

### Agenda Item 7.a

**TO:** O&S Committee  
**DATE:** November 11, 2015  
**FROM:** Anne Muzzini  
Director of Planning & Marketing  
**SUBJ:** Fixed Route Reports

### Fixed Route Operating Reports for October 2015

#### 1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	<b>FY15-16</b>		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	346,220		
Average Weekday	14,496	13,481	
Pass/Rev Hour	17.4	16.8	Standard Goal > 17.0
Missed Trips	0.25%	0.15%	Standard Goal < 0.25%
Miles between Road Calls	49,771	35,589	Standard Goal > 18,000

\* Based on current standards from updated S RTP

#### Analysis

Average weekday ridership was slightly lower in October (14,496 passengers) than September (14,768 passengers) and higher than October 2014 (14,112 passengers).

Passengers per hour in October was 17.4, a slight decrease from 17.6 in September and equal to October 2014 when passengers per hour was 17.4.

The percentage of missed trips in October was 0.25%. An increase from the prior month (0.13%). The YTD average is 0.15% missed trips.

The number of miles between roadcalls was 49,771 miles in October, higher than the prior month in which there were 21,717 miles between roadcalls. The 12 month average is 35,589 miles between roadcalls.

**MONTHLY BOARDINGS  
Operations Data Summary**

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings		
October 2015 - Fixed Route Boardings	346,220	Revenue Hours -	October 2015	19,892	Weekdays - Oct 15	22	Fiscal 2016 YTD	1,262,141	
Special Event(s)			October 2014	19,958	Oct 14	23		Fiscal 2015YTD	1,237,888
		Revenue Miles -	October 2015	216,918	Saturdays - Oct 15	5			
			October 2014	219,407	Oct 14	4			
					Sundays - Oct 15	4			
					Oct 14	4			
October 2015 Total Boardings	346,220	Passengers per Mile		1.6	Total Days - 2015	31	YTD Trend	2.0%	
October 2014 Total Boardings	347,835	Passengers per Hour		17.4	2014	31	Monthly Trend	(0.5%)	

October 2015 Fixed Route Passenger Total						October 2015	October 2015
Route	Destination Information	Weekday	Saturday	Sunday	Total	Weekday Average	Passengers per Revenue Hour
1 (1M)	Rossmoor / Shadelands	8,357	-	-	8,357	380	11.9
2	Rudgear / Walnut Creek	385	-	-	385	17	4.5
3	Martinez Community Shuttle	1,975	-	-	1,975	90	6.2
4	Walnut Creek Downtown Shuttle	17,903	2,795	1,732	22,430	814	23.5
5	Creekside / Walnut Creek	11,544	-	-	11,544	525	28.1
6	Lafayette / Moraga / Orinda	11,910	856	445	13,212	541	16.1
7	Shadelands / Pleasant Hill / Walnut Creek	7,984	-	-	7,984	363	17.0
9	DVC / Walnut Creek	13,976	-	-	13,976	635	15.1
10	Concord / Clayton Rd	27,834	-	-	27,834	1,265	26.4
11	Treat Blvd / Oak Grove	7,728	-	-	7,728	351	18.0
14	Monument Blvd	15,681	-	-	15,681	713	18.0
15	Treat Boulevard	13,501	-	-	13,501	614	19.8
16	Alhambra Ave / Monument Blvd	18,774	-	-	18,774	853	16.5
17	Olivera/Solano / Salvio / North Concord	6,790	-	-	6,790	309	16.7
18	Amtrak / Merello / Pleasant Hill	11,487	-	-	11,487	522	16.7
19	Amtrak / Pacheco Blvd / Concord	3,749	-	-	3,749	170	12.3
20	DVC / Concord	28,709	-	-	28,709	1,305	26.2
21	Walnut Creek / San Ramon Transit Center	14,143	-	-	14,143	643	12.7
25	Lafayette / Walnut Creek	1,396	-	-	1,396	63	6.5
28	North Concord / Martinez	7,567	-	-	7,567	344	11.1
35	Dougherty Valley	13,712	-	-	13,712	623	18.7
36	San Ramon / Dublin	6,480	-	-	6,480	295	10.5
91X	Concord Commuter Express	1,596	-	-	1,596	73	13.8
92X	Ace Shuttle Express	4,735	-	-	4,735	215	20.3
93X	Kirker Pass Express	4,178	-	-	4,178	190	13.6
95X	San Ramon / Danville Express	4,338	-	-	4,338	197	19.6
96X	Bishop Ranch Express	12,311	-	-	12,311	560	15.7
97X	Bishop Ranch Express	2,305	-	-	2,305	105	11.2
98X	Martinez Express	10,028	-	-	10,028	456	17.2
250 *	Gael Rail Service	72	127	46	245	7	2.4
260 *	Cal State East Bay / Concord Bart	451	-	-	451	27	3.1
301	Rossmoor / John Muir Medical Center	-	374	223	597	-	7.2
310	Concord Bart / Clayton Rd / Kirker Pass	-	3,025	1,726	4,751	-	30.7
311	Concord / Oak Grove / Treat Blvd / WC	-	1,342	823	2,165	-	15.5
314	Clayton Rd / Monument Blvd / PH	-	3,540	2,005	5,545	-	22.1
315	Concord / Willow Pass / Landana	-	385	235	620	-	10.7
316	Alhambra / Merello / Pleasant Hill	-	2,030	1,269	3,299	-	17.8
320	DVC / Concord	-	1,185	743	1,928	-	16.4
321	San Ramon / Walnut Creek	-	1,432	970	2,401	-	12.6
Alamo Creek *	Alamo Creek / BART Walnut Creek	436	-	-	436	20	2.5
600's	Select Service	26,881	-	-	26,881	1,222	50.9
<b>TOTALS</b>		<b>318,913</b>	<b>17,091</b>	<b>10,216</b>	<b>346,220</b>	<b>14,496</b>	<b>17.4</b>

\* Data from Link    \*\* Seasonal Route

### Agenda Item 7.a

**TO:** O&S Committee

**DATE:** December 15, 2015

**FROM:** Anne Muzzini  
Director of Planning & Marketing

**SUBJ:** Fixed Route Reports

### Fixed Route Operating Reports for November 2015

#### 1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	<b>FY15-16</b>		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	287,192		
Average Weekday	13,105	13,406	
Pass/Rev Hour	16.0	16.6	Standard Goal > 17.0
Missed Trips	0.12%	0.14%	Standard Goal < 0.25%
Miles between Road Calls	30,051	34,014	Standard Goal > 18,000

\* Based on current standards from updated SRTP

#### Analysis

Average weekday ridership was lower in November (13,105 passengers) than October (14,496 passengers) and higher than November 2014 (12,873 passengers).

Passengers per hour in November was 16.0, an decrease from 17.4 in October and slightly lower than November 2014 when passengers per hour was 16.1.

The percentage of missed trips in November was 0.12%. An decrease from the prior month (0.25%). The YTD average is 0.14% missed trips.

The number of miles between roadcalls was 30,051 miles in November, lower than the prior month in which there were 49,771 miles between roadcalls. The 12 month average is 34,014 miles between roadcalls.

Clipper became available to the public on November 1, 2015. Of a total 287,192 passengers, 199,017 had the potential to use Clipper card aboard County Connection since 88,175 either used an employee sponsored program or the midday free program. About 6% of the 199,017 potential Clipper card users paid using Clipper in its inaugural month.

**MONTHLY BOARDINGS  
Operations Data Summary**

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings	
<b>November 2015 - Fixed Route Boardings</b>	287,192	Revenue Hours - November 2015	17,989	Weekdays - Nov 15	20	Fiscal 2016 YTD	1,549,333	
Special Event(s)		November 2014	16,866	Nov 14	19			
		Revenue Miles - November 2015	196,647	Saturdays - Nov 15	4	Fiscal 2015YTD	1,511,068	
		November 2014	185,474	Nov 14	5			
				Sundays - Nov 15	5			
				Nov 14	5			
<b>November 2015 Total Boardings</b>	<b>287,192</b>	<b>Passengers per Mile</b>	<b>1.5</b>	<b>Total Days - 2015</b>	<b>29</b>	<b>YTD Trend</b>	<b>2.5%</b>	
<b>November 2014 Total Boardings</b>	<b>273,180</b>	<b>Passengers per Hour</b>	<b>16.0</b>	<b>2014</b>	<b>29</b>	<b>Monthly Trend</b>	<b>5.1%</b>	

November 2015 Fixed Route Passenger Total						November 2015	November 2015
Route	Destination Information	Weekday	Saturday	Sunday	Total	Weekday Average	Passengers per Revenue Hour
1 (IM)	Rossmoor / Shadelands	6,629	-	-	6,629	331	10.4
2	Rudgear / Walnut Creek	467	-	-	467	23	5.7
3	Martinez Community Shuttle	1,673	-	-	1,673	84	5.8
4	Walnut Creek Downtown Shuttle	15,906	2,264	1,919	20,089	795	22.8
4H **	Walnut Creek Extended Holiday Service	48	37	-	85	2	6.2
5	Creekside / Walnut Creek	10,241	-	-	10,241	512	27.4
6	Lafayette / Moraga / Orinda	9,646	597	590	10,832	482	14.4
7	Shadelands / Pleasant Hill / Walnut Creek	6,591	-	-	6,591	330	15.5
9	DVC / Walnut Creek	11,636	-	-	11,636	582	13.8
10	Concord / Clayton Rd	23,189	-	-	23,189	1,159	24.2
11	Treat Blvd / Oak Grove	6,122	-	-	6,122	306	15.7
14	Monument Blvd	12,774	-	-	12,774	639	16.1
15	Treat Boulevard	10,527	-	-	10,527	526	17.0
16	Alhambra Ave / Monument Blvd	15,526	-	-	15,526	776	15.0
17	Olivera/Solano / Salvio / North Concord	5,587	-	-	5,587	279	15.1
18	Amtrak / Merello / Pleasant Hill	9,103	-	-	9,103	455	14.6
19	Amtrak / Pacheco Blvd / Concord	3,069	-	-	3,069	153	11.1
20	DVC / Concord	23,747	-	-	23,747	1,187	23.9
21	Walnut Creek / San Ramon Transit Center	12,360	-	-	12,360	618	12.2
25	Lafayette / Walnut Creek	1,240	-	-	1,240	62	6.3
28	North Concord / Martinez	6,333	-	-	6,333	317	10.3
35	Dougherty Valley	11,286	-	-	11,286	564	16.9
36	San Ramon / Dublin	5,018	-	-	5,018	251	9.0
91X	Concord Commuter Express	1,274	-	-	1,274	64	12.1
92X	Ace Shuttle Express	4,111	-	-	4,111	206	19.4
93X	Kirker Pass Express	3,519	-	-	3,519	176	12.4
95X	San Ramon / Danville Express	3,596	-	-	3,596	180	17.9
96X	Bishop Ranch Express	10,190	-	-	10,190	509	14.3
97X	Bishop Ranch Express	2,066	-	-	2,066	103	10.9
98X	Martinez Express	8,267	-	-	8,267	413	15.6
250 *	Gael Rail Service	36	78	75	189	5	2.1
260 *	Cal State East Bay / Concord Bart	368	-	-	368	25	2.9
301	Rossmoor / John Muir Medical Center	-	241	226	466	-	5.7
310	Concord Bart / Clayton Rd / Kirker Pass	-	2,230	2,226	4,456	-	28.9
311	Concord / Oak Grove / Treat Blvd / WC	-	986	921	1,907	-	13.7
314	Clayton Rd / Monument Blvd / PH	-	2,899	2,476	5,375	-	21.4
315	Concord / Willow Pass / Landana	-	286	259	545	-	9.3
316	Alhambra / Merello / Pleasant Hill	-	1,475	1,184	2,658	-	14.3
320	DVC / Concord	-	929	933	1,862	-	16.8
321	San Ramon / Walnut Creek	-	1,143	1,129	2,272	-	12.0
Alamo Creek *	Alamo Creek / BART Walnut Creek	429	-	-	429	21	2.7
600's	Select Service	19,518	-	-	19,518	976	39.5
<b>TOTALS</b>		<b>262,092</b>	<b>13,163</b>	<b>11,937</b>	<b>287,192</b>	<b>13,105</b>	<b>16.0</b>

\* Data from Link      \*\* Seasonal Route

