

**CCCTA LINK**  
**MONTHLY OPERATING SUMMARY**  
**FEBRUARY FY 14/15**

SUMMARY	FEBRUARY FY 13/14	FEBRUARY FY 14/15	YTD FY 13/14	YTD FY 14/15
1 TOTAL CLIENTS	12,038	11,553	98,517	96,495
2 TOTAL ATTENDANTS	607	616	6,131	5,685
3 TOTAL COMPANIONS	72	72	525	550
4 TOTAL PASSENGERS	12,717	12,241	105,173	102,730
5 TOTAL SERVICE DAYS	28	28	238	238
6 VEHICLE REVENUE HOURS	5,898	5,634	49,175	48,662
7 VEHICLE SERVICE HOURS	7,292	6,993	61,704	61,172
8 VEHICLE NON REV HOURS	1,394	1,359	12,529	11,928
9 VEHICLE SERVICE MILES	118,422	115,980	981,921	973,371
10 VEHICLE REVENUE MILES	98,539	85,559	806,219	794,481
11 VEHICLE NON REV MILES	19,883	20,136	175,702	166,244
12 PASS. PER REVENUE HOUR	2.16	2.17	2.14	2.11
13 CLIENT PER REVENUE HOUR	2.04	2.05	2.00	1.98
14 PASS. PER SERVICE HOUR	1.74	1.75	1.70	1.68
15 PASS. PER SERVICE MILE	0.11	0.11	0.11	0.11
16 PASS. PER REVENUE MILE	0.13	0.14	0.13	0.13
17 TOTAL TRANSFER TRIPS	1,168	1,212	9,054	9,257
18 SAME DAY TRIPS	100	92	1,302	720
19 SUBSCRIPTION TRIPS	5,800	6,174	47,408	52,383
20 DEMAND	6,238	5,393	51,202	44,248
21 FAREBOX REVENUE	\$12,980.79	\$10,370.28	\$94,802.55	\$90,251.62
22 PREPAID CLIENTS	\$10,653.89	\$6,518.00	\$73,474.39	\$69,886.80
23 COLLECTED BILLING	\$24,476.00	\$5,850.00	\$193,740.00	\$164,780.00
24 TOTAL REVENUE COLLECTED	\$48,110.68	\$22,738.28	\$362,016.94	\$324,918.42
25 CHARGEABLE ACCIDENTS	0	4	5	9
26 SERVICE COMPLAINTS	2	3	9	14
27 SERVICE COMMENDATIONS	0	0	16	10
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	2	3	24	25
30 DRIVER TURNOVER	4%	0.0%	8.2%	24.2%
31 SCHEDULE ADHERENCE	87%	78%	99%	84%
32 WHEELCHAIR BOARDING'S	4,229	3,788	28,633	28,352
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	6,553	6,345	N/A	N/A
35 UNDUPLICATED CLIENTS	1,051	987	N/A	N/A
36 NO-SHOWS	76	92	579	876
37 CANCELS	1,285	1,146	15,196	14,976
38 AVG. TRIP LENGTH (MILES)	9.3	9.5	9.3	9.5
39 AVG. SM BUSES IN SERVICE	8	8	8	8
40 AVG. BUSES IN SERVICE	55	55	55	55
41 TOTAL FUEL/GALLONS	16,937	16,230	138,328	142,855
42 FLEET M.P.G.	7.0	7.1	7.1	6.8