

County Connection

2477 Arnold Industrial Way Concord, CA 94520-5326 (925) 676-7500 countyconnection.com

ADVISORY COMMITTEE MEETING AGENDA

**Tuesday, January 13, 2015
2:00 p.m.**

**CCCTA Paratransit Facility
Gayle B. Uilkema Memorial Board Room
2477 Arnold Industrial Way
Concord, California**
Conference Call Access:
Please call (925) 680-2040

The committee may take action on each item on the agenda. The action may consist of the recommended action, a related action or no action. Staff recommendations are subject to action and/or change by the committee.

1. Call to Order – Roll Call
2. Agenda Approval
3. Approval of Minutes of November 11, 2014*
4. Public Comment
5. Shadeland's Fare Reimbursement Program*
6. Cap and Trade Funding Application*
7. ADA – Monthly Reports
 - a. ADA Certification and Recertification Report*
 - b. LINK Monthly Operating Reports – October/November 2014*
8. Fixed Route – Monthly Reports
 - a. Fixed Route Ridership Reports – October/November 2014*
 - b. Driver Appreciation Winners – November-Denae Wilson, December – Yvonne Barnes
 - c. Website User Information – November/December 2014*
 - d. Customer Service Report

*Enclosure

Clayton • Concord • Contra Costa County • Danville • Lafayette • Martinez
Moraga • Orinda • Pleasant Hill • San Ramon • Walnut Creek

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

9. Committee Member Communications

a. Representation and Attendance Log*

10. Adjournment – Next Meeting – January 9, 2015

General Information

Public Comment: Each person wishing to address the committee is requested to complete a Speakers Card for submittal to the Committee Chair before the meeting convenes or the applicable agenda item is discussed. Persons who address the Committee are also asked to furnish a copy of any written statement to the Committee Chair. Persons who wish to speak on matters set for Public Hearings will be heard when the Chair calls for comments from the public. After individuals have spoken, the Public Hearing is closed and the matter is subject to discussion and action by the Committee.

A period of thirty (30) minutes has been allocated for public comments concerning items of interest within the subject matter jurisdiction of the Committee. Each individual will be allotted three minutes, which may be extended at the discretion of the Committee Chair.

Consent Items: All matters listed under the Consent Calendar are considered by the committee to be routine and will be enacted by one motion. There will be no separate discussion of these items unless requested by a committee member or a member of the public prior to when the committee votes on the motion to adopt.

Availability of Public Records: All public records relating to an open session item on this agenda, which are not exempt from disclosure pursuant to the California Public Records Act, that are distributed to a majority of the legislative body, will be available for public inspection at 2477 Arnold Industrial Way, Concord, California, at the same time that the public records are distributed or made available to the legislative body. The agenda and enclosures for this meeting are posted also on our website at www.countyconnection.com.

Accessible Public Meetings: Upon request, County Connection will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service so that it is received by County Connection at least 48 hours before the meeting convenes. Requests should be sent to the Board Clerk, Lathina Hill, at 2477 Arnold Industrial Way, Concord, CA 94520 or hill@countyconnection.com

Shuttle Service: With 24-hour notice, a County Connection LINK shuttle can be available at the BART station nearest the meeting location for individuals who want to attend the meeting. To arrange for the shuttle service, please call Robert Greenwood – 925/680 2072, no later than 24 hours prior to the start of the meeting.

Currently Scheduled Board and Committee Meetings

Board of Directors:	Thursday, January 15, 9:00 a.m., County Connection Board Room
Administration & Finance:	Wednesday, February 4, 9:00 a.m., 1676 N. California Blvd., S620, Walnut Creek
Advisory Committee:	Tuesday, January 13, 2:00 p.m., County Connection Board Room
Marketing, Planning & Legislative:	Thursday, February 5, 8:30 a.m., 3338 Mt. Diablo Blvd., Lafayette
Operations & Scheduling:	Friday, February 6, Pleasant Hill City Office, Community Room

The above meeting schedules are subject to change. Please check the Website (www.countyconnection.com) or contact County Connection staff at 925/676-1976 to verify date, time and location prior to attending a meeting.

This agenda is posted on County Connection’s Website (www.countyconnection.com) and at the Administrative Offices, 2477 Arnold Industrial Way, Concord, California

County Connection

Advisory Committee

Summary Minutes

Meeting of November 11, 2014

The meeting was called to order at 2:00 PM.

Members present were: Eileen Vonk, Cary Kennerley, Jeremy Weinstein, and David Loyd.

Staff present: Mary Burdick and Laramie Bowron

Guest: Ralph Hoffman

Selection of Committee Officers

Following the rotation, Cary Kennerley was approved as Committee Chair. David Libby was not present, but following the same rotation, was nominated as Vice Chair.

Approval of Agenda

The agenda was approved with one correction. The next meeting date was incorrectly noted as being January 9, 2015.

Approval of the Minutes of September 9, 2014

The minutes were approved.

Public Comment

There was no public comment.

Mobility Management Project Update

Laramie Bowron reminded the Committee of the project that began nearly two years ago to develop a countywide mobility management program as a pilot project to improve mobility services. The project was originally developed as a three part project to include an inventory of services, a mobility management plan, and a web database to make the inventory of service accessible. The Contra Costa Mobility Management Plan, representing the first two phases, was adopted by the County Connection Board of Directors in 2013. The Contra Costa Transportation Authority (CCTA) received funds to complete the third phase.

In 2014 County Connection applied for and received funds to retail the services of a mobility manager to develop programs and projects in the plan. Throughout the outreach process Elaine Welch, Executive Director of Senior Helpline Services emerged as a passionate and enthusiastic leader. Senior Helpline Services currently operates several programs identified in the plan, and staff recommends awarding the contract to her to develop and coordinate mobility management functions in Contra Costa County. Ms. Welch has the support of MTC, CCTA, and County Connection to take on this project.

The Advisory Committee supported the staff recommendation.

Clipper Implementation Update

Mr. Bowron provided an update on the expansion of Clipper to East Bay operators. County Connection, Tri Delta Transit, Wheels, and WestCAT have agreed to enter the project as a single entity and have begun discussion on common fare and transfer policies. Further, each agency has entered into agreements with MTC outlining the roles and responsibilities of both MTC and the operators.

MTC projects that Clipper will be ready for launch in the East Bay in the fall of 2015.

ADA Monthly Reports

- A. ADA Certification and Recertification reports for September and October 2014 were provided.
- B. LINK monthly operating reports for August and September 2014 were reviewed.
- C. Ramp events recorded on the fixed-route system for August and September 2014 were reviewed.

Fixed-Route Staff Reports

- A. Fixed-route Ridership Report – The monthly reports for August and September 2014 were reviewed. Average weekday ridership increased both months over previous year figures.
- B. Driver Appreciation Winners – Rinilio Salvado and Jennifer Jimenez were the winners for September and October.
- C. CCCTA Website User Information - Staff provided website user statistics for September and October 2014.
- D. Customer Service Reports – The number of complaints and commendations were provided, as well as the number of telephone calls coming to the Information Center.

Member Communication

None.

Adjournment

The meeting was adjourned at 2:50 PM.

The next meeting is scheduled for Tuesday, January 13, 2014.

Mary Burdick, Manager of Customer Service

Date

To: Administration and Finance Committee

Date: December 30, 2014

From: Anne Muzzini, Director of Planning and Marketing

Reviewed by:

Subject: Shadelands Shuttle Route Fare Subsidy

Summary

The Shadelands Business owners have successfully formed a public benefit improvement district (PBID) and will begin collecting fees for projects January 1st 2015. One of the top priorities of the PBID board was to fund a direct shuttle from Shadelands to BART. Last year Route #7 was realigned to provide more direct and frequent service from Shadelands to BART as recommended in the Adaptive Service Plan. In November the PBID board authorized the Chamber to execute an agreement on their behalf to fund the fares on Route #7. This is the same type of arrangement we have with the City of Walnut Creek for Route #4 and Route #5.

Fare Subsidy Amount

The amount of the fare subsidy was calculated based on a productivity of 10 passengers per hour and an average fare of \$1.40 per passenger. Currently the route is only carrying 8 passengers per hour.

$10 \text{ pass/RHr} \times 20.5 \text{ RHr/Day} \times 255 \text{ days/yr} \times \$1.40 \text{ per pass} = \$73,185$

Agreement

The agreement attached is based on the agreement executed with the City of Walnut Creek for similar services. The Shadelands PBID Board has expressed an interest in wrapping the buses used on the shuttle and the cost for that (\$6,000 per bus) has been included as an option. In addition they are interested in equipping the buses with WiFi and that option has been included as well.

The Chamber of Commerce for the City of Walnut Creek is acting and the financial management entity for the PBID at this point and the agreement will be executed with them.

Next Steps

The agreement needs to be reviewed by the Chamber attorney then a start date determined. They are anxious to begin, and it will be possible to initiate free service on Route #7 mid driver bid.

To: Marketing Planning & Legislative Committee

Date: December 29, 2014

From: Anne Muzzini, Director of Planning and Marketing

Reviewed by:

Subject: Cap and Trade Grant

Summary

The Cap and Trade funding program for transit is officially titled the Low Carbon Transit Operations Program (LCTOP). In recent weeks Caltrans has released funding amounts and guidelines for grant applications for the LCTOP program. County Connection is slated to get \$185,881 in 2014-15 funds. Eligible projects include capital and operating, however the funds must support service in a defined disadvantaged community or be shown to benefit one. Disadvantaged communities, or DAC's, are census tracts that have been ranked by the California Air Resources board. There is only one DAC in Central County and it is in eastern Martinez. Staff proposes to use the new source of funding to pay for the implementation of the Martinez Shuttle, a route that was defined in the Adaptive Service Plan.

What is the LCTOP?

The LCTOP is one of several programs that are part of the Transit, Affordable Housing, and Sustainable Communities Program established by the California Legislature in 2014 by Senate Bill 862. The LCTOP was created to provide operating and capital assistance for transit agencies to reduce greenhouse gas emissions and improve mobility, with a priority on service disadvantaged communities. For agencies whose service area includes disadvantaged communities, at least 50 percent of the total moneys received shall be expended on projects that will benefit disadvantaged communities. SB862 continuously appropriates five percent of the annual auction proceeds in the Greenhouse Gas Reduction Fund for LCTOP.

Proposed Grant Application

In the next few months grant application tasks need to be performed with MTC, Caltrans, and the Board of Directors. Staff is proposing to fund service – the Martinez Shuttle - that was developed in the Adaptive Service Plan but was not implemented due to funding constraints and the lack of support for cutting Route #19 to pay for it. The LCTOP funds would offset much of the projected cost of the route - \$236,300. The route is within ½ a mile of the defined DAC so it will meet the criteria.

Martinez

Modify existing fixed route services and provide a community-focused shuttle in Martinez

Community Shuttle

Based on the service goals and criteria in Martinez, a shuttle service similar to the 2009 Community Based Transportation Plan recommendation is still valid. That recommendation outlined several potential routing options between Downtown and destinations along Highway 4. This plan goes beyond the 2009 recommendations to provide more detailed routing, potential schedules, and other variants that may help the service better meet current community goals.

Preliminary service would be scheduled to operate hourly between approximately 7:00a.m. - 9:30p.m. It is likely that routes would be scheduled to enable timed transfers at the Amtrak station or mid-route for routes traveling to Walnut Creek. Two routing alternatives are possible; one includes a one-way loop route that services Muir Road and Arnold Drive in a counter-clockwise loop and a two-way service on Arnold Way that would have a bus turnaround near Morello Avenue.

It is assumed that a Community Shuttle would have the same fares as all other service. However, fares could be subsidized by the City of Martinez or other entities similar to how the City of Walnut Creek subsidizes fares on the Route 4 Trolley.

Figure ES-4 Martinez Community Recommended Shuttle Routing



Data Sources: CCCTA

ADA CERTIFICATION and RECERTIFICATION FY 2015

MONTH	FY 2015				FY 2014				FY 2015				FY 2014			
	Certified		Denied		Certified		Denied		Recertified		Denied		Recertified		Denied	
	Total	Senior	Total	Senior	Total	Senior	Total	Senior	Total	Senior	Total	Senior	Total	Senior	Total	Senior
JUL	54	36	0	0	81	54	0	0	50	28	0	0	54	37	0	0
AUG	70	44	1	1	65	51	0	0	41	23	0	0	34	16	0	0
SEPT	86	63	0	0	74	53	0	0	39	24	0	0	43	26	0	0
OCT	63	40	0	0	66	44	0	0	30	19	0	0	27	17	0	0
NOV	51	37	1	0	63	41	0	0	38	23	0	0	25	10	0	0
DEC	68	47	0	0	44	29	1	0	40	26	0	0	36	22	0	0
JAN					48	31	0	0					35	19	0	0
FEB					46	24	0	0					22	12	0	0
MAR					45	29	0	0					20	15	1	1
APR					39	21	0	0					35	25	0	0
MAY					55	30	0	0					25	9	0	0
JUN																
TOTAL	392	267	2	1	626	407	1	0	238	143	0	0	356	208	1	1

2,865 Total CCCTA, Active, ADA Eligible in the Regional Eligibility Database (RED)

CCCTA LINK
MONTHLY OPERATING SUMMARY
OCTOBER FY 14/15

SUMMARY	OCTOBER FY 13/14	OCTOBER FY 14/15	YTD FY 13/14	YTD FY 14/15
1 TOTAL CLIENTS	13,717	13,540	51,173	50,456
2 TOTAL ATTENDANTS	871	731	3,369	3,097
3 TOTAL COMPANIONS	63	54	257	266
4 TOTAL PASSENGERS	14,651	14,325	54,799	53,819
5 TOTAL SERVICE DAYS	31	31	121	121
6 VEHICLE REVENUE HOURS	6,945	6,754	25,719	25,556
7 VEHICLE SERVICE HOURS	8,638	8,431	32,391	31,562
8 VEHICLE NON REV HOURS	1,693	1,677	6,672	6,005
9 VEHICLE SERVICE MILES	136,978	137,783	513,302	511,542
10 VEHICLE REVENUE MILES	112,802	114,172	421,060	421,467
11 VEHICLE NON REV MILES	24,176	23,611	92,242	87,714
12 PASS. PER REVENUE HOUR	2.11	2.12	2.13	2.11
13 CLIENT PER REVENUE HOUR	1.98	2.00	1.99	1.97
14 PASS. PER SERVICE HOUR	1.70	1.70	1.69	1.71
15 PASS. PER SERVICE MILE	0.11	0.10	0.11	0.11
16 PASS. PER REVENUE MILE	0.13	0.13	0.13	0.13
17 TOTAL TRANSFER TRIPS	1,215	1,276	4,620	4,608
18 SAME DAY TRIPS	129	75	733	304
19 SUBSCRIPTION TRIPS	6,517	7,393	24,765	28,025
20 DEMAND	7,212	6,166	26,424	22,520
21 FAREBOX REVENUE	\$13,635.04	\$12,766.59	\$45,135.15	\$47,178.45
22 PREPAID CLIENTS	\$10,288.00	\$9,091.50	\$36,430.50	\$37,704.80
23 COLLECTED BILLING	\$29,956.00	\$32,200.00	\$100,030.00	\$108,590.00
24 TOTAL REVENUE COLLECTED	\$53,879.04	\$54,058.09	\$181,595.65	\$193,473.25
25 CHARGEABLE ACCIDENTS	0	1	3	3
26 SERVICE COMPLAINTS	1	2	5	8
27 SERVICE COMMENDATIONS	2	2	12	9
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	6	4	15	11
30 DRIVER TURNOVER	0%	1.3%	0%	8.5%
31 SCHEDULE ADHERENCE	86%	78%	99%	84%
32 WHEELCHAIR BOARDING'S	3,579	3,319	14,873	14,625
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	7,484	7,430	NA	N/A
35 UNDUPLICATED CLIENTS	1,232	1,166	NA	N/A
36 NO-SHOWS	56	98	266	419
37 CANCELS	1,778	1,357	8,020	7,603
38 AVG. TRIP LENGTH (MILES)	9.3	9.6	9.4	9.5
39 AVG. SM BUSES IN SERVICE	8	8	8	8
40 AVG. BUSES IN SERVICE	55	55	55	55
41 TOTAL FUEL/GALLONS	18,863	21,915	72,675	77,392
42 FLEET M.P.G.	7.3	6.3	7.1	6.6

Agenda Item 7.a

TO: O&S Committee

DATE: November 21, 2014

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for October 2014

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 14-15

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	347,835		
Average Weekday	14,112	13,068	
Pass/Rev Hour	17.4	16.6	Standard Goal > 17.0
Missed Trips	0.14%	0.12%	Standard Goal < 0.25%
Miles between Road Calls	43,338	32,274	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was slightly lower in October (14,112 passengers) than September (14,410 passengers) and higher than October 2013 (12,752 passengers).

Passengers per hour in October was 17.4, an slight decrease from 17.8 in September and a increase from October 2013 when passengers per hour was 15.7.

The percentage of missed trips in October was 0.14%. A increase from the prior month (0.10%). The YTD average is 0.12% missed trips.

The number of miles between roadcalls was 43,338 miles in October, lower than the prior month in which there were 138,804 miles between roadcalls. The 12 month average is 32,274 miles between roadcalls.

**MONTHLY BOARDINGS
Operations Data Summary**

IV. Staff Reports

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings			
October 2014 - Fixed Route Boardings	347,835	Revenue Hours -	October 2014	19,958	Weekdays - October 14	23	Fiscal 2015 YTD	1,237,888		
			October 2013	19,964	October 13	23				
		Revenue Miles -	October 2014	219,407	Saturdays - October 14	4			Fiscal 2014 YTD	1,120,431
			October 2013	219,584	October 13	4				
			October 14	4	Sundays - October 14	4				
October 13	4	October 13	4							
October 2014 Total Boardings	347,835	Passengers per Mile		1.6	Total Days - 2013		31	YTD Trend	10.5%	
October 2013 Total Boardings	317,401	Passengers per Hour		17.43	2012		31	Monthly Trend	9.6%	

October 2014 Fixed Route Passenger Total						October 2014 Weekday Average	October 2014 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1	Rossmoor / Shadelands	8,304			8,304	361	13.7
2	Rudgear / Walnut Creek	596			596	26	6.7
4	Walnut Creek Downtown Shuttle	19,850	2,208	1,871	23,929	863	24.5
5	Creekside / Walnut Creek	7,515			7,515	327	18.9
6	Lafayette / Moraga / Orinda	12,680	595	479	13,754	551	16.5
7	Shadelands / Pleasant Hill	3,788			3,788	165	8.0
9	DVC / Walnut Creek	14,422			14,422	627	14.9
10	Concord / Clayton Rd	28,449			28,449	1,237	25.8
11	Treat Blvd / Oak Grove	7,442			7,442	324	16.6
14	Monument Blvd	15,835			15,835	688	17.5
15	Treat Boulevard	14,107			14,107	613	19.8
16	Alhambra Ave / Monument Blvd	19,396			19,396	843	16.3
17	Olivera/Solano / Salvio / North Concord	6,699			6,699	291	15.3
18	Amtrak / Merello / Pleasant Hill	12,069			12,069	525	16.2
19	Amtrak / Pacheco Blvd / Concord	3,487			3,487	152	11.0
20	DVC / Concord	32,259			32,259	1,403	28.3
21	Walnut Creek / San Ramon Transit Center	14,829			14,829	645	12.7
25	Lafayette / Walnut Creek	1,755			1,755	76	7.8
28	North Concord / Martinez	7,657			7,657	333	10.8
35	Dougherty Valley	12,413			12,413	540	16.1
36	San Ramon / Dublin	5,939			5,939	258	9.2
91X	Concord Commuter Express	1,615			1,615	70	13.4
92X	Ace Shuttle Express	5,541			5,541	241	20.4
93X	Kirker Pass Express	5,680			5,680	247	17.4
95X	San Ramon / Danville Express	3,597			3,597	156	15.7
96X	Bishop Ranch Express	14,491			14,491	630	18.0
97X	Bishop Ranch Express	2,608			2,608	113	12.9
98X	Martinez Express	11,101			11,101	483	18.2
250 *	Gael Rail Service	180	152	86	418	18	4.4
260 *	Cal State East Bay / Concord Bart	253			253	28	3.3
301	Rossmoor / John Muir Medical Center		219	314	533	0	7.3
310	Concord Bart / Clayton Rd / Kirker Pass		1,865	1,535	3,400	0	30.1
311	Concord / Oak Grove / Treat Blvd / WC		1,063	960	2,023	0	16.8
314	Clayton Rd / Monument Blvd / PH		2,940	2,041	4,981	0	22.8
315	Concord / Willow Pass / Landana		279	197	475	0	8.7
316	Alhambra / Merello / Pleasant Hill		1,559	1,164	2,723	0	16.3
320	DVC / Concord		951	689	1,640	0	16.8
321	San Ramon / Walnut Creek		1,156	928	2,084	0	12.4
Alamo Creek	Alamo Creek / BART Walnut Creek	400			400	17	2.2
600's	Select Service	29,631			29,631	1,288	25.4
TOTALS		324,585	12,988	10,262	347,835	14,112	17.4

* Data from Link ** Seasonal Route

Agenda Item 7.a

TO: O&S Committee

DATE: December 18, 2014

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for November 2014

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 14-15

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	271,707		
Average Weekday	12,873	13,029	
Pass/Rev Hour	16.1	16.5	Standard Goal > 17.0
Missed Trips	0.03%	0.11%	Standard Goal < 0.25%
Miles between Road Calls	62,900	33,202	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was lower in November (12,873 passengers) than October (14,112 passengers) and higher November 2013 (12,189 passengers).

Passengers per hour in November was 16.1, an decrease from 17.4 in October and an increase from October 2013 when passengers per hour was 15.5.

The percentage of missed trips in November was 0.03%. A decrease from the prior month (0.14%). The YTD average is 0.11% missed trips.

The number of miles between roadcalls was 62,900 miles in November, higher than the prior month in which there were 43,338 miles between roadcalls. The 12 month average is 33,202 miles between roadcalls.

**MONTHLY BOARDINGS
Operations Data Summary**

Fixed Route Boardings		Passengers by Revenue Hrs/Miles		Service Days		Fiscal YTD Comparison Passenger Boardings	
November 2014 - Fixed Route Boardings	271,707	Revenue Hours - November 2014	16,866	Weekdays - November 14	19	Fiscal 2015 YTD	1,511,068
		November 2013	17,407	November 13	20		
Event - BART Bus Bridge	1,473	Revenue Miles - November 2014	185,474	Saturdays - November 14	5	Fiscal 2014 YTD	1,389,387
		November 2013	190,046	November 13	5		
				Sundays - November 14	5		
				November 13	4		
November 2014 Total Boardings	273,180	Passengers per Mile	1.5	Total Days - 2013	29	YTD Trend	8.8%
November 2013 Total Boardings	268,956	Passengers per Hour	16.20	2012	29	Monthly Trend	1.6%

November 2014 Fixed Route Passenger Total						November 2014	November 2014
Route	Destination Information	Weekday	Saturday	Sunday	Total	Weekday Average	Passengers per Revenue Hour
1	Rossmoor / Shadelands	6,934			6,934	365	13.9
2	Rudgear / Walnut Creek	419			419	22	5.7
4	Walnut Creek Downtown Shuttle	16,300	2,635	1,936	20,871	858	23.9
4H **	Walnut Creek Extended Holiday Service	20	64		84	20	7.9
5	Creekside / Walnut Creek	5,838			5,838	307	17.7
6	Lafayette / Moraga / Orinda	9,339	737	538	10,614	492	14.4
7	Shadelands / Pleasant Hill	3,032			3,032	160	7.8
9	DVC / Walnut Creek	11,421			11,421	601	14.3
10	Concord / Clayton Rd	22,143			22,143	1,165	24.3
11	Treat Blvd / Oak Grove	5,987			5,987	315	16.2
14	Monument Blvd	11,962			11,962	630	16.0
15	Treat Boulevard	10,477			10,477	551	17.8
16	Alhambra Ave / Monument Blvd	14,824			14,824	780	15.0
17	Olivera/Solano / Salvio / North Concord	5,083			5,083	268	14.3
18	Amtrak / Merello / Pleasant Hill	9,151			9,151	482	14.9
19	Amtrak / Pacheco Blvd / Concord	2,528			2,528	133	9.6
20	DVC / Concord	24,843			24,843	1,308	26.4
21	Walnut Creek / San Ramon Transit Center	11,740			11,740	618	12.2
25	Lafayette / Walnut Creek	1,473			1,473	78	7.9
28	North Concord / Martinez	5,856			5,856	308	10.0
35	Dougherty Valley	9,410			9,410	495	14.8
36	San Ramon / Dublin	4,526			4,526	238	8.5
91X	Concord Commuter Express	1,401			1,401	74	14.0
92X	Ace Shuttle Express	4,046			4,046	213	18.0
93X	Kirker Pass Express	4,181			4,181	220	15.5
95X	San Ramon / Danville Express	2,658			2,658	140	13.9
96X	Bishop Ranch Express	10,954			10,954	577	16.7
97X	Bishop Ranch Express	1,867			1,867	98	11.2
98X	Martinez Express	8,234			8,234	433	16.3
250 *	Gael Rail Service	76	159	108	343	11	3.6
260 *	Cal State East Bay / Concord Bart	336			336	24	2.8
301	Rossmoor / John Muir Medical Center		281	299	580	0	6.5
310	Concord Bart / Clayton Rd / Kirker Pass		2,133	1,715	3,848	0	27.5
311	Concord / Oak Grove / Treat Blvd / WC		1,324	1,106	2,430	0	16.0
314	Clayton Rd / Monument Blvd / PH		3,473	2,397	5,870	0	21.5
315	Concord / Willow Pass / Landana		346	241	587	0	8.7
316	Alhambra / Merello / Pleasant Hill		1,769	1,374	3,142	0	15.2
320	DVC / Concord		1,126	760	1,885	0	15.2
321	San Ramon / Walnut Creek		1,435	1,158	2,593	0	12.3
Alamo Creek	Alamo Creek / BART Walnut Creek	319			319	17	2.1
600's	Select Service	17,217			17,217	906	24.9
TOTALS		244,595	15,481	11,631	271,707	12,873	16.1

* Data from Link ** Seasonal Route

Route Description Summary

Route #	Description
1	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave , BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center, N Wiget Ln, Shadelands Office Park
2	Rudgegar Rd, Stewart Ave, Trotter Wy, Dapplegray Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, Broadway, BART Walnut Creek
4	BART Walnut Creek, N California Blvd, Locust St, Mt Diablo Blvd, Broadway Plaza, S Main St, Pringle Ave
4H	Walnut Creek Extended Holiday Service (November 28 thru December 31)
5	BART Walnut Creek, California, Newell, S Main St, Creekside Dr
6	BART Orinda, Orinda Village, Orinda Wy, Moraga Wy, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
7	BART Pleasant Hill, Treat Blvd, Oak Grove, Shadelands Office Park
9	DVC, Contra Costa Blvd, Ellinwood Wy, JFK University, Gregory Ln, Cleaveland Rd, Boyd Rd, W Hookston Rd, Patterson Blvd, Oak Park Blvd, Coggins Dr, BART Pleasant Hill, N Main St, N California Blvd, BART Walnut Creek
10	BART Concord, Clayton Rd, Center St, Marsh Creek Rd
11	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
14	BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
15	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd, Treat Blvd, BART Pleasant Hill, Oak Rd, N Civic Dr, Ygnacio Valley Rd, BART Walnut Creek
16	BART Concord, Oak St, Galindo St, Monument Blvd, Crescent Plaza, Cleaveland Rd, Gregory Ln, Pleasant Hill Rd, Alhambra Ave, Berrellesa St, Escobar St, Court St, Martinez Amtrak
17	BART Concord, Grant St, East St, Solano Wy, Olivera Rd, Port Chicago Highway, BART North Concord
18	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Pleasant Hill Rd, Taylor Blvd, Morello Ave, Viking Dr, Contra Costa Blvd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Morello, Pacheco Blvd, Martinez Amtrak
19	BART Concord, Galindo St, Concord Ave, Bisso Ln, Stanwell Dr, John Glenn Dr, Galaxy Wy, Diamond Blvd, Contra Costa Blvd, Pacheco Blvd, Martinez Amtrak
20	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Sun Valley Blvd, Golf Club Rd, DVC
21	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Danville Park & Ride, Camino Ramon, Fostoria Wy, San Ramon Transit Center
25	BART Lafayette, Mt Diablo Blvd, Highway 24, Highway 680, BART Walnut Creek
28	BART North Concord, Port Chicago Highway, Bates Ave, Commercial Cir, Pike Ln, Arnold Industrial Wy, Marsh Dr, Contra Costa Blvd, Chilpancinco Pkwy, Old Quarry Rd, DVC, Highway 680, Highway 4, Center Ave, VA Clinic, Howe Rd, Pacheco Blvd, Martinez Amtrak
35	BART Dublin, Dublin Blvd, Dougherty Rd, Bollinger Canyon Rd, E Branch Pkwy, Windemere Pkwy, Sunset Dr, Bishop Dr, Executive Pkwy, San Ramon Transit Center
36	BART Dublin, Dublin Blvd, Village Pkwy, Alcosta Blvd, Firecrest Ln, San Ramon Valley Blvd, Tareyton Ave, Bollinger Canyon Rd, Crow Canyon Rd, Executive Pkwy, San Ramon Transit Center
91X	BART Concord, Galindo St, Concord Ave, John Glenn Dr, Galaxy Wy, Chevron, Diamond Blvd, Willow Pass Rd, Gateway Blvd, Clayton Rd, Oak St
92X	Shadelands Office Park, Ygnacio Valley Rd, Highway 680, Danville Park & Ride, Crow Canyon Rd, Bishop Ranch 15, San Ramon Transit Center, Camino Ramon, ATT, Sunset Dr, Chevron, Ace Train Station Pleasanton
93X	BART Walnut Creek, Ygnacio Valley Rd, Shadelands Office Park, Oak Grove Rd, Kirker Pass Rode, Railroad Ave, Buchanan Rd, Somersville Rd, Fairview Dr, Delta Fair Blvd, Highway 4, Hillcrest Park & Ride
95X	BART Walnut Creek, Highway 680, Crow Canyon Pl, Fostoria Wy, Camino Ramon, San Ramon Transit Center
96X	BART Walnut Creek, Highway 680, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
97X	BART Dublin, Highway 680, Highway 580, Chevron, Bishop Ranch 1, Bishop Ranch 3, Bishop Ranch 6, San Ramon Transit Center, Bishop Ranch 15, Annabel Ln, Bishop Ranch 8, Bishop Dr, Sunset Dr
98X	BART Walnut Creek, N Main St, Highway 680, Sun Valley Blvd, Contra Costa Blvd, Concord Ave, Diamond Blvd., Highway 680, Highway 4, Alhambra Ave, Berrellesa St, Escobar St, Court St, Martinez Amtrak
250	St Mary's College, St Marys Rd, Moraga Rd, Mt Diablo Blvd, BART Lafayette
260	Cal State, East Bay, Concord Bart

Route Description Summary

Route #	Description
301	Rossmoor Shopping Center, Tice Valley Blvd, Boulevard Wy, Oakland Blvd, Trinity Ave , BART Walnut Creek, Ygnacio Valley, Montego, John Muir Medical Center
310	Concord Bart, Clayton Rd, Kirker Pass
311	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, BART Pleasant Hill
314	Ayers Rd, Concord Blvd, Kirker Pass Rd, Clayton Rd, BART Concord, Oak St, Laguna St, Detroit Ave, Monument Blvd, Mohr Ln, David Ave, Crescent Plaza, Cleaveland Rd, Gregory Ln, Contra Costa Blvd, DVC
315	BART Concord, Port Chicago Highway, Salvio St, Parkside Dr, Willow Pass Rd, Landana Dr, West St, Clayton Rd
316	BART Pleasant Hill, Oak Rd, Buskirk Ave, Crescent Plaza, Gregory Ln, Contra Costa Blvd, Golf Club Rd, DVC, Old Quarry Rd, Pacheco Blvd, Muir Rd, Arnold Dr, Pacheco Blvd, Morrelo Ave, Martinez Amtrak, Berrellesa St, Alhambra Ave
320	BART Concord, Grant St, Concord Blvd, Clayton Rd, Gateway Blvd, Willow Pass Rd, Diamond Blvd, Concord Ave, Chilpancingo Pkwy, Old Quarry Rd, DVC
321	BART Walnut Creek, N & S California Blvd, Newell Ave, S Main St, Danville Blvd, Railroad Ave, San Ramon Valley Blvd, Camino Ramon, Fostoria Wy, San Ramon Transit Center- Shops at BR.
601	N Civic Dr, Parkside Dr, Riveria Ave, BART Walnut Creek, Trinity Ave, Oakland Blvd, Boulevard Wy, Tice Valley Blvd, Meadow Rd, Castle Hill Rd, Danville Blvd, Hillgrade Ave., Crest Ave, Rossmoor Shopping Center
602	Walnut Blvd, Oro Valley Cir, Mountain View Blvd, Rudgear Rd, Stewart Ave, Trotter Wy, Dapplegray Rd, Palmer Rd, Mountain View Blvd, San Miguel Dr, N & S California Blvd, BART Walnut Creek
603	Camino Pablo, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
605	N Civic Dr, N Broadway, Lincoln Ave, Mt Pisgah St, Newell Ave, Lilac Dr, S Main St, Creekside Dr
606	BART Orinda, Orinda Wy, Miner Rd, Honey Hill Rd, Via Las Cruces, Saint Stephens Dr, Orinda Woods Dr, Moraga Wy, Ivy Dr, Moraga Rd, St Marys Rd, St Mary's College, Mt Diablo Blvd, BART Lafayette
608	VA Clinic, Center Ave, Pacheco Blvd, Contra Costa Blvd, Chilpancingo Pkwy, Old Quarry Rd, DVC
609	BART Walnut Creek, Ygnacio Valley Rd, Marchbanks Dr, Walnut Ave
610	BART Concord, Clayton Rd, Ayers Rd, Concord Blvd, Kirkwood Dr, Oakhurst Dr, Center St, Marsh Creek Rd, Mountaire Pkwy, Mountaire Cir
611	BART Concord, Port Chicago Highway, Salvio St, Mira Vista Terrace, Fry Wy, Clayton Rd, Market St, Meadow Ln, Oak Grove Rd, Treat Blvd, Bancroft Rd, Minert Rd
612	BART Concord, Clayton Rd, Ayers Rd, Concord Blvd, Kirker Pass Rd, Washington Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr, Michigan Blvd
613	Minert Rd, Oak Grove Rd, Monument Blvd, Detroit Ave, Laguna St, Oak St, BART Concord
614	BART Concord, Clayton Rd, Michigan Blvd, Pennsylvania Blvd, Pine Hollow Rd, El Camino Dr
615	Concord Blvd, Landana Dr., Willow Pass Rd., Parkside Dr., Salvio St., East St., clayton Rd., Oakland Ave., Mount Diablo St., BART Concord
616	Treat Blvd, Bancroft Rd, Minert Rd, Oak Grove Rd, Monument Blvd, San Miguel Rd, Galindo St, Oak St, BART Concord
619	Minert Rd, Oak Grove Rd, Monument Blvd, Mohr Ln, David Ave, Bancroft Rd, Treat Blvd, BART Pleasant Hill
622	Pine Valley Rd, Broadmoor Dr, Montevideo Dr, Alcosta Blvd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara
623	Danville Blvd, Stone Valley Rd, Green Valley Rd, Diablo Rd, Hartz Ave, San Ramon Valley Blvd, Sycamore Valley Rd, Camino Tassajara, Tassajara Ranch Rd, Crow Canyon Rd, Anabel Ln
625	Rossmoor Shopping Center, Tice Valley Blvd, Olympic Blvd, Pleasant Hill Rd, Acalanes Ave, Stanley Blvd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
626	St Mary's College, St Marys Rd, Rohrer Dr, Moraga Rd, Mt Diablo Blvd, BART Lafayette, Happy Valley Rd, Upper Happy Valley Rd, El Nido Ranch Rd, Hidden Valley Rd, Acalanes Rd
627	BART North Concord, Port Chicago Highway, Bates Ave, Mason Cir
635	Bollinger Canyon Rd, Dougherty Rd, Crow Canyon Rd, Tassajara Ranch Rd, Camino Tassajara, Lusitano St, Charbray St
636	San Ramon Transit Center, Executive Pkwy, Crow Canyon Rd, Bollinger Canyon Rd, San Ramon Valley Blvd, Broadmoor Dr, Alcosta Blvd, Fircrest Ln, Village Pkwy, Dublin Blvd, BART Dublin
649	DVC, Galaxy Way / Meridian Park Blvd , BART Concord
Alamo Creek Shuttle	Alamo Creek, Monterosso, Ponderosa Colony, BART Walnut Creek

Visitor Report

Nov 1, 2014 - Dec 31, 2014

Compare to: Nov 1, 2013 - Dec 31, 2013

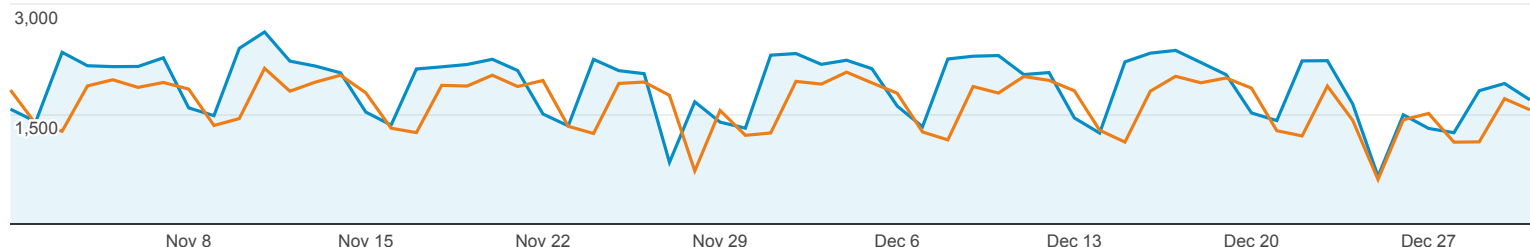
All Sessions
+0.00%

+ Add Segment

Report Tab

Nov 1, 2014 - Dec 31, 2014: ● Sessions

Nov 1, 2013 - Dec 31, 2013: ● Sessions



User Type	Mobile (Including Tablet)	Sessions	Users	Pageviews	Avg. Session Duration	Pages / Session
		14.83% ▲ 114,793 vs 99,971	14.71% ▲ 46,518 vs 40,552	5.27% ▲ 298,964 vs 283,991	5.34% ▼ 00:02:43 vs 00:02:52	8.32% ▼ 2.60 vs 2.84
1. Returning Visitor	Yes					
Nov 1, 2014 - Dec 31, 2014		62,172 (54.16%)	11,488 (20.62%)	150,255 (50.26%)	00:02:49	2.42
Nov 1, 2013 - Dec 31, 2013		51,091 (51.11%)	9,920 (20.27%)	130,883 (46.09%)	00:02:47	2.56
% Change		21.69%	15.81%	14.80%	0.90%	-5.66%
2. New Visitor	Yes					
Nov 1, 2014 - Dec 31, 2014		22,082 (19.24%)	22,067 (39.60%)	57,170 (19.12%)	00:02:20	2.59
Nov 1, 2013 - Dec 31, 2013		16,334 (16.34%)	16,311 (33.33%)	46,690 (16.44%)	00:02:41	2.86
% Change		35.19%	35.29%	22.45%	-13.04%	-9.43%
3. New Visitor	No					
Nov 1, 2014 - Dec 31, 2014		16,918 (14.74%)	16,902 (30.33%)	51,414 (17.20%)	00:02:46	3.04
Nov 1, 2013 - Dec 31, 2013		16,538 (16.54%)	16,517 (33.75%)	55,061 (19.39%)	00:03:04	3.33
% Change		2.30%	2.33%	-6.62%	-9.94%	-8.72%
4. Returning Visitor	No					
Nov 1, 2014 - Dec 31, 2014		13,621 (11.87%)	5,264 (9.45%)	40,125 (13.42%)	00:02:52	2.95
Nov 1, 2013 - Dec 31, 2013		16,008 (16.01%)	6,195 (12.66%)	51,357 (18.08%)	00:03:08	3.21
% Change		-14.91%	-15.03%	-21.87%	-8.60%	-8.18%

Rows 1 - 4 of 4

Nov 1, 2014 - Dec 31, 2014

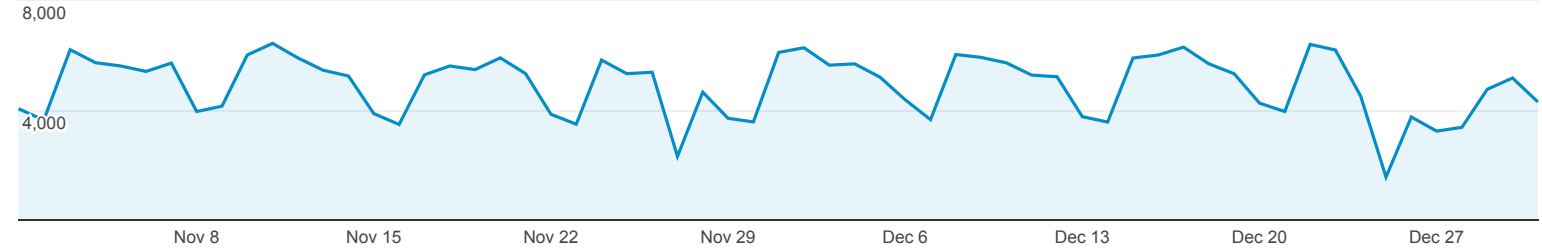
Pages

All Sessions
100.00%

+ Add Segment

Explorer

Pageviews



Page	Pageviews	Unique Pageviews	Avg. Time on Page	Entrances	Bounce Rate	% Exit	Page Value
	298,964 % of Total: 100.00% (298,964)	220,790 % of Total: 100.00% (220,790)	00:01:42 Site Avg: 00:01:42 (0.00%)	114,750 % of Total: 100.00% (114,750)	49.14% Site Avg: 49.14% (0.00%)	38.38% Site Avg: 38.38% (0.00%)	\$0.00 % of Total: 0.00% (\$0.00)
1. /	55,014 (18.40%)	36,928 (16.73%)	00:01:05	32,551 (28.37%)	19.16%	24.98%	\$0.00 (0.00%)
2. /mobile-schedules/	35,349 (11.82%)	20,858 (9.45%)	00:00:36	5,476 (4.77%)	20.64%	10.65%	\$0.00 (0.00%)
3. /maps-schedules/	27,688 (9.26%)	17,868 (8.09%)	00:01:02	14,904 (12.99%)	21.82%	21.93%	\$0.00 (0.00%)
4. /schedule/6/	10,231 (3.42%)	8,881 (4.02%)	00:05:38	6,699 (5.84%)	85.51%	79.34%	\$0.00 (0.00%)
5. /schedule/98X/	8,249 (2.76%)	7,068 (3.20%)	00:03:36	4,828 (4.21%)	85.32%	69.20%	\$0.00 (0.00%)
6. /schedule/20/	7,890 (2.64%)	6,580 (2.98%)	00:03:46	3,231 (2.82%)	77.07%	61.76%	\$0.00 (0.00%)
7. /schedule/18/	7,356 (2.46%)	5,938 (2.69%)	00:02:50	2,504 (2.18%)	69.67%	50.22%	\$0.00 (0.00%)
8. /schedule/9/	6,783 (2.27%)	5,526 (2.50%)	00:03:31	2,489 (2.17%)	73.61%	55.52%	\$0.00 (0.00%)
9. /schedule/4/	6,371 (2.13%)	5,350 (2.42%)	00:04:12	3,827 (3.34%)	80.61%	72.01%	\$0.00 (0.00%)
10. /schedule/16/	6,289 (2.10%)	5,173 (2.34%)	00:03:18	1,878 (1.64%)	75.05%	54.06%	\$0.00 (0.00%)
11. /schedule/10/	6,182 (2.07%)	5,196 (2.35%)	00:03:35	2,585 (2.25%)	75.79%	62.16%	\$0.00 (0.00%)
12. /fares/	5,738 (1.92%)	4,440 (2.01%)	00:01:26	1,101 (0.96%)	50.32%	29.82%	\$0.00 (0.00%)
13. /schedule/15/	5,392 (1.80%)	4,425 (2.00%)	00:03:27	1,807 (1.57%)	73.71%	56.53%	\$0.00 (0.00%)
14. /schedule/21/	5,220 (1.75%)	4,289 (1.94%)	00:03:02	1,769 (1.54%)	74.82%	55.57%	\$0.00 (0.00%)
15. /schedule/14/	4,573 (1.53%)	3,785 (1.71%)	00:03:00	1,459 (1.27%)	70.12%	51.24%	\$0.00 (0.00%)
16. /schedule/316/	4,281 (1.43%)	3,384 (1.53%)	00:03:30	1,375 (1.20%)	71.68%	53.12%	\$0.00 (0.00%)
17. /schedule/314/	4,280 (1.43%)	3,511 (1.59%)	00:03:48	1,504 (1.31%)	76.33%	59.44%	\$0.00 (0.00%)
18. /schedule/96X/	4,128 (1.38%)	3,376 (1.53%)	00:03:12	1,738 (1.51%)	73.23%	56.93%	\$0.00 (0.00%)
19. /schedule/11/	4,096 (1.37%)	3,371 (1.53%)	00:02:49	1,046 (0.91%)	72.11%	45.53%	\$0.00 (0.00%)
20. /schedule/35/	4,030 (1.35%)	3,202 (1.45%)	00:02:56	1,685 (1.47%)	72.62%	55.68%	\$0.00 (0.00%)
21. /schedule/28/	3,715 (1.24%)	2,992 (1.36%)	00:03:12	1,208 (1.05%)	73.70%	52.38%	\$0.00 (0.00%)
22. /schedule/5/	3,581 (1.20%)	2,980 (1.35%)	00:03:45	1,737 (1.51%)	80.89%	65.37%	\$0.00 (0.00%)

23.	/schedule/310/	2,822 (0.94%)	2,376 (1.08%)	00:03:58	1,082 (0.94%)	76.43%	63.75%	\$0.00 (0.00%)
24.	/how-to-ride/	2,782 (0.93%)	2,035 (0.92%)	00:00:39	114 (0.10%)	22.81%	10.78%	\$0.00 (0.00%)
25.	/schedule/17/	2,678 (0.90%)	2,223 (1.01%)	00:03:39	921 (0.80%)	76.03%	56.95%	\$0.00 (0.00%)
26.	/schedule/321/	2,516 (0.84%)	2,110 (0.96%)	00:03:20	927 (0.81%)	75.73%	61.01%	\$0.00 (0.00%)
27.	/schedule/311/	2,211 (0.74%)	1,809 (0.82%)	00:02:32	539 (0.47%)	70.69%	47.22%	\$0.00 (0.00%)
28.	/schedule/1/	2,197 (0.73%)	1,672 (0.76%)	00:02:34	524 (0.46%)	64.69%	43.83%	\$0.00 (0.00%)
29.	/schedule/320/	2,186 (0.73%)	1,825 (0.83%)	00:02:18	588 (0.51%)	71.94%	47.71%	\$0.00 (0.00%)
30.	/schedule/93X/	2,160 (0.72%)	1,746 (0.79%)	00:03:17	792 (0.69%)	73.99%	54.86%	\$0.00 (0.00%)
31.	/driver-login/?force=desktop	2,103 (0.70%)	1,326 (0.60%)	00:02:54	710 (0.62%)	54.13%	48.88%	\$0.00 (0.00%)
32.	/schedule/95X/	2,030 (0.68%)	1,612 (0.73%)	00:01:57	510 (0.44%)	69.61%	38.72%	\$0.00 (0.00%)
33.	/schedule/36/	1,858 (0.62%)	1,434 (0.65%)	00:02:40	464 (0.40%)	66.60%	42.36%	\$0.00 (0.00%)
34.	/schedule/19/	1,811 (0.61%)	1,472 (0.67%)	00:01:43	342 (0.30%)	64.62%	35.01%	\$0.00 (0.00%)
35.	/?force=desktop	1,627 (0.54%)	1,090 (0.49%)	00:00:41	64 (0.06%)	52.38%	15.06%	\$0.00 (0.00%)
36.	/maps-schedules/600-select-service/	1,619 (0.54%)	638 (0.29%)	00:01:07	83 (0.07%)	44.71%	19.39%	\$0.00 (0.00%)
37.	/schedule/7/	1,595 (0.53%)	1,226 (0.56%)	00:02:03	321 (0.28%)	68.54%	39.50%	\$0.00 (0.00%)
38.	/schedule/97X/	1,462 (0.49%)	1,176 (0.53%)	00:02:36	493 (0.43%)	59.43%	42.48%	\$0.00 (0.00%)
39.	/driver-login/	1,341 (0.45%)	719 (0.33%)	00:02:15	458 (0.40%)	42.67%	40.79%	\$0.00 (0.00%)
40.	/about/	1,289 (0.43%)	963 (0.44%)	00:00:36	54 (0.05%)	53.70%	13.73%	\$0.00 (0.00%)
41.	/about/jobs/	1,236 (0.41%)	657 (0.30%)	00:01:50	276 (0.24%)	53.62%	42.48%	\$0.00 (0.00%)
42.	/link/	1,234 (0.41%)	957 (0.43%)	00:00:57	524 (0.46%)	48.09%	32.74%	\$0.00 (0.00%)
43.	/e-store/	1,113 (0.37%)	724 (0.33%)	00:01:47	64 (0.06%)	73.44%	40.16%	\$0.00 (0.00%)
44.	/schedule/92X/	1,057 (0.35%)	841 (0.38%)	00:02:41	387 (0.34%)	69.25%	44.75%	\$0.00 (0.00%)
45.	/news/	1,053 (0.35%)	789 (0.36%)	00:00:35	57 (0.05%)	61.40%	15.67%	\$0.00 (0.00%)
46.	/fares/where-to-buy/	961 (0.32%)	743 (0.34%)	00:01:41	201 (0.18%)	61.39%	35.80%	\$0.00 (0.00%)
47.	/buses-run-on-regular-weekday-schedule-on-veterans-day/	859 (0.29%)	811 (0.37%)	00:03:23	792 (0.69%)	93.06%	92.20%	\$0.00 (0.00%)
48.	/how-to-ride/paying-your-fare/	859 (0.29%)	708 (0.32%)	00:01:46	68 (0.06%)	70.59%	27.36%	\$0.00 (0.00%)
49.	/fares/clipper-card/	842 (0.28%)	686 (0.31%)	00:00:55	115 (0.10%)	44.35%	21.73%	\$0.00 (0.00%)
50.	/public-meetings/	810 (0.27%)	643 (0.29%)	00:00:32	47 (0.04%)	29.79%	14.69%	\$0.00 (0.00%)

Rows 1 - 50 of 1881