

#### INTER OFFICE MEMO

## Agenda Item 7.a

TO: O&S Committee DATE: March 17, 2014

FROM: Anne Muzzini SUBJ: Fixed Route Reports

Director of Planning & Marketing

### Fixed Route Operating Reports for February 2014

#### 1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

#### FY 2014

<u>Title</u>	Current Month	YTD Avg	Annual Goal
Total Passengers	270,260		
Average Weekday	12,375	11,888	
Pass/Rev Hour	15.0	15.0	Standard Goal > 17.0
Missed Trips	0.22%	0.12%	Standard Goal < 0.25%
Miles between Road Calls	22,104	28,213	Standard Goal > 18,000
		* Rasad	on current standards from undated SPTP

<sup>\*</sup> Based on current standards from updated SRTP

#### **Analysis**

Average weekday ridership was higher in Feburary (12,375 passengers) than January (12,008 passengers) and slightly lower than February 2013 (12,388 passengers). Passengers per hour in February was 15.0, an increase from 13.9 in January and a slight decrease from February 2013 when passengers per hour was 15.8.

The percentage of missed trips in February was 0.22%. An increase from the prior month (0.10%). The YTD average is 0.12% missed trips.

The number of miles between roadcalls was 22,104 miles in February, lower than the prior month in which there were 23,856 miles between roadcalls. The 12 month average is 28,213 miles between roadcalls.



# Agenda Item 7.a

TO: O&S Committee DATE: April 17, 2014

FROM: Anne Muzzini **SUBJ: Fixed Route Reports** 

Director of Planning & Marketing

## **Fixed Route Operating Reports for March 2014**

#### 1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

#### FY 2014

<u>Title</u>	Current Month	YTD Avg	Annual Goal
Total Passengers	286,181		
Average Weekday	12,422	11,948	
Pass/Rev Hour	15.2	15.0	Standard Goal > 17.0
Missed Trips	0.12%	0.12%	Standard Goal < 0.25%
Miles between Road Calls	34,918	28,380	Standard Goal > 18,000
		* Basea	l on current standards from updated SRTP

#### **Analysis**

Average weekday ridership was higher in March (12,422 passengers) than February (12,375 passengers) and slightly higher than March 2013 (12,410 passengers).

Passengers per hour in March was 15.2, an slight increase from 15.0 in February and a slight decrease from March 2013 when passengers per hour was 15.8.

The percentage of missed trips in March was 0.12%. An increase from the prior month (0.07%). The YTD average is 0.12% missed trips.

The number of miles between roadcalls was 34,918 miles in March, higher than the prior month in which there were 22,104 miles between roadcalls. The 12 month average is 28,380 miles between roadcalls.

# MONTHLY BOARDINGS Operations Data Summary

Operations Bata Cummary								
Fixed Route Boardings		Passengers by Revenue Hrs/Miles		Service Days		Fiscal YTD Comparison Passenger Boardings		
February 2014 - Fixed Route Boardings	266,524	Revenue Hours -	February 2014	17,773	Weekdays - February 14	20		
			February 2013	17,003	February 13	20	Fiscal 2014 YTD	2,203,524
Bus Bridge - BART Derailment	3,736	Revenue Miles -	February 2014	195,132	Saturdays - February 14	4		
			February 2013	189,849	February 13	4	Fiscal 2013YTD	2,162,827
					Sundays - February 14	4		
					February 13	4		
February 2014 Total Boardings	270,260	Passengers per Mile		1.4	Total Days - 2013	28	YTD Trend	1.9%
December 2013 Total Boardings	268,666	Pass	engers per Hour	15.21	2012	28	Monthly Trend	0.6%

	February 2014 Fixed Route Passenger Total						February 2014	February 2014
Rudgear / Walmut Creek	Route	<b>Destination Information</b>	Weekday	Saturday	Sunday	Total	Weekday Average	Passengers per Revenue Hour
Wahut Creek Downtown Shuttle	1	Rossmoor / Shadelands	5,793			5,793	290	11.0
5         Creckside / Walnut Creek         1.381         1.881         00         8.1           6         Lafayere: //moraga / Orinda         8,900         487         397         9,793         445         13.6           7         Shaddands / Pleasant Hill / Walnut Creek         4,388         219         6.6         6.6           9         DVC / Walnut Creek         10,984         10,984         10,984         10,984         130         13.0           10         Cocood / Clayon Rd         20,734         10,982         20,734         11,072         \$66         14.8           11         Treat Bird / Oak Grove         6,645         302         15.6         14.8           14         Monument Bird         11,720         11,720         586         14.8           15         Treat Boulevard         10,392         10,392         520         10.7           16         Alhambra Ave / Monument Bivd         13,325         10,73         4,983         248         13.2           18         Amtrale / Merello / Pleasant Hill         9,483         4,983         248         13.2           18         Amtrale / Packello / Pleasant Hill         9,483         4,74         14.7           19	2	Rudgear / Walnut Creek	1,054			1,054	53	7.5
Laffsyette / Moraga / Orinda	4	Walnut Creek Downtown Shuttle	16,915	1,993	1,418	20,325	846	23.6
Shadelands / Plessant Hill / Walnut Creek	5	Creekside / Walnut Creek	1,381			1,381	69	8.1
DVC / Walmut Creek	6	Lafayette / Moraga / Orinda	8,909	487	397	9,793	445	13.6
Concord / Clayton Rd	7	Shadelands / Pleasant Hill / Walnut Creek	4,388			4,388	219	6.6
Treat Blvd / Oak Grove	9	DVC / Walnut Creek	10,984			10,984	549	13.0
Monument Blvd	10	Concord / Clayton Rd	20,734			20,734	1,037	21.6
Treat Boulevard	11	Treat Blvd / Oak Grove	6,045			6,045	302	15.6
Alhambra Ave / Monument Blvd   13,825   13,825   691   13.3     Olivera/Solano / Salvio / North Concord   4,953   4,953   248   13.2     Amtrak / Merello / Pleasant Hill   9,483   9,483   474   14.7     Amtrak / Pacheco Blvd / Concord   2,735   2,735   137   9,9     OD VC / Concord   25,716   25,716   1,286   26.4     Walnut Creek / San Ramon Transit Center   11,696   11,696   585   11.7     Lafayette / Walnut Creek   3,435   4,953   4,955   4,955   449   13.4     San Ramon / Dublin   4,995   4,995   4,995   250   8.9     San Ramon / Dublin   4,995   4,995   250   8.9     San Ramon / Dublin   4,995   4,995   250   8.9     San Ramon / Dublin   4,995   4,604   4,604   230   19.5     San Ramon / Danville Express   4,604   4,889   4,889   244   17.2     San Ramon / Danville Express   3,236   4,889   244   17.2     San Ramon / Danville Express   3,236   3,236   162   16.1     San Ramon / Danville Express   3,236   3,236   162   16.1     San Ramon / Danville Express   3,236   3,236   162   16.1     San Ramon / Danville Express   3,236   3,236   162   16.1     San Ramon / Danville Express   3,236   3,236   3,236   162   16.1     San Ramon / Danville Express   3,236   3,236   3,236   162   16.1     San Ramon / Danville Express   3,236   3,236   3,236   162   16.1     San Ramon / Danville Express   3,236   3,236   3,236   3,236   162   16.1     San Ramon / Danville Express   3,236   3,236   3,236   3,236   162   16.1     San Ramon / Danville Express   3,236   3	14	Monument Blvd	11,720			11,720	586	14.8
17	15	Treat Boulevard	10,392			10,392	520	16.7
18         Amtrak / Merello / Pleasant Hill         9,483         4,483         4,74         14.7           19         Amtrak / Pacheco Blvd / Concord         2,735         2,735         137         9,9           20         DVC / Concord         25,716         25,716         1,286         26,4           21         Walnut Creek / Joan Ramon Transit Center         11,696         585         11.7           25         Lafayette / Walnut Creek         1,345         11,696         585         11.7           28         North Concord / Martinez         6,910         6,910         346         11.4           35         Dougherty Valley         8,975         8,975         449         13.4           36         San Ramon / Dublin         4,995         4,995         250         8,9           91X         Concord Commuter Express         732         73         8,4           92X         Ace Shuttle Express         4,604         4,995         24         17.2           93X         Kirker Pass Express         4,889         4,889         244         17.2           95X         San Ramon / Danville Express         3,236         11,678         11,678         11,678         11,678         15,74	16	Alhambra Ave / Monument Blvd	13,825			13,825	691	13.3
19	17	Olivera/Solano / Salvio / North Concord	4,953			4,953	248	13.2
20         DVC / Concord         25,716         25,716         1,286         26.4           21         Walnut Creek / San Ramon Transit Center         11,696         585         11.7           25         Lafayette / Walnut Creek         1,345         67         7.3           28         North Concord / Martinez         6,910         346         11.4           35         Dougherty Valley         8,975         449         13.4           36         San Ramon / Dublin         4,995         4,995         250         8.9           91X         Concord Commuter Express         732         732         37         8.4           92X         Ace Shuttle Express         4,604         230         19.5           93X         Kirker Pass Express         4,889         244         17.2           95X         San Ramon / Danville Express         3,236         48,89         244         17.2           95X         San Ramon / Danville Express         3,236         11,678         11,678         584         17.1           97X         Bishop Ranch Express         2,224         2,224         111         10.3           98X         Martinez Express         8,573         8,573         429	18	Amtrak / Merello / Pleasant Hill	9,483			9,483	474	14.7
Walnut Creek / San Ramon Transit Center	19	Amtrak / Pacheco Blvd / Concord	2,735			2,735	137	9.9
25         Lafayette / Walnut Creek         1,345         1,345         67         7,3           28         North Concord / Martinez         6,910         346         11,4           35         Dougherty Valley         8,975         8,975         449         13,4           36         San Ramon / Dublin         4,995         4,995         250         8,9           91X         Concord Commuter Express         732         37         8,4           92X         Ace Shuttle Express         4,604         230         19,5           93X         Kirker Pass Express         4,889         4,889         244         17,2           95X         San Ramon / Danville Express         3,236         11,678         11,678         584         17,1           95X         Bishop Ranch Express         11,678         11,678         584         17,1           95X         Bishop Ranch Express         2,224         2,224         11,678         11,678         584         17,1           95X         Gael Rail Service         141         142         105         388         18         4,5           250*         Gael Rail Service         141         142         105         388         18 <td>20</td> <td>DVC / Concord</td> <td>25,716</td> <td></td> <td></td> <td>25,716</td> <td>1,286</td> <td>26.4</td>	20	DVC / Concord	25,716			25,716	1,286	26.4
North Concord / Martinez   6,910   8,975   8,975   449   13.4     35	21	Walnut Creek / San Ramon Transit Center	11,696			11,696	585	11.7
35         Dougherty Valley         8,975         449         13.4           36         San Ramon / Dublin         4,995         250         8.9           91X         Concord Commuter Express         732         732         37         8.4           92X         Ace Shuttle Express         4,604         4,604         230         19.5           93X         Kirker Pass Express         4,889         4,889         244         17.2           95X         San Ramon / Danville Express         3,236         16.1         11,678         584         17.1           96X         Bishop Ranch Express         11,678         11,678         584         17.1           97X         Bishop Ranch Express         2,224         111,678         584         17.1           97X         Bishop Ranch Express         8,573         8,573         429         16.2           98X         Martinez Express         8,573         8,573         429         16.2           250 *         Gael Rail Service         141         142         105         388         18         4.5           260 *         Cal State East Bay / Concord Bart         340         20         2.5         3         340         20<	25	Lafayette / Walnut Creek	1,345			1,345	67	7.3
36         San Ramon / Dublin         4.995         250         8.9           91X         Concord Commuter Express         732         37         8.4           92X         Ace Shuttle Express         4,604         4604         230         19.5           93X         Kirker Pass Express         4,889         4,889         244         17.2           95X         San Ramon / Danville Express         3,236         16.1         11,678         584         17.1           95X         Bishop Ranch Express         11,678         11,678         584         17.1           97X         Bishop Ranch Express         2,224         2,224         111         10.3           98X         Martinez Express         8,573         8,573         429         16.2           250 *         Gael Rail Service         141         142         105         388         18         4.5           260 *         Cal State East Bay / Concord Bart         340         20         2.5         301         Rossmoor / John Muir Medical Center         312         186         498         0         7.2         310         Concord Bart / Clayton Rd / Kirker Pass         1,672         1,292         2,965         0         26.4         314	28	North Concord / Martinez	6,910			6,910	346	11.4
91X         Concord Commuter Express         732         37         8.4           92X         Ace Shuttle Express         4,604         230         19.5           93X         Kirker Pass Express         4,889         244         17.2           95X         San Ramon / Danville Express         3,236         162         16.1           96X         Bishop Ranch Express         11,678         11,678         584         17.1           97X         Bishop Ranch Express         2,224         2,224         111         10.3           98X         Martinez Express         8,573         8,573         429         16.2           250 *         Gael Rail Service         141         142         105         388         18         4.5           260 *         Cal State East Bay / Concord Bart         340         20         2.5           301         Rossmoor / John Muir Medical Center         312         186         498         0         7.2           310         Concord Bart / Clayton Rd / Kirker Pass         1,672         1,292         2,965         0         26.4           311         Concord / Oak Grove / Treat Blvd / WC         935         704         1,640         0         13.6	35	Dougherty Valley	8,975			8,975	449	13.4
92X       Ace Shuttle Express       4,604       230       19.5         93X       Kirker Pass Express       4,889       244       17.2         95X       San Ramon / Danville Express       3,236       16.1       16.1         96X       Bishop Ranch Express       11,678       584       17.1         97X       Bishop Ranch Express       2,224       2,224       111       10.3         98X       Martinez Express       8,573       429       16.2         250*       Gael Rail Service       141       142       105       388       18       4.5         260*       Cal State East Bay / Concord Bart       340       20       2.5         301       Rossmoor / John Muir Medical Center       312       186       498       0       7.2         310       Concord Bart / Clayton Rd / Kirker Pass       1,672       1,292       2,965       0       26.4         311       Concord / Oak Grove / Treat Blvd / WC       935       704       1,640       0       13.6         314       Clayton Rd / Monument Blvd / PH       2,258       1,595       3,853       0       17.7         315       Concord / Willow Pass / Landana       264       185       449 <td>36</td> <td>San Ramon / Dublin</td> <td>4,995</td> <td></td> <td></td> <td>4,995</td> <td>250</td> <td>8.9</td>	36	San Ramon / Dublin	4,995			4,995	250	8.9
93X         Kirker Pass Express         4,889         244         17.2           95X         San Ramon / Danville Express         3,236         16.1           96X         Bishop Ranch Express         11,678         584         17.1           97X         Bishop Ranch Express         2,224         111,678         584         17.1           98X         Martinez Express         8,573         429         16.2           250 *         Gael Rail Service         141         142         105         388         18         4.5           260 *         Cal State East Bay / Concord Bart         340         20         2.5           301         Rossmoor / John Muir Medical Center         312         186         498         0         7.2           310         Concord Bart / Clayton Rd / Kirker Pass         1,672         1,292         2,965         0         26.4           311         Concord / Oak Grove / Treat Blvd / WC         935         704         1,640         0         13.6           314         Clayton Rd / Monument Blvd / PH         2,258         1,595         3,853         0         17.7           315         Concord / Willow Pass / Landana         264         185         449         0<	91X	Concord Commuter Express	732			732	37	8.4
95X         San Ramon / Danville Express         3,236         162         16.1           96X         Bishop Ranch Express         11,678         584         17.1           97X         Bishop Ranch Express         2,224         111         10.3           98X         Martinez Express         8,573         429         16.2           250 *         Gael Rail Service         141         142         105         388         18         4.5           260 *         Cal State East Bay / Concord Bart         340         20         2.5           301         Rossmoor / John Muir Medical Center         312         186         498         0         7.2           310         Concord Bart / Clayton Rd / Kirker Pass         1,672         1,292         2,965         0         26.4           311         Concord / Oak Grove / Treat Blvd / WC         935         704         1,640         0         13.6           314         Clayton Rd / Monument Blvd / PH         2,258         1,595         3,853         0         17.7           315         Concord / Willow Pass / Landana         264         185         449         0         8.4           316         Alhambra / Merello / Pleasant Hill         1,246	92X	Ace Shuttle Express	4,604			4,604	230	19.5
96X       Bishop Ranch Express       11,678       584       17.1         97X       Bishop Ranch Express       2,224       2,224       111       10.3         98X       Martinez Express       8,573       429       16.2         250 *       Gael Rail Service       141       142       105       388       18       4.5         260 *       Cal State East Bay / Concord Bart       340       340       20       2.5         301       Rossmoor / John Muir Medical Center       312       186       498       0       7.2         310       Concord Bart / Clayton Rd / Kirker Pass       1,672       1,292       2,965       0       26.4         311       Concord / Oak Grove / Treat Blvd / WC       935       704       1,640       0       13.6         314       Clayton Rd / Monument Blvd / PH       2,258       1,595       3,853       0       17.7         315       Concord / Willow Pass / Landana       264       185       449       0       8.4         316       Alhambra / Merello / Pleasant Hill       1,246       851       2,097       0       12.8         320       DVC / Concord       804       499       1,303       0       13.0	93X	Kirker Pass Express	4,889			4,889	244	17.2
97X         Bishop Ranch Express         2,224         111         10.3           98X         Martinez Express         8,573         429         16.2           250 *         Gael Rail Service         141         142         105         388         18         4.5           260 *         Cal State East Bay / Concord Bart         340         20         2.5           301         Rossmoor / John Muir Medical Center         312         186         498         0         7.2           310         Concord Bart / Clayton Rd / Kirker Pass         1,672         1,292         2,965         0         26.4           311         Concord / Oak Grove / Treat Blvd / WC         935         704         1,640         0         13.6           314         Clayton Rd / Monument Blvd / PH         2,258         1,595         3,853         0         17.7           315         Concord / Willow Pass / Landana         264         185         449         0         8.4           316         Alhambra / Merello / Pleasant Hill         1,246         851         2,097         0         12.8           320         DVC / Concord         804         499         1,303         0         13.0           321	95X	San Ramon / Danville Express	3,236			3,236	162	16.1
98X         Martinez Express         8,573         429         16.2           250 *         Gael Rail Service         141         142         105         388         18         4.5           260 *         Cal State East Bay / Concord Bart         340         20         2.5           301         Rossmoor / John Muir Medical Center         312         186         498         0         7.2           310         Concord Bart / Clayton Rd / Kirker Pass         1,672         1,292         2,965         0         26.4           311         Concord / Oak Grove / Treat Blvd / WC         935         704         1,640         0         13.6           314         Clayton Rd / Monument Blvd / PH         2,258         1,595         3,853         0         17.7           315         Concord / Willow Pass / Landana         264         185         449         0         8.4           316         Alhambra / Merello / Pleasant Hill         1,246         851         2,097         0         12.8           320         DVC / Concord         804         499         1,303         0         13.0           321         San Ramon / Walnut Creek         970         707         1,677         0         10.0 <td>96X</td> <td>Bishop Ranch Express</td> <td>11,678</td> <td></td> <td></td> <td>11,678</td> <td>584</td> <td>17.1</td>	96X	Bishop Ranch Express	11,678			11,678	584	17.1
250 *         Gael Rail Service         141         142         105         388         18         4.5           260 *         Cal State East Bay / Concord Bart         340         20         2.5           301         Rossmoor / John Muir Medical Center         312         186         498         0         7.2           310         Concord Bart / Clayton Rd / Kirker Pass         1,672         1,292         2,965         0         26.4           311         Concord / Oak Grove / Treat Blvd / WC         935         704         1,640         0         13.6           314         Clayton Rd / Monument Blvd / PH         2,258         1,595         3,853         0         17.7           315         Concord / Willow Pass / Landana         264         185         449         0         8.4           316         Alhambra / Merello / Pleasant Hill         1,246         851         2,097         0         12.8           320         DVC / Concord         804         499         1,303         0         13.0           321         San Ramon / Walnut Creek         970         707         1,677         0         10.0           600's         Select Service         21,924         21,924         21,	97X	Bishop Ranch Express	2,224			2,224	111	10.3
260 *       Cal State East Bay / Concord Bart       340       20       2.5         301       Rossmoor / John Muir Medical Center       312       186       498       0       7.2         310       Concord Bart / Clayton Rd / Kirker Pass       1,672       1,292       2,965       0       26.4         311       Concord / Oak Grove / Treat Blvd / WC       935       704       1,640       0       13.6         314       Clayton Rd / Monument Blvd / PH       2,258       1,595       3,853       0       17.7         315       Concord / Willow Pass / Landana       264       185       449       0       8.4         316       Alhambra / Merello / Pleasant Hill       1,246       851       2,097       0       12.8         320       DVC / Concord       804       499       1,303       0       13.0         321       San Ramon / Walnut Creek       970       707       1,677       0       10.0         600's       Select Service       21,924       21,924       1,096       22.9	98X	Martinez Express	8,573			8,573	429	16.2
301       Rossmoor / John Muir Medical Center       312       186       498       0       7.2         310       Concord Bart / Clayton Rd / Kirker Pass       1,672       1,292       2,965       0       26.4         311       Concord / Oak Grove / Treat Blvd / WC       935       704       1,640       0       13.6         314       Clayton Rd / Monument Blvd / PH       2,258       1,595       3,853       0       17.7         315       Concord / Willow Pass / Landana       264       185       449       0       8.4         316       Alhambra / Merello / Pleasant Hill       1,246       851       2,097       0       12.8         320       DVC / Concord       804       499       1,303       0       13.0         321       San Ramon / Walnut Creek       970       707       1,677       0       10.0         600's       Select Service       21,924       21,924       21,924       1,096       22.9	250 *	Gael Rail Service	141	142	105	388	18	4.5
310       Concord Bart / Clayton Rd / Kirker Pass       1,672       1,292       2,965       0       26.4         311       Concord / Oak Grove / Treat Blvd / WC       935       704       1,640       0       13.6         314       Clayton Rd / Monument Blvd / PH       2,258       1,595       3,853       0       17.7         315       Concord / Willow Pass / Landana       264       185       449       0       8.4         316       Alhambra / Merello / Pleasant Hill       1,246       851       2,097       0       12.8         320       DVC / Concord       804       499       1,303       0       13.0         321       San Ramon / Walnut Creek       970       707       1,677       0       10.0         600's       Select Service       21,924       21,924       21,924       1,096       22.9	260 *	Cal State East Bay / Concord Bart	340			340	20	2.5
311       Concord / Oak Grove / Treat Blvd / WC       935       704       1,640       0       13.6         314       Clayton Rd / Monument Blvd / PH       2,258       1,595       3,853       0       17.7         315       Concord / Willow Pass / Landana       264       185       449       0       8.4         316       Alhambra / Merello / Pleasant Hill       1,246       851       2,097       0       12.8         320       DVC / Concord       804       499       1,303       0       13.0         321       San Ramon / Walnut Creek       970       707       1,677       0       10.0         600's       Select Service       21,924       21,924       1,096       22.9	301	Rossmoor / John Muir Medical Center		312	186	498	0	7.2
314       Clayton Rd / Monument Blvd / PH       2,258       1,595       3,853       0       17.7         315       Concord / Willow Pass / Landana       264       185       449       0       8.4         316       Alhambra / Merello / Pleasant Hill       1,246       851       2,097       0       12.8         320       DVC / Concord       804       499       1,303       0       13.0         321       San Ramon / Walnut Creek       970       707       1,677       0       10.0         600's       Select Service       21,924       21,924       1,096       22.9	310	Concord Bart / Clayton Rd / Kirker Pass		1,672	1,292	2,965	0	26.4
315       Concord / Willow Pass / Landana       264       185       449       0       8.4         316       Alhambra / Merello / Pleasant Hill       1,246       851       2,097       0       12.8         320       DVC / Concord       804       499       1,303       0       13.0         321       San Ramon / Walnut Creek       970       707       1,677       0       10.0         600's       Select Service       21,924       21,924       1,096       22.9	311	Concord / Oak Grove / Treat Blvd / WC		935	704	1,640	0	13.6
316       Alhambra / Merello / Pleasant Hill       1,246       851       2,097       0       12.8         320       DVC / Concord       804       499       1,303       0       13.0         321       San Ramon / Walnut Creek       970       707       1,677       0       10.0         600's       Select Service       21,924       21,924       1,096       22.9	314	Clayton Rd / Monument Blvd / PH		2,258	1,595	3,853	0	17.7
320     DVC / Concord     804     499     1,303     0     13.0       321     San Ramon / Walnut Creek     970     707     1,677     0     10.0       600's     Select Service     21,924     21,924     1,096     22.9	315	Concord / Willow Pass / Landana		264	185	449	0	8.4
321     San Ramon / Walnut Creek     970     707     1,677     0     10.0       600's     Select Service     21,924     21,924     1,096     22.9	316	Alhambra / Merello / Pleasant Hill		1,246	851	2,097	0	12.8
600's Select Service 21,924 21,924 1,096 22.9	320	DVC / Concord		804	499	1,303	0	13.0
	321	San Ramon / Walnut Creek		970	707	1,677	0	10.0
ALAMO *   Alamo Creek / BART Walnut Creek   211   211   1.1	600's	Select Service	21,924			21,924	1,096	22.9
	ALAMO *	Alamo Creek / BART Walnut Creek	211			211	11	1.1

TOTALS 247,499 11,084 7,941 266,524 12,375 15.0

# MONTHLY BOARDINGS Operations Data Summary

Fiscal YTD Comparison Fixed Route Boardings Passengers by Revenue Hrs/Miles Service Days Passenger Boardings March 2014 - Fixed Route Boardings 286,181 Revenue Hours -March 2014 18,785 Weekdays - March 14 March 2013 18,167 March 13 21 Fiscal 2014 YTD 2,489,706 Events Revenue Miles -March 2014 207,480 Saturdays - March 14 March 2013 203,777 March 13 5 Fiscal 2013YTD 2,449,417 Sundays - March 14 5 March 13 March 2014 Total Boardings 286,181 1.4 Total Days - 2013 31 YTD Trend 1.6% Passengers per Mile March 2013 Total Boardings 286,590 15.23 2012 31 Monthly Trend (0.1%) Passengers per Hour

March 2014 Fixed Route Passenger Total						March 2014	March 2014
Route	Destination Information	Weekday	Saturday	Sunday	Total	Weekday Average	Passengers per Revenue Hour
1	Rossmoor / Shadelands	6,202			6,202	295	11.2
2	Rudgear / Walnut Creek	1,076			1,076	51	7.3
4	Walnut Creek Downtown Shuttle	17,953	2,550	1,864	22,367	855	23.9
5	Creekside / Walnut Creek	1,376			1,376	66	7.6
6	Lafayette / Moraga / Orinda	9,679	688	479	10,847	461	13.7
7	Shadelands / Pleasant Hill / Walnut Creek	4,498			4,498	214	6.4
9	DVC / Walnut Creek	11,448			11,448	545	12.9
10	Concord / Clayton Rd	22,984			22,984	1,094	22.8
11	Treat Blvd / Oak Grove	6,700			6,700	319	16.5
14	Monument Blvd	12,383			12,383	590	14.9
15	Treat Boulevard	11,544			11,544	550	17.7
16	Alhambra Ave / Monument Blvd	15,274			15,274	727	14.0
17	Olivera/Solano / Salvio / North Concord	5,231			5,231	249	13.2
18	Amtrak / Merello / Pleasant Hill	9,869			9,869	470	14.6
19	Amtrak / Pacheco Blvd / Concord	2,898			2,898	138	10.0
20	DVC / Concord	24,988			24,988	1,190	24.4
21	Walnut Creek / San Ramon Transit Center	12,523			12,523	596	11.9
25	Lafayette / Walnut Creek	1,425			1,425	68	6.9
28	North Concord / Martinez	7,332			7,332	349	11.6
35	Dougherty Valley	9,480			9,480	451	13.5
36	San Ramon / Dublin	5,258			5,258	250	8.9
91X	Concord Commuter Express	862			862	41	9.4
92X	Ace Shuttle Express	4,602			4,602	219	18.5
93X	Kirker Pass Express	5,009			5,009	239	16.8
95X	San Ramon / Danville Express	3,391			3,391	161	16.0
96X	Bishop Ranch Express	12,580			12,580	599	17.5
97X	Bishop Ranch Express	2,357			2,357	112	10.4
98X	Martinez Express	8,900			8,900	424	16.0
250 *	Gael Rail Service	179	166	124	469	22	4.7
260 *	Cal State East Bay / Concord Bart	217			217	13	1.5
301	Rossmoor / John Muir Medical Center		298	173	471	0	5.2
310	Concord Bart / Clayton Rd / Kirker Pass		2,145	1,735	3,881	0	27.7
311	Concord / Oak Grove / Treat Blvd / WC		1,275	918	2,193	0	14.5
314	Clayton Rd / Monument Blvd / PH		3,203	2,208	5,411	0	19.8
315	Concord / Willow Pass / Landana		326	274	600	0	9.0
316	Alhambra / Merello / Pleasant Hill		1,688	1,167	2,855	0	13.9
320	DVC / Concord		1,088	736	1,824	0	14.6
321	San Ramon / Walnut Creek		1,259	947	2,206	0	10.5
600's	Select Service	22,448			22,448	1,069	22.1
ALAMO*	Alamo Creek / BART Walnut Creek	202			202	10	1.2

TOTALS 260,868 14,688 10,625 286,181 12,422 15.2