

**CCCTA LINK
MONTHLY OPERATING SUMMARY
JULY FY 14/15**

SUMMARY	JULY FY 13/14	JULY FY 14/15	YTD FY 13/14	YTD FY 14/15
1 TOTAL CLIENTS	12,754	12,551	12,754	12,551
2 TOTAL ATTENDANTS	832	810	832	810
3 TOTAL COMPANIONS	83	69	83	69
4 TOTAL PASSENGERS	13,669	13,430	13,669	13,430
5 TOTAL SERVICE DAYS	30	30	30	30
6 VEHICLE REVENUE HOURS	6,404	6,415	6,404	6,415
7 VEHICLE SERVICE HOURS	8,166	7,832	8,166	7,832
8 VEHICLE NON REV HOURS	1,762	1,417	1,762	1,417
9 VEHICLE SERVICE MILES	127,154	126,964	127,154	126,964
10 VEHICLE REVENUE MILES	104,010	102,808	104,010	102,808
11 VEHICLE NON REV MILES	23,144	21,795	23,144	21,795
12 PASS. PER REVENUE HOUR	2.13	2.09	2.13	2.09
13 CLIENT PER REVENUE HOUR	1.99	1.96	1.99	1.96
14 PASS. PER SERVICE HOUR	1.67	1.71	1.67	1.71
15 PASS. PER SERVICE MILE	0.11	0.11	0.11	0.11
16 PASS. PER REVENUE MILE	0.13	0.13	0.13	0.13
17 TOTAL TRANSFER TRIPS	1194	1,107	1,194	1,107
18 SAME DAY TRIPS	186	79	186	79
19 SUBSCRIPTION TRIPS	6,386	7,152	6,386	7,152
20 DEMAND	6,366	5,410	6,366	5,410
21 FAREBOX REVENUE	\$12,663.04	\$11,787.34	\$12,663.04	\$11,787.34
22 PREPAID CLIENTS	\$10,256.50	\$8,691.80	\$10,256.50	\$8,691.80
23 COLLECTED BILLING	\$6,036.00	\$26,004.00	\$6,036.00	\$26,004.00
24 TOTAL REVENUE COLLECTED	\$28,955.54	\$46,483.14	\$28,955.54	\$46,483.14
25 CHARGEABLE ACCIDENTS	2	0	2	0
26 SERVICE COMPLAINTS	2	3	2	3
27 SERVICE COMMENDATIONS	3	2	3	2
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	1	2	1	2
30 DRIVER TURNOVER	0%	1%	0%	1%
31 SCHEDULE ADHERENCE	87%	84%	87%	84%
32 WHEELCHAIR BOARDING'S	3,519	3,978	3,519	3,978
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	6,845	6,824	NA	N/A
35 UNDUPLICATED CLIENTS	1,215	1,117	NA	N/A
36 NO-SHOWS	74	109	74	109
37 CANCELS	1,690	157	1,690	157
38 AVG. TRIP LENGTH (MILES)	9.3	9.5	9.3	9.5
39 AVG. SM BUSES IN SERVICE	8	8	8	8
40 AVG. BUSES IN SERVICE	55	55	55	55
41 TOTAL FUEL/GALLONS	17,911	18,060	17,911	18,060
42 FLEET M.P.G.	7.1	7.0	7.1	7.0