

Agenda Item 7.a

TO: O&S Committee

DATE: November 13, 2013

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for October 2013

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 2014

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	313,760		
Average Weekday	12,752	11,830	
Pass/Rev Hour	15.7	15.2	Standard Goal > 17.0
Missed Trips	0.12%	0.11%	Standard Goal < 0.25%
Miles between Road Calls	20,117	24,887	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was lower in October (12,752 passengers) than September (13,514 passengers). Average weekday ridership was higher compared to October of last year (13,015 passengers). Passengers per hour in October was 15.7, an decrease from 16.8 in September and less than September 2012 when passengers per hour was 16.7.

The percentage of missed trips in October was 0.12%. An decrease from the prior month (0.16%). The YTD average is 0.11% missed trips.

The number of miles between roadcalls was 20,117 miles in October, lower than the prior month in which there were 21,863 miles between roadcalls. The 12 month average is 24,887 miles between roadcalls.

**MONTHLY BOARDINGS
Operations Data Summary**

IV. Staff Reports

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings	
October 2013 - Fixed Route Boardings	313,760	Revenue Hours -	October 2013	19,964	Weekdays - October 13	23	Fiscal 2014 YTD	1,120,431
			October 2012	19,242	October 12	23		
Bus Bridge	3,178	Revenue Miles -	October 2013	219,584	Saturdays - October 13	4	Fiscal 2013YTD	1,094,508
BART Strike - Special Shuttle Service	463		October 2012	217,446	October 12	4		
					Sundays - October 13	4		
					October 12	4		
October 2013 Total Boardings	317,401	Passengers per Mile		1.4	Total Days - 2013	31	YTD Trend	2.4%
October 2012 Total Boardings	321,040	Passengers per Hour		15.90	2012	31	Monthly Trend	(1.1%)

October 2013 Fixed Route Passenger Total						October 2013 Weekday Average	October 2013 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1	Rossmoor / Shadelands	7,098			7,098	309	11.7
2	Rudgear / Walnut Creek	1,301			1,301	57	6.5
4	Walnut Creek Downtown Shuttle	18,350	1,881	1,643	21,874	798	22.6
4H **	Walnut Creek Extended Holiday Service				0	0	
5	Creekside / Walnut Creek	1,994			1,994	87	8.8
6	Lafayette / Moraga / Orinda	10,327	492	404	11,223	449	14.3
7	Shadelands / Pleasant Hill / Walnut Creek	4,746			4,746	206	6.2
9	DVC / Walnut Creek	13,112			13,112	570	13.6
10	Concord / Clayton Rd	25,399			25,399	1,104	23.0
11	Treat Blvd / Oak Grove	7,643			7,643	332	17.2
14	Monument Blvd	14,668			14,668	638	16.1
15	Treat Boulevard	13,308			13,308	579	18.8
16	Alhambra Ave / Monument Blvd	17,081			17,081	743	14.3
17	Olivera/Solano / Salvio / North Concord	5,985			5,985	260	13.9
18	Amtrak / Merello / Pleasant Hill	11,460			11,460	498	15.5
19	Amtrak / Pacheco Blvd / Concord	3,431			3,431	149	10.8
20	DVC / Concord	30,451			30,451	1,324	27.0
21	Walnut Creek / San Ramon Transit Center	14,054			14,054	611	12.0
25	Lafayette / Walnut Creek	1,704			1,704	74	6.5
28	North Concord / Martinez	7,643			7,643	332	11.0
35	Dougherty Valley	10,308			10,308	448	13.8
36	San Ramon / Dublin	5,571			5,571	242	8.7
91X	Concord Commuter Express	822			822	36	8.2
92X	Ace Shuttle Express	5,225			5,225	227	19.2
93X	Kirker Pass Express	5,749			5,749	250	17.6
95X	San Ramon / Danville Express	3,481			3,481	151	15.0
96X	Bishop Ranch Express	12,526			12,526	545	16.6
97X	Bishop Ranch Express	2,600			2,600	113	10.5
98X	Martinez Express	10,817			10,817	470	17.7
250 *	Gael Rail Service	261	201	151	613	29	6.8
260 *	Cal State East Bay / Concord Bart	489			489	26	3.0
301	Rossmoor / John Muir Medical Center		258	218	476	0	6.8
310	Concord Bart / Clayton Rd / Kirker Pass		1,698	1,317	3,015	0	26.9
311	Concord / Oak Grove / Treat Blvd / WC		1,006	800	1,806	0	14.9
314	Clayton Rd / Monument Blvd / PH		2,552	1,751	4,303	0	19.7
315	Concord / Willow Pass / Landana		273	175	447	0	8.2
316	Alhambra / Merello / Pleasant Hill		1,408	1,055	2,463	0	15.1
320	DVC / Concord		904	461	1,366	0	13.7
321	San Ramon / Walnut Creek		1,040	773	1,813	0	10.9
600's	Select Service	25,695			25,695	1,117	25.3
TOTALS		293,298	11,714	8,748	313,760	12,752	15.7

* Data from Link ** Seasonal Route

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TO: O&S Committee

DATE: December 16, 2013

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for November 2013

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 2014

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	268,956		
Average Weekday	12,189	11,902	
Pass/Rev Hour	15.5	15.3	Standard Goal > 17.0
Missed Trips	0.10%	0.11%	Standard Goal < 0.25%
Miles between Road Calls	36,658	25,672	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was lower in November (12,189 passengers) than October (12,752 passengers) and lower than November 2012 (11,988 passengers). Passengers per hour in November was 15.5, a decrease from 15.7 in October and more than November 2012 when passengers per hour was 15.4.

The percentage of missed trips in November was 0.10%. An decrease from the prior month (0.12%). The YTD average is 0.11% missed trips.

The number of miles between roadcalls was 36,658 miles in November, higher than the prior month in which there were 20,117 miles between roadcalls. The 12 month average is 25,672 miles between roadcalls.

**MONTHLY BOARDINGS
Operations Data Summary**

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings		
November 2013 - Fixed Route Boardings	268,956	Revenue Hours -	November 2013	17,407	Weekdays -	November 13	20	Fiscal 2014 YTD	1,389,387
			November 2012	17,777		November 12	21		
Bus Bridge		Revenue Miles -	November 2013	190,046	Saturdays -	November 13	5	Fiscal 2013 YTD	1,368,203
Special Service			November 2012	194,564		November 12	4		
					Sundays -	November 13	4		
						November 12	4		
November 2013 Total Boardings	268,956	Passengers per Mile		1.4	Total Days - 2013	29	YTD Trend	1.5%	
November 2012 Total Boardings	273,694	Passengers per Hour		15.45	2012	29	Monthly Trend	(1.7%)	

November 2013 Fixed Route Passenger Total						November 2013 Weekday Average	November 2013 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1	Rossmoor / Shadelands	6,016			6,016	301	11.4
2	Rudgear / Walnut Creek	1,246			1,246	62	6.9
4	Walnut Creek Downtown Shuttle	18,644	3,094	2,187	23,924	932	27.0
4H **	Walnut Creek Extended Holiday Service	26	92		118	26	11.2
5	Creekside / Walnut Creek	1,608			1,608	80	8.0
6	Lafayette / Moraga / Orinda	8,714	659	432	9,804	436	14.2
7	Shadelands / Pleasant Hill / Walnut Creek	4,208			4,208	210	6.3
9	DVC / Walnut Creek	11,023			11,023	551	13.1
10	Concord / Clayton Rd	21,726			21,726	1,086	22.6
11	Treat Blvd / Oak Grove	5,714			5,714	286	14.8
14	Monument Blvd	12,513			12,513	626	15.8
15	Treat Boulevard	10,131			10,131	507	16.5
16	Alhambra Ave / Monument Blvd	14,314			14,314	716	13.8
17	Olivera/Solano / Salvio / North Concord	4,894			4,894	245	13.0
18	Amtrak / Merello / Pleasant Hill	9,654			9,654	483	15.0
19	Amtrak / Pacheco Blvd / Concord	2,755			2,755	138	10.0
20	DVC / Concord	25,032			25,032	1,252	25.6
21	Walnut Creek / San Ramon Transit Center	12,155			12,155	608	11.9
25	Lafayette / Walnut Creek	1,102			1,102	55	4.8
28	North Concord / Martinez	6,329			6,329	316	10.5
35	Dougherty Valley	8,623			8,623	431	13.3
36	San Ramon / Dublin	4,710			4,710	236	8.4
91X	Concord Commuter Express	791			791	40	9.1
92X	Ace Shuttle Express	4,091			4,091	205	17.3
93X	Kirker Pass Express	4,283			4,283	214	15.1
95X	San Ramon / Danville Express	2,994			2,994	150	14.9
96X	Bishop Ranch Express	10,564			10,564	528	16.2
97X	Bishop Ranch Express	2,290			2,290	115	10.6
98X	Martinez Express	8,509			8,509	425	16.0
250 *	Gael Rail Service	213	203	148	564	27	5.8
260 *	Cal State East Bay / Concord Bart	325			325	22	2.5
301	Rossmoor / John Muir Medical Center		348	245	594	0	7.2
310	Concord Bart / Clayton Rd / Kirker Pass		2,142	1,393	3,535	0	28.1
311	Concord / Oak Grove / Treat Blvd / WC		1,289	709	1,998	0	14.7
314	Clayton Rd / Monument Blvd / PH		3,232	1,920	5,151	0	21.0
315	Concord / Willow Pass / Landana		335	224	559	0	9.2
316	Alhambra / Merello / Pleasant Hill		1,714	1,106	2,820	0	15.3
320	DVC / Concord		1,050	611	1,661	0	14.6
321	San Ramon / Walnut Creek		1,261	776	2,038	0	10.7
600's	Select Service	18,586			18,586	929	26.8
TOTALS		243,785	15,419	9,751	268,956	12,189	15.5

NOTE: * Data comes from Link Operators ** These are seasonal routes