

#### **INTER OFFICE MEMO**

# Agenda Item 7.a

**TO:** O&S Committee **DATE:** November 13, 2013

FROM: Anne Muzzini SUBJ: Fixed Route Reports

Director of Planning & Marketing

## **Fixed Route Operating Reports for October 2013**

## 1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

### FY 2014

<u>Title</u>	Current Month	YTD Avg	Annual Goal
Total Passengers	313,760		
Average Weekday	12,752	11,830	
Pass/Rev Hour	15.7	15.2	Standard Goal > 17.0
Missed Trips	0.12%	0.11%	Standard Goal $< 0.25\%$
Miles between Road Calls	20,117	24,887	Standard Goal > 18,000
		* Pagad	an aumant standards from undated SPTD

<sup>\*</sup> Based on current standards from updated SRTP

## **Analysis**

Average weekday ridership was lower in October (12,752 passengers) than September (13,514 passengers). Average weekday ridership was higher compared to October of last year (13,015 passengers). Passengers per hour in October was 15.7, an decrease from 16.8 in September and less than September 2012 when passengers per hour was 16.7.

The percentage of missed trips in October was 0.12%. An decrease from the prior month (0.16%). The YTD average is 0.11% missed trips.

The number of miles between roadcalls was 20,117 miles in October, lower than the prior month in which there were 21,863 miles between roadcalls. The 12 month average is 24,887 miles between roadcalls.

# MONTHLY BOARDINGS Operations Data Summary

Fixed Route Boardings		Passengers by Revenue Hrs/Miles		Service Days		Fiscal YTD Comparison Passenger Boardings		
October 2013 - Fixed Route Boardings	313,760	Revenue Hours -	October 2013	19,964	Weekdays - October 13	23		
			October 2012	19,242	October 12	23	Fiscal 2014 YTD	1,120,431
Bus Bridge BART Strike - Special Shuttle Service	3,178 463	Revenue Miles -	October 2013 October 2012	219,584 217,446	Saturdays - October 13 October 12	4	Fiscal 2013YTD	1,094,508
					Sundays - October 13	4		
					October 12	4		
October 2013 Total Boardings	317,401	Passe	engers per Mile	1.4	Total Days - 2013	31	YTD Trend	2.4%
October 2012 Total Boardings	321,040	Passer	ngers per Hour	15.90	2012	31	Monthly Trend	(1.1%)

	October 2013 Fixed Route Passenger Total							October 2013
2   Rudgear / Walnut Creek Downtown Shuttle   18,350   1,881   1,643   21,374   798	Route	<b>Destination Information</b>	Weekday	Saturday	Sunday	Total	Weekday Average	Passengers per Revenue Hour
4 Walnut Creek Extended Holiday Service 0 0 0 0 5 Creckside / Walnut Creek	1	Rossmoor / Shadelands	7,098			7,098	309	11.7
Walnut Creek Extended Holiday Service	2	Rudgear / Walnut Creek	1,301			1,301	57	6.5
5         Creekside / Walnut Creek         1,994         1,994         47           6         Lafayette / Moraga / Orinda         10,327         492         404         11,223         449           7         Shadelands / Pleasant Hill / Walnut Creek         4,746         206         206           9         DVC / Walnut Creek         13,112         13,112         570           10         Concord / Clayton Rd         25,399         25,399         1,104           11         Treat Blvd / Oak Grove         7,643         332         332           14         Monument Blvd         14,668         638         13,308         579           16         Albambra Ave / Monument Blvd         17,081         17,081         743           17         Olivera/Solano / Salvio / North Concord         5,985         5,985         260           18         Amtrak / Merello / Pleasant Hill         11,460         11,460         498           18         Amtrak / Pacheco Blvd / Concord         3,431         1,49         490           19         Autrak / Pacheco Blvd / Concord         3,431         1,49         490           20         DVC / Concord         3,431         1,49         490         490 <tr< td=""><td>4</td><td>Walnut Creek Downtown Shuttle</td><td>18,350</td><td>1,881</td><td>1,643</td><td>21,874</td><td>798</td><td>22.6</td></tr<>	4	Walnut Creek Downtown Shuttle	18,350	1,881	1,643	21,874	798	22.6
6   Lafayette / Moraga / Orinda   10,327   492   404   11,223   449     7   Shadelands / Pleasart Hill / Walnut Creek   4,746   206     9   DVC / Walnut Creek   13,112   13,112   570     10   Concord / Clayton Rd   25,399   1,104     11   Treat Blvd / Oak Grove   7,643   7,643   332     14   Monument Blvd   14,668   14,668   638     15   Treat Boulevard   13,308   17,081   17,081   17,081   743     16   Alhambra Ave / Monument Blvd   17,081   17,081   17,081   743     17   Olivera/Solano / Salvio / North Concord   5,985   5,985   260     18   Amtrak / Merello / Pleasart Hill   11,460   11,460   498     19   Amtrak / Pacheco Blvd / Concord   3,431   3,431   149     20   DVC / Concord   30,451   30,451   13,324     21   Walnut Creek / San Ramon Transit Center   14,054   14,054   611     25   Lafayette / Walnut Creek   1,704   1,704   74     28   North Concord / Martinez   7,643   3,332   332     35   Dougherty Valley   10,308   10,308   448     36   San Ramon / Dublin   5,571   5,571   242     91X   Concord Commuter Express   822   822   36     92X   Ace Shuttle Express   5,225   5,225   227     93X   Kirker Pass Express   5,749   5,749   250     95X   San Ramon / Dublin   5,571   10,817   470     98X   Bishop Ranch Express   12,526   12,526   545     95X   San Ramon / Daville Express   3,481   151     96X   Bishop Ranch Express   10,817   470     98X   Martinez Express   10,817   470   489     98X   Martinez Express   10,817   470     98X   Martinez Express   10,817   470     98X   Martinez Express   10,817   489   26     98X   Martinez Express   10,817   470     98X   Martinez Express   10,817   489   26     98X   Martinez Express   10,817   470     98X   Martinez Express   10,817   489   26     98X   Martinez Express   10,817   470     98X   Martinez Express	4H **	Walnut Creek Extended Holiday Service				0	0	
Shadelands / Pleasant Hill / Walmut Creek	5	Creekside / Walnut Creek	1,994			1,994	87	8.8
DVC / Walnut Creek	6	Lafayette / Moraga / Orinda	10,327	492	404	11,223	449	14.3
10	7	Shadelands / Pleasant Hill / Walnut Creek	4,746			4,746	206	6.2
111         Treat Blvd / Oak Grove         7,643         332           14         Monument Blvd         14,668         638           15         Treat Boulevard         13,308         579           16         Alhambra Ave / Monument Blvd         17,081         743           17         Olivera Solano / Salvio / North Concord         5,985         260           18         Amtrak / Merello / Pleasant Hill         11,460         11,460         498           19         Amtrak / Pacheco Blvd / Concord         30,451         30,451         30,451         14,054         611           20         DVC / Concord         30,451         30,451         30,451         1,224           21         Walnut Creek / San Ramon Transit Center         14,054         611         14,054         611           25         Lafayete / Walnut Creek         1,704         1,704         1,704         7,643         332           35         Dougherry Valley         10,308         10,308         448           36         San Ramon / Dublin         5,571         5,571         242           91X         Concord Commuter Express         822         822         32           30X         Kirker Pass Express         5,24	9	DVC / Walnut Creek	13,112			13,112	570	13.6
14         Monument Blvd         14,668         638           15         Treat Boulevard         13,308         579           16         Alhambra Ave / Monument Blvd         17,081         743           17         Olivera/Solano / Salvio / North Concord         5,985         260           18         Amtrak / Merello / Pleasant Hill         11,460         498           19         Amtrak / Pacheco Blvd / Concord         3,431         149           20         DVC / Concord         30,451         30,451         14,054           21         Walnut Creek / San Ramon Transit Center         14,054         14,054         611           25         Lafayette / Walnut Creek         1,704         1,704         74           28         North Concord / Martinez         7,643         332           35         Dougherty Valley         10,308         10,308         448           36         San Ramon / Dublin         5,571         5,571         242           91X         Concord Commuter Express         822         822         36           92X         Ace Shuttle Express         5,225         5,225         227           93X         Kirker Pass Express         12,526         12,526 <t< td=""><td>10</td><td>Concord / Clayton Rd</td><td>25,399</td><td></td><td></td><td>25,399</td><td>1,104</td><td>23.0</td></t<>	10	Concord / Clayton Rd	25,399			25,399	1,104	23.0
15	11	Treat Blvd / Oak Grove	7,643			7,643	332	17.2
16         Alhambra Ave / Monument Blvd         17,081         743           17         Olivera/Solano / Salvio / North Concord         5,985         260           18         Amtrak / Merello / Pleasant Hill         11,460         498           19         Amtrak / Pacheco Blvd / Concord         3,431         149           20         DVC / Concord         30,451         30,451         1,224           21         Walnut Creek / San Ramon Transit Center         14,054         11,704         74           25         Lafayette / Walnut Creek         1,704         1,704         74           28         North Concord / Martinez         7,643         332           35         Dougherty Valley         10,308         10,308         448           36         San Ramon / Dublin         5,571         5,571         242           91X         Concord Commuter Express         822         822         36           92X         Ace Shuttle Express         5,225         5,225         227           93X         Kirker Pass Express         5,749         5,749         250           95X         San Ramon / Danville Express         12,526         12,526         545           97X         Bishop Ranch Expre	14	Monument Blvd	14,668			14,668	638	16.1
17	15	Treat Boulevard	13,308			13,308	579	18.8
18       Amtrak / Merello / Pleasant Hill       11,460       498         19       Amtrak / Pacheco Blvd / Concord       3,431       3,431       149         20       DVC / Concord       30,451       30,451       1,324         21       Walnut Creek / San Ramon Transit Center       14,054       11,054       611         25       Lafayette / Walnut Creek       1,704       1,704       74         28       North Concord / Martinez       7,643       332         35       Dougherty Valley       10,308       10,308       10,308         36       San Ramon / Dublin       5,571       242         91X       Concord Commuter Express       822       822       36         92X       Ace Shuttle Express       5,225       5,225       227         93X       Kirker Pass Express       5,749       5,749       250         95X       San Ramon / Danville Express       3,481       3,481       151         96X       Bishop Ranch Express       12,526       12,526       545         97X       Bishop Ranch Express       10,817       10,817       470         250*       Gal Rail Service       260       151       613       29	16	Alhambra Ave / Monument Blvd	17,081			17,081	743	14.3
19	17	Olivera/Solano / Salvio / North Concord	5,985			5,985	260	13.9
20         DVC / Concord         30,451         30,451         1,324           21         Walnut Creek / San Ramon Transit Center         14,054         611           25         Lafayette / Walnut Creek         1,704         74           28         North Concord / Martinez         7,643         332           35         Dougherty Valley         10,308         10,308         448           36         San Ramon / Dublin         5,571         5,571         242           91X         Concord Commuter Express         822         822         36           92X         Ace Shuttle Express         5,225         5,225         227           93X         Kirker Pass Express         5,749         5,749         250           95X         San Ramon / Danville Express         3,481         3,481         151           96X         Bishop Ranch Express         12,526         12,526         545           97X         Bishop Ranch Express         10,817         10,817         470           250*         Gael Rail Service         261         201         151         613         29           260*         Cal State East Bay / Concord Bart         489         489         26	18	Amtrak / Merello / Pleasant Hill	11,460			11,460	498	15.5
21       Walnut Creek / San Ramon Transit Center       14,054       611         25       Lafayette / Walnut Creek       1,704       74         28       North Concord / Martinez       7,643       332         35       Dougherty Valley       10,308       10,308       448         36       San Ramon / Dublin       5,571       242         91X       Concord Commuter Express       822       822       36         92X       Ace Shuttle Express       5,225       227         93X       Kirker Pass Express       5,749       5,749       250         95X       San Ramon / Danville Express       3,481       3,481       151         96X       Bishop Ranch Express       12,526       12,526       545         97X       Bishop Ranch Express       2,600       2,600       113         98X       Martinez Express       10,817       10,817       470         250*       Gael Rail Service       261       201       151       613       29         260*       Cal State East Bay / Concord Bart       489       489       26         301       Rossmoor / John Muir Medical Center       258       218       476       0         310<	19	Amtrak / Pacheco Blvd / Concord	3,431			3,431	149	10.8
25       Lafayette / Walnut Creek       1,704       1,704       74         28       North Concord / Martinez       7,643       332         35       Dougherty Valley       10,308       10,308       448         36       San Ramon / Dublin       5,571       242         91X       Concord Commuter Express       822       822       36         92X       Ace Shuttle Express       5,225       227         93X       Kirker Pass Express       5,749       5,749       250         95X       San Ramon / Danville Express       3,481       151         96X       Bishop Ranch Express       12,526       545         97X       Bishop Ranch Express       12,526       545         97X       Bishop Ranch Express       10,817       10,817       470         250*       Gael Rail Service       261       201       151       613       29         260*       Cal State East Bay / Concord Bart       489       489       26         301       Rossmoor / John Muir Medical Center       258       218       476       0         310       Concord Gart / Clayton Rd / Kirker Pass       1,698       1,317       3,015       0         31	20	DVC / Concord	30,451			30,451	1,324	27.0
28         North Concord / Martinez         7,643         332           35         Dougherty Valley         10,308         448           36         San Ramon / Dublin         5,571         242           91X         Concord Commuter Express         822         822         36           92X         Ace Shuttle Express         5,225         227           93X         Kirker Pass Express         5,749         5,749         250           95X         San Ramon / Danville Express         3,481         3,481         151           96X         Bishop Ranch Express         12,526         12,526         545           97X         Bishop Ranch Express         2,600         113         10,817         470           98X         Martinez Express         10,817         10,817         470           250*         Gael Rail Service         261         201         151         613         29           260*         Cal State East Bay / Concord Bart         489         489         26           301         Rosmoor / John Muir Medical Center         258         218         476         0           310         Concord Bart / Clayton Rd / Kirker Pass         1,698         1,317         3,015	21	Walnut Creek / San Ramon Transit Center	14,054			14,054	611	12.0
35   Dougherty Valley   10,308   10,308   448   36   San Ramon / Dublin   5,571   242   91X   Concord Commuter Express   822   36   822   36   92X   Ace Shuttle Express   5,225   5,225   227   93X   Kirker Pass Express   5,749   5,749   250   95X   San Ramon / Danville Express   3,481   151   96X   Bishop Ranch Express   12,526   12,526   545   97X   Bishop Ranch Express   12,526   12,526   545   97X   Bishop Ranch Express   10,817   10,817   470   470   250 * Gael Rail Service   261   201   151   613   29   260 * Cal State East Bay / Concord Bart   489   489   26   301   Rossmoor / John Muir Medical Center   258   218   476   0   310   Concord Bart / Clayton Rd / Kirker Pass   1,698   1,317   3,015   0   311   Concord / Oak Grove / Treat Blvd / WC   1,006   800   1,806   0   314   Clayton Rd / Monument Blvd / PH   2,552   1,751   4,303   0   315   Concord / Willow Pass / Landana   273   175   447   0	25	Lafayette / Walnut Creek	1,704			1,704	74	6.5
36         San Ramon / Dublin         5,571         242           91X         Concord Commuter Express         822         822         36           92X         Ace Shuttle Express         5,225         227           93X         Kirker Pass Express         5,749         5,749         250           95X         San Ramon / Danville Express         3,481         3,481         151           96X         Bishop Ranch Express         12,526         12,526         545           97X         Bishop Ranch Express         2,600         2,600         113           98X         Martinez Express         10,817         10,817         470           250*         Gael Rail Service         261         201         151         613         29           260*         Cal State East Bay / Concord Bart         489         489         26           301         Rossmoor / John Muir Medical Center         258         218         476         0           310         Concord Bart / Clayton Rd / Kirker Pass         1,698         1,317         3,015         0           311         Concord / Oak Grove / Treat Blvd / WC         1,006         800         1,806         0           314         Clayton Rd	28	North Concord / Martinez	7,643			7,643	332	11.0
91X         Concord Commuter Express         822         36           92X         Ace Shuttle Express         5,225         227           93X         Kirker Pass Express         5,749         5,749         250           95X         San Ramon / Danville Express         3,481         3,481         151           96X         Bishop Ranch Express         12,526         545           97X         Bishop Ranch Express         2,600         2,600         113           98X         Martinez Express         10,817         10,817         470           250 *         Gael Rail Service         261         201         151         613         29           260 *         Cal State East Bay / Concord Bart         489         489         26           301         Rossmoor / John Muir Medical Center         258         218         476         0           310         Concord Bart / Clayton Rd / Kirker Pass         1,698         1,317         3,015         0           311         Concord / Oak Grove / Treat Blvd / WC         1,006         800         1,806         0           314         Clayton Rd / Monument Blvd / PH         2,552         1,751         4,303         0           315	35	Dougherty Valley	10,308			10,308	448	13.8
92X       Ace Shuttle Express       5,225       227         93X       Kirker Pass Express       5,749       250         95X       San Ramon / Danville Express       3,481       151         96X       Bishop Ranch Express       12,526       545         97X       Bishop Ranch Express       2,600       113         98X       Martinez Express       2,600       113         98X       Martinez Express       10,817       470         250 *       Gael Rail Service       261       201       151       613       29         260 *       Cal State East Bay / Concord Bart       489       489       26         301       Rossmoor / John Muir Medical Center       258       218       476       0         310       Concord Bart / Clayton Rd / Kirker Pass       1,698       1,317       3,015       0         311       Concord / Oak Grove / Treat Blvd / WC       1,006       800       1,806       0         314       Clayton Rd / Monument Blvd / PH       2,552       1,751       4,303       0         315       Concord / Willow Pass / Landana       273       175       447       0	36	San Ramon / Dublin	5,571			5,571	242	8.7
93X         Kirker Pass Express         5,749         250           95X         San Ramon / Danville Express         3,481         151           96X         Bishop Ranch Express         12,526         545           97X         Bishop Ranch Express         2,600         113           98X         Martinez Express         10,817         470           250 *         Gael Rail Service         261         201         151         613         29           260 *         Cal State East Bay / Concord Bart         489         489         26           301         Rossmoor / John Muir Medical Center         258         218         476         0           310         Concord Bart / Clayton Rd / Kirker Pass         1,698         1,317         3,015         0           311         Concord / Oak Grove / Treat Blvd / WC         1,006         800         1,806         0           314         Clayton Rd / Monument Blvd / PH         2,552         1,751         4,303         0           315         Concord / Willow Pass / Landana         273         175         447         0	91X	Concord Commuter Express	822			822	36	8.2
95X       San Ramon / Danville Express       3,481       151         96X       Bishop Ranch Express       12,526       545         97X       Bishop Ranch Express       2,600       2,600       113         98X       Martinez Express       10,817       470         250 *       Gael Rail Service       261       201       151       613       29         260 *       Cal State East Bay / Concord Bart       489       489       26         301       Rossmoor / John Muir Medical Center       258       218       476       0         310       Concord Bart / Clayton Rd / Kirker Pass       1,698       1,317       3,015       0         311       Concord / Oak Grove / Treat Blvd / WC       1,006       800       1,806       0         314       Clayton Rd / Monument Blvd / PH       2,552       1,751       4,303       0         315       Concord / Willow Pass / Landana       273       175       447       0	92X	Ace Shuttle Express	5,225			5,225	227	19.2
96X       Bishop Ranch Express       12,526       545         97X       Bishop Ranch Express       2,600       113         98X       Martinez Express       10,817       10,817       470         250 *       Gael Rail Service       261       201       151       613       29         260 *       Cal State East Bay / Concord Bart       489       489       26         301       Rossmoor / John Muir Medical Center       258       218       476       0         310       Concord Bart / Clayton Rd / Kirker Pass       1,698       1,317       3,015       0         311       Concord / Oak Grove / Treat Blvd / WC       1,006       800       1,806       0         314       Clayton Rd / Monument Blvd / PH       2,552       1,751       4,303       0         315       Concord / Willow Pass / Landana       273       175       447       0	93X	Kirker Pass Express	5,749			5,749	250	17.6
97X       Bishop Ranch Express       2,600       113         98X       Martinez Express       10,817       10,817       470         250*       Gael Rail Service       261       201       151       613       29         260*       Cal State East Bay / Concord Bart       489       489       26         301       Rossmoor / John Muir Medical Center       258       218       476       0         310       Concord Bart / Clayton Rd / Kirker Pass       1,698       1,317       3,015       0         311       Concord / Oak Grove / Treat Blvd / WC       1,006       800       1,806       0         314       Clayton Rd / Monument Blvd / PH       2,552       1,751       4,303       0         315       Concord / Willow Pass / Landana       273       175       447       0	95X	San Ramon / Danville Express	3,481			3,481	151	15.0
98X         Martinez Express         10,817         470           250 *         Gael Rail Service         261         201         151         613         29           260 *         Cal State East Bay / Concord Bart         489         489         26           301         Rossmoor / John Muir Medical Center         258         218         476         0           310         Concord Bart / Clayton Rd / Kirker Pass         1,698         1,317         3,015         0           311         Concord / Oak Grove / Treat Blvd / WC         1,006         800         1,806         0           314         Clayton Rd / Monument Blvd / PH         2,552         1,751         4,303         0           315         Concord / Willow Pass / Landana         273         175         447         0	96X	Bishop Ranch Express	12,526			12,526	545	16.6
250 *       Gael Rail Service       261       201       151       613       29         260 *       Cal State East Bay / Concord Bart       489       489       26         301       Rossmoor / John Muir Medical Center       258       218       476       0         310       Concord Bart / Clayton Rd / Kirker Pass       1,698       1,317       3,015       0         311       Concord / Oak Grove / Treat Blvd / WC       1,006       800       1,806       0         314       Clayton Rd / Monument Blvd / PH       2,552       1,751       4,303       0         315       Concord / Willow Pass / Landana       273       175       447       0	97X	Bishop Ranch Express	2,600			2,600	113	10.5
260 *       Cal State East Bay / Concord Bart       489       26         301 Rossmoor / John Muir Medical Center       258       218       476       0         310 Concord Bart / Clayton Rd / Kirker Pass       1,698       1,317       3,015       0         311 Concord / Oak Grove / Treat Blvd / WC       1,006       800       1,806       0         314 Clayton Rd / Monument Blvd / PH       2,552       1,751       4,303       0         315 Concord / Willow Pass / Landana       273       175       447       0	98X	Martinez Express	10,817			10,817	470	17.7
301       Rossmoor / John Muir Medical Center       258       218       476       0         310       Concord Bart / Clayton Rd / Kirker Pass       1,698       1,317       3,015       0         311       Concord / Oak Grove / Treat Blvd / WC       1,006       800       1,806       0         314       Clayton Rd / Monument Blvd / PH       2,552       1,751       4,303       0         315       Concord / Willow Pass / Landana       273       175       447       0	250 *	Gael Rail Service	261	201	151	613	29	6.8
310       Concord Bart / Clayton Rd / Kirker Pass       1,698       1,317       3,015       0         311       Concord / Oak Grove / Treat Blvd / WC       1,006       800       1,806       0         314       Clayton Rd / Monument Blvd / PH       2,552       1,751       4,303       0         315       Concord / Willow Pass / Landana       273       175       447       0	260 *	Cal State East Bay / Concord Bart	489			489	26	3.0
311       Concord / Oak Grove / Treat Blvd / WC       1,006       800       1,806       0         314       Clayton Rd / Monument Blvd / PH       2,552       1,751       4,303       0         315       Concord / Willow Pass / Landana       273       175       447       0	301	Rossmoor / John Muir Medical Center		258	218	476	0	6.8
314       Clayton Rd / Monument Blvd / PH       2,552       1,751       4,303       0         315       Concord / Willow Pass / Landana       273       175       447       0	310	Concord Bart / Clayton Rd / Kirker Pass		1,698	1,317	3,015	0	26.9
315 Concord / Willow Pass / Landana 273 175 <b>447</b> 0	311	Concord / Oak Grove / Treat Blvd / WC		1,006	800	1,806	0	14.9
	314	Clayton Rd / Monument Blvd / PH		2,552	1,751	4,303	0	19.7
316 Alhambra / Merello / Pleasant Hill 1,408 1,055 <b>2,463</b> 0	315	Concord / Willow Pass / Landana		273	175	447	0	8.2
	316	Alhambra / Merello / Pleasant Hill		1,408	1,055	2,463	0	15.1
320 DVC / Concord 904 461 <b>1,366</b> 0	320	DVC / Concord		904	461	1,366	0	13.7
321 San Ramon / Walnut Creek 1,040 773 <b>1,813</b> 0	321	San Ramon / Walnut Creek		1,040	773	1,813	0	10.9
600's Select Service 25,695 25,695 1,117	600's	Select Service	25,695			25,695	1,117	25.3

TOTALS 293,298 11,714 8,748 313,760 12,752 15.7



#### INTER OFFICE MEMO

## Agenda Item 7.a

TO: O&S Committee DATE: December 16, 2013

FROM: Anne Muzzini SUBJ: **Fixed Route Reports** 

Director of Planning & Marketing

## **Fixed Route Operating Reports for November 2013**

## 1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

### FY 2014

<u>Title</u>	Current Month	YTD Avg	Annual Goal
Total Passengers	268,956		
Average Weekday	12,189	11,902	
Pass/Rev Hour	15.5	15.3	Standard Goal > 17.0
Missed Trips	0.10%	0.11%	Standard Goal < 0.25%
Miles between Road Calls	36,658	25,672	Standard Goal > 18,000
		* Rased	on current standards from undated SRTP

Based on current standards from updated SRTF

## **Analysis**

Average weekday ridership was lower in November (12,189 passengers) than October (12,752 passengers) and lower than Novemer 2012 (11988 passengers). Passengers per hour in November was 15.5, a decrease from 15.7 in October and more than November 2012 when passengers per hour was 15.4.

The percentage of missed trips in November was 0.10%. An decrease from the prior month (0.12%). The YTD average is 0.11% missed trips.

The number of miles between roadcalls was 36,658 miles in November, higher than the prior month in which there were 20,117 miles between roadcalls. The 12 month average is 25,672 miles between roadcalls.

# MONTHLY BOARDINGS Operations Data Summary

		Operations Data Cummary						Fiscal YTD Comparison	
Fixed Route Boardings		Passengers by Revenue Hrs/Miles		Service Days		Passenger Boardings			
November 2013 - Fixed Route Boardings	268,956	Revenue Hours - 1	November 2013	17,407	Weekdays - November 13	20			
		1	November 2012	17,777	November 12	21	Fiscal 2014 YTD	1,389,387	
Bus Bridge		Revenue Miles - 1	November 2013	190,046	Saturdays - November 13	5			
Special Service		1	November 2012	194,564	November 12	4	Fiscal 2013YTD	1,368,203	
					Sundays - November 13	4			
					November 12	4			
November 2013 Total Boardings	268,956	Passengers per Mile		1.4	Total Days - 2013	29	YTD Trend	1.5%	
November 2012 Total Boardings	273,694	Passengers per Hour		15.45	2012	29	Monthly Trend	(1.7%)	

	Novembe	er 2013 Fixed Route I	Passenger Total	13.43		November 2013	November 2013
Route	Destination Information	Weekday	Saturday	Sunday	Total	Weekday Average	Passengers per Revenue Hour
1	Rossmoor / Shadelands	6,016	-	-	6,016	301	11.4
2	Rudgear / Walnut Creek	1,246			1,246	62	6.9
4	Walnut Creek Downtown Shuttle	18,644	3,094	2,187	23,924	932	27.0
4H **	Walnut Creek Extended Holiday Service	26	92		118	26	11.2
5	Creekside / Walnut Creek	1,608			1,608	80	8.0
6	Lafayette / Moraga / Orinda	8,714	659	432	9,804	436	14.2
7	Shadelands / Pleasant Hill / Walnut Creek	4,208			4,208	210	6.3
9	DVC / Walnut Creek	11,023			11,023	551	13.1
10	Concord / Clayton Rd	21,726			21,726	1,086	22.6
11	Treat Blvd / Oak Grove	5,714			5,714	286	14.8
14	Monument Blvd	12,513			12,513	626	15.8
15	Treat Boulevard	10,131			10,131	507	16.5
16	Alhambra Ave / Monument Blvd	14,314			14,314	716	13.8
17	Olivera/Solano / Salvio / North Concord	4,894			4,894	245	13.0
18	Amtrak / Merello / Pleasant Hill	9,654			9,654	483	15.0
19	Amtrak / Pacheco Blvd / Concord	2,755			2,755	138	10.0
20	DVC / Concord	25,032			25,032	1,252	25.6
21	Walnut Creek / San Ramon Transit Center	12,155			12,155	608	11.9
25	Lafayette / Walnut Creek	1,102			1,102	55	4.8
28	North Concord / Martinez	6,329			6,329	316	10.5
35	Dougherty Valley	8,623			8,623	431	13.3
36	San Ramon / Dublin	4,710			4,710	236	8.4
91X	Concord Commuter Express	791			791	40	9.1
92X	Ace Shuttle Express	4,091			4,091	205	17.3
93X	Kirker Pass Express	4,283			4,283	214	15.1
95X	San Ramon / Danville Express	2,994			2,994	150	14.9
96X	Bishop Ranch Express	10,564			10,564	528	16.2
97X	Bishop Ranch Express	2,290			2,290	115	10.6
98X	Martinez Express	8,509			8,509	425	16.0
250 *	Gael Rail Service	213	203	148	564	27	5.8
260 *	Cal State East Bay / Concord Bart	325			325	22	2.5
301	Rossmoor / John Muir Medical Center		348	245	594	0	7.2
310	Concord Bart / Clayton Rd / Kirker Pass		2,142	1,393	3,535	0	28.1
311	Concord / Oak Grove / Treat Blvd / WC		1,289	709	1,998	0	14.7
314	Clayton Rd / Monument Blvd / PH		3,232	1,920	5,151	0	21.0
315	Concord / Willow Pass / Landana		335	224	559	0	9.2
316	Alhambra / Merello / Pleasant Hill		1,714	1,106	2,820	0	15.3
320	DVC / Concord		1,050	611	1,661	0	14.6
321	San Ramon / Walnut Creek		1,261	776	2,038	0	10.7
600's	Select Service	18,586			18,586	929	26.8
_	TOTALS	243,785	15,419	9,751	268,956	12,189	15.5

NOTE: \* Data comes from Link Operators \*\* These are seasonal routes