

To: Operations & Scheduling Committee

Date: 9/21/2023

From: Pranjal Dixit, Manager of Planning

Reviewed by: MR

SUBJECT: Fixed Route Operating Reports for August 2023

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY23-24		<u>Annual Goal*</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	231,612	197,549	
Average Weekday	9,197	8,101	
Pass/Rev Hour	13.8	12.5	Standard Goal > 17.0
Missed Trips	0.52%	0.35%	Standard Goal < 0.25%
Miles between Road Calls	36,317	35,031	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was higher in August 2023 (9,197 passengers) than the previous month of July 2023 (7,004 passengers) and is 13.9% higher than August 2022 (8,007 passengers).

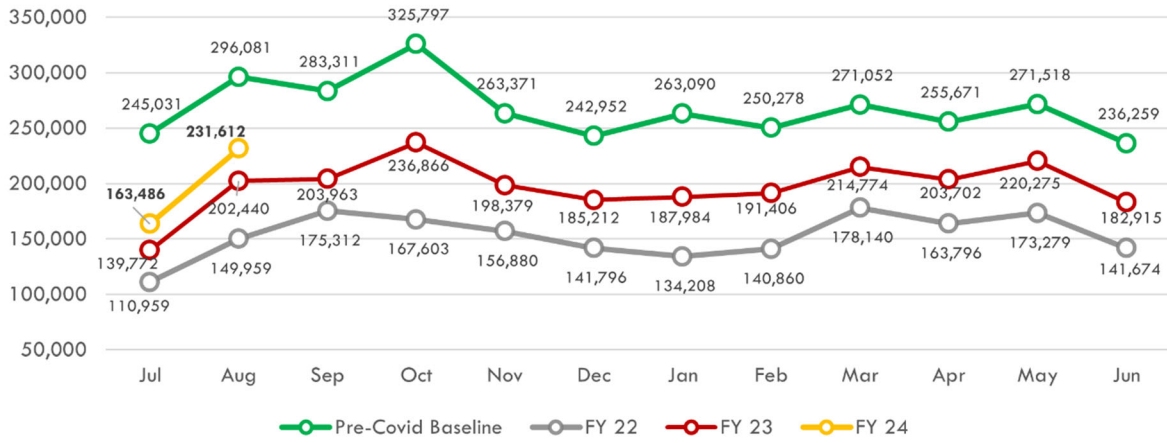
Passengers per hour in August was 13.8, which is higher than July 2023 and higher than August 2022 when passengers per hour was 12.2.

The percentage of missed trips in August was 0.52%, which is higher than the prior month when it was 0.19%.

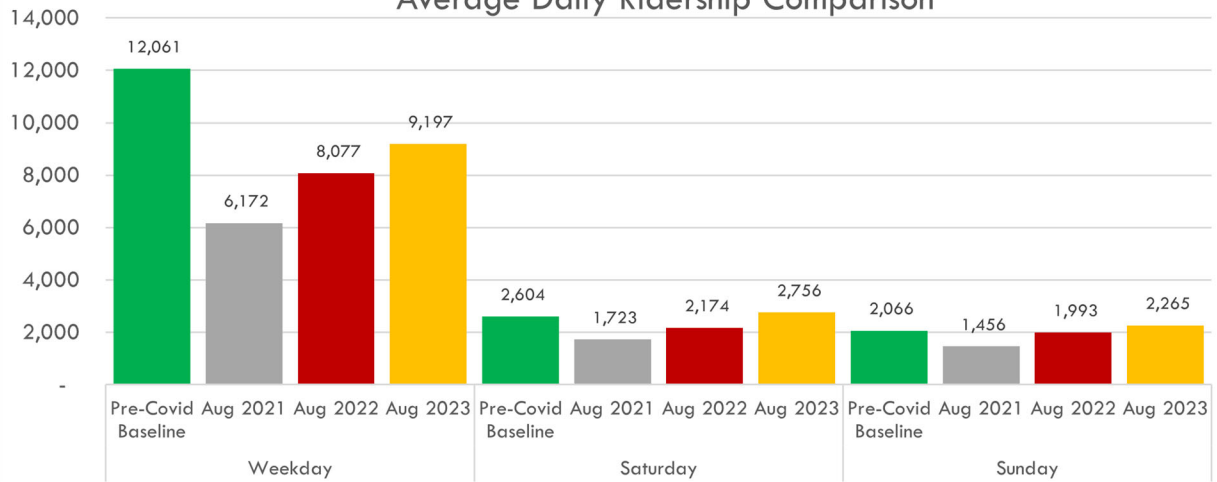
The number of miles between roadcalls was 36,317 miles in August, higher than the prior month in which there were 33,744 miles between roadcalls. The rolling 12-month average is 36,708 miles between roadcalls.

Of a total 231,612 passengers, 113,366 passengers had the potential to use a Clipper card aboard County Connection since 118,246 either used an employer or school pass or were on a free route. About 78.6% of the 113,366 potential Clipper card users paid using Clipper during this month.

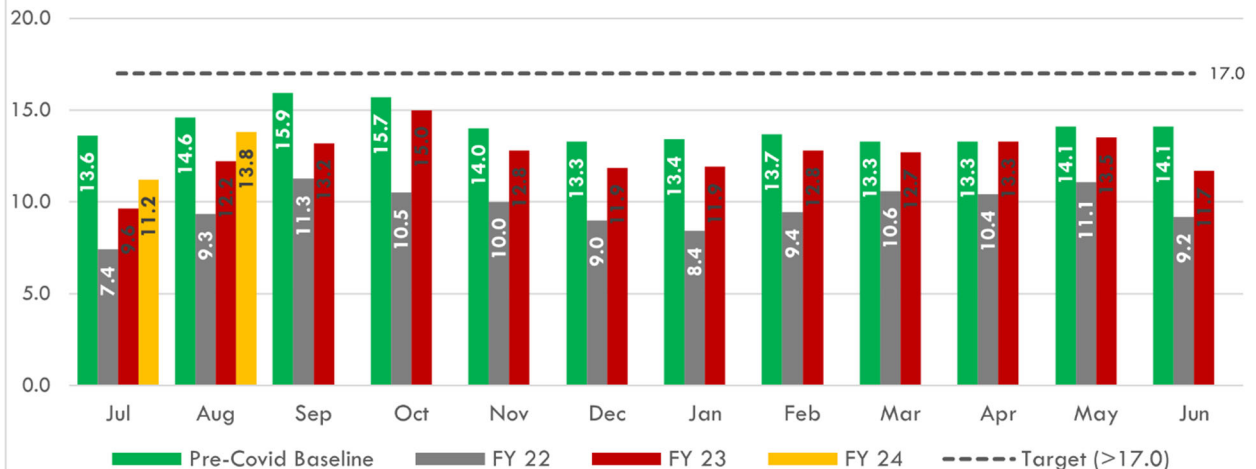
Total Monthly Fixed Route Ridership

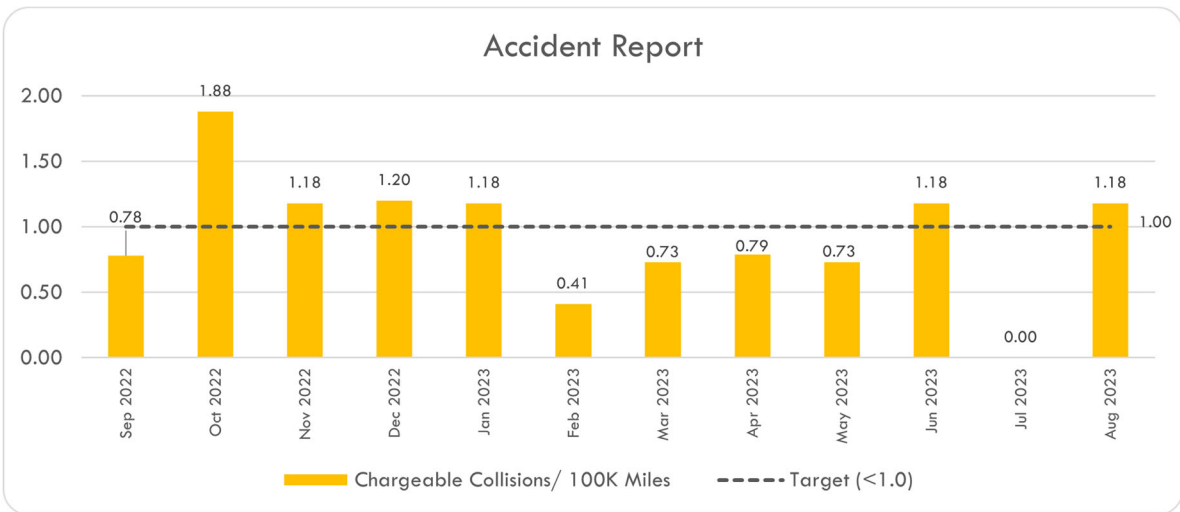
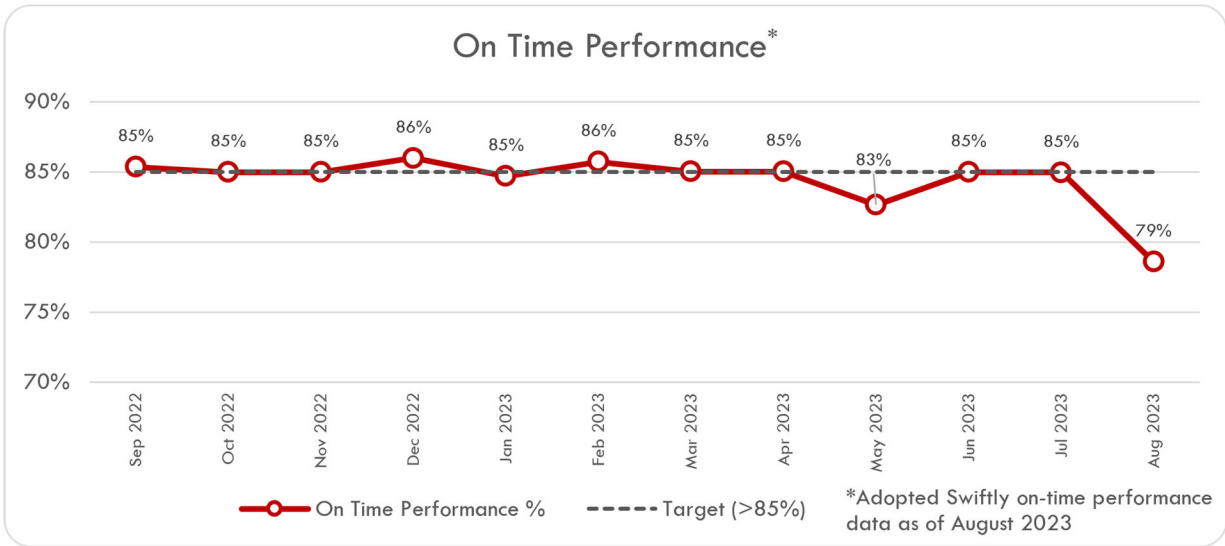
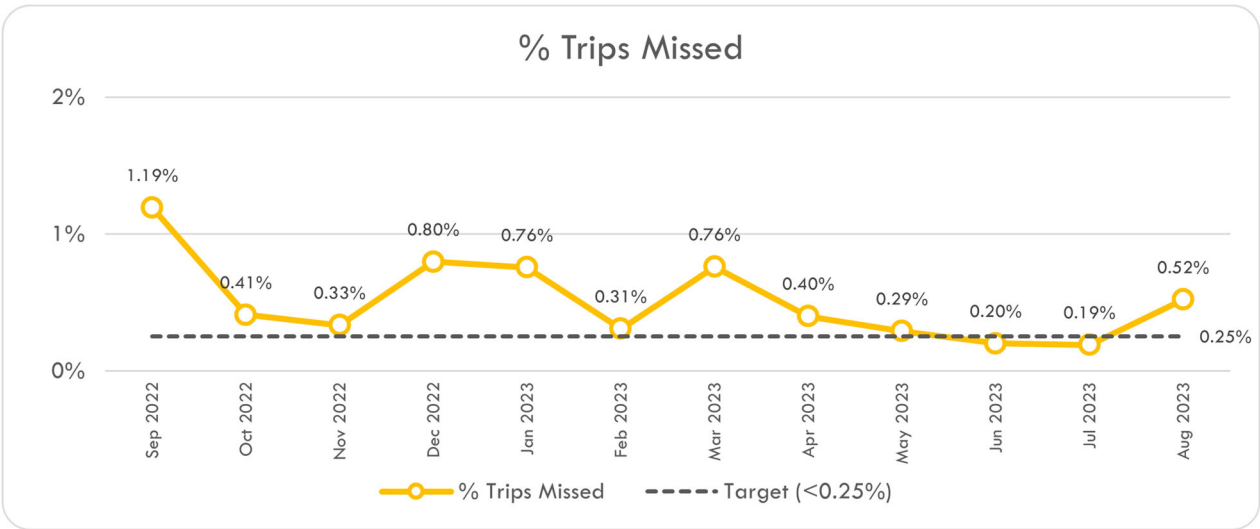


Average Daily Ridership Comparison

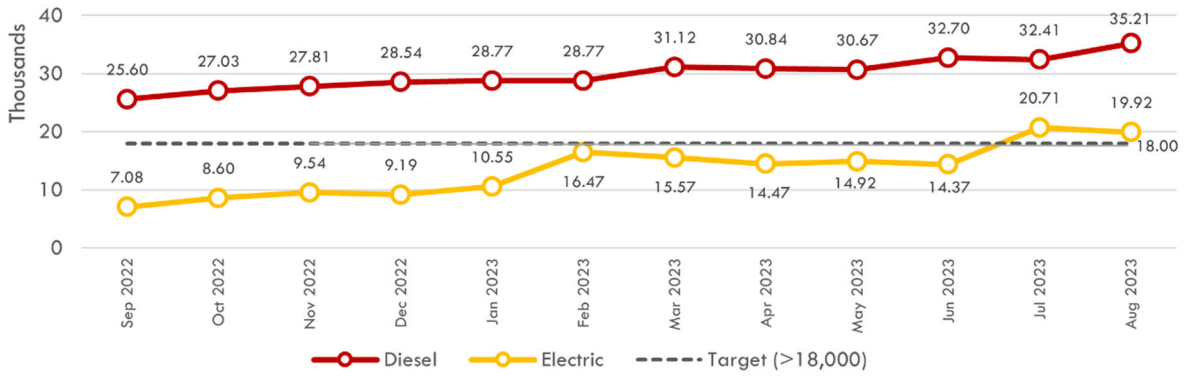


Passengers/Revenue Hour

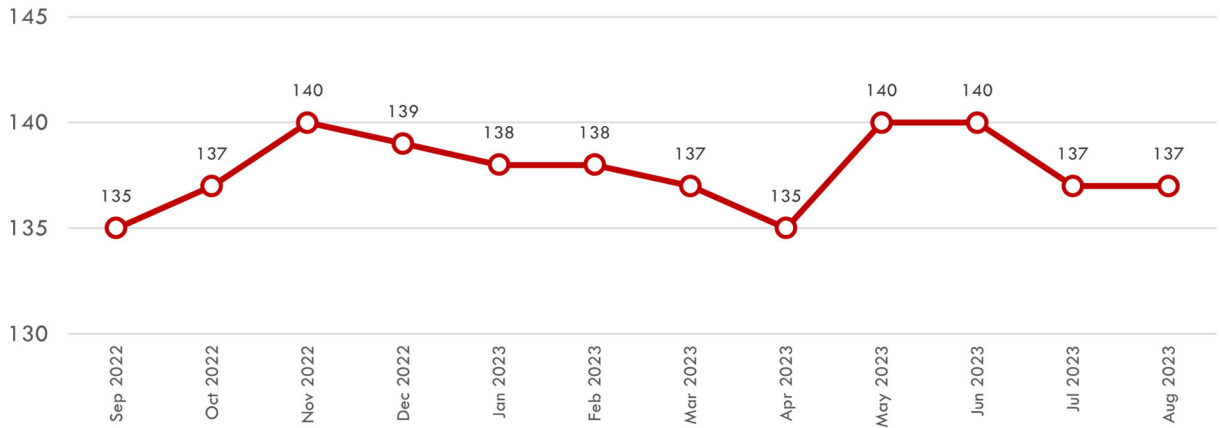




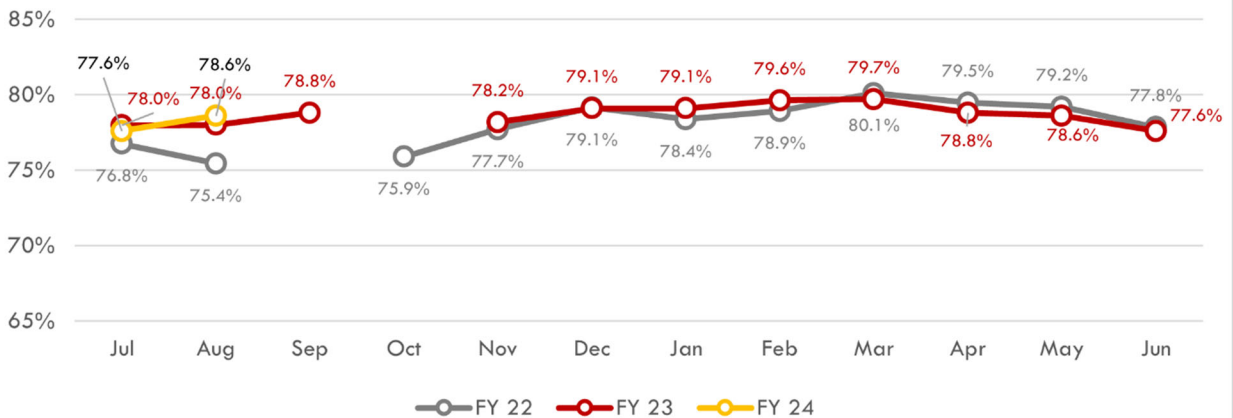
Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage



To: Operations & Scheduling Committee

Date: 10/24/2023

From: Pranjal Dixit, Manager of Planning

Reviewed by: MR

SUBJECT: Fixed Route Operating Reports for September 2023

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY23-24		<u>Annual Goal*</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	230,668	208,589	
Average Weekday	10,354	8,852	
Pass/Rev Hour	15.3	13.4	Standard Goal > 17.0
Missed Trips	0.30%	0.34%	Standard Goal < 0.25%
Miles between Road Calls	44,251	38,104	Standard Goal > 18,000

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was higher in September 2023 (10,354 passengers) than the previous month of August 2023 (9,197 passengers) and is 15.6% higher than September 2022 (8,956 passengers).

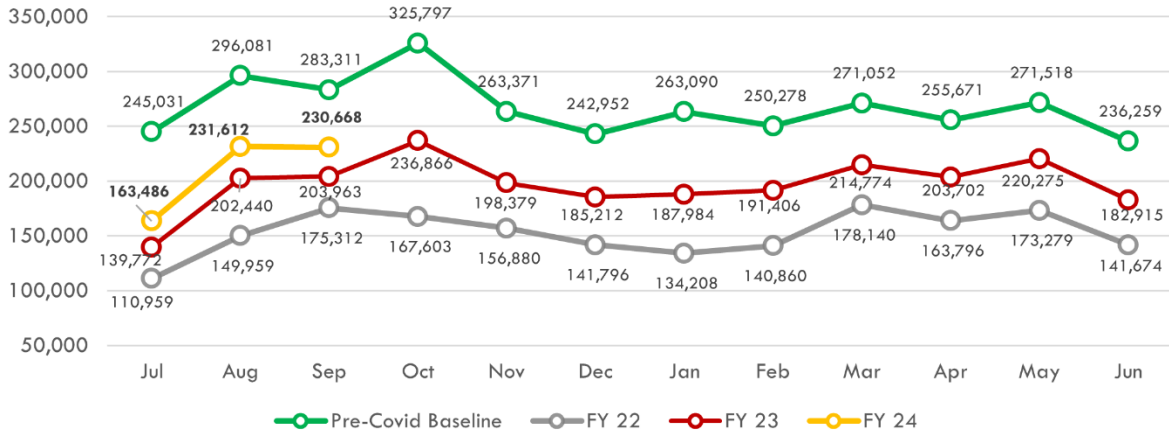
Passengers per hour in September was 15.3, which is higher than August 2023 and higher than September 2022 when passengers per hour was 13.2.

The percentage of missed trips in September was 0.30%, which is lower than the prior month when it was 0.30%.

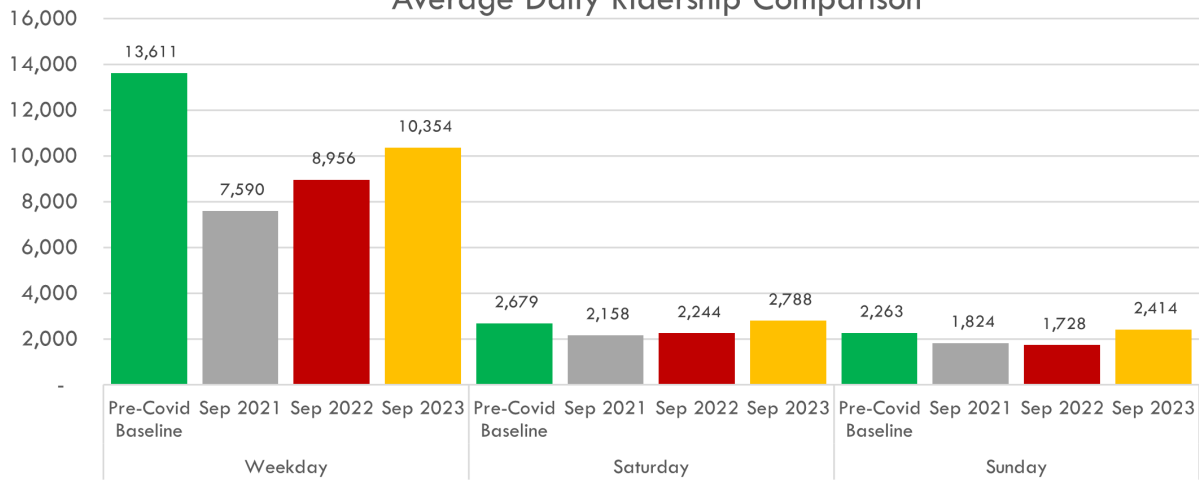
The number of miles between roadcalls was 44,251 miles in September, higher than the prior month in which there were 36,317 miles between roadcalls. The rolling 12-month average is 38,023 miles between roadcalls.

Of a total 230,668 passengers, 107,554 passengers had the potential to use a Clipper card aboard County Connection since 123,114 either used an employer or school pass or were on a free route. About 79.0% of the 111,366 potential Clipper card users paid using Clipper during this month.

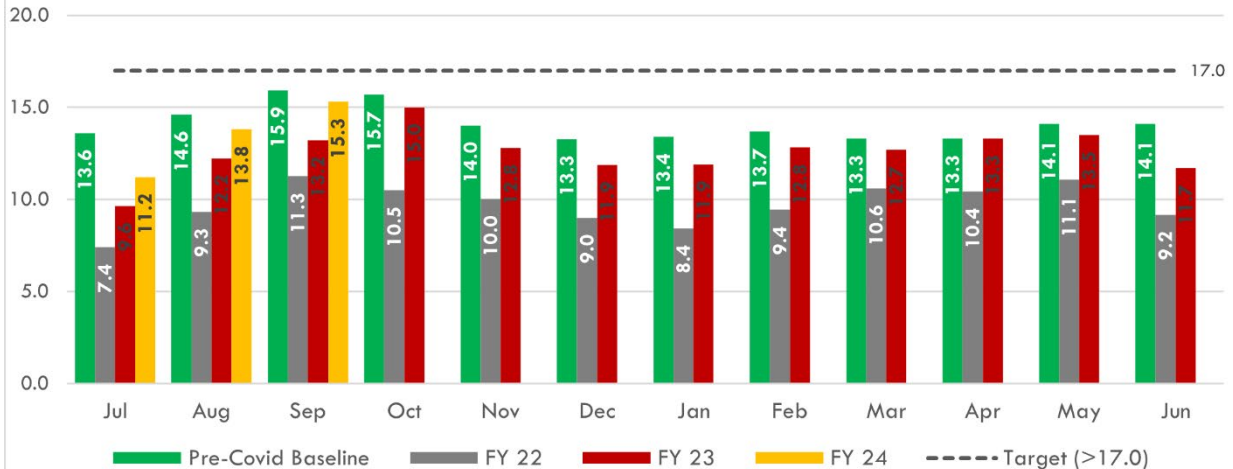
Total Monthly Fixed Route Ridership

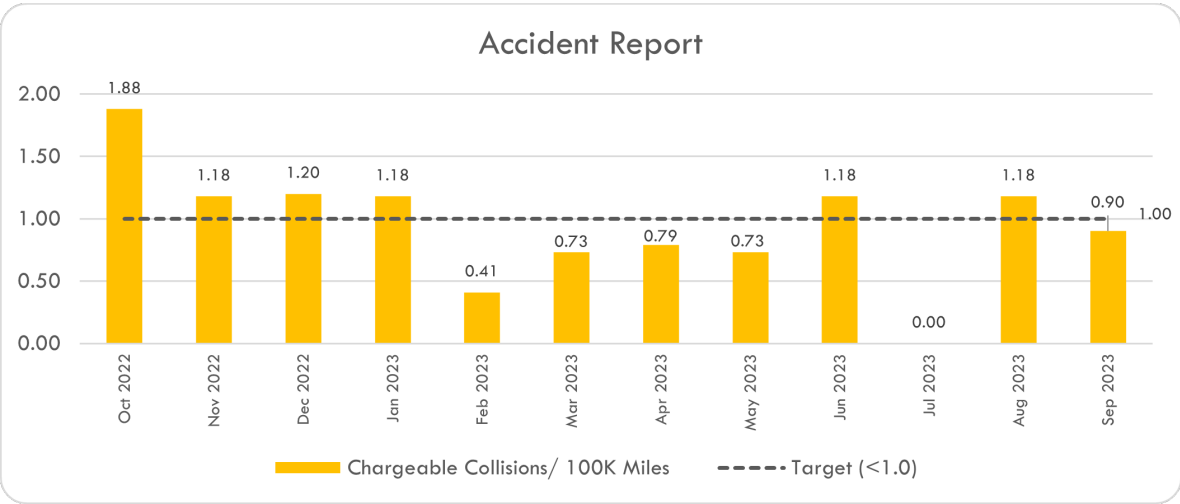
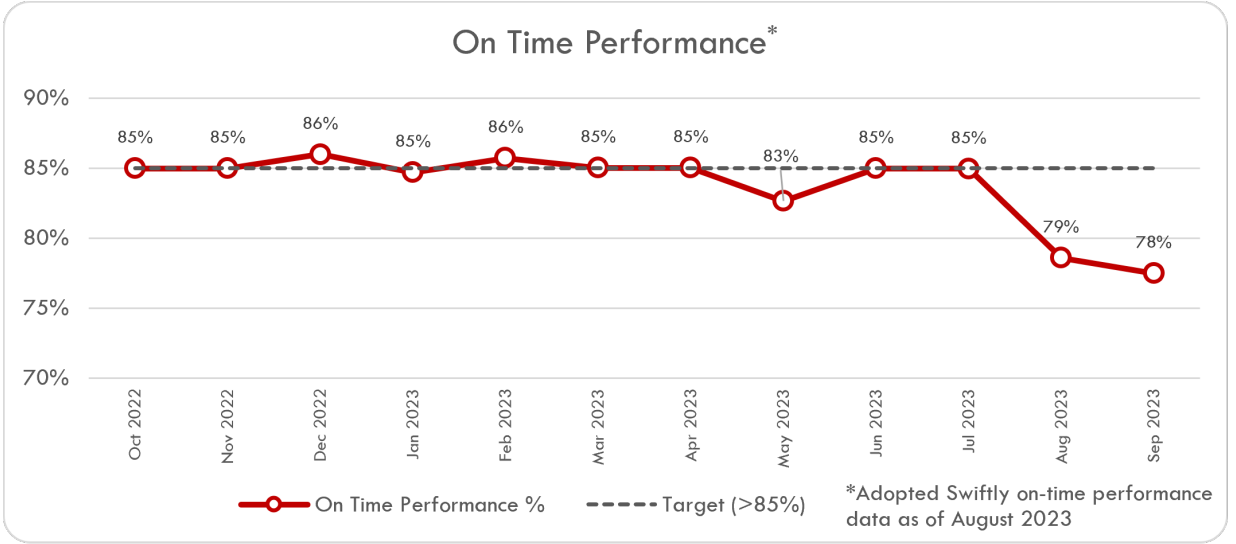
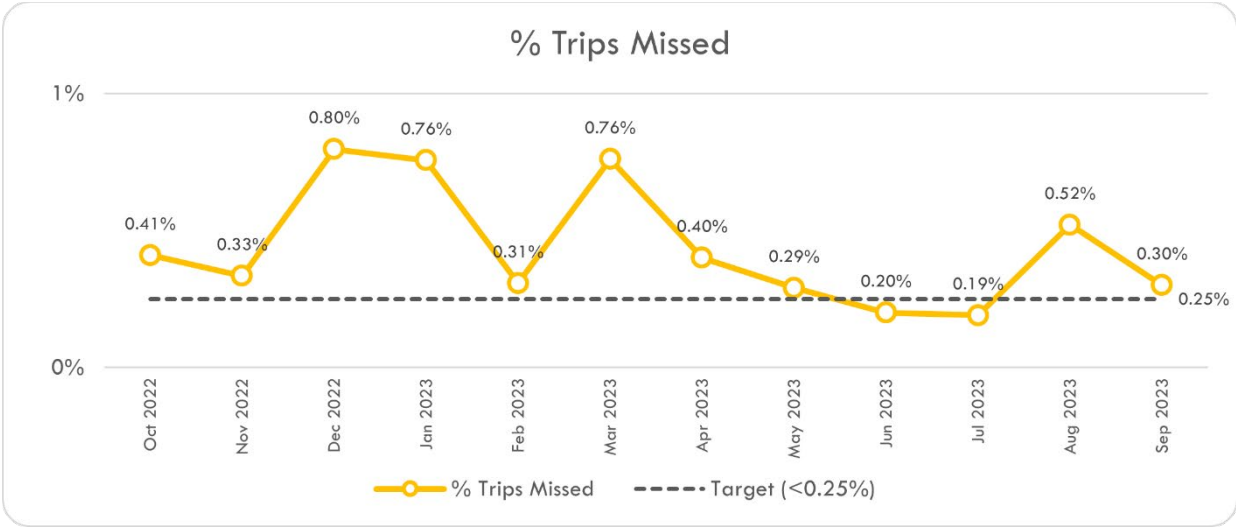


Average Daily Ridership Comparison

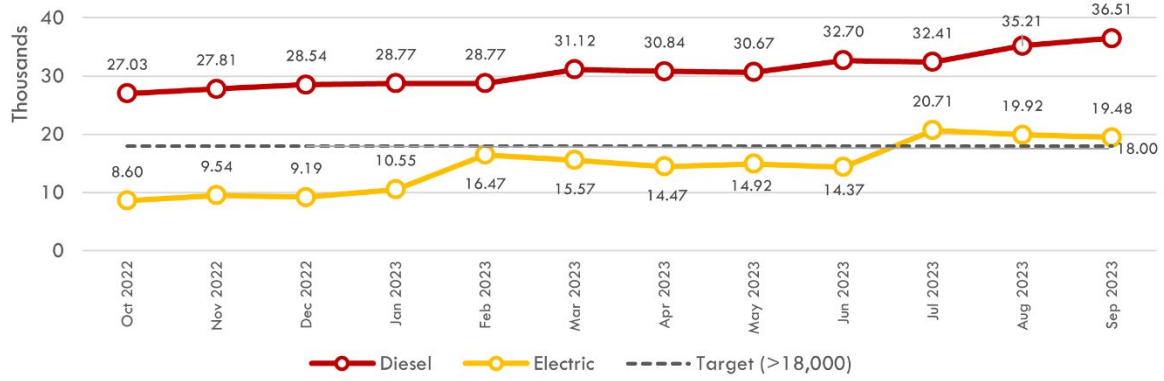


Passengers/Revenue Hour

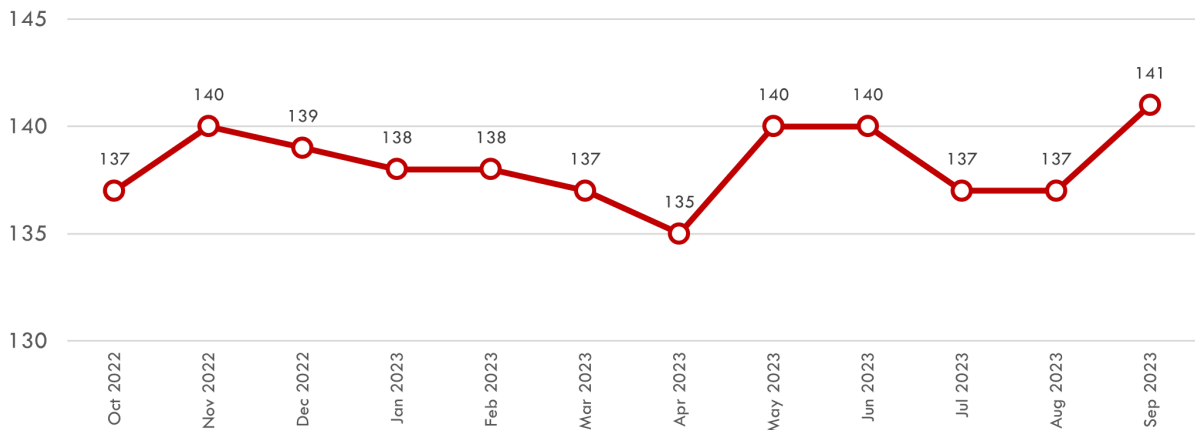




Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

