

Agenda Item 7.a

TO: O&S Committee

DATE:

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for December 2013

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	FY 2014		
	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	259,214		
Average Weekday	11,212	11,787	
Pass/Rev Hour	14.3	15.1	Standard Goal > 17.0
Missed Trips	0.11%	0.11%	Standard Goal < 0.25%
Miles between Road Calls	33,834	27,705	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was lower in December (11,212 passengers) than November (12,189 passengers) and slightly lower than December 2012 (11,229 passengers). Passengers per hour in December was 14.3, a decrease from 15.5 in November and slight decrease from December 2012 when passengers per hour was 14.6.

The percentage of missed trips in December was 0.11%. An increase from the prior month (0.10%). The YTD average is 0.11% missed trips.

The number of miles between roadcalls was 32,834 miles in December, lower than the prior month in which there were 36,658 miles between roadcalls. The 12 month average is 27,705 miles between roadcalls.

**MONTHLY BOARDINGS
Operations Data Summary**

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings	
December 2013 - Fixed Route Boardings	259,149	Revenue Hours -	December 2013	18,183	Weekdays - December 13	21	Fiscal 2014 YTD	align="right">1,648,601
			December 2012	17,194	December 12	20		
Bus Bridge		Revenue Miles -	December 2013	198,172	Saturdays - December 13	4	Fiscal 2013YTD	align="right">1,618,712
Walnut Creek Marathon	65		December 2012	189,149	December 12	5		
					Sundays - December 13	5		
			December 12	5				
December 2013 Total Boardings	259,214	Passengers per Mile		1.3	Total Days - 2013	30	YTD Trend	1.8%
December 2012 Total Boardings	250,509	Passengers per Hour		14.26	2012	30	Monthly Trend	3.5%

December 2013 Fixed Route Passenger Total						December 2013 Weekday Average	December 2013 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1	Rossmoor / Shadelands	5,692			5,692	271	10.3
2	Rudgear / Walnut Creek	1,075			1,075	51	5.8
4	Walnut Creek Downtown Shuttle	18,570	2,412	2,361	23,343	884	25.4
4H **	Walnut Creek Extended Holiday Service	606	430		1,036	30	9.7
5	Creekside / Walnut Creek	1,639			1,639	78	7.8
6	Lafayette / Moraga / Orinda	7,944	327	386	8,657	378	11.9
7	Shadelands / Pleasant Hill / Walnut Creek	3,907			3,907	186	5.7
9	DVC / Walnut Creek	10,742			10,742	512	12.2
10	Concord / Clayton Rd	21,165			21,165	1,008	21.0
11	Treat Blvd / Oak Grove	5,609			5,609	267	13.8
14	Monument Blvd	11,927			11,927	568	14.3
15	Treat Boulevard	10,041			10,041	478	15.5
16	Alhambra Ave / Monument Blvd	13,781			13,781	656	12.7
17	Olivera/Solano / Salvio / North Concord	4,908			4,908	234	12.5
18	Amtrak / Merello / Pleasant Hill	9,152			9,152	436	13.5
19	Amtrak / Pacheco Blvd / Concord	2,540			2,540	121	8.7
20	DVC / Concord	23,228			23,228	1,106	22.6
21	Walnut Creek / San Ramon Transit Center	11,795			11,795	562	11.1
25	Lafayette / Walnut Creek	1,229			1,229	59	5.0
28	North Concord / Martinez	6,162			6,162	293	9.7
35	Dougherty Valley	8,475			8,475	404	12.4
36	San Ramon / Dublin	4,656			4,656	222	7.9
91X	Concord Commuter Express	654			654	31	7.1
92X	Ace Shuttle Express	4,042			4,042	192	16.3
93X	Kirker Pass Express	4,229			4,229	201	14.2
95X	San Ramon / Danville Express	2,684			2,684	128	12.7
96X	Bishop Ranch Express	10,433			10,433	497	15.2
97X	Bishop Ranch Express	2,015			2,015	96	8.9
98X	Martinez Express	8,125			8,125	387	14.6
250 *	Gael Rail Service	102	82	90	274	15	3.1
260 *	Cal State East Bay / Concord Bart	163			163	20	2.4
301	Rossmoor / John Muir Medical Center		325	294	620	0	7.6
310	Concord Bart / Clayton Rd / Kirker Pass		1,677	1,766	3,443	0	27.3
311	Concord / Oak Grove / Treat Blvd / WC		1,072	899	1,971	0	14.5
314	Clayton Rd / Monument Blvd / PH		2,512	2,389	4,901	0	20.0
315	Concord / Willow Pass / Landana		280	226	506	0	8.4
316	Alhambra / Merello / Pleasant Hill		1,307	1,321	2,629	0	14.2
320	DVC / Concord		842	781	1,623	0	14.5
321	San Ramon / Walnut Creek		1,004	914	1,918	0	10.1
600's	Select Service	18,161			18,161	865	25.6
TOTALS		235,449	12,270	11,430	259,149	11,212	14.3

* Data from Link ** Seasonal Route

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TO: O&S Committee

DATE: February 13, 2014

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for January 2014

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 2014

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	284,664		
Average Weekday	12,008	11,819	
Pass/Rev Hour	13.9	14.9	Standard Goal > 17.0
Missed Trips	0.10%	0.11%	Standard Goal < 0.25%
Miles between Road Calls	23,856	27,372	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was higher in January (12,008 passengers) than December (11,212 passengers) and higher than January 2013 (11,660 passengers). Passengers per hour in January was 13.9, a decrease from 14.3 in December and decrease from January 2013 when passengers per hour was 15.0.

The percentage of missed trips in January was 0.10%. A slight decrease from the prior month (0.11%). The YTD average is 0.11% missed trips.

The number of miles between roadcalls was 23,856 miles in January, lower than the prior month in which there were 32,834 miles between roadcalls. The 12 month average is 27,372 miles between roadcalls.

**MONTHLY BOARDINGS
Operations Data Summary**

IV. Staff Reports

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings		
January 2014 - Fixed Route Boardings	284,664	Revenue Hours -	January 2014	20,408	Weekdays - January 14	22	Fiscal 2014 YTD	1,933,265	
			January 2013	18,472	January 13	22			
Bus Bridge		Revenue Miles -	January 2014	206,956	Saturdays - January 14	4	Fiscal 2013 YTD	1,894,162	
Event			January 2013	207,431	January 13	4			
					Sundays - January 14	4			
					January 13	4			
January 2014 Total Boardings	284,664	Passengers per Mile		1.4	Total Days - 2013		30	YTD Trend	2.1%
December 2013 Total Boardings	275,450	Passengers per Hour		13.95	2012		30	Monthly Trend	3.3%

January 2014 Fixed Route Passenger Total						January 2014 Weekday Average	January 2014 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1	Rossmoor / Shadelands	6,011			6,011	273	10.4
2	Rudgear / Walnut Creek	1,144			1,144	52	7.4
4	Walnut Creek Downtown Shuttle	18,964	2,265	1,562	22,791	862	24.4
5	Creekside / Walnut Creek	1,271			1,271	58	6.7
6	Lafayette / Moraga / Orinda	9,826	454	386	10,665	447	13.6
7	Shadelands / Pleasant Hill / Walnut Creek	4,539			4,539	206	6.2
9	DVC / Walnut Creek	11,480			11,480	522	12.4
10	Concord / Clayton Rd	22,655			22,655	1,030	21.5
11	Treat Blvd / Oak Grove	6,593			6,593	300	15.5
14	Monument Blvd	12,523			12,523	569	14.4
15	Treat Boulevard	11,675			11,675	531	17.1
16	Alhambra Ave / Monument Blvd	15,283			15,283	695	13.4
17	Olivera/Solano / Salvio / North Concord	5,044			5,044	229	12.2
18	Amtrak / Merello / Pleasant Hill	10,092			10,092	459	14.2
19	Amtrak / Pacheco Blvd / Concord	3,182			3,182	145	10.5
20	DVC / Concord	26,668			26,668	1,212	24.9
21	Walnut Creek / San Ramon Transit Center	12,851			12,851	584	11.7
25	Lafayette / Walnut Creek	1,309			1,309	59	6.1
28	North Concord / Martinez	7,822			7,822	356	11.8
35	Dougherty Valley	9,527			9,527	433	13.0
36	San Ramon / Dublin	5,129			5,129	233	8.3
91X	Concord Commuter Express	843			843	38	8.8
92X	Ace Shuttle Express	4,785			4,785	218	18.4
93X	Kirker Pass Express	4,916			4,916	223	15.7
95X	San Ramon / Danville Express	3,664			3,664	167	16.3
96X	Bishop Ranch Express	12,109			12,109	550	16.0
97X	Bishop Ranch Express	2,423			2,423	110	10.2
98X	Martinez Express	9,381			9,381	426	16.1
250 *	Gael Rail Service	141	142	90	373	16	0.7
260 *	Cal State East Bay / Concord Bart	338			338	20	0.3
301	Rossmoor / John Muir Medical Center		270	166	436	0	6.2
310	Concord Bart / Clayton Rd / Kirker Pass		1,766	1,433	3,199	0	28.6
311	Concord / Oak Grove / Treat Blvd / WC		1,052	729	1,781	0	14.7
314	Clayton Rd / Monument Blvd / PH		2,357	1,731	4,087	0	18.7
315	Concord / Willow Pass / Landana		220	181	401	0	7.5
316	Alhambra / Merello / Pleasant Hill		1,437	959	2,396	0	14.5
320	DVC / Concord		898	559	1,458	0	14.6
321	San Ramon / Walnut Creek		1,066	756	1,823	0	10.8
600's	Select Service	21,999			21,999	1,000	23.6
TOTALS		264,186	11,927	8,551	284,664	12,008	13.9

* Data from Link ** Seasonal Route