

County Connection

Advisory Committee

Summary Minutes

Meeting of March 10, 2015

The meeting was called to order at 2:10 PM.

Members present were: Cary Kennerley, David Loyd, Eileen Vonk, David Libby, Jeremy Weinstein, and Randy Pedersoli.

Staff present: Mary Burdick

Approval of Agenda

The agenda was approved.

Approval of the Minutes of January 13, 2015

The minutes were approved.

Public Comment

There was no public comment.

Clipper Update

Staff provided a verbal update on the progress to date in negotiating the business rules for the four East Bay operators that will be introducing Clipper in the late fall of 2015.

ADA Monthly Reports

- A. ADA Certification and Recertification reports for January and February 2015 were provided.

- B. LINK monthly operating reports for December 2014 and January 2015 were reviewed. It was noted that while most of the indicators show stability the fleet fuel MPG had declined slightly over the previous year (7.0 vs. 6.7). It is difficult to point to any specific reason, but the age of the vehicles will have an impact, Currently about 12 vehicles have reached the end of their useful life and are being replaced.

Fixed-Route Staff Reports

- A. Fixed-route Ridership Report – The monthly reports for December 2014 and January 2015 were reviewed. Average weekday ridership increased both months over previous year figures. Mr. Pedersoli asked if County Connection staff monitored the cost of buses, questioning why they cost so much compared to the cost of a luxury RV equipped with latest technologies. He also recalled a staff report that stated all transit buses had to be built the same specifications

regardless of the operating environment. Regarding the specifications, staff responded that there are certain safety standards, and ADA required features that must be included in a public transit vehicle, but there are a number of features and amenities that may influence the cost of the vehicle.

- B. Driver Appreciation Winners – Joshua Barret and Ronilio Salvador were the winners for January and February.
- C. CCCTA Website User Information - Staff provided website user statistics for January and February 2015. Ms. Burdick clarified a question raised at the previous meeting regarding the breakdown of data in the website reports classified as “mobile”. These numbers do not reflect Bus Tracker use, but reflect the number of user visiting the website on a mobile device or tablet vs. a desktop computer.
 - a. Customer Service Reports – The number of complaints and commendations were provided, as well as the number of telephone calls coming to the Information Center during January and February 2015. Of the 11,150 answered calls, 71 required were complaint calls.

Member Communication

Ms. Burdick reported that County Connection along with numerous Bay Area Transit and Transportation planners would on Thursday, April 9th support the advocacy campaign organized by the American Public Transit Association – Stand Up 4 Transportation, National Transportation Infrastructure Day. A media event will take place at the temporary Transbay Terminal in San Francisco. County Connection will take a bus to event and Committee members were welcome to ride with the bus to the event.

Adjournment

The meeting was adjourned at 3:10 PM.

The next meeting is scheduled for Tuesday, May 12, 2015.

Minutes prepared by Mary Burdick on April 29, 2015.