

County Connection

2477 Arnold Industrial Way Concord, CA 94520-5326 (925) 676-7500 countyconnection.com

ADVISORY COMMITTEE MEETING AGENDA

**Friday, Sept. 13, 2013
9:30 a.m.**

**CCCTA Paratransit Facility
Gayle B. Uilkema Memorial Board Room
2477 Arnold Industrial Way
Concord, California**

The committee may take action on each item on the agenda. The action may consist of the recommended action, a related action or no action. Staff recommendations are subject to action and/or change by the committee.

1. Call to Order – Roll Call
2. Agenda Approval*
3. Approval of Minutes of May 10, 2013*
4. Public Comments
5. Free Mid-Day Fare Program*
6. Board Workshop for Paratransit Service*
7. ADA – Monthly Reports
 - a. ADA Certification and Recertification Reports*
 - b. LINK Monthly Operating Reports – April-July 2013*
 - c. Ramp Events*
8. Fixed Route – Monthly Reports
 - a. Fixed Route Ridership Reports- June and July 2013*
 - b. Driver Appreciation Winners - June-Phillip Beaulieu; July – Anthony Crayton; August – June Owens
 - c. Fixed-Route Customer Service Report – July and August 2013
 - d. Website User Information - July and August 2013*
9. Upcoming Agenda Suggestions

*Enclosure

Clayton • Concord • Contra Costa County • Danville • Lafayette • Martinez
Moraga • Orinda • Pleasant Hill • San Ramon • Walnut Creek

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

10. Committee Member Communications

a. Representation and Attendance Log

11. Adjournment – Next Meeting – November 8, 2013

General Information

Public Comment: Each person wishing to address the committee is requested to complete a Speakers Card for submittal to the Committee Chair before the meeting convenes or the applicable agenda item is discussed. Persons who address the Committee are also asked to furnish a copy of any written statement to the Committee Chair. Persons who wish to speak on matters set for Public Hearings will be heard when the Chair calls for comments from the public. After individuals have spoken, the Public Hearing is closed and the matter is subject to discussion and action by the Committee.

A period of thirty (30) minutes has been allocated for public comments concerning items of interest within the subject matter jurisdiction of the Committee. Each individual will be allotted three minutes, which may be extended at the discretion of the Committee Chair.

Consent Items: All matters listed under the Consent Calendar are considered by the committee to be routine and will be enacted by one motion. There will be no separate discussion of these items unless requested by a committee member or a member of the public prior to when the committee votes on the motion to adopt.

Availability of Public Records: All public records relating to an open session item on this agenda, which are not exempt from disclosure pursuant to the California Public Records Act, that are distributed to a majority of the legislative body, will be available for public inspection at 2477 Arnold Industrial Way, Concord, California, at the same time that the public records are distributed or made available to the legislative body. The agenda and enclosures for this meeting are posted also on our website at www.countyconnection.com.

Accessible Public Meetings: Upon request, County Connection will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service so that it is received by County Connection at least 48 hours before the meeting convenes. Requests should be sent to the Board Clerk, Janet Madrigal, at 2477 Arnold Industrial Way, Concord, CA 94520 or madrigal@cccta.org.

Shuttle Service: With 24-hour notice, a County Connection LINK shuttle can be available at the nearest BART station for individuals who want to attend the meeting. To arrange for the shuttle service, please call Robert Greenwood – 925/680 2072, no later than 24 hours prior to the start of the meeting.

Currently Scheduled Board and Committee Meetings

Board of Directors:	Thursday, Sept. 19, 9:00 a.m., County Connection Board Room
Administration & Finance:	Wednesday, Wednesday, Oct. 2, 9:00 a.m. 1676 N. California Blvd., S620, Walnut Creek
Advisory Committee:	Friday, Sept. 13, 9:30 a.m., County Connection Board Room
Marketing, Planning & Legislative:	Thursday, Oct. 3, 8:00 a.m., 3338 Mt. Diablo Blvd., Lafayette
Operations & Scheduling:	Friday, Oct. 4, 8:00 a.m., Walnut Creek City Offices

The above meeting schedules are subject to change. Please check the Website (www.countyconnection.com) or contact County Connection staff at 925/676-1976 to verify date, time and location prior to attending a meeting.

This agenda is posted on County Connection's Website (www.countyconnection.com) and at the Administrative Offices, 2477 Arnold Industrial Way, Concord, California

County Connection

Advisory Committee

Summary Minutes

Meeting of May 10, 2013

The meeting was called to order at 9:30 AM.

Members present were: Eileen Vonk, Cary Kennerley, and David Libby

Staff present: Mary Burdick (CCCTA) and Alvaro Sayong (LINK)

Guest: None

Approval of Agenda

Staff requested a change in the order of agenda items, moving item 7 – Draft Mobility Plan- up to accommodate the reporting staff member’s schedule. The agenda was approved as amended.

Approval of the Minutes of March 8, 2013

The minutes were approved.

Public Comment

There was no public comment.

FY 2014 Operating and Capital Budget

County Connection Director of Finance, Kathy Casenave, presented the draft budget totaling \$33,619,954. Of this, fixed route division is projected to be \$27,644,934 and paratransit is projected to be \$5,475,020. Actual operating expenses for FY2013 are estimated at \$1,311,272 (4.1%) under budget. The FY2014 budget is \$1.6 million more than the current estimated actual. Increases are primarily in wages, materials (fuel), and benefits.

Ms. Casenave reported that for the first time in many years there are reserve funds in the TDA account at the end of the ten year forecast. The ten year forecast is a conservative forecast projecting increased funding of just 3% each year. The forecast is also based on current service levels.

Draft Mobility Management Plan

Laramie Bowron reported that County Connection received federal grant funds to study mobility management in Contra Costa County, and that the draft mobility management plan is the culmination of an 18-month study conducted within Contra Costa County to identify and make recommendations to close service gaps between fixed-route and paratransit services. County Connection contracted with Innovative Paradigms to conduct the outreach with public and private service providers, and social service providers to develop the final report and recommendation.

Innovative Paradigms described mobility management as the utilization of a broad mix of service delivery and support strategies directed at the travel needs of seniors, persons with disabilities and low income. The strategies integrate with and support public services, creating a “toolkit” of solutions.

The recommendation is the creation of a Consolidated Transportation Service Agency (CSTA). Common objectives of a CTSA are to increase transportation options for seniors, the disabled and low income, reduce the cost of transportation, and identify and implement efficiencies in transportation operations. With this objective in mind, gaps identified and strategies proposed for improvements that could be a function of a CSTA in Contra Costa County include; improved travel training, ADA eligibility process, better human service agency partnerships, centralized maintenance and information programs, volunteer and driver training programs, and technical assistance for planning and grant management.

Once the County Connection Board of Directors approves the draft plan the Contra Costa Transportation Authority (CCTA) must adopt it as a county wide plan. CCTA has grant money for phase three of the project which can be used as seek money to get the CSTA started. Non-profit organizations can then go after grants that are unavailable to public agencies, and are able to do more with the funds.

Committee member David Libby asked if MTC was a stakeholder, and what involvement to they have with a CTSA. Mr. Bowron replied that the MTC is not a stakeholder, but they are following this as a role model for the region.

The Committee thanked Mr. Bowron for this extensive work and were pleased with the recommendation.

FY2014 Marketing and Communications Plan

Mary Burdick provided the draft FY2014 Marketing and Communications Plan that serves as an outline for the department’s objectives and outreach activities during the year. The primary objectives include promoting Bus Tracker, strengthening our brand identity, retain and expand our ridership base, and prepare for the implementation of Clipper. County Connection has a diverse ridership base and strategies for targeting commuters, students and seniors were discussed. Ms. Burdick explained that the plan includes funds to expand on digital marketing formats, as well as some small radio, newsprint, and direct mail campaigns. If approved, the plan will require \$180,000 to implement.

The committee supported the plan as presented.

ADA Monthly Reports

- A. ADA Certification and Recertification reports for March and April were reviewed without comment.
- B. LINK monthly operating reports for February and March 2013 were reviewed. Mr. Sayong, operations manager for First Transit, reported that changes were made to the scheduling software to reflect when the vehicles arrive for pick up, rather

that when the vehicle leaves the destination. On time performance is now being reported as expected. Mr. Sayong also reported that commendations have also been added to the report.

- C. Ramp Events recorded on the fixed-route system for the February and March 2013 were reviewed without comment.

Fixed-Route Staff Reports

- A. Fixed-route Ridership Report – The monthly reports for February and March 2013 were reviewed. Ridership is slowly growing with a year to date increase trend of 2.4%.
- B. Driver Appreciation Winners – May 2013 – nobody, June 2013 Phil Beaulieu. July 2013 -
- C. Customer Service Reports – Customer telephone contacts were presented for March and April 2013. There were 144 customer contacts that generated a customer service complaint form for follow-up by the appropriate department. There were 16 commendations. The total number of telephone calls answered during this period was 11,592.
- D. CCCTA Website User Information - Staff provided website user statistics for March and April 2013. Ms. Burdick also included a report that identifies the number of people using Bus Tracker directly from a bookmark, rather than clicking through from the agency website. Bus Tracker usage seems to be leveling off. Planning staff is working on getting an application developed for both Apple and Android.

Upcoming Agenda Suggestions

Ms. Burdick alerted the Committee that she would not be available on July 12 and there may be nobody to facilitate the meeting. Ms. Burdick will speak with Chairwoman Eileen Vonk as the date get near to determine if the meeting should be cancelled.

Adjournment

The meeting was adjourned at 11:10 AM.

The next meeting scheduled for Friday, July 12th is tentative.

Mary Burdick, Manager of Marketing/Public Relations

Date

To: Administration and Finance Committee
From: Anne Muzzini, Director of Planning & Marketing

Date: July 26, 2013
Reviewed by:

Subject: Mid-Day Free for Senior and Disabled

Summary of Issues:

Prior to the 2009 service cuts and fare increase seniors (65 yrs) and people with disabilities could ride the fixed route system between 10 and 2 for free. This encouraged them to use fixed route instead of the LINK paratransit service and it encouraged them to use the system during non-peak times when there is more capacity.

The percentage of the total ridership that are seniors and disabled hasn't changed from 2007-08 to 2011-12 and has been stable at 11% of the total. The volume has dropped however due to the service cuts. Prior to the cuts we carried 492,636 seniors and disabled and last year the number was 339,577. When there was a mid-day free fare; approximately half rode during the mid-day and took advantage of the free fare.

The Marketing and Operations Committee is interested in bringing back the mid-day free fare for seniors and disabled and even expanding it to a broader time window – 10am to 3pm. To determine the financial impact we used the Ridecheck software to sort fare payment method by time of day. Fares collected from the senior discount cash fare, the 20 ride senior punch pass, and the senior BART transfer, between the hours of 10am and 2pm totaled 2% of the total fare revenues. This represents \$70,000 of fare revenue out of a total of \$3,500,000 annually.

Clipper and Mid-Day Free Fares:

Because Clipper will only be used by people paying a fare; free fare riders won't be using the Clipper when they board the bus. The same is true on the WC Trolley; because it's free no one will use their Clipper card when boarding.

Peer Systems with Mid-Day Free Category for Senior and Disabled

An internet search of fares for fifteen peer operators was done and surprisingly none of them had a mid-day free fare for seniors and disabled. Systems included in the survey were Tri Delta Transit, WestCat, Wheels, Muni, AC Transit, VTA (Santa Clara), Golden Gate (Marin), DART (Dallas), King County Metro (Seattle), Community Transit, Pierce Transit, TriMet (Portland), Santa Cruz, and Monterey. The Dallas system does offer free

service all day to those who are determined to be eligible for ADA service. This assures them that the free rides are going to those who would otherwise have used the more expensive ADA service.

Recommendation:

Consider re-instating the mid-day free fare for seniors and people with disabilities at a cost of \$70,000 a year. The benefits would include; positive public opinion about County Connection, shifting of ridership to non-peak times, and encouraging frail riders to stay on fixed route as opposed to transferring to the LINK paratransit system. The downside is that no one else seems to be doing it and we are in a period where fare coordination and simplicity is a regional priority.

To: Board of Directors

Date: August 30, 2013

From: Bill Churchill, Director of Transportation

Reviewed by:

SUBJECT: Board Workshop to Study Paratransit Service Options

Background:

With the anticipation of the end of the existing contract with First Transit, it is appropriate to begin to explore and evaluate the potential for alternative methods of Paratransit service delivery and even more importantly the fundamental organizational structure of the system. Additionally, staff continues to strive for a high quality Paratransit system that is still relevant and affordable within the very dynamic communities that we serve. With this in mind, staff has invested significant effort in conducting research regarding the Paratransit system with the goal of understanding the various challenges posed in maintaining the program both in the short term and distant future. Staff intends to summarize the research and various options available for the Board in order to clarify key policy issues facing County Connection and to facilitate the Board providing direction regarding Paratransit services.

Paratransit Presentation Topics

Staff will provide the Board with a presentation describing multiple facets of Paratransit services in Contra Costa County from the historical background of what existed in the 1980's, what exists today to potential organizational structures that could be implemented in the future. The following outline provides the range of topics to be discussed in the presentation.

I. LINK History, Background & Funding

- Staff will provide historical background regarding the evolution of the existing Paratransit system and what existed prior to LINK
- Funding History, Sources and Constraints

II. Current LINK Performance and Paratransit Trends

- Historical and Current ridership Trends
- Cost Per Pass/Trip over time
- Other Agency Ridership trends
- Background on other non-public Paratransit providers

- Central County Demographics and what it means for projected demand of Paratransit systems in Central County

III. Managing Future Growth on LINK Service & Improving Paratransit service Delivery to the Public

- Mobility Management, Challenges, Potential Benefits & Current Status
- Development of a CTSA
- Joint Contracting for Paratransit Services
- Centralized licensing of Local Taxi Companies

IV. RFP Development Options

- Flexible Contract Span
- Use of Sub-Contractors
- Shift Contract from Hourly rates to charging by the trip
- Provide Scoring advantages for Productivity Plan, Partnerships with other properties or for creative solutions for efficiency improvements

V. Board Discussion & Direction

- Board discussion
- Direction related to RFP development
- Direction regarding final contract structure
- Direction regarding regional Paratransit efforts

Desired Outcome

Staff will seek final direction from the Board regarding incorporating preferred options into a Request for Proposal (RFP) that will ultimately define the scope and characteristics of a contract for Paratransit services to be implemented next July. Staff will also seek direction from the Board regarding County Connection involvement in potential regional Paratransit service efforts.

ADA CERTIFICATION and RECERTIFICATION FY 2013

MONTH	FY 2013				FY 2012				FY 2013				FY 2012			
	Certified		Denied		Certified		Denied		Recertified		Denied		Recertified		Denied	
	Total	Senior	Total	Senior	Total	Senior	Total	Senior	Total	Senior	Total	Senior	Total	Senior	Total	Senior
JUL	81	54	0	0	55	37	1	0	54	37	0	0	34	19	0	0
AUG	65	51	0	0	53	35	0	0	34	16	0	0	37	24	0	0
SEPT			1	0	63	51					0	0	29	17	0	0
OCT			0	0	53	37					1	0	36	22	0	0
NOV			0	0	48	34					0	0	35	17	0	0
DEC			0	0	42	29					0	0	28	21	0	0
JAN			0	0	49	35					0	0	31	21	0	0
FEB			0	0	66	50					0	0	39	27	0	0
MAR			0	0	56	42					0	0	51	36	0	0
APR			2	1	60	36					0	0	36	22	0	0
MAY			1	0	61	42					0	0	38	22	0	0
JUN			0	0	78	44					0	0	30	14	0	0
TOTAL	146	105	4	1	684	472	1	0	88	53	1	0	424	262	0	0

2,989 Total CCCTA, Active, ADA Eligible in the Regional Eligibility Database (RED)

**CCCTA LINK
MONTHLY OPERATING SUMMARY
APRIL FY12/13**

SUMMARY	APRIL FY 11/12	APRIL FY 12/13	YTD FY 11/12	YTD FY 12/13
1 TOTAL CLIENTS	12,008	12,636	124,146	119,546
2 TOTAL ATTENDANTS	788	842	9,186	8,133
3 TOTAL COMPANIONS	80	70	797	714
4 TOTAL PASSENGERS	12,876	13,548	134,129	128,393
5 TOTAL SERVICE DAYS	30	30	299	299
6 VEHICLE REVENUE HOURS	6,111	6,190	65,206	62,176
7 VEHICLE SERVICE HOURS	7,623	7,727	80,053	77,329
8 VEHICLE NON REV HOURS	1,512	1,537	14,845	14,841
9 VEHICLE SERVICE MILES	121,256	127,461	1,263,711	1,212,725
10 VEHICLE REVENUE MILES	98,866	106,258	1,044,021	1,004,763
11 VEHICLE NON REV MILES	22,390	21,203	219,690	209,543
12 PASS. PER REVENUE HOUR	2.11	2.19	2.06	2.06
13 CLIENT PER REVENUE HOUR	1.96	2.04	1.90	1.92
14 PASS. PER SERVICE HOUR	1.69	1.75	1.68	1.66
15 PASS. PER SERVICE MILE	0.11	0.11	0.11	0.11
16 PASS. PER REVENUE MILE	0.13	0.13	0.13	0.13
17 TOTAL TRANSFER TRIPS	966	1,055	9,710	9,523
18 SAME DAY TRIPS	153	105	2,269	1,629
19 SUBSCRIPTION TRIPS	7,864	6,594	80,454	71,462
20 DEMAND	4,026	6,040	42,671	57,806
21 FAREBOX REVENUE	\$12,372.19	\$13,489.24	\$134,548.47	\$125,838.80
22 PREPAID CLIENTS	\$10,727.00	\$10,607.50	\$109,838.50	\$101,108.50
23 COLLECTED BILLING	\$17,330.00	\$32,200.00	\$280,432.60	\$299,558.00
24 TOTAL REVENUE COLLECTED	\$40,429.19	\$56,296.74	\$524,819.57	\$526,505.30
25 CHARGEABLE ACCIDENTS	0	0	4	1
26 SERVICE COMPLAINTS	0	0	4	0
27 SERVICE COMMENDATIONS	0	4	13	10
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	3	3	21	22
30 DRIVER TURNOVER	0.0%	1.2%	4.9%	10.8%
31 SCHEDULE ADHERENCE	95%	84%	100%	87%
32 WHEELCHAIR BOARDING'S	3,123	2,493	32,896	30,056
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	13,772	6,771	N/A	NA
35 UNDUPLICATED CLIENTS	1,132	1,253	N/A	NA
36 NO-SHOWS	52	92	599	583
37 CANCELS	3,207	1,717	25,220	17,506
38 AVG. TRIP LENGTH (MILES)	9.4	9.4	9.4	9.4
39 AVG. SM BUSES IN SERVICE	3	8	NA	8
40 AVG. BUSES IN SERVICE	48	55	NA	55
41 TOTAL FUEL/GALLONS	16,021	16,067	175,263	165,378
42 FLEET M.P.G.	7.6	7.9	7.2	7.3

**CCCTA LINK
MONTHLY OPERATING SUMMARY
JULY FY 13/14**

SUMMARY	JULY FY 12/13	JULY FY 13/14	YTD FY 12/13	YTD FY 13/14
1 TOTAL CLIENTS	11,634	12,754	11,634	12,754
2 TOTAL ATTENDANTS	785	832	785	832
3 TOTAL COMPANIONS	89	83	89	83
4 TOTAL PASSENGERS	12,508	13,669	12,508	13,669
5 TOTAL SERVICE DAYS	30	30	30	30
6 VEHICLE REVENUE HOURS	6,522	6,404	6,522	6,404
7 VEHICLE SERVICE HOURS	7,973	8,166	7,973	8,166
8 VEHICLE NON REV HOURS	1,451	1,762	1,451	1,762
9 VEHICLE SERVICE MILES	119,712	127,154	119,712	127,154
10 VEHICLE REVENUE MILES	97,621	104,010	97,621	104,010
11 VEHICLE NON REV MILES	22,091	23,144	22,091	23,144
12 PASS. PER REVENUE HOUR	1.92	2.13	1.92	2.13
13 CLIENT PER REVENUE HOUR	1.78	1.99	1.78	1.99
14 PASS. PER SERVICE HOUR	1.57	1.67	1.57	1.67
15 PASS. PER SERVICE MILE	0.10	0.11	0.10	0.11
16 PASS. PER REVENUE MILE	0.13	0.13	0.13	0.13
17 TOTAL TRANSFER TRIPS	972	1,194	972	1,194
18 SAME DAY TRIPS	183	186	183	186
19 SUBSCRIPTION TRIPS	6,647	6,386	6,647	6,386
20 DEMAND	5,006	6,366	5,006	6,366
21 FAREBOX REVENUE	\$12,963.02	\$12,663.04	\$12,963.02	\$12,663.04
22 PREPAID CLIENTS	\$11,746.00	\$10,256.50	\$11,746.00	\$10,256.50
23 COLLECTED BILLING	\$41,342.00	\$6,036.00	\$41,342.00	\$6,036.00
24 TOTAL REVENUE COLLECTED	\$66,051.02	\$28,955.54	\$66,051.02	\$28,955.54
25 CHARGEABLE ACCIDENTS	0	2	0	2
26 SERVICE COMPLAINTS	0	2	0	2
27 SERVICE COMMENDATIONS	0	3	0	3
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	1	1	1	1
30 DRIVER TURNOVER	0%	0%	0%	0%
31 SCHEDULE ADHERENCE	94%	87%	94%	87%
32 WHEELCHAIR BOARDING'S	3,244	3,519	3,244	3,519
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	6,253	6,845	NA	NA
35 UNDUPLICATED CLIENTS	963	1,215	NA	NA
36 NO-SHOWS	40	74	40	74
37 CANCELS	1,869	1,690	1,869	1,690
38 AVG. TRIP LENGTH (MILES)	10	9.3	10	9.3
39 AVG. SM BUSES IN SERVICE	8	8	8	8
40 AVG. BUSES IN SERVICE	55	55	55	55
41 TOTAL FUEL/GALLONS	16,330	17,911	16,330	17,911
42 FLEET M.P.G.	7.3	7.1	7.3	7.1

**CCCTA LINK
MONTHLY OPERATING SUMMARY
JUNE FY12/13**

SUMMARY	JUNE FY 11/12	JUNE FY 12/13	YTD FY 11/12	YTD FY 12/13
1 TOTAL CLIENTS	11,987	11,511	149,052	144,339
2 TOTAL ATTENDANTS	805	778	10,875	9,788
3 TOTAL COMPANIONS	96	44	974	818
4 TOTAL PASSENGERS	12,888	12,333	160,901	154,945
5 TOTAL SERVICE DAYS	29	30	359	359
6 VEHICLE REVENUE HOURS	6,094	5,829	77,724	74,400
7 VEHICLE SERVICE HOURS	7,522	7,335	95,514	92,712
8 VEHICLE NON REV HOURS	1,428	1,505	17,739	18,000
9 VEHICLE SERVICE MILES	118,245	113,614	1,511,094	1,458,747
10 VEHICLE REVENUE MILES	96,530	93,557	1,246,841	1,208,228
11 VEHICLE NON REV MILES	21,715	20,057	264,253	252,100
12 PASS. PER REVENUE HOUR	2.11	2.12	2.07	2.08
13 CLIENT PER REVENUE HOUR	1.97	1.97	1.92	1.94
14 PASS. PER SERVICE HOUR	1.71	1.68	1.68	1.67
15 PASS. PER SERVICE MILE	0.11	0.11	0.11	0.11
16 PASS. PER REVENUE MILE	0.13	0.13	0.13	0.13
17 TOTAL TRANSFER TRIPS	1,026	1,130	11,855	11,897
18 SAME DAY TRIPS	200	197	2,714	1,976
19 SUBSCRIPTION TRIPS	7,519	5,834	96,371	86,268
20 DEMAND	4,380	5,674	51,443	71,475
21 FAREBOX REVENUE	\$36,318.36	\$11,685.61	\$182,645.00	\$151,467.46
22 PREPAID CLIENTS	\$5,824.00	\$11,510.50	\$136,776.00	\$120,459.00
23 COLLECTED BILLING	\$24,324.00	\$19,612.00	\$329,386.60	\$342,234.00
24 TOTAL REVENUE COLLECTED	\$66,466.36	\$42,808.11	\$648,807.60	\$614,160.46
25 CHARGEABLE ACCIDENTS	0	3	4	4
26 SERVICE COMPLAINTS	0	0	4	1
27 SERVICE COMMENDATIONS	0	2	13	16
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	2	3	25	26
30 DRIVER TURNOVER	0%	0%	4.9%	11%
31 SCHEDULE ADHERENCE	94%	85%	100%	87%
32 WHEELCHAIR BOARDING'S	3,163	3,065	39,388	37,698
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	10,152	6,175	N/A	NA
35 UNDUPLICATED CLIENTS	1,105	1,132	N/A	NA
36 NO-SHOWS	60	69	651	721
37 CANCELS	3,169	3,000	31,646	24,089
38 AVG. TRIP LENGTH (MILES)	9.2	9.2	9.4	9.4
39 AVG. SM BUSES IN SERVICE	3	8	NA	8
40 AVG. BUSES IN SERVICE	48	55	NA	55
41 TOTAL FUEL/GALLONS	17,951	17,663	211,141	201,820
42 FLEET M.P.G.	6.6	6.4	7.2	7.2

**CCCTA LINK
MONTHLY OPERATING SUMMARY
MAY FY12/13**

SUMMARY	MAY FY 11/12	MAY FY 12/13	YTD FY 11/12	YTD FY 12/13
1 TOTAL CLIENTS	12,919	13,282	137,065	132,828
2 TOTAL ATTENDANTS	884	877	10,070	9,010
3 TOTAL COMPANIONS	81	60	878	774
4 TOTAL PASSENGERS	13,884	14,219	148,013	142,612
5 TOTAL SERVICE DAYS	30	30	330	329
6 VEHICLE REVENUE HOURS	6,424	6,395	71,630	68,571
7 VEHICLE SERVICE HOURS	7,890	8,049	87,992	85,377
8 VEHICLE NON REV HOURS	1,466	1,654	16,311	16,495
9 VEHICLE SERVICE MILES	129,138	132,408	1,392,849	1,345,133
10 VEHICLE REVENUE MILES	106,290	109,908	1,150,311	1,114,671
11 VEHICLE NON REV MILES	22,848	22,500	242,538	232,043
12 PASS. PER REVENUE HOUR	2.16	2.22	2.07	2.08
13 CLIENT PER REVENUE HOUR	2.01	2.08	1.91	1.94
14 PASS. PER SERVICE HOUR	1.76	1.77	1.68	1.67
15 PASS. PER SERVICE MILE	0.11	0.11	0.11	0.11
16 PASS. PER REVENUE MILE	0.13	0.13	0.13	0.13
17 TOTAL TRANSFER TRIPS	1,119	1,244	10,829	10,767
18 SAME DAY TRIPS	245	150	2,514	1,779
19 SUBSCRIPTION TRIPS	8,398	8,972	88,852	80,434
20 DEMAND	4,392	7,995	47,063	65,801
21 FAREBOX REVENUE	\$11,778.17	\$13,943.05	\$146,326.64	\$139,781.85
22 PREPAID CLIENTS	\$21,113.50	\$7,840.00	\$130,952.00	\$108,948.50
23 COLLECTED BILLING	\$24,630.00	\$23,064.00	\$305,062.60	\$322,622.00
24 TOTAL REVENUE COLLECTED	\$57,521.67	\$44,847.05	\$582,341.24	\$571,352.35
25 CHARGEABLE ACCIDENTS	0	0	4	1
26 SERVICE COMPLAINTS	0	1	4	1
27 SERVICE COMMENDATIONS	0	4	13	14
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	2	1	23	23
30 DRIVER TURNOVER	0%	0%	4.9%	11%
31 SCHEDULE ADHERENCE	93%	85%	93%	98%
32 WHEELCHAIR BOARDING'S	3,329	4,577	36,225	34,633
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	15,078	7,156	N/A	NA
35 UNDUPLICATED CLIENTS	1,190	1,313	N/A	NA
36 NO-SHOWS	62	69	591	652
37 CANCELS	3,257	3,583	28,477	21,089
38 AVG. TRIP LENGTH (MILES)	9.3	9.3	9.4	9.4
39 AVG. SM BUSES IN SERVICE	3	8	NA	8
40 AVG. BUSES IN SERVICE	48	55	NA	55
41 TOTAL FUEL/GALLONS	17,927	18,780	193,189	184,157
42 FLEET M.P.G.	7.2	7.1	7.2	7.3

Operations Data Summary

RAMP EVENTS BY ROUTE

(sort by YTD Total - descending order)

Route	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	YTD Total
10	342	362	302	473	358	344	310	230	304	308	352	340	4,025
20	300	345	312	280	254	221	238	237	214	260	285	238	3,184
28	336	298	192	205	173	194	165	146	203	176	164	203	2,455
14	177	207	117	185	175	147	168	132	142	213	168	196	2,027
4	167	232	191	188	112	90	105	135	128	183	235	236	2,002
16	190	219	162	216	126	121	180	102	156	175	158	151	1,956
9	181	164	150	171	150	96	112	127	132	200	192	253	1,928
15	170	274	134	124	85	88	137	106	161	170	194	147	1,790
98X	125	125	80	114	72	74	139	99	159	219	210	159	1,575
1	141	250	177	215	101	74	67	49	102	147	106	107	1,536
18	167	199	116	117	146	74	83	78	52	90	108	92	1,322
17	70	90	50	98	73	148	100	89	68	119	134	91	1,130
11	125	89	73	93	54	23	83	37	69	63	98	87	894
21	160	70	111	75	45	62	61	43	47	65	77	52	868
314	67	60	67	80	65	55	41	39	86	76	72	113	821
35	130	113	65	78	58	41	96	44	46	43	36	54	804
310	85	55	76	46	66	60	56	65	64	66	56	96	791
311	62	45	70	53	53	46	39	55	67	68	78	128	764
19	64	89	55	59	78	44	50	23	22	49	61	48	642
25	10	22	6	40	25	20	53	24	38	31	46	44	359
7	37	58	33	29	30	14	27	25	21	17	19	42	352
316	23	34	30	29	44	27	29	24	19	39	28	23	349
301	31	15	30	18	26	27	31	22	35	26	11	42	314
36	51	33	15	50	12	39	13	16	22	16	27	18	312
96X	27	14	38	79	27	19	53	2	22	2	12	14	309
320	24	21	43	20	22	55	17	14	15	26	17	34	308
6	15	7	23	36	27	6	3	12	31	37	34	14	245
97X	2	1	11	8	14	28	48	23	11	13	22	44	225
5	21	28	17	13	5	10	6	16	14	7	3	18	158
600's	4	11	28		13	17	12	16	15	11	18	13	158
2	12	19	3	29	17	5	7	3	6	4	14	22	141
95X	15	11	10	7	8	1	18	13	3	6	10	38	140
315	8	16	4	6	4	1	2	6	4	18	4	4	77
93X	13	9	18	13	2	1	10	1	3	1	3	0	74
321	9	1	8	7	1	4	8	2	4	2	5	12	63
92X	12	8	2	5		3	2	0	0	7	2	7	48
91X							0	4	0	1	4	0	9
Total	3,373	3,594	2,819	3,259	2,521	2,279	2,569	2,059	2,485	2,954	3,063	3,180	34,155

÷ 2 =	1,687	1,797	1,410	1,630	1,261	1,140	1,285	1,030	1,243	1,477	1,532	1,590	17,078
-------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	---------------

Agenda Item 7.a

TO: O&S Committee

DATE: July 18, 2013

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for June 2013

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	FY 2013		
	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	252,811		
Average Weekday	11,384	11,912	
Pass/Rev Hour	15.0	15.4	Standard Goal > 17.0 *
Missed Trips	0.11%	0.09%	Standard Goal < 0.25% *
Miles between Road Calls	22,798	25,521	Standard Goal > 18,000 *

* Based on current standards from updated S RTP

Analysis (May)

Average weekday ridership is lower in June (11,912 passengers) from May (12,581 passengers). Average ridership this year is higher compared to June of last year (10,494 passengers). Productivity in June is lower to 15.0 passengers per hour from the May level of 16.1 passengers per hour.

The percentage of missed trips in June (0.11%) as compared to the prior month May (0.07%). The YTD average is 0.09% missed trips.

The number of miles between roadcalls was 22,798 miles in June which is lower than the prior month when we experienced 47,484 miles between roadcalls. The 12 month average is 25,521 miles between roadcalls.

**MONTHLY BOARDINGS
Operations Data Summary**

IV. Staff Reports

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings	
June 2013 - Fixed Route Boardings	252,811	Revenue Hours -	June 2013	16,821	Weekdays - June 13	20	Fiscal 2013 YTD	3,296,763
			June 2012	17,046	June 12	21		
Bus Bridge		Revenue Miles -	June 2013	187,833	Saturdays - June 13	5	Fiscal 2012YTD	3,170,879
Special Event			June 2012	189,870	June 12	5		
					Sundays - June 13	5		
					June 12	4		
June 2013 Total Boardings	252,811	Passengers per Mile		1.3	Total Days - 2013	30	YTD Trend	4.0%
June 2012 Total Boardings	242,516	Passengers per Hour		15.03	2012	30	Monthly Trend	4.2%

June 2013 Fixed Route Passenger Total						June 2013 Weekday Average	June 2013 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1	Rossmoor / Shadelands	6,750			6,750	338	12.8
2	Rudgear / Walnut Creek	1,200			1,200	60	6.7
4	Walnut Creek Downtown Shuttle	20,041	3,054	2,291	25,386	1,002	28.2
5	Creekside / Walnut Creek	1,457			1,457	73	7.3
6	Lafayette / Moraga / Orinda	6,185	312	266	6,763	309	9.7
7	Shadelands / Pleasant Hill / Walnut Creek	4,916			4,916	246	7.7
9	DVC / Walnut Creek	10,772			10,772	539	13.0
10	Concord / Clayton Rd	19,935			19,935	997	20.8
11	Treat Blvd / Oak Grove	6,041			6,041	302	16.3
14	Monument Blvd	12,873			12,873	644	16.3
15	Treat Boulevard	9,766			9,766	488	15.9
16	Alhambra Ave / Monument Blvd	13,872			13,872	694	13.4
17	Olivera/Solano / Salvio / North Concord	4,881			4,881	244	13.2
18	Amtrak / Merello / Pleasant Hill	8,343			8,343	417	13.2
19	Amtrak / Pacheco Blvd / Concord	2,893			2,893	145	10.5
20	DVC / Concord	20,377			20,377	1,019	21.7
21	Walnut Creek / San Ramon Transit Center	12,118			12,118	606	12.4
25	Lafayette / Walnut Creek	1,118			1,118	56	4.9
28	North Concord / Martinez	5,871			5,871	294	9.7
35	Dougherty Valley	8,447			8,447	422	13.0
36	San Ramon / Dublin	4,573			4,573	229	8.6
91X	Concord Commuter Express	887			887	44	12.4
92X	Ace Shuttle Express	4,059			4,059	203	17.1
93X	Kirker Pass Express	4,729			4,729	236	16.6
95X	San Ramon / Danville Express	3,467			3,467	173	17.2
96X	Bishop Ranch Express	10,852			10,852	543	17.1
97X	Bishop Ranch Express	2,688			2,688	134	13.6
98X	Martinez Express	7,681			7,681	384	14.5
260 *	Cal State East Bay / Concord Bart	115			115	14	1.7
301	Rossmoor / John Muir Medical Center		297	262	559	0	6.5
310	Concord Bart / Clayton Rd / Kirker Pass		2,135	1,672	3,808	0	27.2
311	Concord / Oak Grove / Treat Blvd / WC		1,168	909	2,077	0	13.7
314	Clayton Rd / Monument Blvd / PH		3,104	2,111	5,215	0	19.1
315	Concord / Willow Pass / Landana		261	142	404	0	6.1
316	Alhambra / Merello / Pleasant Hill		1,708	1,208	2,916	0	14.6
320	DVC / Concord		1,152	815	1,967	0	16.1
321	San Ramon / Walnut Creek		1,289	973	2,262	0	11.3
600's	Select Service	10,775			10,775	539	26.8
TOTALS		227,680	14,481	10,649	252,811	11,384	15.0

* Data from Link ** Seasonal Route

Agenda Item 7.a

TO: O&S Committee

DATE: August 13, 2013

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for July 2013

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 2014

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	234,831		
Average Weekday	9,740	9,740	
Pass/Rev Hour	13.3	13.3	Standard Goal > 17.0
Missed Trips	0.05%	0.05%	Standard Goal < 0.25%
Miles between Road Calls	29,113	25,041	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was lower in July (9,740 passengers) than June (11,384 passengers). Average weekday ridership was slightly lower compared to July of last year (9,809 passengers). Passengers per hour in July was 13.3, a decrease from 15.0 in June but even with July 2012 when passengers per hour was 13.5.

The percentage of missed trips in July was 0.05%. A decrease from the prior month (0.11%). The YTD average is 0.05% missed trips.

The number of miles between roadcalls was 29,113 miles in July, higher than the prior month in which there were 22,798 miles between roadcalls. The 12 month average is 25,041 miles between roadcalls.

MONTHLY BOARDINGS
Operations Data Summary

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings	
July 2013 - Fixed Route Boardings	234,831	Revenue Hours -	July 2013	17,615	Weekdays - July 13	22	Fiscal 2014 YTD	234,831
			July 2012	16,832	July 12	21		
Bus Bridge		Revenue Miles -	July 2013	196,044	Saturdays - July 13	4	Fiscal 2013 YTD	227,686
Special Event(s)			July 2012	187,442	July 12	4		
					Sundays - July 13	4		
					July 12	5		
July 2013 Total Boardings	234,831	Passengers per Mile		1.2	Total Days - 2013	30	YTD Trend	3.1%
July 2012 Total Boardings	227,686	Passengers per Hour		13.33	2012	30	Monthly Trend	3.1%

July 2013 Fixed Route Passenger Total						July 2013	July 2013
Route	Destination Information	Weekday	Saturday	Sunday	Total	Weekday Average	Passengers per Revenue Hour
1	Rossmoor / Shadelands	6,312			6,312	287	10.9
2	Rudgear / Walnut Creek	973			973	44	5.0
4	Walnut Creek Downtown Shuttle	17,665	2,793	1,943	22,402	803	24.0
5	Creekside / Walnut Creek	1,498			1,498	68	6.8
6	Lafayette / Moraga / Orinda	5,448	255	260	5,963	248	8.0
7	Shadelands / Pleasant Hill / Walnut Creek	4,812			4,812	219	6.8
9	DVC / Walnut Creek	10,988			10,988	499	12.0
10	Concord / Clayton Rd	19,320			19,320	878	18.3
11	Treat Blvd / Oak Grove	5,298			5,298	241	12.9
14	Monument Blvd	12,279			12,279	558	14.1
15	Treat Boulevard	10,294			10,294	468	15.1
16	Alhambra Ave / Monument Blvd	14,050			14,050	639	12.3
17	Olivera/Solano / Salvio / North Concord	5,095			5,095	232	12.6
18	Amtrak / Merello / Pleasant Hill	7,766			7,766	353	11.2
19	Amtrak / Pacheco Blvd / Concord	2,611			2,611	119	8.6
20	DVC / Concord	21,041			21,041	956	20.3
21	Walnut Creek / San Ramon Transit Center	12,338			12,338	561	11.5
25	Lafayette / Walnut Creek	1,759			1,759	80	7.0
28	North Concord / Martinez	5,778			5,778	263	8.7
35	Dougherty Valley	7,860			7,860	357	11.0
36	San Ramon / Dublin	4,332			4,332	197	7.4
91X	Concord Commuter Express	905			905	41	11.2
92X	Ace Shuttle Express	4,501			4,501	205	17.3
93X	Kirker Pass Express	5,390			5,390	245	17.2
95X	San Ramon / Danville Express	3,316			3,316	151	15.0
96X	Bishop Ranch Express	10,759			10,759	489	15.1
97X	Bishop Ranch Express	2,550			2,550	116	11.6
98X	Martinez Express	8,328			8,328	379	14.3
301	Rossmoor / John Muir Medical Center		235	204	439	0	6.3
310	Concord Bart / Clayton Rd / Kirker Pass		1,584	1,395	2,979	0	26.6
311	Concord / Oak Grove / Treat Blvd / WC		931	828	1,759	0	14.5
314	Clayton Rd / Monument Blvd / PH		2,377	1,814	4,191	0	19.2
315	Concord / Willow Pass / Landana		208	129	337	0	6.2
316	Alhambra / Merello / Pleasant Hill		1,320	931	2,251	0	14.1
320	DVC / Concord		939	560	1,499	0	14.8
321	San Ramon / Walnut Creek		1,047	794	1,841	0	11.5
600's	Select Service	1,019			1,019	46	25.9
TOTALS		214,284	11,689	8,858	234,831	9,740	13.3

* Data from Link ** Seasonal Route

http://cccta.org - http://cccta.org
cccta.org

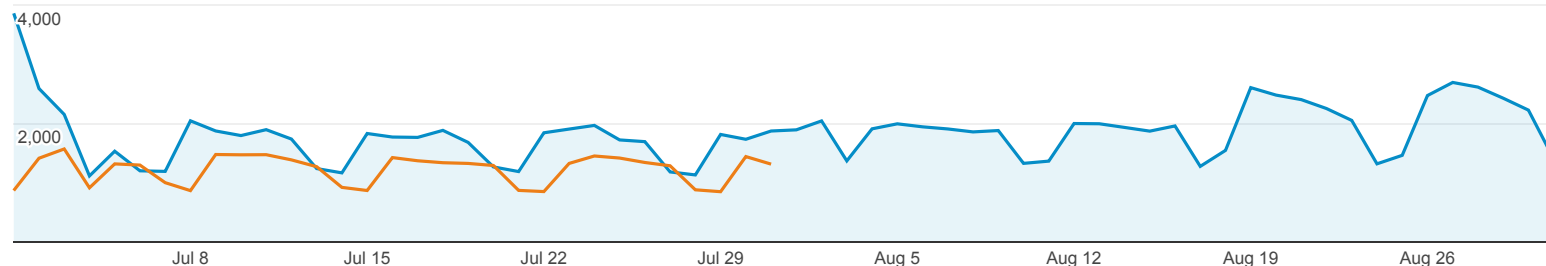
Visitor Report

Jul 1, 2013 - Aug 31, 2013
Compare to: Jul 1, 2012 - Jul 31, 2012

change in % of visits: +0.00%

Report Tab

Jul 1, 2013 - Aug 31, 2013: Visits
Jul 1, 2012 - Jul 31, 2012: Visits



Visitor Type	Mobile (Including Tablet)	Visits	Unique Visitors	Pageviews	Avg. Visit Duration	Pages / Visit
		201.73% 114,129 vs 37,825	159.29% 48,137 vs 18,565	191.98% 335,740 vs 114,987	2.79% 00:03:04 vs 00:02:59	3.23% 2.94 vs 3.04
1. Returning Visitor	Yes					
Jul 1, 2013 - Aug 31, 2013		50,393	10,281	132,034	00:02:56	2.62
Jul 1, 2012 - Jul 31, 2012		12,924	3,433	33,655	00:02:42	2.60
% Change		289.92%	199.48%	292.32%	8.13%	0.62%
2. Returning Visitor	No					
Jul 1, 2013 - Aug 31, 2013		23,602	8,404	72,598	00:03:10	3.08
Jul 1, 2012 - Jul 31, 2012		10,737	4,278	32,881	00:02:59	3.06
% Change		119.82%	96.45%	120.79%	6.41%	0.44%
3. New Visitor	No					
Jul 1, 2013 - Aug 31, 2013		23,375	23,339	81,167	00:03:19	3.47
Jul 1, 2012 - Jul 31, 2012		10,028	10,010	35,456	00:03:18	3.54
% Change		133.10%	133.16%	128.92%	0.40%	-1.79%
4. New Visitor	Yes					
Jul 1, 2013 - Aug 31, 2013		16,759	16,736	49,941	00:03:01	2.98
Jul 1, 2012 - Jul 31, 2012		4,136	4,131	12,995	00:03:07	3.14
% Change		305.20%	305.13%	284.31%	-3.03%	-5.16%

Rows 1 - 4 of 4

http://cccta.org - http://cccta.org
cccta.org

Jul 1, 2013 - Aug 31, 2013

Pages

Pages are grouped by Page

100% of pageviews: 100.00%

Explorer



Page	Pageviews	Unique Pageviews	Avg. Time on Page	Entrances	Bounce Rate	% Exit	Page Value
	335,740 % of Total: 100.00% (335,740)	242,675 % of Total: 100.00% (242,675)	00:01:35 Site Avg: 00:01:35 (0.00%)	114,108 % of Total: 100.00% (114,108)	42.58% Site Avg: 42.58% (0.00%)	33.99% Site Avg: 33.99% (0.00%)	\$0.00 % of Total: 0.00% (\$0.00)
1. /	71,466	47,497	00:01:08	42,298	25.18%	25.77%	\$0.00
2. /maps-schedules/	40,298	25,859	00:01:03	21,951	23.67%	21.74%	\$0.00
3. /mobile-schedules/	28,768	16,986	00:00:39	3,628	23.07%	10.54%	\$0.00
4. /fares/	9,355	6,909	00:01:31	1,352	51.11%	29.34%	\$0.00
5. /schedule/18/	8,186	6,514	00:02:46	2,106	67.95%	47.35%	\$0.00
6. /schedule/9/	7,564	6,086	00:03:18	1,857	73.40%	50.05%	\$0.00
7. /schedule/20/	7,477	6,275	00:02:53	2,145	74.41%	57.01%	\$0.00
8. /schedule/98X/	7,089	5,903	00:02:55	2,898	82.75%	59.05%	\$0.00
9. /schedule/15/	6,441	5,046	00:02:59	1,436	69.71%	48.59%	\$0.00
10. /schedule/6/	6,411	5,488	00:03:43	3,174	83.55%	71.85%	\$0.00
11. /schedule/16/	6,099	4,999	00:02:56	1,340	72.09%	47.93%	\$0.00
12. /schedule/10/	6,072	4,909	00:03:07	1,660	75.66%	55.67%	\$0.00
13. /schedule/21/	5,519	4,457	00:02:49	1,271	72.78%	51.80%	\$0.00
14. /schedule/14/	4,874	3,954	00:02:42	1,175	71.49%	48.73%	\$0.00
15. /schedule/4/	4,491	3,724	00:03:36	2,295	77.21%	67.38%	\$0.00
16. /schedule/35/	4,480	3,494	00:02:55	1,523	72.42%	53.21%	\$0.00
17. /schedule/96X/	4,476	3,606	00:02:47	1,481	71.71%	53.04%	\$0.00
18. /how-to-ride/	4,338	3,267	00:00:41	186	34.95%	10.40%	\$0.00
19. /schedule/11/	4,221	3,400	00:02:11	722	68.14%	39.04%	\$0.00
20. /schedule/316/	3,963	3,190	00:02:45	948	75.11%	51.63%	\$0.00
21. /schedule/28/	3,961	3,190	00:02:54	952	73.32%	48.80%	\$0.00
22. /maps-schedules/600-select-servi ce/	3,835	1,473	00:01:01	152	62.50%	18.15%	\$0.00

23.	/schedule/314/	3,185	2,663	00:03:02	771	74.97%	55.67%	\$0.00
24.	/schedule/93X/	2,740	2,051	00:02:56	715	68.53%	45.18%	\$0.00
25.	/schedule/19/	2,567	1,992	00:01:49	350	67.43%	32.14%	\$0.00
26.	/schedule/95X/	2,500	2,006	00:01:43	477	61.43%	34.88%	\$0.00
27.	/schedule/7/	2,425	1,905	00:02:33	437	72.77%	41.86%	\$0.00
28.	/possible-bart-strike/	2,381	1,421	00:02:28	739	40.87%	42.71%	\$0.00
29.	/driver-login/	2,362	1,240	00:06:16	615	30.73%	45.26%	\$0.00
30.	/schedule/17/	2,299	1,848	00:02:31	474	75.53%	46.02%	\$0.00
31.	/bart-strike-update/	2,285	1,743	00:02:40	1,258	83.23%	63.81%	\$0.00
32.	/schedule/321/	2,243	1,890	00:02:47	658	77.66%	57.47%	\$0.00
33.	/schedule/310/	2,232	1,903	00:02:56	558	80.11%	60.30%	\$0.00
34.	/schedule/320/	2,222	1,891	00:02:36	550	76.55%	50.05%	\$0.00
35.	/about/	2,180	1,703	00:00:40	122	26.23%	16.33%	\$0.00
36.	/schedule/1/	2,174	1,667	00:01:58	354	71.19%	40.71%	\$0.00
37.	/schedule/36/	2,145	1,644	00:01:58	319	70.22%	39.81%	\$0.00
38.	/schedule/311/	2,076	1,703	00:02:29	305	68.85%	44.70%	\$0.00
39.	/fares/where-to-buy/	1,693	1,222	00:01:52	142	60.56%	30.95%	\$0.00
40.	/link/	1,640	1,317	00:00:53	543	50.64%	28.96%	\$0.00
41.	/schedule/92X/	1,541	1,173	00:02:25	389	65.04%	39.39%	\$0.00
42.	/schedule/97X/	1,481	1,207	00:02:20	387	58.91%	43.21%	\$0.00
43.	/fares/clipper-card/	1,399	1,179	00:00:52	142	48.59%	25.30%	\$0.00
44.	/schedule/5/	1,355	1,069	00:02:19	238	75.21%	40.07%	\$0.00
45.	/about/jobs/	1,332	901	00:01:27	351	56.70%	46.17%	\$0.00
46.	/schedule/2/	1,308	1,102	00:02:30	342	78.07%	47.86%	\$0.00
47.	/?force=desktop	1,278	950	00:01:02	138	30.43%	18.47%	\$0.00
48.	/public-meetings/	1,263	1,035	00:00:26	59	35.59%	12.98%	\$0.00
49.	/how-to-ride/paying-your-fare/	1,162	960	00:01:21	42	64.29%	17.38%	\$0.00
50.	/bus-tracker/	1,044	697	00:01:26	572	29.90%	29.02%	\$0.00

Rows 1 - 50 of 2391

FY2014 Advisory Committee ATTENDANCE LOG

JURISDICTION - NAME	Expires	JUL	SEP	NOV	JAN	MAR	MAY
CLAYTON - Vacant							
CONCORD- Eileen Vonk	Dec-13	X					
CC COUNTY -Vacant							
DANVILLE - Vacant							
LAFAYETTE- Vacant							
MARTINEZ- Cary Kennerley	Oct-14	X					
MORAGA - Vacant							
ORINDA - David Libby	Feb-14	X					
PLEASANT HILL - David Loyd	Dec. 13	X					
SAN RAMON - Vacant							
WALNUT CREEK - Maureen Murphy	Mar-14	X					

In accordance with the Role and Function, if a member misses three or more consecutive meetings without cause, the member is subject to removal by the CCCTA Board after consultation with the affected jurisdiction.

Attendance Key

- P-Present
- E-Excused Absence
- U-Unexcused Absence
- X-Meeting Canceled