

County Connection

2477 Arnold Industrial Way Concord, CA 94520-5326 (925) 676-7500 countyconnection.com

ADVISORY COMMITTEE MEETING AGENDA

**Tuesday, May 13, 2014
2:00 p.m.**

**CCCTA Paratransit Facility
Gayle B. Uilkema Memorial Board Room
2477 Arnold Industrial Way
Concord, California**

The committee may take action on each item on the agenda. The action may consist of the recommended action, a related action or no action. Staff recommendations are subject to action and/or change by the committee.

1. Call to Order – Roll Call
2. Agenda Approval
3. Approval of Minutes of March 7, 2014*
4. Public Comments
5. FY2014 Operating and Capital Budget*
6. County Connection “Co-Co Pass” - Annual Pass*
7. ADA – Monthly Reports
 - a. ADA Certification and Recertification Reports*
 - b. LINK Monthly Operating Reports – February and March 2014*
 - c. Ramp Events*
8. Fixed Route – Monthly Reports
 - a. Fixed Route Ridership Reports- February and March 2014*
 - b. Driver Appreciation Winners – March – None, April – Sophia Morris
 - c. Customer Service Report – March and April 2014
 - d. Website User Information – March and April 2014*
9. Advisory Committee Meeting Changes
10. Upcoming Agenda Suggestions

*Enclosure

Clayton • Concord • Contra Costa County • Danville • Lafayette • Martinez
Moraga • Orinda • Pleasant Hill • San Ramon • Walnut Creek

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

11. Committee Member Communications

a. Representation and Attendance Log

12. Adjournment – Next Meeting – July 8, 2014

General Information

Public Comment: Each person wishing to address the committee is requested to complete a Speakers Card for submittal to the Committee Chair before the meeting convenes or the applicable agenda item is discussed. Persons who address the Committee are also asked to furnish a copy of any written statement to the Committee Chair. Persons who wish to speak on matters set for Public Hearings will be heard when the Chair calls for comments from the public. After individuals have spoken, the Public Hearing is closed and the matter is subject to discussion and action by the Committee.

A period of thirty (30) minutes has been allocated for public comments concerning items of interest within the subject matter jurisdiction of the Committee. Each individual will be allotted three minutes, which may be extended at the discretion of the Committee Chair.

Consent Items: All matters listed under the Consent Calendar are considered by the committee to be routine and will be enacted by one motion. There will be no separate discussion of these items unless requested by a committee member or a member of the public prior to when the committee votes on the motion to adopt.

Availability of Public Records: All public records relating to an open session item on this agenda, which are not exempt from disclosure pursuant to the California Public Records Act, that are distributed to a majority of the legislative body, will be available for public inspection at 2477 Arnold Industrial Way, Concord, California, at the same time that the public records are distributed or made available to the legislative body. The agenda and enclosures for this meeting are posted also on our website at www.countyconnection.com.

Accessible Public Meetings: Upon request, County Connection will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service so that it is received by County Connection at least 48 hours before the meeting convenes. Requests should be sent to the Board Clerk, Lathina Hill, at 2477 Arnold Industrial Way, Concord, CA 94520 or hill@countyconnection.com

Shuttle Service: With 24-hour notice, a County Connection LINK shuttle can be available at the BART station nearest the meeting location for individuals who want to attend the meeting. To arrange for the shuttle service, please call Robert Greenwood – 925/680 2072, no later than 24 hours prior to the start of the meeting.

Currently Scheduled Board and Committee Meetings

Board of Directors:	Thursday, March 20, 9:00 a.m., County Connection Board Room
Administration & Finance:	Wednesday, Wednesday, April 2, 9:00 a.m. 1676 N. California Blvd., S620, Walnut Creek
Advisory Committee:	Friday, January 10, 9:30 a.m., County Connection Board Room
Marketing, Planning & Legislative:	Thursday, April 3, 8:30 a.m., 3338 Mt. Diablo Blvd., Lafayette
Operations & Scheduling:	Friday, Friday, April 4, 8:30 a.m., Pleasant Hill City Office, Community Room

The above meeting schedules are subject to change. Please check the Website (www.countyconnection.com) or contact County Connection staff at 925/676-1976 to verify date, time and location prior to attending a meeting.

This agenda is posted on County Connection's Website (www.countyconnection.com) and at the Administrative Offices, 2477 Arnold Industrial Way, Concord, California

County Connection

Advisory Committee

Summary Minutes

Meeting of March 7, 2014

The meeting was called to order at 9:30 AM.

Members present were: David Loyd, Cary Kennerly, and David Libby

Staff present: Mary Burdick, Laramie Bowron, Alvaro Sayong, and Pam Rutheford (LINK)

Guest: None

Approval of Agenda

The agenda was approved.

Approval of the Minutes of January 10, 2014

The minutes were approved.

Public Comment

None

Public Hearing-Proposed Service Changes

Mary Burdick presented the schedule of public hearing times and locations for gathering comment on the changes proposed as a result of the Adaptive Service Plan. The recommended changes affect Walnut Creek, Martinez, and a portion of Concord.

- Changes in Walnut Creek include elimination of Route 2, increased service on Route 5 that includes more streamlined service to WC BART. Eliminate the portion of Route 7 serving Buena Vista and Ygnacio Valley Rd. to allow increased and more direct service between PH BART and the Shadelands Business Park.
- Changes in Martinez include minor re-routing of Routes 18 and 28, elimination of Route 19, and the introduction of a Martinez Community Shuttle.
- Changes in Concord include the loss of service on Concord Blvd./Stanwell if Route 19 is eliminated.

Access Improvement Project

Laramie Bowron presented the final draft of the completed Access Improvement Study conducted by TJKM Consultants. The firm was tasked with studying and ranking the top 50 bus stops for improvement, developing detailed improvement projects for those top ranked stops, and developing a database for all bus stops that County Connection would then keep up to date. This study was funded by a Caltrans Planning grant.

TJKM coordinated with MTC, the Contra Costa Transportation Authority, County Health department and various Cities to gather the necessary data. All 1700 County Connection bus stops were evaluated at the top 50 stops were identified, along with detailed project description and estimated funding requirements.

Mr. Bowron explained that this document will now serve as a supporting document in the grant application process.

Member Kennerly asked how projects will be prioritized once a grant is received. Mr. Bowron explained that it would depend on the nature of the grant, as different grants may be tailored to a specific interest, purpose or City. County Connection would partner with the City in prioritizing which stops will receive what improvements.

ADA Monthly Reports

- A. ADA Certification and Recertification reports for January and February were reviewed without comment.
- B. LINK monthly operating reports for December 2013 and January 2014 were reviewed. The number of subscription trips in December was questioned as it represented a 50% increase over December the previous year, and January 2014 report.
- C. Ramp Events recorded on the fixed-route system for December 2013 and January 2014 were reviewed without comment.

Fixed-Route Staff Reports

- A. Fixed-route Ridership Report – The monthly reports for December 2013 and January 2014 were reviewed. Average weekday riders were slightly lower in December and slightly higher in January when compared to the same month prior year.
- B. Driver Appreciation Winners – January/Ron Allison and February/Juanita Valles.
- C. Customer Service Reports – Customer telephone contacts were presented for January and February 2014. There were 66 customer contacts that generated a customer service complaint form for follow-up by the appropriate department. The total number of telephone calls answered during this period was 11,474.
- D. CCCTA Website User Information - Staff provided website user statistics for January and February 2014. David Libbey reported that there was another application available for iPhone users – Transit Stop.

Advisory Committee Meeting Change

Ms. Burdick reported that since the Board moved to combine the two former advisory committees in February 2011, recruitment to fill vacant spots has been a challenge for the jurisdictions. The members present discussed possible time changes that would 1) work for the existing members, and 2) make it easier for a member to possibly leave work a little early to attend a meeting. The Committee agreed to change the meeting dates to the 2nd Tuesday (every other month) at 2:00 PM. The meeting location was also discussed with Mr. Kennerly offering to see if his company conference room would be available. His company is conveniently located across the street from the Pleasant Hill BART station.

He will report back at the next meeting.

Upcoming Agenda Items

FY2015 Budget and the final service change recommendations would be on the next agenda.

Adjournment

The meeting was adjourned at 10:45 AM.

The next meeting scheduled for Tuesday, May 13 2014.

Mary Burdick, Manager of Customer Service

Date

To: BOARD OF DIRECTORS

Date: May 5, 2014

From: Kathy Casenave, Director of Finance *KC*

Reviewed by:

SUBJECT: Second Draft, FY 2015 Budget

FY 2015 Proposed Budget & FY 2014 Estimated Actual

The FY 2015 May draft operating budget totals \$34,693,212. Of this, fixed route is \$29,444,133 (including a \$500,000 contingency) and Paratransit is \$5,249,079.

- Fixed route expenses for FY 2015 are projected to be \$1,551,596 (5.56%) more than the estimated actual for FY 2014.
- Paratransit expenses are projected to be \$35,134 (.7%) more than the estimate actual for FY 2014.

The FY 2014 operating budget is \$33,873,906 which included a contingency line item of \$500,000. The actual operating expenses are projected to be under budget by \$767,425 (2.3%).

- Fixed route expenses for FY 2014 are estimated to be \$4,323 less than the budget.
- Paratransit expenses for FY 2014 are estimated to be \$263,102 (4.8%) less than the budget.
- The \$500,000 contingency expense will not be used.

Operating Expenses Page 2-

Fixed route operating expenses for FY 2015 are budgeted to be \$1.05 million more than FY 2014 estimated actual. Significant *increases* include:

- Wages, \$535K; 4.3%
- Fringe benefits, \$272K; 3.3%- chiefly cafeteria plan; also increases in PERS, paid absences, workers comp
- Materials, \$518K; 15.1%- \$375K diesel fuel; \$91K repair parts.
- Purchased transportation-Fixed route, \$50K; 36%- Full year of service for Alamo Creek. This service will be reimbursed.

Significant *decreases* in expenses include:

- Services, \$171K; 7.7%- Mainly due to special planning expense; also legal, and outside service repairs
- Casualty and Liability, \$180K; 27.8%- Reduction in claims losses.

Paratransit operating expenses for FY 2015 are budgeted to be \$35K more than FY 2014 based on the recent contract.

Changes from the April draft, Expenses, page 2

<p>FY 2014 Operating Expense-</p> <p>Fixed route <i>increased</i> \$209K</p> <p>Paratransit <i>decreased</i> \$41K</p>	<p>FY 2014 fixed route estimated actual expenses have been <i>increased</i> by \$209K.</p> <ul style="list-style-type: none"> Wages have been <i>decreased</i> by \$18K; Operator est wages have been decreased by \$59K; Maintenance dept. wages have been <i>increased</i> by \$41K. Benefits have been <i>increased</i> by \$57K. There is an <i>increase</i> of \$32K in compensated absences, and an <i>increase</i> of \$25K in retiree/OPEB trust expense due to the change in amortization years from 30 to 26. Casualty and Liability has been <i>increased</i> by \$195K for an increase in expected losses below the \$250K self-insured retention (SIR). Fixed route purchased transportation has been <i>decreased</i> by \$25K due a revised estimate of service hours. <p>FY 2014 Paratransit expenses have been <i>decreased</i> by \$41K, in the Paratransit purchased transportation category.</p>
<p>FY 2015 Operating Expense-</p> <p>Fixed route <i>decreased</i> \$135K</p> <p>Paratransit <i>decreased</i> \$155K</p>	<p>FY 2015 fixed budgeted expenses have been <i>decreased</i> by \$135K.</p> <ul style="list-style-type: none"> Operator wages have been <i>decreased</i> by \$60K Fringe benefits have been <i>increased</i> by \$58K, \$33K for various compensated absences (mainly sick and holidays) and \$25K for an increase in retiree/OPEB trust expenses due to change in actuarial report reducing the amortization period for the unfunded liability from 30 years to 26 years. Services have been <i>decreased</i> by \$55K for legal expense. Casualty and insurance has been <i>decreased</i> by \$3K due to reduction in physical damage and liability premiums. Fixed route purchased transportation has be <i>decreased</i> by \$75K due to new contract. <p>FY 2015 Paratransit expenses have been <i>decreased</i> by \$155K due to new contract.</p>

Changes from the April draft, Revenues, page 3

<p>FY 2014 Revenue-</p> <p>Fixed route <i>increased</i> \$209K</p> <p>Paratransit <i>decreased</i> \$41K</p>	<p>Fixed route TDA revenue used has been <i>increased</i> by \$280K and passenger fares have been <i>decreased</i> by \$71K for a <i>total increase</i> in revenue of \$208K.</p> <p>Paratransit TDA revenue used has been <i>decreased</i> by \$41K- an estimated <i>increase</i> in fares of \$22K, and a <i>decrease</i> in FTA revenue of \$63K to match decrease in expenses projected above.</p> <p>There have been no other revenue changes.</p>
<p>FY 2015 Revenue-</p> <p>Fixed route <i>decreased</i> \$135K</p>	<p>Fixed route revenue has been <i>decreased</i> by \$135K due to the following: passenger fare revenue has been <i>decreased</i> by \$72K, TDA revenue used has been <i>decreased</i> by \$(355) K and Measure J has been <i>increased</i> by \$292K based on latest information from CCTA. This matches the reduction in expenses detailed above.</p>

Paratransit <i>decreased</i> \$155K	Paratransit revenue has been <i>decreased</i> by \$155K due to the following: passenger fares have been <i>increased</i> by \$16k, FTA revenue has been <i>decreased</i> by \$257K and Measure J revenue has been <i>increased</i> by \$85K based on latest information from CCTA.
--	--

Key Assumptions for the Ten Year Forecast-Page 8- (The * denotes a change from the April draft)

Operations FY 2014-FY 2023:

*	Passenger Fares- \$683K <i>decrease</i>	Passenger fares are increased 2% annually for Fixed route and 3% for Paratransit. Fares increases are projected for FY 2016, 2019, and 2022. The fixed route fares in the out years have been <i>decreased</i> and Paratransit fares have been <i>increased</i> due to the changes in the fare projection for FY 2015. The <i>total decrease</i> in the forecast is \$683K.
	STA revenue	STA revenue for FY 2014 is estimated by MTC; a 2.5% growth rate is assumed in the out years.
*	Measure J- \$4 mill <i>increase</i>	Measure J is projected to grow at the rate used in the Contra Costa Transportation Authority's revised Measure J Strategic Plan published in July 2011- 4.03% for FY 2016-FY 2019, and 4.54% for FY 2012 and beyond.- There is a significant <i>increase</i> in the out years because the revenue projection for FY 2015 has been increased. The total for the forecast is \$4 million.
*	Federal Paratransit Operating \$822K <i>decrease</i>	The revenue in the out years has been <i>decreased</i> \$822K for the forecast, but the revised amount is still significantly more than before the change in the formula allocation. The growth rate used for the out years is 2%.
*	TDA Revenue Used, Line 9 \$ 2.1 mill <i>decrease</i>	Total TDA used for fixed route operations has been <i>decreased</i> by \$2.1 million due the changes above and a slight decrease in operating expenses of \$382K.

Capital Projects:

*	Capital Expense \$2 mill <i>increase</i>	Capital projects totaling \$2 million have been added to the forecast.
*	Bridge toll revenue \$2.3 mill <i>decrease</i>	Bridge toll revenue in the out years has been <i>decreased</i> because the FY 2014 revenue is less than originally projected.
*	Bonds & c/o funding \$900K <i>increase</i>	Bond funding and the amount left on prior capital allocations have <i>increased</i> and will be available for future projects.

*	TDA revenue used-\$3.3 million <i>increase</i>	The above changes have <i>increased the amount of TDA revenue needed</i> for capital projects by \$3.3 million.

TDA Reserve, Page 10

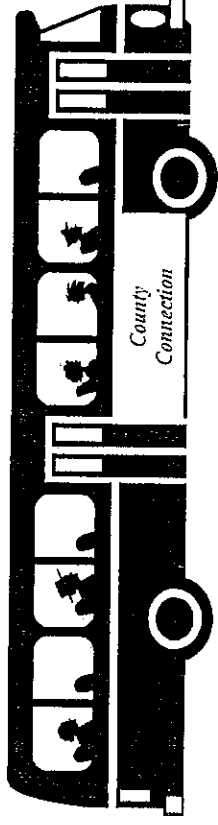
The TDA reserve is \$10.936 million at the end of FY 2023. This is a *decrease of \$1.2 million* from the April 2014 draft, and is due to the increase needed to fund capital projects (\$3.3 mill) less the decrease needed for operations (\$2 mill).

ACTION REQUESTED:

The A&F Committee has forwarded the draft to the Board of Directors for further discussion so that a final budget can be approved in June.

DRAFT
Operating and Capital Budget

Fiscal Year 2015



CENTRAL CONTRA COSTA TRANSIT AUTHORITY

Concord, California

April 30, 2014

CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2015 Budget
Table of Contents

	Page
Budget Summary	1
Operating Expense	2
Operating Revenue	3
Revenue Source Utilization	4
Staffing	5
Capital Program-Budget Year	6
Ten Year Capital Program	7
Ten Year Financial Forecast	8-9
TDA Reserve	10
Operating Expense Detail	11-21

CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2015 BUDGET SUMMARY

	EST/ACTUAL	APPROVED BUDGET FY 2014	% VARIANCE	PROPOSED BUDGET FY 2015	FY 2014 BUD OVER/(UNDER) EST ACT
	FY 2014				
Operations					
Fixed Route	\$ 27,892,537	\$ 28,396,860	-1.8%	\$ 29,444,133	5.6%
Paratransit	\$ 5,213,944	\$ 5,477,046	-4.8%	\$ 5,249,079	0.7%
Subtotal	\$ 33,106,481	\$ 33,873,906	-2.3%	\$ 34,693,212	4.8%
Capital					
Fixed Route	\$ 19,403,000	\$ 24,755,700	-21.6%	\$ 21,977,540	13.3%
Paratransit	\$ -			\$ 358,938	100.0%
Subtotal	\$ 19,403,000	\$ 24,755,700	-21.6%	\$ 22,336,478	15.1%
Grand Total	\$ 52,509,481	\$ 58,629,606	-10.4%	\$ 57,029,690	8.6%

CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2015 BUDGET- OPERATING EXPENDITURES

Category	ACTUAL FY 2013	EST/ACT FY 2014	APPROVED BUDGET FY 2014	EST/ACT over(under) Budget Amount +/-(-) % +/-(-)	PROPOSED BUDGET FY 2015	FY2014 vs 2013 EstActual Amount +/-(-) % +/-(-)
Fixed Route						
Wages	12,093,546	12,334,413	12,480,718	(146,305)	12,869,319	534,906 4.3%
Fringe benefits	7,196,515	8,328,579	7,979,159	349,420	8,601,183	272,604 3.3%
Total Wages and benefits	19,290,061	20,662,992	20,459,877	203,115	21,470,502	807,510 3.9%
Services	2,040,601	2,205,923	2,253,610	(47,687)	2,034,994	(170,929) -7.7%
Materials and supplies	3,134,276	3,446,192	3,853,240	(407,048)	3,964,935	518,743 15.1%
Utilities	285,811	297,429	318,000	(20,571)	322,000	24,571 8.3%
Casualty and liability	381,485	648,724	427,843	220,881	468,507	(180,217) -27.8%
Taxes	318,777	323,334	315,000	8,334	325,000	1,666 0.5%
Leases and rentals	38,175	39,220	40,700	(1,480)	40,700	1,480 3.8%
Miscellaneous	129,039	130,688	129,300	1,388	129,700	(988) -0.8%
Purchased transportation	96,822	138,035	99,290	38,745	187,795	49,760 36.0%
Total Other Expenses	6,424,986	7,229,545	7,436,983	(207,438)	7,473,631	244,086 3.4%
Subtotal	25,715,047	27,892,537	27,896,860	(4,323)	28,944,133	1,051,596 3.8%
Contingency			500,000	(500,000)	500,000	
Subtotal	25,715,047	27,892,537	28,396,860	(504,323)	29,444,133	1,551,596 5.56%
Paratransit						
Wages	91,579	94,800	91,000	3,800	93,317	(1,483) -1.6%
Fringe benefits	45,555	47,775	48,664	(889)	53,155	5,381 11.3%
Total Wages and benefits	137,134	142,575	139,664	2,911	146,472	3,898 2.7%
Services	18,813	27,700	36,932	(9,232)	21,520	(6,180) -22.3%
Materials and supplies	3,500	3,700	3,000	700	3,800	100 2.7%
Utilities	18,652	20,300	21,300	(1,000)	20,800	500 2.5%
Taxes	330	600	600	0	600	0 0.0%
Miscellaneous	(155)	920	920	0	930	10 1.1%
Purchased transportation	4,947,725	5,018,150	5,274,630	(256,480)	5,054,956	36,806 0.7%
Total Other Expenses	4,988,865	5,071,370	5,337,382	(266,012)	5,102,606	31,237 0.6%
Subtotal	5,125,999	5,213,944	5,477,046	(263,102)	5,249,079	35,134 0.7%
Total	\$ 30,841,046	\$ 33,106,481	\$ 33,873,906	\$ (767,425) -2.3%	\$ 34,693,212	\$ 1,586,731 4.8%

CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2015 BUDGET- OPERATING REVENUES

Category	ACT FY 2013	EST/ACT FY 2014	APPROVED BUDGET FY 2014	EST/ACT over(under) Budget Amount +/- % +/-	PROPOSED BUDGET FY 2015	FY2013 vs 2012 EstActual Amount +/- % +/-
Fixed Route						
Fare revenue	3,579,640	3,363,400	3,629,698	(266,298) -7.3%	3,491,500	128,100 3.8%
Special service revenue	1,061,608	1,134,450	979,654	154,796 15.8%	1,248,564	114,114 10.1%
Advertising revenue	574,912	587,212	572,096	15,116 2.6%	592,212	5,000 0.9%
Non-Operating rev	152,259	120,000	120,000	- 0.0%	120,000	- 0.0%
FTA Section 5303	30,000		30,000	(30,000) -100.0%	30,000	30,000 100.0%
FTA Preventive Maintenance	2,002,433	520,106		520,106 (81) -100.0%		(520,106) -100.0%
Other State Grants		116,919	117,000	(81) 0.0%	116,919	- 0.0%
STA Pop	2,651,904	2,149,883	2,149,883	- 0.0%	2,068,547	(81,336) -3.8%
TDA 4.0	10,266,085	14,893,701	15,519,673	(625,972) -4.0%	16,470,915	1,577,214 10.6%
Measure J	3,791,969	4,120,779	4,282,321	(161,543) -3.8%	4,303,541	182,763 4.4%
BART Express Funds	603,978	651,196	651,196	- 0.0%	697,596	46,400 7.1%
Dougherty Valley revenue		-	200,000	(200,000) -100.0%	0	- 100.0%
Other Local Grants	169,604	66,250	0	66,250 100.0%	159,000	92,750 140.0%
RM 2/Other- Express	145,339	145,339	145,339	- 0.0%	145,339	- 0.0%
Lifeline	684,000	23,302	0	23,302 -1.8%	0	(23,302) -100.0%
Subtotal	25,713,731	27,892,537	28,396,860	(504,323)	29,444,133	1,551,597
Paratransit						
Fare revenue	478,120	605,384	529,439	75,945 14.3%	551,192	(54,192) -9.0%
Non-Operating revenue	45	100	300	(200) -66.7%	100	- 0.0%
FTA Section 5307	667,479	1,351,426	676,696	674,730 99.7%	1,288,998	(62,428) -4.6%
TDA 4.5	638,144	858,430	858,430	- 0.0%	766,150	(92,280) -10.7%
TDA 4.0	808,838	-	993,848	(993,848) -100.0%	0	0 100.0%
Measure J	1,170,229	1,308,488	1,303,317	5,171 0.4%	1,350,877	42,389 3.24%
STA Paratransit & Rev based	1,177,261	916,116	916,116	- 0.0%	1,114,282	198,166 21.6%
BART ADA Service/Other	185,879	174,000	198,900	(24,900) -12.5%	177,480	3,480 2.0%
Subtotal	5,125,995	5,213,944	5,477,046	(263,102)	5,249,079	35,135
Total	\$ 30,839,726	\$ 33,106,481	\$ 33,873,906	(767,425) -2.4%	\$ 34,693,212	\$ 1,586,731 4.8%

CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2015 Revenue Source Utilization

	Anticipated Revenue	Anticipated Utilization	Difference
Fixed Route			
Fare revenue	\$ 3,491,500	\$ 3,491,500	0
Special service revenue	1,248,564	1,248,564	0
Advertising Revenue	592,212	592,212	0
Non-Operating revenue	120,000	120,000	0
FTA Section 5303	30,000	30,000	0
FTA Preventive Maintenance	0	0	0
Other State Grants	116,919	116,919	0
STA Pop	2,068,547	2,068,547	0
TDA 4.0	16,440,852	16,470,915	(30,063)
Measure J	4,303,541	4,303,541	0
BART Express Funds	697,596	697,596	0
Dougherty Valley grants	0	0	0
Other Local Grants	159,000	159,000	0
RM2- Express	145,339	145,339	0
Lifeline-CCTA	0	0	0
Total Fixed Route Operating Revenue	\$ 29,414,070	\$ 29,444,133	(30,063)
Paratransit			
Fare revenue	\$ 551,192	\$ 551,192	0
Non-operating revenue	100	100	0
FTA Section 5307	1,288,998	1,288,998	0
TDA 4.5	766,150	766,150	0
TDA 4.0	0	0	(0)
Measure J	1,350,877	1,350,877	0
STA Paratransit	1,114,282	1,114,282	0
BART ADA Service/other	177,480	177,480	0
Total Paratransit Operating Revenue	\$ 5,249,079	\$ 5,249,079	(0)
Capital Program			
TDA 4.0	-	378,000	(378,000)
Increase (Decrease) to TDA reserve		\$ (408,063)	

CENTRAL CONTRA COSTA TRANSIT AUTHORITY STAFFING

Position Type	FY 09 ACTUAL	FY 2010 ACTUAL	FY 2011 ACTUAL	FY 2012 ACTUAL	FY 2013 ACTUAL	FY 2014 BUDGET	FY 2014 ACTUAL	FY 2015 BUDGET
Transportation								
Transportation administration								
Training	3.0	3.0	3.0	3.0	4.0	4.0	4.0	4.0
Transit Supervisor/Dispatcher	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0
	10.0	10.0	10.0	10.0	10.0	11.0	11.0	12.0
Full-time runs	15.0	15.0	15.0	15.0	16.0	17.0	17.0	18.0
Part-time runs	128.0	128.0	125.0	125.0	127.0	127.0	128.0	128.0
Full-time stand-by (Protection)	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0
	38.0	38.0	35.0	35.0	36.0	36.0	36.0	36.0
	178.0	178.0	172.0	172.0	175.0	175.0	176.0	176.0
Total Transportation	193.0	193.0	187.0	187.0	191.0	192.0	193.0	194.0
Maintenance								
Maintenance administration	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0
Facilities	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0
	10.0	10.0	10.0	10.0	10.0	10.0	11.0	11.0
Mechanic, Level V	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0
Mechanic, Level IV	4.0	4.0	4.0	4.0	4.0	4.0	3.0	4.0
Mechanic, Level III	7.0	7.0	7.0	7.0	7.0	7.0	5.0	7.0
Mechanic, Level II	2.0	2.0	2.0	2.0	2.0	2.0	3.0	2.0
Mechanic, Level I	1.0	1.0	1.0	1.0	1.0	1.0	3.0	1.0
Street Maintenance								
Bus service workers	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0
	29.0	29.0	29.0	29.0	29.0	30.0	29.0	29.0
Total Maintenance	39.0	39.0	39.0	39.0	39.0	40.0	40.0	40.0
General Administration								
General Administration	5.5	5.5	4.5	4.0	3.0	3.0	3.0	3.0
Stores & Procurement	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0
Stores workers	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0
Finance	6.0	6.0	5.0	5.0	5.0	5.0	5.0	5.0
Human Resources	3.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0
Marketing	3.0	3.0	3.0	2.0	2.0	2.0	2.0	2.0
Customer service	6.5	6.5	6.5	6.0	6.0	6.0	6.0	6.0
IT	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0
Planning/Scheduling	5.0	4.0	5.0	6.0	6.0	6.0	6.0	6.0
Subtotal in full time equivalents	34.0	32.0	31.0	30.0	29.0	29.0	29.0	29.0
Fixed Route Operations								
Total	266.0	264.0	257.0	256.0	259.0	261.0	262.0	263.0
Paratransit	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0
Total Operations	268.0	266.0	259.0	258.0	261.0	263.0	264.0	265.0

CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY2015 CAPITAL PROGRAM

	Fed	State Bridge Tolls	State Bonds	Funding Source			Prior yr Local	Total
				To Be Determined	Local			
Revenue Fleet (31 Fixed route buses; 3 Paratransit vans)	\$ 16,202,677	\$ 928,933	\$ 2,095,083			\$	896,785	\$ 20,123,478
Facility Maintenance and Modernization			1,115,000					\$ 1,115,000
Signage and Street Amenities				500,000				\$ 500,000
Non Revenue Fleet								\$ -
Tools & Maintenance Equipment					328,000		220,000	\$ 220,000
IT Equipment/Software					50,000			\$ 328,000
Furniture & Office Equipment							-	\$ 50,000
Total	16,202,677	928,933	3,210,083	500,000	378,000	\$ 1,116,785	\$	22,336,478

CENTRAL CONTRA COSTA TRANSIT AUTHORITY
CAPITAL PROGRAM
In \$Thousands

Programs	FY2013	FY2014	FY2015	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021	FY 2022	FY 2023	Total
Non Revenue Fleet	180	111	0	66	163	78	0	369	137	0	0	1,104
Revenue Fleet	4,468	17,952	20,123	0	3,728	782	761	0	0	30,024	600	78,437
Facility Maintenance & Modernization	503	855	1,115	2,465	550	550	0	100	100	100	500	6,838
Signage and Street Amenities	0	0	500	0	0	0	500	0	0	0	500	1,500
Information Technology	55	365	328	250	300	80	195	85	180	300	80	2,218
Maintenance Equipment & Tools	0	120	220	257	165	100	275	65	50	50	50	1,352
Office Furniture and Equipment	0	0	50	116	50	123	50	70	80	80	80	699
Total Capital Program	5,206	19,403	22,336	3,154	4,956	1,713	1,781	689	547	30,554	1,810	92,148
Total Fixed-Route	4,505	19,403	21,978	3,154	1,228	931	1,020	689	547	26,025	1,210	80,690
Total Paratransit	701	-	359	-	3,728	782	761	-	-	4,528	600	11,459
\$ 5,206 \$ 19,403 \$ 22,336 \$ 3,154 \$ 4,956 \$ 1,713 \$ 1,781 \$ 689 \$ 547 \$ 30,554 \$ 1,810 \$ 92,148												

Funding Source	FY2013	FY2014	FY2015	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021	FY 2022	FY 2023	Total
Fed 5307	3,622	14,480	16,203	-	3,094	649	632	-	-	24,323	488	63,490
Transportation Development Act	235	2,497	378	3,154	1,228	931	520	689	547	3,771	794	14,744
State Transportation bonds	883	1,091	3,210	-	457	96	93	-	-	1,047	-	6,879
Lifeline- 1B pop based bonds	-	485	-	-	-	-	-	-	-	-	-	485
State Transportation- 1B security	117	-	-	-	-	-	-	-	-	-	-	117
Bridge Toll Revenue	349	850	929	-	176	37	36	-	-	1,412	28	3,817
Carryover of Prior yrs funding	-	-	1,117	-	-	-	-	-	-	-	-	1,117
To be Determined	-	-	500	-	-	-	500	-	-	-	500	1,500
Total Capital Revenue	5,206	19,403	22,336	3,154	4,956	1,713	1,781	689	547	30,554	1,810	92,148

Revenue Fleet replacements

Fixed Route vehicles

Paratransit vehicles

7	33	31								40	111
10		3		42	6	4				45	116

CENTRAL CONTRA COSTA TRANSIT AUTHORITY
TEN YEAR FORECAST In \$ Thousands

	FY2013	FY2014	FY2015	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021	FY2022	FY2023
<i>Revenue Hours</i>	213,624	213,624	213,624	213,624	213,624	213,624	213,624	213,624	213,624	213,624	213,624
1 Passenger Fares	3,580	3,363	3,492	3,910	3,989	4,068	4,557	4,648	4,741	5,310	5,416
2 Special Fares	1,062	1,134	1,249	1,274	1,299	1,325	1,351	1,379	1,406	1,434	1,463
3 Advertising	575	587	592	607	622	638	654	670	687	704	722
4 Investment & Other	152	120	120	120	120	120	120	120	120	120	120
5 FTA Sec 8 Planning	30	-	30	30	30	30	30	30	30	30	30
6 FTA Preventive Maintenance	2,002	520	-	368	375	382	390	398	406	414	422
7 Other state grants	-	117	117	117	117	117	117	117	117	117	117
8 STA Population	2,652	2,150	2,069	2,120	2,173	2,228	2,283	2,340	2,399	2,459	2,520
9 TDA 4.0	10,266	14,894	16,471	15,903	16,221	16,872	17,106	17,511	18,039	17,995	18,363
10 Measure J	3,792	4,121	4,304	4,477	4,657	4,845	5,040	5,269	5,508	5,758	6,019
11 BART Express Funds	604	651	698	719	740	762	785	809	833	858	884
12 Dougherty Valley dev fees/other	-	-	-	100	150	150	150	164	-	-	-
13 Other Local Grants	170	66	159	145	145	145	145	145	145	145	145
14 RM2/Meas J- Express	145	145	145	145	145	145	145	145	145	145	145
15 Lifeline-CC County	684	23	-	-	-	-	-	-	-	-	-
16 Total Fixed Route Operating Revenue	25,715	27,893	29,444	29,859	30,639	31,653	32,729	33,569	34,430	35,314	36,221
17 Operating Expenses w/o contingency	25,715	27,893	28,944	29,859	30,639	31,653	32,729	33,569	34,430	35,314	36,221
18 % increase in expenses		8.5%	3.8%	3.2%	2.6%	3.3%	3.4%	2.6%	2.6%	2.6%	2.6%
19 Operating expense contingency		\$	500								
20 Total Fixed Route Operating Expenses	25,715	27,893	29,444	29,859	30,639	31,653	32,729	33,569	34,430	35,314	36,221
<i>Revenue Hours</i>	82,000	82,000	82,000	82,000	82,000	82,000	82,000	82,000	82,000	82,000	82,000
21 Passenger Fares	478	605	551	628	641	654	745	760	775	884	902
22 Non-Operating revenue											
23 FTA Section 5307	667	1,351	1,289	1,418	1,457	1,497	1,459	1,491	1,524	1,462	1,497
24 TDA 4.5	638	858	766	789	813	837	862	888	915	942	971
25 TDA 4.0	809	0	0	(0)	0	0	0	0	(0)	0	(5)
26 Measure J	1,170	1,308	1,351	1,405	1,462	1,521	1,582	1,654	1,729	1,807	1,889
27 STA Paratransit & Rev based	1,177	916	1,114	1,142	1,171	1,200	1,230	1,261	1,292	1,325	1,358
28 Bart ADA service	186	174	177	183	188	194	200	206	212	218	225
29 Total Paratransit Operating Revenue	5,125	5,214	5,249	5,566	5,732	5,903	6,079	6,260	6,447	6,639	6,837
30 Total Paratransit Operating Expenses	5,126	5,214	5,249	5,566	5,732	5,903	6,079	6,260	6,447	6,639	6,837
31 % increase in expenses		1.7%	0.7%	6.0%	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%
32 Total CCCTA Operating Budget	\$ 30,841	\$ 33,106	\$ 34,693	\$ 35,425	\$ 36,370	\$ 37,556	\$ 38,808	\$ 39,829	\$ 40,877	\$ 41,953	\$ 43,058

CENTRAL CONTRA COSTA TRANSIT AUTHORITY
TEN YEAR FORECAST In \$ Thousands

	FY2013	FY2014	FY2015	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021	FY2022	FY2023
31 Capital Revenue											
32 Federal	\$ 3,622	\$ 14,480	\$ 16,203	\$ -	\$ 3,094	\$ 649	\$ 632	\$ -	\$ -	\$ 24,323	\$ 488
33 Transportation Development Act	235	2,497	378	3,154	1,228	931	520	689	547	3,771	794
34 Prop 1B bonds	883	1,091	3,210	0	457	96	93	0	0	1,047	0
35 Lifeline- 1B pop based bonds	0	485	0	0	0	0	0	0	0	0	0
36 State Transportation- 1B security	117	0	0	0	0	0	0	0	0	0	0
37 Bridge Toll revenues	349	850	929	0	176	37	36	0	0	1,412	28
38 Carryover of unused prior year funding	0	0	1,117	0	0	0	0	0	0	0	0
39 To be determined	0	0	500	0	0	0	500	0	0	0	500
40 Total Capital Revenue	\$ 5,206	\$ 19,403	\$ 22,336	\$ 3,154	\$ 4,956	\$ 1,713	\$ 1,781	\$ 689	\$ 547	\$ 30,554	\$ 1,810
41 Capital Projects	\$ 5,206	\$ 19,403	\$ 22,336	\$ 3,154	\$ 4,956	\$ 1,713	\$ 1,781	\$ 689	\$ 547	\$ 30,554	\$ 1,810

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

TDA RESERVE In \$ Thousands

	FY2013	FY2014	FY2015	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021	FY2022	FY2023
42 Beginning Balance	\$ 8,695	\$ 12,421	\$ 10,398	\$ 9,990	\$ 7,868	\$ 7,861	\$ 8,023	\$ 8,901	\$ 9,760	\$ 10,807	\$ 9,261
43 Estimated TDA 4.0 Allocation	\$ 15,036	\$ 15,368	\$ 16,441	\$ 16,934	\$ 17,442	\$ 17,965	\$ 18,504	\$ 19,059	\$ 19,631	\$ 20,220	\$ 20,827
		2.21%	6.98%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%	3.00%
TDA 4.0 Needed for Operations and Capital:											
44 Used for Fixed route operations	(10,266)	(14,894)	(16,471)	(15,903)	(16,221)	(16,872)	(17,106)	(17,511)	(18,038)	(17,995)	(18,362)
45 Used for Paratransit operations	(809)	0	0	0	(0)	(0)	(0)	(0)	0	(0)	5
46 TDA used for Operations	(11,075)	(14,894)	(16,471)	(15,902)	(16,221)	(16,872)	(17,107)	(17,511)	(18,038)	(17,995)	(18,358)
47 Used for capital program	(235)	(2,497)	(378)	(3,154)	(1,228)	(931)	(520)	(689)	(547)	(3,771)	(794)
48 Ending TDA Reserve	\$ 12,421	\$ 10,398	\$ 9,990	\$ 7,868	\$ 7,861	\$ 8,023	\$ 8,901	\$ 9,760	\$ 10,807	\$ 9,261	\$ 10,936

Number Of Months of Operating Expenses
in Reserve

4.8 3.8 3.5 2.7 2.6 2.6 2.8 2.9 3.2 2.6 3.0

Percentage of operating budget

40% 31% 29% 22% 22% 21% 23% 25% 26% 22% 25%

**CENTRAL CONTRA COSTA TRANSIT AUTHORITY
DETAILED BUDGET**

	FY 2013 AC*	Est/Act FY 2014	FY 2014 Budget	Over (Under)	FY 2015 Budget	Over (Under) FY 2014 Est/Actual
FIXED ROUTE						
Wages, Operators	7,123,048	7,313,800	7,193,500	120,300	7,460,000	146,200
Wages, Operator/trainer	103,529	125,000	125,000	-	127,500	2,500
Wages, Trans Admin	876,106	1,022,522	994,900	27,622	1,068,917	46,395
Wages, Scheduling	112,471	113,417	110,200	3,217	117,301	3,884
Wages, Maint Admin	394,299	401,931	385,600	16,331	396,461	(5,470)
Wages, Building Maint.	250,584	261,014	262,500	(1,486)	282,977	21,963
Wages, Customer Service	325,398	334,640	342,700	(8,060)	352,374	17,734
Wages, Promotion	131,167	126,625	130,600	(3,975)	131,843	5,218
Wages, EE Services	146,251	148,040	142,900	5,140	146,644	(1,396)
Wages, Finance	368,915	336,107	339,600	(3,493)	351,008	14,901
Wages, Safety & Trng	143,293	138,378	137,100	1,278	138,378	-
Wages, General Admin	414,225	373,721	410,200	(36,479)	392,229	18,508
Salaried Pool	-	-	36,000	(36,000)	50,372	50,372
Performance based Comp Pool	-	-	40,000	(40,000)	40,000	40,000
Wages, Admin Bonus	1,650	-	-	-	-	-
Wages, Board	20,400	22,500	26,400	(3,900)	26,400	3,900
Wages, Planning	403,343	391,572	394,600	(3,028)	408,077	16,505
Wages, Service Workers	351,453	348,335	432,540	(84,205)	396,341	48,006
Wages, Serv Wrkr Bonus	-	-	4,000	(4,000)	-	-
Wages, Mechanics	922,414	871,811	967,728	(95,917)	977,847	106,036
Wages, Mechanic Bonus	5,000	5,000	4,650	350	4,650	(350)
Total Wages	12,093,546	12,334,413	12,480,718	(146,305)	12,869,319	534,906
Sick, Operators	293,973	324,100	292,500	31,600	330,600	6,500
Sick, Trans Admin	28,940	19,657	23,300	(3,643)	24,103	4,446
Sick, Scheduling	836	2,525	2,500	25	2,752	227
Sick, Maint Admin	6,684	3,631	9,600	(5,969)	9,433	5,802
Sick, Building Maint.	18,723	22,676	6,100	16,576	6,345	(16,331)
Sick, Customer Svc	7,740	14,397	5,600	8,797	6,577	(7,820)
Sick, Promotion	3,208	5,578	3,200	2,378	3,139	(2,439)
Sick, EE Services	1,429	884	3,600	(2,716)	3,491	2,607
Sick, Finance	7,155	13,411	8,400	5,011	8,344	(5,067)
Sick, Safety & Trng	576	3,999	3,400	599	3,999	-
Sick, General Admin	2,912	5,263	10,200	(4,937)	9,193	3,930
Sick, Planning	6,028	22,422	9,700	12,722	9,626	(12,796)
Sick, Service Workers	2,413	2,500	6,000	(3,500)	5,449	2,949

**CENTRAL CONTRA COSTA TRANSIT AUTHORITY
DETAILED BUDGET**

	FY 2013 AC	Est/Act FY 2014	FY 2014 Budget	Over (Under)	FY 2015 Budget	Over (Under) FY 2014 Est/Actual
Sick, Mechanics	19,200	33,966	23,600	10,366	23,605	(10,361)
Total Sick Pay	399,817	475,009	407,700	67,309	446,656	(28,353)
Holiday, Operators	358,284	372,000	358,700	13,300	379,500	7,500
Holiday, Trans Admin	41,313	42,139	50,600	(8,461)	54,533	12,394
Holiday, Scheduling	4,701	4,795	5,800	(1,005)	6,227	1,432
Holiday, Maint Admin	16,690	17,024	20,800	(3,776)	21,342	4,318
Holiday, Building Maint.	12,762	13,017	14,300	(1,283)	14,293	1,276
Holiday, Customer Svc	9,327	9,514	12,200	(2,686)	14,880	5,366
Holiday, Promotion	7,092	7,234	9,200	(1,966)	7,102	(132)
Holiday, EE Services	6,003	6,123	10,100	(3,977)	7,898	1,775
Holiday, Finance	17,869	18,226	19,400	(1,174)	18,879	653
Holiday, Safety & Trng	7,811	7,967	11,200	(3,233)	7,967	-
Holiday, General Admin	23,977	24,457	24,500	(43)	16,826	(7,631)
Holiday, Planning	20,016	20,416	21,100	(684)	21,778	1,362
Holiday, Service Workers	16,922	14,187	21,255	(7,068)	19,379	5,192
Holiday, Mechanics	47,059	34,167	55,080	(20,913)	51,966	17,799
Total Holiday Pay	589,826	591,266	634,235	(42,969)	642,570	51,304
Vacation, Operators	578,071	504,700	515,800	(11,100)	514,800	10,100
Vacation, Trans Admin	77,116	78,658	74,300	4,358	81,156	2,498
Vacation, Scheduling	8,775	8,951	7,800	1,151	8,313	(638)
Vacation, Maint Admin	37,611	33,840	33,100	740	34,065	225
Vacation, Building Maint.	18,952	19,331	18,000	1,331	19,648	317
Vacation, Customer Svc	18,538	18,909	20,000	(1,091)	18,201	(708)
Vacation, Promotion	12,846	13,103	11,300	1,803	11,417	(1,686)
Vacation, EE Services	13,872	14,149	12,400	1,749	12,682	(1,467)
Vacation, Finance	31,832	32,469	28,900	3,569	29,826	(2,643)
Vacation, Safety & Trng	14,015	15,795	12,400	3,395	15,795	-
Vacation, General Admin	39,786	40,582	36,000	4,582	31,507	(9,075)
Vacation, Planning	32,621	33,273	30,200	3,073	31,236	(2,037)
Vacation, Service Wrks	29,239	19,934	27,000	(7,066)	23,972	4,038
Vacation, Mechanics	83,224	67,905	78,900	(10,995)	70,197	2,292
Total Accrued Vacation	996,498	901,599	906,100	(4,501)	902,815	1,216
						0%
Abs Pay, Operators	50,209	60,500	52,400	8,100	61,700	1,200
Abs Pay, Trans Admin	2,450	309	2,200	(1,891)	2,834	2,525

**CENTRAL CONTRA COSTA TRANSIT AUTHORITY
DETAILED BUDGET**

	FY 2013 AC	Est/Act FY 2014	FY 2014 Budget	Over (Under)	FY 2015 Budget	Over (Under) FY 2014 Est/Actual
Abs Pay, Scheduling	672	-	300	(300)	324	324
Abs Pay, Maint Admin	989	-	900	(900)	1,110	1,110
Abs Pay, Building Maint.	-	-	600	(600)	746	746
Abs Pay, Customer Svc	221	1,918	500	1,418	530	(1,388)
Abs Pay, Promotion	-	-	300	(300)	369	369
Abs Pay, EE Services	1,183	-	300	(300)	411	411
Abs Pay, Finance	3,138	3,050	800	2,250	981	(2,069)
Abs Pay, Safety & Trng	-	-	300	(300)	-	-
Abs Pay, General Admin	1,204	1,090	1,000	90	875	(215)
Abs Pay, Planning	242	-	900	(900)	1,132	1,132
Abs Pay, Service Wrks	-	300	414	(114)	377	77
Abs Pay, Mechanics	-	400	449	(49)	450	50
Total Absence Pay	60,308	67,567	61,363	6,204	71,839	4,272
						6%
Total Compensation	14,139,995	14,369,854	14,490,116	(120,262)	14,933,199	563,345
						4%
FICA, Operators	105,831	122,700	109,800	12,900	125,200	2,500
FICA, Trans Admin	12,008	15,773	15,403	370	17,857	2,085
FICA, Scheduling	1,640	1,881	1,837	44	1,956	75
FICA, Maint Admin	1,976	1,999	1,983	16	2,004	5
FICA, Building Maint.	5,380	4,828	4,169	659	4,510	(318)
FICA, Customer Service	5,532	5,526	5,526	-	5,692	166
FICA, Promotion	2,203	2,212	2,212	-	2,231	19
FICA, EE Services	2,487	2,419	2,419	-	2,481	62
FICA, Finance	4,635	4,857	4,783	74	4,975	118
FICA, General Admin	6,017	6,461	6,461	-	7,953	1,492
FICA, Board Members	1,561	2,020	2,020	-	2,020	(0)
FICA, Planning	6,665	6,619	6,619	-	6,842	223
FICA, Service Workers	5,079	6,479	6,479	-	5,855	(624)
FICA, Mechanics	11,446	12,679	12,679	-	13,546	867
Total FICA/Medicare	172,460	196,453	182,390	14,063	203,123	6,670
						3%
PERS-RET, Operators	639,108	809,834	804,900	4,934	824,282	14,447
PERS-RET, Trans Admin	89,523	126,881	130,526	(3,645)	134,877	7,996
PERS-RET, Scheduling	10,077	14,165	13,707	458	14,489	324
PERS-RET, Maint Admin	51,772	65,106	62,390	2,716	66,593	1,487
PERS-RET, Bldg Maint.	24,706	36,067	33,844	2,223	36,891	824
PERS-RET, Cstmr Svc	34,238	41,539	41,242	297	42,487	949
PERS-RET, Promotion	16,830	20,674	19,984	690	21,146	472

**CENTRAL CONTRA COSTA TRANSIT AUTHORITY
DETAILED BUDGET**

	FY 2013 AC	Est/Act FY 2014	FY 2014 Budget	Over (Under)	FY 2015 Budget	Over (Under) FY 2014 Est/Actual
PERS-RET, EE Services	17,532	22,723	21,711	1,012	23,242	519
PERS-RET, Finance	43,418	52,258	50,222	2,036	53,452	1,194
PERS-RET, Sfty & Trng	19,066	23,823	23,005	818	24,367	544
PERS-RET, Gen Admin	51,586	62,959	67,892	(4,933)	64,397	1,438
PERS-RET, Planning	47,222	58,389	59,588	(1,199)	59,723	1,334
GM-457 Retirement	7,788	14,500	7,500	7,000	14,500	0
PERS-RET, Service Wrkr	31,520	38,416	51,393	(12,977)	44,522	6,105
PERS-RET, Mechanics	88,827	102,676	121,476	(18,800)	119,700	17,024
Total Retirement	1,173,213	1,490,010	1,509,380	(19,370)	1,544,667	54,656
Medical, Operators	699,429	689,997	682,900	7,097	689,997	-
Medical, Trans Admin	83,503	83,155	84,800	(1,645)	83,155	-
Medical, Scheduling	16,757	16,754	16,800	(46)	16,754	-
Medical, Maint Admin	15,466	15,182	15,500	(318)	15,182	-
Medical, Building Maint.	41,694	51,511	37,900	13,611	51,511	-
Medical, Customer Svc	9,039	8,198	7,300	898	8,198	-
Medical, Promotion	9,477	7,897	9,500	(1,603)	7,897	-
Medical, EE Services	0	0	0	0	0	-
Medical, Finance	34,221	34,621	34,600	21	34,621	-
Medical, Safety & Trng	7,900	7,594	7,900	(306)	7,594	-
Medical, General Admin	54,821	60,625	54,400	6,225	60,625	-
Medical, Planning	28,353	28,762	28,800	(38)	28,762	-
Medical, Service Workers	131,142	150,000	142,300	7,700	158,877	8,877
Medical, Mechanics	260,519	250,246	284,600	(34,354)	301,866	51,620
Medical Admin Charge	6,694	10,360	7,400	2,960	11,000	640
Medical, Retirees	115,706	143,697	136,200	7,497	168,514	24,817
OPEB benefits	382,000	343,000	207,900	135,100	334,000	(9,000)
Total Medical	1,896,721	1,901,599	1,758,800	142,799	1,978,553	76,954
Dental, Operators	219,343	235,533	219,200	16,333	241,421	5,888
Dental, Trans Admin	21,499	24,648	21,800	2,848	25,387	739
Dental, Scheduling	3,174	3,258	3,300	(42)	3,356	98
Dental, Maint Admin	5,069	5,268	5,300	(32)	5,426	158
Dental, Building Maint.	7,313	8,250	6,700	1,550	8,498	248
Dental, Customer Svc	8,518	7,077	8,800	(1,723)	7,289	212
Dental, Promotion	1,857	1,511	2,100	(589)	1,556	45
Dental, EE Services	2,640	2,729	2,700	29	2,811	82
Dental, Finance	5,540	5,769	5,700	69	5,942	173

**CENTRAL CONTRA COSTA TRANSIT AUTHORITY
DETAILED BUDGET**

	FY 2013 AC	Est/Act FY 2014	FY 2014 Budget	Over (Under)	FY 2015 Budget	Over (Under) FY 2014 Est/Actual
Dental, Safety & Trng	1,361	1,382	1,400	(18)	1,423	41
Dental, General Admin	4,637	5,288	4,600	688	5,447	159
Dental, Planning	7,309	7,469	7,900	(431)	7,693	224
Total Dental	288,260	308,182	289,500	18,682	316,250	8,068
						3%
WC, Operators	280,034	498,882	451,100	47,782	513,848	14,966
WC, Trans Admin	30,377	53,969	48,800	5,169	55,588	1,619
WC, Scheduling	2,337	5,087	4,600	487	5,240	153
WC, Maint Admin	12,613	23,999	21,700	2,299	24,718	720
WC, Building Maint.	8,304	11,944	10,800	1,144	12,302	358
WC, Customer Svc	16,046	27,980	25,300	2,680	28,819	839
WC, Promotion	8,026	14,045	12,700	1,345	14,467	421
WC, EE Services	8,026	14,045	12,700	1,345	14,467	421
WC, Finance	12,613	23,999	21,700	2,299	24,718	720
WC, Safety & Trng	8,026	14,045	12,700	1,345	14,467	421
WC, General Admin	14,330	25,989	23,500	2,489	26,769	780
WC, Planning	14,074	21,013	19,000	2,013	21,643	630
WC, Service Workers	21,256	41,030	37,100	3,930	42,261	1,231
WC, Mechanics	70,493	123,974	112,100	11,874	127,693	3,719
Total Workers Comp	506,555	900,000	813,800	86,200	927,000	27,000
						3%
Life, Operators	60,765	67,212	63,000	4,212	68,892	1,680
Life, Trans Admin	6,895	7,436	7,000	436	7,622	186
Life, Scheduling	921	863	1,000	(137)	885	22
Life, Maint Admin	3,655	6,637	3,700	2,937	6,803	166
Life, Building Maint.	2,357	2,506	2,400	106	2,569	63
Life, Customer Svc	2,527	3,021	2,600	421	3,097	76
Life, Promotion	1,261	1,274	1,200	74	1,306	32
Life, EE Services	1,351	1,374	1,300	74	1,408	34
Life, Finance	3,000	2,858	3,000	(142)	2,929	71
Life, Safety & Trng	1,082	1,008	1,100	(92)	1,033	25
Life, General Admin	2,201	2,951	2,300	651	3,025	74
Life, Planning	3,793	3,627	4,200	(573)	3,718	91
Total Life Insurance	89,808	100,767	92,800	7,967	103,286	2,519
						2%
SUI, Operators	81,099	81,810	76,000	5,810	82,600	790
SUI, Trans Admin	5,777	6,200	6,510	(310)	6,944	744
SUI, Scheduling	868	868	868	-	868	-
		15				

**CENTRAL CONTRA COSTA TRANSIT AUTHORITY
DETAILED BUDGET**

	FY 2013 AC*	Est/Act FY 2014	FY 2014 Budget	Over (Under)	FY 2015 Budget	Over (Under) FY 2014 Est/Actual
SUI, Maint Admin	2,170	2,170	2,170	-	2,170	-
SUI, Building Maint.	2,604	2,170	2,170	-	1,736	(434)
SUI, Customer Svc	3,423	3,472	3,472	-	3,472	-
SUI, Promotion	868	868	868	-	868	-
SUI, Safety & Trng	868	868	868	-	868	-
SUI, General Admin	2,219	2,604	2,170	434	2,604	-
SUI, EE Services	868	868	868	-	868	-
SUI, Finance	3,038	2,190	2,604	(414)	2,170	(20)
SUI, Planning	2,466	2,604	2,604	-	2,604	-
SUI, Service Workers	4,174	4,774	4,774	-	4,340	(434)
SUI, Mechanics	7,812	8,246	8,246	-	8,246	-
Total SUI	118,254	119,712	114,192	5,520	120,358	646
Operator Uniforms	40,984	48,000	48,000	-	48,000	-
Uniforms - Maint. Pers.	11,259	14,500	14,500	-	14,000	(500)
Total Uniforms	52,243	62,500	62,500	-	62,000	(500)
Operator Medical Exams	10,322	8,820	12,000	(3,180)	10,000	1,180
Emp Assistance Prog.	15,165	7,886	15,000	(7,114)	14,000	6,114
Cafeteria Plan- Admin	234,628	225,176	290,300	(65,124)	266,234	41,058
Other Fringe		15,793	-	15,793	-	(15,793)
Cafeteria Plan-ATU	551,131	922,527	783,500	139,027	950,832	28,305
Mechanic Tool Allowance	13,752	12,323	14,000	(1,677)	14,500	2,177
Wellness Program	20,465	13,699	23,100	(9,401)	18,000	4,301
Substance Abuse Prog.	7,089	7,691	8,500	(809)	8,500	809
Total Other Benefits	852,552	1,213,915	1,146,401	67,514	1,282,066	68,151
Total Benefits	7,196,515	8,328,579	7,979,161	349,418	8,601,183	272,604
Total Wages and Benefits	19,290,061	20,662,992	20,459,879	203,113	21,470,502	807,510
Management Services	40	35,000	35,000	-	35,000	-
Agency Fees	100	300	300	-	300	-
In-Service Monitoring	-	6,000	6,000	-	6,000	-
Mobility Services	19,027	30,400	30,400	-	31,300	900
Schedules/Graphics	45,643	65,730	70,000	(4,270)	70,000	4,270
Promotions	173,073	179,981	180,000	(19)	200,000	20,019
Recruitment	16,002	9,998	10,000	(2)	10,000	2
Legal Fees	347,295	310,000	330,000	(20,000)	275,000	(35,000)
Financial services	-	12,000	14,000	(2,000)	-	(12,000)
		16				

**CENTRAL CONTRA COSTA TRANSIT AUTHORITY
DETAILED BUDGET**

	FY 2013 AC	Est/Act FY 2014	FY 2014 Budget	Over (Under)	FY 2015 Budget	Over (Under) FY 2014 Est/Actual
Auditor Fees	39,500	40,500	43,000	(2,500)	43,000	2,500
Freight In and Out	6,757	7,500	7,500	-	7,000	(500)
Bid and Hearing Notices	615	1,000	1,000	-	1,000	-
Service Development	11,682	40,000	40,000	-	40,000	-
Trans. Printing/Reproduc.	3,745	5,000	5,000	-	5,000	-
Payroll Services	47,925	55,000	48,000	7,000	55,000	-
Bank service charge	84	70	100	(30)	100	30
Commuter check process fee	232	160	160	-	160	-
Pay PERS file upload	591	-	-	-	-	-
Special Planning- reimb expenses	183,151	126,233	-	114,233	-	(126,233)
Temporary Help-All depts	3,993	20,542	12,000	20,542	20,000	(542)
Temp Help-Shop	12,547	701	-	701	-	(701)
Temporary Help-Transportation	-	-	2,000	(2,000)	-	-
Temp Help-Tran Admin	-	2,000	-	2,000	2,000	-
SVR-Differential/Radiator	56,230	41,767	42,000	(233)	47,500	5,733
SVR-Transmission	101,403	121,582	120,000	1,582	85,000	(36,582)
SVR-Upholstery/Glass	6,003	27,450	32,000	(4,550)	30,000	2,550
SVR-Towing	15,040	13,000	13,000	-	18,400	5,400
SVR-Engine Repair	139,504	134,000	170,000	(36,000)	84,000	(50,000)
SVR-Body Repair	96,751	104,655	105,000	(345)	105,000	345
Emission controls	53,976	80,050	88,800	(8,750)	92,000	11,950
Phone Maint. Services	8,313	8,313	10,000	(1,687)	10,000	1,687
Support Vehicle maint	16,722	20,156	21,500	(1,344)	21,500	1,344
IT Supplies/replacements	9,549	13,906	18,000	(4,094)	18,000	4,094
Clever Devices/rideck maint	159,428	163,107	159,500	3,607	172,234	9,127
Office Equipment Maint.	14,353	19,477	20,000	(523)	20,000	523
Building Maint. Service	36,905	75,952	78,800	(2,848)	78,000	2,048
Landscape Service	48,361	86,414	61,200	25,214	80,000	(6,414)
IT Contracts	112,555	115,125	125,000	(9,875)	125,000	9,875
Radio Maint. Service	16,323	7,336	7,500	(164)	11,500	4,164
IT Consulting	-	6,500	10,000	(3,500)	10,000	3,500
RED Support Expense	-	14,105	15,000	(895)	15,000	895
Real Time Bus maintenance service	26,895	-	117,000	(117,000)	-	-
Contract Cleaning Service	2,260	2,260	-	2,260	2,300	40
Waste Removal	11,265	12,236	12,600	(364)	13,200	964
Hazardous Waste	96,317	82,476	78,750	3,726	82,500	24
Armored Transport	18,156	15,972	21,000	(5,028)	21,000	5,028
Fire Monitoring	3,405	4,004	5,000	(996)	4,000	(4)
		17				

**CENTRAL CONTRA COSTA TRANSIT AUTHORITY
DETAILED BUDGET**

	FY 2013 AC	Est/Act FY 2014	FY 2014 Budget	Over (Under)	FY 2015 Budget	Over (Under) FY 2014 Est/Actual
Security Services	75,940	83,965	84,000	(35)	84,000	35
Other Services	2,945	4,000	3,500	500	4,000	-
Total Services	2,040,601	2,205,923	2,253,610	(47,687)	2,034,994	(170,929)
						-8%
Diesel Fuel	2,030,390	2,200,000	2,573,748	(373,748)	2,575,000	375,000
Oils and Lubricants	66,966	67,663	66,900	763	70,000	2,337
Gasoline	35,085	32,005	33,000	(995)	35,350	3,345
Tires and Tubes	214,068	218,486	218,524	(38)	231,362	12,876
Safety Supply	7,923	9,560	4,400	5,160	5,500	(4,060)
Transportation Supplies	17,206	12,500	12,500	-	12,500	-
BART Relief Tickets	38,763	48,000	55,000	(7,000)	55,000	7,000
CSS-Soaps	11,677	13,551	14,000	(449)	14,000	449
CSS-Solvents	-	5,000	5,000	-	5,000	-
CSS-Cleaning	4,633	6,111	6,695	(584)	6,200	89
CSS-Safety	5,933	7,045	7,000	45	7,000	(45)
CSS-Antifreeze	3,641	5,261	5,000	261	5,600	339
CSS-Gases	4,187	6,192	8,000	(1,808)	7,000	808
CSS-Misc	-	-	-	-	-	-
Oil Analysis	9,000	18,000	18,000	-	18,000	-
Equipment/Garage Exp.	18,077	22,997	25,000	(2,003)	25,000	2,003
Coach Repair Parts	528,792	607,373	614,911	(7,538)	698,423	91,050
Shelter/Bus Stop Supply	5,292	11,000	25,000	(14,000)	15,000	4,000
Radio Maint Supply	-	1,337	15,000	(13,663)	-	(1,337)
Janitorial Supplies	21,475	17,460	17,500	(40)	17,500	40
Lighting Supply	2,282	6,005	10,000	(3,995)	7,000	995
Building Repair Supply	34,397	37,831	37,560	271	40,000	2,169
Landscape Supply	6,126	5,000	5,000	-	10,000	5,000
Tickets, Passes, Xfrs	24,098	17,088	18,000	(912)	29,000	11,912
Supplies - Offsites	1,519	1,675	2,000	(325)	2,000	325
Personnel Office Supply	200	500	1,000	(500)	1,000	500
Computer Supplies	4,485	750	-	750	-	(750)
Office Supplies-Administration	14,861	15,000	15,000	-	15,000	-
Office Supplies-Maint.	1,736	3,080	3,500	(420)	3,500	420
Postage	9,057	11,000	12,000	(1,000)	12,000	1,000
Obsolete Parts Write-Off	517	701	-	701	-	(701)
Safety Contingency Plans	2,064	1,156	5,000	(3,844)	4,000	2,844
Training Supply	3,723	57	6,000	(5,943)	-	(57)

**CENTRAL CONTRA COSTA TRANSIT AUTHORITY
DETAILED BUDGET**

	FY 2013 AC	Est/Act FY 2014	FY 2014 Budget	Over (Under)	FY 2015 Budget	Over (Under) FY 2014 Est/Actual
Contracts & Grants Supply	1,453	5,593	6,000	(407)	6,000	407
Supplies- IC	3,335	6,215	7,000	(785)	7,000	785
Repair parts-grant exp	1,315	25,000	-	25,000	25,000	-
Total Materials & Supplies	3,134,276	3,446,192	3,853,238	(407,046)	3,964,935	518,743 15%
Pacific Gas and Electric	179,648	185,000	188,000	(3,000)	188,000	3,000
Telephone Svc - Concord	20,116	21,204	25,000	(3,796)	25,000	3,796
Contra Costa Water District	21,652	22,000	20,000	2,000	24,000	2,000
Telephone-Cellular	64,395	69,225	85,000	(15,775)	85,000	15,775
Total Utilities	285,811	297,429	318,000	(20,571)	322,000	24,571 8%
Physical Damage	89,112	99,509	89,001	10,508	87,709	(11,800)
Property Premiums	37,561	41,678	48,200	(6,522)	43,345	1,667
Other Premiums	10,325	9,463	8,700	763	9,842	379
UST Insurance	9,148	9,444	10,000	(556)	9,822	378
Liability Premiums	124,391	181,630	189,242	(7,612)	182,790	1,160
Insurance/Liability losses	110,948	307,000	82,700	224,300	135,000	(172,000)
Total Insurance	381,485	648,724	427,843	220,881	468,507	(180,217) -28%
Property Tax	10,860	10,674	10,000	674	10,000	(674)
Licenses / Registrations	1,641	2,000	2,000	-	2,000	-
Fuel Storage Tank Fees	10,472	13,757	15,000	(1,243)	15,000	1,243
Use and Other Taxes	5,245	6,903	8,000	(1,097)	8,000	1,097
Sales Tax	290,559	290,000	280,000	10,000	290,000	-
Total Taxes	318,777	323,334	315,000	8,334	325,000	1,666 1%
Radio Site Lease-Diablo	35,061	32,663	33,700	(1,037)	33,700	1,037
Equipment Leases	3,114	6,557	7,000	(443)	7,000	443
Total Leases	38,175	39,220	40,700	(1,480)	40,700	1,480 4%
Business Expense- Tran	117	100	100	-	100	-
Business Expense- Maint	-	-	-	-	-	-
Business Expense-admin	44	400	400	-	400	-
Business Expense-Fin	1,667	500	500	-	500	-
Board Travel	7,006	16,500	16,500	-	16,500	-

**CENTRAL CONTRA COSTA TRANSIT AUTHORITY
DETAILED BUDGET**

	FY 2013 AC	Est/Act FY 2014	FY 2014 Budget	Over (Under)	FY 2015 Budget	Over (Under) FY 2014 Est/Actual
Staff Travel	37,476	20,000	20,000	-	20,000	-
CTA Dues	12,325	13,000	13,000	-	13,000	-
APTA Dues	26,494	28,000	28,000	-	29,000	1,000
Other Memberships	-	-	-	-	-	-
Business Expense	7,630	8,000	4,000	4,000	4,000	(4,000)
Training / Subs-Gm	2,031	5,000	7,500	(2,500)	7,500	2,500
Misc exp	1,016	1,000	1,200	(200)	1,200	200
Employee Functions	25,440	30,000	30,000	-	30,000	-
Employee Awards	4,221	4,500	4,000	500	4,500	-
Departing Emp gifts	86	-	700	(700)	-	-
Paypal fees	3,486	3,688	3,000	688	3,000	(688)
Newsletter Expense	-	-	400	(400)	-	-
Total Miscellaneous	129,039	130,688	129,300	1,388	129,700	(988)
						-1%
Alamo Creek Shuttle		53,035	-	53,035	106,070	53,035
San Ramon-Noon shuttle	742	-	-	-	-	-
St Marys shuttle	49,144	40,000	44,290	(4,290)	36,415	(3,585)
Cal State rte 260 shuttle	46,936	45,000	55,000	(10,000)	45,310	310
Total Purchased Transportation	96,822	138,035	99,290	38,745	187,795	49,760
						36%
Total Other Operating Expense	6,424,986	7,229,545	7,436,981	(207,436)	7,473,631	244,086
			500,000	(500,000)	500,000	500,000
Contingency						
TOTAL FIXED ROUTE EXPENSES	25,715,047	27,892,537	28,396,860	(504,323)	29,444,133	1,551,596
						5.6%
Paratransit						
Wages	91,579	94,800	91,000	3,800	93,317	(1,483)
Sick Wages	401	-	2,300	(2,300)	2,224	2,224
Holiday Pay	4,370	4,499	5,100	(601)	5,231	732
Vacation Pay	6,813	7,000	7,800	(800)	7,965	965
Absence pay	-	-	200	(200)	262	262
Cafeteria Plan	7,740	8,226	4,800	3,426	8,945	719
FICA	1,546	1,441	1,442	(1)	1,580	140
PERS	9,500	11,395	11,406	(11)	11,655	260

**CENTRAL CONTRA COSTA TRANSIT AUTHORITY
DETAILED BUDGET**

	FY 2013 AC	Est/Act FY 2014	FY 2014 Budget	Over (Under)	FY 2015 Budget	Over (Under) FY 2014 Est/Actual
Medical	11,847	11,568	11,844	(276)	11,568	-
Dental	1,497	1,911	1,440	471	1,968	57
Life Insurance	835	867	1,030	(163)	889	22
SUI	1,006	868	1,302	(434)	868	-
Agency Fees/Public Info	-	-	520	(520)	100	100
Promotions	-	-	530	(530)	400	400
Legal Fees	2,496	10,000	10,000	-	3,000	(7,000)
Building Maint Services	1,499	1,700	2,082	(382)	1,720	20
Radio Maint Services	5,510	6,000	13,600	(7,600)	6,100	100
Community Van Maint	9,308	10,000	10,200	(200)	10,200	200
Office Supply, PTF	3,500	3,700	3,000	700	3,800	100
Gas and Electric	17,541	19,000	19,800	(800)	19,400	400
Cell Phone	1,111	1,300	1,500	(200)	1,400	100
Sales Tax	330	600	600	-	600	-
Purchased Trans-LINK	4,759,151	4,840,057	5,071,720	(231,663)	4,902,337	62,281
Purchased Trans-BART	188,574	177,000	202,910	(25,910)	151,619	(25,381)
Other Purch Trans	-	1,093	-	1,093	1,000	(93)
Training / Subscriptions	-	520	520	-	530	10
Other Misc Expenses	(155)	400	400	-	400	-
Total Paratransit	5,125,999	5,213,944	5,477,046	(263,102)	5,249,079	35,134
						1%
TOTAL CCCTA	30,841,046	33,106,481	33,873,906	(767,425)	34,693,212	1,586,731
						4.8%

To: Board of Directors

Date: April, 2014

From: Anne Muzzini, Director of Planning & Marketing

Reviewed by:

Subject: Creation of an Eco Pass

Summary:

The concept of creating an Eco Pass has been reviewed by the Administration and Finance Committee to determine the financial impact and address issues related to potential fraud. The Committee recommends that we move forward on implementation in a limited way to determine demand for bulk purchase of annual passes and determine average ridership.

What is an Eco Pass?

Many transit agencies offer bulk discount passes that enable employers, developers, and neighborhoods to purchase large quantities of an annual transit pass. AC Transit has an "Easy Pass" that costs \$121 per year if you buy at least 100 passes. In Santa Clara, the Valley Transportation Authority (VTA) sells their "Residential Eco Pass" for \$120 a year with a minimum of 25 passes. In Boulder Colorado they have a neighborhood pricing and an employer pricing for an annual pass that ranges between \$80 and \$146 depending on the volume.

In Boulder the Eco Pass program has evolved to include neighborhood associations as well as employers. A group of neighbors can go in together to purchase bulk volume of the annual passes and get the discount. In Salt Lake City, residents will be able to purchase an annual bus pass and have the cost spread out monthly and included in their utility bill.

Viability of Steep Discount

Eco passes offered by others are priced around \$100 a year which is significantly less than if a person purchased 12 monthly passes which in our case go for \$60 each. The reason this steep discount makes financial sense is that when an employer or residential developer purchases passes for everyone only a percentage (10 – 16%) take advantage of the benefit and use the bus. The programs are structured so that all employees or residents count toward the bulk purchase, not just those who want the pass. If there are 110 units the developer would need to purchase passes for all units.

Does it work?

When Cambridge Systematics studied the AC Transit pilot program in 2008 they found that when 1,500 residents the transit oriented development were given transit passes, 23% tried using AC Transit for the first time and 50% of them used transit more.

A Nelson/Nygaard evaluation of the VTA program in 2006 found that when a pass was provided by the employer or home owner association there was a 16% decrease in the number of people who drove and a 16% increase in use of transit for work trips.

In 2012 VTA analyzed their Eco Pass program to determine how well it was working and found that 13% of all bus boardings were with the pass and 16% of all revenue was generated through the pass program. The average fare revenue per passenger trip \$0.67 was lower than the Board goal for the program set at \$1.57 per passenger trip.

Examples

On example where extensive traffic reduction strategies are being employed is Green Village in Berkeley. Transit passes (AC's Easy Pass), bike link cards, car share memberships will be given to new residents and there is zero car parking.

3800 San Pablo in Emeryville is another project that has been "green trip" certified by Transform. The project completed last year provides transit passes (AC's Easy Pass), car sharing, and bike sharing on site.

Fourth Street Family Apartments in San Jose is a 100 unit apartment complex that gives transit passes (VTA's Eco Pass) to all the residents.

A developer in Contra Costa, RCD (Resources for Community Development) is interested in offering transit passes to the future residents of Riviera Family Apartments north of the WC BART station.

A full list of projects in the Bay Area that have been certified as Green Trip projects can be found at: <http://www.transformca.org/GreenTRIP/certified-projects>

Fraud

On way to eliminate fraud is to create an eco pass that has a photo on it. In Denver they require photos and have the following process established to reduce fraud.

Before heading down to one of our photo locations, employees must arrive with a driver's license or a Colorado state I.D. The employee must also present a completed, signed and dated official RTD authorization form from the employer on company letterhead. Authorization forms must be dated within 30 days of the

photo appointment. The EcoPass photo I.D. will not be valid until a current decal is placed on the EcoPass. Decals must be applied by an authorized employer representative or by RTD staff.

VTA in Santa Clara has worked out a system where the photo ID is on the back of the Clipper card and employers are able to activate and deactivate cards.



Why create a County Connection Eco Pass now?

Cities and developers are focused on including trip reduction strategies in their plans to comply with the new transit oriented development requirements, and to qualify for low interest loan programs through the California Dept. of Housing and Community Development. For example, for Prop 1C Transit Oriented Development Funds you can score extra points if you offer transit passes for each unit. Transform, an organization that supports “green” development and is partially funded by the Bay Area Air Quality Management District (BAAQMD) has developed a Green Trip certification program in the Bay Area that rewards multi-family and mixed use projects that have traffic reduction strategies; one of these being a requirement that each unit gets 2 transit passes for a 40 year period of time.

As Cities make plans for their Priority Development Areas (PDA's) there is an opportunity to include traffic reduction strategies such as a transit pass program. Creating an Eco Pass gives us something to offer Cities, developers, and employers who are looking for traffic reduction options.

As a result of SB1339 the BAAQMD and MTC are able to require employers with more than 50 employees to provide a commute benefit. An Eco Pass program would be an option for employers who want a tax deductible commuter benefit.

Pass Use Estimates and Impact on Pricing

Determining an Eco Pass price that is revenue neutral depends upon the amount of transit trips taken by Eco Pass holders. It is difficult to know in advance what this will be and it is likely to vary depending on the employer, neighborhood, or residential development that is making the bulk purchase.

Bishop Ranch Experience

We can look to Bishop Ranch to see how the pass benefit translates into bus rides. They have approximately 30,000 employees that are offered the transit pass; but only 3,500 (12%) pick one up. We track the trips taken by Bishop Ranch pass holders and know that they equaled 203,528 last year (FY2012-13); an average of 58 trips a year for each pass holder. This is low use on average however we know that a share of the pass holders use it every day to commute. Therefore many are keeping in their pocket and not using it regularly.

If we look at it from a different angle there were 844 weekday trips in October paid for with the Bishop Ranch pass. If these represent a worker going to and from the office, then we're seeing 422 individuals taking a round trip. We can estimate that of the 3,500 pass holders only 422 (12%) use it for their commute.

The share of pass use and transit ridership is confirmed by the Boulder statistics that have found that there is approximately 10% of transit use when all employees and neighbors are given the pass.

Pricing and Ridership Math

Current Monthly Pass

Cost = \$60/month

Estimated Trips/Month = 42 (21 weekdays x 2 trips per day)

Fare Revenue per Trip = \$1.43

The following examples illustrate what the fare revenue per trip would be given various assumptions. All use the example of a 55 unit complex purchasing 2 passes per unit for a total of 110 passes. If pass use is low then the fare revenue per trip is high and if pass use is high then fare revenue per trip is low.

Eco Pass Scenario 1

(100% use the pass; current profile of ridership frequency – 60% use it 5 days a week)

Cost per Pass = \$140
Total Passes = 110
Total Cost = \$15,400
Trips per Year = 43,542
Fare Revenue per Trip = \$0.35

Eco Pass Scenario 2

(20% use the pass; current profile of ridership frequency)

Total Cost = \$15,400
Trips per Year = 8,708
Fare Revenue per Trip = \$1.77

Eco Pass Scenario 3

(Bishop Ranch profile: 12% use the pass; 12% of them use it often)

Total Cost = \$13,200
Trips per Year = 765
Fare Revenue per Trip = \$17.25

Other Issues – Title 6 and Clipper

Title 6 - There is no way to know the impact of an Eco Pass on minority and low income riders until after the program is implemented. This fare structure change is unlike a service change where we know who will be impacted. It is unlike the midday free fare change because we can't use the onboard survey demographic data. The best way to comply with Title 6 would be to adopt the program on a demonstration basis, then analyze the use patterns and demographics of the riders using the pass.

Clipper - The clipper card has been combined with the Eco pass at VTA and with the Bishop Ranch employer pass. In VTA's case it tracks use and in Bishop Ranch's case the card is personalized to be used as a flash pass as well as a stored value card.

Implementation

In all cases a contract is executed between the Eco pass purchaser and the transit agency. Often there is a sliding scale pricing for volume and length of contract. Sometimes there are minimums set for volume and contract length. To start with staff recommends that the program be made as simple as possible with one price, a minimum volume of 50 passes, and a contract term of one year. The price for the pass can be adjusted each year as ridership patterns become available. The price would need to be adjusted if the average fare per passenger dropped below a goal of meeting the average fare per passenger received from monthly pass purchasers, which is currently \$1.43/trip.

To implement the plan it will be necessary to create marketing materials, develop a boilerplate contract, set up procedures for photo taking and pass distribution, and establish a performance measurement system.

What to Call It?

Board members have suggested that we name the annual pass something other than EcoPass. The A&F Committee suggests that we call it the CoCoPass, short for County Connection Pass.

Recommendation:

The A&F Committee recommends that the Board direct staff to take the steps necessary to implement the CoCoPass program on a demonstration basis with no more than three contracts. The annual price would be set at \$140 per pass and there would need to be a minimum of 50 passes purchased.

ADA CERTIFICATION and RECERTIFICATION FY 2014

	FY 2014				FY 2013				FY 2014				FY 2013			
MONTH	Certified		Denied		Certified		Denied		Recertified		Denied		Recertified		Denied	
	Total	Senior	Total	Senior	Total	Senior	Total	Senior	Total	Senior	Total	Senior	Total	Senior	Total	Senior
JUL	81	54	0	0	55	37	1	0	54	37	0	0	34	19	0	0
AUG	65	51	0	0	53	35	0	0	34	16	0	0	37	24	0	0
SEPT	74	53	0	0	51	35	1	0	43	26	0	0	30	20	0	0
OCT	66	44	0	0	55	45	0	0	27	17	0	0	34	15	1	0
NOV	63	41	0	0	41	29	0	0	25	10	0	0	32	17	0	0
DEC	44	29	1	0	62	46	0	0	36	22	0	0	32	19	0	0
JAN	48	31	0	0	48	29	0	0	35	19	0	0	44	22	0	0
FEB	46	24	0	0	42	25	0	0	22	12	0	0	41	29	0	0
MAR	45	29	0	0	57	43	0	0	20	15	1	1	31	15	0	0
APR	39	21	0	0	53	37	2	1	35	25	0	0	35	20	0	0
MAY					58	44	1	0					35	17	0	0
JUN					51	36	0	0					50	34	0	0
TOTAL	571	377	1	0	626	441	5	1	331	199	1	1	435	251	1	0

2,871 Total CCCTA, Active, ADA Eligible in the Regional Eligibility Database (RED)

CCCTA LINK
MONTHLY OPERATING SUMMARY
FEBRUARY FY 13/14

SUMMARY	FEBRUARY FY 12/13	FEBRUARY FY 13/14	YTD FY 12/13	YTD FY 13/14
1 TOTAL CLIENTS	11,188	12,038	94,507	98,517
2 TOTAL ATTENDANTS	744	607	6,559	6,131
3 TOTAL COMPANIONS	72	72	567	525
4 TOTAL PASSENGERS	12,004	12,717	101,633	105,173
5 TOTAL SERVICE DAYS	28	28	238	238
6 VEHICLE REVENUE HOURS	5,614	5,898	49,552	49,175
7 VEHICLE SERVICE HOURS	6,875	7,292	61,589	61,704
8 VEHICLE NON REV HOURS	1,261	1,394	11,886	12,529
9 VEHICLE SERVICE MILES	113,176	118,422	957,177	981,921
10 VEHICLE REVENUE MILES	95,092	98,539	791,407	806,219
11 VEHICLE NON REV MILES	18,084	19,883	165,770	175,702
12 PASS. PER REVENUE HOUR	2.14	2.16	2.05	2.14
13 CLIENT PER REVENUE HOUR	1.99	2.04	1.91	2.00
14 PASS. PER SERVICE HOUR	1.75	1.74	1.65	1.70
15 PASS. PER SERVICE MILE	0.11	0.11	0.11	0.11
16 PASS. PER REVENUE MILE	0.13	0.13	0.13	0.13
17 TOTAL TRANSFER TRIPS	888	1,168	7,440	9,054
18 SAME DAY TRIPS	180	100	1,409	1,302
19 SUBSCRIPTION TRIPS	7,785	5,800	58,271	47,408
20 DEMAND	6,480	6,238	45,959	51,202
21 FAREBOX REVENUE	\$12,081.22	\$12,980.79	\$99,596.43	\$94,802.55
22 PREPAID CLIENTS	\$8,949.00	\$10,653.89	\$79,981.00	\$73,474.39
23 COLLECTED BILLING	\$2,206.00	\$24,476.00	\$234,298.00	\$193,740.00
24 TOTAL REVENUE COLLECTED	\$23,236.22	\$48,110.68	\$413,875.43	\$362,016.94
25 CHARGEABLE ACCIDENTS	0	0	1	5
26 SERVICE COMPLAINTS	0	2	0	9
27 SERVICE COMMENDATIONS	0	0	6	16
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	3	2	18	24
30 DRIVER TURNOVER	1%	3.5%	9.0%	8.2%
31 SCHEDULE ADHERENCE	74%	87%	89%	99%
32 WHEELCHAIR BOARDING'S	2,695	4,229	24,687	28,633
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	6,011	6,553	NA	N/A
35 UNDUPLICATED CLIENTS	1,046	1,051	NA	N/A
36 NO-SHOWS	43	76	425	579
37 CANCELS	1,507	1,285	14,237	15,196
38 AVG. TRIP LENGTH (MILES)	9.4	9.3	9.4	9.3
39 AVG. SM BUSES IN SERVICE	8	8	8	8
40 AVG. BUSES IN SERVICE	55	55	55	55
41 TOTAL FUEL/GALLONS	15,840	15,039	130,725	136,429
42 FLEET M.P.G.	7.1	7.9	7.3	7.2

CCCTA LINK
MONTHLY OPERATING SUMMARY
MARCH FY 13/14

SUMMARY	MARCH FY 12/13	MARCH FY 13/14	YTD FY 12/13	YTD FY 13/14
1 TOTAL CLIENTS	12,403	12,780	106,910	111,297
2 TOTAL ATTENDANTS	732	700	7,291	6,831
3 TOTAL COMPANIONS	77	71	644	596
4 TOTAL PASSENGERS	13,212	13,551	114,845	118,724
5 TOTAL SERVICE DAYS	31	31	269	269
6 VEHICLE REVENUE HOURS	6,127	6,081	55,678	55,256
7 VEHICLE SERVICE HOURS	7,666	7,478	69,255	69,181
8 VEHICLE NON REV HOURS	1,539	1,397	13,425	13,926
9 VEHICLE SERVICE MILES	128,087	123,675	1,085,264	1,105,596
10 VEHICLE REVENUE MILES	107,098	103,049	898,505	909,268
11 VEHICLE NON REV MILES	20,989	20,626	186,759	196,328
12 PASS. PER REVENUE HOUR	2.16	2.23	2.06	2.15
13 CLIENT PER REVENUE HOUR	2.02	2.10	1.92	2.01
14 PASS. PER SERVICE HOUR	1.72	1.81	1.66	1.72
15 PASS. PER SERVICE MILE	0.10	0.11	0.11	0.11
16 PASS. PER REVENUE MILE	0.12	0.13	0.13	0.13
17 TOTAL TRANSFER TRIPS	1028	1,221	8,468	10,275
18 SAME DAY TRIPS	115	96	1,524	1,398
19 SUBSCRIPTION TRIPS	6,597	6,302	64,868	53,710
20 DEMAND	5,807	6,477	51,766	57,679
21 FAREBOX REVENUE	\$12,753.13	\$ 13,146.80	\$112,349.56	\$107,949.35
22 PREPAID CLIENTS	\$10,520.00	\$ 10,931.00	\$90,501.00	\$84,405.39
23 COLLECTED BILLING	\$33,060.00	\$ 24,198.00	\$267,358.00	\$217,938.00
24 TOTAL REVENUE COLLECTED	\$56,333.13	\$ 48,275.80	\$470,208.56	\$410,292.74
25 CHARGEABLE ACCIDENTS	0	0	1	5
26 SERVICE COMPLAINTS	0	3	0	12
27 SERVICE COMMENDATIONS	0	1	6	17
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	1	5	19	29
30 DRIVER TURNOVER	0%	2.4%	9.6%	10.6%
31 SCHEDULE ADHERENCE	85%	87%	96%	88%
32 WHEELCHAIR BOARDING'S	2,876	3,200	27,563	31,833
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	6,700	6,971	NA	N/A
35 UNDUPLICATED CLIENTS	1,162	1,115	NA	N/A
36 NO-SHOWS	66	80	491	659
37 CANCELS	1,552	1,377	15,789	16,573
38 AVG. TRIP LENGTH (MILES)	9.7	9.1	9.4	9.3
39 AVG. SM BUSES IN SERVICE	8	8	8	8
40 AVG. BUSES IN SERVICE	55	55	55	55
41 TOTAL FUEL/GALLONS	16,978	17,357	147,703	153,786
42 FLEET M.P.G.	7.5	7.1	7.3	7.2

Operations Data Summary
RAMP EVENTS BY ROUTE

(sort by YTD Total - decending order)

Route	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	YTD Total
10	310	370	343	344	286	271	329	323	344				2,920
20	195	267	250	263	292	275	279	271	262				2,354
16	195	180	200	242	170	291	308	233	254				2,073
98X	252	264	216	200	164	232	234	152	215				1,929
4	203	212	191	262	177	208	185	157	190				1,785
14	183	194	152	182	166	194	168	170	156				1,565
28	125	156	146	144	101	219	277	173	140				1,481
9	163	157	142	145	129	240	182	169	148				1,475
15	137	194	117	119	120	107	129	92	131				1,146
1	96	102	96	235	108	91	100	86	114				1,028
18	129	86	101	93	73	120	103	50	121				876
11	76	83	107	73	56	30	81	91	82				679
314	67	103	103	67	96	44	74	36	87				677
21	77	93	74	78	93	89	66	43	58				671
311	67	88	98	37	102	85	60	49	72				658
17	62	81	93	75	68	76	69	78	48				650
35	66	79	65	92	71	60	72	38	52				595
310	50	92	77	62	78	26	57	60	46				548
19	43	32	65	47	48	48	85	22	54				444
25	25	36	42	45	30	30	28	39	31				306
316	39	25	38	18	42	29	36	24	34				285
7	35	30	37	38	29	15	16	17	49				266
320	22	18	19	33	49	21	31	10	54				257
95X	29	47	40	42	10	10	9	17	3				207
36	24	45	19	34	23	15	22	8	5				195
96X	0	33	25	36	29	34	11	6	11				185
301	8	12	28	40	41	14	17	13	1				174
600's	0	4	21	41	23	15	18	30	18				170
5	26	54	4	19	5	11		0	25				144
92X	7	5	19	59	9	15	4	5	1				124
6	23	15	16	16	12	2	5	8	4				101
321	26	5	15	0	4	17	14	0	14				95
2	20	13	9	3	5	13	9	7	11				90
93X	14	5	1	12	11	10	7	5	4				69
315	0	6	6	13	5	4	11	6	3				54
97X	2	2	3	4	3	0	1	2	2				19
91X	5	0	2	0	0	1	2	2	1				13

Total	2,801	3,188	2,980	3,213	2,728	2,962	3,099	2,492	2,845	0	0	0	26,308
--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	----------	----------	----------	---------------

÷ 2 =	1,401	1,594	1,490	1,607	1,364	1,481	1,550	1,246	1,423	0	0	0	13,154
-------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	--------------	----------	----------	----------	---------------

Agenda Item 7.a

TO: O&S Committee

DATE: March 17, 2014

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for February 2014

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 2014

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	270,260		
Average Weekday	12,375	11,888	
Pass/Rev Hour	15.0	15.0	Standard Goal > 17.0
Missed Trips	0.22%	0.12%	Standard Goal < 0.25%
Miles between Road Calls	22,104	28,213	Standard Goal > 18,000

** Based on current standards from updated S RTP*

Analysis

Average weekday ridership was higher in February (12,375 passengers) than January (12,008 passengers) and slightly lower than February 2013 (12,388 passengers). Passengers per hour in February was 15.0, an increase from 13.9 in January and a slight decrease from February 2013 when passengers per hour was 15.8.

The percentage of missed trips in February was 0.22%. An increase from the prior month (0.10%). The YTD average is 0.12% missed trips.

The number of miles between roadcalls was 22,104 miles in February, lower than the prior month in which there were 23,856 miles between roadcalls. The 12 month average is 28,213 miles between roadcalls.

Agenda Item 7.a

TO: O&S Committee

DATE: April 17, 2014

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for March 2014

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 2014

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	286,181		
Average Weekday	12,422	11,948	
Pass/Rev Hour	15.2	15.0	Standard Goal > 17.0
Missed Trips	0.12%	0.12%	Standard Goal < 0.25%
Miles between Road Calls	34,918	28,380	Standard Goal > 18,000

** Based on current standards from updated S RTP*

Analysis

Average weekday ridership was higher in March (12,422 passengers) than February (12,375 passengers) and slightly higher than March 2013 (12,410 passengers).

Passengers per hour in March was 15.2, an slight increase from 15.0 in February and a slight decrease from March 2013 when passengers per hour was 15.8.

The percentage of missed trips in March was 0.12%. An increase from the prior month (0.07%). The YTD average is 0.12% missed trips.

The number of miles between roadcalls was 34,918 miles in March, higher than the prior month in which there were 22,104 miles between roadcalls. The 12 month average is 28,380 miles between roadcalls.

MONTHLY BOARDINGS
Operations Data Summary

IV. Staff Reports

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings	
February 2014 - Fixed Route Boardings	266,524	Revenue Hours -	February 2014	17,773	Weekdays - February 14	20	Fiscal 2014 YTD	2,203,524
			February 2013	17,003	February 13	20		
		Revenue Miles -	February 2014	195,132	Saturdays - February 14	4		
			February 2013	189,849	February 13	4		
				Sundays - February 14	4			
Bus Bridge - BART Derailment	3,736				February 13	4	Fiscal 2013YTD	2,162,827
February 2014 Total Boardings	270,260	Passengers per Mile		1.4	Total Days - 2013	28	YTD Trend	1.9%
December 2013 Total Boardings	268,666	Passengers per Hour		15.21	2012	28	Monthly Trend	0.6%

February 2014 Fixed Route Passenger Total						February 2014 Weekday Average	February 2014 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1	Rossmoor / Shadelands	5,793			5,793	290	11.0
2	Rudgear / Walnut Creek	1,054			1,054	53	7.5
4	Walnut Creek Downtown Shuttle	16,915	1,993	1,418	20,325	846	23.6
5	Creekside / Walnut Creek	1,381			1,381	69	8.1
6	Lafayette / Moraga / Orinda	8,909	487	397	9,793	445	13.6
7	Shadelands / Pleasant Hill / Walnut Creek	4,388			4,388	219	6.6
9	DVC / Walnut Creek	10,984			10,984	549	13.0
10	Concord / Clayton Rd	20,734			20,734	1,037	21.6
11	Treat Blvd / Oak Grove	6,045			6,045	302	15.6
14	Monument Blvd	11,720			11,720	586	14.8
15	Treat Boulevard	10,392			10,392	520	16.7
16	Alhambra Ave / Monument Blvd	13,825			13,825	691	13.3
17	Olivera/Solano / Salvio / North Concord	4,953			4,953	248	13.2
18	Amtrak / Merello / Pleasant Hill	9,483			9,483	474	14.7
19	Amtrak / Pacheco Blvd / Concord	2,735			2,735	137	9.9
20	DVC / Concord	25,716			25,716	1,286	26.4
21	Walnut Creek / San Ramon Transit Center	11,696			11,696	585	11.7
25	Lafayette / Walnut Creek	1,345			1,345	67	7.3
28	North Concord / Martinez	6,910			6,910	346	11.4
35	Dougherty Valley	8,975			8,975	449	13.4
36	San Ramon / Dublin	4,995			4,995	250	8.9
91X	Concord Commuter Express	732			732	37	8.4
92X	Ace Shuttle Express	4,604			4,604	230	19.5
93X	Kirker Pass Express	4,889			4,889	244	17.2
95X	San Ramon / Danville Express	3,236			3,236	162	16.1
96X	Bishop Ranch Express	11,678			11,678	584	17.1
97X	Bishop Ranch Express	2,224			2,224	111	10.3
98X	Martinez Express	8,573			8,573	429	16.2
250 *	Gael Rail Service	141	142	105	388	18	4.5
260 *	Cal State East Bay / Concord Bart	340			340	20	2.5
301	Rossmoor / John Muir Medical Center		312	186	498	0	7.2
310	Concord Bart / Clayton Rd / Kirker Pass		1,672	1,292	2,965	0	26.4
311	Concord / Oak Grove / Treat Blvd / WC		935	704	1,640	0	13.6
314	Clayton Rd / Monument Blvd / PH		2,258	1,595	3,853	0	17.7
315	Concord / Willow Pass / Landana		264	185	449	0	8.4
316	Alhambra / Merello / Pleasant Hill		1,246	851	2,097	0	12.8
320	DVC / Concord		804	499	1,303	0	13.0
321	San Ramon / Walnut Creek		970	707	1,677	0	10.0
600's	Select Service	21,924			21,924	1,096	22.9
ALAMO *	Alamo Creek / BART Walnut Creek	211			211	11	1.1
TOTALS		247,499	11,084	7,941	266,524	12,375	15.0

* Data from Link ** Seasonal Route

MONTHLY BOARDINGS
Operations Data Summary

IV. Staff Reports


Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings	
March 2014 - Fixed Route Boardings Events	286,181	Revenue Hours -	March 2014	18,785	Weekdays - March 14	21	Fiscal 2014 YTD	2,489,706
			March 2013	18,167	March 13	21		
		Revenue Miles -	March 2014	207,480	Saturdays - March 14	5		
			March 2013	203,777	March 13	5		
					Sundays - March 14	5		
					March 13	5	Fiscal 2013YTD	2,449,417
March 2014 Total Boardings	286,181	Passengers per Mile		1.4	Total Days - 2013	31	YTD Trend	1.6%
March 2013 Total Boardings	286,590	Passengers per Hour		15.23	2012	31	Monthly Trend	(0.1%)

March 2014 Fixed Route Passenger Total						March 2014 Weekday Average	March 2014 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1	Rossmoor / Shadelands	6,202			6,202	295	11.2
2	Rudgear / Walnut Creek	1,076			1,076	51	7.3
4	Walnut Creek Downtown Shuttle	17,953	2,550	1,864	22,367	855	23.9
5	Creekside / Walnut Creek	1,376			1,376	66	7.6
6	Lafayette / Moraga / Orinda	9,679	688	479	10,847	461	13.7
7	Shadelands / Pleasant Hill / Walnut Creek	4,498			4,498	214	6.4
9	DVC / Walnut Creek	11,448			11,448	545	12.9
10	Concord / Clayton Rd	22,984			22,984	1,094	22.8
11	Treat Blvd / Oak Grove	6,700			6,700	319	16.5
14	Monument Blvd	12,383			12,383	590	14.9
15	Treat Boulevard	11,544			11,544	550	17.7
16	Alhambra Ave / Monument Blvd	15,274			15,274	727	14.0
17	Olivera/Solano / Salvio / North Concord	5,231			5,231	249	13.2
18	Amtrak / Merello / Pleasant Hill	9,869			9,869	470	14.6
19	Amtrak / Pacheco Blvd / Concord	2,898			2,898	138	10.0
20	DVC / Concord	24,988			24,988	1,190	24.4
21	Walnut Creek / San Ramon Transit Center	12,523			12,523	596	11.9
25	Lafayette / Walnut Creek	1,425			1,425	68	6.9
28	North Concord / Martinez	7,332			7,332	349	11.6
35	Dougherty Valley	9,480			9,480	451	13.5
36	San Ramon / Dublin	5,258			5,258	250	8.9
91X	Concord Commuter Express	862			862	41	9.4
92X	Ace Shuttle Express	4,602			4,602	219	18.5
93X	Kirker Pass Express	5,009			5,009	239	16.8
95X	San Ramon / Danville Express	3,391			3,391	161	16.0
96X	Bishop Ranch Express	12,580			12,580	599	17.5
97X	Bishop Ranch Express	2,357			2,357	112	10.4
98X	Martinez Express	8,900			8,900	424	16.0
250 *	Gael Rail Service	179	166	124	469	22	4.7
260 *	Cal State East Bay / Concord Bart	217			217	13	1.5
301	Rossmoor / John Muir Medical Center		298	173	471	0	5.2
310	Concord Bart / Clayton Rd / Kirker Pass		2,145	1,735	3,881	0	27.7
311	Concord / Oak Grove / Treat Blvd / WC		1,275	918	2,193	0	14.5
314	Clayton Rd / Monument Blvd / PH		3,203	2,208	5,411	0	19.8
315	Concord / Willow Pass / Landana		326	274	600	0	9.0
316	Alhambra / Merello / Pleasant Hill		1,688	1,167	2,855	0	13.9
320	DVC / Concord		1,088	736	1,824	0	14.6
321	San Ramon / Walnut Creek		1,259	947	2,206	0	10.5
600's	Select Service	22,448			22,448	1,069	22.1
ALAMO *	Alamo Creek / BART Walnut Creek	202			202	10	1.2
TOTALS		260,868	14,688	10,625	286,181	12,422	15.2

* Data from Link

** Seasonal Route

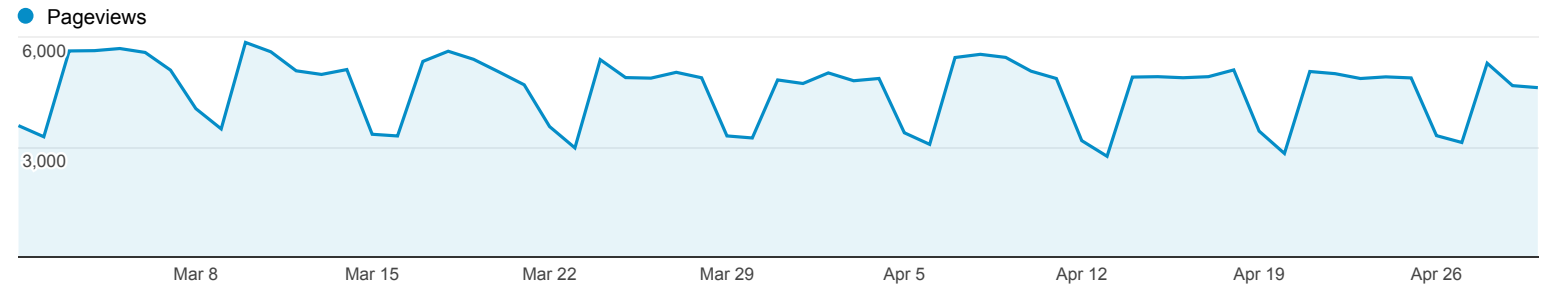
Pages Mar 1, 2014 - Apr 30, 2014



All Sessions

100.00%

Explorer



Page	Pageviews	Unique Pageviews	Avg. Time on Page	Entrances	Bounce Rate	% Exit	Page Value
	279,622 % of Total: 100.00% (279,622)	204,985 % of Total: 100.00% (204,985)	00:01:36 Site Avg: 00:01:36 (0.00%)	102,300 % of Total: 100.00% (102,300)	45.25% Site Avg: 45.25% (0.00%)	36.59% Site Avg: 36.59% (0.00%)	\$0.00 % of Total: 0.00% (\$0.00)
1. /	58,187 (20.81%)	38,437 (18.75%)	00:01:08	34,812 (34.03%)	19.17%	24.28%	\$0.00 (0.00%)
2. /mobile-schedules/	31,740 (11.35%)	18,555 (9.05%)	00:00:36	4,559 (4.46%)	22.99%	10.82%	\$0.00 (0.00%)
3. /maps-schedules/	27,424 (9.81%)	17,624 (8.60%)	00:01:03	14,842 (14.51%)	20.75%	20.72%	\$0.00 (0.00%)
4. /schedule/6/	10,068 (3.60%)	8,934 (4.36%)	00:05:33	6,350 (6.21%)	86.63%	81.44%	\$0.00 (0.00%)
5. /schedule/18/	7,549 (2.70%)	6,110 (2.98%)	00:02:34	2,253 (2.20%)	72.13%	49.75%	\$0.00 (0.00%)
6. /schedule/98X/	6,722 (2.40%)	5,732 (2.80%)	00:03:17	3,344 (3.27%)	84.30%	65.65%	\$0.00 (0.00%)
7. /schedule/9/	6,523 (2.33%)	5,414 (2.64%)	00:03:04	2,306 (2.25%)	80.49%	57.14%	\$0.00 (0.00%)
8. /schedule/20/	6,198 (2.22%)	5,247 (2.56%)	00:03:16	2,052 (2.01%)	78.75%	59.68%	\$0.00 (0.00%)
9. /schedule/16/	6,099 (2.18%)	4,977 (2.43%)	00:02:49	1,688 (1.65%)	72.87%	50.30%	\$0.00 (0.00%)
10. /fares/	5,682 (2.03%)	4,317 (2.11%)	00:01:34	914 (0.89%)	52.52%	33.69%	\$0.00 (0.00%)
11. /schedule/15/	5,211 (1.86%)	4,239 (2.07%)	00:03:12	1,564 (1.53%)	76.21%	56.44%	\$0.00 (0.00%)
12. /schedule/10/	5,159 (1.84%)	4,280 (2.09%)	00:03:02	1,562 (1.53%)	76.82%	58.65%	\$0.00 (0.00%)
13. /schedule/21/	4,519 (1.62%)	3,711 (1.81%)	00:02:54	1,269 (1.24%)	71.95%	52.73%	\$0.00 (0.00%)
14. /schedule/96X/	4,339 (1.55%)	3,518 (1.72%)	00:03:01	1,675 (1.64%)	72.42%	56.83%	\$0.00 (0.00%)
15. /schedule/4/	4,280 (1.53%)	3,661 (1.79%)	00:03:46	2,495 (2.44%)	81.56%	72.13%	\$0.00 (0.00%)
16. /schedule/14/	3,998 (1.43%)	3,306 (1.61%)	00:02:43	1,081 (1.06%)	74.38%	51.00%	\$0.00 (0.00%)
17. /schedule/11/	3,997 (1.43%)	3,298 (1.61%)	00:02:27	950 (0.93%)	69.37%	44.58%	\$0.00 (0.00%)
18. /schedule/35/	3,935 (1.41%)	3,168 (1.55%)	00:03:00	1,725 (1.69%)	74.38%	58.75%	\$0.00 (0.00%)
19. /schedule/28/	3,620 (1.29%)	2,869 (1.40%)	00:02:48	1,014 (0.99%)	70.02%	48.76%	\$0.00 (0.00%)
20. /schedule/316/	3,495 (1.25%)	2,829 (1.38%)	00:03:15	925 (0.90%)	75.57%	54.42%	\$0.00 (0.00%)
21. /schedule/314/	3,184 (1.14%)	2,615 (1.28%)	00:03:22	872 (0.85%)	75.11%	55.18%	\$0.00 (0.00%)
22. /how-to-ride/	2,754 (0.98%)	2,050 (1.00%)	00:00:42	65 (0.06%)	44.62%	11.44%	\$0.00 (0.00%)
23. /schedule/17/	2,305 (0.82%)	1,936 (0.94%)	00:02:59	764 (0.75%)	79.97%	58.09%	\$0.00 (0.00%)

24.	/schedule/310/	2,243 (0.80%)	1,891 (0.92%)	00:03:23	703 (0.69%)	79.94%	61.48%	\$0.00 (0.00%)
25.	/schedule/19/	2,229 (0.80%)	1,785 (0.87%)	00:02:07	404 (0.39%)	69.06%	36.56%	\$0.00 (0.00%)
26.	/schedule/321/	2,084 (0.75%)	1,777 (0.87%)	00:02:52	648 (0.63%)	78.55%	60.99%	\$0.00 (0.00%)
27.	/schedule/1/	2,029 (0.73%)	1,488 (0.73%)	00:02:40	319 (0.31%)	57.68%	37.26%	\$0.00 (0.00%)
28.	/schedule/7/	2,027 (0.72%)	1,633 (0.80%)	00:02:35	473 (0.46%)	75.48%	47.80%	\$0.00 (0.00%)
29.	/schedule/95X/	2,007 (0.72%)	1,649 (0.80%)	00:01:45	405 (0.40%)	68.40%	35.53%	\$0.00 (0.00%)
30.	/schedule/320/	1,974 (0.71%)	1,625 (0.79%)	00:02:35	427 (0.42%)	71.19%	46.35%	\$0.00 (0.00%)
31.	/schedule/311/	1,782 (0.64%)	1,460 (0.71%)	00:02:32	374 (0.37%)	74.06%	47.42%	\$0.00 (0.00%)
32.	/driver-login/?force=desktop	1,718 (0.61%)	1,168 (0.57%)	00:03:03	690 (0.67%)	55.07%	58.15%	\$0.00 (0.00%)
33.	/schedule/93X/	1,701 (0.61%)	1,337 (0.65%)	00:02:27	548 (0.54%)	73.36%	50.73%	\$0.00 (0.00%)
34.	/schedule/36/	1,649 (0.59%)	1,258 (0.61%)	00:02:31	341 (0.33%)	75.95%	42.87%	\$0.00 (0.00%)
35.	/driver-login/	1,529 (0.55%)	806 (0.39%)	00:01:26	435 (0.43%)	36.78%	34.01%	\$0.00 (0.00%)
36.	/about/	1,471 (0.53%)	1,162 (0.57%)	00:00:34	104 (0.10%)	43.27%	15.84%	\$0.00 (0.00%)
37.	/maps-schedules/600-select-service/	1,433 (0.51%)	567 (0.28%)	00:01:07	39 (0.04%)	38.46%	17.31%	\$0.00 (0.00%)
38.	/link/	1,348 (0.48%)	1,048 (0.51%)	00:01:02	544 (0.53%)	47.98%	31.97%	\$0.00 (0.00%)
39.	/schedule/97X/	1,348 (0.48%)	1,049 (0.51%)	00:02:16	419 (0.41%)	60.14%	42.28%	\$0.00 (0.00%)
40.	/gathering-comments-on-proposed-changes-in-martinez-and-walnut-creek/	1,220 (0.44%)	962 (0.47%)	00:03:26	261 (0.26%)	72.80%	43.03%	\$0.00 (0.00%)
41.	/public-meetings/	1,192 (0.43%)	918 (0.45%)	00:00:35	68 (0.07%)	33.82%	15.86%	\$0.00 (0.00%)
42.	/?force=desktop	1,151 (0.41%)	819 (0.40%)	00:00:36	50 (0.05%)	38.00%	12.95%	\$0.00 (0.00%)
43.	/schedule/5/	1,102 (0.39%)	938 (0.46%)	00:02:26	301 (0.29%)	75.75%	47.19%	\$0.00 (0.00%)
44.	/schedule/2/	1,038 (0.37%)	869 (0.42%)	00:02:08	255 (0.25%)	74.51%	50.10%	\$0.00 (0.00%)
45.	/schedule/92X/	942 (0.34%)	727 (0.35%)	00:02:21	251 (0.25%)	68.13%	42.78%	\$0.00 (0.00%)
46.	/fares/where-to-buy/	925 (0.33%)	690 (0.34%)	00:01:53	118 (0.12%)	63.56%	35.14%	\$0.00 (0.00%)
47.	/about/jobs/	868 (0.31%)	620 (0.30%)	00:01:10	222 (0.22%)	68.47%	52.53%	\$0.00 (0.00%)
48.	/how-to-ride/paying-your-fare/	859 (0.31%)	678 (0.33%)	00:01:45	41 (0.04%)	56.10%	22.58%	\$0.00 (0.00%)
49.	/fares/clipper-card/	785 (0.28%)	666 (0.32%)	00:01:01	90 (0.09%)	44.44%	28.92%	\$0.00 (0.00%)
50.	/schedule/315/	754 (0.27%)	631 (0.31%)	00:02:38	183 (0.18%)	73.22%	44.43%	\$0.00 (0.00%)

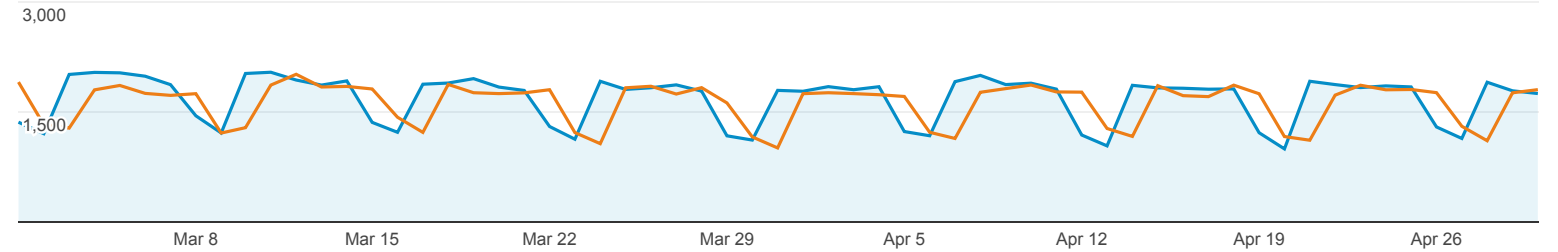
Visitor Report

Mar 1, 2014 - Apr 30, 2014
Compare to: Mar 1, 2013 - Apr 30, 2013



Report Tab

Mar 1, 2014 - Apr 30, 2014: Sessions
Mar 1, 2013 - Apr 30, 2013: Sessions



User Type	Mobile (Including Tablet)	Sessions	Users	Pageviews	Avg. Session Duration	Pages / Session
		3.77% ▲ 102,322 vs 98,602	8.00% ▲ 43,315 vs 40,107	2.69% ▲ 279,622 vs 272,302	6.14% ▼ 00:02:46 vs 00:02:57	1.05% ▼ 2.73 vs 2.76
1. Returning Visitor	Yes					
	Mar 1, 2014 - Apr 30, 2014	47,903 (46.82%)	9,594 (17.05%)	117,369 (41.97%)	00:02:43	2.45
	Mar 1, 2013 - Apr 30, 2013	44,136 (44.76%)	8,365 (17.42%)	109,802 (40.32%)	00:02:48	2.49
	% Change	8.53%	14.69%	6.89%	-3.42%	-1.51%
2. New Visitor	Yes					
	Mar 1, 2014 - Apr 30, 2014	22,013 (21.51%)	21,988 (39.09%)	61,321 (21.93%)	00:02:31	2.79
	Mar 1, 2013 - Apr 30, 2013	12,264 (12.44%)	12,201 (25.40%)	36,210 (13.30%)	00:03:37	2.95
	% Change	79.49%	80.21%	69.35%	-30.45%	-5.65%
3. New Visitor	No					
	Mar 1, 2014 - Apr 30, 2014	19,848 (19.40%)	19,825 (35.24%)	63,831 (22.83%)	00:03:05	3.22
	Mar 1, 2013 - Apr 30, 2013	20,166 (20.45%)	20,134 (41.92%)	64,103 (23.54%)	00:02:58	3.18
	% Change	-1.58%	-1.53%	-0.42%	3.50%	1.17%
4. Returning Visitor	No					
	Mar 1, 2014 - Apr 30, 2014	12,558 (12.27%)	4,849 (8.62%)	37,101 (13.27%)	00:02:53	2.95
	Mar 1, 2013 - Apr 30, 2013	22,036 (22.35%)	7,327 (15.26%)	62,187 (22.84%)	00:02:49	2.82
	% Change	-43.01%	-33.82%	-40.34%	2.79%	4.69%

Rows 1 - 4 of 4

