

Agenda Item 7.a

TO: O&S Committee

DATE: March 17, 2014

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for February 2014

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 2014

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	270,260		
Average Weekday	12,375	11,888	
Pass/Rev Hour	15.0	15.0	Standard Goal > 17.0
Missed Trips	0.22%	0.12%	Standard Goal < 0.25%
Miles between Road Calls	22,104	28,213	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was higher in February (12,375 passengers) than January (12,008 passengers) and slightly lower than February 2013 (12,388 passengers). Passengers per hour in February was 15.0, an increase from 13.9 in January and a slight decrease from February 2013 when passengers per hour was 15.8.

The percentage of missed trips in February was 0.22%. An increase from the prior month (0.10%). The YTD average is 0.12% missed trips.

The number of miles between roadcalls was 22,104 miles in February, lower than the prior month in which there were 23,856 miles between roadcalls. The 12 month average is 28,213 miles between roadcalls.

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1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 2014

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	286,181		
Average Weekday	12,422	11,948	
Pass/Rev Hour	15.2	15.0	Standard Goal > 17.0
Missed Trips	0.12%	0.12%	Standard Goal < 0.25%
Miles between Road Calls	34,918	28,380	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was higher in March (12,422 passengers) than February (12,375 passengers) and slightly higher than March 2013 (12,410 passengers).

Passengers per hour in March was 15.2, an slight increase from 15.0 in February and a slight decrease from March 2013 when passengers per hour was 15.8.

The percentage of missed trips in March was 0.12%. An increase from the prior month (0.07%). The YTD average is 0.12% missed trips.

The number of miles between roadcalls was 34,918 miles in March, higher than the prior month in which there were 22,104 miles between roadcalls. The 12 month average is 28,380 miles between roadcalls.

**MONTHLY BOARDINGS
Operations Data Summary**

Fixed Route Boardings		Passengers by Revenue Hrs/Miles				Service Days		Fiscal YTD Comparison Passenger Boardings	
February 2014 - Fixed Route Boardings	266,524	Revenue Hours -	February 2014	17,773	Weekdays - February 14	20	Fiscal 2014 YTD	2,203,524	
			February 2013	17,003	February 13	20			
Bus Bridge - BART Derailment	3,736	Revenue Miles -	February 2014	195,132	Saturdays - February 14	4	Fiscal 2013 YTD	2,162,827	
			February 2013	189,849	February 13	4			
					Sundays - February 14	4			
					February 13	4			
February 2014 Total Boardings	270,260	Passengers per Mile		1.4	Total Days - 2013	28	YTD Trend	1.9%	
December 2013 Total Boardings	268,666	Passengers per Hour		15.21	2012	28	Monthly Trend	0.6%	

February 2014 Fixed Route Passenger Total							February 2014 Weekday Average	February 2014 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total			
1	Rossmoor / Shadelands	5,793			5,793	290	11.0	
2	Rudgear / Walnut Creek	1,054			1,054	53	7.5	
4	Walnut Creek Downtown Shuttle	16,915	1,993	1,418	20,325	846	23.6	
5	Creekside / Walnut Creek	1,381			1,381	69	8.1	
6	Lafayette / Moraga / Orinda	8,909	487	397	9,793	445	13.6	
7	Shadelands / Pleasant Hill / Walnut Creek	4,388			4,388	219	6.6	
9	DVC / Walnut Creek	10,984			10,984	549	13.0	
10	Concord / Clayton Rd	20,734			20,734	1,037	21.6	
11	Treat Blvd / Oak Grove	6,045			6,045	302	15.6	
14	Monument Blvd	11,720			11,720	586	14.8	
15	Treat Boulevard	10,392			10,392	520	16.7	
16	Alhambra Ave / Monument Blvd	13,825			13,825	691	13.3	
17	Olivera/Solano / Salvio / North Concord	4,953			4,953	248	13.2	
18	Amtrak / Merello / Pleasant Hill	9,483			9,483	474	14.7	
19	Amtrak / Pacheco Blvd / Concord	2,735			2,735	137	9.9	
20	DVC / Concord	25,716			25,716	1,286	26.4	
21	Walnut Creek / San Ramon Transit Center	11,696			11,696	585	11.7	
25	Lafayette / Walnut Creek	1,345			1,345	67	7.3	
28	North Concord / Martinez	6,910			6,910	346	11.4	
35	Dougherty Valley	8,975			8,975	449	13.4	
36	San Ramon / Dublin	4,995			4,995	250	8.9	
91X	Concord Commuter Express	732			732	37	8.4	
92X	Ace Shuttle Express	4,604			4,604	230	19.5	
93X	Kirker Pass Express	4,889			4,889	244	17.2	
95X	San Ramon / Danville Express	3,236			3,236	162	16.1	
96X	Bishop Ranch Express	11,678			11,678	584	17.1	
97X	Bishop Ranch Express	2,224			2,224	111	10.3	
98X	Martinez Express	8,573			8,573	429	16.2	
250 *	Gael Rail Service	141	142	105	388	18	4.5	
260 *	Cal State East Bay / Concord Bart	340			340	20	2.5	
301	Rossmoor / John Muir Medical Center		312	186	498	0	7.2	
310	Concord Bart / Clayton Rd / Kirker Pass		1,672	1,292	2,965	0	26.4	
311	Concord / Oak Grove / Treat Blvd / WC		935	704	1,640	0	13.6	
314	Clayton Rd / Monument Blvd / PH		2,258	1,595	3,853	0	17.7	
315	Concord / Willow Pass / Landana		264	185	449	0	8.4	
316	Alhambra / Merello / Pleasant Hill		1,246	851	2,097	0	12.8	
320	DVC / Concord		804	499	1,303	0	13.0	
321	San Ramon / Walnut Creek		970	707	1,677	0	10.0	
600's	Select Service	21,924			21,924	1,096	22.9	
ALAMO *	Alamo Creek / BART Walnut Creek	211			211	11	1.1	
TOTALS		247,499	11,084	7,941	266,524	12,375	15.0	

* Data from Link ** Seasonal Route

**MONTHLY BOARDINGS
Operations Data Summary**

IV. Staff Reports

Fixed Route Boardings		Passengers by Revenue Hrs/Miles				Service Days		Fiscal YTD Comparison Passenger Boardings	
March 2014 - Fixed Route Boardings	286,181	Revenue Hours -	March 2014	18,785	Weekdays - March 14	21	Fiscal 2014 YTD	2,489,706	
Events			March 2013	18,167	March 13	21			
		Revenue Miles -	March 2014	207,480	Saturdays - March 14	5	Fiscal 2013 YTD	2,449,417	
			March 2013	203,777	March 13	5			
							Sundays - March 14	5	
					March 13	5			
March 2014 Total Boardings	286,181	Passengers per Mile		1.4	Total Days - 2013		31	YTD Trend	1.6%
March 2013 Total Boardings	286,590	Passengers per Hour		15.23	2012		31	Monthly Trend	(0.1%)

March 2014 Fixed Route Passenger Total						March 2014 Weekday Average	March 2014 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1	Rossmoor / Shadelands	6,202			6,202	295	11.2
2	Rudgear / Walnut Creek	1,076			1,076	51	7.3
4	Walnut Creek Downtown Shuttle	17,953	2,550	1,864	22,367	855	23.9
5	Creekside / Walnut Creek	1,376			1,376	66	7.6
6	Lafayette / Moraga / Orinda	9,679	688	479	10,847	461	13.7
7	Shadelands / Pleasant Hill / Walnut Creek	4,498			4,498	214	6.4
9	DVC / Walnut Creek	11,448			11,448	545	12.9
10	Concord / Clayton Rd	22,984			22,984	1,094	22.8
11	Treat Blvd / Oak Grove	6,700			6,700	319	16.5
14	Monument Blvd	12,383			12,383	590	14.9
15	Treat Boulevard	11,544			11,544	550	17.7
16	Alhambra Ave / Monument Blvd	15,274			15,274	727	14.0
17	Olivera/Solano / Salvio / North Concord	5,231			5,231	249	13.2
18	Amtrak / Merello / Pleasant Hill	9,869			9,869	470	14.6
19	Amtrak / Pacheco Blvd / Concord	2,898			2,898	138	10.0
20	DVC / Concord	24,988			24,988	1,190	24.4
21	Walnut Creek / San Ramon Transit Center	12,523			12,523	596	11.9
25	Lafayette / Walnut Creek	1,425			1,425	68	6.9
28	North Concord / Martinez	7,332			7,332	349	11.6
35	Dougherty Valley	9,480			9,480	451	13.5
36	San Ramon / Dublin	5,258			5,258	250	8.9
91X	Concord Commuter Express	862			862	41	9.4
92X	Ace Shuttle Express	4,602			4,602	219	18.5
93X	Kirker Pass Express	5,009			5,009	239	16.8
95X	San Ramon / Danville Express	3,391			3,391	161	16.0
96X	Bishop Ranch Express	12,580			12,580	599	17.5
97X	Bishop Ranch Express	2,357			2,357	112	10.4
98X	Martinez Express	8,900			8,900	424	16.0
250 *	Gael Rail Service	179	166	124	469	22	4.7
260 *	Cal State East Bay / Concord Bart	217			217	13	1.5
301	Rossmoor / John Muir Medical Center		298	173	471	0	5.2
310	Concord Bart / Clayton Rd / Kirker Pass		2,145	1,735	3,881	0	27.7
311	Concord / Oak Grove / Treat Blvd / WC		1,275	918	2,193	0	14.5
314	Clayton Rd / Monument Blvd / PH		3,203	2,208	5,411	0	19.8
315	Concord / Willow Pass / Landana		326	274	600	0	9.0
316	Alhambra / Merello / Pleasant Hill		1,688	1,167	2,855	0	13.9
320	DVC / Concord		1,088	736	1,824	0	14.6
321	San Ramon / Walnut Creek		1,259	947	2,206	0	10.5
600's	Select Service	22,448			22,448	1,069	22.1
ALAMO *	Alamo Creek / BART Walnut Creek	202			202	10	1.2
TOTALS		260,868	14,688	10,625	286,181	12,422	15.2

* Data from Link ** Seasonal Route