

**CCCTA LINK
MONTHLY OPERATING SUMMARY
AUGUST FY 12/13**

SUMMARY	AUGUST FY 11/12	AUGUST FY 12/13	YTD FY 11/12	YTD FY 12/13
1 TOTAL CLIENTS	13,610	12,454	25,463	24,088
2 TOTAL ATTENDANTS	1,033	921	2,009	1,706
3 TOTAL COMPANIONS	104	68	169	157
4 TOTAL PASSENGERS	14,747	13,443	27,641	25,951
5 TOTAL SERVICE DAYS	31	31	61	61
6 VEHICLE REVENUE HOURS	7,079	7,001	13,337	13,523
7 VEHICLE SERVICE HOURS	8,653	8,631	16,272	16,604
8 VEHICLE NON REV HOURS	1,574	1,630	2,935	3,081
9 VEHICLE SERVICE MILES	136,447	123,719	254,646	243,431
10 VEHICLE REVENUE MILES	112,852	100,851	209,824	198,472
11 VEHICLE NON REV MILES	23,595	22,868	44,822	44,959
12 PASS. PER REVENUE HOUR	2	2	2	2
13 CLIENT PER REVENUE HOUR	2	2	2	2
14 PASS. PER SERVICE HOUR	2	2	2	2
15 PASS. PER SERVICE MILE	0	0	0	0
16 PASS. PER REVENUE MILE	0	0	0	0
17 TOTAL TRANSFER TRIPS	1,198	946	2,035	1,918
18 SAME DAY TRIPS	288	165	507	348
19 SUBSCRIPTION TRIPS	8,838	7,100	16,658	13,747
20 DEMAND	4,697	5,446	8,654	10,452
21 FAREBOX REVENUE	\$15,441.00	\$13,323.29	\$28,757.00	\$26,286.31
22 PREPAID CLIENTS	\$13,465.00	\$10,434.00	\$25,706.75	\$22,180.00
23 COLLECTED BILLING	\$23,220.00	\$5,664.00	\$68,036.00	\$47,006.00
24 TOTAL REVENUE COLLECTED	\$52,126.00	\$29,421.29	\$122,499.75	\$95,472.31
25 CHARGEABLE ACCIDENTS	1	0	1	0
26 SERVICE COMPLAINTS	0	0	2	0
27 SERVICE COMMENDATIONS	0	0	1	0
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	2	2	4	3
30 DRIVER TURNOVER	1	5	0	5
31 SCHEDULE ADHERENCE	94%	76%	96%	76%
32 WHEELCHAIR BOARDING'S	3,624	3,598	6,802	6,842
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	10,032	6,710	NA	NA
35 UNDUPLICATED CLIENTS	1,077	1,399	NA	NA
36 NO-SHOWS	69	47	121	87
37 CANCELS	2,158	3,386	4,254	5,255
38 AVG. TRIP LENGTH (MILES)	9	9	9	9
39 AVG. SM BUSES IN SERVICE	8	8	8	8
40 AVG. BUSES IN SERVICE	55	55	48	55
41 TOTAL FUEL/GALLONS	19,465	20,090	37,509	36,421