

**Citizens Advisory Committee
Contra Costa Transportation Authority at Hookston Square
Pleasant Hill City Offices
100 Gregory Lane, Pleasant Hill - Large Community Room
Tuesday, January 4, 2011 at 6:30 PM**

**If you are unable to attend or need directions, please call Mary Burdick before noon on the day of the meeting at 680-2040. If this is your first meeting, please call for directions.

Agenda

1. Call to Order – Roll Call – Quorum Determination (5 members required to conduct business)
2. Agenda Approval*
3. Approval of Minutes of Nov. 2, 2010*
4. Public Comment
5. CAC Phone Line
6. Restructuring of Advisory Committees*
7. Express Route Ridership Increase*
8. Service to West Dublin*
9. October/November Fixed Route Ridership*
10. CCCTA Board and Committee Meetings
11. Old Business
12. New Business
13. Committee Member Communications
14. Adjournment – Next meeting to be determined

*Enclosure

County Connection Scheduled Committee Meeting agendas are posted at www.cccta.org.

Call 925-676-1976 to confirm date, time, and location prior to attending a meeting.

General Information

Availability of Public Records: All public records relating to an open session item on this agenda, which are not exempt from disclosure pursuant to the California Public Records Act, that are distributed to a majority of the legislative body, will be available for public inspection at 2477 Arnold Industrial Way, Concord, California, at the same time that the public records are distributed or made available to the legislative body. The agenda and enclosures for this meeting are posted also on our website at www.CCCTA.org.

Public Comment: Each person wishing to address the CCCTA Citizens Advisory Committee (CAC) is requested to complete a Speakers Card for submittal to the Committee Chair before the meeting convenes or the applicable agenda item is discussed. Persons who address the Committee are also asked to furnish a copy of any written statement to the staff liaison. A period of thirty (30) minutes has been allocated for public comments concerning items of interest within the subject matter jurisdiction of the Committee. Each individual will be allotted three minutes, which may be extended at the discretion of the Committee Chair.

Accessible Public Meetings: Upon request, CCCTA will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service so that it is received by CCCTA at least 48 hours before the meeting convenes. Requests should be sent to Manager of Marketing, 2477 Arnold Industrial Way, Concord, CA 94520 or burdick@cccta.org.

Shuttle Service: With 24-hour notice, a CCCTA LINK shuttle can be available at the Pleasant Hill BART station for individuals who want to attend the CAC meetings. To arrange for the shuttle service, please call Fernando Gonzales at (925) 680-2070, no later than 24 hours prior to the start of the meeting.

FY2011 CAC MEMBER ATTENDANCE LOG

JURISDICTION - NAME	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
CLAYTON - Charles . Evans	X	P	P	P	P	X						
CONCORD-	X					X						
CC COUNTY - PJ Dhoot	X	P	E			X						
DANVILLE - Mike Meringer	X	P	E			X						
LAFAYETTE-	X					X						
MARTINEZ- Beverli Marshall	X	P	P		P	X						
MORAGA -	X					X						
ORINDA - Charles Hogle	X	P	P	P		X						
PLEASANT HILL - Gwen Stitzel	X	P	P	P	P	X						
SAN RAMON - Harvey Riggs	X	P	P	P	E	X						
WALNUT CREEK -	X					X						

If a member misses three or more consecutive meetings without cause, the CAC may request that member resign or be removed by the CCCTA Board after consultation with the affected jurisdiction.

Attendance Key

- P-Present
- E-Excused Absence
- A-Unexcused Absence
- X-Meeting Canceled

Summary Minutes

The meeting was called to order at 6:35 PM.

Citizens Advisory Members present were, Charles Evans, Beverli Marshall, and Gwen Stitzell.

County Connection (CCCTA) Staff present: Mary Burdick

Guests: None

Approval of Agenda

The agenda was accepted.

Approval of the Minutes of October 5, 2010

The minutes were accepted.

Public Comment

None

Restructuring the Advisory Committees

Ms. Burdick reported that representatives from both citizen groups were present at the October Board of Directors meeting. Both representatives expressed their committee's desire to remain autonomous, and their willingness to consider reducing the number of meeting in order to do so.

Ms. Burdick reported that there was a lively discussion with the Board asking staff to seek additional comments from the committees.

Three CAC members present reiterated their belief that the focus of both groups is too different to combine, and that if a combined committee were to meet during daytime hours, the likelihood of retaining and attracting members will be impacted – and will diminish the voice of the fixed-route riders.

The next step is for staff to gather further input and report back to the A&F Committee. Ms. Marshall asked that if any reports and/or recommendations come from the A&F Committee, that staff email the CAC members.

Community Outreach

Community Outreach was previously listed as *Goals*: Includes observations from riding and talking to bus patrons.

CAC Phone Line

No messages.

CCCTA Board and Committee Meetings

November Committee meetings have not taken place, and in some cases, no agenda has been posted. Ms. Burdick reported on the October meeting of the Board of Directors. There were two action items on the agenda – 1) The previously reported discussion on the restructuring of the two Citizen Committees, and; 2) a staff presentation of the new website. Ms. Burdick suggested that members check out the site and begin following CCCTA on either Facebook or Twitter.

Staff suggested that meeting the first Tuesday of the month means that the CAC will be learning of committee activity and recommendations after the fact, and may wish to consider a different meeting date later in the month.

September Fixed-Route Ridership Reports

The Committee reviewed the September ridership reports. Ms. Burdick pointed out that average weekday ridership in September (12,658 passengers) was higher than the August ridership of 10,763 passengers but 13% lower than September 2009 of 14,014 passenger. Productivity in September was equal to 16.7 passengers per hour as compared to August's figure of 14.7 passengers per hour. September and October are typically the highest ridership months of the year.

Rt. 4 Rider Survey

The CAC reviewed the results of the most recent survey of Route 4 riders. CCCTA repeated the same survey that was conducted in 2007 to determine how much/if the users of the free trolley have changed over the past several years. The survey was repeated to possibly help guide recommendations for cost saving measures to be presented to the City of Walnut Creek.

Results have changed very little. The majority of users are using the free service to go to work (33.2) or for shopping (25.4%). Most users live (42.2%) and work (53.5%) in Walnut Creek. The majority of users are adults – 87%, and most use activity takes place Wednesday – Fridays.

The next steps for CCCTA Planning staff is to develop and present options for the City of Walnut Creek.

Old Business

There was no old business

New Business

There was no new business

Committee Member Communications

None

The meeting was adjourned at 7:35 PM.

Mary Burdick, Manager of Marketing/Public Relations

Date

To: Citizen's Advisory Committee
From: Mary Burdick, Senior Manager of Marketing

Date: December 28, 2010
Reviewed By:

SUBJECT: Restructuring Advisory Committees

SUMMARY OF ISSUES:

In October, CAC representative Gwen Stitzell attended the Board of Directors meeting to respond to a recommendation that the CAC and the ASC combine. The recommendation from the A&F Committee was based on several factors:

- Reduced staffing levels
- Difficulty in recruiting and retaining members for two separate committees
- Increased public input via the website, social media outlets, and public workshops

Both advisory committees have expressed concern about combining the two groups citing that they each have a completely different focus, conflicts in meeting times, and the concern that combining the two groups will diminish the voice of their represented groups. The recommendation by both advisory committees was that the two committees remain autonomous, but to meet every other month.

There is still interest in integrating the two committees. Those in favor cite that a combined committee will provide members with greater knowledge of the issues facing public transportation as a whole. Because of the interrelationship between fixed-route and paratransit service, both committees could benefit by combining.

RECOMMENDATIONS:

Staff needs to report back to the A&F Committee final comments from both citizen groups. At this time staff needs to hear from the CAC how combining the two committees will impact the riders and the residents of the communities you serve.

To: Citizens Advisory Committee

Date: December 28, 2010

From: Mary Burdick, Sr. Manager of Marketing

Reviewed By:

SUBJECT: Impact of Bank of West Relocation to Express Route Ridership

SUMMARY OF ISSUES:

Recently Bank of the West began relocating their offices to Bishop Ranch near the San Ramon Transit Center. Employees were transferred in stages during the month of November. Many employees live in East County and Central County and are riding the 93X, the 96X and the 92X. Bishop Ranch gives employees at the Ranch transit passes good on County Connection routes, and many Bank of the West employees are choosing to use the bus.

- 93X – Hillcrest Park ‘n Ride in Antioch to Walnut Creek BART via Mitchell Dr. Park ‘n Ride
- 96X – Walnut Creek BART to Bishop Ranch
- 92X – Mitchell Dr. Park ‘n Ride to ACE train station via Bishop Ranch

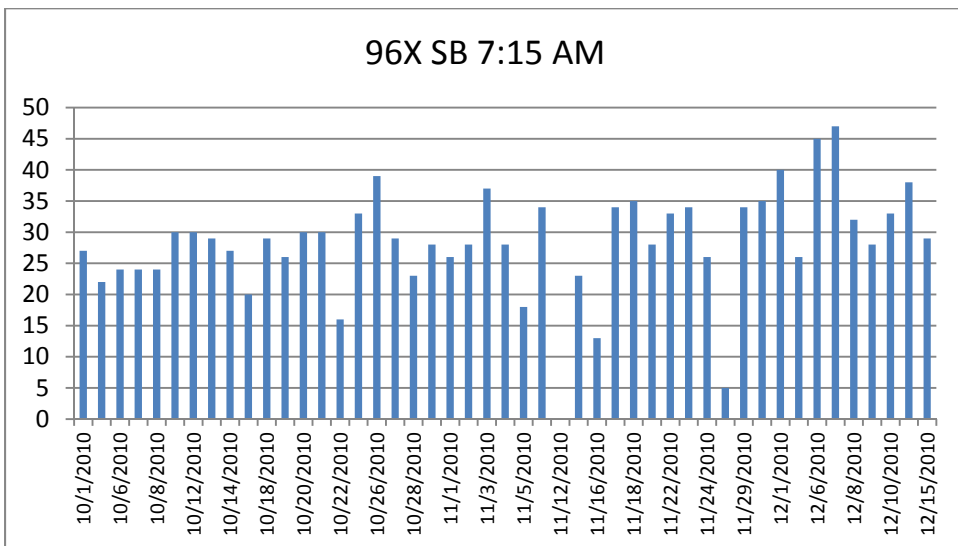
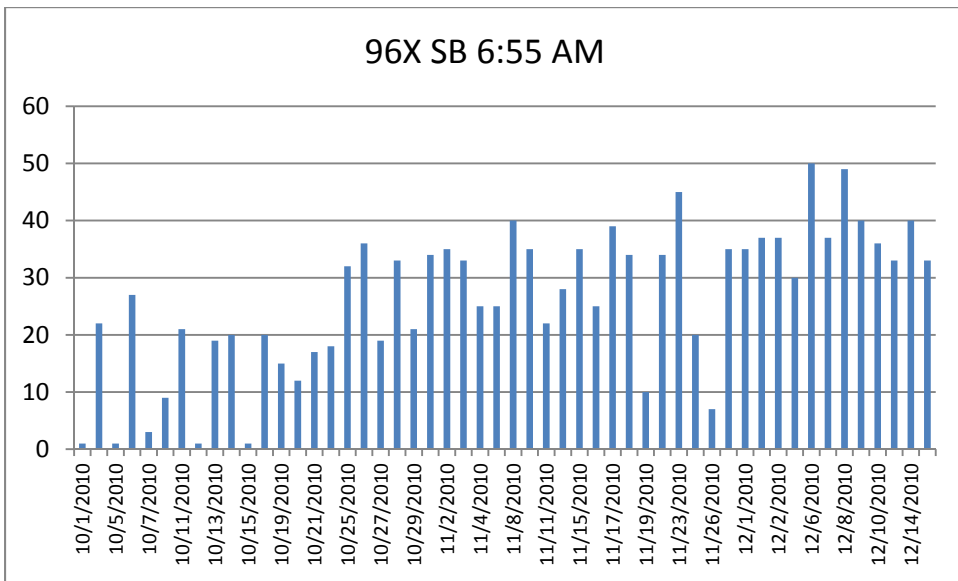
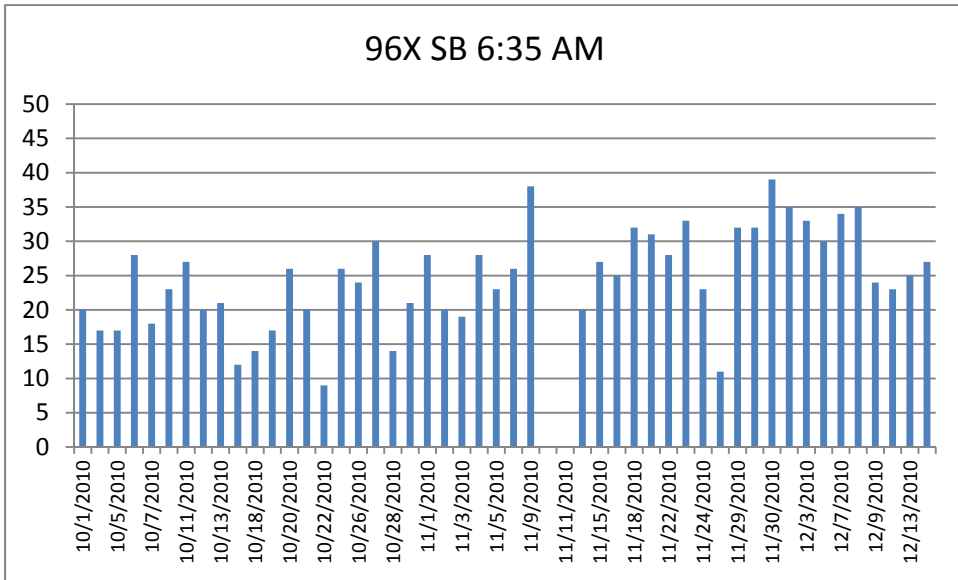
Since this transition began there has been a significant increase in ridership on the 93X, 96X and the 92X southbound trips in the morning. In the morning, there have been trips where riders have to stand. In the evening the loads spread out more and there are no problems with standees. Attached are graphs showing the ridership trend on the trips where we have seen standing loads.

Many of the new bus riders are taking the 93X bus from Antioch and transferring either to the 92X at Mitchell Park ‘n ride or the 96X at Walnut Creek BART. It also appears that new riders are using the Mitchell Park ‘n Ride lot then boarding the 92X.

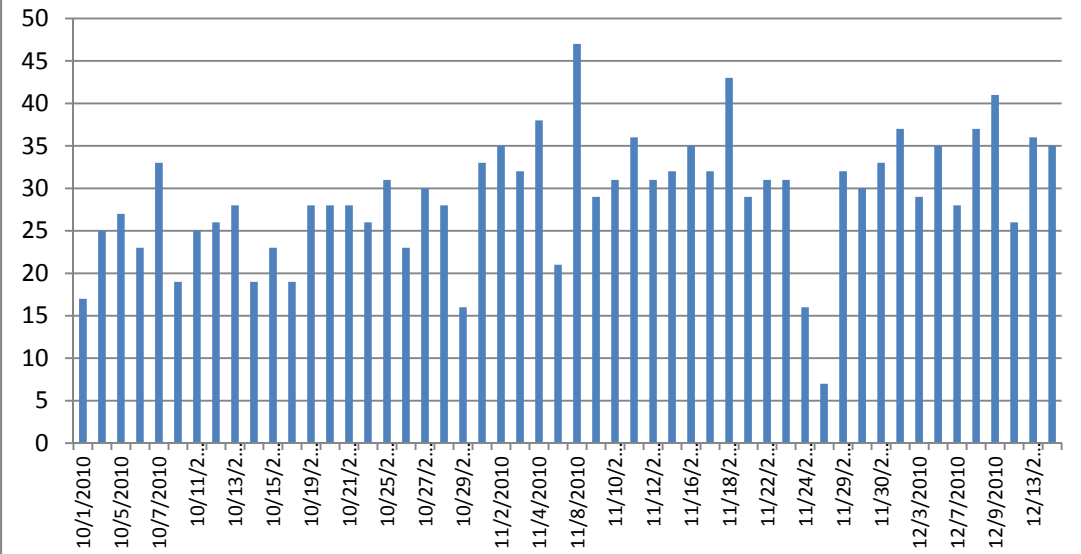
STAFF RECOMMENDATION: Planning staff is currently in discussion with Bishop Ranch to determine their level of interest in paying for expanded service to ease the overcrowding problems on Express Routes serving the Ranch in morning.

Total Boardings - Trend Graphs Showing Trips to Bishop Ranch with High Loads (43 Seats/Bus)

96X – Walnut Creek BART to Bishop Ranch

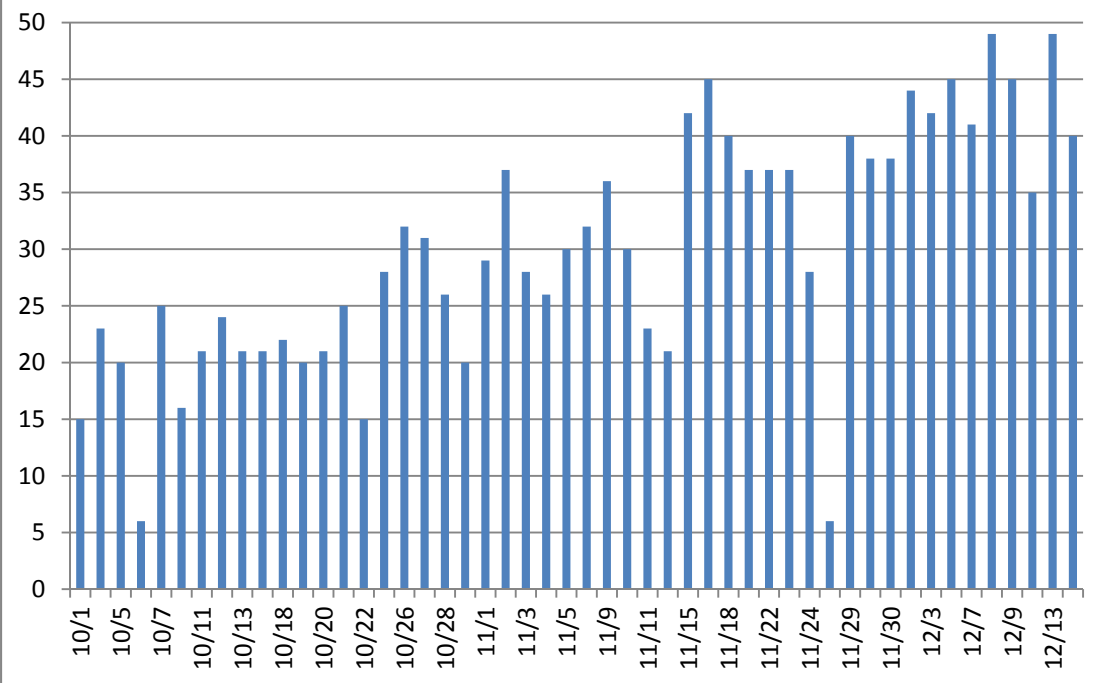


96X SB 7:35 AM



92X – Mitchell Park and Ride to Bishop Ranch and ACE Train

Route 92X South 6:39 AM



To: Operations and Scheduling Committee
From: Anne Muzzini, Director of Planning and Marketing
Reviewed By:

Date: December 28, 2010

SUBJECT: Service to the West Dublin Station

SUMMARY OF ISSUES:

The West Dublin BART station is due to open in February of 2011. Three routes currently terminate at the Dublin station and were considered for service to the West Dublin station;

- Route #97X – Bishop Ranch to Dublin BART
- Route #35 – San Ramon Transit Center to Dublin BART via Dougherty Valley
- Route #36 – San Ramon Transit Center to Dublin BART via San Ramon Valley Blvd, Village Parkway, and Dublin Blvd.

Route #97X – Moving this route from Dublin to West Dublin would benefit westbound BART riders going to Bishop Ranch by shortening their commute. This change would negatively affect bus riders transferring from LAVTA routes and the Delta Express at the Dublin station. Bishop Ranch favors keeping the current route which provides connection to the regional hub. Although the shift to West Dublin would shorten the running time of the route it would not be enough time to provide more trips.

Route #35 – Changes to this route require approval of the Dougherty Valley Advisory Committee and moving it to West Dublin would add running time and therefore would necessitate an increase in headways. In addition, the Dublin BART station is a popular destination for current riders.

Route #36 – Changing the terminus of the route would shorten running time, but not allow for additional trips. Current stops on Dublin Blvd would be eliminated and the ability to transfer to LAVTA would be significantly reduced as very few LAVTA routes will be going to the West Dublin station as compared to the Dublin station.

RECOMMENDATIONS:

Staff recommends that CCCTA service remain at the Dublin BART station.

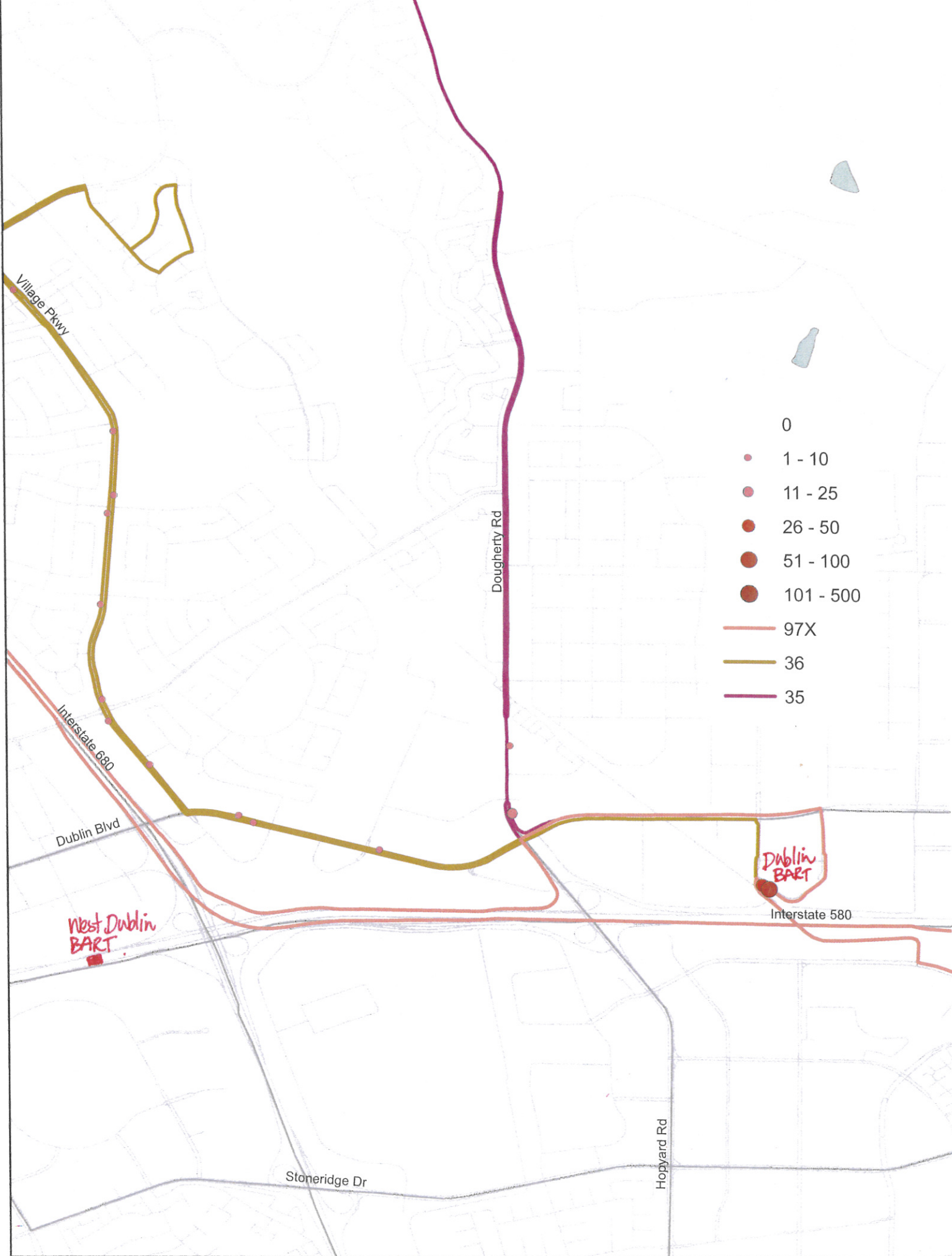
FINANCIAL IMPLICATIONS: None.

OPTIONS:

1. Support staff recommendation
2. Other action as determined by the Committee

ATTACHMENT:

Map of Routes Serving Dublin



- 0
- 1 - 10
- 11 - 25
- 26 - 50
- 51 - 100
- 101 - 500
- 97X
- 36
- 35

West Dublin
BART

Dublin
BART

Village Pkwy

Interstate 680

Dublin Blvd

Stoneridge Dr

Hopyard Rd

Dougherty Rd

Interstate 580

**MONTHLY BOARDINGS
Operations Data Summary**

Fixed Route Boardings		Passengers by Revenue Hrs/Miles				Service Days		Fiscal YTD Comparison Passenger Boardings	
October 2010 - Fixed Route Boardings	289,253	Revenue Hours -	October10	17,608	Weekdays -	October10	21	Fiscal 2011 YTD	1,084,361
Pavilion	336		October09	18,646		October09	22		
Bus Bridge	0	Revenue Miles -	October10	196,275	Saturdays -	October10	5		
Special	0		October09	184,437		October09	5		
					Sundays -	October10	5	Fiscal 2010 YTD	1,075,511
						October09	4		
October 2010 Total Boardings	289,589	Passengers per Mile	1.48		Total Days - 2010	31		YTD Trend	99.2%
October 2009 Total Boardings	316,454	Passengers per Hour	16.45		2009	31		Monthly Trend	108.5%

October 2010 Fixed Route Passenger Total						October 2010 Weekday Average	October 2010 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1	Rossmoor / Shadelands	8,274			8,274	394	15.3
2	Rudgear / Walnut Creek	1,110			1,110	53	6.0
4	Walnut Creek Downtown Shuttle	19,682	2,581	1,921	24,183	937	26.1
5	Creekside / Walnut Creek	1,613			1,613	77	8.3
6	Lafayette / Moraga / Orinda	9,390	679	421	10,489	447	14.7
6L	Orinda / Orinda Village	101			101	5	5.1
7	Shadelands / Pleasant Hill / Walnut Creek	4,507			4,507	215	6.7
9	DVC / Walnut Creek	13,437			13,437	640	15.4
10	Concord / Clayton Rd	21,822			21,822	1,039	26.8
11	Treat Blvd / Oak Grove	6,680			6,680	318	17.9
14	Monument Blvd	15,001			15,001	714	18.1
15	Treat Boulevard	12,016			12,016	572	20.1
16	Alhambra Ave / Monument Blvd	15,574			15,574	742	14.0
17	Olivera/Solano / Salvio / North Concord	6,650			6,650	317	16.6
18	Amtrak / Merello / Pleasant Hill	9,858			9,858	469	15.8
19	Amtrak / Pacheco Blvd / Concord	2,968			2,968	141	10.2
20	DVC / Concord	26,393			26,393	1,257	27.9
21	Walnut Creek / San Ramon Transit Center	13,129			13,129	625	13.8
25	Lafayette / Walnut Creek	1,138			1,138	54	4.7
28	North Concord / Martinez	6,927			6,927	330	10.9
35	Dougherty Valley	8,170			8,170	389	12.0
36	San Ramon / Dublin	5,637			5,637	268	10.1
91X	Concord Commuter Express	878			878	42	11.7
92X	Ace Shuttle Express	3,202			3,202	152	18.4
93X	Kirker Pass Express	3,939			3,939	188	15.1
95X	San Ramon / Danville Express	2,548			2,548	121	12.1
96X	Bishop Ranch Express	8,494			8,494	404	13.1
97X	Bishop Ranch Express	1,624			1,624	77	7.9
98X	Martinez Express	7,567			7,567	360	11.2
250 *	Gael Rail Service	78	116	85	279	9	2.7
301	Rossmoor / John Muir Medical Center		470	340	810		9.8
311	Concord / Oak Grove / Treat Blvd / WC		920	763	1,683		11.1
314	Clayton Rd / Monument Blvd / PH		5,325	3,512	8,837		21.9
315	Concord / Willow Pass / Landana		460	223	683		10.1
316	Alhambra / Merello / Pleasant Hill		1,467	771	2,238		12.8
320	DVC / Concord		1,035	574	1,610		13.1
321	San Ramon / Walnut Creek		1,259	823	2,082		11.9
600's	Select Service	27,102			27,102	1,291	30.6
TOTALS		265,509	14,313	9,432	289,253	12,643	16.4

* Data from Link

** Seasonal Route

MONTHLY BOARDINGS
Operations Data Summary
OCTOBER 2010 PRODUCTIVITY
(sorted by Pass / Rev Hr - descending order)

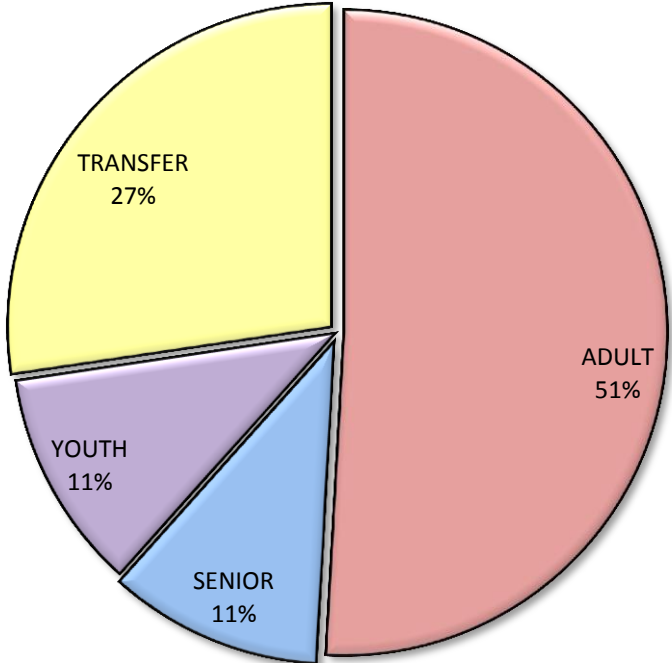
Route	Destination Information	Total	Wkday Avg	Passenger / Rev Hr
600's	Select Service	27,102	1,291	30.6
20	DVC / Concord	26,393	1,257	27.9
4	Walnut Creek Downtown Shuttle	24,183	937	26.1
10	Concord / Clayton Rd	21,822	1,039	26.8
314	Clayton Rd / Monument Blvd / Pleasant Hill	8,837	0	21.9
15	Treat Boulevard	12,016	572	20.1
92X	Ace Shuttle Express	3,202	152	18.4
14	Monument Blvd	15,001	714	18.1
11	Treat Blvd / Oak Grove	6,680	318	17.9
17	Olivera/Solano / Salvio / North Concord	6,650	317	16.6
18	Amtrak / Merello / Pleasant Hill	9,858	469	15.8
9	DVC / Walnut Creek	13,437	640	15.4
1	Rossmoor / Shadelands	8,274	394	15.3
93X	Kirker Pass Express	3,939	188	15.1
6	Lafayette / Moraga / Orinda	10,489	447	14.7
16	Alhambra Ave / Monument Blvd	15,574	742	14.0
21	Walnut Creek / San Ramon Transit Center	13,129	625	13.8
320	DVC / Concord	1,610	0	13.1
96X	Bishop Ranch Express	8,494	404	13.1
316	Alhambra / Merello / Pleasant Hill	2,238	0	12.8
95X	San Ramon / Danville Express	2,548	121	12.1
35	Dougherty Valley	8,170	389	12.0
321	San Ramon / Walnut Creek	2,082	0	11.9
91X	Concord Commuter Express	878	42	11.7
98X	Martinez Express	7,567	360	11.2
311	Concord / Oak Grove / Treat Blvd / Walnut Creek	1,683	0	11.1
28	North Concord / Martinez	6,927	330	10.9
19	Amtrak / Pacheco Blvd / Concord	2,968	141	10.2
315	Concord / Willow Pass / Landana	683	0	10.1
36	San Ramon / Dublin	5,637	268	10.1
301	Rossmoor / John Muir Medical Center	810	0	9.8
5	Creekside / Walnut Creek	1,613	77	8.3
97X	Bishop Ranch Express	1,624	77	7.9
7	Shadelands / Pleasant Hill / Walnut Creek	4,507	215	6.7
2	Rudgear / Walnut Creek	1,110	53	6.0
6L	Orinda / Orinda Village	101	5	5.1
25	Lafayette / Walnut Creek	1,138	54	4.7
250 *	Gael Rail Service	279	9	2.7

NOTE: * Data comes from Link Operators

** These are seasonal routes

**MONTHLY BOARDINGS
Operations Data Summary**

FY 2011 - YTD Demographic Trend



■ ADULT ■ SENIOR ■ YOUTH ■ TRANSFER

ADULT =	Adult Cash / 12 Ride Punch / Commuter Cash / Monthly Pass / Commuter Card / Bart Plus / Ace Train 92X / Bishop Ranch Pass / Chevron 91X / Galaxy 91X / Airport 91X / Free
SENIOR =	Senior Cash / Senior 20 Ride Punch / Senior Bart Transfer
YOUTH =	Youth Cash / Youth 12 Ride Punch / Youth Monthly Pass / St Mary's Pass / JFKU Pass / Promo
TRANSFER =	Bart Transfer / Bus Transfer

YTD TREND

**MONTHLY BOARDINGS
Operations Data Summary**

Fixed Route Boardings		Passengers by Revenue Hrs/Miles		Service Days		Fiscal YTD Comparison	
November 2010 - Fixed Route Boardings	267,216	Revenue Hours - November10	17,088	Weekdays - November10	21	Fiscal 2011 YTD	1,351,576
Pavilion	0	November09	16,924	November09	20		
Bus Bridge	0	Revenue Miles - November10	190,053	Saturdays - November10	4		
Special Event	0	November09	169,133	November09	4		
				Sundays - November10	4	Fiscal 2010 YTD	1,346,978
				November09	5		
November 2010 Total Boardings	267,216	Passengers per Mile	1.41	Total Days - 2010	29	YTD Trend	99.7%
November 2009 Total Boardings	271,467	Passengers per Hour	15.64	2009	29	Monthly Trend	101.6%

November 2010 Fixed Route Passenger Total						November 2010	November 2010
Route	Destination Information	Weekday	Saturday	Sunday	Total	Weekday Average	Passengers per Revenue Hour
1	Rossmoor / Shadelands	7,826			7,826	373	14.5
2	Rudgear / Walnut Creek	1,109			1,109	53	6.0
4	Walnut Creek Downtown Shuttle	20,086	2,166	1,650	23,903	956	26.9
4H **	Walnut Creek Extended Holiday Service	104	49		153	35	6.0
5	Creekside / Walnut Creek	1,650			1,650	79	8.5
6	Lafayette / Moraga / Orinda	8,354	512	356	9,222	398	13.3
6L	Orinda / Orinda Village	53			53	3	2.7
7	Shadelands / Pleasant Hill / Walnut Creek	4,556			4,556	217	6.8
9	DVC / Walnut Creek	12,361			12,361	589	14.2
10	Concord / Clayton Rd	20,375			20,375	970	25.0
11	Treat Blvd / Oak Grove	6,149			6,149	293	16.5
14	Monument Blvd	13,671			13,671	651	16.5
15	Treat Boulevard	10,428			10,428	497	17.4
16	Alhambra Ave / Monument Blvd	14,717			14,717	701	13.2
17	Olivera/Solano / Salvio / North Concord	6,212			6,212	296	15.7
18	Amtrak / Merello / Pleasant Hill	9,618			9,618	458	15.4
19	Amtrak / Pacheco Blvd / Concord	2,703			2,703	129	9.3
20	DVC / Concord	24,979			24,979	1,189	26.4
21	Walnut Creek / San Ramon Transit Center	12,928			12,928	616	13.6
25	Lafayette / Walnut Creek	983			983	47	4.1
28	North Concord / Martinez	6,632			6,632	316	10.5
35	Dougherty Valley	7,412			7,412	353	10.9
36	San Ramon / Dublin	5,466			5,466	260	9.8
91X	Concord Commuter Express	844			844	40	11.2
92X	Ace Shuttle Express	3,596			3,596	171	20.6
93X	Kirker Pass Express	3,683			3,683	175	14.2
95X	San Ramon / Danville Express	3,203			3,203	153	15.1
96X	Bishop Ranch Express	8,924			8,924	425	13.8
97X	Bishop Ranch Express	1,766			1,766	84	8.5
98X	Martinez Express	7,994			7,994	381	11.9
250 *	Gael Rail Service	49	90	75	214	5	2.4
301	Rossmoor / John Muir Medical Center		349	293	642	0	9.7
311	Concord / Oak Grove / Treat Blvd / WC		903	611	1,513	0	12.6
314	Clayton Rd / Monument Blvd / PH		3,918	2,674	6,592	0	20.2
315	Concord / Willow Pass / Landana		225	184	408	0	7.4
316	Alhambra / Merello / Pleasant Hill		1,188	782	1,970	0	14.2
320	DVC / Concord		609	376	986	0	10.0
321	San Ramon / Walnut Creek		1,033	636	1,669	0	11.9
600's	Select Service	20,105			20,105	957	30.6
TOTALS		248,538	11,041	7,637	267,216	11,835	15.6

* Data from Link

** Seasonal Route

MONTHLY BOARDINGS
Operations Data Summary
DECEMBER 2010 PRODUCTIVITY
(sorted by Pass / Rev Hr - descending order)

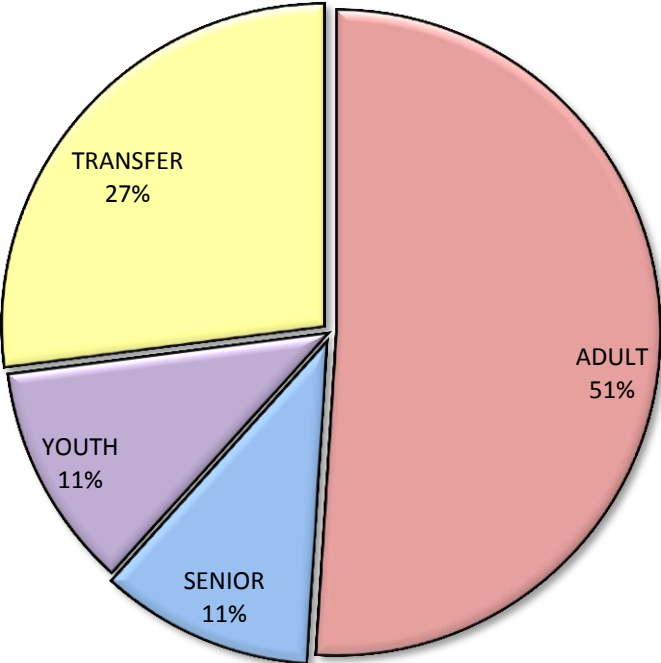
Route	Destination Information	Total	Wkday Avg	Passenger / Rev Hr
4	Walnut Creek Downtown Shuttle	23,903	956	27
20	DVC / Concord	24,979	1,189	26
10	Concord / Clayton Rd	20,375	970	25
92X	Ace Shuttle Express	3,596	171	21
314	Clayton Rd / Monument Blvd / Pleasant Hill	6,592	0	20
15	Treat Boulevard	10,428	497	17
14	Monument Blvd	13,671	651	17
11	Treat Blvd / Oak Grove	6,149	293	16
17	Olivera/Solano / Salvio / North Concord	6,212	296	16
18	Amtrak / Merello / Pleasant Hill	9,618	458	15
95X	San Ramon / Danville Express	3,203	153	15
1	Rossmoor / Shadelands	7,826	373	14
9	DVC / Walnut Creek	12,361	589	14
93X	Kirker Pass Express	3,683	175	14
316	Alhambra / Merello / Pleasant Hill	1,970	0	14
96X	Bishop Ranch Express	8,924	425	14
21	Walnut Creek / San Ramon Transit Center	12,928	616	14
6	Lafayette / Moraga / Orinda	9,222	398	13
16	Alhambra Ave / Monument Blvd	14,717	701	13
311	Concord / Oak Grove / Treat Blvd / Walnut Creek	1,513	0	13
321	San Ramon / Walnut Creek	1,669	0	12
98X	Martinez Express	7,994	381	12
91X	Concord Commuter Express	844	40	11
35	Dougherty Valley	7,412	353	11
28	North Concord / Martinez	6,632	316	10
320	DVC / Concord	986	0	10
36	San Ramon / Dublin	5,466	260	10
301	Rossmoor / John Muir Medical Center	642	0	10
19	Amtrak / Pacheco Blvd / Concord	2,703	129	9
97X	Bishop Ranch Express	1,766	84	9
5	Creekside / Walnut Creek	1,650	79	8
315	Concord / Willow Pass / Landana	408	0	7
7	Shadelands / Pleasant Hill / Walnut Creek	4,556	217	7
2	Rudgear / Walnut Creek	1,109	53	6
4H **	Walnut Creek Extended Holiday Service	153	35	6
25	Lafayette / Walnut Creek	983	47	4
6L	Orinda / Orinda Village	53	3	3
250 *	Gael Rail Service	214	5	2

NOTE: * Data comes from Link Operators

**** These are seasonal routes**

**MONTHLY BOARDINGS
Operations Data Summary**

FY 2011 - YTD Demographic Trend



■ ADULT ■ SENIOR ■ YOUTH ■ TRANSFER

ADULT =	Adult Cash / 12 Ride Punch / Commuter Cash / Monthly Pass / Commuter Card / Bart Plus / Ace Train 92X / Bishop Ranch Pass / Chevron 91X / Galaxy 91X / Airport 91X / Free
SENIOR =	Senior Cash / Senior 20 Ride Punch / Senior Bart Transfer
YOUTH =	Youth Cash / Youth 12 Ride Punch / Youth Monthly Pass / St Mary's Pass / JFKU Pass / Promo
TRANSFER =	Bart Transfer / Bus Transfer

YTD TREND