

To: Operations and Scheduling Committee

Date: January 21, 2014

From: Rashidi Barnes, Sr. Manager of Transportation

Reviewed by:

Subject: County Connection Bus Bridge Activity

Over the past few years The Bay Area Rapid Transit (BART) has been faced with multiple service emergencies that required assistance, in some capacity, from its local transportation partners. At a moment's notice, BART will make a request of County Connection to fill a void with supplemental bus service and manpower.

In 2012 alone, County Connection assisted BART with:

- Supplemental Bus Bridges in October
- Supplemental shuttle services during the BART work stoppage in July and November

Leading up to the before mentioned work stoppages, Metropolitan Transportation Commission (MTC) took the lead role in coordination of service plans throughout the Bay Area. Estimates show that nearly 34,000 daily passengers board BART within our service area; consequently requiring County Connection to play a meaningful role in the areas temporary service plans.

Along with the assistance during the two BART work stoppages, County Connection supported BART, with two (2) bus bridges in October. The first being a supplemental service between Lafayette BART and Pleasant Hill during the National Transportation Safety Board (NTSB) inspection/reenactment of a fatal accident during a routine service call. The second bus bridge was requested by BART after an eastbound train at the Rockridge BART station was evacuated because of a disabled train with a brake problem that created smoke. The disabled train blocked the tracks in the Berkeley tunnel between the Rockridge and Orinda stations, causing major delays and requiring a bus bridge between Orinda and Lafayette stations. Overall during both of these temporary track closures, County Connection transported over 3,000 passengers from the distressed area to the next servicing BART station.

During these times BART and County Connection have strengthen their symbiotic relationship, opening the door for further cross modal growth with that region.

RECOMMENDATIONS: None

FINANCIAL IMPLICATIONS: None

ACTION REQUESTED: For information only.

ATTACHMENTS: None