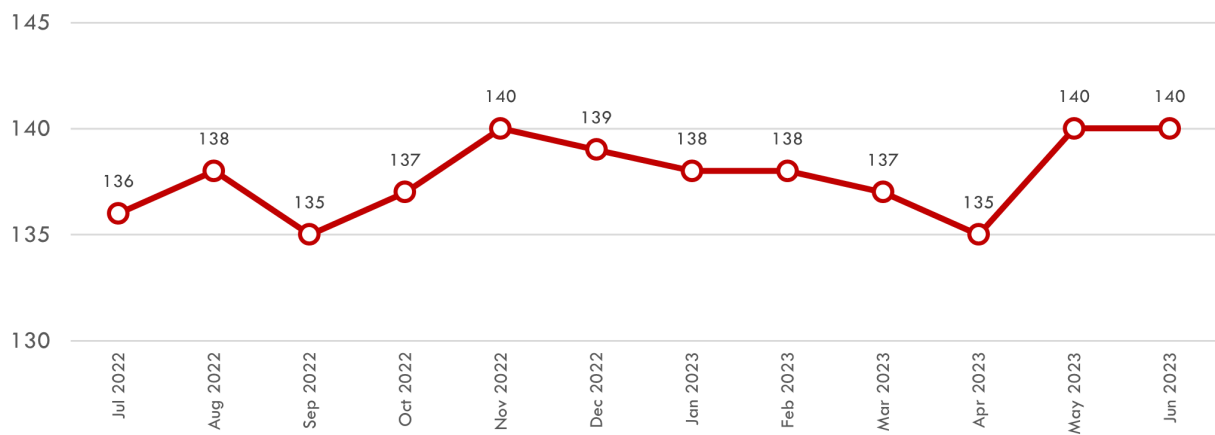




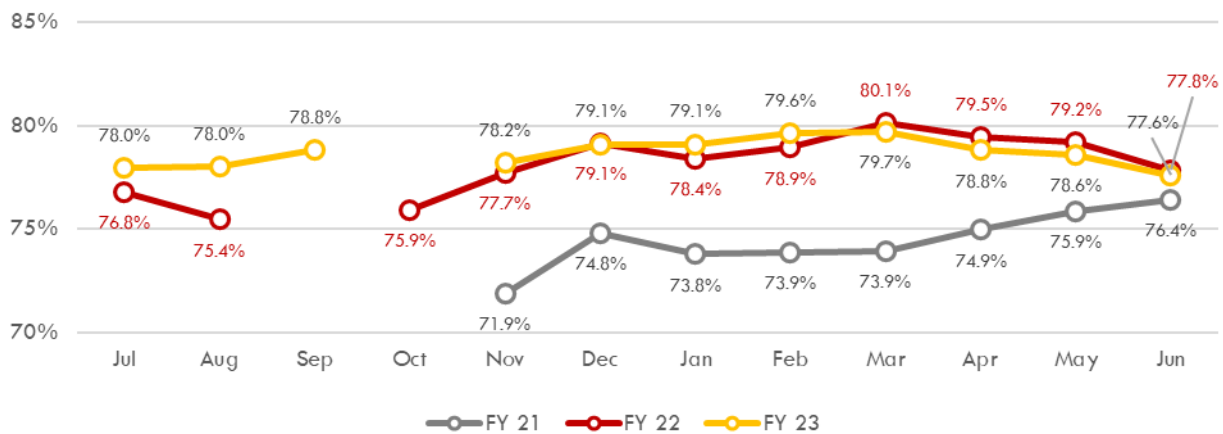
### Trailing 12-Month Miles Between Mechanical Road Calls



### Number of Operators



### % Clipper Usage



To: Operations & Scheduling Committee

Date: 8/18/2023

From: Pranjal Dixit, Manager of Planning

Reviewed by: MR

**SUBJECT: Fixed Route Operating Reports for July 2023**

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY23-24		<u>Annual Goal*</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
<b>Total Passengers</b>	163,486	163,486	
<b>Average Weekday</b>	7,004	7,004	
<b>Pass/Rev Hour</b>	11.2	11.2	Standard Goal > 17.0
<b>Missed Trips</b>	0.19%	0.19%	Standard Goal < 0.25%
<b>Miles between Road Calls</b>	33,744	33,744	Standard Goal > 18,000

\* Based on current standards from updated S RTP

### Analysis

Average weekday ridership was lower in July 2023 (7,004 passengers) than the previous month of June 2023 (7,420 passengers) and is 29% higher than July 2022 (6,023 passengers).

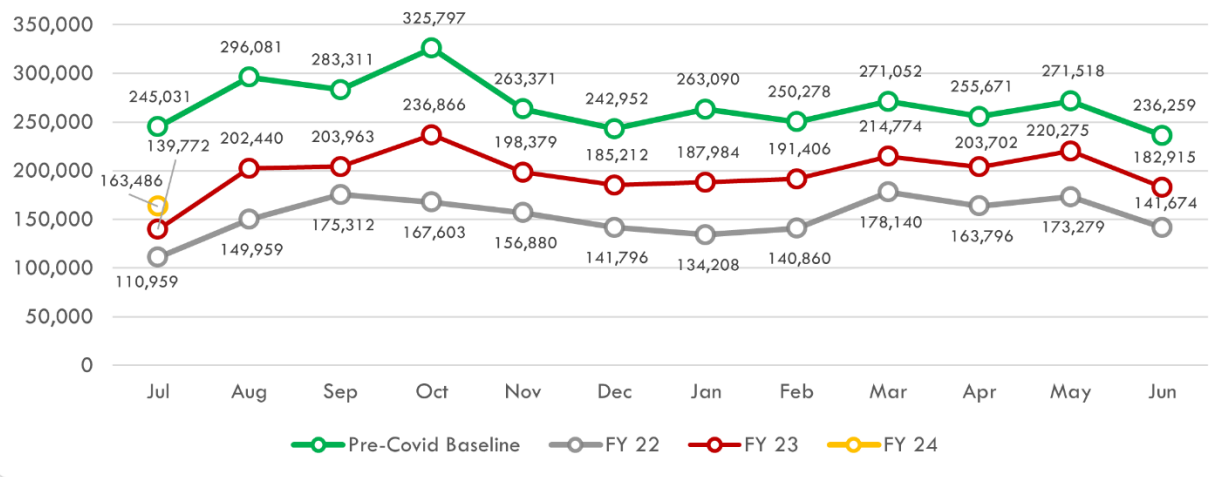
Passengers per hour in July was 11.2, which is lower than June 2023 and higher than July 2022 when passengers per hour was 9.6.

The percentage of missed trips in June was 0.19%, which is lower than the prior month when it was 0.20%. This is the lowest missed trip percentage in two years. However, there is also less service operated in July due to schools being on summer break.

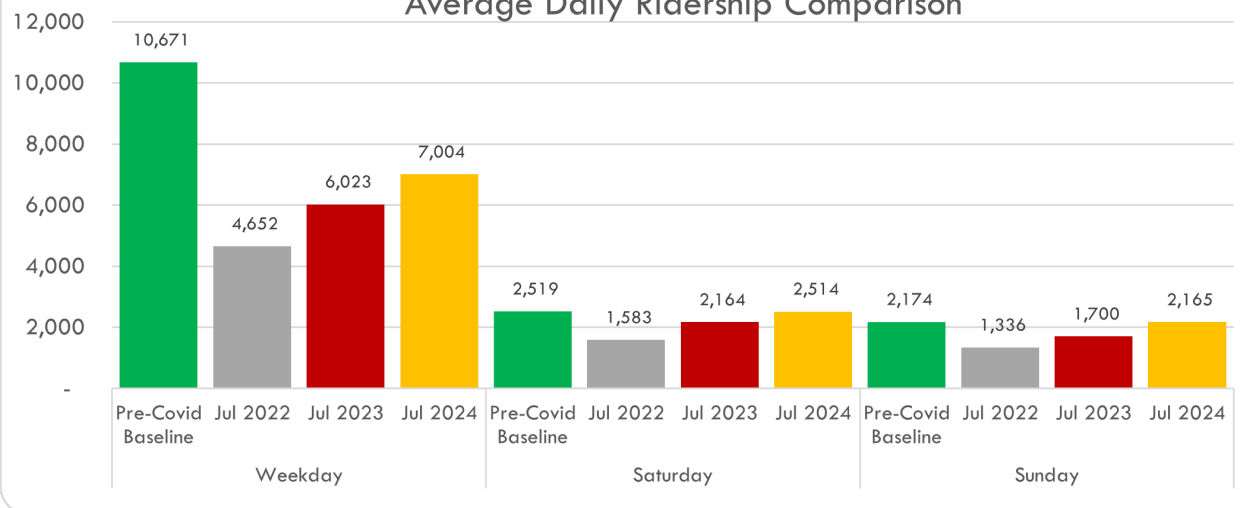
The number of miles between roadcalls was 33,744 miles in July, lower than the prior month in which there were 42,355 miles between roadcalls. The rolling 12-month average is 35,206 miles between roadcalls.

Of a total 163,486 passengers, 83,320 passengers had the potential to use a Clipper card aboard County Connection since 80,166 either used an employer or school pass or were on a free route. About 77.6% of the 83,320 potential Clipper card users paid using Clipper during this month.

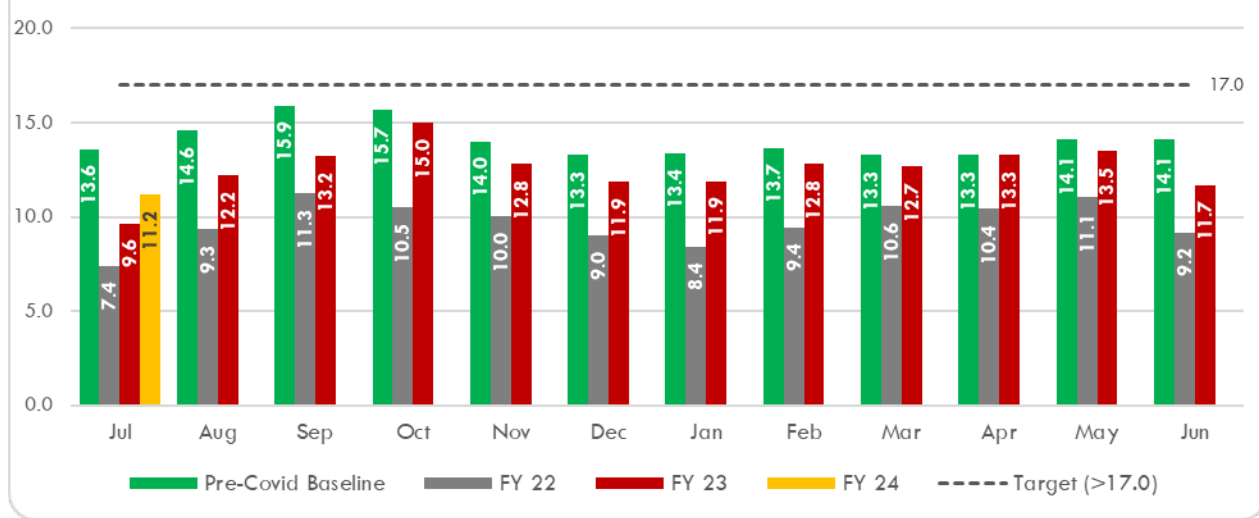
### Total Monthly Fixed Route Ridership

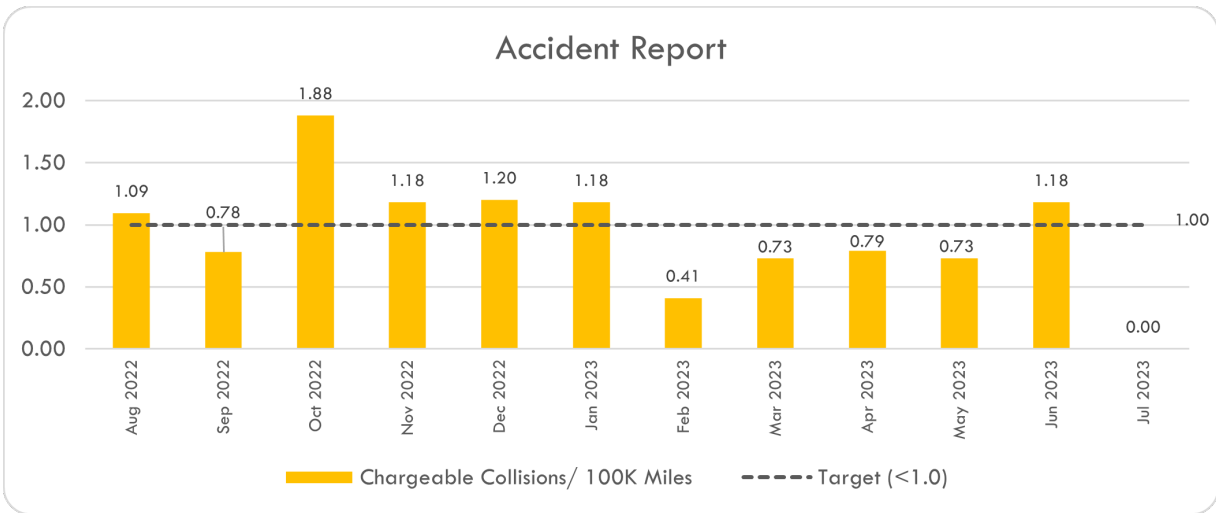
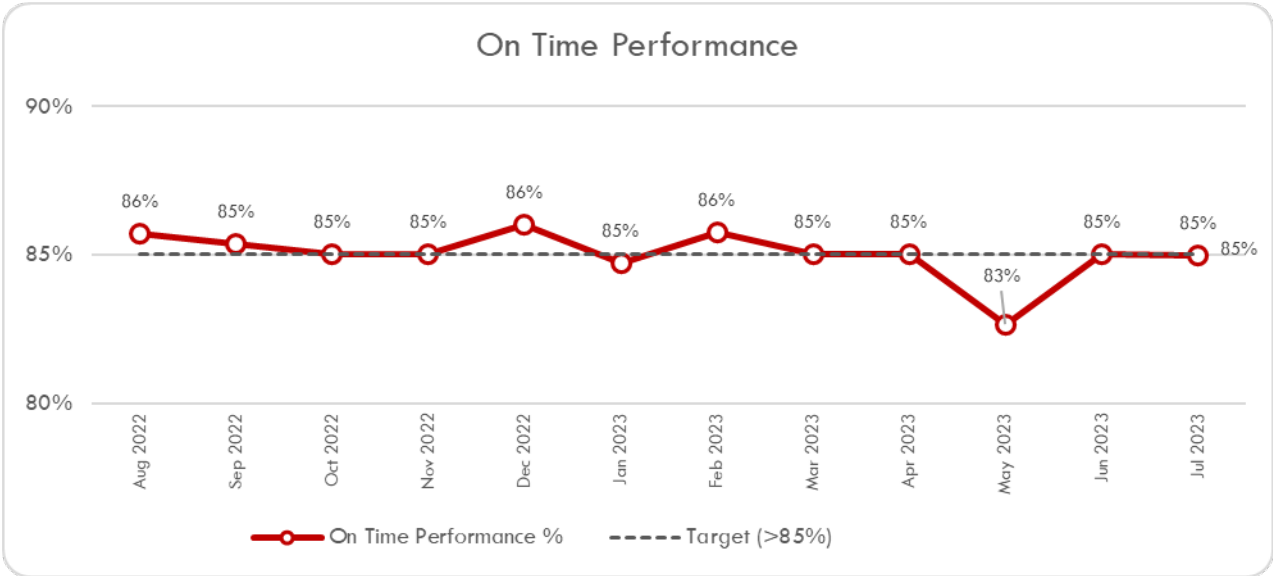
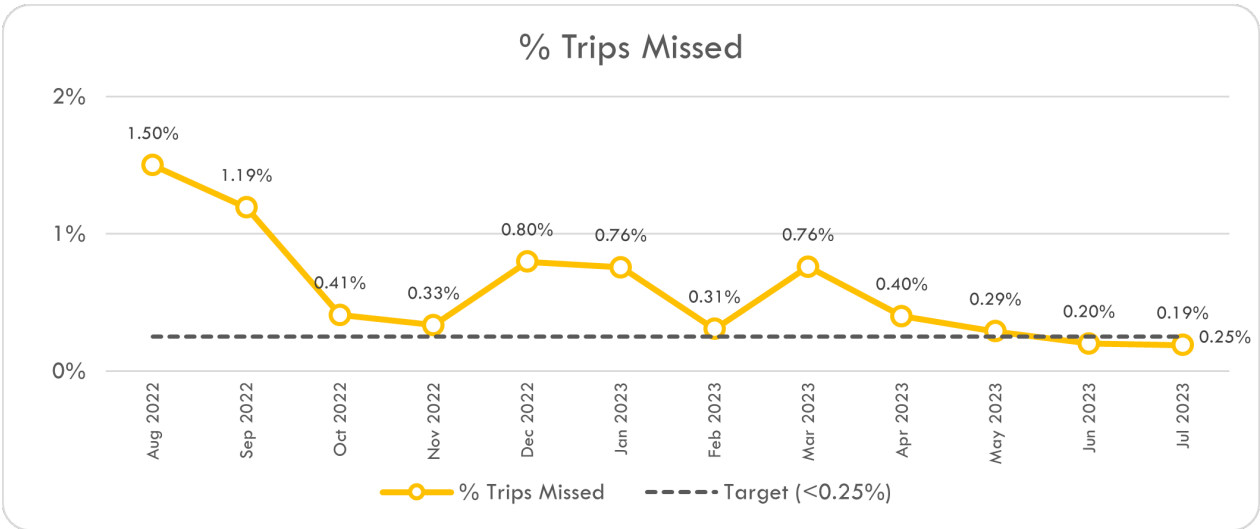


### Average Daily Ridership Comparison

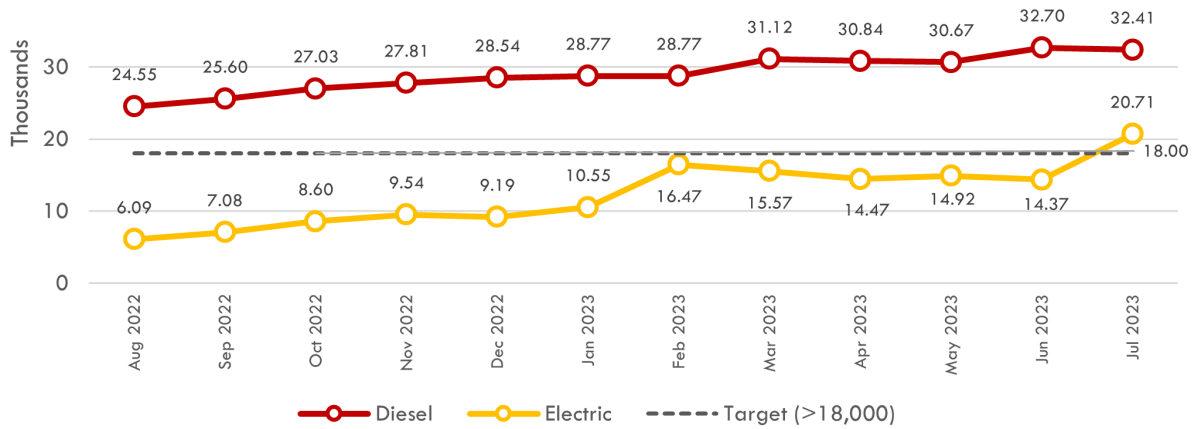


### Passengers/Revenue Hour

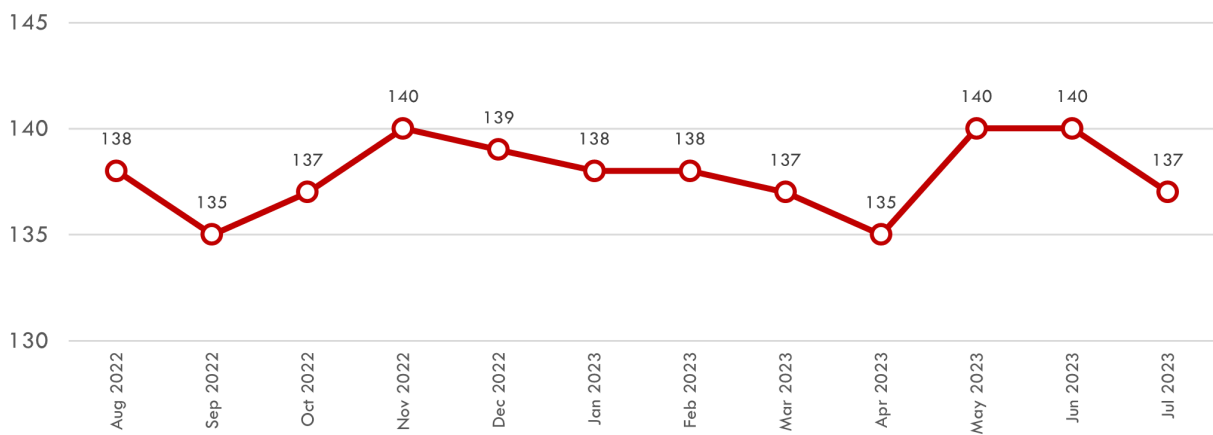




### Trailing 12-Month Miles Between Mechanical Road Calls



### Number of Operators



### % Clipper Usage

