

**CCCTA LINK
MONTHLY OPERATING SUMMARY
OCTOBER FY12/13**

SUMMARY	OCTOBER FY 11/12	OCTOBER FY 12/13	YTD FY 11/12	YTD FY 12/13
1 TOTAL CLIENTS	13,018	13,679	51,561	49,529
2 TOTAL ATTENDANTS	1,141	871	4,119	3,484
3 TOTAL COMPANIONS	73	79	334	301
4 TOTAL PASSENGERS	14,232	14,629	56,014	53,314
5 TOTAL SERVICE DAYS	31	31	120	121
6 VEHICLE REVENUE HOURS	6,851	7,335	26,968	27,233
7 VEHICLE SERVICE HOURS	8,296	8,964	32,796	33,424
8 VEHICLE NON REV HOURS	1,394	1,629	5,777	6,191
9 VEHICLE SERVICE MILES	126,987	139,064	516,939	498,497
10 VEHICLE REVENUE MILES	110,150	116,597	433,415	410,170
11 VEHICLE NON REV MILES	21,105	22,467	87,792	88,327
12 PASS. PER REVENUE HOUR	2.08	1.99	2.08	1.96
13 CLIENT PER REVENUE HOUR	1.90	1.86	1.91	1.82
14 PASS. PER SERVICE HOUR	1.72	1.63	1.71	1.60
15 PASS. PER SERVICE MILE	0.11	0.11	0.11	0.11
16 PASS. PER REVENUE MILE	0.13	0.13	0.13	0.13
17 TOTAL TRANSFER TRIPS	939	1,055	3,887	3,888
18 SAME DAY TRIPS	214	121	987	582
19 SUBSCRIPTION TRIPS	8,191	7,405	33,126	27,430
20 DEMAND	4,724	6,272	18,083	22,220
21 FAREBOX REVENUE	\$14,399.00	\$13,871.71	\$57,518.00	\$52,682.98
22 PREPAID CLIENTS	\$13,573.00	\$9,745.50	\$50,382.00	\$41,713.00
23 COLLECTED BILLING	\$31,824.00	\$1,044.00	\$115,392.00	\$108,026.00
24 TOTAL REVENUE COLLECTED	\$59,796.00	\$24,661.21	\$223,292.00	\$202,421.98
25 CHARGEABLE ACCIDENTS	0	0	2	0
26 SERVICE COMPLAINTS	0	0	3	0
27 SERVICE COMMENDATIONS	1	1	4	1
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	4	5	12	9
30 DRIVER TURNOVER	0	0	5	5
31 SCHEDULE ADHERENCE	92%	69%	96%	88%
32 WHEELCHAIR BOARDING'S	3,501	2,713	13,709	11,931
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	9,018	7,386	N/A	NA
35 UNDUPLICATED CLIENTS	1,077	1,412	N/A	NA
36 NO-SHOWS	57	71	255	214
37 CANCELS	1,799	1,556	7,879	8,203
38 AVG. TRIP LENGTH (MILES)	8.9	9.5	9.2	9.4
39 AVG. SM BUSES IN SERVICE	8	8	8	8
40 AVG. BUSES IN SERVICE	55	55	55	55
41 TOTAL FUEL/GALLONS	18,994	18,005	75,041	71,077
42 FLEET M.P.G.	6.7	7.7	6.9	7.0