

To: Operations and Scheduling Committee
From: Anne Muzzini, Director of Planning and Marketing
Reviewed By:

Date: September 21, 2010

SUBJECT: Route #25 Re-Route

SUMMARY OF ISSUES: Background

In March of 2009 County Connection reduced overall service by 23% and re-structured many routes as well. Service that functioned as special school routes were separated from the regular schedule. The old routes #206 and #106 were converted to "school routes" and service during non school times which was unproductive was eliminated. In part, to compensate for this change, a new route, the Route #25, was crafted that would serve Mt. Diablo Blvd. and provide Lafayette businesses in this corridor transit service.

Performance

The Route #25 has not performed well since the beginning. The number of passengers carried per hour is the lowest in the system. Ridership patterns have been analyzed and most passengers are boarding and alighting at the BART station in Lafayette and the BART station in Walnut Creek and not at the stops in between. The CCCTA Operations and Scheduling Committee wanted to give this route time to catch on and there was hope that the new Library opening would attract more riders. Ridership has remained very low with an average weekday ridership of 40 and productivity of 3.6 passengers per hour.

Options and Public Comment

The Operations and Scheduling Committee of the CCCTA Board has directed staff to consider a routing change to attract more riders. A public hearing/ workshop will be conducted on 9/30/2010 to gather input on routing options which include running the bus on local streets between Pleasant Hill Road and the Walnut Creek BART station.

RECOMMENDATIONS: Staff recommends that the Committee consider public comment, then decide whether to change the route.

OPTIONS:

1. Recommend re-route for Winter bid implementation
2. Keep service as is
3. Other action as determined by the Committee



Route 25