

To: Operations & Scheduling Committee

Date: 12/20/2023

From: Pranjal Dixit, Manager of Planning

Reviewed by: MR

SUBJECT: Fixed Route Operating Reports for November 2023

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY23-24		<u>Annual Goal*</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	220,623	219,537	
Average Weekday	9,513	9,289	
Pass/Rev Hour	14.2	14.0	Standard Goal > 17.0
Missed Trips	0.32%	0.32%	Standard Goal < 0.25%
Miles between Road Calls	57,403	39,918	Standard Goal > 18,000

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was lower in November 2023 (9,513 passengers) than the previous month of October 2023 (10,375 passengers) and is 10.3% higher than November 2022 (8,621 passengers).

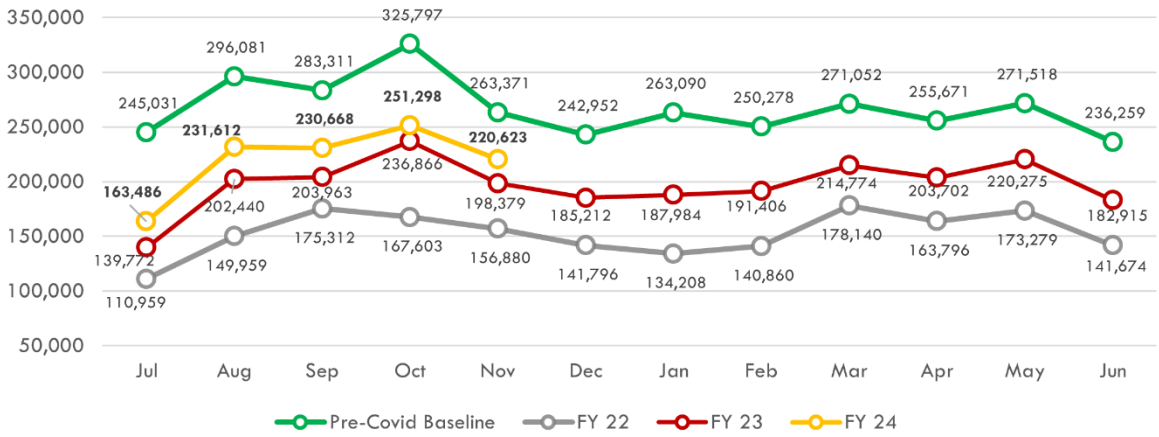
Passengers per hour in November was 14.2, which is lower than October 2023 and higher than November 2022 when passengers per hour was 12.8.

The percentage of missed trips in November was 0.32%, which is higher than the prior month when it was 0.26%.

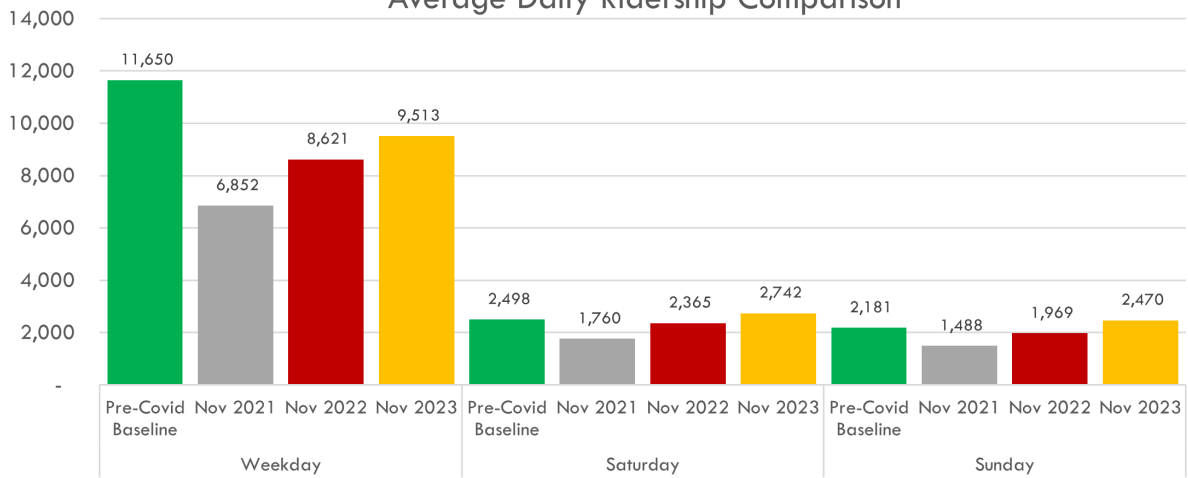
The number of miles between roadcalls was 57,403 miles in November, higher than the prior month in which there were 27,872 miles between roadcalls. The rolling 12-month average is 37,179 miles between roadcalls.

Of a total 220,623 passengers, 122,002 passengers had the potential to use a Clipper card aboard County Connection since 98,621 either used an employer or school pass or were on a free route. About 80.1% of the 122,002 potential Clipper card users paid using Clipper during this month.

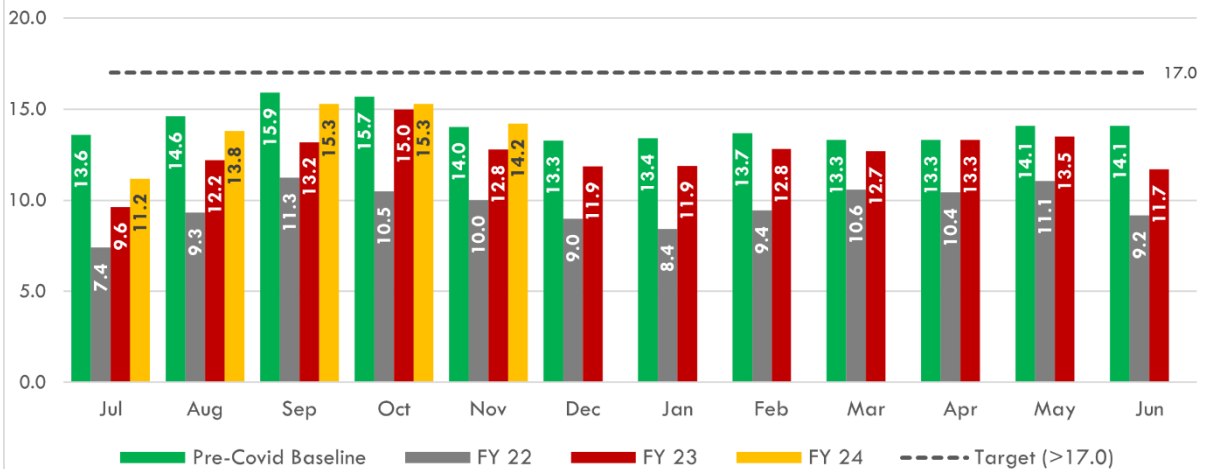
Total Monthly Fixed Route Ridership



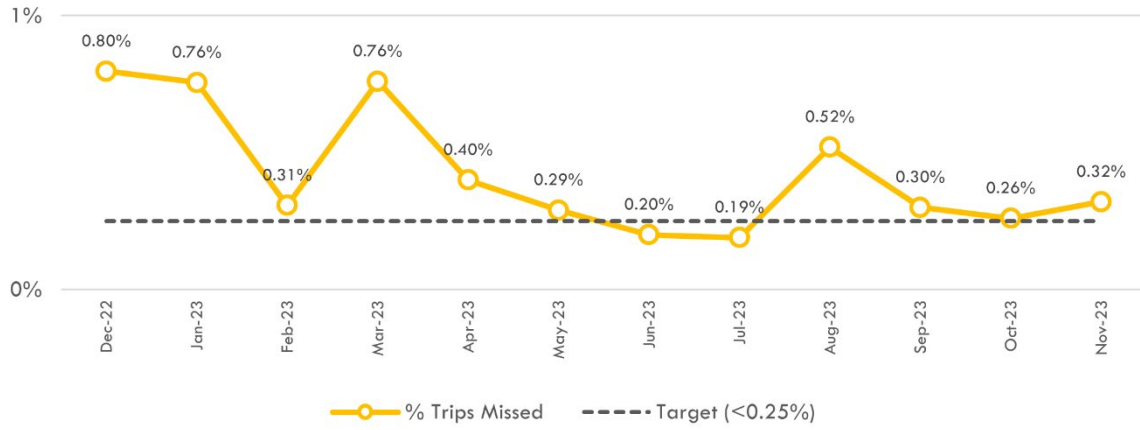
Average Daily Ridership Comparison



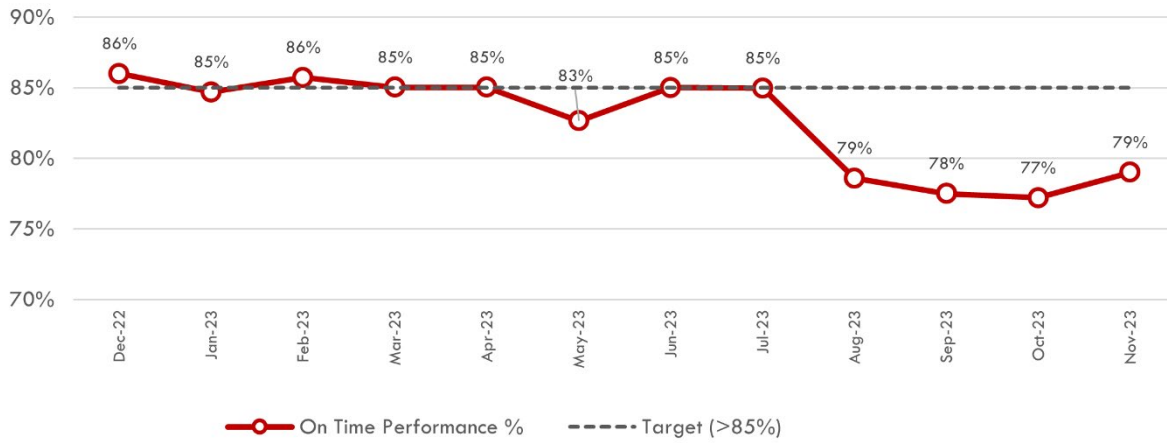
Passengers/Revenue Hour



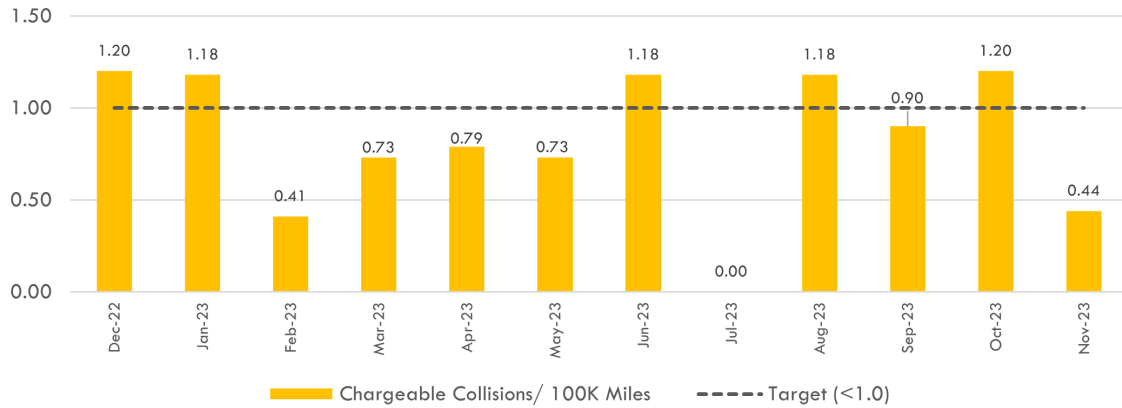
% Trips Missed



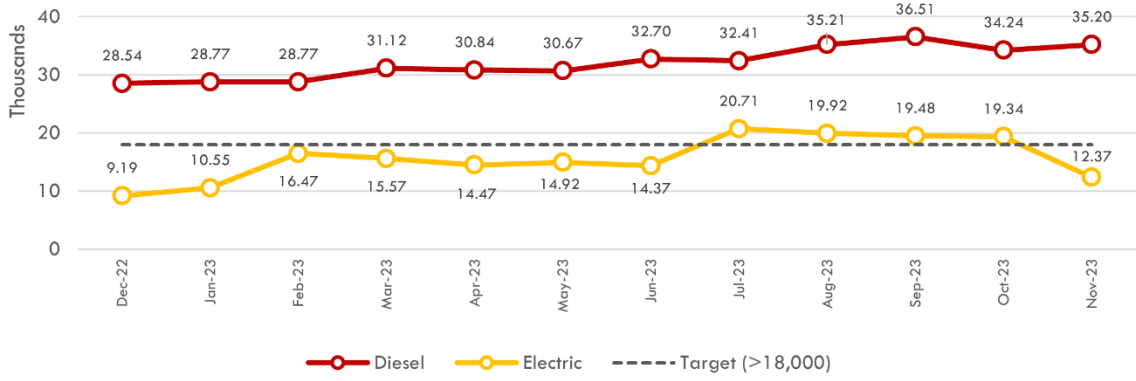
On Time Performance*



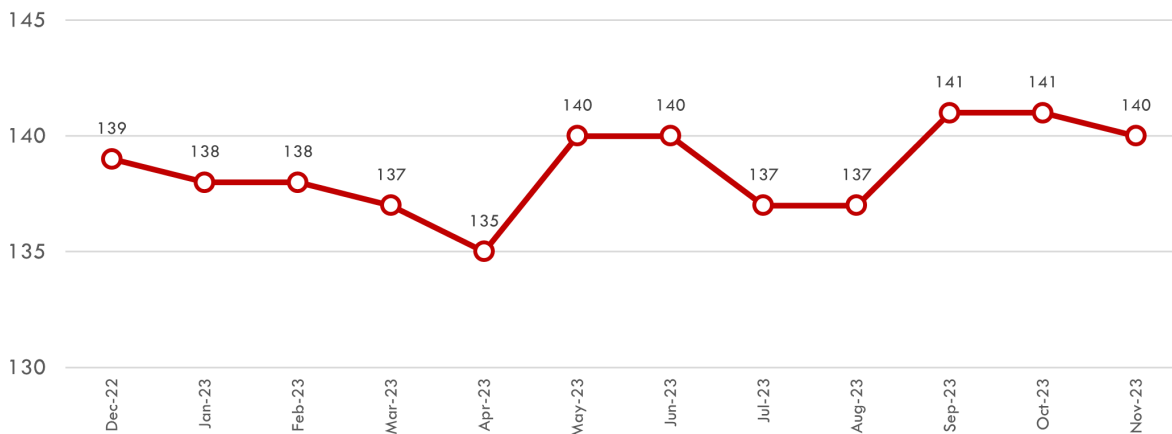
Accident Report



Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

