

MEETING NOTICE & AGENDA

OPERATIONS & SCHEDULING COMMITTEE

District 2 Supervisor Gayle B. Uilkema's Lamorinda Office
3338 Mt. Diablo Boulevard, Lafayette,

The meeting will be called to order on Friday, September 2, 2011 @ 9:00 a.m.

****Revised date: Meeting is on September 9, 2011 at 9:00 a.m.****

The Committee may hear, discuss, deliberate, and/or take action on any item on the agenda.

1. Approval of Agenda Items
2. Public Comment and/or Communication
3. Approval of Summary Minutes of July 8, 2011* *Review/Action*
4. Maintenance - None
5. Planning and Scheduling
 - a. Cal State East Bay Service - Update *Information Only*
 - b. Community Van Program - Update *Information Only*
 - c. Caltrans Grant Resolution *Review/Action*
6. Paratransit and Accessible Services
7. Staff Reports *Information Only*
 - a. Fixed Route Monthly Report – June and July 2011*
 - b. LINK Monthly Report – June and July 2011*
8. Committee Comments *Discussion Only*
9. Future Agenda Items *Discussion Only*
10. Next Scheduled Meeting
11. Adjournment

*Enclosure

2010-2011 O&S Committee

Erling Horn, Lafayette

Rob Schroder, Martinez

Gayle B. Uilkema, Contra Costa County

General Information

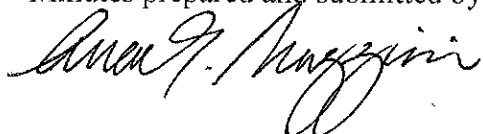
Public Comment: Each person wishing to address the Operations and Scheduling Committee is requested to complete a Speaker Card for submittal to the Committee Chair and/or staff liaison before the meeting convenes or the applicable agenda item is discussed. Persons will be allotted three (3) minutes to speak, which may be extended at the discretion of the Committee Chair. **Accessible Public Meetings:** Upon request, CCCTA will provide written agenda materials in appropriate alternative formats, or disability-related modifications or accommodations, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid/service so that it is received by CCCTA at least 48 hours before the meeting convenes. **Requests should be sent to:** Janet Madrigal, Clerk to the Board – CCCTA - Administration Department, 2477 Arnold Industrial Way, Concord, CA 94520 or madrigal@cccta.org
Shuttle Service: With a 24-hour notice, a CCCTA LINK shuttle can be available at the Lafayette BART station for individuals who wish to attend the Operations and Scheduling Committee Meetings. To arrange for the shuttle, please call Mary Walker at (925) 680-2068 no later than 24 hours prior to the start of the meeting.


SUMMARY MINUTES
OPERATIONS & SCHEDULING (O&S) COMMITTEE
3338 Mt. Diablo Boulevard, Lafayette, CA
Meeting of Friday, July 8, 2011, @ 9:00 a.m.

Directors in Attendance: Director Horn, Director Uilkema, Director Schroder
Staff: Anne Muzzini, Rick Ramacier, Scott Mitchell, Laramie Bowron,
Sharon porter
Call to Order: Meeting called to order at 9:00 a.m. by Director Horn

1. **Approval of Agenda Items:** Agenda was approved.
2. **Public Comment and/or Communication:** Director Uilkema voiced a concern brought to her by a member of the advisory committee that the O&S Committee and the Advisory Committee were scheduled on the same date and time.
3. **Approval of O&S Summary Minutes for June 3, 2011:** Minutes were approved.
4. **Maintenance:** There were no items for action however the Director of Maintenance explained that the reason the number of miles between roadcalls was down was due to a contaminated fuel delivery.
5. **Planning and Scheduling:**
 - a) Cal State East Bay Service Plan: Mr. Bowron described how Cal State East Bay administration had approached staff asking for service options that would get students to and from the East Bay campus for evening classes. The options were reviewed with the Committee and there was support for the staff recommendation to authorize the General Manager to execute an agreement for the provision of a shuttle to and from the BART station using LINK vans on a demonstration basis if Cal State can come up with the funds to offset the cost.
 - b) Local Hazard Mitigation Plan: Mr. Ramacier explained that the Annex to 2010 ABAG Local Hazard Mitigation Plan is a necessary step prior to pursuing federal homeland security funds. The plan identifies capital projects to mitigate the impact of a natural disaster such as upgrading the structural integrity of the facility and developing a mobile emergency operations center. The Committee supported staff recommendation to adopt the plan.
6. **Paratransit and Accessible Services:** There were no items
7. **Staff Reports**
 - a. Fixed Route Reports – May 2011: The reports were reviewed and discussed.
 - b. LINK Monthly Reports – May 2011: The reports were reviewed.
8. **Committee Comments:** None
9. **Future Agenda Items:** Community van project
10. **Next Scheduled Meeting:** The next meeting is scheduled for **August 5th, 2011 at 9:00 a.m.** at 3338 Mt. Diablo Boulevard in Lafayette.
11. **Adjournment:** The meeting was adjourned at 10:00 am

Minutes prepared and submitted by: Anne Muzzini, Director of Planning and Marketing



To: Operations and Scheduling Committee
From: Laramie Bowron, Manager of Planning
Reviewed By: 

Date: September 2, 2011

SUBJECT: Caltrans Planning Grant Resolution

SUMMARY OF ISSUES:

In March 2011 staff responded to a call for projects for a Caltrans planning grant. In August 2011 staff was notified that they had been awarded a grant to complete a Transit Access: Pedestrian, Bike and ADA Improvements Plan.

As a "condition of grant acceptance" CCCTA is required to obtain a local resolution from the Board of Directors by September 30, 2011.

Staff plans on bringing a full project description along with scope of work and timeline to the Operations and Scheduling Committee and Board of Directors next month.

ACTION REQUESTED:

Staff requests and recommends that the O&S Committee recommend the adoption of a resolution authorizing the General Manager to enter into an agreement with Caltrans in order to receive the grant and complete the above project.

ATTACHMENT A: Copy of Draft Resolution

RESOLUTION NO. 2012-007

**Central Contra Costa Transit Authority
Board of Directors**

**Authorizing the General Manager to Enter into Contract
With The California Department of Transportation
as a Condition of Grant Acceptance**

WHEREAS, the County of Contra Costa and the Cities of Clayton, Concord, the Town of Danville, Lafayette, Martinez, the Town of Moraga, Orinda, Pleasant Hill, San Ramon and Walnut Creek (hereinafter "Member Jurisdictions") have formed the Central Contra Costa Transit Authority ("CCCTA"), a joint exercise of powers agency created under California Government Code Section 6500 *et seq.*, for the joint exercise of certain powers to provide coordinated and integrated public transportation services within the area of its Member Jurisdictions; and

WHEREAS, CCCTA applied for and was awarded a grant from the California Department of Transportation to complete the Transit Access: Pedestrian, Bike and ADA Improvements Plan; and

WHEREAS, the California Department of Transportation requires a local resolution stating the title of the person authorized to enter into a contract with the California Department of Transportation as a condition of grant acceptance.

NOW, THEREFORE, BE IT RESOLVED by the Central Contra Costa Transit Authority Board of Directors that the General Manager, or his designee, is authorized or empowered to enter in to a contract with the California Department of Transportation to receive grant funding for the completion of the Transit Access: Pedestrian, Bike and ADA Improvements Plan.

Regularly passed and adopted this 15th day of September 2011 by the following vote.

AYES:

NOES:

ABSTAIN:

ABSENT:

ATTEST: _____
Janet Madrigal, Clerk to the Board

Agenda Item 7.a

TO: O&S Committee

DATE: July 25, 2011

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for June 2011

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	FY 2011		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	271,914		
Average Weekday	11,469	11,852	
Pass/Rev Hour	15.4	15.8	FY11 Goal > 17.0
Missed Trips	0.10%	0.11%	FY11 Goal < 0.25%
Miles between Road Calls	14,570	28,539	FY11 Goal > 18,000

* Based on Standards from updated SRTP

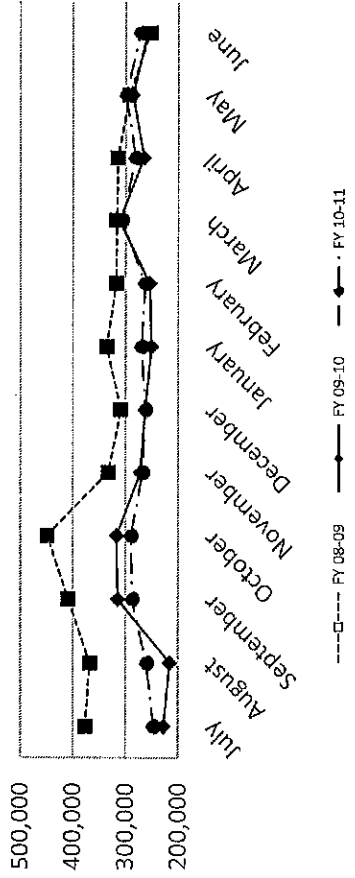
Analysis

Average weekday ridership dropped in June (11,469 passengers) from May (13,095 passengers), which is typical for the summer months. Ridership this year is slightly higher than June of last year (10,797 passengers). Productivity in June also dropped to 15.4 passengers per hour from the May level of 17.1 passengers per hour. The summer schedule began on June 12, 2011 and excludes school trips.

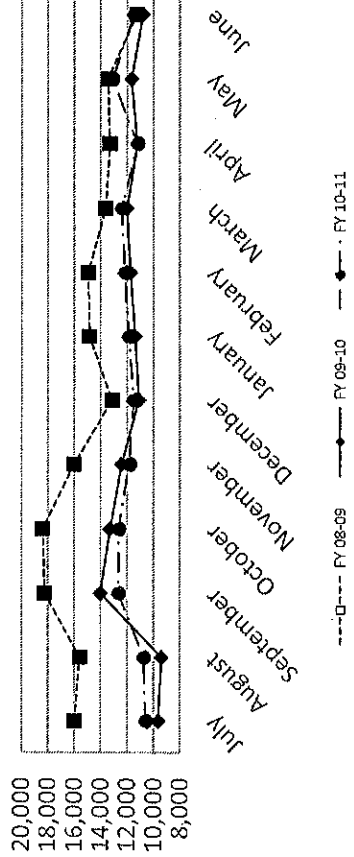
The percentage of missed trips was lower in June (0.10%) as compared to the prior month (May = 0.14%). The YTD average is 0.11% missed trips.

The number of miles between roadcalls was equal to 14,570 miles in June which is lower than the prior month when we experienced 18,064 miles between roadcalls. The year to date average is 28,539 miles between roadcalls.

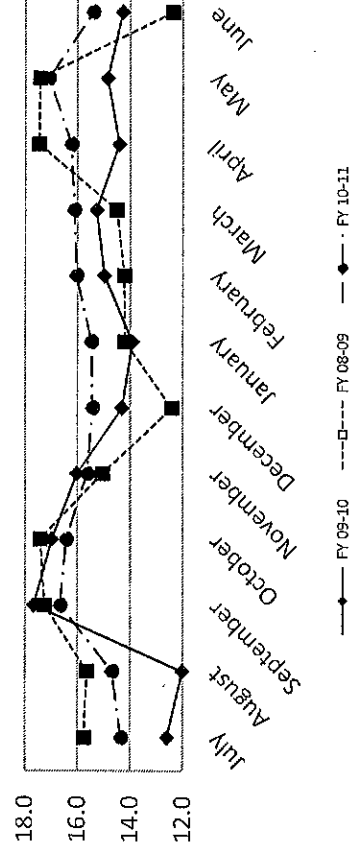
Total Passengers



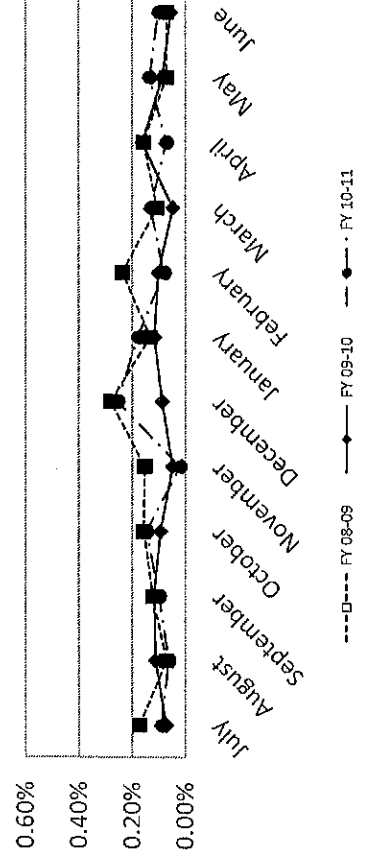
Average Weekday Passengers



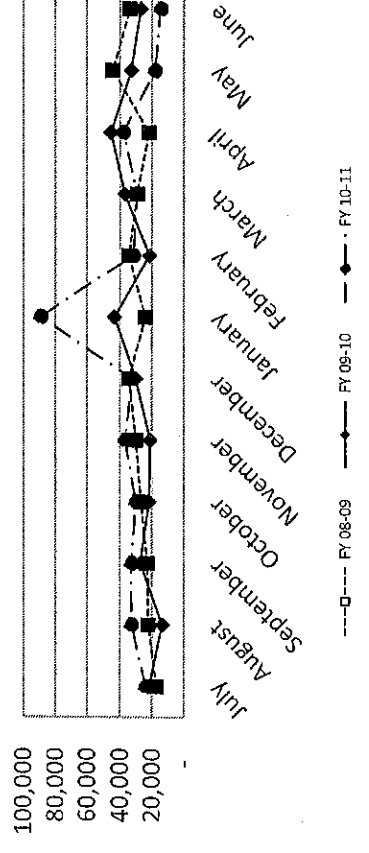
Passengers per Revenue Hour



Missed Trips - % of Trips Scheduled



Miles Between Roadcalls



Route Description Summary

TRANSPORTATION	2010 June	2010 July	2010 August	2010 September	2010 October	2010 November	2010 December	2011 January	2011 February	2011 March	2011 April	2011 May	2011 June	FY10 FISCAL YTD
Number of Buses	131	131	131	131	131	131	131	131	131	131	131	131	131	131
Totals Hub Miles	269,248	239,465	262,880	263,567	271,831	258,784	259,176	267,614	252,745	291,732	266,823	270,960	262,262	3,167,839
Work Days	30	30	31	30	31	29	30	30	28	31	30	30	30	360
Revenue Hours	17,987	17,233	17,560	17,210	17,608	17,088	16,985	17,430	16,410	18,793	17,344	17,485	17,635	208,782
Operator Pay Hours	30,591	30,549	30,929	30,043	32,425	30,939	37,371	31,225	28,159	31,195	30,644	31,483	29,272	374,234
Number of Operators	168	166	166	166	163	162	162	165	165	165	162	166	165	164
Unscheduled Absences	263	350	381	331	469	497	476	411	311	345	296	314	295	4,476
FT Protection	42	31	29	10	74	23	29	45	30	18	20	53	42	404
Worker Comp.	125	119	132	113	164	144	164	115	80	82	84	88	90	1,375
Sick leave	96	200	220	208	231	330	283	251	201	245	192	173	163	2,697
Collision Accidents	8	2	6	3	7	4	8	7	5	8	6	7	5	68
Passenger Accidents	12	8	10	5	6	13	11	3	15	19	10	13	6	119
Total Chargeable Collisions	4	0	1	1	4	1	2	5	3	4	1	1	4	27
Chargeable/100K Miles	1.48	0.00	0.38	0.37	1.47	0.38	0.77	1.86	1.18	1.37	0.37	0.36	1.52	0.85
Number of Trips Scheduled	23,648	22,317	23,711	23,382	23,865	23,014	23,042	23,394	22,200	25,240	23,455	23,455	23,503	280,378
Number of Trips Missed	13	20	15	23	35	5	59	42	18	33	17	32	24	323
Of Trips Scheduled - % Missed	0.05%	0.09%	0.06%	0.10%	0.15%	0.02%	0.26%	0.18%	0.08%	0.13%	0.07%	0.14%	0.10%	0.12%
Of Trips Missed - Mechanical	10	18	7	17	11	2	9	5	14	18	5	15	22	143
On Time Performance %	94%	96%	93%	92%	93%	86%	94%	97%	95%	97%	95%	93%	94%	94%
MAINTENANCE														
A/C Operative - Avg. %	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Lifts Operative - Ave %	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
PM Complete on Schedule	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Road Calls	16	16	14	14	10	10	12	5	10	15	10	19	26	161
Road Calls for Mechanical	10	10	8	8	9	7	8	3	8	10	7	15	18	111
Road Calls for Other	6	6	6	6	1	3	4	2	2	5	3	4	8	50

Miles Between Mechanical Road Calls

Bus Numbers	2010 July	2010 August	2010 September	2010 October	2010 November	2010 December	2011 January	2011 February	2011 March	2011 April	2011 May	2011 June	FY10 FISCAL YTD
100 - 199	12,695	12,687	10,056	10,213	12,430	12,372	12,120	10,658	14,016	11,024	12,606	13,156	131
200 - 299	33,124	33,144	12,334	15,935	26,521	14,141	31,605	31,656	8,026	27,689	29,211	17,089	3,167,839
300 - 399	10,970	39,070	18,851	38,778	36,116	18,990	33,343	8,663	18,262	37,475	16,592	5,601	208,782
400 - 499	26,066	28,085	15,046	33,258	30,574	30,446	30,764	26,112	36,547	33,259	35,114	12,787	374,234
500 - 519	14,551	24,755	25,710	25,160	24,606	50,933	51,424	22,335	53,301	47,902	7,117	16,015	164
900 - 939	31,019	73,059	77,571	25,561	78,204	79,192	89,906	84,529	25,028	43,507	45,641	87,974	4,476
2000 - 2099	17,779	7,719	19,438	17,866	18,114	12,960	12,864	13,372	11,726	13,806	11,722	3,881	404
9800 - 9809	11,198	11,888	12,623	12,844	7,614	7,013	5,588	7,086	7,403	8,654	7,994	9,806	1,375
Fleet Avg.	26,925	32,860	32,946	30,203	36,969	32,397	89,205	31,593	29,173	38,118	18,064	14,570	28,539
Maintenance Pay Hours	4,212	4,343	4,614	4,090	4,064	4,008	4,229	3,673	4,196	4,154	4,067	3,897	49,772
No. Maint. Employees	26	26	26	26	25	25	24	24	25	26	25	24	25
Maint. Emps/100K Miles	10	11	10	10	10	10	9	9	9	10	9	9	1
Unscheduled Absences	3	1	1	4	2	2	2	2	4	5	1	0	2

Bus add - 12/09

Note: Some statistics may not be available (N/A) at this time. These will be brought current in future reports.

Route Description Summary

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings		
May 2011 - Fixed Route Boardings	271,565	Revenue Hours -	June 11	17,635	Weekdays -	June 11	22	Fiscal 2011 YTD	3,304,522
Pavilion	0		June 10	18,008		June 10	22		
Bus Bridge	349	Revenue Miles -	June 11	191,644	Saturdays -	June 11	4	Fiscal 2010 YTD	3,235,722
Special Event	0		June 10	198,960		June 10	4		
					Sundays -	June 11	4		
						June 10	4		
May 2011 Total Boardings	271,914	Passengers per Mile		1.42	Total Days - 2011	30		YTD Trend	97.9%
May 2010 Total Boardings	258,017	Passengers per Hour		15.42	2010	30		Monthly Trend	94.6%

June 2011 Fixed Route Passenger Total						June 2011	June 2011
Route	Destination Information	Weekday	Saturday	Sunday	Total	Weekday Average	Passengers per Revenue Hour
1	Rossmoor / Shadelands	8,636			8,636	393	15.2
2	Rudgear / Walnut Creek	1,228			1,228	56	6.3
4	Walnut Creek Downtown Shuttle	20,847	2,050	1,606	24,503	948	26.5
5	Creekside / Walnut Creek	1,669			1,669	76	8.1
6	Lafayette / Moraga / Orinda	6,687	406	195	7,288	304	10.0
6L	Orinda / Orinda Village	65			65	3	3.1
7	Shadelands / Pleasant Hill / Walnut Creek	5,087			5,087	231	7.2
9	DVC / Walnut Creek	14,473			14,473	658	15.5
10	Concord / Clayton Rd	22,751			22,751	1,034	25.4
11	Treat Blvd / Oak Grove	6,011			6,011	273	15.3
14	Monument Blvd	14,550			14,550	661	16.4
15	Treat Boulevard	10,730			10,730	488	16.9
16	Alhambra Ave / Monument Blvd	18,531			18,531	842	14.5
17	Olivera/Solano / Salvio / North Concord	5,336			5,336	243	12.8
18	Amtrak / Merello / Pleasant Hill	9,187			9,187	418	13.2
19	Amtrak / Pacheco Blvd / Concord	3,216			3,216	146	10.6
20	DVC / Concord	24,376			24,376	1,108	24.8
21	Walnut Creek / San Ramon Transit Center	14,427			14,427	656	14.3
25	Lafayette / Walnut Creek	1,156			1,156	53	4.5
28	North Concord / Martinez	6,639			6,639	302	9.8
35	Dougherty Valley	7,823			7,823	356	10.9
36	San Ramon / Dublin	5,477			5,477	249	9.2
91X	Concord Commuter Express	963			963	44	11.5
92X	Ace Shuttle Express	4,483			4,483	204	24.5
93X	Kirker Pass Express	4,445			4,445	202	16.4
95X	San Ramon / Danville Express	3,905			3,905	177	17.5
96X	Bishop Ranch Express	11,299			11,299	514	16.4
97X	Bishop Ranch Express	2,080			2,080	95	9.6
98X	Martinez Express	7,443			7,443	338	12.8
301	Rossmoor / John Muir Medical Center		330	248	577	0	7.7
311	Concord / Oak Grove / Treat Blvd / WC		872	652	1,525	0	12.6
314	Clayton Rd / Monument Blvd / PH		4,313	3,067	7,380	0	22.6
315	Concord / Willow Pass / Landana		229	175	404	0	7.2
316	Alhambra / Merello / Pleasant Hill		1,147	861	2,008	0	14.3
320	DVC / Concord		885	553	1,438	0	14.3
321	San Ramon / Walnut Creek		951	712	1,663	0	11.7
600's	Select Service	8,792			8,792	400	23.6
TOTALS		252,313	11,183	8,069	271,565	11,469	15.4

JUNE 2011 PRODUCTIVITY

(sorted by Pass / Rev Hr - decending order)

Route	Destination Information	Total	Wkday Avg	Passenger / Rev Hr
4	Walnut Creek Downtown Shuttle	24,503	948	27
10	Concord / Clayton Rd	22,751	1,034	25
20	DVC / Concord	24,376	1,108	25
92X	Ace Shuttle Express	4,483	204	24
600's	Select Service	8,792	400	24
314	Clayton Rd / Monument Blvd / Pleasant Hill	7,380	0	23
95X	San Ramon / Danville Express	3,905	177	18
15	Treat Boulevard	10,730	488	17
93X	Kirker Pass Express	4,445	202	16
96X	Bishop Ranch Express	11,299	514	16
14	Monument Blvd	14,550	661	16
9	DVC / Walnut Creek	14,473	658	16
11	Treat Blvd / Oak Grove	6,011	273	15
1	Rossmoor / Shadelands	8,636	393	15
16	Alhambra Ave / Monument Blvd	18,531	842	14
316	Alhambra / Merello / Pleasant Hill	2,008	0	14
320	DVC / Concord	1,438	0	14
21	Walnut Creek / San Ramon Transit Center	14,427	656	14
18	Amtrak / Merello / Pleasant Hill	9,187	418	13
17	Olivera/Solano / Salvio / North Concord	5,336	243	13
98X	Martinez Express	7,443	338	13
311	Concord / Oak Grove / Treat Blvd / Walnut Creek	1,525	0	13
321	San Ramon / Walnut Creek	1,663	0	12
91X	Concord Commuter Express	963	44	12
35	Dougherty Valley	7,823	356	11
19	Amtrak / Pacheco Blvd / Concord	3,216	146	11
6	Lafayette / Moraga / Orinda	7,288	304	10
28	North Concord / Martinez	6,639	302	10
97X	Bishop Ranch Express	2,080	95	10
36	San Ramon / Dublin	5,477	249	9
5	Creekside / Walnut Creek	1,669	76	8
301	Rossmoor / John Muir Medical Center	577	0	8
7	Shadelands / Pleasant Hill / Walnut Creek	5,087	231	7
315	Concord / Willow Pass / Landana	404	0	7
2	Rudgear / Walnut Creek	1,228	56	6
25	Lafayette / Walnut Creek	1,156	53	5
6L	Orinda / Orinda Village	65	3	3

NOTE: * Data comes from Link Operators

** These are seasonal routes

AVERAGE WEEKDAY BOARDINGS TREND

Route	Destination Information	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11
1	Rossmoor / Shadelands	412	377	385	394	373	381	386	385	376	422	399	393
2	Rudgear / Walnut Creek	67	66	64	53	53	49	77	70	66	67	68	56
4	Walnut Creek Downtown Shuttle	1,017	945	915	937	956	973	879	872	863	920	909	948
4H**	Walnut Creek Extended Holiday Shuttle				35	48							
5	Creekside / Walnut Creek	73	70	74	77	79	76	72	70	75	76	76	76
6	Lafayette / Moraga / Orinda	302	340	458	447	398	381	392	407	416	373	405	304
6L	Orinda / Orinda Village	7	2	3	5	3	2	4	1	3	2	1	3
7	Shadelands / Pleasant Hill / Walnut Creek	237	231	231	215	217	208	229	223	216	220	226	231
9	DVC / Walnut Creek	606	570	652	640	589	567	571	595	625	591	679	658
10	Concord / Clayton Rd	948	947	1,016	1,039	970	940	994	1,005	1,001	1,046	1,112	1,034
11	Treat Blvd / Oak Grove	287	298	332	318	293	285	308	315	340	329	345	273
14	Monument Blvd	699	663	719	714	651	657	678	633	644	644	714	661
15	Treat Boulevard	496	464	594	572	497	486	481	532	563	557	589	488
16	Alhambra Ave / Monument Blvd	652	662	729	742	701	680	690	703	720	738	865	842
17	Olivera/Solano / Salvio / North Concord	263	273	341	317	296	291	287	287	294	275	285	243
18	Amtrak / Merello / Pleasant Hill	404	413	482	469	458	417	411	455	446	450	474	418
19	Amtrak / Pacheco Blvd / Concord	158	140	142	141	129	134	143	146	135	151	161	146
20	DVC / Concord	1,065	1,053	1,279	1,257	1,189	1,108	1,029	1,211	1,215	1,135	1,270	1,108
21	Walnut Creek / San Ramon Transit Center	645	642	648	625	616	616	604	603	620	629	695	656
25	Lafayette / Walnut Creek	40	37	57	54	47	38	55	46	45	49	52	53
28	North Concord / Martinez	283	283	306	330	316	274	304	332	332	287	324	302
35	Dougherty Valley	356	321	383	389	353	352	372	372	380	384	401	356
36	San Ramon / Dublin	237	246	256	268	260	257	259	257	255	262	263	249
91X	Concord Commuter Express	43	47	40	42	40	41	39	41	37	43	43	44
92X	Ace Shuttle Express	148	158	148	152	171	161	190	186	193	184	186	204
93X	Kirker Pass Express	175	174	185	188	175	194	181	184	224	223	217	202
95X	San Ramon / Danville Express	110	113	120	121	153	153	174	169	197	182	185	177
96X	Bishop Ranch Express	425	395	394	404	425	453	492	488	503	495	495	514
97X	Bishop Ranch Express	70	78	75	77	84	83	94	91	108	102	114	95
98X	Martinez Express	358	354	385	360	381	362	318	329	342	352	360	338
250*	St Mary's College Gael Rail Shuttle		7	9	9	5	7	7	6	7	8	9	
600's	Select Service	38	398	1,242	1,291	957	848	1,144	1,150	1,148	1,087	1,180	400
TOTALS		10,622	10,763	12,658	12,643	11,835	11,516	11,860	12,160	12,387	12,279	13,095	11,469

NOTE: * Data comes from Link Operators ** These are seasonal routes

AVERAGE WEEKEND BOARDINGS TREND

Route	Destination Information	Jul-10		Aug-10		Sep-10		Oct-10		Nov-10		Dec-10		Jan-11		Feb-11		Mar-11		Apr-11		May-11		Jun-11		
		5 Days	4 Days	4 Days	4 Days	5 Days	4 Days	4 Days	5 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days
SATURDAY																										
4	Walnut Creek Downtown Shuttle	683	610	540	516	542	574	571	533	473	600	540	513													
4H **	Walnut Creek Extended Holiday Shuttle				12	61																				
6	Lafayette / Moraga / Orinda	67	88	167	136	128	66	120	128	154	145	136	101													
250 *	St Mary's College Gael Rail Shuttle	0	8	36	23	8	22	24	22	14	13															
301	Rossmoor / John Muir Medical Center	90	78	112	94	87	59	91	79	81	97	79	82													
311	Concord / Oak Grove / Treat Blvd / WC	191	206	221	184	226	208	201	191	182	218	236	218													
314	Clayton Rd / Monument Blvd / PH	1,040	1,021	1,062	1,065	979	935	957	1,003	942	1,142	1,145	1,078													
315	Concord / Willow Pass / Landana	82	74	70	92	56	53	73	82	82	93	79	57													
316	Alhambra / Merello / Pleasant Hill	291	289	300	293	297	275	309	293	279	332	349	287													
320	DVC / Concord	206	234	249	207	152	113	164	209	193	224	237	221													
321	San Ramon / Walnut Creek	272	269	284	252	258	230	283	250	260	278	272	238													
TOTALS		2,922	2,878	3,040	2,863	2,760	2,582	2,791	2,793	2,667	3,142	3,087	2,796													

Route	Destination Information	Jul-10		Aug-10		Sep-10		Oct-10		Nov-10		Dec-10		Jan-11		Feb-11		Mar-11		Apr-11		May-11		Jun-11		
		4 Days	5 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	4 Days	
SUNDAY																										
4	Walnut Creek Downtown Shuttle	420	469	457	384	413	350	394	483	356	341	422	402													
6	Lafayette / Moraga / Orinda	36	61	103	84	89	52	76	91	69	87	96	49													
250 *	St Mary's College Gael Rail Shuttle		10	18	17	19	5	11	17	7	8	7														
301	Rossmoor / John Muir Medical Center	56	68	87	68	73	66	35	73	58	58	63	62													
311	Concord / Oak Grove / Treat Blvd / WC	172	159	161	153	153	152	132	153	141	131	169	163													
314	Clayton Rd / Monument Blvd / PH	772	743	748	702	668	695	687	766	633	763	807	767													
315	Concord / Willow Pass / Landana	54	54	50	45	46	32	58	68	46	67	55	44													
316	Alhambra / Merello / Pleasant Hill	172	192	227	154	195	177	203	212	202	197	265	215													
320	DVC / Concord	91	134	122	115	94	114	125	142	128	142	148	138													
321	San Ramon / Walnut Creek	143	182	186	165	159	177	159	184	164	176	205	178													
TOTALS		1,917	2,072	2,158	1,886	1,909	1,817	1,879	2,190	1,805	1,971	2,237	2,017													

NOTE: * Data comes from Link Operators ** These are seasonal routes

Route Description Summary

Route #	Description
1	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave, BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center, N Wiget Ln, Shadelands Office Park
2	Rudgear Rd, Stewart Ave, Trotter Wy, Dapplegray Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, N & S California Blvd, BART Walnut Creek
4	BART Walnut Creek, N California Blvd, Locust St, Mt Diablo Blvd, Broadway Plaza, S Main St, Pringle Ave
4H	Walnut Creek Extended Holiday Service (November 27 thru December 31)
5	BART Walnut Creek, Riviera Ave, Parkside Dr, N Civic Dr, N Broadway, Lincoln Ave, Mt Pisgah St, S Main St, Creekside Dr
6	BART Orinda, Moraga Wy, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
6L	BART Orinda, Orinda Wy
7	BART Pleasant Hill, Treat Blvd, Bancroft Rd, Ygnacio Valley Rd, Shadelands Office Park, Marchbanks, BART Walnut Creek, Riviera Ave, Buena Vista, Geary Rd
9	DVC, Contra Costa Blvd, Ellinwood Wy, JFK University, Gregory Ln, Cleaveland Rd, Boyd Rd, W Hookston Rd, Patterson Blvd, Oak Park Blvd, Coggins Dr, BART Pleasant Hill, N Main St, N California Blvd, BART Walnut Creek
10	BART Concord, Clayton Rd, Center St, Marsh Creek Rd
11	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
14	BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
15	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd, Treat Blvd, BART Pleasant Hill, Oak Rd, N Civic Dr, Ygnacio Valley Rd, BART Walnut Creek
16	BART Concord, Oak St, Galindo St, Monument Blvd, Crescent Plaza, Cleaveland Rd, Gregory Ln, Pleasant Hill Rd, Alhambra Ave, Berrellesa St, Escobar St, Court St, Martinez Amtrak
17	BART Concord, Grant St, East St, Solano Wy, Olivera Rd, Port Chicago Highway, BART North Concord
18	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Pleasant Hill Rd, Taylor Blvd, Morello Ave, Viking Dr, Contra Costa Blvd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Morello, Pacheco Blvd, Martinez Amtrak
19	BART Concord, Galindo St, Concord Ave, Bisso Ln, Stanwell Dr, John Glenn Dr, Galaxy Wy, Diamond Blvd, Contra Costa Blvd, Pacheco Blvd, Martinez Amtrak
20	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Sun Valley Blvd, Golf Club Rd, DVC
21	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Danville Park & Ride, Camino Ramon, Fostoria Wy, San Ramon Transit Center
25	BART Lafayette, Mt Diablo Blvd, Highway 24, Highway 680, BART Walnut Creek
28	BART North Concord, Port Chicago Highway, Bates Ave, Commercial Cir, Pike Ln, Arnold Industrial Wy, Marsh Dr, Contra Costa Blvd, Chilpancingo Pkwy, Old Quarry Rd, DVC, Highway 680, Highway 4, Center Ave, VA Clinic, Howe Rd, Pacheco Blvd, Martinez Amtrak
35	BART Dublin, Dublin Blvd, Dougherty Rd, Bollinger Canyon Rd, E Branch Pkwy, Windemere Pkwy, Sunset Dr, Bishop Dr, Executive Pkwy, San Ramon Transit Center
36	BART Dublin, Dublin Blvd, Village Pkwy, Alcosta Blvd, Fircrest Ln, San Ramon Valley Blvd, Tareyton Ave, Bollinger Canyon Rd, Crow Canyon Rd, Executive Pkwy, San Ramon Transit Center
91X	BART Concord, Galindo St, Concord Ave, John Glenn Dr, Galaxy Wy, Chevron, Diamond Blvd, Willow Pass Rd, Gateway Blvd, Clayton Rd, Oak St
92X	Shadelands Office Park, Ygnacio Valley Rd, Highway 680, Danville Park & Ride, Crow Canyon Rd, Bishop Ranch 15, San Ramon Transit Center, Camino Ramon, ATT, Sunset Dr, Chevron, Ace Train Station Pleasanton
93X	BART Walnut Creek, Ygnacio Valley Rd, Shadelands Office Park, Oak Grove Rd, Kirker Pass Rode, Railroad Ave, Buchanan Rd, Somersville Rd, Fairview Dr, Delta Fair Blvd, Highway 4, Hillcrest Park & Ride
95X	BART Walnut Creek, Highway 680, Crow Canyon Pl, Fostoria Wy, Camino Ramon, San Ramon Transit Center
96X	BART Walnut Creek, Highway 680, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
97X	BART Dublin, Highway 680, Highway 580, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
98X	BART Walnut Creek, N Main St, Highway 680, Sun Valley Blvd, Contra Costa Blvd, Concord Ave, Diamond Blvd., Highway 680, Highway 4, Alhambra Ave, Berrellesa St, Escobar St, Court St, Martinez Amtrak
250	St Mary's College, St Marys Rd, Moraga Rd, Mt Diablo Blvd, BART Lafayette

Route Description Summary

Route #	Description
301	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave, BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center
311	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
314	Ayers Rd, Concord Blvd, Kirker Pass Rd, Clayton Rd, BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Crescent Plaza, Cleaveland Rd, Gregory Ln, Contra Costa Blvd, DVC
315	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd
316	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Contra Costa Blvd, Golf Club Rd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Pacheco Blvd, Morrelo Ave, Martinez Amtrak, Berrellesa St, Alhambra Ave
320	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Diamond Blvd, Concord Ave, Chilpancingo Pkwy, Old Quarry Rd, DVC
321	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Camino Ramon, Fostoria Wy, San Ramon Transit Center- Shops at BR.
601	N Civic Dr, Parkside Dr, Riveria Ave, BART Walnut Creek, Trinity Ave, Oakland Blvd, Boulevard Wy, Tice Valley Blvd, Meadow Rd, Castle Hill Rd, Danville Blvd, Hillgrade Ave., Crest Ave, Rossmoor Shopping Center
602	Walnut Blvd, Oro Valley Cir, Mountain View Blvd, Rudgear Rd, Stewart Ave, Trotter Wy, Dapplegray Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, N & S California Blvd, BART Walnut Creek
603	Camino Pablo, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
605	N Civic Dr, N Broadway, Lincoln Ave, Mt Pisgah St, Newell Ave, Lilac Dr, S Main St, Creekside Dr
606	BART Orinda, Orinda Wy, Miner Rd, Honey Hill Rd, Via Las Cruces, Saint Stephens Dr, Orinda Woods Dr, Moraga Wy, Ivy Dr, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
607	BART Pleasant Hill, Treat Blvd, Bancroft Rd, Ygnacio Valley Rd, Oak Grove Rd, Walnut Ave
608	VA Clinic, Center Ave, Pacheco Blvd, Contra Costa Blvd, Chilpancingo Pkwy, Old Quarry Rd, DVC
609	BART Walnut Creek, Ygnacio Valley Rd, Marchbanks Dr, Walnut Ave
610	BART Concord, Clayton Rd, Ayers Rd, Concord Blvd, Kirkwood Dr, Oakhurst Dr, Center St, Marsh Creek Rd, Mountaire Pkwy, Mountaire Cir
611	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, Bancroft Rd, Minert Rd
612	BART Concord, Clayton Rd, Ayers Rd, Concord Blvd, Kirker Pass Rd, Washington Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr, Michigan Blvd
613	Minert Rd, Oak Grove Rd, Monument Blvd, Detroit Ave, Laguna St, Oak St, BART Concord
614	BART Concord, Clayton Rd, Michigan Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr
615	Concord Blvd, Landana Dr., Willow Pass Rd., Parkside Dr., Salvio St., East St., clayton Rd., Oakland Ave., Mount Diablo St., BART Concord
616	Treat Blvd, Bancroft Rd, Minert Rd, Oak Grove Rd, Monument Blvd, San Miguel Rd, Galindo St, Oak St, BART Concord
619	Minert Rd, Oak Grove Rd, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
622	Pine Valley Rd, Broadmoor Dr, Montevideo Dr, Alcosta Blvd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara
623	Danville Blvd, Stone Valley Rd, Green Valley Rd, Diablo Rd, Hartz Ave, San Ramon Valley Blvd, Sycamore Valley Rd, Camino Tassajara, Tassajara Ranch Rd, Crow Canyon Rd, Anabel Ln
625	Rossmoor Shopping Center, Tice Valley Blvd, Olympic Blvd, Pleasant Hill Rd, Acalanes Ave, Stanley Blvd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
626	St Mary's College, St Marys Rd, Rohrer Dr, Moraga Rd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
627	BART North Concord, Port Chicago Highway, Bates Ave, Mason Cir
635	Bollinger Canyon Rd, Dougherty Rd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara, Lusitano St, Charbray St
636	San Ramon Transit Center, Executive Pkwy, Crow Canyon Rd, Bollinger Canyon Rd, San Ramon Valley Blvd, Broadmoor Dr, Alcosta Blvd, Fircrest Ln, Village Pkwy, Dublin Blvd, BART Dublin

Agenda Item 7.a

TO: O&S Committee

DATE: August 23, 2011

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for July 2011

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

Title	FY 2012		Annual Goal
	Current Month	YTD Avg	
Total Passengers	238,590		
Average Weekday	10,625	10,625	
Pass/Rev Hour	15.0	15.0	FY11 Goal > 17.0
Missed Trips	0.06%	0.06%	FY11 Goal < 0.25%
Miles between Road Calls	46,361	29,307	FY11 Goal > 18,000

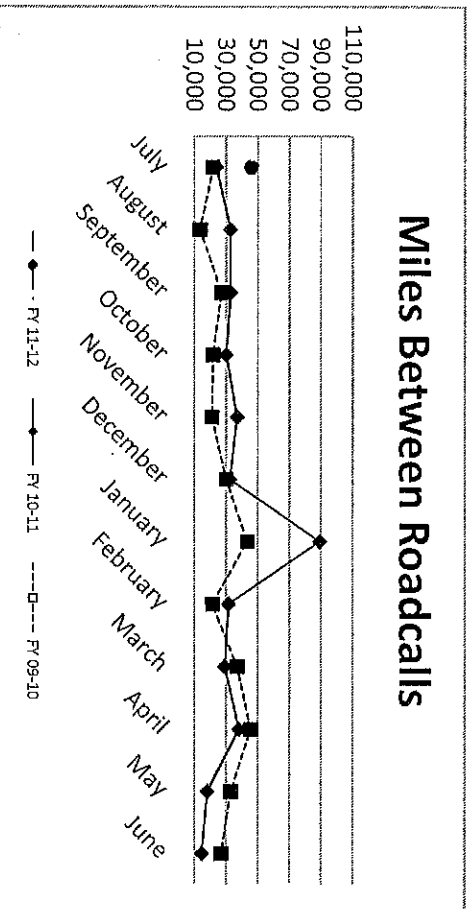
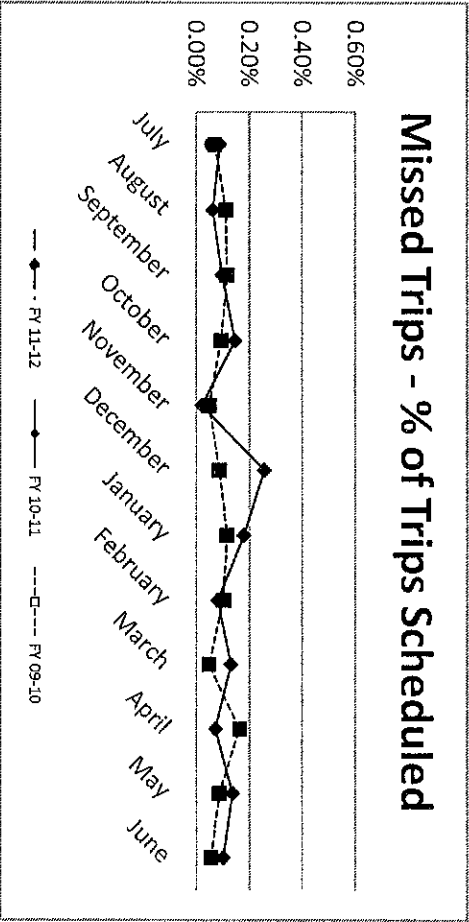
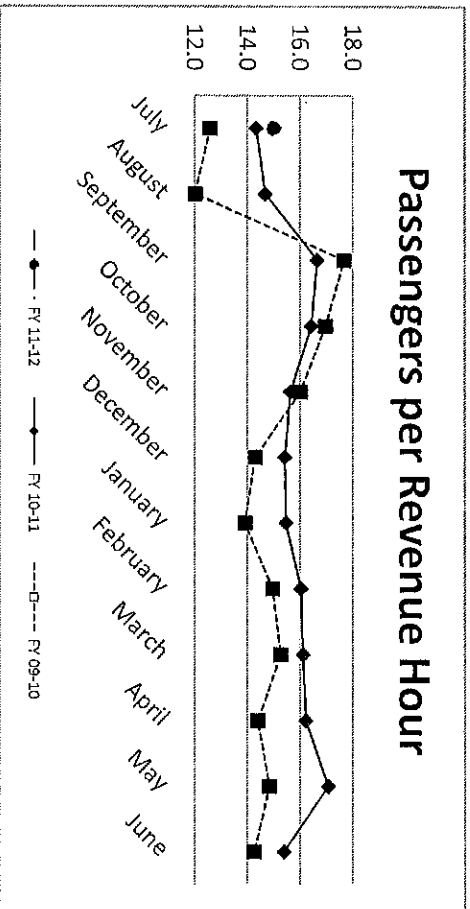
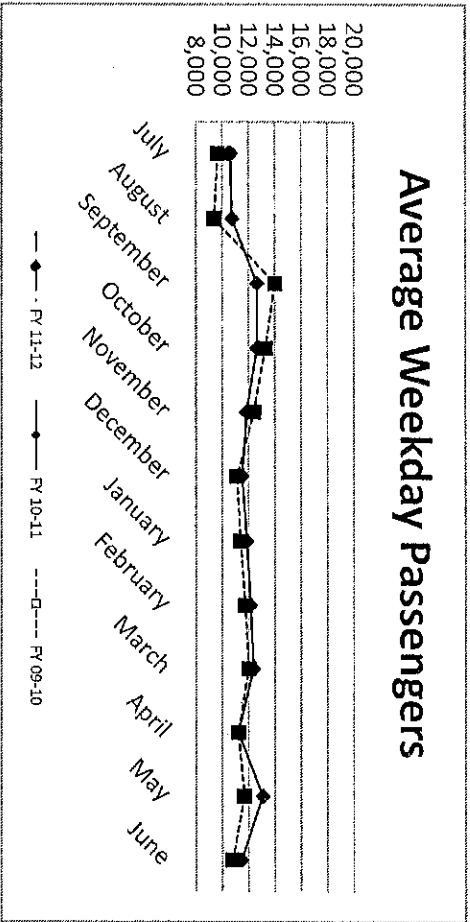
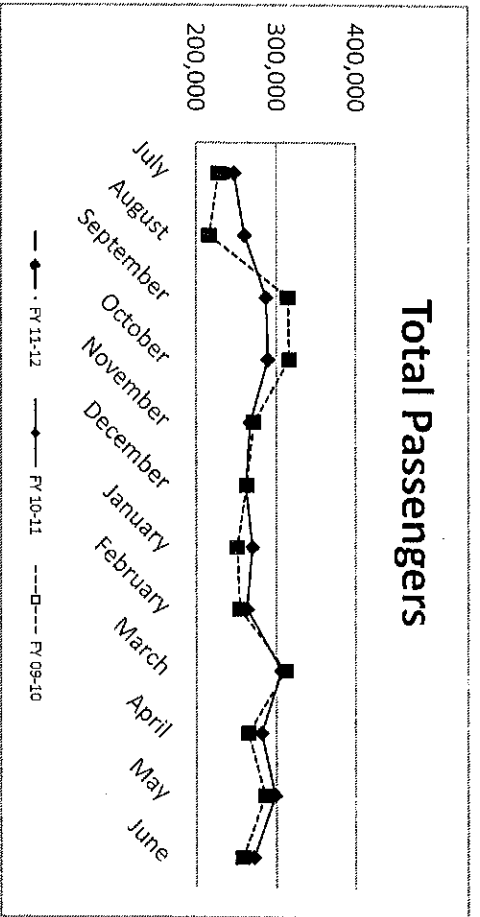
* Based on Standards from updated S RTP

Analysis

Average weekday ridership dropped in July (10,625 passengers) from June (11,469 passengers), which is typical for the summer months. Ridership this year is slightly higher than July of last year (10,622 passengers). Productivity in July was equal to 15.0 passengers per hour from the June level of 15.4 passengers per hour. The summer schedule began on June 12, 2011 and excludes school trips.

The percentage of missed trips was lower in July (0.06%) as compared to the prior month (June = 0.10%). The YTD average is 0.11% missed trips.

The number of miles between roadcalls was equal to 46,361 miles in July which is higher than the prior month when we experienced 14,570 miles between roadcalls. The year to date average is 29,307 miles between roadcalls.



Route Description Summary

TRANSPORTATION		2010 July	2010 August	2010 September	2010 October	2010 November	2010 December	2011 January	2011 February	2011 March	2011 April	2011 May	2011 June	2011 July	FY10 FISCAL YTD
Number of Buses		131	131	131	131	131	131	131	131	131	131	131	131	121	130
Totals Hub Miles		239,465	262,880	263,567	271,831	258,784	259,176	267,614	252,745	291,732	266,823	270,960	262,262	231,807	3,399,646
Work Days		30	31	30	31	29	30	30	28	31	30	30	30	30	390
Revenue Hours		17,233	17,560	17,210	17,608	17,088	16,985	17,430	16,410	18,793	17,244	17,485	17,635	15,865	224,647
Operator Pay Hours		30,549	30,929	30,043	32,425	30,939	37,371	31,225	28,159	31,195	30,644	31,483	29,272	30,344	404,578
Number of Operators		166	166	166	163	162	162	165	165	165	162	166	165	165	164
Unscheduled Absences		350	381	331	469	497	476	411	311	345	296	314	295	428	4,904
FT Protection		31	29	10	74	23	29	45	30	18	20	53	42	60	464
Worker Comp.		119	132	113	164	144	164	115	80	82	84	88	90	61	1,436
Sick Leave		200	220	208	231	330	283	251	201	245	192	173	163	307	3,004
Collision Accidents		2	6	3	7	4	8	7	5	8	6	7	5	6	74
Passenger Accidents		8	10	5	6	13	11	3	15	19	10	13	6	15	134
Total Chargeable Collisions		0	1	1	4	1	2	5	3	4	1	1	4	2	29
Chargeable/100K Miles		0.00	0.38	0.37	1.47	0.38	0.77	1.86	1.18	1.37	0.37	0.36	1.52	0.86	0.85
Number of Trips Scheduled		22,317	23,711	23,382	23,865	23,014	23,042	23,394	22,200	25,240	23,455	23,455	23,503	21,500	302,078
Number of Trips Missed		20	15	23	35	5	59	42	18	33	17	32	24	13	336
Of Trips Scheduled - % Missed		0.09%	0.06%	0.10%	0.15%	0.02%	0.26%	0.18%	0.08%	0.13%	0.07%	0.14%	0.10%	0.06%	0.11%
Of Trips Missed - Mechanical		18	7	17	11	2	9	5	14	18	5	15	22	8	151
On Time Performance %		96%	93%	92%	93%	86%	94%	97%	95%	97%	95%	93%	94%	93%	94%
MAINTENANCE															
A/C Operative - Avg %		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Lifts Operative - Avg %		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
PM Complete on Schedule		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Road Calls		16	14	14	10	10	12	5	10	15	10	19	26	7	168
Road Calls for Mechanical		10	8	8	9	7	8	3	8	10	10	15	18	5	116
Road Calls for Other		6	6	6	1	3	4	2	2	5	3	4	8	2	52
Miles Between Mechanical Road Calls															
Bus Numbers															
100 - 199		12,695	12,687	10,056	10,213	12,430	12,372	12,120	10,658	14,016	11,024	12,606	13,156	10,504	
200 - 299		33,124	33,144	12,334	15,935	26,521	14,141	31,605	31,656	8,026	27,689	29,211	17,089	30,673	
300 - 399		10,970	39,070	18,851	38,778	36,116	18,990	33,343	8,663	18,262	37,475	16,592	5,601	31,636	
400 - 499		26,066	28,085	15,046	33,258	30,574	30,446	30,764	26,112	36,547	33,259	35,114	12,787	25,113	
500 - 519		14,551	24,755	25,710	25,160	24,606	50,933	51,424	22,335	53,301	47,902	7,117	16,015	42,248	
900 - 939		31,019	73,059	77,571	25,561	78,204	79,192	89,906	84,529	25,028	43,507	45,641	87,974	77,156	
2000 - 2099		17,779	7,719	19,438	17,866	18,114	12,960	12,864	13,372	11,726	13,806	11,722	3,881	14,477	
9800 - 9809		11,198	11,888	12,623	12,844	7,614	7,013	5,588	7,086	7,403	8,634	7,994	9,806		
Fleet Avg.		23,947	32,860	32,946	30,203	36,969	32,397	89,205	31,593	29,173	38,118	18,064	14,570	46,361	29,307
Maintenance Pay Hours		4,343	4,614	4,090	4,437	4,064	4,008	4,229	3,673	4,196	4,154	4,067	3,897	3,976	53,747
No. Maint. Employees		26	26	26	25	25	25	24	24	25	26	25	24	25	25
Maint. Emps/100K Miles		11	10	10	9	10	10	9	9	9	10	9	9	11	1
Unscheduled Absences		1	1	4	0	2	2	2	2	4	5	1	0	1	2
<i>Out of Service July 2011</i>															

Note: Some statistics may not be available (n/a) at this time. These will be brought current in future reports.

Route Description Summary

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings	
July 2011 - Fixed Route Boardings	238,590	Revenue Hours -	July 11	15,865	Weekdays - July 11	20	Fiscal 2012 YTD	238,590
Pavilion	0		July 10	17,233	July 10	21		
Bus Bridge	0	Revenue Miles -	July 11	177,298	Saturdays - July 11	5	Fiscal 2011 YTD	247,315
Special Event	0		July 10	184,072	July 10	5		
					Sundays - July 11	5		
					July 10	4		
July 2011 Total Boardings	238,590	Passengers per Mile	1.35		Total Days - 2011	30	YTD Trend	103.5%
July 2010 Total Boardings	247,315	Passengers per Hour	15.04		2010	30	Monthly Trend	103.5%

July 2011 Fixed Route Passenger Total						July 2011 Weekday Average	July 2011 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1	Rossmoor / Shadelands	7,855			7,855	393	15.3
2	Rudgear / Walnut Creek	1,245			1,245	62	7.1
4	Walnut Creek Downtown Shuttle	19,867	2,839	2,080	24,786	993	27.9
5	Creekside / Walnut Creek	1,453			1,453	73	7.9
6	Lafayette / Moraga / Orinda	6,166	465	316	6,947	308	9.9
7	Shadelands / Pleasant Hill / Walnut Creek	4,669			4,669	233	7.3
9	DVC / Walnut Creek	11,784			11,784	589	14.2
10	Concord / Clayton Rd	18,956			18,956	948	24.5
11	Treat Blvd / Oak Grove	5,071			5,071	254	14.3
14	Monument Blvd	13,225			13,225	661	16.8
15	Treat Boulevard	9,245			9,245	462	16.0
16	Alhambra Ave / Monument Blvd	14,894			14,894	745	14.3
17	Olivera/Solano / Salvio / North Concord	4,958			4,958	248	13.4
18	Amtrak / Merello / Pleasant Hill	8,049			8,049	402	12.9
19	Amtrak / Pacheco Blvd / Concord	3,061			3,061	153	11.1
20	DVC / Concord	20,739			20,739	1,037	23.0
21	Walnut Creek / San Ramon Transit Center	11,967			11,967	598	13.2
25	Lafayette / Walnut Creek	1,087			1,087	54	4.7
28	North Concord / Martinez	5,421			5,421	271	9.0
35	Dougherty Valley	6,825			6,825	341	10.5
36	San Ramon / Dublin	4,886			4,886	244	9.2
91X	Concord Commuter Express	854			854	43	11.0
92X	Ace Shuttle Express	3,612			3,612	181	21.8
93X	Kirker Pass Express	3,569			3,569	178	14.7
95X	San Ramon / Danville Express	3,385			3,385	169	16.8
96X	Bishop Ranch Express	10,050			10,050	502	15.7
97X	Bishop Ranch Express	2,206			2,206	110	11.1
98X	Martinez Express	6,585			6,585	329	12.5
301	Rossmoor / John Muir Medical Center		559	296	855	0	9.5
311	Concord / Oak Grove / Treat Blvd / WC		1,145	903	2,048	0	13.6
314	Clayton Rd / Monument Blvd / PH		5,696	3,849	9,545	0	23.5
315	Concord / Willow Pass / Landana		390	398	788	0	11.7
316	Alhambra / Merello / Pleasant Hill		1,653	1,134	2,786	0	16.0
320	DVC / Concord		1,386	705	2,091	0	16.3
321	San Ramon / Walnut Creek		1,337	934	2,271	0	13.0
600's	Select Service	823			823	41	16.2
TOTALS		212,506	15,471	10,613	238,590	10,625	15.0

* Data from Link

** Seasonal Route

Route Description Summary

JULY 2011 PRODUCTIVITY

(sorted by Pass / Rev Hr - decending order)

Route	Destination Information	Total	Wkday Avg	Passenger / Rev Hr
4	Walnut Creek Downtown Shuttle	24,786	993	28
10	Concord / Clayton Rd	18,956	948	24
314	Clayton Rd / Monument Blvd / Pleasant Hill	9,545	0	23
20	DVC / Concord	20,739	1,037	23
92X	Ace Shuttle Express	3,612	181	22
95X	San Ramon / Danville Express	3,385	169	17
14	Monument Blvd	13,225	661	17
320	DVC / Concord	2,091	0	16
600's	Select Service	823	41	16
316	Alhambra / Merello / Pleasant Hill	2,786	0	16
15	Treat Boulevard	9,245	462	16
96X	Bishop Ranch Express	10,050	502	16
1	Rossmoor / Shadelands	7,855	393	15
93X	Kirker Pass Express	3,569	178	15
16	Alhambra Ave / Monument Blvd	14,894	745	14
11	Treat Blvd / Oak Grove	5,071	254	14
9	DVC / Walnut Creek	11,784	589	14
311	Concord / Oak Grove / Treat Blvd / Walnut Creek	2,048	0	14
17	Olivera/Solano / Salvio / North Concord	4,958	248	13
21	Walnut Creek / San Ramon Transit Center	11,967	598	13
321	San Ramon / Walnut Creek	2,271	0	13
18	Amtrak / Merello / Pleasant Hill	8,049	402	13
98X	Martinez Express	6,585	329	12
315	Concord / Willow Pass / Landana	788	0	12
97X	Bishop Ranch Express	2,206	110	11
19	Amtrak / Pacheco Blvd / Concord	3,061	153	11
91X	Concord Commuter Express	854	43	11
35	Dougherty Valley	6,825	341	11
6	Lafayette / Moraga / Orinda / Orinda Village	6,947	308	10
301	Rossmoor / John Muir Medical Center	855	0	10
36	San Ramon / Dublin	4,886	244	9
28	North Concord / Martinez	5,421	271	9
5	Creekside / Walnut Creek	1,453	73	8
7	Shadelands / Pleasant Hill / Walnut Creek	4,669	233	7
2	Rudgear / Walnut Creek	1,245	62	7
25	Lafayette / Walnut Creek	1,087	54	5

NOTE: * Data comes from Link Operators

** These are seasonal routes

AVERAGE WEEKDAY BOARDINGS TREND

Route	Destination Information	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11
1	Rossmoor / Shadelands	377	385	394	373	381	386	385	376	422	399	393	393
2	Rudgear / Walnut Creek	66	64	53	53	49	77	70	66	67	68	56	62
4	Walnut Creek Downtown Shuttle	945	915	937	956	973	879	872	863	920	909	948	993
4H **	Walnut Creek Extended Holiday Shuttle				35	48							
5	Creekside / Walnut Creek	70	74	77	79	76	72	70	75	76	76	76	73
6	Lafayette / Moraga / Orinda	342	461	452	400	383	396	408	418	375	406	307	308
7	Shadelands / Pleasant Hill / Walnut Creek	231	231	215	217	208	229	223	216	220	226	231	233
9	DVC / Walnut Creek	570	652	640	589	567	571	595	625	591	679	658	589
10	Concord / Clayton Rd	947	1,016	1,039	970	940	994	1,005	1,001	1,046	1,112	1,034	948
11	Treat Blvd / Oak Grove	298	332	318	293	285	308	315	340	329	345	273	254
14	Monument Blvd	663	719	714	651	657	678	633	644	644	714	661	661
15	Treat Boulevard	464	594	572	497	486	481	532	563	557	589	488	462
16	Alhambra Ave / Monument Blvd	662	729	742	701	680	690	703	720	738	865	842	745
17	Olivera/Solano / Salvio / North Concord	273	341	317	296	291	287	287	294	275	285	243	248
18	Aurtrak / Merello / Pleasant Hill	413	482	469	458	417	411	455	446	450	474	418	402
19	Aurtrak / Pacheco Blvd / Concord	140	142	141	129	134	143	146	135	151	161	146	153
20	DVC / Concord	1,053	1,279	1,257	1,189	1,108	1,029	1,211	1,215	1,135	1,270	1,108	1,037
21	Walnut Creek / San Ramon Transit Center	642	648	625	616	616	604	603	620	629	695	656	598
25	Lafayette / Walnut Creek	37	57	54	47	38	55	46	45	49	52	53	54
28	North Concord / Martinez	283	306	330	316	274	304	332	332	287	324	302	271
35	Dougherty Valley	321	383	389	353	352	372	372	380	384	401	356	341
36	San Ramon / Dublin	246	256	268	260	257	259	257	255	262	263	249	244
91X	Concord Commuter Express	47	40	42	40	41	39	41	37	43	43	44	43
92X	Ace Shuttle Express	158	148	152	171	161	190	186	195	184	186	204	181
93X	Kirkner Pass Express	174	185	188	175	194	181	184	224	223	217	202	178
95X	San Ramon / Danville Express	113	120	121	153	153	174	169	197	182	185	177	169
96X	Bishop Ranch Express	395	394	404	425	453	492	488	503	495	495	514	502
97X	Bishop Ranch Express	78	75	77	84	83	94	91	108	102	114	95	110
98X	Martinez Express	354	385	360	381	362	318	329	342	352	360	338	329
250 *	St Mary's College Gael Rail Shuttle	7	9	9	5	7	7	6	7	8	9		
260 *	Cal State East Bay / Concord Bart												
600's	Select Service	398	1,242	1,291	957	848	1,144	1,150	1,148	1,087	1,180	400	41
TOTALS		10,763	12,658	12,643	11,835	11,516	11,860	12,160	12,387	12,279	13,095	11,469	10,625

NOTE: * Data comes from Link Operators

** These are seasonal routes

Routes 4H & 250 are hidden when not in service (UNHIDE lines when routes are in service)

AVERAGE WEEKEND BOARDINGS TREND

Route	Destination Information	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12
		4 Days	4 Days	5 Days	4 Days	5 Days	4 Days	4 Days	4 Days	4 Days	5 Days	4 Days	4 Days
4	Walnut Creek Downtown Shuttle	610	540	516	542	574	571	533	473	600	540	513	568
4H **	Walnut Creek Extended Holiday Shuttle				12	61							0
6	Lafayette / Moraga / Orinda	88	167	136	128	66	120	128	154	145	136	101	93
250 *	St Mary's College Gael Rail Shuttle	8	36	23	23	8	22	24	22	14	13		0
301	Rossmoor / John Muir Medical Center	78	112	94	87	59	91	79	81	97	79	82	112
310	Concord Bart / Clayton Rd / Kirker Pass												0
311	Concord / Oak Grove / Treat Blvd / WC	206	221	184	226	208	201	191	182	218	236	218	229
314	Clayton Rd / Monument Blvd / PH	1,021	1,062	1,065	979	935	957	1,003	942	1,142	1,145	1,078	1,139
315	Concord / Willow Pass / Landana	74	70	92	56	53	73	82	82	93	79	57	78
316	Alhambra / Merello / Pleasant Hill	289	300	293	297	275	309	293	279	332	349	287	331
320	DVC / Concord	234	249	207	152	113	164	209	193	224	237	221	277
321	San Ramon / Walnut Creek	269	284	252	258	230	283	250	260	278	272	238	267
TOTALS		2,878	3,040	2,863	2,760	2,582	2,791	2,793	2,667	3,142	3,087	2,796	3,094

Route	Destination Information	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-12
		5 Days	4 Days	5 Days	4 Days	4 Days	5 Days	4 Days	4 Days	4 Days	4 Days	5 Days	4 Days
4	Walnut Creek Downtown Shuttle	469	457	384	413	350	394	483	356	341	422	402	416
6	Lafayette / Moraga / Orinda	61	103	84	89	52	76	91	69	87	96	49	63
250 *	St Mary's College Gael Rail Shuttle	10	18	17	19	5	11	17	7	8	7		0
301	Rossmoor / John Muir Medical Center	68	87	68	73	66	35	73	58	58	63	62	59
310	Concord Bart / Clayton Rd / Kirker Pass												0
311	Concord / Oak Grove / Treat Blvd / WC	159	161	153	153	152	132	153	141	131	169	163	181
314	Clayton Rd / Monument Blvd / PH	743	748	702	668	695	687	766	633	763	807	767	770
315	Concord / Willow Pass / Landana	54	50	45	46	32	58	68	46	67	55	44	80
316	Alhambra / Merello / Pleasant Hill	192	227	154	195	177	203	212	202	197	265	215	227
320	DVC / Concord	134	122	115	94	114	125	142	128	142	148	138	141
321	San Ramon / Walnut Creek	182	186	165	159	177	159	184	164	176	205	178	187
TOTALS		2,072	2,158	1,886	1,909	1,817	1,879	2,190	1,805	1,971	2,237	2,017	2,123

NOTE: * Data comes from Link Operators

** These are seasonal routes

Route Description Summary

Route #	Description
1	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave, BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center, N Wiget Ln, Shadelands Office Park
2	Rudgear Rd, Stewart Ave, Trotter Wy, Dapplegray Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, N & S California Blvd, BART Walnut Creek
4	BART Walnut Creek, N California Blvd, Locust St, Mt Diablo Blvd, Broadway Plaza, S Main St, Pringle Ave
4H	Walnut Creek Extended Holiday Service (November 27 thru December 31)
5	BART Walnut Creek, Riviera Ave, Parkside Dr, N Civic Dr, N Broadway, Lincoln Ave, Mt Pisgah St, S Main St, Creekside Dr
6	BART Orinda, Orinda Village, Orinda Wy, Moraga Wy, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
7	BART Pleasant Hill, Treat Blvd, Bancroft Rd, Ygnacio Valley Rd, Shadelands Office Park, Marchbanks, BART Walnut Creek, Riviera Ave, Buena Vista, Geary Rd
9	DVC, Contra Costa Blvd, Ellinwood Wy, JFK University, Gregory Ln, Cleaveland Rd, Boyd Rd, W Hookston Rd, Patterson Blvd, Oak Park Blvd, Coggins Dr, BART Pleasant Hill, N Main St, N California Blvd, BART Walnut Creek
10	BART Concord, Clayton Rd, Center St, Marsh Creek Rd
11	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
14	BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
15	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd, Treat Blvd, BART Pleasant Hill, Oak Rd, N Civic Dr, Ygnacio Valley Rd, BART Walnut Creek
16	BART Concord, Oak St, Galindo St, Monument Blvd, Crescent Plaza, Cleaveland Rd, Gregory Ln, Pleasant Hill Rd, Alhambra Ave, Berrellesa St, Escobar St, Court St, Martinez Amtrak
17	BART Concord, Grant St, East St, Solano Wy, Olivera Rd, Port Chicago Highway, BART North Concord
18	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Pleasant Hill Rd, Taylor Blvd, Morello Ave, Viking Dr, Contra Costa Blvd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Morello, Pacheco Blvd, Martinez Amtrak
19	BART Concord, Galindo St, Concord Ave, Bisso Ln, Stanwell Dr, John Glenn Dr, Galaxy Wy, Diamond Blvd, Contra Costa Blvd, Pacheco Blvd, Martinez Amtrak
20	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Sun Valley Blvd, Golf Club Rd, DVC
21	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Danville Park & Ride, Camino Ramon, Fostoria Wy, San Ramon Transit Center
25	BART Lafayette, Mt Diablo Blvd, Highway 24, Highway 680, BART Walnut Creek
28	BART North Concord, Port Chicago Highway, Bates Ave, Commercial Cir, Pike Ln, Arnold Industrial Wy, Marsh Dr, Contra Costa Blvd, Chilpancingo Pkwy, Old Quarry Rd, DVC, Highway 680, Highway 4, Center Ave, VA Clinic, Howe Rd, Pacheco Blvd, Martinez Amtrak
35	BART Dublin, Dublin Blvd, Dougherty Rd, Bollinger Canyon Rd, E Branch Pkwy, Windemere Pkwy, Sunset Dr, Bishop Dr, Executive Pkwy, San Ramon Transit Center
36	BART Dublin, Dublin Blvd, Village Pkwy, Alcosta Blvd, Fircrest Ln, San Ramon Valley Blvd, Tareyton Ave, Bollinger Canyon Rd, Crow Canyon Rd, Executive Pkwy, San Ramon Transit Center
91X	BART Concord, Galindo St, Concord Ave, John Glenn Dr, Galaxy Wy, Chevron, Diamond Blvd, Willow Pass Rd, Gateway Blvd, Clayton Rd, Oak St
92X	Shadelands Office Park, Ygnacio Valley Rd, Highway 680, Danville Park & Ride, Crow Canyon Rd, Bishop Ranch 15, San Ramon Transit Center, Camino Ramon, ATT, Sunset Dr, Chevron, Ace Train Station Pleasanton
93X	BART Walnut Creek, Ygnacio Valley Rd, Shadelands Office Park, Oak Grove Rd, Kirker Pass Rode, Railroad Ave, Buchanan Rd, Somersville Rd, Fairview Dr, Delta Fair Blvd, Highway 4, Hillcrest Park & Ride
95X	BART Walnut Creek, Highway 680, Crow Canyon Pl, Fostoria Wy, Camino Ramon, San Ramon Transit Center
96X	BART Walnut Creek, Highway 680, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
97X	BART Dublin, Highway 680, Highway 580, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
98X	BART Walnut Creek, N Main St, Highway 680, Sun Valley Blvd, Contra Costa Blvd, Concord Ave, Diamond Blvd., Highway 680, Highway 4, Alhambra Ave, Berrellesa St, Escobar St, Court St, Martinez Amtrak
250	St Mary's College, St Marys Rd, Moraga Rd, Mt Diablo Blvd, BART Lafayette

Route Description Summary

Route #	Description
260	Cal State, East Bay, Concord Bart
301	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave , BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center
310	Concord Bart, Clayton Rd, Kirker Pass
311	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
314	Ayers Rd, Concord Blvd, Kirker Pass Rd, Clayton Rd, BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Crescent Plaza, Cleaveland Rd, Gregory Ln, Contra Costa Blvd, DVC
315	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd
316	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Contra Costa Blvd, Golf Club Rd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Pacheco Blvd, Morrelo Ave, Martinez Amtrak, Berrellesa St, Alhambra Ave
320	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Diamond Blvd, Concord Ave, Chilpancinco Pkwy, Old Quarry Rd, DVC
321	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Camino Ramon, Fostoria Wy, San Ramon Transit Center- Shops at BR.
601	N Civic Dr, Parkside Dr, Riveria Ave, BART Walnut Creek, Trinity Ave, Oakland Blvd, Boulevard Wy, Tice Valley Blvd, Meadow Rd, Castle Hill Rd, Danville Blvd, Hillgrade Ave., Crest Ave, Rossmoor Shopping Center
602	Walnut Blvd, Oro Valley Cir, Mountain View Blvd, Rudgear Rd, Stewart Ave, Trotter Wy, Dapplegray Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, N & S California Blvd, BART Walnut Creek
603	Camino Pablo, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
605	N Civic Dr, N Broadway, Lincoln Ave, Mt Pisgah St, Newell Ave, Lilac Dr, S Main St, Creekside Dr
606	BART Orinda, Orinda Wy, Miner Rd, Honey Hill Rd, Via Las Cruces, Saint Stephens Dr, Orinda Woods Dr, Moraga Wy, Ivy Dr, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
608	VA Clinic, Center Ave, Pacheco Blvd, Contra Costa Blvd, Chilpancinco Pkwy, Old Quarry Rd, DVC
609	BART Walnut Creek, Ygnacio Valley Rd, Marchbanks Dr, Walnut Ave
610	BART Concord, Clayton Rd, Ayers Rd, Concord Blvd, Kirkwood Dr, Oakhurst Dr, Center St, Marsh Creek Rd, Mountaire Pkwy, Mountaire Cir
611	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, Bancroft Rd, Minert Rd
612	BART Concord, Clayton Rd, Ayers Rd, Concord Blvd, Kirker Pass Rd, Washington Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr, Michigan Blvd
613	Minert Rd, Oak Grove Rd, Monument Blvd, Detroit Ave, Laguna St, Oak St, BART Concord
614	BART Concord, Clayton Rd, Michigan Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr
615	Concord Blvd, Landana Dr., Willow Pass Rd., Parkside Dr., Salvio St., East St., clayton Rd., Oakland Ave., Mount Diablo St., BART Concord
616	Treat Blvd, Bancroft Rd, Minert Rd, Oak Grove Rd, Monument Blvd, San Miguel Rd, Galindo St, Oak St, BART Concord
619	Minert Rd, Oak Grove Rd, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
622	Pine Valley Rd, Broadmoor Dr, Montevideo Dr, Alcosta Blvd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara
623	Danville Blvd, Stone Valley Rd, Green Valley Rd, Diablo Rd, Hartz Ave, San Ramon Valley Blvd, Sycamore Valley Rd, Camino Tassajara, Tassajara Ranch Rd, Crow Canyon Rd, Anabel Ln
625	Rossmoor Shopping Center, Tice Valley Blvd, Olympic Blvd, Pleasant Hill Rd, Acalanes Ave, Stanley Blvd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
626	St Mary's College, St Marys Rd, Rohrer Dr, Moraga Rd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
627	BART North Concord, Port Chicago Highway, Bates Ave, Mason Cir
635	Bollinger Canyon Rd, Dougherty Rd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara, Lusitano St, Charbray St
636	San Ramon Transit Center, Executive Pkwy, Crow Canyon Rd, Bollinger Canyon Rd, San Ramon Valley Blvd, Broadmoor Dr, Alcosta Blvd, Fircrest Ln, Village Pkwy, Dublin Blvd, BART Dublin

**CCCTA LINK
MONTHLY OPERATING SUMMARY
JUNE FY10/11**

SUMMARY	JUNE FY09/10	JUNE FY 10/11	YTD FY09/10	YTD FY10/11
1 TOTAL CLIENTS	13,129	13,377	155,932	152,364
2 TOTAL ATTENDANTS	1,438	1,105	14,457	12,548
3 TOTAL COMPANIONS	78	102	1,928	910
4 TOTAL PASSENGERS	14,645	14,584	172,317	166,022
5 TOTAL SERVICE DAYS	30	30	360	60
6 VEHICLE REVENUE HOURS	7,179	6,735	84,105	80,999
7 VEHICLE SERVICE HOURS	8,587	8,354	101,576	99,177
8 VEHICLE NON REV HOURS	1,408	1,620	19,959	18,381
9 VEHICLE SERVICE MILES	135,804	128,682	1,642,771	1,563,952
10 VEHICLE REVENUE MILES	115,490	109,977	1,359,674	1,295,954
11 VEHICLE NON REV MILES	23,981	22,717	286,764	271,811
12 PASS. PER REVENUE HOUR	2.04	2.17	2.05	2.05
13 CLIENT PER REVENUE HOUR	1.83	1.99	1.85	1.88
14 PASS. PER SERVICE HOUR	1.71	1.75	1.70	1.67
15 PASS. PER SERVICE MILE	0.11	0.11	0.10	0.11
16 PASS. PER REVENUE MILE	0.13	0.13	0.13	0.13
17 TOTAL TRANSFER TRIPS	1,143	932	14,529	11,324
18 SAME DAY TRIPS	229	227	1,650	2,538
19 SUBSCRIPTION TRIPS	8,705	8,967	69,598	94,634
20 DEMAND	4,300	4,320	32,348	44,912
21 FAREBOX REVENUE	\$14,256.00	\$14,828.50	\$186,954.63	\$173,145.50
22 PREPAID CLIENTS	\$22,961.50	\$11,328.50	\$276,362.28	\$298,361.50
23 COLLECTED BILLING	\$16,484.00	\$13,828.00	\$129,234.00	\$89,319.00
24 TOTAL REVENUE COLLECTED	\$53,701.50	\$39,985.00	\$592,550.91	\$560,826.00
25 CHARGEABLE ACCIDENTS	1	0	11	2
26 SERVICE COMPLAINTS	0	2	7	3
27 SERVICE COMMENDATIONS	0	0	14	2
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	3	2	36	33
30 DRIVER TURNOVER	0.0	0.0	13.3	2.1
31 SCHEDULE ADHERENCE	94%	96%	96%	95%
32 WHEELCHAIR BOARDING'S	3,739	3,512	44,554	39,469
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	8,816	9,870	N/A	N/A
35 UNDUPLICATED CLIENTS	1,124	1,089	N/A	N/A
36 NO-SHOWS	88	69	590	783
37 CANCELS	2,068	2,148	23,694	22,580
38 AVG. TRIP LENGTH (MILES)	9.3	8.8	9.5	9.4
39 AVG. SM BUSES IN SERVICE	5	5	5	5
40 AVG. BUSES IN SERVICE	48	48	48	48
41 TOTAL FUEL/GALLONS	18,251	18,377	227,692	215,789
42 FLEET M.P.G.	7.6	7.0	7.2	7.2
43 DRIVER ROAD CHECK	124	17	729	442
44 RIDER SURVEY'S	5	8	39	117
45 AMB LIFT BOARDINGS	8,437	9,053	24,925	35,376

**CCCTA LINK
MONTHLY OPERATING SUMMARY
JULY FY11/12**

SUMMARY	JULY FY 10/11	JULY FY 11/12	YTD FY 10/11	YTD FY 11/12
1 TOTAL CLIENTS	12,331	11,853	12,331	11,853
2 TOTAL ATTENDANTS	1,149	976	1,149	976
3 TOTAL COMPANIONS	62	65	62	65
4 TOTAL PASSENGERS	13,542	12,894	13,542	12,894
5 TOTAL SERVICE DAYS	31	31	31	31
6 VEHICLE REVENUE HOURS	6,898	6,258	6,898	6,258
7 VEHICLE SERVICE HOURS	8,357	7,619	8,357	7,619
8 VEHICLE NON REV HOURS	1,458.50	1,361	1,458.50	1,361
9 VEHICLE SERVICE MILES	132,279	118,199	132,279	118,199
10 VEHICLE REVENUE MILES	105,577	96,972	105,577	96,972
11 VEHICLE NON REV MILES	23,997	21,227	23,997	21,227
12 PASS. PER REVENUE HOUR	1.96	2.06	1.96	2.06
13 CLIENT PER REVENUE HOUR	1.79	1.89	1.79	1.89
14 PASS. PER SERVICE HOUR	1.62	1.69	1.62	1.69
15 PASS. PER SERVICE MILE	0.10	0.11	0.10	0.11
16 PASS. PER REVENUE MILE	0.13	0.13	0.13	0.13
17 TOTAL TRANSFER TRIPS	1,066	837	1,066	837
18 SAME DAY TRIPS	245	219	245	219
19 SUBSCRIPTION TRIPS	8,072	7,820	8,072	7,820
20 DEMAND	4,124	3,957	4,124	3,957
21 FAREBOX REVENUE	\$13,793.50	\$13,316.00	\$13,793.50	\$13,316.00
22 PREPAID CLIENTS	\$24,930.00	\$12,241.75	\$24,930.00	\$12,241.75
23 COLLECTED BILLING	\$1,492.00	\$44,816.00	\$1,492.00	\$44,816.00
24 TOTAL REVENUE COLLECTED	\$40,215.50	\$70,373.75	\$40,215.50	\$70,373.75
25 CHARGEABLE ACCIDENTS	0	0	0	0
26 SERVICE COMPLAINTS	0	2	0	2
27 SERVICE COMMENDATIONS	0	1	0	1
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	5	2	5	2
30 DRIVER TURNOVER	2.90	0.0	2.90	0.0
31 SCHEDULE ADHERENCE	94.2%	96%	94.2%	96%
32 WHEELCHAIR BOARDING'S	3,316	3,178	3,316	3,178
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	8,694	9,272	8,694	9,272
35 UNDUPLICATED CLIENTS	1,057	1,037	1,057	1,037
36 NO-SHOWS	111	52	111	52
37 CANCELS	2,061	2,096	2,061	2,096
38 AVG. TRIP LENGTH (MILES)	9.8	9.2	9.8	9.2
39 AVG. SM BUSES IN SERVICE	5	8	5	8
40 AVG. BUSES IN SERVICE	48	55	48	55
41 TOTAL FUEL/GALLONS	19,116.2	18,045	19,116.2	18,045
42 FLEET M.P.G.	6.9	6.6	6.9	6.6
43 DRIVER ROAD CHECK	59	5	59	5
44 RIDER SURVEY'S	4	0	4	0
45 AMB LIFT BOARDINGS	0	0	0	0