

# County Connection

2477 Arnold Industrial Way    Concord, CA 94520-5326    (925) 676-7500    countyconnection.com

## MARKETING, PLANNING, & LEGISLATIVE MEETING AGENDA

Thursday, September 4th, 2014  
8:30 a.m.

County Connection  
2477 Arnold Industrial Way  
Concord, California

The committee may take action on each item on the agenda. The action may consist of the recommended action, a related action or no action. Staff recommendations are subject to action and/or change by the committee.

1. Approval of Agenda
2. Public Communication
3. Approval of Minutes of August 7, 2014\*
4. Short Range Transit Plan\*
5. Legislative Update\*
6. Marketing Reports:
  - a. Website User Report – Activity for August
  - b. Community Events\*
  - c. Annual Statistics for FY 2013-14
7. Next Meeting – October 2nd, 2014
8. Adjournment

---

\*Enclosure

FY2013/2014 MP&L Committee

Amy Worth – Orinda, Rob Schroder – Martinez, Laura Hoffmeister – Concord

Clayton • Concord • Contra Costa County • Danville • Lafayette • Martinez  
Moraga • Orinda • Pleasant Hill • San Ramon • Walnut Creek

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

## General Information

**Public Comment:** Each person wishing to address the committee is requested to complete a Speakers Card for submittal to the Committee Chair before the meeting convenes or the applicable agenda item is discussed. Persons who address the Committee are also asked to furnish a copy of any written statement to the Committee Chair. Persons who wish to speak on matters set for Public Hearings will be heard when the Chair calls for comments from the public. After individuals have spoken, the Public Hearing is closed and the matter is subject to discussion and action by the Committee.

A period of thirty (30) minutes has been allocated for public comments concerning items of interest within the subject matter jurisdiction of the Committee. Each individual will be allotted three minutes, which may be extended at the discretion of the Committee Chair.

**Consent Items:** All matters listed under the Consent Calendar are considered by the committee to be routine and will be enacted by one motion. There will be no separate discussion of these items unless requested by a committee member or a member of the public prior to when the committee votes on the motion to adopt.

**Availability of Public Records:** All public records relating to an open session item on this agenda, which are not exempt from disclosure pursuant to the California Public Records Act, that are distributed to a majority of the legislative body, will be available for public inspection at 2477 Arnold Industrial Way, Concord, California, at the same time that the public records are distributed or made available to the legislative body. The agenda and enclosures for this meeting are posted also on our website at [www.countyconnection.com](http://www.countyconnection.com).

**Accessible Public Meetings:** Upon request, County Connection will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service so that it is received by County Connection at least 48 hours before the meeting convenes. Requests should be sent to the Assistant to the General Manager, Lathina Hill, at 2477 Arnold Industrial Way, Concord, CA 94520 or [hill@countyconnection.com](mailto:hill@countyconnection.com).

**Shuttle Service:** With 24-hour notice, a County Connection LINK shuttle can be available at the BART station nearest the meeting location for individuals who want to attend the meeting. To arrange for the shuttle service, please call Robert Greenwood – 925/680 2072, no later than 24 hours prior to the start of the meeting.

### **Currently Scheduled Board and Committee Meetings**

Board of Directors:	Thursday, September 18, 9:00 a.m., County Connection Board Room
Administration & Finance:	Wednesday, September 3, 9:00 a.m. 1676 N. California Blvd., S620, Walnut Creek
Advisory Committee:	Tuesday, September 9, 2:00 p.m., County Connection Board Room
Marketing, Planning & Legislative:	Thursday, October 2, 8:30 a.m., County Connection Offices
Operations & Scheduling:	Wednesday September 10, 8:30 a.m., 100 Gregory Ln., Pleasant Hill

**The above meeting schedules are subject to change. Please check the County Connection Website ([www.countyconnection.com](http://www.countyconnection.com)) or contact County Connection staff at 925/676-1976 to verify date, time and location prior to attending a meeting.**

**This agenda is posted on County Connection's Website ([www.countyconnection.com](http://www.countyconnection.com)) and at the County Connection Administrative Offices, 2477 Arnold Industrial Way, Concord, California**

**Summary Minutes**  
**Marketing, Planning, and Legislative Committee**  
County Connection Administration Offices  
2477 Arnold Industrial Way, Concord  
**August 7, 2014, 8:30 a.m.**

**Directors:** Directors Schroder and Worth  
**Staff:** Anne Muzzini  
**Public:** None

**Call to Order:** Meeting called to order at 8:35 a.m. by Director Schroder

1. **Approval of Agenda Items:** Agenda was approved.
2. **Public Comment and/or Communication:** None
3. **Approval of MP&L Summary Minutes for July 3, 2014:** Minutes were approved.

**4. Update on CBS Outdoor Shelter Maintenance Contract – One Year**

**Extension:** Ms. Muzzini explained that CBS outdoor manages the maintenance of all the bus shelters including those not owned by CBS. They contract with the ARC an organization that employs adults with mental disabilities to do the labor. The contract has been a success and has one more option year. The Committee supported staff's recommendation to extend the contract. No Board action is necessary for routine contract extensions.

**5. Lamorinda Service Plan Recommendation to Award:** Ms Muzzini explained that she had received three proposals for the Lamorinda Service Planning work and that a technical committee of the LPMC had met to discuss them. The committee unanimously favored the Nelson Nygaard proposal as it was the most responsive and had the most experienced team for the job. There was discussion about the timeline for execution and completion of the project. The Committee supported the staff recommendation. No Board action is required for contracts less than \$100,000.

**6. Marketing Reports:** The website user report and the community events reports were presented.

**7. Next Scheduled Meeting** –The next meeting was scheduled for September 4th at 8:30am.

**8. Adjournment** – The meeting was adjourned at 9:02 a.m.

Minutes prepared and submitted by: Anne Muzzini, Director of Planning & Marketing

To: Marketing Planning and Legislative Committee

Date: August 27, 2014

From: Laramie Bowron, Manager of Planning

Reviewed by:

---

**Subject: FY2013-14 Short Range Transit Plan – Final Draft**

---

Background:

The first draft of the FY 2013-14 Short Range Transit Plan (SRTP) was presented to the Committee at their February 2014 meeting. It included a service cut to retain a positive TDA balance through 2023. The Committee directed staff to do further analysis and coordinate with the Finance department to include the latest revenue and cost assumptions.

This draft uses updated fund estimates from the Metropolitan Transportation Commission (MTC) and 2015 budget data from the Finance department. As a result of lower costs and higher revenue assumptions, a service cut is not necessary to retain a balanced budget through 2023.

Summary of Issues:

MTC requires operators to submit a “Full SRTP” every four years and a “Mini-SRTP” during the interim years. As County Connection adopted a Full SRTP in 2012 this represents the first of the three required Mini SRTPs.

The SRTP is County Connection’s operations and financial planning document and is used to support the allocation of federal funds for bus replacement and other discretionary transit funds.

The plan focuses on service evaluation, future planning efforts, and projects operating and capital cost and revenues. Service has been measured against performance standards at the route and system-level. Anticipated service and fare changes are documented as well as ongoing and future planning projects.

The operating budget assumes fare increases resulting in 12% fare revenue growth in FY16, FY19, and FY22. These are necessary to address increasing costs, inflation, and to meet the farebox recovery standard of 18%.

A detailed capital program is included that identifies revenue and non-revenue fleet replacements as well as other capital projects. The capital plan is a key component of the document as it serves to qualify County Connection for participation in the regional Transportation Capital Improvement Program and thus federal funding.

Recommendation:

Staff recommends the Committee authorize a public hearing on the Short Range Transit Plan at the next board meeting and recommends Board adoption of the FY14 Short Range Transit Plan.

# Central Contra Costa Transit Authority's Mini Short Range Transit Plan FY 2013-14 through FY 2022-23



Date Approved by the Board of Directors: XX/XX/XXXX

Federal transportation statutes require that the Metropolitan Transportation Commission (MTC), in partnership with state and local agencies, develop and periodically update a long-range Regional Transportation Plan (RTP), and a Transportation Improvement Program (TIP) which implements the RTP by programming federal funds to transportation projects contained in the RTP. In order to effectively execute these planning and programming responsibilities, MTC requires that each transit operator in its region which receives federal funding through the TIP, prepare, adopt, and submit to MTC a Short Range Transit Plan (SRTP).

**Central Contra Costa Transit Authority**

**BOARD OF DIRECTORS**

07/01/2014

**Bob Simmons, Chair**

*(Representing the City of Walnut Creek)*

**A.G. Dessayer, Vice Chair**

*(Representing the Town of Moraga)*

**Robert Storer, Secretary**

*(Representing the Town of Danville)*

Gregg Manning  
Laura Hoffmeister  
Candace Andersen  
Erling Horn  
Amy Worth  
Rob Schroder  
Jack Weir  
Dave Hudson

City of Clayton  
City of Concord  
Contra Costa County  
City of Lafayette  
City of Orinda  
City of Martinez  
City of Pleasant Hill  
City of San Ramon

**Rick Ramacier**  
**General Manager**

## Table of Contents

Chapter 1: Organizational Structure.....	4
Chapter 2 Fixed-Route Performance.....	6
Chapter 3: Paratransit Performance.....	9
Chapter 4: Operating Plan.....	11
Chapter 5: Operating/Capital Budget.....	25

## Chapter 1: Organizational Structure

This chapter presents the County Connection’s organizational structure, services, and the operating environment.

### Organizational Structure & Services

County Connection was established on March 27, 1980 to coordinate, integrate, and expand transit service in the central portion of Contra Costa County. County Connection is organized as a joint powers agency of 11 jurisdictions. Members include the cities of Clayton, Concord, Lafayette, Martinez, Orinda, Pleasant Hill, San Ramon, Walnut Creek, the towns of Danville and Moraga, and the unincorporated areas of central Contra Costa County.

The Authority operates seven days a week providing fixed-route and paratransit services throughout a 180-square mile service area.

The Authority has labor agreements with three separate unions for the drivers, mechanics, and supervisors, respectively. New contracts for all three were negotiated in FY 2012-13 and will expire in FY 2015-16. County Connection also contracts its ADA-Paratransit service to First Transit. The Authority went out to bid in early 2014 and awarded a new three-year contract to First Transit.

### Board of Directors

The operation of County Connection is overseen by a Board of Directors. The Board is composed of 11 representatives: one representative from each of the ten incorporated member jurisdictions and one member representing the unincorporated areas of central Contra Costa County. The Board has organized itself into three standing committees:

#### Committee

#### Purpose

#### **Administration and Finance**

To oversee the administrative, financial, and budgetary aspects of the Authority; institute appropriate methods and procedures to ensure fiscal accountability.

#### **Marketing, Planning, and Legislation**

To oversee the development and implementation of marketing programs to promote the use of the County Connection’s transportation services; identify immediate and long-range transit needs of the service area; and monitor the transportation planning process. To review provide guidance on legislative bills.

#### **Operations and Scheduling**

To oversee the transportation, maintenance, and facilities functions of the Authority so as to ensure efficiency and effectiveness of operations and to monitor monthly fixed-route and paratransit performance.

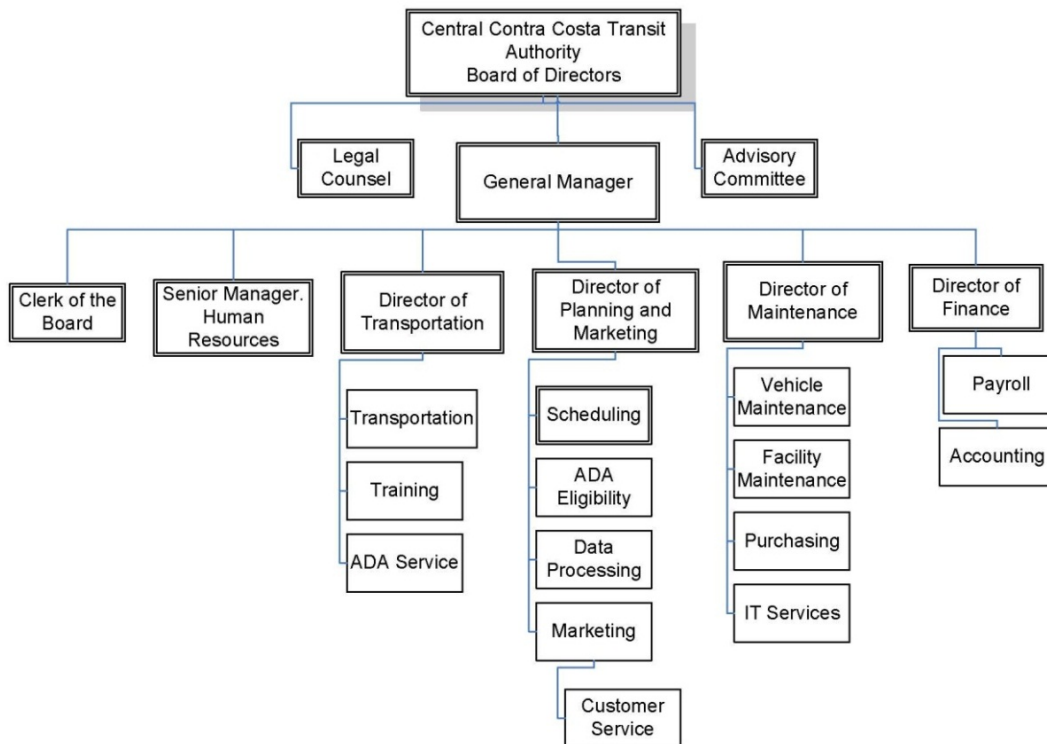


The work of each Committee includes operating aspects of the Authority's business as well as policy issues. With the assistance of Authority staff, policy issues are investigated and discussed at regular monthly meetings. Each Committee provides recommendations to the full Board. Staff prepares written reports to the Board on policy issues, including committee recommendations. The full Board acts on recommendations at regular monthly Board meetings.

**Advisory Committee:** The Advisory Committee reviews problems, concerns, and issues of accessible service users. Members act as a forum for users to express concerns or ideas about services to the Authority. This Committee acts to provide representation for fixed-route transit passengers and the community-at-large.

**Staff Organization:** The Office of the General Manager is responsible for carrying out the policies of the Board of Directors, the overall operation of the Authority, and the Disadvantaged Business Enterprise program (DBE).

### FY 2013-14 Organizational Chart



## Chapter 2: Fixed-Route Operating Statistics and Performance

Fixed-Route performance was evaluated and compared to County Connection’s adopted performance standards. Notable changes throughout the three-year retrospective analysis of fixed-route performance include:

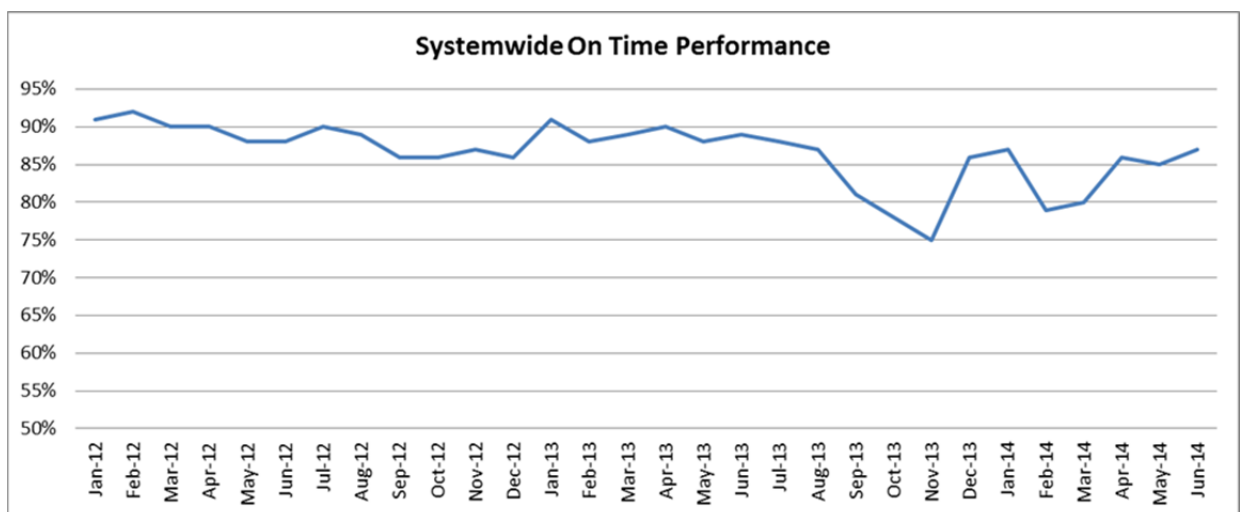
Operating Cost – The fixed-route operating cost increased for the second consecutive year. This illustrates the first growth trend since the FY 2008-09 service cuts.

Ridership – Ridership also increased for the first year since the FY 2008-09 service cuts. This increase coincides with a marginal increase in revenue hours and miles.

Farebox Revenue – Farebox revenue increased by over 6% in FY 2012-13. This increased County Connection’s the farebox recovery ratio to 18% meeting the adopted performance standard (18% farebox standard).

Cost Per Passenger – The cost per passenger increased in FY 2012-13 from \$7.80 to \$7.82. Despite not meeting the standard which is less than \$7.00 per passenger, the minor increase is lower than in past years. The cost per passenger will need to be lowered to meet the standard and improve cost efficiency.

On-Time Performance – On-time performance in FY 2012-13 dropped from 91% to 88%. This is primarily due to a change in how the data is captured. Prior to January 2012, on-time performance was determined by supervisor observations. Since then, on-time performance reflects a 100% sample of all routes and stops, data that is collected by the APC’s and managed by Clever Devices for reporting. The standard of 95% has not changed.



<b>Fixed Route Service - Statistics</b>			
	FY 10-11	FY 11-12	FY12-13
Operating Cost	\$24,138,503	\$24,726,704	\$25,781,605
	-0.5%	2.4%	4.3%
Farebox Revenue	\$4,170,752	\$4,371,317	\$4,641,248
	-0.1%	4.8%	6.2%
Net Subsidy	\$19,967,751	\$20,355,387	\$21,140,356
	-1%	2%	4%
Total Passengers*	3,304,522	3,170,879	3,296,763
	-3.1%	-0.1%	2.3%
Revenue Hours	208,901	208,719	213,624
Non Revenue Hours	29,462	29,385	29,352
Total Hours	238,364	238,104	242,976
Total Revenue Miles	2,302,257	2,325,896	2,384,645
Non Revenue Miles	760,319	749,769	741,649
Total Miles	3,062,575	3,075,665	3,126,294
Road Calls for Mechanical Failure	111	154	150
Operator Pay Hours	374,234	400,016	381,923

Performance Standards - Fixed Route						
GOAL	Objective	Measurement	FY 10-11	FY 11-12	FY 12-13	Met Standard
<b>EFFICIENCY</b>						
	Cost Control	Cost/Revenue Hour	\$115.55	\$118.47	\$120.69	Increase < Inflation
		<i>Inflation</i>	1.7%	2.8%	2.6%	Yes
		<i>Standard</i>	\$114.34	\$118.76	\$121.55	
		Cost/Passenger	\$7.30	\$7.80	\$7.82	No
		<i>Standard</i>	< \$7.00	< \$7.00	< \$7.00	
		Farebox Recovery Ratio	17.3%	17.7%	18.0%	Yes
		<i>Standard</i>	18.0%	18.0%	18.0%	
		Net Subsidy/Passenger	\$6.04	\$6.42	\$6.41	No
	<i>Standard</i>	< \$6.00	< \$6.00	< \$6.00		
	Safety	Accidents/100,000 Miles	0.84	0.93	0.74	Yes
		<i>Standard</i>	1/100k miles	1/100k miles	1/100k miles	
<b>EFFECTIVENESS</b>						
	Market Penetration	Passengers per RVHr	15.8	15.2	15.4	No
		<i>Standard</i>	17.0	17.0	17.0	
		Passengers per RVMi	1.44	1.36	1.38	Yes
		<i>Standard</i>	1.31	1.31	1.31	
	Service Quality	Percent Missed Trips	0.12%	0.09%	0.09%	Yes
		<i>Standard</i>	0.25%	0.25%	0.25%	
		Miles between Roadcalls	28,539	33,619	25,521	Yes
		<i>Standard</i>	18,000	18,000	18,000	
		Percent of Trips On-time	94%	91%	88%	No
		<i>Standard</i>	95%	95%	95%	
		Complaints/100,000 miles	15.4	11.3	11.2	Yes
		<i>Standard</i>	30/ 100K miles	30/ 100K miles	30/ 100K miles	
		On-Board Passenger Surveys		Complete		Every 3 years/ Yes
<b>EQUITY</b>						
	Improve Transit Access	Lift Availability	100%	100%	100%	Yes
	Public Participation	Compliance with Public Hearing Policy	Yes			

### Chapter 3: Paratransit Operating Statistics and Performance

Paratransit performance was evaluated and compared to County Connection’s adopted performance standards. Notable changes throughout the three-year retrospective analysis of paratransit performance include:

Ridership – Paratransit ridership declined both in FY 2011-12 and FY 2012-13.

Cost Control – The Cost per Revenue Hour measure has not met the standard for several years. The standard states that the cost per hour should not increase over the rate of inflation. Fare revenue, which declined 0.8% in FY 2012-13, continues to meet the Farebox Recovery Ratio standard of 10.7%. The decrease in fares corresponds to a decrease in ridership.

On-Time Performance – On-time performance was consistent with past years at 95% but again failed to meet the standard which the Board has traditionally set very high at 98%.

<b>Paratransit Statistics</b>				
	FY 10-11	FY 11-12	FY 12-13	Change from Prior Year
Operating Cost	\$ 5,177,014	\$ 5,170,146	\$ 5,125,995	(0.9%)
Farebox Revenue	\$ 560,826	\$ 619,164	\$ 614,160	(0.8%)
Net Subsidy	\$ 4,616,188	\$ 4,549,556	\$ 4,511,835	(0.8%)
Total Passengers*	166,022	160,901	154,945	(3.7%)
Revenue Hours	80,999	77,221	74,400	(3.7%)
Non Revenue Hours	18,381	17,674	18,000	1.8%
Total Hours	99,380	94,895	92,400	(2.6%)
Total Revenue Miles	1,295,954	1,238,026	1,208,228	(2.4%)
Non Revenue Miles	271,811	264,278	252,100	(4.6%)
Total Miles	1,567,765	1,502,304	1,460,328	(2.8%)
Road Calls	33	26	26	0.0%
Complaints	3	3	1	(66.7%)
Accidents	2	4	4	0.0%

\*Includes companions

<b>Performance Standards - Paratransit</b>						
<b>GOAL</b>	<b>Objective</b>	<b>Measurement</b>	<b>FY 10-11</b>	<b>FY 11-12</b>	<b>FY 12-13</b>	<b>Standard/Met?</b>
<b>EFFICIENCY</b>						
	Cost Control	Cost/Revenue Hour	\$63.91	\$66.52	\$68.90	Increase < Inflation
		<i>Inflation</i>	1.7%	2.8%	2.6%	No
		<i>Standard</i>	\$62.21	\$65.69	\$68.25	No
		Cost/Passenger	\$31.18	\$32.13	\$33.08	Increase < Inflation
		<i>Standard</i>	\$30.38	\$32.05	\$32.97	No
		Farebox Recovery Ratio	10.8%	12.5%	12.0%	Yes
	<i>Standard</i>	10.7%	10.7%	10.7%	Yes	
	Safety	Accidents/100,000 Miles	0.13	0.27	0.27	Yes
<i>Standard</i>		0.3 / 100,000 miles	0.3 / 100,000 miles	0.3 / 100,000 miles	Yes	
<b>EFFECTIVENESS</b>						
	Market Penetration	Passengers per RVHr	2.05	2.07	2.08	Yes
		<i>Standard</i>	1.9 Pass/RHr	1.9 Pass/RHr	1.9 Pass/RHr	
	Service Quality	Denials	0	0	0	Yes
		<i>Standard</i>	0	0	0	
		Roadcalls/100,000 miles	2.1	1.7	1.8	Yes
		<i>Standard</i>	3.0 / 100,000 miles	3.0 / 100,000 miles	3.0 / 100,000 miles	
		Percent of Trips On-time	95.0%	95.0%	95.0%	No
<i>Standard</i>	98.0%	98.0%	98.0%			
<b>EQUITY</b>						
	Improve Transit Access	Lift Availability	100.0%	100.0%	100.0%	Yes
		<i>Standard</i>	100%	100%	100%	

## **Chapter 4: Operating Plan**

### **Fixed-Route**

#### **Overview**

In FY 2012-13 County Connection increased service very slightly - revenue miles were increased by 2.5% and revenue hours were increased by 2.3% over the prior year. The level of service remains 24% below the service levels in FY 2007-08 prior to our major service cut. Most of the increase last year was due to providing additional early morning trips and service where high passenger loads were straining capacity.

Long-term financial sustainability has been the focus of budget projections, capital planning, and service alternatives. Though TDA revenues have begun to increase, County Connection has remained cautious and isn't planning any major service expansion.

#### **Service Description**

The fixed route service is divided into four categories: Weekday Local (1-36), Express (91X–98X), Weekend (300 series), and select service routes (600 series). The Express routes are designed around commuters and many of them are funded with special sources of revenue that can only be used to support this type of service. County Connection has four opportunities each year to make service or scheduling changes which coincide with the bus driver bid periods. All service changes implemented in FY 2012-13 are listed below:

Route	Change	Reason
16	Removed "Leave BART Concord" trips @ 21:48 and 22:38	Low ridership
16	Removed "Crecent Plaza & Crecent Dr" trips @ 22:12 and 23:02	Low ridership
601	Removed Arrive BART Walnut Creek & Leave BART Walnut Creek and replaced with BART Walnut Creek in middle of pattern SB2 & SB4	Scheduling clean up
601	Shifted trip times 5 minutes earlier for all AM trips	Bell time change
602	Removed Arrive BART Walnut Creek & Leave BART Walnut Creek and replaced with BART Walnut Creek in middle of pattern NB2	Bell time change
636	Removed SD Wed. trip 1406	Bell time change
600 series	School Day Exception trips have been added back to Schedules	
250	Start Date of Friday, 8/17/12. Only operates on Thursday, Friday, Saturday, and Sunday. End Date of Sunday, May 26, 2013	Reminder
260	Start Date of Wednesday, 9/26/12. Only operates on Monday, Tuesday, Wednesday, And Thursday	Reminder
1	New trip added. Leave Rossmoor Shopping Center at 1933 to BART Walnut Creek	Passenger Request
16	Leave BART Concord trip at 2028 extended to AMTRAK	Supervisor Request
16	Leave BART Concord trip at 2118 extended to AMTRAK	Supervisor Request
16	Crescent Plaza & Crescent Dr trip at 2052 Removed from schedule	Removed trip, bus was extended to AMTRAK
16	Crescent Plaza & Crescent Dr trip at 2142 Removed from schedule	Removed trip, bus was extended to AMTRAK
16	Leave AMTRAK at 0700 shifted 5 minutes earlier to 0655	Transfer Connection adjustment
16	New trip Leave AMTRAK at 2025 added	To replace Crescent Plaza & Crescent Dr trip at 2052 to BART Concord
18	Leave AMTRAK at 0555 shifted 10 minutes earlier to 0545	Adjustment to accomodate later trip adjustment
18	Leave AMTRAK at 0700 adjusted 10 minutes earlier to 0650, running times adjusted	Traffic
18	Leave BART Pleasant Hill at 0710 adjusted to 0704, running times adjusted	Traffic
18	Leave AMTRAK at 0820 shifted 10 minutes later to 0830	Adjustment to accomodate earlier trip adjustment
20	New trip added Leave BART Concord at 0830	High Passenger Loads
250	Only operates on Thursday, Friday, Saturday, and Sunday	Reminder



Route	Change	Reason
260	Only operates on Monday, Tuesday, Wednesday, And Thursday	Reminder
260	New trips added	New trips
310	Added new trip Leave Clayton Rd & Kirker Pass Rd at 1950 on Saturday and Sunday	Supervisor Request
310	Added new trip Leave Clayton Rd & Kirker Pass Rd at 2110 on Saturday and Sunday	Supervisor Request
601	Changed Timepoints at Rossmoor Shopping Center and modified patterns, no time changes	Adjusted patterns, no time changes
602	Changed Timepoints at Trotter Way and Bridle Ln and modified patterns, no time changes	Adjusted patterns, no time changes
605	Changed Timepoints at Creekside Dr and modified patterns, no time changes	Adjusted patterns, no time changes
611	Minert & Weaver School Day trip at 1420 Changed to School Day Non Wednesday trip at 1525	Bell Time Change
611	New Trip Minert & Weaver School Day Wednesday trip at 1310	Bell Time Change
613	Minert & Weaver School Day trip at 1420 Changed to School Day Non Wednesday trip at 1525	Bell Time Change
613	New Trip Minert & Weaver School Day Wednesday trip at 1310	Bell Time Change
616	Minert & Weaver School Day trip at 1420 Changed to School Day Non Wednesday trip at 1525	Bell Time Change
616	New Trip Minert & Weaver School Day Wednesday trip at 1310	Bell Time Change
619	Minert & Weaver School Day trip at 1420 Changed to School Day Non Wednesday trip at 1525	Bell Time Change
619	New Trip Minert & Weaver School Day Wednesday trip at 1310	Bell Time Change
631	Removed from Service	Only used for Fall sign up
632	Removed from Service	Only used for Fall sign up
92X	New Trip Leave Mitchell Park & Ride at 0433	Trips started 10/1/12
92X	New Trip Leave Mitchell Park & Ride at 0658	Trips started 10/1/12
92X	New Trip Leave Pleasanton Train Station at 0540	Trips started 10/1/12
92X	New Trip Leave Pleasanton Train Station at 0825	Trips started 10/1/12
93X	All PM Trips Adjusted	Traffic
93X	New trip added called <b>LIMITED</b> . BART Walnut Creek to Hillcrest Park & Ride at 1608. First bus stop after BART is Kirker Pass Rd and Castlewood	New Limited stop trip Passenger load
96X	Schedule Rewritten and Adjusted and added new patterns	Adjusted routing All trips
97X	Schedule Rewritten and Adjusted and added new patterns	Adjusted routing All trips
98X	Rerouted both directions onto Pacheco Blvd between Highway 4 and Chilpancingo Pkwy	Operator Request
93X	Limited trip at 1608 Leave BART Walnut Creek, the Intermediate timepoints were removed	
600 Series	Removed all School Day Exception trips from Service	No School
636	Trip at 1350 Leave San Ramon Transit Center will operate	Not an Exception trip
627	Route will operate	No Exception trips
649	Route will operate	No Exception trips
All	Paddle Number Changes	Reblocking

### **Analysis of Fixed Route Service**

The most productive service continues to be in the Clayton Road and Monument Road corridors of Concord where routes #10, #20, and #14 operate. These areas have a high transit dependent population. The 600 series of student routes, when combined, also rank very high in terms of passengers per revenue hour and total passengers. The 600 routes carry dense loads and only operate a few trips a day that are targeted at school bell times. The Walnut Creek downtown shuttle, Route #4, continues to be very successful due the free fare and the short travel time between BART, Broadway Plaza, and downtown Walnut Creek. Express Route ridership grew by nearly 7% this fiscal year which is primarily due to the growth in ridership on routes serving Bishop Ranch.

The following chart sorts County Connection's routes by passengers/ per revenue hour. The route #649, ranked last, is paid for by the ITT Technical Institute and operates one trip at night. Other routes at the bottom of the list; Routes #2, #5, and #7 are slated for schedule changes and/or reconfiguration as part of the Adaptive Service Plan. The Route #25 continues to be an underperformer, but new residential development along Mt. Diablo has the potential to increase ridership.

<b>County Connection Fixed Route Productivity</b>			
<b>Route</b>	<b>Annual Passengers</b>	<b>Total Revenue Hours</b>	<b>Passengers/Revenue Hour</b>
627	12,048	85	142.3
605	16,534	253	65.3
613	2,682	49	54.7
611	8,661	226	38.3
612	8,130	213	38.1
602	24,639	681	36.2
614	9,008	255	35.3
609	2,175	68	32.2
631	5,157	162	31.8
601	18,124	610	29.7
619	3,569	125	28.7
310	38,331	1,443	26.6
606	56,264	2,181	25.8
20	299,250	11,861	25.2
623	6,635	264	25.2
4	228,495	9,272	24.6
622	4,756	193	24.6
4 (Weekend)	59,611	2,439	24.4
625	7,054	290	24.4
635	2,838	119	23.8
608	2,949	129	22.9
615	6,514	290	22.5
10	264,956	12,184	21.7
603	4,027	198	20.3
314	57,295	2,862	20.0
616	4,244	215	19.8
636	12,779	717	17.8
92X	45,391	2,635	17.2
95X	42,980	2,558	16.8
11	78,402	4,711	16.6
15	128,343	7,759	16.5
93X	54,753	3,357	16.3
14	160,235	10,009	16.0
96X	128,124	8,028	16.0
626	4,166	270	15.4
320	19,832	1,309	15.2
316	31,154	2,096	14.9
18	116,229	7,973	14.6
91X	12,987	904	14.4
311	22,232	1,590	14.0
98X	93,590	6,744	13.9
9	145,562	10,527	13.8
6	106,892	7,789	13.7
16	175,245	13,035	13.4
1	88,491	6,623	13.4
17	58,753	4,703	12.5
21	153,242	12,363	12.4
632	2,443	197	12.4
35	99,603	8,247	12.1
6 (Weekend)	10,640	920	11.6
321	24,098	2,096	11.5
97X	26,446	2,503	10.6
19	37,093	3,514	10.6
28	77,626	7,671	10.1
610	3,391	337	10.1
36	61,939	6,773	9.1
5	19,020	2,540	7.5
315	5,179	709	7.3
7	57,720	8,146	7.1
2	15,951	2,270	7.0
301	6,172	937	6.6
25	15,584	2,921	5.3
649	195	135	1.4

### County Connection Cost per Passenger

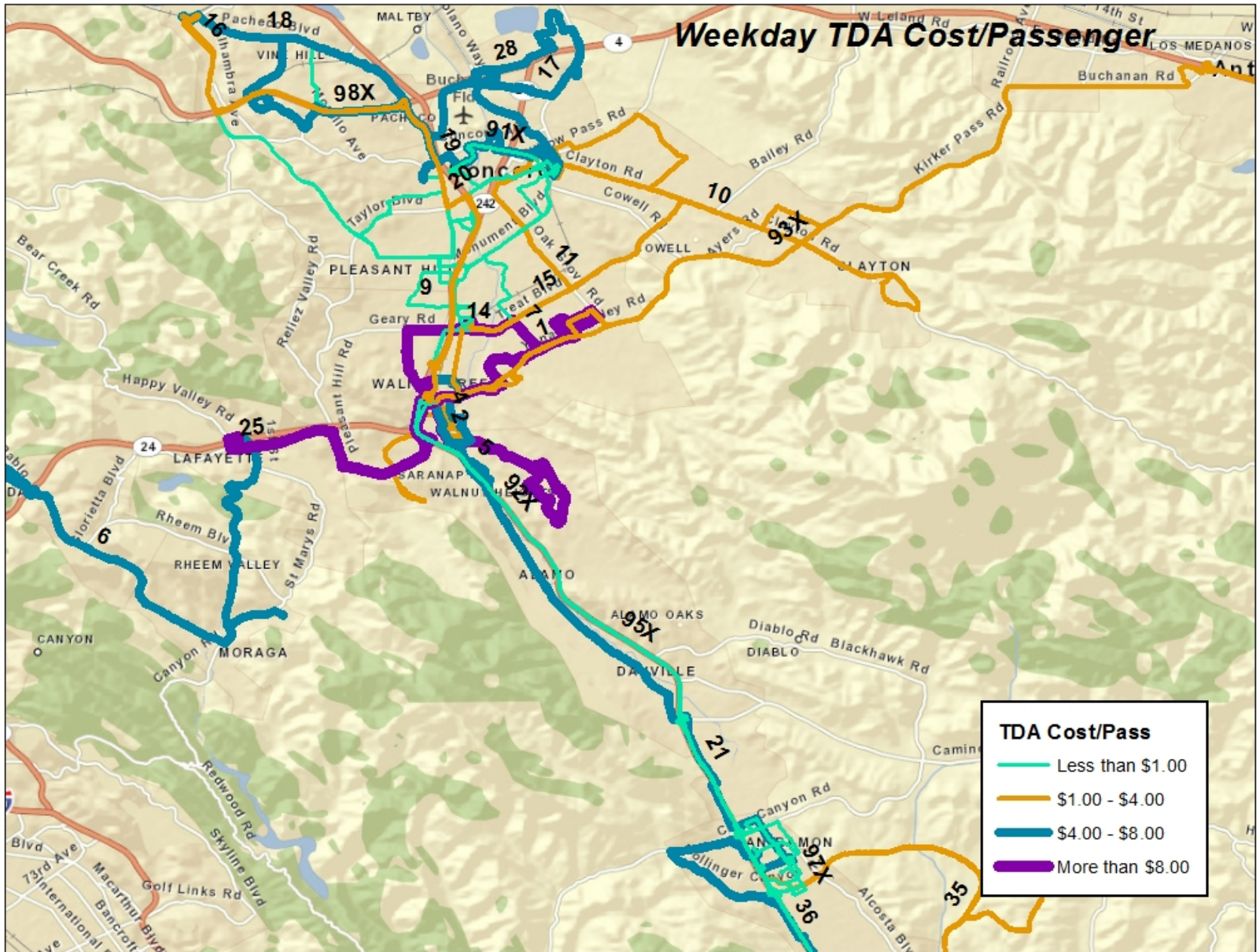
The cost per passenger (labeled as TDA Cost/Pass on the following table) is determined by reducing the route cost (determined using marginal cost factors) by special route funding and fare revenues. The remainder of the cost is funded from TDA and other general purpose operating revenues. Special funding includes subsidies such as Bishop Ranch and City of Walnut Creek fare subsidies and cost sharing revenues that can only be applied to specific routes. RM2 and Measure J Express bus funds are also considered “special” since they only fund specific routes. Routes that are heavily funded with TDA and routes that have low productivity have the highest TDA cost per passenger.

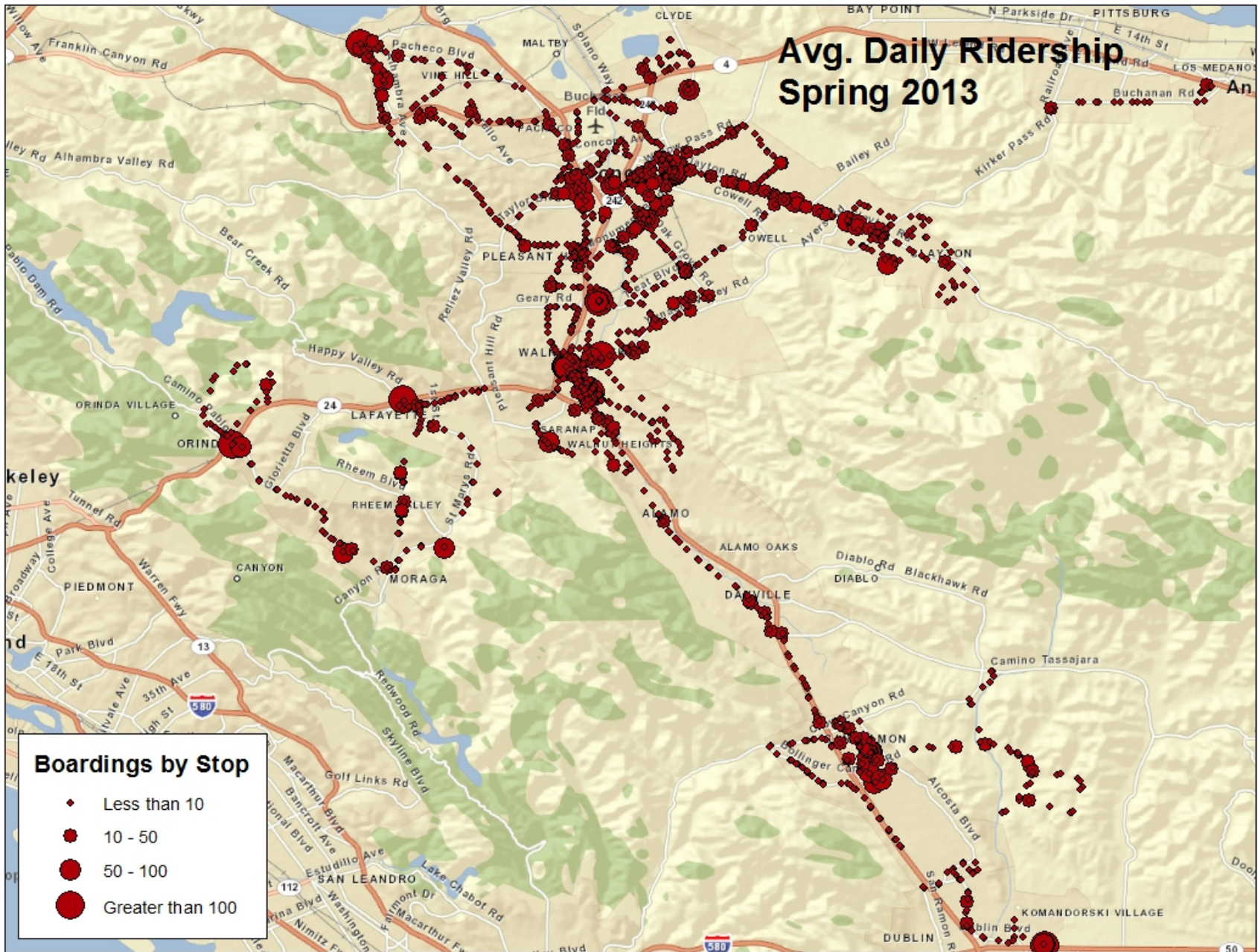
Assumptions: Ridership was determined by using the actual annual passengers in FY 2012-13. The marginal cost for each route is determined using the FY 2012-13 actuals for operator wages and fringes, supervisor labor and fringe, maintenance labor, parts, fuel, and insurance. The route cost is meant to approximate the cost savings we could incur if the route was eliminated.

The following table showing the ranking of routes by their TDA cost per passenger is a primary tool for evaluating where service changes should be targeted.

## Ranking of Routes by Cost per Passenger

Route	Annual Passengers	Total Hours	Total Miles	Cost (\$49.42/Total Hr + \$2.05/Total Mi)	Fares (\$1.41/Pass)	Contract, Pass Sales, RM2, Measure J	Cost Less Fares and Contracts	TDA Cost/Pass
16	175,245	13,606	127,710	\$934,211	\$247,095	\$745,303	\$0	\$0.00
92X	45,391	4,251	61,788	\$336,748	\$28,429	\$384,839	\$0	\$0.00
96X	128,124	9,403	183,866	\$841,598	\$0	\$855,468	\$0	\$0.00
97X	26,446	3,764	48,885	\$286,208	\$0	\$400,116	\$0	\$0.00
316	31,154	2,266	22,721	\$158,543	\$43,928	\$121,328	\$0	\$0.00
627	12,048	244	1,085	\$14,283	\$16,988		\$0	\$0.00
649	195	302	1,735	\$18,488	\$0	\$26,500	\$0	\$0.00
91X	12,987	1,050	8,030	\$68,330	\$10,289	\$54,119	\$3,921	\$0.30
95X	42,980	3,404	53,626	\$278,166	\$60,602	\$203,890	\$13,674	\$0.32
14	160,235	10,315	67,941	\$649,032	\$225,931	\$353,375	\$69,726	\$0.44
18	116,229	8,473	81,390	\$585,598	\$163,883	\$353,375	\$68,340	\$0.59
9	145,562	11,229	89,519	\$738,447	\$200,968	\$428,062	\$109,417	\$0.75
605	16,534	664	1,883	\$36,681	\$23,312		\$13,368	\$0.81
631	5,157	208	908	\$12,140	\$7,271		\$4,869	\$0.94
20	299,250	13,333	64,002	\$790,137	\$421,942		\$368,195	\$1.23
612	8,130	355	2,187	\$22,039	\$11,464		\$10,575	\$1.30
615	6,514	327	748	\$17,710	\$9,185		\$8,525	\$1.31
613	2,682	126	546	\$7,330	\$3,781		\$3,549	\$1.32
614	9,008	433	1,777	\$25,049	\$12,701		\$12,348	\$1.37
611	8,661	425	1,883	\$24,874	\$12,213		\$12,662	\$1.46
35	99,603	10,116	115,951	\$737,636	\$140,440	\$450,000	\$147,196	\$1.48
310	38,331	1,541	18,157	\$113,393	\$54,046		\$59,347	\$1.55
4	228,495	9,917	35,197	\$562,268	\$0	\$207,262	\$355,007	\$1.55
602	24,639	1,245	8,274	\$78,472	\$34,741		\$43,731	\$1.77
93X	54,753	5,253	66,795	\$396,529	\$77,202	\$212,552	\$106,775	\$1.95
314	57,295	2,997	23,507	\$196,291	\$80,786		\$115,505	\$2.02
10	264,956	12,653	141,764	\$915,920	\$373,588		\$542,332	\$2.05
619	3,569	216	925	\$12,593	\$5,032		\$7,562	\$2.12
601	18,124	998	7,669	\$65,020	\$25,555		\$39,465	\$2.18
622	4,756	316	1,378	\$18,459	\$6,706		\$11,753	\$2.47
623	6,635	356	4,034	\$25,876	\$9,355		\$16,521	\$2.49
635	2,838	273	1,759	\$17,107	\$4,002		\$13,105	\$2.54
606	56,264	3,409	27,311	\$224,464	\$79,332		\$145,133	\$2.58
4 (Weekend)	59,611	2,615	14,593	\$159,127	\$0		\$159,127	\$2.67
11	78,402	5,035	41,602	\$334,107	\$110,547		\$223,561	\$2.85
320	19,832	1,354	8,648	\$84,628	\$27,963		\$56,665	\$2.86
98X	93,590	7,077	120,214	\$596,182	\$131,961	\$161,423	\$302,798	\$3.24
15	128,343	8,449	88,817	\$599,632	\$180,963		\$418,669	\$3.26
616	4,244	353	1,996	\$21,525	\$5,985		\$15,541	\$3.66
1	88,491	7,039	53,298	\$457,105	\$124,772		\$332,333	\$3.76
311	22,232	1,707	14,861	\$114,845	\$31,348		\$83,498	\$3.76
17	58,753	4,963	38,166	\$323,505	\$82,841		\$240,664	\$4.10
625	7,054	668	3,236	\$39,671	\$9,946		\$29,725	\$4.21
609	2,175	222	979	\$12,964	\$3,067		\$9,896	\$4.55
632	2,443	249	1,113	\$14,584	\$3,445		\$11,140	\$4.56
6	106,892	9,039	98,014	\$647,653	\$150,717		\$496,935	\$4.65
608	2,949	298	1,820	\$18,470	\$4,158		\$14,312	\$4.85
21	153,242	13,555	154,970	\$987,595	\$216,072		\$771,523	\$5.03
19	37,093	3,680	33,776	\$251,123	\$52,300		\$198,822	\$5.36
321	24,098	2,339	29,855	\$176,794	\$33,979		\$142,815	\$5.93
28	77,626	7,879	98,356	\$591,026	\$109,453		\$481,573	\$6.20
6 (Weekend)	10,640	1,019	15,176	\$81,465	\$15,003		\$66,462	\$6.25
610	3,391	460	4,004	\$30,961	\$4,781		\$26,180	\$7.72
603	4,027	564	4,510	\$37,096	\$5,678		\$31,418	\$7.80
5	19,020	2,666	21,689	\$176,224	\$26,818		\$149,406	\$7.86
36	61,939	7,690	95,273	\$575,350	\$87,334		\$488,016	\$7.88
626	4,166	640	3,986	\$39,810	\$5,874		\$33,936	\$8.15
7	57,720	9,000	64,774	\$577,581	\$81,385		\$496,196	\$8.60
301	6,172	1,018	5,956	\$62,527	\$8,703		\$53,824	\$8.72
315	5,179	709	8,631	\$52,734	\$7,303		\$45,431	\$8.77
2	15,951	2,624	28,122	\$187,349	\$22,490		\$164,859	\$10.34
25	15,584	3,088	33,541	\$221,352	\$21,974		\$199,378	\$12.79
636	12,779	996	6,774	\$63,126	\$18,018		\$45,109	\$18.46





## **Fixed-Route Coordination**

There are five other public bus operators that provide service in County Connection's service area. These include: Eastern Contra Costa Transit Authority (Tri Delta), Western Contra Costa Transit Authority (WestCat), Fairfield Suisun Transit (FAST), Solano County Transit (SolTrans), and Livermore Amador Valley Transit Authority (LAVTA). Most routes share bus stops at BART stations and act as express/limited stop service from their originating communities. County Connection works to make sure duplicate service is minimized and transfers are available.

## **Fixed-Route Fares**

No fare changes were implemented in FY 2012-13 and there are none planned until FY 2015-16.

Pass sales volume during the first half of FY 2012-13 increased by 28% compared to the first half of FY 2011-12, with the biggest gain in the sale of the Commuter Card punch pass. The most popular pass continues to be the 12-Ride punch pass, representing 65% of all pass sales.

Pass sales revenue increased by 4.5% compared to the first half of FY 2011-12. The majority (89%) of sales activity takes place at our off site outlets. Outlets receive no monetary incentive for selling County Connection bus passes. Online pass sales activity increased by 12.5% over the same period in FY 2011-12.

In July 2014 the Board approved retaining the free mid-day service for seniors. This policy was rescinded as part of the FY 2008-09 service adjustment and fare change. However, with TDA revenues beginning to rise and with an increase regional emphasis on productivity (passengers per revenue hour), County Connection took action that will increase passenger trips during a time period with historically low ridership.

Clipper is planned for implementation in the Fall of 2015. Although paper multi ride passes are still allowed by MTC even after Clipper implementation, it may be a good time to simplify the fare policy to maximize Clipper use and reduce the number of paper multi ride passes. Currently we have monthly passes, commuter card, BART plus, 12 ride punch passes, and 20 ride senior punch passes. Use of the BART plus passes has declined and is likely the result of Clipper implementation on BART.

The following chart shows a comparison of passengers by fare type for FY 2010-11, FY 2011-12, and FY 2012-13 as well as their percentages of total ridership for that year. Overall ridership by fare type has remained stable over the three years presented with fare share fluctuating less than 0.5% from year to year. The fare types listed below include students even though there is no student fare. Because student ridership has always been an important segment of ridership, students that are easily identified, are tracked. For instance, middle school students riding on of the 600 routes pay the base fare of \$2.00, but are still counted as students.



### Passenger by Fare Type Comparison

Fiscal Year	Adult Cash	12 Ride Punch	Commuter Cash	Youth Cash	Youth 12 Ride Punch	Senior Cash	Bus Transfer	Free	Bart Transfer	Monthly Pass	Commuter Card
<b>FY11</b>	<b>684,891</b>	<b>177,942</b>	<b>59,965</b>	<b>164,742</b>	<b>169,136</b>	<b>205,855</b>	<b>557,881</b>	<b>362,226</b>	<b>313,154</b>	<b>140,237</b>	<b>28,232</b>
<i>% of Total</i>	<i>20.7%</i>	<i>5.4%</i>	<i>1.8%</i>	<i>5.0%</i>	<i>5.1%</i>	<i>6.2%</i>	<i>16.9%</i>	<i>11.0%</i>	<i>9.5%</i>	<i>4.2%</i>	<i>0.9%</i>
<b>FY12</b>	<b>656,608</b>	<b>166,955</b>	<b>58,364</b>	<b>141,229</b>	<b>159,999</b>	<b>203,681</b>	<b>527,935</b>	<b>349,229</b>	<b>295,628</b>	<b>130,208</b>	<b>29,423</b>
<i>% of Total</i>	<i>20.7%</i>	<i>5.3%</i>	<i>1.8%</i>	<i>4.5%</i>	<i>5.0%</i>	<i>6.4%</i>	<i>16.6%</i>	<i>11.0%</i>	<i>9.3%</i>	<i>4.1%</i>	<i>0.9%</i>
<b>FY13</b>	<b>663,579</b>	<b>173,797</b>	<b>66,595</b>	<b>162,341</b>	<b>164,940</b>	<b>222,153</b>	<b>541,512</b>	<b>346,842</b>	<b>315,443</b>	<b>139,129</b>	<b>37,149</b>
<i>% of Total</i>	<i>20.1%</i>	<i>5.3%</i>	<i>2.0%</i>	<i>4.9%</i>	<i>5.0%</i>	<i>6.7%</i>	<i>16.4%</i>	<i>10.5%</i>	<i>9.6%</i>	<i>4.2%</i>	<i>1.1%</i>

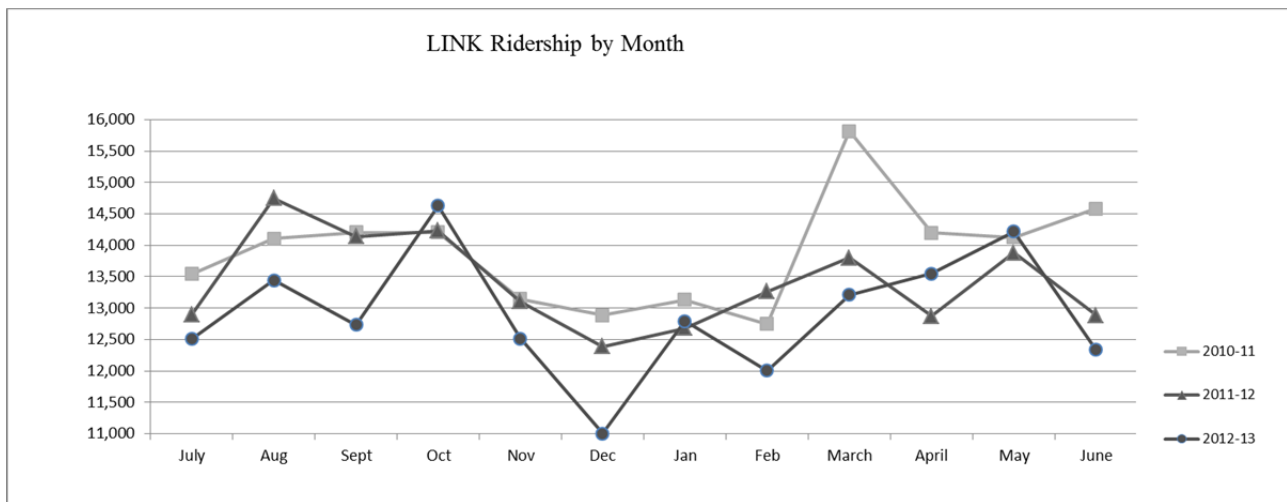
Fiscal Year	Youth Monthly Pass	Senior 20 Ride Punch	Bart Plus	Senior Bart Transfer	Ace Train 92X	Bishop Ranch Pass	91X	St Mary's Pass	JFKU Pass	Promo	TOTAL
<b>FY11</b>	<b>18,155</b>	<b>126,286</b>	<b>36,826</b>	<b>15,025</b>	<b>26,049</b>	<b>171,777</b>	<b>3,754</b>	<b>23,851</b>	<b>3,355</b>	<b>15,116</b>	<b>3,304,456</b>
<i>% of Total</i>	<i>0.5%</i>	<i>3.8%</i>	<i>1.1%</i>	<i>0.5%</i>	<i>0.8%</i>	<i>5.2%</i>	<i>0.1%</i>	<i>0.7%</i>	<i>0.1%</i>	<i>0.5%</i>	<i>100.0%</i>
<b>FY12</b>	<b>16,086</b>	<b>120,492</b>	<b>29,573</b>	<b>15,387</b>	<b>23,424</b>	<b>190,800</b>	<b>3,587</b>	<b>32,445</b>	<b>2,846</b>	<b>16,979</b>	<b>3,170,879</b>
<i>% of Total</i>	<i>0.5%</i>	<i>3.8%</i>	<i>0.9%</i>	<i>0.5%</i>	<i>0.7%</i>	<i>6.0%</i>	<i>0.1%</i>	<i>1.0%</i>	<i>0.1%</i>	<i>0.5%</i>	<i>100.0%</i>
<b>FY13</b>	<b>19,313</b>	<b>115,751</b>	<b>22,283</b>	<b>17,667</b>	<b>25,229</b>	<b>203,528</b>	<b>5,690</b>	<b>33,813</b>	<b>3,031</b>	<b>16,979</b>	<b>3,296,763</b>
<i>% of Total</i>	<i>0.6%</i>	<i>3.5%</i>	<i>0.7%</i>	<i>0.5%</i>	<i>0.8%</i>	<i>6.2%</i>	<i>0.2%</i>	<i>1.0%</i>	<i>0.1%</i>	<i>0.5%</i>	<i>100.0%</i>

## Paratransit

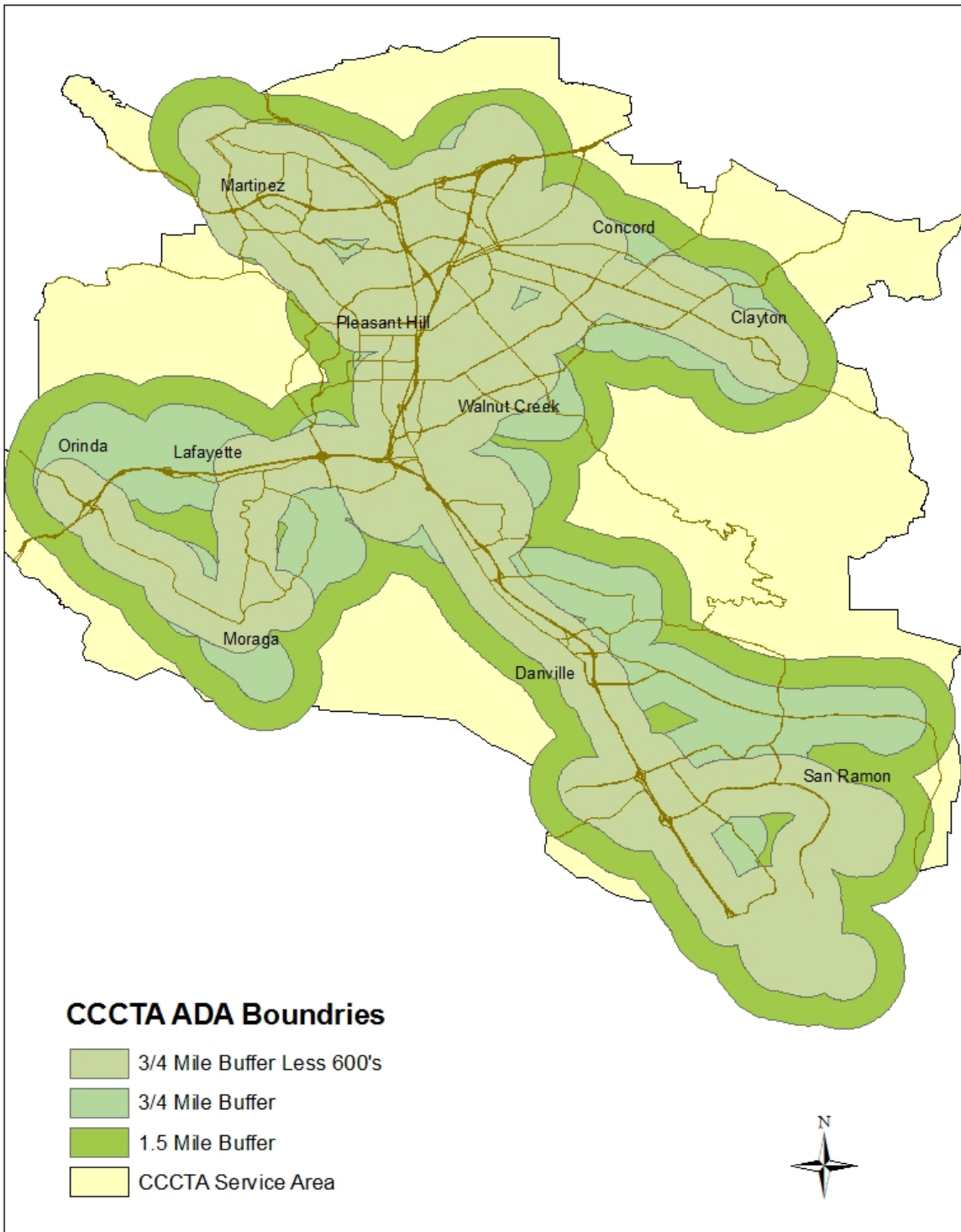
### Overview

The LINK paratransit service operates door-to-door service for those unable to use the fixed route bus due to disability. ADA eligibility is determined by County Connection staff through use of the regional eligibility process.

LINK service is operated by First Transit and they are under contract through FY 2016-17. County Connection owns the facility and vehicles, and First Transit manages all phases of the operation including scheduling, dispatch, maintenance, and management.



The service area is slightly larger than what is required by the Americans with Disability Act (ADA) as are the hours of service. LINK was designed to operate within 1.5 mile buffer around weekday routes and a  $\frac{3}{4}$  mile buffer around the weekend routes. The LINK service area boundary is a footprint that was created prior to the FY 2008-09 service cuts and was not reduced at the time the fixed-route service area was changed.



## **Current/Upcoming Planning Projects**

This section summarizes projects that County Connection planning staff has been involved in during FY 2012-13. The projects, their goals, latest updates, and funding sources are summarized below:

Mobility Management – This project is funded with FTA New Freedom funds from FY 2007-08 and FY 2008-09. It involves conducting an inventory of existing transportation services in Contra Costa County for seniors and those with disabilities and recommends a plan for improving coordination for these groups. This plan was adopted by the County Connection Board of Directors in October 2013 and has been forwarded to the Contra Costa Transportation Authority for adoption as the County-wide plan. This is expected in 2014.

Access Improvement Project – This project is funded with an FY 2010-11 Caltrans Planning Grant and identifies projects that improve access and safety at bus stops. The project also includes the formation of a database that can track changes and amenities at bus stops. The final product includes a list of all County Connection bus stops ranked by their need for improvement. For the top 50 stops most in need of improvement the consultant has provided project lists including preliminary engineering, design, and costs which will be used to support future capital grants.

Adaptive Service Analysis Plan – Funded with Measure J, this project identifies up to 4 sub-regions of County Connection's service area that have not responded to traditional fixed-route service. The plan identifies alternative service that would serve the specific needs of the sub-regions selected. The project resulted in plan that includes specific implementation steps for each of the sub-regions to have the service type that was deemed to have the highest ridership potential. This project was adopted by County Connection's Board of Directors in November 2013 and the changes recommended in Walnut Creek have been implemented. Public comments dissuaded the Board from adopting the recommendations in Martinez.

Alamo Creek T-1 - In 2005 Contra Costa County approved an assessment fee for Alamo Creek property owners to pay for a transit benefit. The County Service Area (CSA) includes 1,074 parcels. The total fee amount generated is equal to \$349,986 per year. Because no service was implemented, the balance in the account accumulated. In January 2014, the County Connection implemented a demand response service for individuals traveling to and from the Alamo Creek T-1 and Walnut Creek BART. The service is free with all costs covered by the fees collected from homeowners.

## **Chapter 5 Operating/Capital Budget**

### Operations Budget Assumptions

- Annual Cost Growth: 3% after FY 2013-14
- Annual Revenue Growth: STA, TDA, BART Express Bus, and Measure J increase at 3% annually, other revenue remains at FY 2013-14 levels
- Fare Increases that result in 12% fare revenue growth in FY 2015-16, FY 2018-19, and FY 2021-22

### The Bottom Line

- FY 2013-14 TDA Fund Balance: \$10,463,437
- FY 2022-23 TDA Fund Balance: \$11,572,843

### Operations Budget Detail

Based on the assumptions above, the Authority will not have a negative TDA balance during this SRTP period. TDA revenues are rising and reflect a recovering economy; however, staff is cautious and is not increasing service levels in any significant way during this SRTP period.

The tables below illustrate the Fixed-Route and Paratransit Operating Budget for FY 2013-14 through FY 2022-23.

<b>Operations Budget</b>										
<b>FY 2013-14 to 2022-23</b>										
	<b>FY 14</b>	<b>FY 15</b>	<b>FY 16</b>	<b>FY 17</b>	<b>FY 18</b>	<b>FY 19</b>	<b>FY 20</b>	<b>FY 21</b>	<b>FY 22</b>	<b>FY 23</b>
	Projected									
<b>Fixed Route</b>										
Revenue Hours	213,624	213,624	213,624	213,624	213,624	213,624	213,624	213,624	213,624	213,624
Total Hours	242,976	242,976	242,976	242,976	242,976	242,976	242,976	242,976	242,976	242,976
Cost/Total Hour	114.80	\$118.24	\$121.79	\$125.44	\$129.20	\$133.08	\$137.07	\$141.18	\$145.42	\$149.78
<b>Total Cost</b>	<b>\$27,892,537</b>	<b>\$28,933,133</b>	<b>\$29,591,193</b>	<b>\$30,478,928</b>	<b>\$31,393,296</b>	<b>\$32,335,095</b>	<b>\$33,305,148</b>	<b>\$34,304,302</b>	<b>\$35,333,431</b>	<b>\$36,393,434</b>
Passengers/RHr	16	16	16	16	16	16	16	16	16	16
Passengers	3,379,226	3,379,226	3,379,226	3,379,226	3,379,226	3,379,226	3,379,226	3,379,226	3,379,226	3,379,226
Fare Revenue (incl Special)	\$4,562,550	\$4,784,064	\$5,328,222	\$5,328,222	\$5,328,222	\$5,967,609	\$5,967,609	\$5,967,609	\$6,683,722	\$6,683,722
Average Fare/Passenger	\$1.41	\$1.41	\$1.58	\$1.58	\$1.58	\$1.77	\$1.77	\$1.77	\$1.98	\$1.98
Net Operating Cost	\$23,329,987	\$24,149,069	\$24,262,970	\$25,150,706	\$26,065,074	\$26,367,486	\$27,337,539	\$28,336,694	\$28,649,710	\$29,709,712
Advertising	\$587,212	\$592,212	\$595,000	\$595,000	\$595,000	\$595,000	\$595,000	\$595,000	\$595,000	\$595,000
Investment Income	\$120,000	\$120,000	\$120,000	\$120,000	\$120,000	\$120,000	\$120,000	\$120,000	\$120,000	\$120,000
FTA Planning	\$0	\$30,000	\$0	\$30,000	\$0	\$30,000	\$0	\$30,000	\$0	\$30,000
5307 Preventative Maint	\$520,106	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Non-Operating Revenue	\$66,250	\$159,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TDA 4.0 Needed	\$14,829,001	\$15,942,880	\$15,931,712	\$16,521,828	\$17,242,047	\$17,283,586	\$18,045,840	\$18,780,544	\$19,010,795	\$19,780,949
STA (All)	\$2,149,883	\$2,068,547	\$2,130,603	\$2,194,522	\$2,260,357	\$2,328,168	\$2,398,013	\$2,469,953	\$2,544,052	\$2,620,373
Measure J	\$4,120,779	\$4,276,576	\$4,404,873	\$4,537,019	\$4,673,130	\$4,813,324	\$4,957,724	\$5,106,455	\$5,259,649	\$5,417,439
BART Express Bus	\$651,196	\$697,596	\$718,524	\$740,080	\$762,282	\$785,150	\$808,705	\$832,966	\$857,955	\$883,694
Dougherty Valley	\$0	\$0	\$100,000	\$150,000	\$150,000	\$150,000	\$150,000	\$139,517	\$0	\$0
TSGP	\$116,919	\$116,919	\$116,919	\$116,919	\$116,919	\$116,919	\$116,919	\$116,919	\$116,919	\$116,919
RM2/Express Bus	\$145,339	\$145,339	\$145,339	\$145,339	\$145,339	\$145,339	\$145,339	\$145,339	\$145,339	\$145,339
Lifeline (JARC)	\$23,302	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>Fixed-Route Revenue</b>	<b>\$27,892,537</b>	<b>\$28,933,133</b>	<b>\$29,591,193</b>	<b>\$30,478,928</b>	<b>\$31,393,296</b>	<b>\$32,335,095</b>	<b>\$33,305,148</b>	<b>\$34,304,302</b>	<b>\$35,333,431</b>	<b>\$36,393,434</b>

<b>Operations Budget</b>										
<b>FY 2013-14 to 2022-23</b>										
	<b>FY 14</b>	<b>FY 15</b>	<b>FY 16</b>	<b>FY 17</b>	<b>FY 18</b>	<b>FY 19</b>	<b>FY 20</b>	<b>FY 21</b>	<b>FY 22</b>	<b>FY 23</b>
	Projected									
<b>Paratransit</b>										
Revenue Hours	74,400	74,400	74,400	74,400	74,400	74,400	74,400	74,400	74,400	74,400
Total Hours	92,400	92,400	92,400	92,400	92,400	92,400	92,400	92,400	92,400	92,400
Cost/Total Hour	\$58.03	\$59.78	\$61.57	\$63.42	\$65.32	\$67.28	\$69.30	\$71.37	\$73.52	\$75.72
<b>Total Cost</b>	<b>\$5,213,944</b>	<b>\$5,523,234</b>	<b>\$5,688,931</b>	<b>\$5,859,599</b>	<b>\$6,035,387</b>	<b>\$6,216,449</b>	<b>\$6,402,942</b>	<b>\$6,595,030</b>	<b>\$6,792,881</b>	<b>\$6,996,668</b>
Passengers/RHr	2.08	2.08	2.08	2.08	2.08	2.08	2.08	2.08	2.08	2.08
Passengers	154,752	154,752	154,752	154,752	154,752	154,752	154,752	154,752	154,752	154,752
Fare Revenue	\$605,384	\$613,395	\$687,002	\$687,002	\$687,002	\$769,443	\$769,443	\$769,443	\$861,776	\$861,776
Average Fare/Passenger	\$3.96	\$3.96	\$4.44	\$4.44	\$4.44	\$4.97	\$4.97	\$4.97	\$5.57	\$5.57
Net Operating Cost	\$4,608,560	\$4,909,839	\$5,001,929	\$5,172,597	\$5,348,385	\$5,447,006	\$5,633,499	\$5,825,588	\$5,931,105	\$6,134,892
Advertising + Interest	\$0	\$16,000	\$16,000	\$16,000	\$16,000	\$16,000	\$16,000	\$16,000	\$16,000	\$16,000
Non-Operating Revenue	\$0	\$100	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
5307 ADA Set-Aside	\$1,351,426	\$1,288,998	\$1,258,000	\$1,295,740	\$1,334,612	\$1,284,000	\$1,322,520	\$1,362,196	\$1,271,000	\$1,296,000
TDA 4.5	\$858,430	\$766,150	\$789,135	\$812,809	\$837,193	\$862,309	\$888,178	\$914,823	\$942,268	\$970,536
TDA 4.0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
STA (All)	\$916,116	\$1,114,282	\$1,147,710	\$1,182,142	\$1,217,606	\$1,254,134	\$1,291,758	\$1,330,511	\$1,370,426	\$1,411,539
Measure J	\$1,308,488	\$1,350,877	\$1,391,403	\$1,433,145	\$1,476,140	\$1,520,424	\$1,566,037	\$1,613,018	\$1,661,408	\$1,711,251
BART ADA (3% growth)	\$174,000	\$177,480	\$182,804	\$188,289	\$193,937	\$199,755	\$205,748	\$211,920	\$218,278	\$224,826
<b>Paratransit Revenue</b>	<b>\$5,213,844</b>	<b>\$5,327,282</b>	<b>\$5,472,055</b>	<b>\$5,615,127</b>	<b>\$5,762,490</b>	<b>\$5,906,065</b>	<b>\$6,059,683</b>	<b>\$6,217,911</b>	<b>\$6,341,156</b>	<b>\$6,491,928</b>

<b>Operations Budget with Capital - TDA Reserve</b>										
	<b>FY 14</b>	<b>FY 15</b>	<b>FY 16</b>	<b>FY 17</b>	<b>FY 18</b>	<b>FY 19</b>	<b>FY 20</b>	<b>FY 21</b>	<b>FY 22</b>	<b>FY 23</b>
Beginning Balance	\$12,421,000	\$10,463,437	\$10,199,389	\$8,254,394	\$8,926,692	\$9,495,818	\$10,542,275	\$11,204,692	\$11,880,320	\$11,029,621
TDA 4.0 Allocation	\$15,368,645	\$16,440,852	\$17,145,072	\$17,659,424	\$18,189,207	\$18,734,883	\$19,296,930	\$19,875,838	\$20,472,113	\$21,086,276
<b>TDA 4.0 Needed</b>										
Fixed Route Operations	\$14,829,001	\$15,942,880	\$15,931,712	\$16,521,828	\$17,242,047	\$17,283,586	\$18,045,840	\$18,780,544	\$19,010,795	\$19,780,949
Paratransit Operations	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TDA for Capital	\$2,497,207	\$762,020	\$3,158,355	\$465,300	\$378,034	\$404,841	\$588,674	\$419,666	\$2,312,016	\$762,106
<b>Ending Operating Balance</b>	<b>\$10,463,437</b>	<b>\$10,199,389</b>	<b>\$8,254,394</b>	<b>\$8,926,692</b>	<b>\$9,495,818</b>	<b>\$10,542,275</b>	<b>\$11,204,692</b>	<b>\$11,880,320</b>	<b>\$11,029,621</b>	<b>\$11,572,843</b>

## Capital Plan

This Capital Improvement Plan identifies projects necessary to maintain and improve the fleet and facilities to ensure that the Authority can provide quality transit service.

Capital projects include replacement of rolling stock and support vehicles, facility improvements, security projects, and bus stop improvements. The following tables show the fleet description replacement plan and capital program costs.

Capital Program						
Revenue Fleet - Fixed Route						
#	Description	Series	Year in Service	MTC's Useful Life	Replacement Year	Next Replacement
7	Heavy Duty bus - 30'	100-106	2013	12	2025	2037
14	Heavy Duty bus - 40'	200-213	2002	12	2014	2026
18	Heavy Duty bus - 30'	300-317	2002	12	2014	2026
4	Electric Trolley - 35'					
13	Heavy Duty bus - 35'	400-412	2002	12	2014	2026
19	Heavy Duty bus - 40'	500-518	2002	12	2014	2026
40	Heavy Duty bus - 40'	900-939	2010	12	2022	2034
10	Heavy Duty bus - 40'	1300-1309	2012	12	2024	2036
125						
Revenue Fleet - Paratransit						
#	Description	Series	Year in Service	MTC's Useful Life	Replacement Year	Next Replacement
3	Ford Cutaways - 22'	9L01-03	2008	7	2015	2022
38	Ford Cutaways - 22'	11L01-38	2012	5	2017	2022
4	Ford Cutaways - 24'	11L39-42	2012	5	2017	2022
4	Ford Minivan	4L05-8	2012	6	2018	2024
6	Ford Cutaways - 22'	5L01-6	2013	5	2018	2023
3	Chevy Microvan	7L01-03	2013	6	2019	2025
1	Ford Minivan	7L04	2013	6	2019	2025
4	Ford Cutaways - 22'	4L01-4	2012	7	2019	2026
63						



Fixed Route Fleet			FY 14	FY 15	FY 16	FY 17	FY 18	FY 19	FY 20	FY 21	FY 22	FY 23
#	Description	Series										
7	Heavy Duty bus - 30'	100-106										
14	Heavy Duty bus - 40'	200-213	14									
18	Heavy Duty bus - 30'	300-317		18								
4	Electric Trolley - 35'			4								
13	Heavy Duty bus - 35'	400-412		13								
19	Heavy Duty bus - 40'	500-518	19									
40	Heavy Duty bus - 40'	900-939									40	
10	Heavy Duty bus - 40'	1300-1309										
Total 40' Foot			33								40	
Total 35'				13								
Total Electric Trolley 35'				4								
Total 30'				18								
<b>Grand Total</b>			<b>33</b>	<b>35</b>							<b>40</b>	
Paratransit Fleet			FY 14	FY 15	FY 16	FY 17	FY 18	FY 19	FY 20	FY 21	FY 22	FY 23
#	Description	Series										
3	Ford Cutaways - 22'	9L01-03		3							3	
38	Ford Cutaways - 22'	11L01-38				38					38	
4	Ford Cutaways - 24'	11L39-42				4					4	
4	Ford Minivan	4L05-8					4					
6	Ford Cutaways - 22'	5L01-6					6					6
3	Chevy Microvan	7L01-03						3				
1	Ford Minivan	7L04						1				
4	Ford Cutaways - 22'	4L01-4						4				
Total under 26'				3		42	6	4			45	6
Total under 22'							4	4				
<b>Grand Total</b>				<b>3</b>		<b>42</b>	<b>10</b>	<b>8</b>			<b>45</b>	<b>6</b>

		FY 14	FY 15	FY 16	FY 17	FY 18	FY 19	FY 20	FY 21	FY 22	FY 23
<b>MTC's Price 13-14</b>											
Transit Bus 40' Diesel		\$544,000	\$521,000	\$530,000	\$540,600	\$551,412	\$562,440	\$573,689	\$585,163	\$596,866	\$608,803
	Federal	\$438,584	\$427,220	\$434,600	\$443,292	\$452,158	\$461,201	\$470,425	\$479,834	\$489,430	\$499,219
	Local	\$105,416	\$93,780	\$102,714	\$104,768	\$106,864	\$109,001	\$111,181	\$113,405	\$115,673	\$117,986
Transit Bus 35' Diesel		\$527,000	\$479,000	\$487,000	\$496,740	\$506,675	\$516,808	\$527,144	\$537,687	\$548,441	\$559,410
	Federal	\$424,960	\$392,780	\$399,340	\$407,327	\$415,473	\$423,783	\$432,258	\$440,904	\$449,722	\$458,716
	Local	\$102,040	\$86,220	\$94,283	\$96,169	\$98,092	\$100,054	\$102,055	\$104,096	\$106,178	\$108,302
Transit Bus 30' Diesel		\$513,000	\$464,000	\$472,000	\$481,440	\$491,069	\$500,890	\$510,908	\$521,126	\$531,549	\$542,180
	Federal	\$413,763	\$380,480	\$387,040	\$394,781	\$402,676	\$410,730	\$418,945	\$427,323	\$435,870	\$444,587
	Local	\$99,237	\$83,520	\$91,285	\$93,110	\$94,973	\$96,872	\$98,810	\$100,786	\$102,802	\$104,858
Electric Trolley Bus 35'		\$1,350,000	\$1,377,000	\$1,404,540	\$1,432,631	\$1,461,283	\$1,490,509	\$1,520,319	\$1,550,726	\$1,581,740	\$1,613,375
	Federal	\$1,080,000	\$1,101,600	\$1,123,632	\$1,146,105	\$1,169,027	\$1,192,407	\$1,216,255	\$1,240,581	\$1,265,392	\$1,290,700
	Local	\$270,000	\$275,400	\$280,908	\$286,526	\$292,257	\$298,102	\$304,064	\$310,145	\$316,348	\$322,675
Cut-Away/Van Under 26', 5-Year, Gas		\$83,640	\$86,000	\$88,000	\$89,760	\$91,555	\$93,386	\$95,254	\$97,159	\$99,102	\$101,084
	Federal	\$68,267	\$70,520	\$72,160	\$73,603	\$75,075	\$76,577	\$78,108	\$79,670	\$81,264	\$82,889
	Local	\$15,373	\$15,480	\$16,174	\$16,498	\$16,828	\$17,164	\$17,508	\$17,858	\$18,215	\$18,579
Cut-Away under 26', 7 year, Gas		\$117,300	\$120,000	\$122,000	\$124,440	\$126,929	\$129,467	\$132,057	\$134,698	\$137,392	\$140,140
	Federal	\$97,359	\$98,400	\$100,040	\$102,041	\$104,082	\$106,163	\$108,287	\$110,452	\$112,661	\$114,915
	Local	\$19,941	\$21,600	\$20,740	\$21,155	\$21,578	\$22,009	\$22,450	\$22,899	\$23,357	\$23,824
Minivan Under 22'		\$55,080	\$50,000	\$51,000	\$52,020	\$53,060	\$54,122	\$55,204	\$56,308	\$57,434	\$58,583
	Federal	\$45,959	\$41,000	\$41,820	\$42,656	\$43,510	\$44,380	\$45,267	\$46,173	\$47,096	\$48,038
	Local	\$9,121	\$9,000	\$8,446	\$8,615	\$8,787	\$8,963	\$9,142	\$9,325	\$9,511	\$9,701
<b>Revenue Fleet</b>											
		<b>FY 14</b>	<b>FY 15</b>	<b>FY 16</b>	<b>FY 17</b>	<b>FY 18</b>	<b>FY 19</b>	<b>FY 20</b>	<b>FY 21</b>	<b>FY 22</b>	<b>FY 23</b>
Fixed Route		\$17,952,000	\$20,087,000							\$23,874,643	
	Federal	\$14,480,083	\$16,361,180							\$19,257,287	
	Local	\$3,471,917	\$3,725,820							\$4,617,356	
		<b>FY 14</b>	<b>FY 15</b>	<b>FY 16</b>	<b>FY 17</b>	<b>FY 18</b>	<b>FY 19</b>	<b>FY 20</b>	<b>FY 21</b>	<b>FY 22</b>	<b>FY 23</b>
Paratransit			\$360,000		\$3,769,920	\$761,573	\$734,356			\$4,574,472	\$606,506
	Federal		\$298,800		\$3,129,034	\$632,105	\$609,515			\$3,796,812	\$503,400
	Local		\$61,200		\$640,886	\$129,467	\$124,841			\$777,660	\$103,106
		<b>FY 14</b>	<b>FY 15</b>	<b>FY 16</b>	<b>FY 17</b>	<b>FY 18</b>	<b>FY 19</b>	<b>FY 20</b>	<b>FY 21</b>	<b>FY 22</b>	<b>FY 23</b>
Total Replacement Capital		\$17,952,000	\$20,447,000		\$3,769,920	\$761,573	\$734,356			\$28,449,115	\$606,506
	Federal	\$14,480,083	\$16,659,980		\$3,129,034	\$632,105	\$609,515			\$23,054,099	\$503,400
	Local	\$3,471,917	\$3,787,020		\$640,886	\$129,467	\$124,841			\$5,395,016	\$103,106

Non Revenue Fleet		Year in Service	Useful Life	Replacement Year	Next Replacement
<b>Cars and Supervisor Vans</b>					
1	Ford Truck	1995	7	2016	2023
3	Ford Escape Hybrid	2010	7	2017	2024
1	Ford E450	2014	7	2021	2028
2	Ford Fusion Hybrid	2013	7	2020	2027
1	Pontiac Sedan	2006	7	2013	2020
1	Ford 1/2 ton gas Van	2003	7	2010	2017
2	Chevy uplander Van	2006	7	2014	2021
<b>Shop Trucks</b>					
1	Ford F-350 Flat Bed	2011	7	2018	2025
2	Ford F-250	2006	7	2013	2020
1	Ford cargo van gas	2006	7	2013	2020
15					

Non Revenue Fleet		FY 14	FY 15	FY 16	FY 17	FY 18	FY 19	FY 20	FY 21	FY 22	FY 23	Total
	Cars				3			3			1	7
	Vans	2			1				2			5
	Trucks			1		1		3	1			6
Price	Car	\$31,300	\$32,239	\$33,207	\$34,203	\$35,229	\$36,286	\$37,374	\$38,496	\$39,650	\$40,840	\$358,824
	Van	\$55,645	\$57,315	\$59,034	\$60,805	\$62,629	\$64,508	\$66,443	\$68,437	\$70,490	\$72,604	\$637,909
	Truck	\$63,814	\$67,005	\$70,355	\$73,873	\$77,566	\$81,445	\$85,517	\$89,793	\$94,282	\$98,997	\$802,647
Total Cost	Cars				\$102,608			\$112,123			\$40,839.92	\$255,571
	Vans	\$111,290			\$60,805				\$136,873			\$308,968
	Trucks			\$70,355		\$77,566		\$256,551	\$89,793			\$494,265
	Total	\$111,290		\$70,355	\$163,413	\$77,566		\$368,674	\$226,666			\$1,017,965

<b>CAPITAL PROGRAM - COST SUMMARY</b>											
<b>Non Vehicle Capital Projects</b>	<b>FY 14</b>	<b>FY 15</b>	<b>FY 16</b>	<b>FY 17</b>	<b>FY 18</b>	<b>FY 19</b>	<b>FY 20</b>	<b>FY 21</b>	<b>FY 22</b>	<b>FY 23</b>	<b>Total</b>
Facility Equipment (furniture, office equip., IT projects)	\$365,000	\$378,000	\$366,000	\$130,000	\$203,000	\$135,000	\$155,000	\$135,000	\$165,000	\$155,000	\$2,187,000
Maintenance Tools and Equipment	\$120,000	\$220,000	\$257,000	\$165,000	\$100,000	\$275,000	\$65,000	\$50,000	\$50,000	\$50,000	\$1,352,000
Facility Maintenance	\$855,000	\$1,115,000	\$2,465,000					\$8,000		\$500,000	\$4,943,000
Signage and Street Amenities		\$500,000				\$500,000				\$500,000	\$1,500,000
<b>Non Vehicle Project Total</b>	<b>\$1,340,000</b>	<b>\$2,213,000</b>	<b>\$3,088,000</b>	<b>\$295,000</b>	<b>\$303,000</b>	<b>\$910,000</b>	<b>\$220,000</b>	<b>\$193,000</b>	<b>\$215,000</b>	<b>\$1,205,000</b>	<b>\$9,982,000</b>
<b>Non Revenue Fleet</b>	\$111,290		\$70,355	\$163,413	\$77,566		\$368,674	\$226,666			\$1,017,965
<b>Revenue Fleet</b>	\$17,952,000	\$20,447,000		\$3,769,920	\$761,573	\$734,356			\$28,449,115	\$606,506	\$72,720,470
<b>Grand Total Capital</b>	<b>\$19,403,290</b>	<b>\$22,660,000</b>	<b>\$3,158,355</b>	<b>\$4,228,333</b>	<b>\$1,142,139</b>	<b>\$1,644,356</b>	<b>\$588,674</b>	<b>\$419,666</b>	<b>\$28,664,115</b>	<b>\$1,811,506</b>	<b>\$83,720,435</b>

<b>CAPITAL PROGRAM - REVENUE SUMMARY</b>											
	<b>FY 14</b>	<b>FY 15</b>	<b>FY 16</b>	<b>FY 17</b>	<b>FY 18</b>	<b>FY 19</b>	<b>FY 20</b>	<b>FY 21</b>	<b>FY 22</b>	<b>FY 23</b>	<b>Total</b>
<b>Total Capital Program Cost</b>	<b>\$19,403,290</b>	<b>\$22,660,000</b>	<b>\$3,158,355</b>	<b>\$4,228,333</b>	<b>\$1,142,139</b>	<b>\$1,644,356</b>	<b>\$588,674</b>	<b>\$419,666</b>	<b>\$28,664,115</b>	<b>\$1,811,506</b>	<b>\$83,720,435</b>
<b>Capital Funding</b>											
Federal 5307 - Replacement Vehicle	\$14,480,083	\$16,659,980		\$3,129,034	\$632,105	\$609,515			\$23,054,099	\$503,400	\$59,068,216
TDA - Capital	\$2,497,207	\$762,020	\$3,158,355	\$465,300	\$378,034	\$404,841	\$588,674	\$419,666	\$2,312,016	\$762,106	\$11,748,218
Prop 1B - PTMISEA	\$1,576,000	\$3,182,000		\$346,000	\$72,000	\$71,000			\$977,000		\$6,224,000
Bridge Toll	\$850,000	\$1,556,000		\$288,000	\$60,000	\$59,000			\$2,321,000	\$46,000	\$5,180,000
Access Improvement Grants		\$500,000				\$500,000				\$500,000	\$1,500,000
<b>Capital Funding Estimate</b>	<b>\$19,403,290</b>	<b>\$22,660,000</b>	<b>\$3,158,355</b>	<b>\$4,228,333</b>	<b>\$1,142,139</b>	<b>\$1,644,356</b>	<b>\$588,674</b>	<b>\$419,666</b>	<b>\$28,664,115</b>	<b>\$1,811,506</b>	<b>\$83,720,435</b>

Capital Vision List:

As part of the FY 2013-14 SRTP Capital Plan, staff has included the following unfunded “vision projects.” These projects are important upgrades and funding for them will be pursued.

<b>Project Title</b>	<b>Project Description</b>	<b>Project Status</b>
Solar Project	Install solar panels at CCCTA headquarters to offset energy usage and reduce greenhouse gas emissions	Initial Study Complete; Construction unfunded
Bus Stop Improvement	Implement the recommendations from CCCTA's Access Improvement Project	Study Underway
Parking Lot Expansion	Expand CCCTA's existing visitor/parking lot capacity	Unfunded
On-Site Gas Fueling Station	Purchase and install a gas fueling station for use by LINK vans that currently have to be fueled offsite	Unfunded
Replace High Mast Lighting	Replace the high mast lighting and towers above CCCTA's bus yard with high efficiency LED lighting	Unfunded
Facility Upgrade	Purchase and install an additional bus wash and upgrade water reclamation treatment systems	Unfunded

Route #	Description
1	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave , BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center, N Wiget Ln, Shadelands Office Park
2	Rudgear Rd, Stewart Ave, Trotter Wy, Dapplegray Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, N & S California Blvd, BART Walnut Creek
4	BART Walnut Creek, N California Blvd, Locust St, Mt Diablo Blvd, Broadway Plaza, S Main St, Pringle Ave
4H	Walnut Creek Extended Holiday Service (November 27 thru December 31)
5	BART Walnut Creek, Riviera Ave, Parkside Dr, N Civic Dr, N Broadway, Lincoln Ave, Mt Pisgah St, S Main St, Creekside Dr
6	BART Orinda, Orinda Village, Orinda Wy, Moraga Wy, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
7	BART Pleasant Hill, Treat Blvd, Bancroft Rd, Ygnacio Valley Rd, Shadelands Office Park, Marchbanks, BART Walnut Creek, Riviera Ave, Buena Vista, Geary Rd
9	DVC, Contra Costa Blvd, Ellinwood Wy, JFK University, Gregory Ln, Cleaveland Rd, Boyd Rd, W Hookston Rd, Patterson Blvd, Oak Park Blvd, Coggins Dr, BART Pleasant Hill, N Main St, N California Blvd, BART Walnut Creek
10	BART Concord, Clayton Rd, Center St, Marsh Creek Rd
11	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
14	BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
15	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd, Treat Blvd, BART Pleasant Hill, Oak Rd, N Civic Dr, Ygnacio Valley Rd, BART Walnut Creek
16	BART Concord, Oak St, Galindo St, Monument Blvd, Crescent Plaza, Cleaveland Rd, Gregory Ln, Pleasant Hill Rd, Alhambra Ave, Berrellesa St, Escobar St, Court St, Martinez Amtrak
17	BART Concord, Grant St, East St, Solano Wy, Olivera Rd, Port Chicago Highway, BART North Concord
18	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Pleasant Hill Rd, Taylor Blvd, Morello Ave, Viking Dr, Contra Costa Blvd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Morello, Pacheco Blvd, Martinez Amtrak
19	BART Concord, Galindo St, Concord Ave, Bisso Ln, Stanwell Dr, John Glenn Dr, Galaxy Wy, Diamond Blvd, Contra Costa Blvd, Pacheco Blvd, Martinez Amtrak
20	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Sun Valley Blvd, Golf Club Rd, DVC
21	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Danville Park & Ride, Camino Ramon, Fostoria Wy, San Ramon Transit Center
25	BART Lafayette, Mt Diablo Blvd, Highway 24, Highway 680, BART Walnut Creek
28	BART North Concord, Port Chicago Highway, Bates Ave, Commercial Cir, Pike Ln, Arnold Industrial Wy, Marsh Dr, Contra Costa Blvd, Chilpancingo Pkwy, Old Quarry Rd, DVC, Highway 680, Highway 4, Center Ave, VA Clinic, Howe Rd, Pacheco Blvd, Martinez Amtrak
35	BART Dublin, Dublin Blvd, Dougherty Rd, Bollinger Canyon Rd, E Branch Pkwy, Windemere Pkwy, Sunset Dr, Bishop Dr, Executive Pkwy, San Ramon Transit Center
36	BART Dublin, Dublin Blvd, Village Pkwy, Alcosta Blvd, Fircrest Ln, San Ramon Valley Blvd, Tareyton Ave, Bollinger Canyon Rd, Crow Canyon Rd, Executive Pkwy, San Ramon Transit Center
91X	BART Concord, Galindo St, Concord Ave, John Glenn Dr, Galaxy Wy, Chevron, Diamond Blvd, Willow Pass Rd, Gateway Blvd, Clayton Rd, Oak St
92X	Shadelands Office Park, Ygnacio Valley Rd, Highway 680, Danville Park & Ride, Crow Canyon Rd, Bishop Ranch 15, San Ramon Transit Center, Camino Ramon, ATT, Sunset Dr, Chevron, Ace Train Station Pleasanton
93X	BART Walnut Creek, Ygnacio Valley Rd, Shadelands Office Park, Oak Grove Rd, Kirker Pass Rode, Railroad Ave, Buchanan Rd, Somersville Rd, Fairview Dr, Delta Fair Blvd, Highway 4, Hillcrest Park & Ride
95X	BART Walnut Creek, Highway 680, Crow Canyon Pl, Fostoria Wy, Camino Ramon, San Ramon Transit Center
96X	BART Walnut Creek, Highway 680, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
97X	BART Dublin, Highway 680, Highway 580, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
98X	BART Walnut Creek, N Main St, Highway 680, Sun Valley Blvd, Contra Costa Blvd, Concord Ave, Diamond Blvd., Highway 680, Highway 4, Alhambra Ave, Berrellesa St, Escobar St, Court St, Martinez Amtrak

Route #	Description
250	St Mary's College, St Marys Rd, Moraga Rd, Mt Diablo Blvd, BART Lafayette
260	Cal State, East Bay, Concord Bart
301	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave, BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center
310	Concord Bart, Clayton Rd, Kirker Pass
311	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
314	Ayers Rd, Concord Blvd, Kirker Pass Rd, Clayton Rd, BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Crescent Plaza, Cleaveland Rd, Gregory Ln, Contra Costa Blvd, DVC
315	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd
316	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Contra Costa Blvd, Golf Club Rd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Pacheco Blvd, Morrelo Ave, Martinez Amtrak, Berrellesa St, Alhambra Ave
320	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Diamond Blvd, Concord Ave, Chilpancingo Pkwy, Old Quarry Rd, DVC
321	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Camino Ramon, Fostoria Wy, San Ramon Transit Center- Shops at BR.
601	N Civic Dr, Parkside Dr, Riveria Ave, BART Walnut Creek, Trinity Ave, Oakland Blvd, Boulevard Wy, Tice Valley Blvd, Meadow Rd, Castle Hill Rd, Danville Blvd, Hillgrade Ave., Crest Ave, Rossmoor Shopping Center
602	Walnut Blvd, Oro Valley Cir, Mountain View Blvd, Rudgear Rd, Stewart Ave, Trotter Wy, Dapplegray Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, N & S California Blvd, BART Walnut Creek
603	Camino Pablo, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
605	N Civic Dr, N Broadway, Lincoln Ave, Mt Pisgah St, Newell Ave, Lilac Dr, S Main St, Creekside Dr
606	BART Orinda, Orinda Wy, Miner Rd, Honey Hill Rd, Via Las Cruces, Saint Stephens Dr, Orinda Woods Dr, Moraga Wy, Ivy Dr, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
608	VA Clinic, Center Ave, Pacheco Blvd, Contra Costa Blvd, Chilpancingo Pkwy, Old Quarry Rd, DVC
609	BART Walnut Creek, Ygnacio Valley Rd, Marchbanks Dr, Walnut Ave
610	BART Concord, Clayton Rd, Ayers Rd, Concord Blvd, Kirkwood Dr, Oakhurst Dr, Center St, Marsh Creek Rd, Mountaire Pkwy, Mountaire Cir
611	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, Bancroft Rd, Minert Rd
612	BART Concord, Clayton Rd, Ayers Rd, Concord Blvd, Kirker Pass Rd, Washington Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr, Michigan Blvd
613	Minert Rd, Oak Grove Rd, Monument Blvd, Detroit Ave, Laguna St, Oak St, BART Concord
614	BART Concord, Clayton Rd, Michigan Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr
615	Concord Blvd, Landana Dr., Willow Pass Rd., Parkside Dr., Salvio St., East St., clayton Rd., Oakland Ave., Mount Diablo St., BART Concord
616	Treat Blvd, Bancroft Rd, Minert Rd, Oak Grove Rd, Monument Blvd, San Miguel Rd, Galindo St, Oak St, BART Concord
619	Minert Rd, Oak Grove Rd, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
622	Pine Valley Rd, Broadmoor Dr, Montevideo Dr, Alcosta Blvd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara
623	Danville Blvd, Stone Valley Rd, Green Valley Rd, Diablo Rd, Hartz Ave, San Ramon Valley Blvd, Sycamore Valley Rd, Camino Tassajara, Tassajara Ranch Rd, Crow Canyon Rd, Anabel Ln
625	Rossmoor Shopping Center, Tice Valley Blvd, Olympic Blvd, Pleasant Hill Rd, Acalanes Ave, Stanley Blvd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
626	St Mary's College, St Marys Rd, Rohrer Dr, Moraga Rd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
627	BART North Concord, Port Chicago Highway, Bates Ave, Mason Cir
635	Bollinger Canyon Rd, Dougherty Rd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara, Lusitano St, Charbray St
636	San Ramon Transit Center, Executive Pkwy, Crow Canyon Rd, Bollinger Canyon Rd, San Ramon Valley Blvd, Broadmoor Dr, Alcosta Blvd, Fircrest Ln, Village Pkwy, Dublin Blvd, BART Dublin
649	DVC, Galaxy Way / Meridian Park Blvd, Concord BART

To: MP&L Committee

Date: August 27, 2014

From: Kristina Vassallo, Civil Rights Administrator

Reviewed by:

---

**SUBJECT:** Legislative Update

---

### **Background:**

#### *State Legislative Update*

##### SB 556 (Padilla)

SB 556 was introduced in 2013 to distinguish employees and services provided by contracted entities. Such legislation would require nongovernmental employees performing services for public agencies (including transit) to classify themselves through disclosures indicating they are “not a government employee” on both vehicles and uniforms.

Over the past year, this bill has been amended and does not directly affect public transit. Rather, it is intended specifically for public health and safety labor or services. The California Transit Association (CTA) originally opposed the bill when it included and directly affected public transit. However, even after its amendment, the CTA does not intend on taking a different position. County Connection is also on record for opposing this bill and recommends that the MP&L Committee sustain this position.

##### AB 1720 (Bloom)

AB 1720 proposed an exemption period which allowed agencies to procure transit buses through January 1, 2015 while legislators addressed the concern of the current bus axle weight limit of 20,500 lbs. AB 1720 would extend the exemption period through January 1, 2016 with predictions that buses procured during this time would still exceed the current weight limit. This also allowed adequate time to provide an in-depth study as well as offer a long term solution. In August 2014, Governor Brown signed AB 1720.

##### AB 69 (Perea)

In June 2014, California Legislature adopted the 2014-2015 State budget, which addressed the Cap and Trade expenditure plan. Identified within the plan was 25% which would be allocated to local and regional transit projects. AB 69 intends to delay, by three years, the application of fees to fuel distributors. This phase, originally identified in 2015 would include the purchase of fuels through auctions conducted by the California Air Resources Board (CARB) or through Cap and Trade.

The delay to 2018 will impose a significant impact to the funding allocations for public transit under the Cap and Trade Program. The portions to become eligible will be lower, although it is undetermined how much lower it will be at this point in time. Alternatively, delaying the fuel phase in the program will overall increase fuel costs will and impose an unfair burden amongst lower income individuals and families.

Should AB 69 reach Governor Brown’s desk, it is highly likely that this bill will be vetoed. The California Transit Association (CTA) has taken a “watch” position on AB 69.

##### AB 1783 (Jones-Sawyer)

AB 1783 is a temporary exemption for public transit employees in continuation of AB 1222 under the California Public Employees’ Pension Reform Act of 2013 (PEPRA). Pending litigation on the interpretation relative to 13(c) of PEPRA, legislature intends to provide the temporary exemption. The bill is expected to be passed and signed by Governor Brown.



## Cap and Trade Program

SB 862 was signed into law as a budget trailer bill, establishing the CalRecycle Greenhouse Gas Reduction Revolving Loan Program and Fund. In essence, the program will provide financial assistance in an effort to reduce greenhouse gas emissions. The Cap and Trade Program for FY 2015 funding allocations are outlined as follows:

- \$25 million will be provided statewide for transit and intercity rail and capital programs. This program is to be administered by California State Transit Association (CalSTA) and Caltrans. The distribution is statewide under Caltrans through competitive measures. In subsequent years, 10% of auction proceeds will go to this program, as established per SB 862 guidelines.
- \$25 million will be provided statewide under the Low Carbon Transit Operations Program. Funds are to be distributed similar to Proposition 1B transit funds through the State Controller's Office, utilizing STA formulas. Projects will be subject to criteria, to be developed jointly by Caltrans and the California Air Resources Board (CARB). Alternatively, it is likely the 50% will be required to be utilized in disadvantaged communities, as defined by CARB. In subsequent years, 5% of auction proceeds will go to this program, as established per SB 862 guidelines.
- \$130 million will be provided and available to public transit under the Affordable Housing and Sustainable Communities Program. The Strategic Growth Council (SGC) will determine the distribution on a statewide basis competition. In subsequent years, 20% will be made available within this program.
- \$200 million will be provided under the Low Carbon Transportation Program, which is overseen by the California Air Resources Board (CARB). In subsequent years, \$200 million will be made available within the program.

Various state entities, including the California State Transit Association (CalSTA), Caltrans, Strategic Growth Council (SGC), California Environmental Protection Agency (CalEPA) and the California Air Resources Board (CARB) will be providing a series of workshops related to the Cap and Trade Program throughout the month of September. Workshops are intended to gather input from agencies and provide guidance on program criteria. Staff will report back to the MP&L Committee on information gathered from the workshops.

### *Federal Legislative Update*

#### Highway Trust Fund

The Highway Trust Fund fix was passed by Congress at the end of July, which would ensure funding for public transit, highway, and highway safety. An estimated \$10.8 billion will be made available through the Highway Trust Fund. Programs will be funded through May 2015. Congress is expected to meet sometime next year to determine funding in subsequent years.

#### **Action Requested:**

Staff recommends that the MP&L Committee continue to "oppose" SB 556 (Padilla) and take a "watch" position on AB 69 (Perea). Information regarding the remaining legislative items above will be reported to the MP&L Committee as any additional updates become available.

To: Marketing, Planning, & Legislative Committee

Date: August 28, 2014

From:

Reviewed by:

---

### **SUBJECT: Community Events**

---

#### **Summary of Issues:**

County Connection participates in select community and business events, and to coordinate Class Pass field trips for schools with service along fixed-routes.

#### **School & Community Events:**

August 18 – WCI, Walnut Creek – School Registration

August 19 – Play and Learn School, Pleasant Hill, 40 students/6 adults

August 20 – WCI, Walnut Creek – School Registration

August 21 – Cambridge Community Center, Concord, 24 students/15 adults

August 28 – St. Mary's College – welcome new students

#### **Recommendation:**

For information only

#### **Financial Implications:**

Any costs associated with events are included in the Promotions budget.

## Pass Sales Revenue By Source Location

<b>FY2013</b>	<b>Offsite*</b>	<b>Mail</b>	<b>On Line</b>	<b>Total</b>	<b>ID Cards</b>
July	\$60,771	\$3,799	\$4,612	\$69,182	35
August	\$50,179	\$1,220	\$7,820	\$59,219	25
September	\$122,123	\$6,200	\$8,237	\$136,560	69
October	\$86,687	\$2,140	\$9,777	\$98,604	28
November	\$90,819	\$2,860	\$7,164	\$100,843	63
December	\$81,396	\$4,430	\$5,613	\$91,439	14
January	\$100,040	\$3,455	\$9,245	\$112,740	35
February	\$79,185	\$3,640	\$8,714	\$91,539	29
March	\$51,970	\$2,455	\$8,478	\$62,903	39
April	\$96,369	\$3,355	\$7,467	\$107,191	26
May	\$101,054	\$12,561	\$6,520	\$120,135	42
June	\$82,056	\$2,370	\$6,845	\$91,271	\$40
<b>Total</b>	<b>\$1,002,649</b>	<b>\$48,485</b>	<b>\$90,492</b>	<b>\$1,141,626</b>	<b>445</b>

\*Inc RTC & Ret. Check Deposits

<b>FY2014</b>	<b>Offsite*</b>	<b>Mail</b>	<b>On Line</b>	<b>Total</b>	<b>ID Cards</b>
July	\$50,595	\$4,130	\$5,124	\$59,849	46
August	\$30,519	\$6,805	\$10,538	\$47,862	41
September	\$96,614	\$4,891	\$9,831	\$111,336	81
October	\$116,386	\$5,880	\$9,889	\$132,155	42
November	\$91,006	\$1,010	\$7,753	\$99,769	26
December	\$92,225	\$2,755	\$7,019	\$101,999	28
January	\$69,043	\$3,695	\$9,219	\$81,957	49
February	\$91,628	\$5,170	\$7,833	\$104,631	45
March	\$87,915	\$1,097	\$8,591	\$97,603	59
April	\$80,542	\$2,111	\$7,975	\$90,628	66
May	\$54,316	\$4,095	\$5,953	\$64,364	33
June	\$95,863	\$3,270	\$4,849	\$103,982	53
<b>Total</b>	<b>\$956,652</b>	<b>\$44,909</b>	<b>\$94,574</b>	<b>\$1,096,135</b>	<b>569</b>

\*Inc RTC & Ret. Check Deposits

**Pass Sales by Fare Instrument**

FY13	Multiple Ride Fare Media and Revenue								Multiple Ride Passes	Total Revenue Multi Ride
	Monthly Monthly	Monthly Express	12-Ride Punch	12-Ride Express	Senior Disabled 20 Ride	Commuter Card	Summer Youth			
July	310	21	1,295	10	821	107	245	2,809	\$66,465	
August	241	19	977	15	590	120	600	2,562	\$58,340	
Sept.	221	29	4,668	20	666	126	346	6,076	\$130,055	
Oct.	321	17	2,664	14	895	155	327	4,393	\$97,516	
Nov.	201	30	3,585	13	387	161	6	4,383	\$98,444	
Dec.	370	17	2,365	11	763	88	0	3,614	\$85,913	
Jan	392	24	3,014	25	1060	171	0	4,686	\$108,621	
Feb.	317	21	2,357	24	726	160	0	3,605	\$85,542	
March	172	22	1,671	18	484	154	0	2,521	\$59,802	
April	452	18	2,724	37	1039	101	0	4,371	\$102,845	
May	324	20	3,588	30	885	159	0	5,006	\$113,300	
June	356	23	2,156	39	933	129	127	3,763	\$87,973	
<b>Total</b>	<b>3,677</b>	<b>261</b>	<b>31,064</b>	<b>256</b>	<b>9,249</b>	<b>1,631</b>	<b>1,651</b>	<b>47,789</b>	<b>\$1,094,816</b>	

Other Media and Total Deposit			
Single Ride Tickets*	Single Ride Revenue	RTC Cash	Monthly Deposit
1,302	\$2,604	\$113	\$69,182
400	\$800	\$79	\$59,219
3,130	\$6,260	\$245	\$136,560
500	\$1,000	\$88	\$98,604
1,100	\$2,200	\$199	\$100,843
2,740	\$5,480	\$46	\$91,439
2,005	\$4,010	\$109	\$112,740
2,950	\$5,900	\$97	\$91,539
1,480	\$2,960	\$141	\$62,903
2,130	\$4,260	\$86	\$107,191
3,350	\$6,700	\$135	\$120,135
1,580	\$3,160	\$138	\$91,271
<b>22,667</b>	<b>\$45,334</b>	<b>\$1,476</b>	<b>\$1,141,626</b>

**Customer Service Telephone Statistics**

**Goal: 92% answered, and 75% answered within :30**

**FY2013**

	July	August	September	October	November	December	January	February	March	April	May	June	Total
Total Calls	6,292	7,891	6,769	7,088	6,551	6,271	6,862	5,951	6,002	6,255	5,897	6,101	77,930
Answered	5,922	7,259	6,201	6,611	6,215	5,945	6,457	5,577	5,658	5,934	5,555	5,711	73,045
Answered w/in 30 sec.	5,419	6,461	5,459	5,983	5,739	5,495	5,890	5,128	5,227	5,520	5,163	5,594	67,078
Answered after 30 sec.	503	798	742	628	476	450	567	449	431	414	392	507	6,357
Dropped	370	632	568	477	336	326	405	374	344	321	342	390	4,885
Answered	94.1%	92.0%	91.6%	93.3%	94.9%	94.8%	94.1%	93.7%	94.3%	94.9%	94.2%	93.6%	93.7%
Answered w/in 30 sec.	86.1%	81.9%	80.6%	84.4%	87.6%	87.6%	85.8%	86.2%	87.1%	88.2%	87.6%	91.7%	86.1%
Answered after 30 sec.	8.0%	10.1%	11.0%	8.9%	7.3%	7.2%	8.3%	7.5%	7.2%	6.6%	6.6%	8.3%	8.2%
Dropped	5.9%	8.0%	8.4%	6.7%	5.1%	5.2%	5.9%	6.3%	5.7%	5.1%	5.8%	6.4%	6.3%

CSF Complaint - 395

Commendations - 59

**FY2014**

	July	August	September	October	November	December	January	February	March	April	May	June	Total
Total Calls	7,306	7,057	6,368	7,240	5,703	5,832	6,453	5,756	5,533	5,578	5,711	6,083	74,620
Answered	6,571	6,507	5,873	6,703	5,337	5,294	6,016	5,458	5,219	5,231	5,476	5,727	69,412
Answered w/in 30 sec.	5,504	5,758	5,113	5,528	4,894	4,661	5,495	5,104	4,790	4,827	5,160	5,229	62,063
Answered after 30 sec.	1,067	749	760	1,175	443	633	521	354	429	404	316	498	7,349
Dropped	735	550	495	537	366	538	437	298	314	347	235	356	5,208
Answered	89.9%	92.2%	92.2%	92.6%	93.6%	90.8%	93.2%	94.8%	94.3%	93.8%	95.9%	94.1%	93.0%
Answered w/in 30 sec.	75.3%	81.6%	80.3%	76.4%	85.8%	79.9%	85.2%	88.7%	86.6%	86.5%	90.4%	86.0%	83.2%
Answered after 30 sec.	14.6%	10.6%	11.9%	16.2%	7.8%	10.9%	8.1%	6.2%	7.8%	7.2%	5.5%	8.2%	9.8%
Dropped	10.1%	7.8%	7.8%	7.4%	6.4%	9.2%	6.8%	5.2%	5.7%	6.2%	4.1%	5.9%	7.0%

CSF Complaint - 432

Commendations - 72