

**CCCTA LINK
MONTHLY OPERATING SUMMARY
JULY FY12/13**

SUMMARY	JULY FY 11/12	JULY FY 12/13	YTD FY 11/12	YTD FY 12/13
1 TOTAL CLIENTS	11,853	11,634	11,853	11,634
2 TOTAL ATTENDANTS	976	785	976	785
3 TOTAL COMPANIONS	65	89	65	89
4 TOTAL PASSENGERS	12,894	12,508	12,894	12,508
5 TOTAL SERVICE DAYS	30	30	30	30
6 VEHICLE REVENUE HOURS	6,258	6,522	6,258	6,522
7 VEHICLE SERVICE HOURS	7,619	7,973	7,619	7,973
8 VEHICLE NON REV HOURS	1,361	1,451	1,361	1,451
9 VEHICLE SERVICE MILES	118,199	119,712	118,199	119,712
10 VEHICLE REVENUE MILES	96,972	97,621	96,972	97,621
11 VEHICLE NON REV MILES	21,227	22,091	21,227	22,091
12 PASS. PER REVENUE HOUR	2	2	2	2
13 CLIENT PER REVENUE HOUR	2	2	2	2
14 PASS. PER SERVICE HOUR	2	2	2	2
15 PASS. PER SERVICE MILE	0	0	0	0
16 PASS. PER REVENUE MILE	0	0	0	0
17 TOTAL TRANSFER TRIPS	837	972	837	972
18 SAME DAY TRIPS	219	183	219	183
19 SUBSCRIPTION TRIPS	7,820	6,647	7,820	6,647
20 DEMAND	3,957	5,006	3,957	5,006
21 FAREBOX REVENUE	13,316	12,963	13,316	12,963
22 PREPAID CLIENTS	12,242	11,746	12,242	11,746
23 COLLECTED BILLING	44,816	41,342	44,816	41,342
24 TOTAL REVENUE COLLECTED	70,374	66,051	70,374	66,051
25 CHARGEABLE ACCIDENTS	-	-	-	-
26 SERVICE COMPLAINTS	2	-	2	-
27 SERVICE COMMENDATIONS	1	-	1	-
28 SERVICE DENIALS	-	-	-	-
29 ROAD CALLS	2	1	2	1
30 DRIVER TURNOVER	3	-	-	-
31 SCHEDULE ADHERENCE	1	1	1	1
32 WHEELCHAIR BOARDING'S	3,276	3,244	3,276	3,244
33 W/C LIFT AVAILABILITY	1	1	1	1
34 REGISTERED CLIENTS	1,037	963	NA	NA
35 UNDUPLICATED CLIENTS	9,272	6,253	NA	NA
36 NO-SHOWS	52	40	52	40
37 CANCELS	2,096	1,869	2,096	1,869
38 AVG. TRIP LENGTH (MILES)	9	10	9	10
39 AVG. SM BUSES IN SERVICE	8	8	8	8
40 AVG. BUSES IN SERVICE	55	55	55	55
41 TOTAL FUEL/GALLONS	18,045	16,330	18,045	16,330
42 FLEET M.P.G.	7	7	7	7