

Agenda Item 7.a

TO: O&S Committee

DATE: November 21, 2014

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for October 2014

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 14-15

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	347,835		
Average Weekday	14,112	13,068	
Pass/Rev Hour	17.4	16.6	Standard Goal > 17.0
Missed Trips	0.14%	0.12%	Standard Goal < 0.25%
Miles between Road Calls	43,338	32,274	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was slightly lower in October (14,112 passengers) than September (14,410 passengers) and higher than October 2013 (12,752 passengers).

Passengers per hour in October was 17.4, an slight decrease from 17.8 in September and a increase from October 2013 when passengers per hour was 15.7.

The percentage of missed trips in October was 0.14%. A increase from the prior month (0.10%). The YTD average is 0.12% missed trips.

The number of miles between roadcalls was 43,338 miles in October, lower than the prior month in which there were 138,804 miles between roadcalls. The 12 month average is 32,274 miles between roadcalls.

**MONTHLY BOARDINGS
Operations Data Summary**

IV. Staff Reports

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings			
October 2014 - Fixed Route Boardings	347,835	Revenue Hours -	October 2014	19,958	Weekdays - October 14	23	Fiscal 2015 YTD	1,237,888		
			October 2013	19,964	October 13	23				
		Revenue Miles -	October 2014	219,407	Saturdays - October 14	4			Fiscal 2014 YTD	1,120,431
			October 2013	219,584	October 13	4				
			October 2014	219,584	Sundays - October 14	4				
October 2013	219,584	October 13	4							
October 2014 Total Boardings	347,835	Passengers per Mile		1.6	Total Days - 2013		31	YTD Trend		
October 2013 Total Boardings	317,401	Passengers per Hour		17.43	2012		31	Monthly Trend	9.6%	

October 2014 Fixed Route Passenger Total						October 2014 Weekday Average	October 2014 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1	Rossmoor / Shadelands	8,304			8,304	361	13.7
2	Rudgear / Walnut Creek	596			596	26	6.7
4	Walnut Creek Downtown Shuttle	19,850	2,208	1,871	23,929	863	24.5
5	Creekside / Walnut Creek	7,515			7,515	327	18.9
6	Lafayette / Moraga / Orinda	12,680	595	479	13,754	551	16.5
7	Shadelands / Pleasant Hill	3,788			3,788	165	8.0
9	DVC / Walnut Creek	14,422			14,422	627	14.9
10	Concord / Clayton Rd	28,449			28,449	1,237	25.8
11	Treat Blvd / Oak Grove	7,442			7,442	324	16.6
14	Monument Blvd	15,835			15,835	688	17.5
15	Treat Boulevard	14,107			14,107	613	19.8
16	Alhambra Ave / Monument Blvd	19,396			19,396	843	16.3
17	Olivera/Solano / Salvio / North Concord	6,699			6,699	291	15.3
18	Amtrak / Merello / Pleasant Hill	12,069			12,069	525	16.2
19	Amtrak / Pacheco Blvd / Concord	3,487			3,487	152	11.0
20	DVC / Concord	32,259			32,259	1,403	28.3
21	Walnut Creek / San Ramon Transit Center	14,829			14,829	645	12.7
25	Lafayette / Walnut Creek	1,755			1,755	76	7.8
28	North Concord / Martinez	7,657			7,657	333	10.8
35	Dougherty Valley	12,413			12,413	540	16.1
36	San Ramon / Dublin	5,939			5,939	258	9.2
91X	Concord Commuter Express	1,615			1,615	70	13.4
92X	Ace Shuttle Express	5,541			5,541	241	20.4
93X	Kirker Pass Express	5,680			5,680	247	17.4
95X	San Ramon / Danville Express	3,597			3,597	156	15.7
96X	Bishop Ranch Express	14,491			14,491	630	18.0
97X	Bishop Ranch Express	2,608			2,608	113	12.9
98X	Martinez Express	11,101			11,101	483	18.2
250 *	Gael Rail Service	180	152	86	418	18	4.4
260 *	Cal State East Bay / Concord Bart	253			253	28	3.3
301	Rossmoor / John Muir Medical Center		219	314	533	0	7.3
310	Concord Bart / Clayton Rd / Kirker Pass		1,865	1,535	3,400	0	30.1
311	Concord / Oak Grove / Treat Blvd / WC		1,063	960	2,023	0	16.8
314	Clayton Rd / Monument Blvd / PH		2,940	2,041	4,981	0	22.8
315	Concord / Willow Pass / Landana		279	197	475	0	8.7
316	Alhambra / Merello / Pleasant Hill		1,559	1,164	2,723	0	16.3
320	DVC / Concord		951	689	1,640	0	16.8
321	San Ramon / Walnut Creek		1,156	928	2,084	0	12.4
Alamo Creek	Alamo Creek / BART Walnut Creek	400			400	17	2.2
600's	Select Service	29,631			29,631	1,288	25.4
TOTALS		324,585	12,988	10,262	347,835	14,112	17.4

* Data from Link ** Seasonal Route

Agenda Item 7.a

TO: O&S Committee

DATE: December 18, 2014

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for November 2014

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 14-15

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	271,707		
Average Weekday	12,873	13,029	
Pass/Rev Hour	16.1	16.5	Standard Goal > 17.0
Missed Trips	0.03%	0.11%	Standard Goal < 0.25%
Miles between Road Calls	62,900	33,202	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was lower in November (12,873 passengers) than October (14,112 passengers) and higher November 2013 (12,189 passengers).

Passengers per hour in November was 16.1, an decrease from 17.4 in October and an increase from October 2013 when passengers per hour was 15.5.

The percentage of missed trips in November was 0.03%. A decrease from the prior month (0.14%). The YTD average is 0.11% missed trips.

The number of miles between roadcalls was 62,900 miles in November, higher than the prior month in which there were 43,338 miles between roadcalls. The 12 month average is 33,202 miles between roadcalls.

**MONTHLY BOARDINGS
Operations Data Summary**

IV. Staff Reports

Fixed Route Boardings		Passengers by Revenue Hrs/Miles		Service Days		Fiscal YTD Comparison Passenger Boardings	
November 2014 - Fixed Route Boardings	271,707	Revenue Hours - November 2014	16,866	Weekdays - November 14	19	Fiscal 2015 YTD	1,511,068
		November 2013	17,407	November 13	20		
Event - BART Bus Bridge	1,473	Revenue Miles - November 2014	185,474	Saturdays - November 14	5	Fiscal 2014 YTD	1,389,387
		November 2013	190,046	November 13	5		
				Sundays - November 14	5		
				November 13	4		
November 2014 Total Boardings	273,180	Passengers per Mile	1.5	Total Days - 2013	29	YTD Trend	8.8%
November 2013 Total Boardings	268,956	Passengers per Hour	16.20	2012	29	Monthly Trend	1.6%

November 2014 Fixed Route Passenger Total						November 2014	November 2014
Route	Destination Information	Weekday	Saturday	Sunday	Total	Weekday Average	Passengers per Revenue Hour
1	Rossmoor / Shadelands	6,934			6,934	365	13.9
2	Rudgear / Walnut Creek	419			419	22	5.7
4	Walnut Creek Downtown Shuttle	16,300	2,635	1,936	20,871	858	23.9
4H **	Walnut Creek Extended Holiday Service	20	64		84	20	7.9
5	Creekside / Walnut Creek	5,838			5,838	307	17.7
6	Lafayette / Moraga / Orinda	9,339	737	538	10,614	492	14.4
7	Shadelands / Pleasant Hill	3,032			3,032	160	7.8
9	DVC / Walnut Creek	11,421			11,421	601	14.3
10	Concord / Clayton Rd	22,143			22,143	1,165	24.3
11	Treat Blvd / Oak Grove	5,987			5,987	315	16.2
14	Monument Blvd	11,962			11,962	630	16.0
15	Treat Boulevard	10,477			10,477	551	17.8
16	Alhambra Ave / Monument Blvd	14,824			14,824	780	15.0
17	Olivera/Solano / Salvio / North Concord	5,083			5,083	268	14.3
18	Amtrak / Merello / Pleasant Hill	9,151			9,151	482	14.9
19	Amtrak / Pacheco Blvd / Concord	2,528			2,528	133	9.6
20	DVC / Concord	24,843			24,843	1,308	26.4
21	Walnut Creek / San Ramon Transit Center	11,740			11,740	618	12.2
25	Lafayette / Walnut Creek	1,473			1,473	78	7.9
28	North Concord / Martinez	5,856			5,856	308	10.0
35	Dougherty Valley	9,410			9,410	495	14.8
36	San Ramon / Dublin	4,526			4,526	238	8.5
91X	Concord Commuter Express	1,401			1,401	74	14.0
92X	Ace Shuttle Express	4,046			4,046	213	18.0
93X	Kirker Pass Express	4,181			4,181	220	15.5
95X	San Ramon / Danville Express	2,658			2,658	140	13.9
96X	Bishop Ranch Express	10,954			10,954	577	16.7
97X	Bishop Ranch Express	1,867			1,867	98	11.2
98X	Martinez Express	8,234			8,234	433	16.3
250 *	Gael Rail Service	76	159	108	343	11	3.6
260 *	Cal State East Bay / Concord Bart	336			336	24	2.8
301	Rossmoor / John Muir Medical Center		281	299	580	0	6.5
310	Concord Bart / Clayton Rd / Kirker Pass		2,133	1,715	3,848	0	27.5
311	Concord / Oak Grove / Treat Blvd / WC		1,324	1,106	2,430	0	16.0
314	Clayton Rd / Monument Blvd / PH		3,473	2,397	5,870	0	21.5
315	Concord / Willow Pass / Landana		346	241	587	0	8.7
316	Alhambra / Merello / Pleasant Hill		1,769	1,374	3,142	0	15.2
320	DVC / Concord		1,126	760	1,885	0	15.2
321	San Ramon / Walnut Creek		1,435	1,158	2,593	0	12.3
Alamo Creek	Alamo Creek / BART Walnut Creek	319			319	17	2.1
600's	Select Service	17,217			17,217	906	24.9
TOTALS		244,595	15,481	11,631	271,707	12,873	16.1

* Data from Link ** Seasonal Route

Route Description Summary

Route #	Description
1	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave , BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center, N Wiget Ln, Shadelands Office Park
2	Rudgear Rd, Stewart Ave, Trotter Wy, Dapplegray Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, Broadway, BART Walnut Creek
4	BART Walnut Creek, N California Blvd, Locust St, Mt Diablo Blvd, Broadway Plaza, S Main St, Pringle Ave
4H	Walnut Creek Extended Holiday Service (November 28 thru December 31)
5	BART Walnut Creek, California, Newell, S Main St, Creekside Dr
6	BART Orinda, Orinda Village, Orinda Wy, Moraga Wy, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
7	BART Pleasant Hill, Treat Blvd, Oak Grove, Shadelands Office Park
9	DVC, Contra Costa Blvd, Ellinwood Wy, JFK University, Gregory Ln, Cleaveland Rd, Boyd Rd, W Hookston Rd, Patterson Blvd, Oak Park Blvd, Coggins Dr, BART Pleasant Hill, N Main St, N California Blvd, BART Walnut Creek
10	BART Concord, Clayton Rd, Center St, Marsh Creek Rd
11	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
14	BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
15	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd, Treat Blvd, BART Pleasant Hill, Oak Rd, N Civic Dr, Ygnacio Valley Rd, BART Walnut Creek
16	BART Concord, Oak St, Galindo St, Monument Blvd, Crescent Plaza, Cleaveland Rd, Gregory Ln, Pleasant Hill Rd, Alhambra Ave, Berrellesa St, Escobar St, Court St, Martinez Amtrak
17	BART Concord, Grant St, East St, Solano Wy, Olivera Rd, Port Chicago Highway, BART North Concord
18	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Pleasant Hill Rd, Taylor Blvd, Morello Ave, Viking Dr, Contra Costa Blvd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Morello, Pacheco Blvd, Martinez Amtrak
19	BART Concord, Galindo St, Concord Ave, Bisso Ln, Stanwell Dr, John Glenn Dr, Galaxy Wy, Diamond Blvd, Contra Costa Blvd, Pacheco Blvd, Martinez Amtrak
20	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Sun Valley Blvd, Golf Club Rd, DVC
21	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Danville Park & Ride, Camino Ramon, Fostoria Wy, San Ramon Transit Center
25	BART Lafayette, Mt Diablo Blvd, Highway 24, Highway 680, BART Walnut Creek
28	BART North Concord, Port Chicago Highway, Bates Ave, Commercial Cir, Pike Ln, Arnold Industrial Wy, Marsh Dr, Contra Costa Blvd, Chilpancinco Pkwy, Old Quarry Rd, DVC, Highway 680, Highway 4, Center Ave, VA Clinic, Howe Rd, Pacheco Blvd, Martinez Amtrak
35	BART Dublin, Dublin Blvd, Dougherty Rd, Bollinger Canyon Rd, E Branch Pkwy, Windemere Pkwy, Sunset Dr, Bishop Dr, Executive Pkwy, San Ramon Transit Center
36	BART Dublin, Dublin Blvd, Village Pkwy, Alcosta Blvd, Firecrest Ln, San Ramon Valley Blvd, Tareyton Ave, Bollinger Canyon Rd, Crow Canyon Rd, Executive Pkwy, San Ramon Transit Center
91X	BART Concord, Galindo St, Concord Ave, John Glenn Dr, Galaxy Wy, Chevron, Diamond Blvd, Willow Pass Rd, Gateway Blvd, Clayton Rd, Oak St
92X	Shadelands Office Park, Ygnacio Valley Rd, Highway 680, Danville Park & Ride, Crow Canyon Rd, Bishop Ranch 15, San Ramon Transit Center, Camino Ramon, ATT, Sunset Dr, Chevron, Ace Train Station Pleasanton
93X	BART Walnut Creek, Ygnacio Valley Rd, Shadelands Office Park, Oak Grove Rd, Kirker Pass Rode, Railroad Ave, Buchanan Rd, Somersville Rd, Fairview Dr, Delta Fair Blvd, Highway 4, Hillcrest Park & Ride
95X	BART Walnut Creek, Highway 680, Crow Canyon Pl, Fostoria Wy, Camino Ramon, San Ramon Transit Center
96X	BART Walnut Creek, Highway 680, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
97X	BART Dublin, Highway 680, Highway 580, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
98X	BART Walnut Creek, N Main St, Highway 680, Sun Valley Blvd, Contra Costa Blvd, Concord Ave, Diamond Blvd., Highway 680, Highway 4, Alhambra Ave, Berrellesa St, Escobar St, Court St, Martinez Amtrak
250	St Mary's College, St Marys Rd, Moraga Rd, Mt Diablo Blvd, BART Lafayette
260	Cal State, East Bay, Concord Bart

Route Description Summary

Route #	Description
301	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave , BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center
310	Concord Bart, Clayton Rd, Kirker Pass
311	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
314	Ayers Rd, Concord Blvd, Kirker Pass Rd, Clayton Rd, BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Crescent Plaza, Cleaveland Rd, Gregory Ln, Contra Costa Blvd, DVC
315	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd
316	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Contra Costa Blvd, Golf Club Rd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Pacheco Blvd, Morrelo Ave, Martinez Amtrak, Berrellesa St, Alhambra Ave
320	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Diamond Blvd, Concord Ave, Chilpancingo Pkwy, Old Quarry Rd, DVC
321	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Camino Ramon, Fostoria Wy, San Ramon Transit Center- Shops at BR.
601	N Civic Dr, Parkside Dr, Riveria Ave, BART Walnut Creek, Trinity Ave, Oakland Blvd, Boulevard Wy, Tice Valley Blvd, Meadow Rd, Castle Hill Rd, Danville Blvd, Hillgrade Ave., Crest Ave, Rossmoor Shopping Center
602	Walnut Blvd, Oro Valley Cir, Mountain View Blvd, Rudgear Rd, Stewart Ave, Trotter Wy, Dapplegray Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, N & S California Blvd, BART Walnut Creek
603	Camino Pablo, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
605	N Civic Dr, N Broadway, Lincoln Ave, Mt Pisgah St, Newell Ave, Lilac Dr, S Main St, Creekside Dr
606	BART Orinda, Orinda Wy, Miner Rd, Honey Hill Rd, Via Las Cruces, Saint Stephens Dr, Orinda Woods Dr, Moraga Wy, Ivy Dr, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
608	VA Clinic, Center Ave, Pacheco Blvd, Contra Costa Blvd, Chilpancingo Pkwy, Old Quarry Rd, DVC
609	BART Walnut Creek, Ygnacio Valley Rd, Marchbanks Dr, Walnut Ave
610	BART Concord, Clayton Rd, Ayers Rd, Concord Blvd, Kirkwood Dr, Oakhurst Dr, Center St, Marsh Creek Rd, Mountaire Pkwy, Mountaire Cir
611	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, Bancroft Rd, Minert Rd
612	BART Concord, Clayton Rd, Ayers Rd, Concord Blvd, Kirker Pass Rd, Washington Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr, Michigan Blvd
613	Minert Rd, Oak Grove Rd, Monument Blvd, Detroit Ave, Laguna St, Oak St, BART Concord
614	BART Concord, Clayton Rd, Michigan Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr
615	Concord Blvd, Landana Dr., Willow Pass Rd., Parkside Dr., Salvio St., East St., clayton Rd., Oakland Ave., Mount Diablo St., BART Concord
616	Treat Blvd, Bancroft Rd, Minert Rd, Oak Grove Rd, Monument Blvd, San Miguel Rd, Galindo St, Oak St, BART Concord
619	Minert Rd, Oak Grove Rd, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
622	Pine Valley Rd, Broadmoor Dr, Montevideo Dr, Alcosta Blvd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara
623	Danville Blvd, Stone Valley Rd, Green Valley Rd, Diablo Rd, Hartz Ave, San Ramon Valley Blvd, Sycamore Valley Rd, Camino Tassajara, Tassajara Ranch Rd, Crow Canyon Rd, Anabel Ln
625	Rossmoor Shopping Center, Tice Valley Blvd, Olympic Blvd, Pleasant Hill Rd, Acalanes Ave, Stanley Blvd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
626	St Mary's College, St Marys Rd, Rohrer Dr, Moraga Rd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
627	BART North Concord, Port Chicago Highway, Bates Ave, Mason Cir
635	Bollinger Canyon Rd, Dougherty Rd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara, Lusitano St, Charbray St
636	San Ramon Transit Center, Executive Pkwy, Crow Canyon Rd, Bollinger Canyon Rd, San Ramon Valley Blvd, Broadmoor Dr, Alcosta Blvd, Fircrest Ln, Village Pkwy, Dublin Blvd, BART Dublin
649	DVC, Galaxy Way / Meridian Park Blvd , BART Concord
Alamo Creek Shuttle	Alamo Creek, Monterosso, Ponderosa Colony, BART Walnut Creek

