

Agenda Item 7.a

TO: O&S Committee

DATE: July 18, 2013

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for June 2013

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	FY 2013		
	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	252,811		
Average Weekday	11,384	11,912	
Pass/Rev Hour	15.0	15.4	Standard Goal > 17.0 *
Missed Trips	0.11%	0.09%	Standard Goal < 0.25% *
Miles between Road Calls	22,798	25,521	Standard Goal > 18,000 *

* Based on current standards from updated SRTP

Analysis (May)

Average weekday ridership is lower in June (11,912 passengers) from May (12,581 passengers). Average ridership this year is higher compared to June of last year (10,494 passengers). Productivity in June is lower to 15.0 passengers per hour from the May level of 16.1 passengers per hour.

The percentage of missed trips in June (0.11%) as compared to the prior month May (0.07%). The YTD average is 0.09% missed trips.

The number of miles between roadcalls was 22,798 miles in June which is lower than the prior month when we experienced 47,484 miles between roadcalls. The 12 month average is 25,521 miles between roadcalls.

**MONTHLY BOARDINGS
Operations Data Summary**

IV. Staff Reports

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings	
June 2013 - Fixed Route Boardings	252,811	Revenue Hours -	June 2013	16,821	Weekdays - June 13	20	Fiscal 2013 YTD	3,296,763
			June 2012	17,046	June 12	21		
Bus Bridge		Revenue Miles -	June 2013	187,833	Saturdays - June 13	5	Fiscal 2012YTD	3,170,879
Special Event			June 2012	189,870	June 12	5		
					Sundays - June 13	5		
					June 12	4		
June 2013 Total Boardings	252,811	Passengers per Mile	1.3	Total Days - 2013	30	YTD Trend	4.0%	
June 2012 Total Boardings	242,516	Passengers per Hour	15.03	2012	30	Monthly Trend	4.2%	

June 2013 Fixed Route Passenger Total						June 2013 Weekday Average	June 2013 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1	Rossmoor / Shadelands	6,750			6,750	338	12.8
2	Rudgear / Walnut Creek	1,200			1,200	60	6.7
4	Walnut Creek Downtown Shuttle	20,041	3,054	2,291	25,386	1,002	28.2
5	Creekside / Walnut Creek	1,457			1,457	73	7.3
6	Lafayette / Moraga / Orinda	6,185	312	266	6,763	309	9.7
7	Shadelands / Pleasant Hill / Walnut Creek	4,916			4,916	246	7.7
9	DVC / Walnut Creek	10,772			10,772	539	13.0
10	Concord / Clayton Rd	19,935			19,935	997	20.8
11	Treat Blvd / Oak Grove	6,041			6,041	302	16.3
14	Monument Blvd	12,873			12,873	644	16.3
15	Treat Boulevard	9,766			9,766	488	15.9
16	Alhambra Ave / Monument Blvd	13,872			13,872	694	13.4
17	Olivera/Solano / Salvio / North Concord	4,881			4,881	244	13.2
18	Amtrak / Merello / Pleasant Hill	8,343			8,343	417	13.2
19	Amtrak / Pacheco Blvd / Concord	2,893			2,893	145	10.5
20	DVC / Concord	20,377			20,377	1,019	21.7
21	Walnut Creek / San Ramon Transit Center	12,118			12,118	606	12.4
25	Lafayette / Walnut Creek	1,118			1,118	56	4.9
28	North Concord / Martinez	5,871			5,871	294	9.7
35	Dougherty Valley	8,447			8,447	422	13.0
36	San Ramon / Dublin	4,573			4,573	229	8.6
91X	Concord Commuter Express	887			887	44	12.4
92X	Ace Shuttle Express	4,059			4,059	203	17.1
93X	Kirker Pass Express	4,729			4,729	236	16.6
95X	San Ramon / Danville Express	3,467			3,467	173	17.2
96X	Bishop Ranch Express	10,852			10,852	543	17.1
97X	Bishop Ranch Express	2,688			2,688	134	13.6
98X	Martinez Express	7,681			7,681	384	14.5
260*	Cal State East Bay / Concord Bart	115			115	14	1.7
301	Rossmoor / John Muir Medical Center		297	262	559	0	6.5
310	Concord Bart / Clayton Rd / Kirker Pass		2,135	1,672	3,808	0	27.2
311	Concord / Oak Grove / Treat Blvd / WC		1,168	909	2,077	0	13.7
314	Clayton Rd / Monument Blvd / PH		3,104	2,111	5,215	0	19.1
315	Concord / Willow Pass / Landana		261	142	404	0	6.1
316	Alhambra / Merello / Pleasant Hill		1,708	1,208	2,916	0	14.6
320	DVC / Concord		1,152	815	1,967	0	16.1
321	San Ramon / Walnut Creek		1,289	973	2,262	0	11.3
600's	Select Service	10,775			10,775	539	26.8
TOTALS		227,680	14,481	10,649	252,811	11,384	15.0

* Data from Link ** Seasonal Route

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TO: O&S Committee

DATE: August 13, 2013

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for July 2013

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 2014

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	234,831		
Average Weekday	9,740	9,740	
Pass/Rev Hour	13.3	13.3	Standard Goal > 17.0
Missed Trips	0.05%	0.05%	Standard Goal < 0.25%
Miles between Road Calls	29,113	25,041	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was lower in July (9,740 passengers) than June (11,384 passengers). Average weekday ridership was slightly lower compared to July of last year (9,809 passengers). Passengers per hour in July was 13.3, a decrease from 15.0 in June but even with July 2012 when passengers per hour was 13.5.

The percentage of missed trips in July was 0.05%. A decrease from the prior month (0.11%). The YTD average is 0.05% missed trips.

The number of miles between roadcalls was 29,113 miles in July, higher than the prior month in which there were 22,798 miles between roadcalls. The 12 month average is 25,041 miles between roadcalls.

MONTHLY BOARDINGS
Operations Data Summary

IV. Staff Reports

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings	
July 2013 - Fixed Route Boardings	234,831	Revenue Hours -	July 2013	17,615	Weekdays - July 13	22	Fiscal 2014 YTD	234,831
Bus Bridge Special Event(s)			July 2012	16,832	July 12	21		
		Revenue Miles -	July 2013	196,044	Saturdays - July 13	4		
			July 2012	187,442	July 12	4		
					Sundays - July 13	4		
					July 12	5	Fiscal 2013 YTD	227,686
July 2013 Total Boardings	234,831	Passengers per Mile		1.2	Total Days - 2013	30	YTD Trend	3.1%
July 2012 Total Boardings	227,686	Passengers per Hour		13.33	2012	30	Monthly Trend	3.1%

July 2013 Fixed Route Passenger Total						July 2013	July 2013
Route	Destination Information	Weekday	Saturday	Sunday	Total	Weekday Average	Passengers per Revenue Hour
1	Rossmoor / Shadelands	6,312			6,312	287	10.9
2	Rudgear / Walnut Creek	973			973	44	5.0
4	Walnut Creek Downtown Shuttle	17,665	2,793	1,943	22,402	803	24.0
5	Creekside / Walnut Creek	1,498			1,498	68	6.8
6	Lafayette / Moraga / Orinda	5,448	255	260	5,963	248	8.0
7	Shadelands / Pleasant Hill / Walnut Creek	4,812			4,812	219	6.8
9	DVC / Walnut Creek	10,988			10,988	499	12.0
10	Concord / Clayton Rd	19,320			19,320	878	18.3
11	Treat Blvd / Oak Grove	5,298			5,298	241	12.9
14	Monument Blvd	12,279			12,279	558	14.1
15	Treat Boulevard	10,294			10,294	468	15.1
16	Alhambra Ave / Monument Blvd	14,050			14,050	639	12.3
17	Olivera/Solano / Salvio / North Concord	5,095			5,095	232	12.6
18	Amtrak / Merello / Pleasant Hill	7,766			7,766	353	11.2
19	Amtrak / Pacheco Blvd / Concord	2,611			2,611	119	8.6
20	DVC / Concord	21,041			21,041	956	20.3
21	Walnut Creek / San Ramon Transit Center	12,338			12,338	561	11.5
25	Lafayette / Walnut Creek	1,759			1,759	80	7.0
28	North Concord / Martinez	5,778			5,778	263	8.7
35	Dougherty Valley	7,860			7,860	357	11.0
36	San Ramon / Dublin	4,332			4,332	197	7.4
91X	Concord Commuter Express	905			905	41	11.2
92X	Ace Shuttle Express	4,501			4,501	205	17.3
93X	Kirker Pass Express	5,390			5,390	245	17.2
95X	San Ramon / Danville Express	3,316			3,316	151	15.0
96X	Bishop Ranch Express	10,759			10,759	489	15.1
97X	Bishop Ranch Express	2,550			2,550	116	11.6
98X	Martinez Express	8,328			8,328	379	14.3
301	Rossmoor / John Muir Medical Center		235	204	439	0	6.3
310	Concord Bart / Clayton Rd / Kirker Pass		1,584	1,395	2,979	0	26.6
311	Concord / Oak Grove / Treat Blvd / WC		931	828	1,759	0	14.5
314	Clayton Rd / Monument Blvd / PH		2,377	1,814	4,191	0	19.2
315	Concord / Willow Pass / Landana		208	129	337	0	6.2
316	Alhambra / Merello / Pleasant Hill		1,320	931	2,251	0	14.1
320	DVC / Concord		939	560	1,499	0	14.8
321	San Ramon / Walnut Creek		1,047	794	1,841	0	11.5
600's	Select Service	1,019			1,019	46	25.9
TOTALS		214,284	11,689	8,858	234,831	9,740	13.3

* Data from Link ** Seasonal Route