

**CCCTA LINK
MONTHLY OPERATING SUMMARY
JULY FY 13/14**

SUMMARY	JULY FY 12/13	JULY FY 13/14	YTD FY 12/13	YTD FY 13/14
1 TOTAL CLIENTS	11,634	12,754	11,634	12,754
2 TOTAL ATTENDANTS	785	832	785	832
3 TOTAL COMPANIONS	89	83	89	83
4 TOTAL PASSENGERS	12,508	13,669	12,508	13,669
5 TOTAL SERVICE DAYS	30	30	30	30
6 VEHICLE REVENUE HOURS	6,522	6,404	6,522	6,404
7 VEHICLE SERVICE HOURS	7,973	8,166	7,973	8,166
8 VEHICLE NON REV HOURS	1,451	1,762	1,451	1,762
9 VEHICLE SERVICE MILES	119,712	127,154	119,712	127,154
10 VEHICLE REVENUE MILES	97,621	104,010	97,621	104,010
11 VEHICLE NON REV MILES	22,091	23,144	22,091	23,144
12 PASS. PER REVENUE HOUR	1.92	2.13	1.92	2.13
13 CLIENT PER REVENUE HOUR	1.78	1.99	1.78	1.99
14 PASS. PER SERVICE HOUR	1.57	1.67	1.57	1.67
15 PASS. PER SERVICE MILE	0.10	0.11	0.10	0.11
16 PASS. PER REVENUE MILE	0.13	0.13	0.13	0.13
17 TOTAL TRANSFER TRIPS	972	1,194	972	1,194
18 SAME DAY TRIPS	183	186	183	186
19 SUBSCRIPTION TRIPS	6,647	6,386	6,647	6,386
20 DEMAND	5,006	6,366	5,006	6,366
21 FAREBOX REVENUE	\$12,963.02	\$12,663.04	\$12,963.02	\$12,663.04
22 PREPAID CLIENTS	\$11,746.00	\$10,256.50	\$11,746.00	\$10,256.50
23 COLLECTED BILLING	\$41,342.00	\$6,036.00	\$41,342.00	\$6,036.00
24 TOTAL REVENUE COLLECTED	\$66,051.02	\$28,955.54	\$66,051.02	\$28,955.54
25 CHARGEABLE ACCIDENTS	0	2	0	2
26 SERVICE COMPLAINTS	0	2	0	2
27 SERVICE COMMENDATIONS	0	3	0	3
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	1	1	1	1
30 DRIVER TURNOVER	0%	0%	0%	0%
31 SCHEDULE ADHERENCE	94%	87%	94%	87%
32 WHEELCHAIR BOARDING'S	3,244	3,519	3,244	3,519
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	6,253	6,845	NA	NA
35 UNDUPLICATED CLIENTS	963	1,215	NA	NA
36 NO-SHOWS	40	74	40	74
37 CANCELS	1,869	1,690	1,869	1,690
38 AVG. TRIP LENGTH (MILES)	10	9.3	10	9.3
39 AVG. SM BUSES IN SERVICE	8	8	8	8
40 AVG. BUSES IN SERVICE	55	55	55	55
41 TOTAL FUEL/GALLONS	16,330	17,911	16,330	17,911
42 FLEET M.P.G.	7.3	7.1	7.3	7.1