

Agenda Item 7.a

TO: O&S Committee

DATE: May 14, 2014

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for April 2014

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 2014

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	295,283		
Average Weekday	12,479	12,001	
Pass/Rev Hour	14.7	14.9	Standard Goal > 17.0
Missed Trips	0.16%	0.13%	Standard Goal < 0.25%
Miles between Road Calls	20,210	27,326	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was slightly higher in April (12,479 passengers) than March (12,422 passengers) and slightly lower than April 2013 (12,549 passengers).

Passengers per hour in April was 14.7, an slight decrease from 15.2 in March and a decrease from April 2013 when passengers per hour was 15.9.

The percentage of missed trips in April was 0.16%. An increase from the prior month (0.12%). The YTD average is 0.13% missed trips.

The number of miles between roadcalls was 20,210 miles in April, lower than the prior month in which there were 34,918 miles between roadcalls. The 12 month average is 27,326 miles between roadcalls.

Agenda Item 7.a

TO: O&S Committee

DATE: June 18, 2014

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for May 2014

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 2014

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	285,540		
Average Weekday	12,429	12,040	
Pass/Rev Hour	15.4	15.0	Standard Goal > 17.0
Missed Trips	0.10%	0.12%	Standard Goal < 0.25%
Miles between Road Calls	18,481	26,098	Standard Goal > 18,000

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was slightly lower in May (12,429 passengers) than April (12,479 passengers) and lower than May 2013 (12,581 passengers).

Passengers per hour in May was 15.4, an slight increase from 14.7 in April and a slight decrease from May 2013 when passengers per hour was 15.9.

The percentage of missed trips in May was 0.10%. An decrease from the prior month (0.16%). The YTD average is 0.12% missed trips.

The number of miles between roadcalls was 18,481 miles in May, lower than the prior month in which there were 20,210 miles between roadcalls. The 12 month average is 26,098 miles between roadcalls.

**MONTHLY BOARDINGS
Operations Data Summary**

Fixed Route Boardings		Passengers by Revenue Hrs/Miles				Service Days		Fiscal YTD Comparison Passenger Boardings		
April 2014 - Fixed Route Boardings Events	295,283	Revenue Hours -	April 2014	20,149	Weekdays - April 14	22	Fiscal 2014 YTD	2,784,989		
			April 2013	18,675	April 13	22				
		Revenue Miles -	April 2014	211,160	Saturdays - April 14	4			Fiscal 2013 YTD	2,746,435
			April 2013	209,150	April 13	4				
					Sundays - April 14	4				
				April 13	4					
April 2014 Total Boardings	295,283	Passengers per Mile		1.4	Total Days - 2013		30	YTD Trend	1.4%	
April 2013 Total Boardings	297,018	Passengers per Hour		14.65	2012		30	Monthly Trend	(0.6%)	

April 2014 Fixed Route Passenger Total							April 2014 Weekday Average	April 2014 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total			
1	Rossmoor / Shadelands	6,820			6,820	310	11.8	
2	Rudgear / Walnut Creek	1,198			1,198	54	7.6	
4	Walnut Creek Downtown Shuttle	18,368	2,155	1,505	22,028	835	23.6	
5	Creekside / Walnut Creek	1,421			1,421	65	7.5	
6	Lafayette / Moraga / Orinda	9,093	460	391	9,944	413	12.6	
7	Shadelands / Pleasant Hill / Walnut Creek	4,532			4,532	206	6.3	
9	DVC / Walnut Creek	12,006			12,006	546	13.0	
10	Concord / Clayton Rd	23,727			23,727	1,079	22.5	
11	Treat Blvd / Oak Grove	6,985			6,985	317	16.4	
14	Monument Blvd	13,287			13,287	604	15.3	
15	Treat Boulevard	11,720			11,720	533	17.2	
16	Alhambra Ave / Monument Blvd	15,931			15,931	724	14.0	
17	Olivera/Solano / Salvio / North Concord	5,638			5,638	256	13.7	
18	Amtrak / Merello / Pleasant Hill	11,258			11,258	512	15.9	
19	Amtrak / Pacheco Blvd / Concord	2,783			2,783	126	9.1	
20	DVC / Concord	27,733			27,733	1,261	25.9	
21	Walnut Creek / San Ramon Transit Center	13,370			13,370	608	12.2	
25	Lafayette / Walnut Creek	1,627			1,627	74	7.6	
28	North Concord / Martinez	7,276			7,276	331	11.0	
35	Dougherty Valley	10,394			10,394	472	14.1	
36	San Ramon / Dublin	5,195			5,195	236	8.4	
91X	Concord Commuter Express	943			943	43	9.8	
92X	Ace Shuttle Express	4,536			4,536	206	17.4	
93X	Kirker Pass Express	5,138			5,138	234	16.7	
95X	San Ramon / Danville Express	3,766			3,766	171	17.0	
96X	Bishop Ranch Express	13,706			13,706	623	18.2	
97X	Bishop Ranch Express	2,528			2,528	115	10.6	
98X	Martinez Express	9,417			9,417	428	16.1	
250 *	Gael Rail Service	121	93	82	296	15	3.4	
260 *	Cal State East Bay / Concord Bart	329			329	18	2.1	
301	Rossmoor / John Muir Medical Center		308	263	571	0	8.3	
310	Concord Bart / Clayton Rd / Kirker Pass		1,696	1,470	3,166	0	28.1	
311	Concord / Oak Grove / Treat Blvd / WC		1,087	806	1,893	0	15.7	
314	Clayton Rd / Monument Blvd / PH		2,563	1,615	4,178	0	19.3	
315	Concord / Willow Pass / Landana		329	192	520	0	9.7	
316	Alhambra / Merello / Pleasant Hill		1,297	995	2,291	0	13.9	
320	DVC / Concord		951	628	1,579	0	16.1	
321	San Ramon / Walnut Creek		1,137	732	1,869	0	11.1	
600's	Select Service	23,432			23,432	1,065	22.3	
ALAMO *	Alamo Creek / BART Walnut Creek	251			251	11	0.2	
TOTALS		274,529	12,075	8,679	295,283	12,479	14.7	

* Data from Link ** Seasonal Route

**MONTHLY BOARDINGS
Operations Data Summary**

Fixed Route Boardings		Passengers by Revenue Hrs/Miles				Service Days		Fiscal YTD Comparison Passenger Boardings	
May 2014 - Fixed Route Boardings	285,327	Revenue Hours -	May 2014	18,588	Weekdays - May 14	21	Fiscal 2014 YTD	3,070,529	
			May 2013	18,638	May 13	22			
Events: Bart Bus Bridge	213	Revenue Miles -	May 2014	204,825	Saturdays - May 14	5	Fiscal 2013 YTD	3,043,952	
			May 2013	209,328	May 13	4			
					Sundays - May 14	4			
					May 13	4			
May 2014 Total Boardings	285,540	Passengers per Mile		1.4	Total Days - 2014	30	YTD Trend	0.9%	
May 2013 Total Boardings	297,517	Passengers per Hour		15.36	2013	30	Monthly Trend	(4.0%)	

May 2014 Fixed Route Passenger Total						May 2014 Weekday Average	May 2014 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1	Rossmoor / Shadelands	6,303			6,303	300	11.4
2	Rudgear / Walnut Creek	1,113			1,113	53	7.5
4	Walnut Creek Downtown Shuttle	17,946	2,695	1,701	22,342	855	24.4
4H **	Walnut Creek Extended Holiday Service		0		0	0	#VALUE!
5	Creekside / Walnut Creek	1,387			1,387	66	7.7
6	Lafayette / Moraga / Orinda	9,077	519	358	9,954	432	13.0
7	Shadelands / Pleasant Hill / Walnut Creek	4,112			4,112	196	5.9
9	DVC / Walnut Creek	10,975			10,975	523	12.4
10	Concord / Clayton Rd	23,474			23,474	1,118	23.3
11	Treat Blvd / Oak Grove	6,418			6,418	306	15.8
14	Monument Blvd	12,600			12,600	600	15.2
15	Treat Boulevard	11,845			11,845	564	18.2
16	Alhambra Ave / Monument Blvd	15,998			15,998	762	14.7
17	Olivera/Solano / Salvio / North Concord	5,448			5,448	259	13.8
18	Amtrak / Merello / Pleasant Hill	9,788			9,788	466	14.5
19	Amtrak / Pacheco Blvd / Concord	2,887			2,887	137	9.9
20	DVC / Concord	24,147			24,147	1,150	23.6
21	Walnut Creek / San Ramon Transit Center	12,785			12,785	609	12.2
25	Lafayette / Walnut Creek	1,453			1,453	69	7.1
28	North Concord / Martinez	6,657			6,657	317	10.5
35	Dougherty Valley	9,988			9,988	476	14.2
36	San Ramon / Dublin	5,399			5,399	257	9.2
91X	Concord Commuter Express	859			859	41	9.4
92X	Ace Shuttle Express	4,422			4,422	211	17.8
93X	Kirker Pass Express	4,748			4,748	226	15.9
95X	San Ramon / Danville Express	3,701			3,701	176	17.5
96X	Bishop Ranch Express	12,195			12,195	581	17.0
97X	Bishop Ranch Express	2,258			2,258	108	9.9
98X	Martinez Express	8,605			8,605	410	15.4
250 *	Gael Rail Service	127	123	88	338	13	3.9
260 *	Cal State East Bay / Concord Bart	238			238	14	1.6
301	Rossmoor / John Muir Medical Center		376	214	590	0	7.3
310	Concord Bart / Clayton Rd / Kirker Pass		2,191	1,533	3,724	0	29.4
311	Concord / Oak Grove / Treat Blvd / WC		1,240	808	2,048	0	15.1
314	Clayton Rd / Monument Blvd / PH		3,253	1,823	5,076	0	20.7
315	Concord / Willow Pass / Landana		314	228	542	0	8.9
316	Alhambra / Merello / Pleasant Hill		1,722	1,104	2,826	0	15.3
320	DVC / Concord		1,236	620	1,856	0	16.7
321	San Ramon / Walnut Creek		1,319	843	2,163	0	11.4
600's	Select Service	23,849			23,849	1,136	23.7
ALAMO *	Alamo Creek / BART Walnut Creek	215			215	10	1.3
TOTALS		261,018	14,989	9,321	285,327	12,429	15.4

* Data from Link ** Seasonal Route