

### Agenda Item 7.a

**TO:** O&S Committee

**DATE:** March 17, 2015

**FROM:** Anne Muzzini  
Director of Planning & Marketing

**SUBJ:** Fixed Route Reports

### Fixed Route Operating Reports for February 2015

#### 1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

#### FY 14-15

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	285,951		
Average Weekday	13,182	12,840	
Pass/Rev Hour	16.3	16.1	Standard Goal > 17.0
Missed Trips	0.12%	0.11%	Standard Goal < 0.25%
Miles between Road Calls	44,299	33,961	Standard Goal > 18,000

\* Based on current standards from updated SRTP

#### Analysis

Average weekday ridership was higher in February (13,182 passengers) than January (12,756 passengers) and higher February 2014 (12,375 passengers).

Passengers per hour in February was 16.3, a increase from 15.5 in January and an increase from February 2014 when passengers per hour was 15.0.

The percentage of missed trips in February was 0.12%. An increase from the prior month (0.08%). The YTD average is 0.11% missed trips.

The number of miles between roadcalls was 44,299 miles in February, higher than the prior month in which there were 25,383 miles between roadcalls. The 12 month average is 33,961 miles between roadcalls.

**MONTHLY BOARDINGS  
Operations Data Summary**

IV. Staff Reports

Fixed Route Boardings		Passengers by Revenue Hrs/Miles				Service Days		Fiscal YTD Comparison Passenger Boardings	
<b>February 2015 - Fixed Route Boardings</b>	285,951	Revenue Hours - February 2015	17,506	Weekdays - February 15	20	Fiscal 2015 YTD	2,370,281		
		February 2014	17,773	February 14	20				
		Revenue Miles - February 2015	191,360	Saturdays - February 15	4				
		February 2014	195,132	February 14	4				
				Sundays - February 15	4	Fiscal 2014YTD	2,203,524		
				February 14	4				
<b>February 2015 Total Boardings</b>	<b>285,951</b>	<b>Passengers per Mile</b>	<b>1.5</b>	<b>Total Days - 2015</b>	<b>28</b>	<b>YTD Trend</b>	<b>7.6%</b>		
<b>February 2014 Total Boardings</b>	<b>270,260</b>	<b>Passengers per Hour</b>	<b>16.3</b>	<b>2014</b>	<b>28</b>	<b>Monthly Trend</b>	<b>5.8%</b>		

February 2015 Fixed Route Passenger Total							February 2015 Weekday Average	February 2015 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total			
1	Rossmoor / Shadelands	6,701			6,701	335	12.7	
2	Rudgear / Walnut Creek	484			484	24	6.2	
4	Walnut Creek Downtown Shuttle	16,112	2,522	2,200	20,834	806	24.2	
5	Creekside / Walnut Creek	7,356			7,356	368	19.7	
6	Lafayette / Moraga / Orinda	9,900	487	378	10,766	495	14.7	
7	Shadelands / Pleasant Hill	3,556			3,556	178	8.3	
9	DVC / Walnut Creek	11,033			11,033	552	13.1	
10	Concord / Clayton Rd	23,418			23,418	1,171	24.4	
11	Treat Blvd / Oak Grove	6,318			6,318	316	16.2	
14	Monument Blvd	12,746			12,746	637	16.1	
15	Treat Boulevard	11,421			11,421	571	18.4	
16	Alhambra Ave / Monument Blvd	15,536			15,536	777	15.0	
17	Olivera/Solano / Salvio / North Concord	5,526			5,526	276	14.7	
18	Amtrak / Merello / Pleasant Hill	9,187			9,187	459	14.2	
19	Amtrak / Pacheco Blvd / Concord	2,860			2,860	143	10.3	
20	DVC / Concord	26,606			26,606	1,330	26.8	
21	Walnut Creek / San Ramon Transit Center	12,013			12,013	601	11.9	
25	Lafayette / Walnut Creek	1,379			1,379	69	7.1	
28	North Concord / Martinez	6,711			6,711	336	10.9	
35	Dougherty Valley	10,830			10,830	542	16.2	
36	San Ramon / Dublin	5,371			5,371	269	9.6	
91X	Concord Commuter Express	1,302			1,302	65	12.3	
92X	Ace Shuttle Express	4,088			4,088	204	19.3	
93X	Kirker Pass Express	4,571			4,571	229	16.4	
95X	San Ramon / Danville Express	3,151			3,151	158	15.6	
96X	Bishop Ranch Express	11,471			11,471	574	16.5	
97X	Bishop Ranch Express	2,063			2,063	103	11.7	
98X	Martinez Express	8,601			8,601	430	16.2	
250 *	Gael Rail Service	139	130	92	361	17	4.2	
260 *	Cal State East Bay / Concord Bart	264			264	17	1.9	
301	Rossmoor / John Muir Medical Center		349	157	506	0	6.3	
310	Concord Bart / Clayton Rd / Kirker Pass		1,984	1,399	3,382	0	30.1	
311	Concord / Oak Grove / Treat Blvd / WC		992	717	1,709	0	13.8	
314	Clayton Rd / Monument Blvd / PH		2,666	1,865	4,531	0	20.8	
315	Concord / Willow Pass / Landana		256	92	349	0	6.7	
316	Alhambra / Merello / Pleasant Hill		1,484	965	2,450	0	14.8	
320	DVC / Concord		1,046	600	1,646	0	16.5	
321	San Ramon / Walnut Creek		1,119	802	1,921	0	11.4	
Alamo Creek	Alamo Creek / BART Walnut Creek	260			260	13	1.6	
600's	Select Service	22,676			22,676	1,134	24.7	
<b>TOTALS</b>		<b>263,648</b>	<b>13,036</b>	<b>9,267</b>	<b>285,951</b>	<b>13,182</b>	<b>16.3</b>	

\* Data from Link    \*\* Seasonal Route

### Agenda Item 7.a

**TO:** O&S Committee

**DATE:** April 14, 2015

**FROM:** Anne Muzzini  
Director of Planning & Marketing

**SUBJ:** Fixed Route Reports

### Fixed Route Operating Reports for March 2015

#### 1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

#### FY 14-15

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	324,307		
Average Weekday	13,601	12,925	
Pass/Rev Hour	16.8	16.2	Standard Goal > 17.0
Missed Trips	0.10%	0.11%	Standard Goal < 0.25%
Miles between Road Calls	29,028	33,385	Standard Goal > 18,000

\* Based on current standards from updated SRTP

#### Analysis

Average weekday ridership was higher in March (13,601 passengers) than February (13,182 passengers) and higher March 2014 (12,422 passengers).

Passengers per hour in March was 16.8, a increase from 16.3 in February and an increase from March 2014 when passengers per hour was 15.2.

The percentage of missed trips in March was 0.10%. An decrease from the prior month (0.12%). The YTD average is 0.11% missed trips.

The number of miles between roadcalls was 29,028 miles in March, lower than the prior month in which there were 44,299 miles between roadcalls. The 12 month average is 33,385 miles between roadcalls.

**MONTHLY BOARDINGS  
Operations Data Summary**

IV. Staff Reports

Fixed Route Boardings		Passengers by Revenue Hrs/Miles				Service Days		Fiscal YTD Comparison Passenger Boardings	
<b>March 2015 - Fixed Route Boardings</b>	324,307	Revenue Hours -	March 2015	19,308	Weekdays -	March 15	22	Fiscal 2015 YTD	2,694,588
			March 2014	18,785		March 14	21		
		Revenue Miles -	March 2015	213,014	Saturdays -	March 15	4		
			March 2014	207,480		March 14	5		
					Sundays -	March 15	5		
					March 14	5	Fiscal 2014YTD	2,489,706	
<b>March 2015 Total Boardings</b>	<b>324,307</b>	<b>Passengers per Mile</b>	<b>1.5</b>	<b>Total Days - 2015</b>	<b>31</b>	<b>YTD Trend</b>	<b>8.2%</b>		
<b>March 2014 Total Boardings</b>	<b>286,181</b>	<b>Passengers per Hour</b>	<b>16.8</b>	<b>2014</b>	<b>31</b>	<b>Monthly Trend</b>	<b>13.3%</b>		

March 2015 Fixed Route Passenger Total							March 2015 Weekday Average	March 2015 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total			
1	Rossmoor / Shadelands	7,913			7,913	360	13.7	
2	Rudgear / Walnut Creek	512			512	23	6.0	
4	Walnut Creek Downtown Shuttle	18,150	2,498	2,269	22,918	825	24.0	
5	Creekside / Walnut Creek	8,259			8,259	375	20.1	
6	Lafayette / Moraga / Orinda	10,755	652	468	11,875	489	14.3	
7	Shadelands / Pleasant Hill	5,099			5,099	232	10.9	
9	DVC / Walnut Creek	12,238			12,238	556	13.2	
10	Concord / Clayton Rd	27,228			27,228	1,238	25.8	
11	Treat Blvd / Oak Grove	6,894			6,894	313	16.1	
14	Monument Blvd	14,171			14,171	644	16.3	
15	Treat Boulevard	12,784			12,784	581	18.7	
16	Alhambra Ave / Monument Blvd	18,266			18,266	830	16.0	
17	Olivera/Solano / Salvio / North Concord	6,374			6,374	290	15.4	
18	Amtrak / Merello / Pleasant Hill	10,469			10,469	476	14.7	
19	Amtrak / Pacheco Blvd / Concord	3,472			3,472	158	11.4	
20	DVC / Concord	28,412			28,412	1,291	26.1	
21	Walnut Creek / San Ramon Transit Center	14,119			14,119	642	12.7	
25	Lafayette / Walnut Creek	1,718			1,718	78	8.0	
28	North Concord / Martinez	7,519			7,519	342	11.1	
35	Dougherty Valley	12,522			12,522	569	17.0	
36	San Ramon / Dublin	5,820			5,820	265	9.4	
91X	Concord Commuter Express	1,613			1,613	73	14.0	
92X	Ace Shuttle Express	4,498			4,498	204	19.3	
93X	Kirker Pass Express	5,000			5,000	227	16.0	
95X	San Ramon / Danville Express	3,813			3,813	173	17.2	
96X	Bishop Ranch Express	12,545			12,545	570	16.1	
97X	Bishop Ranch Express	2,461			2,461	112	12.3	
98X	Martinez Express	9,809			9,809	446	16.8	
250 *	Gael Rail Service	89	107	83	279	11	3.0	
260 *	Cal State East Bay / Concord Bart	158			158	12	1.4	
301	Rossmoor / John Muir Medical Center		395	259	654	0	8.4	
310	Concord Bart / Clayton Rd / Kirker Pass		1,970	2,068	4,038	0	32.0	
311	Concord / Oak Grove / Treat Blvd / WC		915	950	1,865	0	13.4	
314	Clayton Rd / Monument Blvd / PH		2,680	2,535	5,215	0	21.3	
315	Concord / Willow Pass / Landana		263	200	464	0	8.0	
316	Alhambra / Merello / Pleasant Hill		1,493	1,281	2,774	0	15.0	
320	DVC / Concord		997	816	1,813	0	16.1	
321	San Ramon / Walnut Creek		1,098	1,076	2,175	0	11.5	
600's	Select Service	26,198			26,198	1,191	25.1	
Alamo Creek	Alamo Creek / BART Walnut Creek	356			356	16	2.1	
<b>TOTALS</b>		<b>299,233</b>	<b>13,068</b>	<b>12,006</b>	<b>324,307</b>	<b>13,601</b>	<b>16.8</b>	

\* Data from Link    \*\* Seasonal Route