

**CCCTA LINK  
MONTHLY OPERATING SUMMARY  
JULY FY 15/16**

SUMMARY	JULY FY 14/15	JULY FY 15/16	YTD FY 14/15	YTD FY 15/16
1 TOTAL CLIENTS	12,551	12,637	12,551	12,637
2 TOTAL ATTENDANTS	810	780	810	780
3 TOTAL COMPANIONS	69	74	69	74
4 TOTAL PASSENGERS	13,430	13,491	13,430	13,491
5 TOTAL SERVICE DAYS	30	30	30	30
6 VEHICLE REVENUE HOURS	6,415	6,450	6,415	6,450
7 VEHICLE SERVICE HOURS	7,832	7,859	7,832	7,859
8 VEHICLE NON REV HOURS	1,417	1,409	1,417	1,409
9 VEHICLE SERVICE MILES	126,964	116,220	126,964	116,220
10 VEHICLE REVENUE MILES	102,808	98,275	102,808	98,275
11 VEHICLE NON REV MILES	21,795	17,945	21,795	17,945
12 PASS. PER REVENUE HOUR	2.09	2.09	2.09	2.09
13 CLIENT PER REVENUE HOUR	1.96	1.96	1.96	1.96
14 PASS. PER SERVICE HOUR	1.71	1.72	1.71	1.72
15 PASS. PER SERVICE MILE	0.11	0.12	0.11	0.12
16 PASS. PER REVENUE MILE	0.13	0.14	0.13	0.14
17 TOTAL TRANSFER TRIPS	1107	1,000	1,107	1,000
18 SAME DAY TRIPS	79	101	79	101
19 SUBSCRIPTION TRIPS	7,152	7,333	7,152	7,333
20 DEMAND	5,410	5,303	5,410	5,303
21 FAREBOX REVENUE	\$11,787.34	\$12,044.35	\$11,787.34	\$12,044.35
22 PREPAID CLIENTS	\$8,691.80	\$9,127.00	\$8,691.80	\$9,127.00
23 COLLECTED BILLING	\$26,004.00	\$27,224.00	\$26,004.00	\$27,224.00
24 TOTAL REVENUE COLLECTED	\$46,483.14	\$48,395.35	\$46,483.14	\$48,395.35
25 CHARGEABLE ACCIDENTS	0	3	0	3
26 SERVICE COMPLAINTS	3	0	3	0
27 SERVICE COMMENDATIONS	2	0	2	0
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	2	3	2	3
30 DRIVER TURNOVER	1%	5%	1%	5%
31 SCHEDULE ADHERENCE	84%	84%	84%	84%
32 WHEELCHAIR BOARDING'S	3,978	2,099	3,978	2,099
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	6,824	6,863	N/A	N/A
35 UNDUPLICATED CLIENTS	1,117	1,008	N/A	N/A
36 NO-SHOWS	109	73	109	73
37 CANCELS	1,716	1,325	1,716	1,325
38 AVG. TRIP LENGTH (MILES)	9.5	8.6	9.5	8.6
39 AVG. SM BUSES IN SERVICE	8	8	8	8
40 AVG. BUSES IN SERVICE	55	55	55	55
41 TOTAL FUEL/GALLONS	18,060	17,217	18,060	17,217
42 FLEET M.P.G.	7.0	6.8	7.0	6.8