

**CCCTA LINK  
MONTHLY OPERATING SUMMARY  
AUGUST FY 14/15**

<b>SUMMARY</b>	<b>AUGUST FY 13/14</b>	<b>AUGUST FY 14/15</b>	<b>YTD FY 13/14</b>	<b>YTD FY 14/15</b>
1 <b>TOTAL CLIENTS</b>	12,491	11,777	25,245	24,328
2 <b>TOTAL ATTENDANTS</b>	834	833	1,666	1,643
3 <b>TOTAL COMPANIONS</b>	53	71	136	140
4 <b>TOTAL PASSENGERS</b>	13,378	12,681	27,047	26,111
5 <b>TOTAL SERVICE DAYS</b>	31	31	61	61
6 <b>VEHICLE REVENUE HOURS</b>	6,394	6,137	12,798	12,552
7 <b>VEHICLE SERVICE HOURS</b>	8,125	7,581	16,291	15,413
8 <b>VEHICLE NON REV HOURS</b>	1,731	1,445	3,493	2,862
9 <b>VEHICLE SERVICE MILES</b>	126,190	121,953	253,344	248,917
10 <b>VEHICLE REVENUE MILES</b>	102,629	101,284	206,639	204,092
11 <b>VEHICLE NON REV MILES</b>	23,561	20,669	46,705	42,464
12 <b>PASS. PER REVENUE HOUR</b>	2.09	2.07	2.11	2.08
13 <b>CLIENT PER REVENUE HOUR</b>	1.95	1.92	1.97	1.94
14 <b>PASS. PER SERVICE HOUR</b>	1.65	1.67	1.66	1.69
15 <b>PASS. PER SERVICE MILE</b>	0.11	0.10	0.11	0.10
16 <b>PASS. PER REVENUE MILE</b>	0.13	0.13	0.13	0.13
17 <b>TOTAL TRANSFER TRIPS</b>	1,008	1,085	2,202	2,192
18 <b>SAME DAY TRIPS</b>	185	89	371	168
19 <b>SUBSCRIPTION TRIPS</b>	6,150	6,544	12,536	13,696
20 <b>DEMAND</b>	6,344	5,273	12,710	10,683
21 <b>FAREBOX REVENUE</b>	\$12,881.14	\$11,145.38	\$25,544.18	\$22,932.72
22 <b>PREPAID CLIENTS</b>	\$9,252.00	\$9,959.00	\$19,508.50	\$18,650.80
23 <b>COLLECTED BILLING</b>	\$40,334.00	\$31,104.00	\$46,370.00	\$57,108.00
24 <b>TOTAL REVENUE COLLECTED</b>	\$62,467.14	\$52,208.38	\$91,422.68	\$98,691.52
25 <b>CHARGEABLE ACCIDENTS</b>	0	2	2	2
26 <b>SERVICE COMPLAINTS</b>	1	2	3	5
27 <b>SERVICE COMMENDATIONS</b>	5	3	8	5
28 <b>SERVICE DENIALS</b>	0	0	0	0
29 <b>ROAD CALLS</b>	3	4	4	6
30 <b>DRIVER TURNOVER</b>	0%	2%	0%	4%
31 <b>SCHEDULE ADHERENCE</b>	85%	81%	98%	84%
32 <b>WHEELCHAIR BOARDING'S</b>	4,570	4,345	8,089	8,323
33 <b>W/C LIFT AVAILABILITY</b>	100%	100%	100%	100%
34 <b>REGISTERED CLIENTS</b>	6,724	6,417	NA	N/A
35 <b>UNDUPLICATED CLIENTS</b>	1,283	1,076	NA	N/A
36 <b>NO-SHOWS</b>	62	100	136	209
37 <b>CANCELS</b>	1,890	1,768	3,580	3,484
38 <b>AVG. TRIP LENGTH (MILES)</b>	9.4	9.6	9.4	9.5
39 <b>AVG. SM BUSES IN SERVICE</b>	8	8	8	8
40 <b>AVG. BUSES IN SERVICE</b>	55	55	55	55
41 <b>TOTAL FUEL/GALLONS</b>	19,241	20,429	37,151	38,489
42 <b>FLEET M.P.G.</b>	6.6	6.0	6.8	6.5