

Agenda Item 7.a

TO: O&S Committee

DATE: March 11, 2016

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for February 2016

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	FY15-16		
	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	312,953		
Average Weekday	13,809	13,209	
Pass/Rev Hour	16.5	16.2	Standard Goal > 17.0
Missed Trips	0.10%	0.12%	Standard Goal < 0.25%
Miles between Road Calls	140,724	35,239	Standard Goal > 18,000

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was higher in February (13,809 passengers) than January (12,735 passengers) and higher than February 2015 (13,182 passengers).

Passengers per hour in February was 16.5, a increase from 15.2 in January and slightly higher than February 2015 when passengers per hour was 16.3.

The percentage of missed trips in February was 0.10%. A slight increase from the prior month (0.09%). The YTD average is 0.12% missed trips.

The number of miles between roadcalls was 140,724 miles in February, higher than the prior month in which there were 34,724 miles between roadcalls. The 12 month average is 35,239 miles between roadcalls.

Clipper became available to the public on November 1, 2015. Of a total 313,053 passengers in February, 217,846 passengers had the potential to use Clipper card aboard County Connection since 95,208 either used an employee sponsored program or the midday free program. About 13.4% of the 217,846 potential Clipper card users paid using Clipper during this month.

**MONTHLY BOARDINGS
Operations Data Summary**

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings	
February 2016 - Fixed Route Boardings	312,953	Revenue Hours - February 2016	18,913	Weekdays - Feb16	21	Fiscal 2016 YTD	2,429,168	
		February 2015	17,506	Feb15	20			
Special Event - Supper Bowl	100	Revenue Miles - February 2016	207,249	Saturdays - Feb16	4	Fiscal 2015YTD	2,370,281	
		February 2015	191,360	Feb15	4			
				Sundays - Feb16	4			
				Feb15	4			
February 2016 Total Boardings	313,053	Passengers per Mile	1.5	Total Days - 2015	29	YTD Trend	2.5%	
February 2015 Total Boardings	285,951	Passengers per Hour	16.6	2014	28	Monthly Trend	9.5%	

February 2016 Fixed Route Passenger Total						February 2016 Weekday Average	February 2016 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1 (IM)	Rossmoor / Shadelands	8,082	-	-	8,082	385	12.1
2	Rudgear / Walnut Creek	385	-	-	385	18	4.7
3	Martinez Community Shuttle	2,124	-	-	2,124	101	7.0
4	Walnut Creek Downtown Shuttle	17,226	2,221	1,972	21,419	820	23.7
4H **	Walnut Creek Extended Holiday Service	-	-	-	-		#VALUE!
5	Creekside / Walnut Creek	10,842	-	-	10,842	516	27.7
6	Lafayette / Moraga / Orinda	10,583	604	501	11,688	504	15.0
7	Shadelands / Pleasant Hill / Walnut Creek	7,153	-	-	7,153	341	15.9
9	DVC / Walnut Creek	12,688	-	-	12,688	604	14.4
10	Concord / Clayton Rd	25,343	-	-	25,343	1,207	25.2
11	Treat Blvd / Oak Grove	6,539	-	-	6,539	311	16.0
14	Monument Blvd	13,633	-	-	13,633	649	16.4
15	Treat Boulevard	12,176	-	-	12,176	580	18.7
16	Alhambra Ave / Monument Blvd	17,502	-	-	17,502	833	16.1
17	Olivera/Solano / Salvio / North Concord	5,499	-	-	5,499	262	14.1
18	Amtrak / Merello / Pleasant Hill	9,536	-	-	9,536	454	14.5
19	Amtrak / Pacheco Blvd / Concord	3,407	-	-	3,407	162	11.8
20	DVC / Concord	25,990	-	-	25,990	1,238	25.0
21	Walnut Creek / San Ramon Transit Center	12,858	-	-	12,858	612	12.1
25	Lafayette / Walnut Creek	1,798	-	-	1,798	86	8.8
28	North Concord / Martinez	6,457	-	-	6,457	307	10.0
35	Dougherty Valley	12,278	-	-	12,278	585	17.5
36	San Ramon / Dublin	5,989	-	-	5,989	285	10.2
91X	Concord Commuter Express	1,222	-	-	1,222	58	11.1
92X	Ace Shuttle Express	4,407	-	-	4,407	210	19.8
93X	Kirker Pass Express	4,076	-	-	4,076	194	13.7
95X	San Ramon / Danville Express	3,944	-	-	3,944	188	18.7
96X	Bishop Ranch Express	11,872	-	-	11,872	565	16.0
97X	Bishop Ranch Express	1,827	-	-	1,827	87	8.7
98X	Martinez Express	8,829	-	-	8,829	420	15.8
250 *	Gael Rail Service	49	87	55	191	6	2.2
260 *	Cal State East Bay / Concord Bart	295	-	-	295	17	2.0
301	Rossmoor / John Muir Medical Center	-	243	151	394	-	5.5
310	Concord Bart / Clayton Rd / Kirker Pass	-	2,157	1,760	3,917	-	28.7
311	Concord / Oak Grove / Treat Blvd / WC	-	1,004	832	1,836	-	14.8
314	Clayton Rd / Monument Blvd / PH	-	2,780	2,158	4,938	-	22.1
315	Concord / Willow Pass / Landana	-	347	186	533	-	10.5
316	Alhambra / Merello / Pleasant Hill	-	1,372	1,123	2,495	-	15.1
320	DVC / Concord	-	919	633	1,551	-	15.3
321	San Ramon / Walnut Creek	-	1,071	791	1,862	-	11.0
Alamo Creek *	Alamo Creek / BART Walnut Creek	394	-	-	394	19	2.3
600's	Select Service	24,981	-	-	24,981	1,190	24.0
TOTALS		289,987	12,805	10,162	312,953	13,809	16.5

* Data from Link

** Seasonal Route

Agenda Item 7.a

TO: O&S Committee

DATE: April 19, 2016

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for March 2016

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	FY15-16		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	342,943		
Average Weekday	13,514	13,243	
Pass/Rev Hour	15.8	16.2	Standard Goal > 17.0
Missed Trips	0.07%	0.12%	Standard Goal < 0.25%
Miles between Road Calls	61,659	37,327	Standard Goal > 18,000

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was lower in March (13,514 passengers) than February (13,809 passengers) and lower than March 2015 (13,601 passengers).

Passengers per hour in March was 15.8, a decrease from 16.5 in February and lower higher than March 2015 when passengers per hour was 16.8.

The percentage of missed trips in March was 0.07%. A decrease from the prior month (0.10%). The YTD average is 0.12% missed trips.

The number of miles between roadcalls was 61,659 miles in March, lower than the prior month in which there were 104,724 miles between roadcalls. The 12 month average is 37,327 miles between roadcalls.

Clipper became available to the public on November 1, 2015. Of a total 342,943 passengers in March, 229,413 passengers had the potential to use Clipper card aboard County Connection since 113,530 either used an employee sponsored program or the midday free program. About 15.1% of the 229,413 potential Clipper card users paid using Clipper during this month.

**MONTHLY BOARDINGS
Operations Data Summary**

Fixed Route Boardings		Passengers by Revenue Hrs/Miles			Service Days		Fiscal YTD Comparison Passenger Boardings	
March 2016 - Fixed Route Boardings	330,507	Revenue Hours -	March 2016	20,963	Weekdays - Mar16	23	Fiscal 2016 YTD	2,772,111
			March 2015	19,308	Mar15	22		
Special Event - BART Bus Bridge	12,436	Revenue Miles -	March 2016	229,411	Saturdays - Mar16	4	Fiscal 2015 YTD	2,694,588
			March 2015	213,014	Mar15	5		
					Sundays - Mar16	4		
					Mar15	5		
March 2016 Total Boardings	342,943	Passengers per Mile		1.5	Total Days - 2016	31	YTD Trend	2.9%
March 2015 Total Boardings	324,307	Passengers per Hour		16.4	2015	32	Monthly Trend	5.7%

March 2016 Fixed Route Passenger Total						March 2016 Weekday Average	March 2016 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total		
1 (1M)	Rossmoor / Shadelands	8,980	-	-	8,980	390	12.3
2	Rudgear / Walnut Creek	414	-	-	414	18	4.6
3	Martinez Community Shuttle	2,046	-	-	2,046	89	6.1
4	Walnut Creek Downtown Shuttle	18,393	2,142	1,392	21,927	800	22.6
5	Creekside / Walnut Creek	11,920	-	-	11,920	518	27.8
6	Lafayette / Moraga / Orinda	11,599	463	289	12,351	504	14.6
7	Shadelands / Pleasant Hill / Walnut Creek	8,540	-	-	8,540	371	17.4
9	DVC / Walnut Creek	12,800	-	-	12,800	557	13.2
10	Concord / Clayton Rd	26,909	-	-	26,909	1,170	24.4
11	Treat Blvd / Oak Grove	7,008	-	-	7,008	305	15.6
14	Monument Blvd	14,620	-	-	14,620	636	16.1
15	Treat Boulevard	11,397	-	-	11,397	496	16.0
16	Alhambra Ave / Monument Blvd	18,656	-	-	18,656	811	15.6
17	Olivera/Solano / Salvio / North Concord	5,987	-	-	5,987	260	14.1
18	Amtrak / Merello / Pleasant Hill	10,246	-	-	10,246	445	14.3
19	Amtrak / Pacheco Blvd / Concord	3,752	-	-	3,752	163	11.8
20	DVC / Concord	26,460	-	-	26,460	1,150	23.1
21	Walnut Creek / San Ramon Transit Center	14,023	-	-	14,023	610	12.0
25	Lafayette / Walnut Creek	1,583	-	-	1,583	69	7.0
28	North Concord / Martinez	7,652	-	-	7,652	333	10.8
35	Dougherty Valley	13,751	-	-	13,751	598	17.9
36	San Ramon / Dublin	6,140	-	-	6,140	267	9.5
91X	Concord Commuter Express	1,419	-	-	1,419	62	11.8
92X	Ace Shuttle Express	4,729	-	-	4,729	206	19.4
93X	Kirker Pass Express	4,656	-	-	4,656	202	14.2
95X	San Ramon / Danville Express	4,134	-	-	4,134	180	17.9
96X	Bishop Ranch Express	13,131	-	-	13,131	571	16.1
97X	Bishop Ranch Express	2,371	-	-	2,371	103	10.3
98X	Martinez Express	9,525	-	-	9,525	414	15.6
250 *	Gael Rail Service	66	-	-	66	7	0.7
260 *	Cal State East Bay / Concord Bart	201	17	15	233	14	1.8
301	Rossmoor / John Muir Medical Center	-	232	131	362	-	4.8
310	Concord Bart / Clayton Rd / Kirker Pass	-	2,012	1,545	3,556	-	26.1
311	Concord / Oak Grove / Treat Blvd / WC	-	839	694	1,533	-	12.4
314	Clayton Rd / Monument Blvd / PH	-	2,355	1,648	4,003	-	18.0
315	Concord / Willow Pass / Landana	-	240	112	352	-	6.7
316	Alhambra / Merello / Pleasant Hill	-	1,539	1,046	2,584	-	15.7
320	DVC / Concord	-	732	491	1,224	-	12.0
321	San Ramon / Walnut Creek	-	967	777	1,744	-	10.3
Alamo Creek *	Alamo Creek / BART Walnut Creek	583	-	-	583	25	3.2
600's	Select Service	27,143	-	-	27,143	1,180	23.2
TOTALS		310,831	11,537	8,139	330,507	13,514	15.8

* Data from Link ** Seasonal Route