

Agenda Item 7.a

TO: O&S Committee

DATE: January 20, 2015

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for December 2014

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 14-15

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	280,089		
Average Weekday	11,639	12,798	
Pass/Rev Hour	14.7	16.2	Standard Goal > 17.0
Missed Trips	0.17%	0.12%	Standard Goal < 0.25%
Miles between Road Calls	40,634	33,681	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was lower in December (11,639 passengers) than November (12,873 passengers) and higher December 2013 (11,121 passengers).

Passengers per hour in December was 14.7, a decrease from 16.1 in November and a slight increase from December 2013 when passengers per hour was 14.3.

The percentage of missed trips in December was 0.17%. An increase from the prior month (0.03%). The YTD average is 0.12% missed trips.

The number of miles between roadcalls was 40,634 miles in December, lower than the prior month in which there were 62,900 miles between roadcalls. The 12 month average is 33,681 miles between roadcalls.

NOTE:

'Pass/Rev Hour (14.7)' does not include passenger for the BART Bus Bridge or the Walnut Creek Marathon event.

**MONTHLY BOARDINGS
Operations Data Summary**

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings		
December 2014 - Fixed Route Boardings	278,734	Revenue Hours -	December 2014	18,937	Weekdays -	December 14	22	Fiscal 2015 YTD	1,791,157
			December 2013	18,183		December 13	21		
Event - BART Bus Bridge	1,302	Revenue Miles -	December 2014	208,246	Saturdays -	December 14	4	Fiscal 2014 YTD	1,648,601
Event - Walnut Creek Marathon	53		December 2013	198,172		December 13	4		
					Sundays -	December 14	4		
						December 13	5		
December 2014 Total Boardings	280,089	Passengers per Mile		1.3	Total Days - 2013	30	YTD Trend	8.6%	
December 2013 Total Boardings	259,214	Passengers per Hour		14.8	2012	30	Monthly Trend	8.1%	

December 2014 Fixed Route Passenger Total						December 2014 Weekday Average	December 2014 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1	Rossmoor / Shadelands	6,633			6,633	302	11.4
2	Rudgear / Walnut Creek	411			411	19	4.8
4	Walnut Creek Downtown Shuttle	18,347	2,652	1,872	22,871	834	24.4
4H **	Walnut Creek Extended Holiday Service	468	346		814	22	7.3
5	Creekside / Walnut Creek	6,285			6,285	286	16.4
6	Lafayette / Moraga / Orinda	9,250	323	260	9,833	420	12.3
7	Shadelands / Pleasant Hill	3,335			3,335	152	7.4
9	DVC / Walnut Creek	11,194			11,194	509	12.1
10	Concord / Clayton Rd	22,529			22,529	1,024	21.3
11	Treat Blvd / Oak Grove	5,968			5,968	271	13.9
14	Monument Blvd	12,431			12,431	565	14.4
15	Treat Boulevard	10,392			10,392	472	15.2
16	Alhambra Ave / Monument Blvd	15,050			15,050	684	13.2
17	Olivera/Solano / Salvio / North Concord	5,483			5,483	249	13.3
18	Amtrak / Merello / Pleasant Hill	9,103			9,103	414	12.8
19	Amtrak / Pacheco Blvd / Concord	2,783			2,783	127	9.1
20	DVC / Concord	24,926			24,926	1,133	22.9
21	Walnut Creek / San Ramon Transit Center	12,545			12,545	570	11.3
25	Lafayette / Walnut Creek	1,429			1,429	65	7.0
28	North Concord / Martinez	6,476			6,476	294	9.5
35	Dougherty Valley	10,068			10,068	458	13.7
36	San Ramon / Dublin	4,975			4,975	226	8.1
91X	Concord Commuter Express	1,431			1,431	65	12.4
92X	Ace Shuttle Express	4,659			4,659	212	17.7
93X	Kirker Pass Express	4,396			4,396	200	14.1
95X	San Ramon / Danville Express	3,374			3,374	153	15.2
96X	Bishop Ranch Express	11,348			11,348	516	14.9
97X	Bishop Ranch Express	2,139			2,139	97	11.0
98X	Martinez Express	8,905			8,905	405	15.3
250 *	Gael Rail Service	51	68	38	157	7	1.9
260 *	Cal State East Bay / Concord Bart	145			145	18	2.1
301	Rossmoor / John Muir Medical Center		281	239	520	0	7.4
310	Concord Bart / Clayton Rd / Kirker Pass		1,969	1,504	3,474	0	31.0
311	Concord / Oak Grove / Treat Blvd / WC		1,020	839	1,859	0	14.7
314	Clayton Rd / Monument Blvd / PH		2,745	2,074	4,819	0	22.1
315	Concord / Willow Pass / Landana		241	183	424	0	7.7
316	Alhambra / Merello / Pleasant Hill		1,335	1,122	2,457	0	14.9
320	DVC / Concord		967	722	1,689	0	17.2
321	San Ramon / Walnut Creek		1,060	825	1,884	0	11.2
Alamo Creek	Alamo Creek / BART Walnut Creek	320			320	15	1.5
Night Owl	San Francisco / Walnut Creek / Bay Point						#VALUE!
600's	Select Service	19,198			19,198	873	25.0
TOTALS		256,049	13,007	9,678	278,734	11,639	14.7

* Data from Link ** Seasonal Route

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TO: O&S Committee

DATE: February 17, 2015

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for January 2015

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY 14-15

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	293,173		
Average Weekday	12,756	12,792	
Pass/Rev Hour	15.5	16.1	Standard Goal > 17.0
Missed Trips	0.08%	0.11%	Standard Goal < 0.25%
Miles between Road Calls	25,383	33,955	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was higher in January (12,756 passengers) than December (11,639 passengers) and higher January 2013 (12,008 passengers).

Passengers per hour in January was 15.5, a increase from 14.7 in December and an increase from December 2013 when passengers per hour was 13.9.

The percentage of missed trips in January was 0.08%. An decrease from the prior month (0.17%). The YTD average is 0.11% missed trips.

The number of miles between roadcalls was 25,383 miles in January, lower than the prior month in which there were 40,634 miles between roadcalls. The 12 month average is 33,955 miles between roadcalls.

**MONTHLY BOARDINGS
Operations Data Summary**

IV. Staff Reports

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings			
January 2015 - Fixed Route Boardings	293,173	Revenue Hours -	January 2015	18,428	Weekdays - January 15	21	Fiscal 2015 YTD	2,084,330		
			January 2014	20,408	January 14	22				
		Revenue Miles -	January 2015	201,536	Saturdays - January 15	5			Fiscal 2014 YTD	1,933,265
			January 2014	206,956	January 14	4				
			January 2014	206,956	Sundays - January 15	4				
January 2014	206,956	January 14	4							
January 2015 Total Boardings	293,173	Passengers per Mile		1.5	Total Days - 2013		30	YTD Trend	7.8%	
January 2014 Total Boardings	284,664	Passengers per Hour		15.9	2012		30	Monthly Trend	3.0%	

January 2015 Fixed Route Passenger Total						January 2015 Weekday Average	January 2015 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1	Rossmoor / Shadelands	7,284			7,284	347	13.2
2	Rudgear / Walnut Creek	468			468	22	5.7
4	Walnut Creek Downtown Shuttle	16,700	3,236	1,834	21,770	795	23.7
5	Creekside / Walnut Creek	7,207			7,207	343	18.4
6	Lafayette / Moraga / Orinda	9,958	612	440	11,009	474	13.8
7	Shadelands / Pleasant Hill	3,374			3,374	161	7.5
9	DVC / Walnut Creek	10,968			10,968	522	12.4
10	Concord / Clayton Rd	23,530			23,530	1,120	23.4
11	Treat Blvd / Oak Grove	6,198			6,198	295	15.1
14	Monument Blvd	12,933			12,933	616	15.6
15	Treat Boulevard	11,358			11,358	541	17.4
16	Alhambra Ave / Monument Blvd	16,163			16,163	770	14.8
17	Olivera/Solano / Salvio / North Concord	5,577			5,577	266	14.2
18	Amtrak / Merello / Pleasant Hill	9,635			9,635	459	14.2
19	Amtrak / Pacheco Blvd / Concord	2,853			2,853	136	9.8
20	DVC / Concord	26,216			26,216	1,248	25.1
21	Walnut Creek / San Ramon Transit Center	12,794			12,794	609	12.0
25	Lafayette / Walnut Creek	1,321			1,321	63	6.4
28	North Concord / Martinez	6,781			6,781	323	10.5
35	Dougherty Valley	10,313			10,313	491	14.7
36	San Ramon / Dublin	5,362			5,362	255	9.1
91X	Concord Commuter Express	1,326			1,326	63	12.0
92X	Ace Shuttle Express	4,315			4,315	205	19.4
93X	Kirker Pass Express	4,528			4,528	216	15.2
95X	San Ramon / Danville Express	3,971			3,971	189	18.8
96X	Bishop Ranch Express	11,947			11,947	569	16.4
97X	Bishop Ranch Express	2,117			2,117	101	11.5
98X	Martinez Express	8,705			8,705	415	15.6
250 *	Gael Rail Service	138	140	113	391	15	4.0
260 *	Cal State East Bay / Concord Bart	287			287	19	2.2
301	Rossmoor / John Muir Medical Center		412	311	723	0	9.0
310	Concord Bart / Clayton Rd / Kirker Pass		2,432	1,407	3,838	0	30.3
311	Concord / Oak Grove / Treat Blvd / WC		1,063	675	1,738	0	12.5
314	Clayton Rd / Monument Blvd / PH		3,493	2,002	5,495	0	22.4
315	Concord / Willow Pass / Landana		289	152	440	0	7.7
316	Alhambra / Merello / Pleasant Hill		1,682	1,007	2,689	0	14.5
320	DVC / Concord		1,196	622	1,819	0	16.3
321	San Ramon / Walnut Creek		1,370	814	2,184	0	11.5
Alamo Creek	Alamo Creek / BART Walnut Creek	273			273	13	1.6
600's	Select Service	23,273			23,273	1,108	25.5
TOTALS		267,872	15,925	9,375	293,173	12,756	15.5

* Data from Link ** Seasonal Route

