

Agenda Item 7.a

TO: O&S Committee

DATE: September 12, 2013

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for August 2013

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	FY 2014		
	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	273,605		
Average Weekday	11,315	10,527	
Pass/Rev Hour	15.1	14.2	Standard Goal > 17.0
Missed Trips	0.12%	0.08%	Standard Goal < 0.25%
Miles between Road Calls	22,397	24,818	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was lower in August (11,315 passengers) than July (9,740 passengers). Average weekday ridership was higher compared to August of last year (10,776 passengers). Passengers per hour in August was 15.1, an increase from 13.3 in July but greater than August 2012 when passengers per hour was 14.5.

The percentage of missed trips in August was 0.12%. An increase from the prior month (0.05%). The YTD average is 0.08% missed trips.

The number of miles between roadcalls was 22,397 miles in August, lower than the prior month in which there were 29,113 miles between roadcalls. The 12 month average is 24,818 miles between roadcalls.

MONTHLY BOARDINGS
Operations Data Summary

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings	
August 2013 - Fixed Route Boardings	273,605	Revenue Hours - August 2013	18,080	Weekdays - August 13	22	Fiscal 2014 YTD	508,436	
Bus Bridge		August 2012	18,496	August 12	23			
Special Event(s)		Revenue Miles - August 2013	200,092	Saturdays - August 13	5	Fiscal 2013 YTD	495,638	
		August 2012	207,973	August 12	4			
				Sundays - August 13	4			
				August 12	4			
August 2013 Total Boardings	273,605	Passengers per Mile	1.4	Total Days - 2013	31	YTD Trend	2.6%	
August 2012 Total Boardings	267,952	Passengers per Hour	15.13	2012	31	Monthly Trend	2.1%	

August 2013 Fixed Route Passenger Total						August 2013 Weekday Average	August 2013 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1	Rossmoor / Shadelands	6,822			6,822	310	11.8
2	Rudgear / Walnut Creek	1,209			1,209	55	6.2
4	Walnut Creek Downtown Shuttle	21,954	3,022	1,873	26,849	998	28.2
5	Creekside / Walnut Creek	1,708			1,708	78	7.8
6	Lafayette / Moraga / Orinda	6,959	406	280	7,645	316	10.1
7	Shadelands / Pleasant Hill / Walnut Creek	5,264			5,264	239	7.3
9	DVC / Walnut Creek	12,239			12,239	556	13.3
10	Concord / Clayton Rd	22,992			22,992	1,045	21.8
11	Treat Blvd / Oak Grove	6,098			6,098	277	14.6
14	Monument Blvd	13,670			13,670	621	15.7
15	Treat Boulevard	10,098			10,098	459	14.9
16	Alhambra Ave / Monument Blvd	14,960			14,960	680	13.1
17	Olivera/Solano / Salvio / North Concord	5,508			5,508	250	13.4
18	Amtrak / Merello / Pleasant Hill	9,382			9,382	426	13.4
19	Amtrak / Pacheco Blvd / Concord	3,019			3,019	137	9.9
20	DVC / Concord	26,792			26,792	1,218	25.5
21	Walnut Creek / San Ramon Transit Center	13,086			13,086	595	12.0
25	Lafayette / Walnut Creek	1,534			1,534	70	6.1
28	North Concord / Martinez	6,876			6,876	313	10.3
35	Dougherty Valley	8,980			8,980	408	12.6
36	San Ramon / Dublin	5,049			5,049	229	8.4
91X	Concord Commuter Express	980			980	45	11.1
92X	Ace Shuttle Express	4,833			4,833	220	18.6
93X	Kirker Pass Express	5,029			5,029	229	16.1
95X	San Ramon / Danville Express	3,593			3,593	163	16.2
96X	Bishop Ranch Express	12,710			12,710	578	17.5
97X	Bishop Ranch Express	2,650			2,650	120	11.6
98X	Martinez Express	9,034			9,034	411	15.5
250 *	Gael Rail Service	33	25	25	83	17	3.8
301	Rossmoor / John Muir Medical Center		395	185	580	0	7.2
310	Concord Bart / Clayton Rd / Kirker Pass		2,140	1,516	3,656	0	28.9
311	Concord / Oak Grove / Treat Blvd / WC		1,301	747	2,048	0	15.1
314	Clayton Rd / Monument Blvd / PH		3,395	2,137	5,532	0	22.5
315	Concord / Willow Pass / Landana		295	98	393	0	6.5
316	Alhambra / Merello / Pleasant Hill		1,668	995	2,664	0	14.6
320	DVC / Concord		1,187	747	1,934	0	17.1
321	San Ramon / Walnut Creek		1,380	866	2,246	0	12.2
600's	Select Service	5,859			5,859	266	26.9
TOTALS		248,922	15,214	9,468	273,605	11,315	15.1

* Data from Link ** Seasonal Route

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TO: O&S Committee

DATE: October 24, 2013

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for September 2013

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	FY 2014		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	294,594		
Average Weekday	13,514	11,523	
Pass/Rev Hour	16.8	15.1	Standard Goal > 17.0
Missed Trips	0.16%	0.11%	Standard Goal < 0.25%
Miles between Road Calls	21,863	24,880	Standard Goal > 18,000

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was higher in September (13,514 passengers) than August (11,315 passengers). Average weekday ridership was slightly higher compared to September of last year (13,151 passengers). Passengers per hour in September was 16.8, an increase from 15.1 in August but less than September 2012 when passengers per hour was 17.0.

The percentage of missed trips in September was 0.16%. An increase from the prior month (0.12%). The YTD average is 0.11% missed trips.

The number of miles between roadcalls was 21,863 miles in September, lower than the prior month in which there were 22,397 miles between roadcalls. The 12 month average is 24,880 miles between roadcalls.

**MONTHLY BOARDINGS
Operations Data Summary**

IV. Staff Reports

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings	
September 2013 - Fixed Route Boardings	294,594	Revenue Hours - September 2013	17,542	Weekdays - September 13	20	Fiscal 2014 YTD	803,030	
		September 2012	16,305	September 12	19			
Bus Bridge		Revenue Miles - September 2013	190,622	Saturdays - September 13	4	Fiscal 2013 YTD	773,468	
Special Event(s)		September 2012	180,703	September 12	5			
				Sundays - September 13	5			
				September 12	5			
September 2013 Total Boardings	294,594	Passengers per Mile	1.5	Total Days - 2013	29	YTD Trend	3.8%	
September 2012 Total Boardings	277,831	Passengers per Hour	16.79	2012	29	Monthly Trend	6.0%	

September 2013 Fixed Route Passenger Total						September 2013	September 2013
Route	Destination Information	Weekday	Saturday	Sunday	Total	Weekday Average	Passengers per Revenue Hour
1	Rossmoor / Shadelands	6,395			6,395	320	12.1
2	Rudgear / Walnut Creek	1,297			1,297	65	7.3
4	Walnut Creek Downtown Shuttle	18,456	2,279	2,232	22,967	923	26.1
4H **	Walnut Creek Extended Holiday Service	0			0	0	
5	Creekside / Walnut Creek	1,581			1,581	79	7.9
6	Lafayette / Moraga / Orinda	10,563	684	558	11,805	528	17.1
7	Shadelands / Pleasant Hill / Walnut Creek	4,618			4,618	231	6.9
9	DVC / Walnut Creek	12,525			12,525	626	14.9
10	Concord / Clayton Rd	23,079			23,079	1,154	24.1
11	Treat Blvd / Oak Grove	6,580			6,580	329	17.0
14	Monument Blvd	13,026			13,026	651	16.5
15	Treat Boulevard	11,307			11,307	565	18.4
16	Alhambra Ave / Monument Blvd	14,887			14,887	744	14.4
17	Olivera/Solano / Salvio / North Concord	5,736			5,736	287	15.2
18	Amtrak / Merello / Pleasant Hill	10,881			10,881	544	16.9
19	Amtrak / Pacheco Blvd / Concord	2,974			2,974	149	10.8
20	DVC / Concord	27,731			27,731	1,387	28.3
21	Walnut Creek / San Ramon Transit Center	12,881			12,881	644	12.6
25	Lafayette / Walnut Creek	1,581			1,581	79	6.9
28	North Concord / Martinez	7,154			7,154	358	11.8
35	Dougherty Valley	9,591			9,591	480	14.8
36	San Ramon / Dublin	5,127			5,127	256	9.2
91X	Concord Commuter Express	832			832	42	9.5
92X	Ace Shuttle Express	4,598			4,598	230	19.4
93X	Kirker Pass Express	4,766			4,766	238	16.8
95X	San Ramon / Danville Express	3,416			3,416	171	17.0
96X	Bishop Ranch Express	11,872			11,872	594	18.1
97X	Bishop Ranch Express	2,578			2,578	129	11.9
98X	Martinez Express	9,175			9,175	459	17.3
250 *	Gael Rail Service	271	252	222	745	34	8.0
260 *	Cal State East Bay / Concord Bart	106			106	35	4.1
301	Rossmoor / John Muir Medical Center		265	337	601	0	7.6
310	Concord Bart / Clayton Rd / Kirker Pass		1,717	1,931	3,648	0	28.9
311	Concord / Oak Grove / Treat Blvd / WC		958	1,022	1,980	0	14.6
314	Clayton Rd / Monument Blvd / PH		2,477	2,495	4,972	0	20.3
315	Concord / Willow Pass / Landana		218	205	422	0	7.0
316	Alhambra / Merello / Pleasant Hill		1,423	1,391	2,814	0	15.2
320	DVC / Concord		836	815	1,651	0	14.7
321	San Ramon / Walnut Creek		1,084	915	1,999	0	10.5
600's	Select Service	24,697			24,697	1,235	25.8
TOTALS		270,278	12,193	12,123	294,594	13,514	16.8

* Data from Link ** Seasonal Route