

**Agenda Item 7.a**

**TO:** O&S Committee

**DATE:** October 19, 2015

**FROM:** Anne Muzzini  
Director of Planning & Marketing

**SUBJ:** Fixed Route Reports

**Fixed Route Operating Reports for September 2015**

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	333,938		
Average Weekday	14,768	13,143	
Pass/Rev Hour	17.6	16.6	Standard Goal > 17.0
Missed Trips	0.13%	0.11%	Standard Goal < 0.25%
Miles between Road Calls	21,717	35,275	Standard Goal > 18,000

\* Based on current standards from updated S RTP

**Analysis**

Average weekday ridership was higher in September (14,768 passengers) than August (12,761 passengers) and higher than September 2014 (14,410 passengers).

Passengers per hour in September was 17.6, an increase from 16.4 in August and a slight decrease from September 2014 when passengers per hour was 17.8.

The percentage of missed trips in September was 0.13%. A slight increase from the prior month (0.10%). The YTD average is 0.11% missed trips.

The number of miles between roadcalls was 21,717 miles in September, lower than the prior month in which there were 26,797 miles between roadcalls. The 12 month average is 35,275 miles between roadcalls.



**MONTHLY BOARDINGS  
Operations Data Summary**

Fixed Route Boardings		Passengers by Revenue Hrs/Miles		Service Days		Fiscal YTD Comparison Passenger Boardings	
<b>September 2015 - Fixed Route Boardings</b>	333,938	Revenue Hours - September 2015	18,958	Weekdays - Sep 15	21	Fiscal 2016 YTD	915,921
		September 2014	18,290	Sep 14	21		
Special Event(s)		Revenue Miles - September 2015	206,748	Saturdays - Sep 15	4	Fiscal 2015YTD	890,053
		September 2014	201,165	Sep 14	4		
				Sundays - Sep 15	4		
				Sep 14	4		
<b>September 2015 Total Boardings</b>	<b>333,938</b>	<b>Passengers per Mile</b>	<b>1.6</b>	<b>Total Days - 2015</b>	<b>29</b>	<b>YTD Trend</b>	<b>2.9%</b>
<b>September 2014 Total Boardings</b>	<b>326,230</b>	<b>Passengers per Hour</b>	<b>17.6</b>	<b>2014</b>	<b>29</b>	<b>Monthly Trend</b>	<b>2.4%</b>

September 2015 Fixed Route Passenger Total						September 2015	September 2015
Route	Destination Information	Weekday	Saturday	Sunday	Total	Weekday Average	Passengers per Revenue Hour
1 (1M)	Rossmoor / Shadelands	7,782			7,782	371	11.6
2	Rudgear / Walnut Creek	487			487	23	6.0
3	Martinez Community Shuttle	1,767			1,767	84	5.8
4	Walnut Creek Downtown Shuttle	17,947	2,118	1,563	21,628	855	24.1
5	Creekside / Walnut Creek	10,867			10,867	517	27.7
6	Lafayette / Moraga / Orinda	11,637	661	545	12,842	554	16.5
7	Shadelands / Pleasant Hill / Walnut Creek	7,644			7,644	364	17.1
9	DVC / Walnut Creek	13,875			13,875	661	15.7
10	Concord / Clayton Rd	27,311			27,311	1,301	27.1
11	Treat Blvd / Oak Grove	7,662			7,662	365	18.7
14	Monument Blvd	14,470			14,470	689	17.4
15	Treat Boulevard	12,495			12,495	595	19.2
16	Alhambra Ave / Monument Blvd	17,980			17,980	856	16.5
17	Olivera/Solano / Salvio / North Concord	6,639			6,639	316	17.1
18	Amtrak / Merello / Pleasant Hill	10,766			10,766	513	16.4
19	Amtrak / Pacheco Blvd / Concord	3,590			3,590	171	12.4
20	DVC / Concord	29,005			29,005	1,381	27.7
21	Walnut Creek / San Ramon Transit Center	13,502			13,502	643	12.7
25	Lafayette / Walnut Creek	1,630			1,630	78	7.9
28	North Concord / Martinez	7,680			7,680	366	11.8
35	Dougherty Valley	13,147			13,147	626	18.7
36	San Ramon / Dublin	6,296			6,296	300	10.7
91X	Concord Commuter Express	1,583			1,583	75	14.4
92X	Ace Shuttle Express	4,869			4,869	232	21.9
93X	Kirker Pass Express	4,183			4,183	199	14.0
95X	San Ramon / Danville Express	3,975			3,975	189	18.8
96X	Bishop Ranch Express	12,138			12,138	578	16.2
97X	Bishop Ranch Express	2,256			2,256	107	11.5
98X	Martinez Express	9,612			9,612	458	17.3
250 *	Gael Rail Service	28	143	55	226	14	2.6
260 *	Cal State East Bay / Concord Bart	99			99	6	0.7
301	Rossmoor / John Muir Medical Center		296	241	536		6.7
310	Concord Bart / Clayton Rd / Kirker Pass		2,249	1,926	4,175		30.6
311	Concord / Oak Grove / Treat Blvd / WC		1,130	756	1,885		15.2
314	Clayton Rd / Monument Blvd / PH		2,838	2,090	4,929		22.0
315	Concord / Willow Pass / Landana		258	172	429		8.2
316	Alhambra / Merello / Pleasant Hill		1,588	1,418	3,006		18.3
320	DVC / Concord		1,155	643	1,797		17.9
321	San Ramon / Walnut Creek		1,046	919	1,965		11.6
Alamo Creek *	Alamo Creek / BART Walnut Creek	445			445	21	2.6
600's	Select Service	26,764			26,764	1,274	53.6
<b>TOTALS</b>		<b>310,130</b>	<b>13,482</b>	<b>10,326</b>	<b>333,938</b>	<b>14,768</b>	<b>17.6</b>

\* Data from Link    \*\* Seasonal Route