

TRANSPORTATION	2009 September	2009 October	2009 November	2009 December
Number of Buses	131	131	131	131
Totals Hub Miles	272,474	283,616	253,077	270,769
Work Days	29	31	29	30
Revenue Hours	17,806	18,646	16,903	18,369
Operator Pay Hours	30,423	31,546	30,191	40,098
Number of Operators	171	170	168	167
FT Extra Board	41	62	20	21
Unscheduled Absences	299	332	331	336
Worker Comp.	87	120	117	97
Sick leave	212	212	214	239
Collision Accidents	6	5	9	2
Passenger Accidents	5	13	9	3
Total Chargeable Collisions	3	3	4	1
Chargeable/100K Miles	1.10	1.05	1.58	0.36
Number of Trips Scheduled	23,777	24,534	22,502	24,064
Number of Trips Missed	28	23	11	21
Of Trips Scheduled - % Missed	0.12%	0.09%	0.05%	0.09%
Of Trips Missed - Mechanical	7	16	4	15
On Time Performance %	90%	90%	93%	96%
MAINTENANCE				
A/C Operative - Avg. %	100%	100%	100%	100%
Lifts Operative - Ave %	100%	100%	100%	100%
PM Complete on Schedule	100%	100%	100%	100%
Total Road Calls	12	17	14	13
Road Calls for Mechanical	10	13	12	9
Road Calls for Other	2	4	2	4
Miles Between Mechanical Road Calls				
Bus Numbers				
100 - 199	11,794	12,515	10,438	10,307
200 - 299	37,266	12,499	36,215	37,499
300 - 399	21,976	45,475	36,422	14,228
400 - 499	11,603	31,240	14,296	29,763
500 - 519	57,760	18,995	54,431	62,963
900 - 939				3,639
2000 - 2099	19,955	18,170	16,523	10,803
9600 - 9629	19,390	23,132	6,993	17,855
9800 - 9809	8,768	12,337	14,513	8,745
Fleet Avg.	27,247	21,817	21,090	30,085
Maintenance Pay Hours	4,108	4,358	4,345	4,395
No. Maint. Employees	25	24	26	27
Maint. Emps/100K Miles	9	8	10	10
Unscheduled Absences	4	5	3	1

Note: Some statistics may not be available (n/a) at this time. These will be brought current in future reports.

2010 January	2010 February	2010 March	2010 April	2010 May	2010 June	2010 July
131	131	131	131	131	131	131
260,473	257,503	296,254	273,663	263,604	269,248	239,465
30	28	31	30	30	30	30
18,023	16,967	19,739	18,386	17,969	17,987	17,233
30,930	27,886	31,854	31,135	31,854	30,591	30,549
167	167	167	169	168	168	166
17	45	68	31	63	42	31
282	240	282	366	281	221	319
109	94	126	152	141	125	119
173	146	156	214	140	96	200
3	5	4	5	4	8	2
15	4	7	16	9	12	8
1	2	1	0	3	4	0
0.38	0.77	0.33	0.00	1.13	1.48	0.00
22,904	22,420	25,514	24,519	22,964	23,648	22,317
28	23	12	40	20	13	20
0.12%	0.10%	0.05%	0.16%	0.09%	0.05%	0.09%
10	19	8	18	9	10	18
95%	92%	93%	95%	93%	94%	96%
100%	100%	100%	100%	100%	100%	100%
100%	100%	100%	100%	100%	100%	100%
100%	100%	100%	100%	100%	100%	100%
11	15	10	7	9	16	16
6	12	8	6	8	10	10
5	3	2	1	1	6	6

11,009	8,692	11,404	12,386	11,593	11,548	12,695
37,599	30,109	37,475	33,824	34,594	15,393	33,124
40,673	13,013	45,850	40,487	38,003	35,151	10,970
15,639	32,087	34,365	32,424	29,208	14,098	26,066
48,908	27,745	30,387	56,858	11,363	48,164	14,551
11,806	17,182	23,789	70,771	77,837	42,305	31,019
16,230	14,315	18,340	16,500	15,195	8,374	17,779
23,819	14,145					
15,539	12,081	16,680	5,207	11,721	14,048	11,198
43,412	21,459	37,032	45,611	32,951	26,925	23,947
4,788	3,908	4,489	4,381	4,381	4,212	4,343
27	27	26	26	26	26	26
10	10	9	10	10	10	11
2	3	3	1	6	3	1

2010 August	2010 September	FY10 FISCAL YTD
131	131	131
262,880	263,567	765,912
31	30	91
17,560	17,210	52,003
30,929	30,043	91,521
166	166	166
29	10	70
352	321	992
132	113	364
220	208	628
6	3	11
10	5	23
1	1	2
0.38	0.37	0.26
23,711	23,382	69,410
15	23	58
0.06%	0.10%	0.08%
7	17	42
93%	92%	94%
100%	100%	100%
100%	100%	100%
100%	100%	100%
14	14	44
8	8	26
6	6	18

12,687	10,056	
33,144	12,334	
39,070	18,851	
28,085	15,046	
24,755	25,710	
73,059	77,571	<i>Bus add - 12/09</i>
7,719	19,438	
11,888	12,623	<i>Series #'s Out of Service - Mar10</i>
32,860	32,946	29,458
4,614	4,090	13,047
26	26	26
10	10	3
1	4	2

Fixed Route Boardings		Passengers by Revenue Hrs/Miles	
September 2010 - Fixed Route Boardings	286,600	Revenue Hours - September10	17,210
Pavilion	510	September09	17,806
Bus Bridge	0	Revenue Miles - September10	191,246
Special	0	September09	192,934
September 2010 Total Boardings	287,110	Passengers per Mile	1.50
September 2009 Total Boardings	314,550	Passengers per Hour	16.68

September 2010 Fixed Route Passenger Total				
Route	Destination Information	Weekday	Saturday	Sunday
1	Rossmoor / Shadelands	8,086		
2	Rudgear / Walnut Creek	1,343		
4	Walnut Creek Downtown Shuttle	19,207	2,161	1,827
5	Creekside / Walnut Creek	1,562		
6	Lafayette / Moraga / Orinda	9,608	668	410
6L	Orinda / Orinda Village	68		
7	Shadelands / Pleasant Hill / Walnut Creek	4,853		
9	DVC / Walnut Creek	13,690		
10	Concord / Clayton Rd	21,337		
11	Treat Blvd / Oak Grove	6,974		
14	Monument Blvd	15,091		
15	Treat Boulevard	12,465		
16	Alhambra Ave / Monument Blvd	15,304		
17	Olivera/Solano / Salvio / North Concord	7,165		
18	Amtrak / Merello / Pleasant Hill	10,122		
19	Amtrak / Pacheco Blvd / Concord	2,974		
20	DVC / Concord	26,855		
21	Walnut Creek / San Ramon Transit Center	13,600		
25	Lafayette / Walnut Creek	1,207		
28	North Concord / Martinez	6,421		
35	Dougherty Valley	8,045		

36	San Ramon / Dublin	5,375		
91X	Concord Commuter Express	848		
92X	Ace Shuttle Express	3,111		
93X	Kirker Pass Express	3,889		
95X	San Ramon / Danville Express	2,524		
96X	Bishop Ranch Express	8,267		
97X	Bishop Ranch Express	1,571		
98X	Martinez Express	8,078		
250 *	Gael Rail Service	79	142	73
301	Rossmoor / John Muir Medical Center		447	346
311	Concord / Oak Grove / Treat Blvd / WC		883	643
314	Clayton Rd / Monument Blvd / PH		4,250	2,991
315	Concord / Willow Pass / Landana		280	199
316	Alhambra / Merello / Pleasant Hill		1,198	909
320	DVC / Concord		996	490
321	San Ramon / Walnut Creek		1,136	742
600's	Select Service	26,089		
TOTALS		265,808	12,161	8,631

* Data reported by Link

** This route is seasonal

Service Days		Fiscal YTD Comparison Passenger Boardings	
Weekdays - September10	21	Fiscal 2011 YTD	794,771
September09	21		
Saturdays - September10	4	Fiscal 2010 YTD	759,057
September09	4		
Sundays - September10	4		
September09	4		
Total Days - 2010	29	YTD Trend	95.3%
2009	29	Monthly Trend	108.7%

Total	September 2010 Weekday Average	September 2010 Passengers per Revenue Hour
8,086	385	14.9
1,343	64	7.3
23,195	915	26.1
1,562	74	8.0
10,686	458	15.4
68	3	3.5
4,853	231	7.2
13,690	652	15.7
21,337	1,016	26.2
6,974	332	18.7
15,091	719	18.2
12,465	594	20.7
15,304	729	13.7
7,165	341	17.9
10,122	482	16.3
2,974	142	10.2
26,855	1,279	28.4
13,600	648	14.3
1,207	57	5.0
6,421	306	10.0
8,045	383	11.8

5,375	256	9.6
848	40	11.3
3,111	148	17.7
3,889	185	15.0
2,524	120	11.9
8,267	394	12.8
1,571	75	7.6
8,078	385	12.0
294	9	16.6
793	0	11.6
1,526	0	12.6
7,241	0	22.1
480	0	8.7
2,107	0	15.1
1,485	0	14.8
1,878	0	13.4
26,089	1,242	30.9
286,600	12,658	16.7

600's (Ref formula)

Route	Hours
601	65.1
602	67.9
603	19.6
605	30.2
606	222.4
607	17.5
608	14.0
609	22.4
610	34.9
611	19.9
612	18.5
613	5.6
614	26.0
615	25.0
616	20.3
619	8.7
622	21.0
623	25.2

625	25.5
626	29.4
627	24.5
635	12.9
636	76.7
649	11.2
	844.7

**MONTHLY BOARDINGS
Operations Data Summary**

SEPTEMBER 2010 PRODUCTIVITY

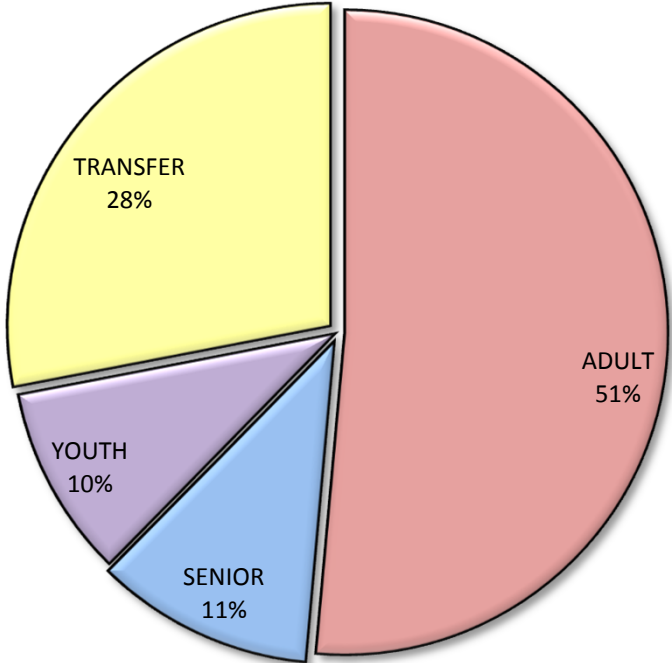
(sorted by Pass / Rev Hr - descending order)

Route	Destination Information	Total	Wkday Avg	Passenger / Rev Hr
600's	Select Service	26,089	1,242	31
20	DVC / Concord	26,855	1,279	28
10	Concord / Clayton Rd	21,337	1,016	26
4	Walnut Creek Downtown Shuttle	23,195	915	26
314	Clayton Rd / Monument Blvd / Pleasant Hill	7,241	0	22
15	Treat Boulevard	12,465	594	21
11	Treat Blvd / Oak Grove	6,974	332	19
14	Monument Blvd	15,091	719	18
17	Olivera/Solano / Salvio / North Concord	7,165	341	18
92X	Ace Shuttle Express	3,111	148	18
250 *	Gael Rail Service	294	9	17
18	Amtrak / Merello / Pleasant Hill	10,122	482	16
9	DVC / Walnut Creek	13,690	652	16
6	Lafayette / Moraga / Orinda	10,686	458	15
316	Alhambra / Merello / Pleasant Hill	2,107	0	15
93X	Kirker Pass Express	3,889	185	15
1	Rossmoor / Shadelands	8,086	385	15
320	DVC / Concord	1,485	0	15
21	Walnut Creek / San Ramon Transit Center	13,600	648	14
16	Alhambra Ave / Monument Blvd	15,304	729	14
321	San Ramon / Walnut Creek	1,878	0	13
96X	Bishop Ranch Express	8,267	394	13
311	Concord / Oak Grove / Treat Blvd / Walnut Creek	1,526	0	13
98X	Martinez Express	8,078	385	12
95X	San Ramon / Danville Express	2,524	120	12
35	Dougherty Valley	8,045	383	12
301	Rossmoor / John Muir Medical Center	793	0	12
91X	Concord Commuter Express	848	40	11
19	Amtrak / Pacheco Blvd / Concord	2,974	142	10
28	North Concord / Martinez	6,421	306	10
36	San Ramon / Dublin	5,375	256	10
315	Concord / Willow Pass / Landana	480	0	9
5	Creekside / Walnut Creek	1,562	74	8
97X	Bishop Ranch Express	1,571	75	8
2	Rudgear / Walnut Creek	1,343	64	7
7	Shadelands / Pleasant Hill / Walnut Creek	4,853	231	7
25	Lafayette / Walnut Creek	1,207	57	5
6L	Orinda / Orinda Village	68	3	3

NOTE: * Data comes from Link Operators ** These are seasonal routes

**MONTHLY BOARDINGS
Operations Data Summary**

FY 2011 - YTD Demographic Trend



■ ADULT ■ SENIOR ■ YOUTH ■ TRANSFER

ADULT =	Adult Cash / 12 Ride Punch / Commuter Cash / Monthly Pass / Commuter Card / Bart Plus / Ace Train 92X / Bishop Ranch Pass / Chevron 91X / Galaxy 91X / Airport 91X / Free
SENIOR =	Senior Cash / Senior 20 Ride Punch / Senior Bart Transfer
YOUTH =	Youth Cash / Youth 12 Ride Punch / Youth Monthly Pass / St Mary's Pass / JFKU Pass / Promo
TRANSFER =	Bart Transfer / Bus Transfer

YTD TREND