

INTER OFFICE MEMO

Agenda Item 7.a

TO: O&S Committee DATE: July 14, 2014

FROM: Anne Muzzini SUBJ: <u>Fixed Route Reports</u>

Director of Planning & Marketing

Fixed Route Operating Reports for June 2014

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

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<u>Title</u>	Current Month	YTD Avg	Annual Goal
Total Passengers	258,029		
Average Weekday	11,192	11,969	
Pass/Rev Hour	14.3	14.9	Standard Goal > 17.0
Missed Trips	0.18%	0.13%	Standard Goal $< 0.25\%$
Miles between Road Calls	26,480	25,206	Standard Goal > 18,000
		* Basea	l on current standards from updated SRTP

Analysis

Average weekday ridership was slightly lower in June (11,192 passengers) than May (12,429 passengers) and lower than June 2013 (11,384 passengers).

Passengers per hour in June was 14.3, an decrease from 15.4 in May and a decrease from May 2013 when passengers per hour was 15.0.

The percentage of missed trips in June was 0.18%. An inrease from the prior month (0.10%). The YTD average is 0.13% missed trips.

The number of miles between roadcalls was 26,480 miles in May, higher than the prior month in which there were 18,481 miles between roadcalls. The 12 month average is 25,206 miles between roadcalls.



Agenda Item 7.a

TO: O&S Committee DATE: August 19, 2014

FROM: Anne Muzzini **SUBJ: Fixed Route Reports**

Director of Planning & Marketing

Fixed Route Operating Reports for July 2014

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 14-15

<u>Title</u>	Current Month	YTD Avg	Annual Goal
Total Passengers	274,363		
Average Weekday	11,441	11,441	
Pass/Rev Hour	15.2	15.2	Standard Goal > 17.0
Missed Trips	0.15%	0.15%	Standard Goal < 0.25%
Miles between Road Calls	33,135	26,040	Standard Goal > 18,000
		* Basea	on current standards from updated SRTP

Analysis

Average weekday ridership was higher in July (11,441 passengers) than June (11,192 passengers) and higher than July 2013 (9,740 passengers).

Passengers per hour in July was 15.2, an increase from 14.3 in June and a increase from July 2013 when passengers per hour was 13.3.

The percentage of missed trips in July was 0.15%. A derease from the prior month (0.18%). The YTD average is 0.15% missed trips.

The number of miles between roadcalls was 33,135 miles in July, higher than the prior month in which there were 26,480 miles between roadcalls. The 12 month average is 26,040 miles between roadcalls.

MONTHLY BOARDINGS Operations Data Summary

Operations Data Summary								
Fixed Route Boardings		Passengers by Revenue Hrs/Miles		Service Days		Fiscal YTD Comparison Passenger Boardings		
June 2014 - Fixed Route Boardings	258,029	Revenue Hours -	June 2014	18,010	Weekdays - June 14	21		
			June 2013	16,821	June 13	21	Fiscal 2014 YTD	3,328,558
Events:		Revenue Miles -	June 2014	199,104	Saturdays - June 14	5		
			June 2013	187,833	June 13	5	Fiscal 2013YTD	3,043,952
					Sundays - June 14	5		
					June 13	4		
June 2014 Total Boardings	258,029	Passe	ngers per Mile	1.3	Total Days - 2014	31	YTD Trend	9.3%
June 2013 Total Boardings	252,811	Passer	gers per Hour	14.33	2013	30	Monthly Trend	2.1%

	June 2		June 2014	June 2014			
Route	Destination Information	Weekday	Saturday	Sunday	Total	Weekday Average	Passengers per Revenue Hour
1	Rossmoor / Shadelands	6,266			6,266	298	11.3
2	Rudgear / Walnut Creek	980			980	47	6.5
4	Walnut Creek Downtown Shuttle	17,961	2,243	2,147	22,352	855	24.4
5	Creekside / Walnut Creek	1,402			1,402	67	7.8
6	Lafayette / Moraga / Orinda	6,786	243	266	7,295	323	9.5
7	Shadelands / Pleasant Hill / Walnut Creek	4,069			4,069	194	5.8
9	DVC / Walnut Creek	10,748			10,748	512	12.2
10	Concord / Clayton Rd	21,782			21,782	1,037	21.6
11	Treat Blvd / Oak Grove	6,303			6,303	300	15.5
14	Monument Blvd	11,996			11,996	571	14.4
15	Treat Boulevard	10,050			10,050	479	15.3
16	Alhambra Ave / Monument Blvd	15,130			15,130	720	13.9
17	Olivera/Solano / Salvio / North Concord	5,628			5,628	268	14.3
18	Amtrak / Merello / Pleasant Hill	8,523			8,523	406	12.6
19	Amtrak / Pacheco Blvd / Concord	2,962			2,962	141	10.2
20	DVC / Concord	21,258			21,258	1,012	20.7
21	Walnut Creek / San Ramon Transit Center	12,188			12,188	580	11.9
25	Lafayette / Walnut Creek	1,368			1,368	65	6.6
28	North Concord / Martinez	6,197			6,197	295	9.8
35	Dougherty Valley	9,319			9,319	444	13.3
36	San Ramon / Dublin	5,045			5,045	240	8.6
91X	Concord Commuter Express	846			846	40	9.2
92X	Ace Shuttle Express	4,896			4,896	233	19.7
93X	Kirker Pass Express	4,259			4,259	203	13.6
95X	San Ramon / Danville Express	3,714			3,714	177	17.6
96X	Bishop Ranch Express	12,759			12,759	608	17.9
97X	Bishop Ranch Express	2,560			2,560	122	11.5
98X	Martinez Express	7,466			7,466	356	13.4
250 *	Gael Rail Service				0	0	0.0
260 *	Cal State East Bay / Concord Bart	195			195	11	1.3
301	Rossmoor / John Muir Medical Center		239	280	519	0	6.6
310	Concord Bart / Clayton Rd / Kirker Pass		1,742	1,832	3,574	0	28.4
311	Concord / Oak Grove / Treat Blvd / WC		961	1,099	2,061	0	15.1
314	Clayton Rd / Monument Blvd / PH		2,554	2,352	4,906	0	20.0
315	Concord / Willow Pass / Landana		242	192	433	0	7.2
316	Alhambra / Merello / Pleasant Hill		1,352	1,281	2,632	0	14.2
320	DVC / Concord		978	860	1,837	0	16.5
321	San Ramon / Walnut Creek		1,070	1,062	2,132	0	11.2
600's	Select Service	12,076			12,076	575	23.1
ALAMO *	Alamo Creek / BART Walnut Creek	303			303	14	1.8
-	TOTALS	235,036	11,623	11,370	258.029	11,192	14.3

TOTALS 235,036 11,623 11,370 258,029 11,192 14.3

MONTHLY BOARDINGS Operations Data Summary

Fixed Route Boardings		Passengers by Revenue Hrs/Miles		Service Days		Fiscal YTD Comparison Passenger Boardings		
July 2014 - Fixed Route Boardings	274,363	Revenue Hours -	Revenue Hours - July 2014 18,087		Weekdays - July 14	22	1 dispender 15	our unigs
			July 2013	17,615	July 13	22	Fiscal 2015 YTD	274,363
Special Event(s)		Revenue Miles -	July 2014	199,993	Saturdays - July 14	4		
			July 2013	196,044	July 13	4	Fiscal 2014YTD	234,831
					Sundays - July 14	4		
					July 13	4		
July 2014 Total Boardings	274,363	Passeng	ers per Mile	1.4	Total Days - 2013	30	YTD Trend	16.8%
July 2013 Total Boardings	234,831	Passenge	rs per Hour	15.17	2012	30	Monthly Trend	16.8%

	July 2014 Fix	ed Route Passenger	Total			July 2014	July 2014
Route	Destination Information	Weekday	Saturday	Sunday	Total	Weekday Average	Passengers per Revenue Hour
1	Rossmoor / Shadelands	7,687			7,687	349	13.1
2	Rudgear / Walnut Creek	1,049			1,049	48	6.5
4	Walnut Creek Downtown Shuttle	21,043	2,473	2,019	25,535	957	27.3
5	Creekside / Walnut Creek	1,544			1,544	70	8.3
6	Lafayette / Moraga / Orinda	7,211	276	284	7,771	328	9.9
7	Shadelands / Pleasant Hill / Walnut Creek	4,629			4,629	210	6.3
9	DVC / Walnut Creek	12,313			12,313	560	13.3
10	Concord / Clayton Rd	23,528			23,528	1,069	22.3
11	Treat Blvd / Oak Grove	6,550			6,550	298	15.4
14	Monument Blvd	13,530			13,530	615	15.5
15	Treat Boulevard	10,312			10,312	469	14.9
16	Alhambra Ave / Monument Blvd	16,944			16,944	770	14.9
17	Olivera/Solano / Salvio / North Concord	5,868			5,868	267	14.3
18	Amtrak / Merello / Pleasant Hill	9,832			9,832	447	13.9
19	Amtrak / Pacheco Blvd / Concord	3,315			3,315	151	10.9
20	DVC / Concord	25,263			25,263	1,148	23.4
21	Walnut Creek / San Ramon Transit Center	13,715			13,715	623	13.0
25	Lafayette / Walnut Creek	1,691			1,691	77	7.8
28	North Concord / Martinez	6,708			6,708	305	10.1
35	Dougherty Valley	10,054			10,054	457	13.7
36	San Ramon / Dublin	5,430			5,430	247	8.8
91X	Concord Commuter Express	998			998	45	10.4
92X	Ace Shuttle Express	5,600			5,600	255	21.5
93X	Kirker Pass Express	4,793			4,793	218	15.9
95X	San Ramon / Danville Express	4,268			4,268	194	19.3
96X	Bishop Ranch Express	14,287			14,287	649	18.8
97X	Bishop Ranch Express	2,573			2,573	117	13.3
98X	Martinez Express	9,026			9,026	410	15.5
260 *	Cal State East Bay / Concord Bart	270			270	14	1.7
301	Rossmoor / John Muir Medical Center		265	192	458	0	6.3
310	Concord Bart / Clayton Rd / Kirker Pass		1,840	1,524	3,364	0	30.0
311	Concord / Oak Grove / Treat Blvd / WC		1,044	893	1,937	0	16.0
314	Clayton Rd / Monument Blvd / PH		2,757	1,974	4,732	0	21.6
315	Concord / Willow Pass / Landana		290	170	460	0	8.2
316	Alhambra / Merello / Pleasant Hill		1,517	1,085	2,602	0	15.8
320	DVC / Concord		1,165	845	2,009	0	20.2
321	San Ramon / Walnut Creek		1,138	914	2,051	0	12.2
Alamo Creek	Alamo Creek / BART Walnut Creek	360			360	16	2.0
600's	Select Service	1,307			1,307	59	43.5
	TOTALS	251,698	12.764	9.901	274.363	11.441	15.2

TOTALS 251,698 12,764 9,901 274,363 11,441 15.2

Route Description Summary

Route #	Description
1	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave , BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center, N Wiget Ln, Shadelands Office Park
2	Rudgear Rd, Stewart Ave, Trotter Wy, Dapplegray Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, N & S California Blvd, BART Walnut Creek
4	BART Walnut Creek, N California Blvd, Locust St, Mt Diablo Blvd, Broadway Plaza, S Main St, Pringle Ave
4H	Walnut Creek Extended Holiday Service (November 27 thru December 31)
5	BART Walnut Creek, Rivieria Ave, Parkside Dr, N Civic Dr, N Broadway, Lincoln Ave, Mt Pisgah St, S Main St, Creekside Dr
6	BART Orinda, Orinda Village, Orinda Wy, Moraga Wy, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
7	BART Pleasant Hill, Treat Blvd, Bancroft Rd, Ygnacio Valley Rd, Shadelands Office Park, Marchbanks, BART Walnut Creek, Riviera Ave, Buena Vista, Geary Rd
9	DVC, Contra Costa Blvd, Ellinwood Wy, JFK University, Gregory Ln, Cleaveland Rd, Boyd Rd, W Hookston Rd, Patterson Blvd, Oak Park Blvd, Coggins Dr, BART Pleasant Hill, N Main St, N California Blvd, BART Walnut Creek
10	BART Concord, Clayton Rd, Center St, Marsh Creek Rd
11	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
14	BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
15	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd, Treat Blvd, BART Pleasant Hill, Oak Rd, N Civic Dr, Ygnacio Valley Rd, BART Walnut Creek
16	BART Concord, Oak St, Galindo St, Monument Blvd, Crescent Plaza, Cleaveland Rd, Gregory Ln, Pleasant Hill Rd, Alhambra Ave, Berrellesa St, Escobar St, Court St, Martinez Amtrak
17	BART Concord, Grant St, East St, Solano Wy, Olivera Rd, Port Chicago Highway, BART North Concord
18	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Pleasant Hill Rd, Taylor Blvd, Morello Ave, Viking Dr, Contra Costa Blvd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Morello, Pacheco Blvd, Martinez Amtrak
19	BART Concord, Galindo St, Concord Ave, Bisso Ln, Stanwell Dr, John Glenn Dr, Galaxy Wy, Diamond Blvd, Contra Costa Blvd, Pacheco Blvd, Martinez Amtrak
20	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Sun Valley Blvd, Golf Club Rd, DVC
21	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Danville Park & Ride, Camino Ramon, Fostoria Wy, San Ramon Transit Center
25	BART Lafayette, Mt Diablo Blvd, Highway 24, Highway 680, BART Walnut Creek
28	BART North Concord, Port Chicago Highway, Bates Ave, Commercial Cir, Pike Ln, Arnold Industrial Wy, Marsh Dr, Contra Costa Blvd, Chilpancinco Pkwy, Old Quarry Rd, DVC, Highway 680, Highway 4, Center Ave, VA Clinic, Howe Rd, Pacheco Blvd, Martinez Amtrak
35	BART Dublin, Dublin Blvd, Dougherty Rd, Bollinger Canyon Rd, E Branch Pkwy, Windemere Pkwy, Sunset Dr, Bishop Dr, Executive Pkwy, San Ramon Transit Center
36	BART Dublin, Dublin Blvd, Village Pkwy, Alcosta Blvd, Fircrest Ln, San Ramon Valley Blvd, Tareyton Ave, Bollinger Canyon Rd, Crow Canyon Rd, Executive Pkwy, San Ramon Transit Center
91X	BART Concord, Galindo St, Concord Ave, John Glenn Dr, Galaxy Wy, Chevron, Diamond Blvd, Willow Pass Rd, Gateway Blvd, Clayton Rd, Oak St
92X	Shadelands Office Park, Ygnacio Valley Rd, Highway 680, Danville Park & Ride, Crow Canyon Rd, Bishop Ranch 15, San Ramon Transit Center, Camino Ramon, ATT, Sunset Dr, Chevron, Ace Train Station Pleasanton
93X	BART Walnut Creek, Ygnacio Valley Rd, Shadelands Office Park, Oak Grove Rd, Kirker Pass Rode, Railroad Ave, Buchanan Rd, Somersville Rd, Fairview Dr, Delta Fair Blvd, Highway 4, Hillcrest Park & Ride
95X	BART Walnut Creek, Highway 680, Crow Canyon Pl, Fostoria Wy, Camino Ramon, San Ramon Transit Center
96X	BART Walnut Creek, Highway 680, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
97X	BART Dublin, Highway 680, Highway 580, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
98X	BART Walnut Creek, N Main St, Highway 680, Sun Valley Blvd, Contra Costa Blvd, Concord Ave, Diamond Blvd., Highway 680, Highway 4, Alhambra Ave, Berrellesa St, Escobar St, Court St, Martinez Amtrak
250	St Mary's College, St Marys Rd, Moraga Rd, Mt Diablo Blvd, BART Lafayette
260	Cal State, East Bay, Concord Bart

Route Description Summary

Route #	Description
301	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave , BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center
310	Concord Bart, Clayton Rd, Kirker Pass
311	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
314	Ayers Rd, Concord Blvd, Kirker Pass Rd, Clayton Rd, BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Crescent Plaza, Cleaveland Rd, Gregory Ln, Contra Costa Blvd, DVC
315	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd
316	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Contra Costa Blvd, Golf Club Rd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Pacheco Blvd, Morrelo Ave, Martinez Amtrak, Berrellesa St, Alhambra Ave
320	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Diamond Blvd, Concord Ave, Chilpancinco Pkwy, Old Quarry Rd, DVC
321	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Camino Ramon, Fostoria Wy, San Ramon Transit Center- Shops at BR.
601	N Civic Dr, Parkside Dr, Riveria Ave, BART Walnut Creek, Trinity Ave, Oakland Blvd, Boulevard Wy, Tice Valley Blvd, Meadow Rd, Castle Hill Rd, Danville Blvd, Hillgrade Ave,, Crest Ave, Rossmoor Shopping Center
602	Walnut Blvd, Oro Valley Cir, Mountain View Blvd, Rudgear Rd, Stewart Ave, Trotter Wy, Dapplegray Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, N & S California Blvd, BART Walnut Creek
603	Camino Pablo, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
605	N Civic Dr, N Broadway, Lincoln Ave, Mt Pisgah St, Newell Ave, Lilac Dr, S Main St, Creekside Dr
606	BART Orinda, Orinda Wy, Miner Rd, Honey Hill Rd, Via Las Cruces, Saint Stephens Dr, Orinda Woods Dr, Moraga Wy, Ivy Dr, Moraga Rd, St Mary's Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
608	VA Clinic, Center Ave, Pacheco Blvd, Contra Costa Blvd, Chilpancinco Pkwy, Old Quarry Rd, DVC
609	BART Walnut Creek, Ygnacio Valley Rd, Marchbanks Dr, Walnut Ave
610	BART Concord, Clayton Rd, Ayers Rd, Concord Blvd, Kirkwood Dr, Oakhurst Dr, Center St, Marsh Creek Rd, Mountaire Pkwy, Mountaire Cir
611	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, Bancroft Rd, Minert Rd
612	BART Concord, Clayton Rd, Ayers Rd, Concord Blvd, Kirker Pass Rd, Washington Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr, Michigan Blvd
613	Minert Rd, Oak Grove Rd, Monument Blvd, Detroit Ave, Laguna St, Oak St, BART Concord
614	BART Concord, Clayton Rd, Michigan Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr
615	Concord Blvd, Landana Dr., Willow Pass Rd., Parkside Dr., Salvio St., East St., clayton Rd., Oakland Ave., Mount Diablo St., BART Concord
616	Treat Blvd, Bancroft Rd, Minert Rd, Oak Grove Rd, Monument Blvd, San Miguel Rd, Galindo St, Oak St, BART Concord
619	Minert Rd, Oak Grove Rd, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
622	Pine Valley Rd, Broadmoor Dr, Montevideo Dr, Alcosta Blvd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara
623	Danville Blvd, Stone Valley Rd, Green Valley Rd, Diablo Rd, Hartz Ave, San Ramon Valley Blvd, Sycamore Valley Rd, Camino Tassajara, Tassajara Ranch Rd, Crow Canyon Rd, Anabel Ln
625	Rossmoor Shopping Center, Tice Valley Blvd, Olympic Blvd, Pleasant Hill Rd, Acalanes Ave, Stanley Blvd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
626	St Mary's College, St Marys Rd, Rohrer Dr, Moraga Rd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
(25	BART North Concord, Port Chicago Highway, Bates Ave, Mason Cir
627	
635	Bollinger Canyon Rd, Dougherty Rd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara, Lusitano St, Charbray St
	Bollinger Canyon Rd, Dougherty Rd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara, Lusitano St, Charbray St San Ramon Transit Center, Executive Pkwy, Crow Canyon Rd, Bollinger Canyon Rd, San Ramon Valley Blvd, Broadmoor Dr, Alcosta Blvd, Fircrest Ln, Village Pkwy, Dublin Blvd, BART Dublin
635	San Ramon Transit Center, Executive Pkwy, Crow Canyon Rd, Bollinger Canyon Rd, San Ramon Valley Blvd, Broadmoor Dr, Alcosta Blvd, Fircrest Ln, Village