

County Connection

Advisory Committee

Summary Minutes

Meeting of January 13, 2015

The meeting was called to order at 2:05 PM.

Members present were: Cary Kennerley, David Libby, Randy Pedersoli, and David Loyd.

Staff present: Valerie Volk and Pam Rutherford

Approval of Agenda

The agenda was approved.

Approval of the Minutes of September 9, 2014

The minutes were approved.

Public Comment

There was no public comment.

Shadelands Shuttle Route Fare Subsidy

Information was provided on the fare subsidy to provide route 7 Shadelands Shuttle to be free. Ms. Volk said the agreement was finalized at the start date is February 1, 2015.

Cap and Trade Grant

County Connection is receiving a grant of \$185,881 to provide service to a disadvantage community. Staff is proposing to fund service, the Martinez Shuttle, that was developed in the Adaptive Service Plan serving Amtrak to Arnold Dr by Walmart.

Prior to meeting, Chairman Kennerley emailed Ms. Burdick to find out what makes eastern a disadvantage community – income/pollution? Ms. Muzzini replied:

As part of the Cap and Trade deal; the CalEPA came up with the "enviro screen" that identified DAC's (disadvantaged communities). They used income but also air quality indicators to come up with the DAC's. The Bay Area didn't like the results; argued and lost. Many of the DAC's are in the central valley. Not very many in the Bay Area. Unlike the Title VI definition where low income and race are used to determine a disadvantaged community. Because the Cap and Trade funds are supposed to be used to reduce poor air quality; they threw in a bunch of indicators that reflect that.

ADA Monthly Reports

- A. ADA Certification and Recertification reports for November and December 2014 were provided.

- B. LINK monthly operating reports for October 2014 were reviewed. Mr. Pedersoli thought it would be helpful to have +/- variance available on the report. Ms. Rutherford is going to make this suggestion.
- C. Ramp events recorded on the fixed-route system October and November 2014 were reviewed. Mr. Pedersoli asked what Ramp Events were. Ms. Volk replied that anytime the ramp is used. It can be used for a wheelchair, for someone who can't step up/down, someone with a stroller, are some examples.

Fixed-Route Staff Reports

- A. Fixed-route Ridership Report – The monthly reports for October and November 2014 were reviewed. Average weekday ridership increased both months over previous year figures.
- B. Driver Appreciation Winners – Denae Wilson and Yvonne Barnes were the winners for November and December.
- C. CCCTA Website User Information - Staff provided website user statistics for November and December 2014. Mr. Libby wanted to know if the mobile schedules was related to bus tracker. Ms. Volk will relay this question to Ms. Burdick to answer at the next meeting.
- D. Customer Service Reports – The number of complaints and commendations were provided, as well as the number of telephone calls coming to the Information Center. It was stated by Chairman Kennerley that the percentage of calls vs number of complaints is very low. 52 complaints were received out of of 10,909 calls answered.

Member Communication

None.

Adjournment

The meeting was adjourned at 2:45 PM.

The next meeting is scheduled for Tuesday, March 10, 2015.

Minutes prepared by Valerie Volk on January 13, 2015.