

County Connection

2477 Arnold Industrial Way Concord, CA 94520-5326 (925) 676-7500 countyconnection.com

ADVISORY COMMITTEE MEETING AGENDA

**Tuesday, May 10, 2016
2:00 p.m.**

**County Connection Paratransit Facility
Gayle B. Uilkema Memorial Board Room
2477 Arnold Industrial Way
Concord, California**
Conference Call Access:
Please call (925) 680-2040

The committee may take action on each item on the agenda. The action may consist of the recommended action, a related action or no action. Staff recommendations are subject to action and/or change by the committee.

1. Call to Order – Roll Call
2. Agenda Approval
3. Approval of Minutes of March 8, 2016*
4. Public Comment
5. FY2017 Operating and Capital Budget – Final Draft*
6. ADA – Monthly Reports
 - a. ADA Certification and Recertification Report*
 - b. LINK Monthly Operating Reports – February and March 2016*
7. Fixed Route – Monthly Reports
 - a. Fixed Route Ridership Reports – February and March 2016*
 - b. Clipper Use Trend*
 - c. Driver Appreciation Winners – March 2016 – Jennifer Jimenez /April 2016- Tia Livous
 - d. Website User Information – March and April 2016*
 - e. Customer Service Report – March and April 2016

*Enclosure

Clayton • Concord • Contra Costa County • Danville • Lafayette • Martinez
Moraga • Orinda • Pleasant Hill • San Ramon • Walnut Creek

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

- 8. Committee Member Communications
- 9. Adjournment – Next Meeting – July 12, 2016

General Information

Public Comment: Each person wishing to address the committee is requested to complete a Speakers Card for submittal to the Committee Chair before the meeting convenes or the applicable agenda item is discussed. Persons who address the Committee are also asked to furnish a copy of any written statement to the Committee Chair. Persons who wish to speak on matters set for Public Hearings will be heard when the Chair calls for comments from the public. After individuals have spoken, the Public Hearing is closed and the matter is subject to discussion and action by the Committee.

A period of thirty (30) minutes has been allocated for public comments concerning items of interest within the subject matter jurisdiction of the Committee. Each individual will be allotted three minutes, which may be extended at the discretion of the Committee Chair.

Consent Items: All matters listed under the Consent Calendar are considered by the committee to be routine and will be enacted by one motion. There will be no separate discussion of these items unless requested by a committee member or a member of the public prior to when the committee votes on the motion to adopt.

Availability of Public Records: All public records relating to an open session item on this agenda, which are not exempt from disclosure pursuant to the California Public Records Act, that are distributed to a majority of the legislative body, will be available for public inspection at 2477 Arnold Industrial Way, Concord, California, at the same time that the public records are distributed or made available to the legislative body. The agenda and enclosures for this meeting are posted also on our website at www.countyconnection.com.

Accessible Public Meetings: Upon request, County Connection will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service so that it is received by County Connection at least 48 hours before the meeting convenes. Requests should be sent to the Board Clerk, Lathina Hill, at 2477 Arnold Industrial Way, Concord, CA 94520 or hill@countyconnection.com

Shuttle Service: With 24-hour notice, a County Connection LINK shuttle can be available at the BART station nearest the meeting location for individuals who want to attend the meeting. To arrange for the shuttle service, please call Robert Greenwood – 925/680 2072, no later than 24 hours prior to the start of the meeting.

Currently Scheduled Board and Committee Meetings

| | |
|------------------------------------|--|
| Board of Directors: | Thursday, May 19, 9:00 a.m., County Connection Board Room |
| Administration & Finance: | Wednesday, June 1, 9:00 a.m., 1676 N. California Blvd., S620, Walnut Creek |
| Advisory Committee: | Tuesday, July 12, 2:00 p.m., County Connection Board Room |
| Marketing, Planning & Legislative: | Thursday, June 2, 8:30 a.m., 2477 Arnold Industrial Way, Concord |
| Operations & Scheduling: | Friday, June 3, 8:00 a.m., 309 Diablo Rd., Danville |

The above meeting schedules are subject to change. Please check the Website (www.countyconnection.com) or contact County Connection staff at 925/676-1976 to verify date, time and location prior to attending a meeting.

This agenda is posted on County Connection’s Website (www.countyconnection.com) and at the Administrative Offices, 2477 Arnold Industrial Way, Concord, California

County Connection

Advisory Committee

Summary Minutes

Meeting of March 8, 2016

The meeting was called to order at 2:00 PM.

Members present were: David Loyd, David Libby, Cary Kennerly, Randy Pedersoli, and Hayden Padgett.

Staff present: Mary Burdick, Ruby Horta, and Tim McGowan (LINK)

Guests: None

Committee Chair Rotation

David Libby will assume the role of Committee Chair, and Randy Pedersoli will serve as Vice Chair for the next two years.

Approval of Agenda

The agenda was approved as presented.

Approval of the Minutes of Jan., 2016

The minutes were approved.

Public Comment

There was no public comment.

2016 – 2025 Draft Short Range Transit Plan

Rudy Horta presented the final draft document that serves as County Connection's operations and financial planning blueprint. This is updated and submitted to MTC every other year. Based on revenue and ridership projections, the operations budget assumes current service levels allowing for minor changes designed to improve efficiency. The capital plan assumes the continued ability to main the existing replacement cycle of both revenue and non-revenue vehicles. It is projected that County Connection is able to maintain a balanced budget throughout the 10-year period.

Ms. Horta pointed out that the document also includes a section describing potential services and improvements to consider if funds become available through an increase in local sales tax revenue, BART parking fund, a change in how Cap and Trade funds are used, or through private and new development traffic mitigation agreements.

The Public Hearing is scheduled to take place at the Board of Directors meeting on Thursday, March 17, 2016.

Mobility Management Project Update

Elaine Welsh with Mobility Matters provided an update on the work being done in Contra Costa County to provide mobility management services for seniors and persons with disabilities. Recent accomplishments include:

- Assisted six non-profit organizations submit grant applications
- Completed an inventory of service providers for seniors and persons with disabilities
- Updated the “Way To Go Contra Costa” transportation guide booklet (soon to be on the new website)
- Began work on developing a county wide travel training program
- Brokered donation of 7 retired County Connection LINK vans to non-profits that provide transportation service to persons with disabilities
- Completed a survey of Community Based Organizations to determine interest in shared maintenance

They will continue to participate and advocate with organizations and committees whose focus is mobility and community education on matters involving transportation for seniors and the disabled, as well as assistance to those providing these services.

ADA Monthly Reports

- A. ADA Certification and Recertification reports for January and February 2016 were reviewed with no comments.
- B. LINK monthly operating reports for December 2015 and January 2016 were reviewed without comment.

Fixed-Route Staff Reports

- A. Fixed-route Ridership Report – The monthly reports for December 2015, and January 2016 were reviewed. There has been a slight year over year increase in overall ridership. Ms. Burdick reported that Clipper use trends are now being tracked, and will be included with future reports.
- B. Driver Appreciation Winners – The January Winner is Jeff Marquez, and the February winner is Ronilio Salvador.
- C. CCCTA Website User Information - Staff provided website user statistics for January and February 2016.
- D. Customer Service Reports – Staff provided the number of rider complaints reported for January and February 2016, as well as the number of telephone calls coming to the Information Center.

Member Communication

None. Ms. Burdick reminded committee members that the final draft budget would be on the May agenda.

Adjournment

The meeting was adjourned at 3:20 PM.

The next meeting was scheduled for Tuesday, May 10, 2016

Minutes prepared by Mary Burdick on February 29, 2016.

To: Administration and Finance Committee

Date: May 4, 2016

From: Erick Cheung, Director of Finance

Reviewed by:

SUBJECT: Revised Fiscal Year 2017 Draft Budget and Financial Forecast

SUMMARY OF ISSUES:

County Connection's Fiscal Year (FY) 2017 Draft Budget and Financial Forecast has been revised based on current information and input from the Administration and Finance Committee's (Committee). Staff requests that the Committee provide any additional comments and recommend forwarding the revised FY 2017 Draft Budget and Financial Forecast to the Board. The Board of Directors will be requested to review and comment, so that a final draft will be prepared for adoption in June following a public hearing.

The FY 2017 Draft Budget proposes operating expenses of \$37,252,671. The Fixed Route's proposed operating budget is \$30,816,297 and a contingency of \$800,000. The proposed operating budget is \$1,560,364 (5.3%) higher than the FY 2016 Estimated amount due mainly to agreed upon salary increases with bargaining groups and assumes rising fuel costs. Paratransit's proposed operating budget is \$5,636,374 and is \$222,859 (4.1%) higher due to estimated contract increases for purchased transportation.

The following are the changes from the FY 2017 Draft Budget that was presented in April:

- a. Insurance premiums expense increased – Revised FY 2017 Draft Budget and FY 2016 Estimate for changes related to insurance premiums. County Connection is a member of CalTIP which provides vehicle and general liability insurance. Based on annual review of CalTIP claims, the premiums for the current year and next fiscal year are estimated to increase \$35,262 and \$100,484, respectively.
- b. Overtime expense and special fares increased – The Bus Bridge provided by County Connection in late March is estimated to incur an additional \$30,000 in overtime. The amount is reimbursable by BART and staff has submitted a claim for \$65,000 for all costs including use of our buses.
- c. STA revenue adjusted – MTC is adjusting current year STA allocations for decrease in revenues from diesel fuel. Also, this includes the new methodology used by State Controller's Office for allocating STA revenue. This is a decrease in STA revenue for FY 2016 of \$479,999 and an increase in FY 2017 of \$282,329.
- d. Paratransit fare revenue – Fare revenue was underestimated in the previous version due to entry error in December for \$27,385. The revised estimated is \$560,000 which is an increase of \$52,700 for FY 2016 and FY 2017 have been revised to \$571,200.
- e. TDA revenue adjusted – TDA is the last source of revenues and therefore the net adjustment for items noted above for FY 2016 is an increase of \$412,261 and FY 2017 is a decrease of \$235,645.

Overview of Fiscal Year 2016

Expenses

Estimated Operating Expenses (Page 2) for FY 2016 are expected to be \$34,669,447, which is below the adopted budget of \$36,741,165 by \$2,071,718 (5.6%). The following is an analysis of estimated expenses in comparison to budget:

| Category | Description | Estimated Amount Over (Under) Budget (\$ in thousands) |
|------------------------|--|---|
| Wages and benefits | Negotiated salary increases of 4% effective July 1, 2015. | \$ 426 |
| Services | Clipper fees appear lower than anticipated, but this is first year of implementation | \$ (90) |
| Materials and supplies | Diesel fuel costs have decreased | \$ (1,081) |
| Contingency | Contingency is not currently needed based on estimated expenses | \$ (1,326) |
| | Total | \$ (2,071) |

Revenues

Estimated Operating Revenues for FY2016 are equal with expenses, since the majority of County Connection's revenue is on a reimbursement basis. The following is an analysis of estimated revenues in comparison to budget:

| Category | Description | Estimated Amount Over (Under) Budget (\$ in thousands) |
|---------------------------|---|---|
| Fare/Special Fare Revenue | Fare revenue lower than budgeted. Bus Bridge billed to BART for \$65K. | \$ (73) |
| STA Revenue | Lower revenue due to drop in Diesel Fuel and allocation change by State Controllers Office | \$ (440) |
| FTA Section 5307 | Federal FTA 5307 funding has increased Paratransit funding from an average of \$670K to \$1.2M. This created carryover funds used this fiscal year. | \$ 730 |
| Proposition 1B | Carry over of Proposition 1B Funds used for Clever Devices maintenance contract. | \$ 84 |
| TDA 4.0 | TDA 4.0 is considered revenue of last resort, as estimated expenses are lower than budgeted, the use of TDA 4.0 revenues is also lower. | \$ (2,366) |
| | Total | \$ (2,065) |

Overview of FY 2017 Proposed Budget

Expenses

The FY 2017 Proposed Operating Budget is \$37,252,671, which is \$2,583,224 or 7.5% more than the FY 2016 estimated amount. It includes an operating contingency of \$800,000. The following proposed expenses are larger than the estimated FY 2016 amount:

| Category | Description | Budget Amount Over (Under) Estimate (\$ in thousands) |
|--------------------------|---|--|
| Wages | Increases of 3% based on labor negotiations and addition of a Planning position | \$ 501 |
| Benefits | Assumes fully staffed, which increase medical costs for service workers and mechanics (\$89K) and estimated increases in cafeteria (\$141K) . | \$ 230 |
| Materials and supplies | Assumes diesel fuel prices will rise over the next year to \$1.6M, but still below the average of \$2.1M in FY2012 to FY 2014. | \$ 481 |
| Utilities | Estimated PG&E costs for Walnut Creek Trolley | \$ 100 |
| Casualty and liability | Increase in insurance premiums | \$ 101 |
| Purchased transportation | Increase in contracted costs with First Transit for paratransit services. | \$ 234 |
| Contingency | Estimated contingency | \$ 800 |
| | Total | \$ 2,447 |

Revenues

The FY 2017 Proposed Operating Revenues is equal with expenses, since the majority of County Connection's revenue is on a reimbursement basis. The budget assumes that \$18,584,451 in TDA 4.0 funds will be used, which is an increase of \$2,972,193 over the estimated amount. There are a couple of reasons such as the increase in proposed costs noted above and assumes use of the contingency of \$800,000. There were also adjustments to revenue which include a decline in STA revenues with falling gas prices and changes by the State Controllers' Office. Also, adjusting for stable federal revenues at approximately \$1,350,000, which is a decrease of \$819,413, since most of the carryover will have been used in FY 2016.

STA revenue has declined from \$3.7 million to \$3.2 million due to declining diesel fuel revenue and a change in interpretation by the State Controller's Office (SCO) in allocating revenue. The decrease in FY 2017 and FY 2016 related to the SCO's change is approximately \$137 thousand and \$60 thousand, respectively. There is currently legislation in the works which would revert to previous interpretation by the SCO for a three year period and would be adopted as a trailer bill in the adoption of the State Budget.

| MTC - STA | 2017 | | |
|---|---------------------|---------------------------|---------------------|
| | Proposed Budget | 2016 Revised Estimate (a) | 2016 Allocation |
| STA Population | \$ 1,700,000 | \$ 1,776,761 | \$ 2,004,761 |
| STA Feeder Bus | \$ 777,759 | \$ 739,702 | \$ 739,702 |
| STA Regional Paratransit (b) | \$ 273,348 | \$ 282,510 | \$ 350,510 |
| STA Revenue Based (c) | \$ 415,000 | \$ 384,378 | \$ 568,378 |
| STA Total | \$ 3,166,107 | \$ 3,183,351 | \$ 3,663,351 |
| \$ Difference compared to PY | \$ (17,244) | \$ (609,739) | \$ (129,739) |
| % Difference compared to PY | -1% | -16% | -3% |
| (a) Based upon preliminary amounts from MTC as of April and includes true up amounts due to diesel revenue dropping. | | | |
| (b) Amount reflects County Connection's portion of the regional percent: 41.359% | | | |
| (c) MTC has provided estimates based on decreases in revenue due to diesel fuel and a range due to SCO's interpretation of allocation. The range is \$552K-\$415K pending on legislation for FY 2017. Assuming legislation is agreed upon would mean \$552K in FY 2017 and add back \$60K in FY 2016. | | | |

FTA 5307 revenues on a continuing basis are estimated to be \$1.2 million annually based on the last grant. As mentioned earlier, County Connection had grant funds remaining from previous years and is estimated to use most of those funds in FY 2016. Prior to FY 2014, the annual amount was approximately \$670 thousand annually and has now doubled over the last three years. One of the issues related to federal funding is timing of funding, for example, County Connection doesn't receive the FY 2016 allocation instruction until June 2016, and the funds are then received sometime in August or September.

Low Carbon Transit Operations Program (LCTOP) is a new funding source and could provide additional income to County Connection. These funds are currently used for the Martinez Shuttle Route 3 for approximately \$186 thousand, but there appears to be additional funding that could be used for capital or operational needs. The FY 2017 budget assumes an increase to \$574 thousand based on MTC's preliminary estimate that LCTOP funds could provide \$20 million over 25 years. This also assumes that the current restrictions on the use of these funds are amended since it is currently very difficult for County Connection to spend, but there appears to be legislation which may assist us.

Capital Program

The FY 2017 Draft Budget includes \$20.0 million in capital purchases (see PP.6). The majority of the expenses are for the completion of the bus replacement for \$18.8 million. The funding for the buses is from Federal 5307 for \$16.7 million with matching from State Proposition 1B and Bridge Toll funds for \$2.1 million.

TDA Reserve (PP.10)

The TDA Reserve is estimated to begin FY 2017 at \$10.1 million and by the end of the year reduces to \$8.9 million (24.0% of Operating Budget). The decrease is due mainly to declining STA revenue mentioned earlier. The forecast shows reserves declining on average by \$798 thousand each year and projected to be \$1.3 million (2.7% of Operating Budget) in FY 2025. The drop in the reserves also assumes other capital funding cannot be located for the next major bus replacement for \$3.1 million in FY 2024.

Staff has provided three reserve levels at 12%, 16% and 20%. Based on the reserve rate, the table shows the amount required and if the forecast has sufficient reserves for each fiscal year. If reserves are not sufficient, the difference is provided along with an estimate of service hours that would need to be reduced to reach reserve target level.

RECOMMENDATION:

Staff requests that the Committee provide comments and forward the draft to the Board of Directors for review and comment.

County Connection
DRAFT
Operating and Capital Budget

Fiscal Year 2017



Concord, California

April 2016

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

County Connection

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

**Fiscal Year 2017
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County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2017 BUDGET SUMMARY

| | ESTIMATED FY 2016 | | ADOPTED BUDGET FY 2016 | % | | PROPOSED BUDGET FY 2017 | PROPOSED OVER/(UNDER) ESTIMATED |
|--------------------|----------------------|-----------|------------------------------|--------------|-----------|-------------------------------|---------------------------------------|
| Operations | | | | | | | |
| Fixed Route | \$ 29,255,933 | \$ | 31,347,968 | -6.7% | \$ | 31,616,297 | 8.1% |
| Paratransit | \$ 5,413,514 | \$ | 5,393,197 | 0.4% | \$ | 5,636,374 | 4.1% |
| Subtotal | \$ 34,669,447 | \$ | 36,741,165 | -5.6% | \$ | 37,252,671 | 7.5% |
| Capital | | | | | | | |
| Fixed Route | \$ 21,389,000 | \$ | 1,154,000 | 1753.5% | \$ | 20,010,000 | -6.4% |
| Paratransit | \$ - | \$ | 150,000 | -100.0% | \$ | - | N/A |
| Subtotal | \$ 21,389,000 | \$ | 1,304,000 | 1540.3% | \$ | 20,010,000 | -6.4% |
| Grand Total | \$ 56,058,447 | \$ | 38,045,165 | 47.3% | \$ | 57,262,671 | 2.1% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2017 BUDGET- OPERATING EXPENDITURES

| Category | ACTUAL FY 2015 | ESTIMATED FY 2016 | ADOPTED FY 2016 | FY 2016 Estimate vs Budget | | PROPOSED FY 2017 | FY2017 vs 2016 Estimate | |
|-------------------------------|----------------------|----------------------|--------------------|----------------------------|--------------|----------------------|-------------------------|-------------|
| | | | | Amount +/- | % +/- | | Amount +/- | % +/- |
| Fixed Route | | | | | | | | |
| Wages | \$ 12,735,523 | \$ 13,561,925 | \$ 13,144,086 | \$ 417,839 | 3.2% | \$ 14,032,523 | \$ 470,598 | 3.5% |
| Fringe benefits-paid time off | 1,990,457 | \$ 2,230,650 | 2,107,574 | 123,076 | 5.8% | 2,252,345 | 21,695 | 1.0% |
| Fringe benefits-other | 5,708,214 | \$ 7,229,339 | 7,314,776 | (85,437) | -1.2% | 7,487,183 | 257,844 | 3.6% |
| Total Wages and benefits | 20,434,194 | \$ 23,021,914 | 22,566,436 | 455,478 | 2.0% | 23,772,051 | 750,137 | 3.3% |
| Services | 1,892,568 | \$ 2,155,069 | 2,263,970 | (108,901) | -4.8% | 2,153,251 | (1,818) | -0.1% |
| Materials and supplies | 2,758,566 | \$ 2,400,831 | 3,602,610 | (1,201,779) | -33.4% | 2,926,150 | 525,319 | 21.9% |
| Utilities | 233,643 | \$ 296,879 | 322,500 | (25,621) | -7.9% | 421,000 | 124,121 | 41.8% |
| Casualty and liability | 627,088 | \$ 582,635 | 567,861 | 14,774 | 2.6% | 711,345 | 128,710 | 22.1% |
| Taxes | 249,805 | \$ 283,500 | 285,000 | (1,500) | -0.5% | 285,500 | 2,000 | 0.7% |
| Leases and rentals | 40,454 | \$ 47,013 | 42,000 | 5,013 | 11.9% | 46,000 | (1,013) | -2.2% |
| Miscellaneous | 178,707 | \$ 166,652 | 183,400 | (16,748) | -9.1% | 199,560 | 32,908 | 19.7% |
| Purchased transportation | 225,391 | \$ 301,440 | 187,795 | 113,645 | 60.5% | 301,440 | - | 0.0% |
| Total Other Expenses | 6,206,222 | 6,234,019 | 7,455,136 | (1,221,117) | -16.4% | 7,044,246 | 810,227 | 13.0% |
| Subtotal | 26,640,416 | 29,255,933 | 30,021,572 | (765,639) | -2.6% | 30,816,297 | 1,560,364 | 5.3% |
| Contingency | | | 1,326,396 | (1,326,396) | -100.0% | 800,000 | 800,000 | N/A |
| Subtotal | 26,640,416 | 29,255,933 | 31,347,968 | (2,092,035) | -6.7% | 31,616,297 | 2,360,364 | 8.1% |
| Paratransit | | | | | | | | |
| Wages | 94,561 | 113,974 | 92,432 | 21,542 | 23.3% | 98,489 | (15,485) | -13.6% |
| Fringe benefits | 54,013 | 51,833 | 62,191 | (10,358) | -16.7% | 55,685 | 3,852 | 7.4% |
| Total Wages and benefits | 148,574 | 165,807 | 154,623 | 11,184 | 7.2% | 154,174 | (11,633) | -7.0% |
| Services | 16,670 | 16,883 | 11,320 | 5,563 | 49.1% | 16,100 | (783) | -4.6% |
| Materials and supplies | 2,940 | 3,400 | 3,400 | - | 0.0% | 3,400 | - | 0.0% |
| Utilities | 22,752 | 24,400 | 20,800 | 3,600 | 17.3% | 25,400 | 1,000 | 4.1% |
| Taxes | 272 | 400 | 400 | - | 0.0% | 400 | - | 0.0% |
| Miscellaneous | 178 | 913 | 941 | (28) | -3.0% | 900 | (13) | -1.4% |
| Purchased transportation | 4,925,650 | 5,201,711 | 5,201,713 | (2) | 0.0% | 5,436,000 | 234,289 | 4.5% |
| Total Other Expenses | 4,968,462 | 5,247,707 | 5,238,574 | 9,133 | 0.2% | 5,482,200 | 234,493 | 4.5% |
| Subtotal | 5,117,036 | 5,413,514 | 5,393,197 | 20,317 | 0.4% | 5,636,374 | 222,859 | 4.1% |
| Total | \$ 31,757,452 | 34,669,447 | 36,741,165 | \$ (2,071,718) | -5.6% | \$ 37,252,671 | \$ 2,583,224 | 7.5% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2017 BUDGET- OPERATING REVENUES

| Category | ACTUAL FY 2015 | ESTIMATE FY 2016 | ADOPTED FY 2016 | FY 2016 Estimate vs Budget | | PROPOSED FY 2017 | FY2017 vs 2016 Estimate | |
|-----------------------------|----------------------|----------------------|----------------------|----------------------------|--------------|----------------------|-------------------------|-------------|
| | | | | Amount +/- | % +/- | | Amount +/- | % +/- |
| Fixed Route | | | | | | | | |
| Fare revenue | \$ 3,205,910 | \$ 3,100,000 | \$ 3,145,626 | \$ (45,626) | -1.5% | \$ 3,162,000 | \$ 62,000 | 2.0% |
| Special service revenue | 1,386,527 | 1,455,820 | 1,403,790 | 52,030 | 3.7% | 1,418,500 | (37,320) | -2.6% |
| | 4,592,437 | 4,555,820 | 4,549,416 | 6,404 | 0.1% | 4,580,500 | 24,680 | 0.5% |
| Advertising revenue | 586,768 | 603,600 | 617,100 | (13,500) | -2.2% | 609,122 | 5,522 | 0.9% |
| Non-Operating rev | 135,343 | 104,200 | 110,000 | (5,800) | -5.3% | 104,600 | 400 | 0.4% |
| FTA New Freedom | 54,869 | 45,131 | 53,200 | (8,069) | -15.2% | - | (45,131) | -100.0% |
| Low Carbon Transit Ops Prog | - | 175,000 | 185,881 | (10,881) | -5.9% | 573,087 | 398,087 | 227.5% |
| Other State Grants | 117,063 | 201,304 | 116,919 | 84,385 | 72.2% | 116,919 | (84,385) | -41.9% |
| STA Population and Revenue | 2,230,195 | 2,161,139 | 2,004,760 | 156,379 | 7.8% | 1,700,000 | (461,139) | -21.3% |
| TDA 4.0 | 14,376,482 | 15,612,258 | 17,978,531 | (2,366,273) | -13.2% | 17,957,697 | 2,345,439 | 15.0% |
| Measure J | 4,287,458 | 4,252,440 | 4,212,120 | 40,320 | 1.0% | 4,401,274 | 148,834 | 3.50% |
| BART Express Funds | 697,596 | 739,702 | 739,702 | - | 0.0% | 777,759 | 38,057 | 5.1% |
| Dougherty Valley Dev Fees | - | 50,000 | 100,000 | (50,000) | -50.0% | 75,000 | 25,000 | 50.0% |
| Other Local Grants | 78,796 | 75,000 | - | 75,000 | 100.0% | 75,000 | - | 0.0% |
| RM 2/Other- Express | 145,337 | 145,339 | 145,339 | - | 0.0% | 145,339 | - | 0.0% |
| Lifeline | - | 535,000 | 535,000 | - | 0.0% | 500,000 | (35,000) | -6.5% |
| Subtotal | 27,302,344 | 29,255,933 | 31,347,968 | (2,092,035) | -6.7% | 31,616,297 | 2,360,364 | 8.1% |
| Paratransit | | | | | | | | |
| Fare revenue | 553,521 | 560,000 | 639,722 | (79,722) | -12.5% | 571,200 | 11,200 | 2.0% |
| Non-Operating revenue | 47 | 100 | 100 | - | 0.0% | 100 | - | 0.0% |
| FTA Section 5307 | 1,171,949 | 2,184,713 | 1,439,327 | 745,386 | 51.8% | 1,350,000 | (834,713) | -38.2% |
| TDA 4.5 | 766,150 | 829,680 | 829,680 | - | 0.0% | 791,132 | (38,548) | -4.6% |
| TDA 4.0 | - | - | - | - | N/A | 626,754 | 626,754 | N/A |
| Measure J | 1,380,877 | 1,419,169 | 1,428,000 | (8,831) | -0.6% | 1,468,840 | 49,671 | 3.50% |
| STA Paratransit & Rev based | 1,095,630 | 282,510 | 878,888 | (596,378) | -67.9% | 688,348 | 405,838 | 143.7% |
| BART ADA Service/Other | 148,862 | 137,342 | 177,480 | (40,138) | -22.6% | 140,000 | 2,658 | 1.9% |
| Subtotal | 5,117,036 | 5,413,514 | 5,393,197 | 20,317 | 0.4% | 5,636,374 | 222,860 | 4.1% |
| Total | \$ 32,419,380 | \$ 34,669,447 | \$ 36,741,165 | \$ (2,071,718) | -5.7% | \$ 37,252,671 | \$ 2,583,224 | 7.5% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2017 Revenue Source Utilization

| | Anticipated Revenue | Anticipated Utilization | Difference |
|---|----------------------|----------------------------|-----------------------|
| Fixed Route | | | |
| Fare revenue | \$ 3,162,000 | \$ 3,162,000 | \$ - |
| Special service revenue | 1,418,500 | 1,418,500 | - |
| Advertising revenue | 609,122 | 609,122 | - |
| Non-Operating revenue | 104,600 | 104,600 | - |
| Low Carbon Transit Operations Program (LCTOP) | 573,087 | 573,087 | - |
| Other State Grants | 116,919 | 116,919 | - |
| STA Population and Revenue Based TDA 4.0 | 1,700,000 | 1,700,000 | - |
| | 16,810,194 | 17,957,697 | (1,147,503) |
| Measure J | 4,401,274 | 4,401,274 | - |
| BART Express Funds | 777,759 | 777,759 | - |
| Dougherty Valley Development Fees | 75,000 | 75,000 | - |
| Other Local Grants | 75,000 | 75,000 | - |
| RM2- Express | 145,339 | 145,339 | - |
| Lifeline | 500,000 | 500,000 | - |
| Total Fixed Route Operating Revenue | \$ 30,468,794 | \$ 31,616,297 | \$ (1,147,503) |
| Paratransit | | | |
| Fare revenue | \$ 571,200 | \$ 571,200 | \$ - |
| Non-operating revenue | 100 | 100 | - |
| FTA Section 5307 | 1,350,000 | 1,350,000 | - |
| TDA 4.5 | 791,132 | 791,132 | - |
| TDA 4.0 | 626,754 | 626,754 | - |
| Measure J | 1,468,840 | 1,468,840 | - |
| STA Paratransit | 688,348 | 688,348 | - |
| BART ADA Service/Other | 140,000 | 140,000 | - |
| Total Paratransit Operating Revenue | \$ 5,636,374 | \$ 5,636,374 | \$ - |
| Capital Program | | | |
| TDA 4.0 | \$ 148,000 | \$ 148,000 | \$ - |
| Increase (Decrease) to TDA reserve | | | \$ (1,147,503) |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
STAFFING

| Position Type | | FY 2011 ACTUAL | FY 2012 ACTUAL | FY 2013 ACTUAL | FY 2014 ACTUAL | FY 2015 ACTUAL | FY 2016 BUDGET | FY 2016 ACTUAL | FY 2017 PROPOSED |
|-------------------------------------|-----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|---------------------|
| Transportation | Transportation administration | 3.0 | 3.0 | 4.0 | 4.0 | 4.0 | 4.0 | 4.0 | 4.0 |
| | Training | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 |
| | Transit Supervisor/Dispatcher | 10.0 | 10.0 | 10.0 | 11.0 | 12.0 | 12.0 | 12.0 | 12.0 |
| | | <u>15.0</u> | <u>15.0</u> | <u>16.0</u> | <u>17.0</u> | <u>18.0</u> | <u>18.0</u> | <u>18.0</u> | <u>18.0</u> |
| | Full-time runs | 125.0 | 125.0 | 127.0 | 128.0 | 128.0 | 128.0 | 122.0 | 128.0 |
| | Part-time runs | 12.0 | 12.0 | 12.0 | 12.0 | 12.0 | 12.0 | 12.0 | 12.0 |
| | Full-time stand-by (Protection) | 35.0 | 35.0 | 36.0 | 36.0 | 36.0 | 36.0 | 36.0 | 36.0 |
| | | <u>172.0</u> | <u>172.0</u> | <u>175.0</u> | <u>176.0</u> | <u>176.0</u> | <u>176.0</u> | <u>170.0</u> | <u>176.0</u> |
| Total Transportation | | 187.0 | 187.0 | 191.0 | 193.0 | 194.0 | 194.0 | 188.0 | 194.0 |
| Maintenance | Maintenance administration | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 |
| | Facilities | 5.0 | 5.0 | 5.0 | 6.0 | 6.0 | 6.0 | 6.0 | 6.0 |
| | | <u>10.0</u> | <u>10.0</u> | <u>10.0</u> | <u>11.0</u> | <u>11.0</u> | <u>11.0</u> | <u>11.0</u> | <u>11.0</u> |
| | Mechanic, Level VI | | | | | 4.0 | 4.0 | 4.0 | 4.0 |
| | Mechanic, Level V | 5.0 | 5.0 | 5.0 | 5.0 | 3.0 | 3.0 | 3.0 | 3.0 |
| | Mechanic, Level IV | 4.0 | 4.0 | 4.0 | 3.0 | 5.0 | 5.0 | 5.0 | 5.0 |
| | Mechanic, Level III | 7.0 | 7.0 | 7.0 | 5.0 | 5.0 | 5.0 | 6.0 | 7.0 |
| | Mechanic, Level II | 2.0 | 2.0 | 2.0 | 3.0 | - | 1.0 | - | - |
| | Mechanic, Level I | 1.0 | 1.0 | 1.0 | 3.0 | - | 1.0 | - | - |
| | Bus service workers | 10.0 | 10.0 | 10.0 | 10.0 | 9.0 | 10.0 | 9.0 | 10.0 |
| | <u>29.0</u> | <u>29.0</u> | <u>29.0</u> | <u>29.0</u> | <u>26.0</u> | <u>29.0</u> | <u>27.0</u> | <u>29.0</u> | |
| Total Maintenance | | 39.0 | 39.0 | 39.0 | 40.0 | 37.0 | 40.0 | 38.0 | 40.0 |
| General Administration | General Administration | 4.5 | 4.0 | 3.0 | 3.0 | 3.0 | 3.0 | 3.0 | 3.0 |
| | Stores & Procurement | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| | Stores workers | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 |
| | Finance | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 |
| | Human Resources | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 |
| | Marketing | 3.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 |
| | Customer service | 6.5 | 6.0 | 6.0 | 6.0 | 8.0 | 8.0 | 8.0 | 8.0 |
| | IT | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 |
| | Planning/Scheduling | 5.0 | 6.0 | 6.0 | 6.0 | 5.0 | 5.0 | 5.0 | 6.0 |
| | Subtotal in full time equivalents | <u>31.0</u> | <u>30.0</u> | <u>29.0</u> | <u>29.0</u> | <u>30.0</u> | <u>30.0</u> | <u>30.0</u> | <u>31.0</u> |
| Fixed Route Operations Total | | 257.0 | 256.0 | 259.0 | 262.0 | 261.0 | 264.0 | 256.0 | 265.0 |
| Paratransit | | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 |
| Total Operations | | 259.0 | 258.0 | 261.0 | 264.0 | 263.0 | 266.0 | 258.0 | 267.0 |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY2017 CAPITAL PROGRAM-BUDGET YEAR
(\$ in thousands)

| Capital Category | Funding Source | | | | | | | Total |
|--|------------------|--|--|---|-----------------------|---|---------------|------------------|
| | Federal 5307 | State Prop 1B - PTMISEA Rolling Stock | State Prop 1B - PTMISEA Facility Rehab | State Lifeline - 1B Population Based Bonds | State Bridge Tolls | MTC TPI Funds - Stop Access & IT | MTC TDA | |
| Non Revenue Fleet | - | - | \$ 35 | - | - | - | \$ 128 | \$ 163 |
| Revenue Fleet | 16,722 | 1,580 | - | - | 480 | - | - | 18,782 |
| Facility Maintenance and Modernization | - | - | 550 | - | - | - | - | 550 |
| Information Technology | - | - | - | - | - | 280 | 20 | 300 |
| Maintenance Equipment & Tools | - | - | 165 | - | - | - | - | 165 |
| Office Furniture and Equipment | - | - | 50 | - | - | - | - | 50 |
| Total | \$ 16,722 | \$ 1,580 | \$ 800 | \$ - | \$ 480 | \$ 280 | \$ 148 | \$ 20,010 |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
TEN YEAR CAPITAL PROGRAM

\$ In Thousands

| Capital Program: | FY2016 | FY2017 | FY2018 | FY2019 | FY2020 | FY2021 | FY 2022 | FY 2023 | FY 2024 | FY 2025 | Total |
|--------------------------------------|------------------|------------------|---------------|-----------------|---------------|---------------|-----------------|-----------------|------------------|---------------|------------------|
| Non Revenue Fleet | \$ 70 | \$ 163 | \$ 78 | \$ - | \$ 369 | \$ 227 | \$ - | \$ 99 | \$ 126 | \$ 109 | \$ 1,241 |
| Revenue Fleet | 19,826 | 18,782 | - | 2,092 | - | - | 1,189 | - | 25,182 | - | 67,071 |
| Facility Maintenance & Modernization | 465 | 550 | 550 | - | 100 | 100 | 100 | 500 | 2,100 | - | 4,465 |
| Street Amenities | 319 | - | - | 500 | - | - | - | 500 | - | - | 1,319 |
| Information Technology | 400 | 300 | 80 | 195 | 85 | 180 | 300 | 80 | 90 | 85 | 1,795 |
| Maintenance Equipment & Tools | 193 | 165 | 100 | 275 | 65 | 50 | 50 | 50 | 1,000 | 50 | 1,998 |
| Office Furniture and Equipment | 116 | 50 | 123 | 50 | 70 | 80 | 80 | 80 | 100 | 100 | 849 |
| Total Capital Program | \$ 21,389 | \$ 20,010 | \$ 931 | \$ 3,112 | \$ 689 | \$ 637 | \$ 1,719 | \$ 1,309 | \$ 28,598 | \$ 344 | \$ 78,738 |

| Capital Program by Service: | FY2016 | FY2017 | FY2018 | FY2019 | FY2020 | FY2021 | FY 2022 | FY 2023 | FY 2024 | FY 2025 | Total |
|---|------------------|------------------|---------------|-----------------|---------------|---------------|-----------------|-----------------|------------------|---------------|------------------|
| Fixed-Route | \$ 21,389 | \$ 20,010 | \$ 931 | \$ 872 | \$ 689 | \$ 637 | \$ 530 | \$ 1,309 | \$ 28,598 | \$ 344 | \$ 75,309 |
| Paratransit | - | - | - | 2,240 | - | - | 1,189 | - | - | - | 3,429 |
| Total Capital Program by Service | \$ 21,389 | \$ 20,010 | \$ 931 | \$ 3,112 | \$ 689 | \$ 637 | \$ 1,719 | \$ 1,309 | \$ 28,598 | \$ 344 | \$ 78,738 |

| Capital Funding by Source | FY2016 | FY2017 | FY2018 | FY2019 | FY2020 | FY2021 | FY 2022 | FY 2023 | FY 2024 | FY 2025 | Total |
|--|------------------|------------------|---------------|-----------------|---------------|---------------|-----------------|-----------------|------------------|---------------|------------------|
| Federal 5307 | \$ 14,342 | \$ 16,722 | \$ - | \$ 1,864 | \$ - | \$ - | \$ 989 | \$ - | \$ 20,368 | \$ - | \$ 54,285 |
| State Prop 1B PTMISEA - Rolling Stock | 3,055 | 1,580 | - | - | - | - | - | - | - | - | 4,635 |
| State Prop 1B PTMISEA - Facility Rehab | - | 800 | - | - | - | - | - | - | - | - | 800 |
| Lifeline - 1B Population based Bonds | 255 | - | - | 300 | - | 300 | - | 300 | - | - | 1,155 |
| MTC TPI Funds - Stop Access & IT | 280 | 280 | 280 | 280 | 280 | 280 | 280 | 280 | 280 | 280 | 2,800 |
| Bridge Toll Revenue | 868 | 480 | - | 100 | - | - | 80 | 29 | 850 | - | 2,407 |
| Transportation Development Act | 2,589 | 148 | 651 | 568 | 409 | 57 | 370 | 700 | 3,100 | 64 | 8,656 |
| To Be Determined | - | - | - | - | - | - | - | - | 4,000 | - | 4,000 |
| Total Capital Funding by Source | \$ 21,389 | \$ 20,010 | \$ 931 | \$ 3,112 | \$ 689 | \$ 637 | \$ 1,719 | \$ 1,309 | \$ 28,598 | \$ 344 | \$ 78,738 |

| Revenue Fleet Replacements | FY2016 | FY2017 | FY2018 | FY2019 | FY2020 | FY2021 | FY 2022 | FY 2023 | FY 2024 | FY 2025 | Total |
|--|-----------|-----------|----------|-----------|----------|----------|-----------|----------|-----------|----------|------------|
| # Fixed Route Vehicles | 33 | 35 | - | - | - | - | - | - | 40 | - | 108 |
| # Paratransit Vehicles | - | - | - | 42 | - | - | 21 | - | - | - | 63 |
| Total Revenue Fleet Replacement | 33 | 35 | - | 42 | - | - | 21 | - | 40 | - | 171 |

County Connection

CENTRAL CONTRA COSTA TRANSIT AUTHORITY TEN YEAR FINANCIAL FORECAST \$ In Thousands

| | FY2016 | FY2017 | FY 2018 | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2023 | FY 2024 | FY 2025 |
|---|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| Revenue Hours | 224,324 | 224,324 | 224,324 | 224,324 | 224,324 | 224,324 | 224,324 | 224,324 | 224,324 | 224,324 |
| 1 Passenger Fares | 3,100 | 3,162 | 3,541 | 3,612 | 3,685 | 4,127 | 4,209 | 4,293 | 4,809 | 4,905 |
| 2 Special Fares | 1,456 | 1,418 | 1,446 | 1,475 | 1,505 | 1,535 | 1,566 | 1,597 | 1,629 | 1,662 |
| 3 Advertising | 604 | 609 | 615 | 620 | 629 | 642 | 655 | 668 | 681 | 695 |
| 4 Non-Operating Revenue | 104 | 105 | 105 | 105 | 105 | 105 | 105 | 105 | 105 | 105 |
| 5 FTA New Freedom | 45 | - | - | - | - | - | - | - | - | - |
| 6 Low Carbon Transit Operations Program | 175 | 573 | 590 | 608 | 626 | 645 | 664 | 684 | 705 | 726 |
| 7 Other State Grants | 201 | 117 | 117 | 117 | 117 | 117 | 117 | 117 | 117 | 117 |
| 8 STA Paratransit & Revenue Based | 2,161 | 1,700 | 1,548 | 1,594 | 1,642 | 1,692 | 1,742 | 1,795 | 1,848 | 1,904 |
| 9 TDA 4.0 | 15,612 | 17,958 | 17,697 | 18,288 | 18,987 | 19,283 | 20,041 | 20,693 | 21,109 | 21,857 |
| 10 Measure J | 4,252 | 4,401 | 4,569 | 4,743 | 4,919 | 5,096 | 5,279 | 5,469 | 5,666 | 5,871 |
| 11 BART Express Funds | 740 | 778 | 801 | 825 | 850 | 876 | 902 | 929 | 957 | 957 |
| 12 Dougherty Valley Dev Fees | 50 | 75 | 75 | 100 | 100 | 100 | 105 | 109 | - | - |
| 13 Other Local Grants | 75 | 75 | 77 | 79 | 81 | 83 | 85 | 87 | 89 | 91 |
| 14 RM2/Other - Express | 145 | 145 | 145 | 145 | 145 | 145 | 145 | 145 | 145 | 145 |
| 15 Lifeline | 535 | 500 | 500 | 500 | 500 | 500 | 500 | 500 | 500 | 500 |
| 16 Total Fixed Route Operating Revenue | 29,255 | 31,616 | 31,826 | 32,841 | 33,891 | 34,976 | 36,115 | 37,221 | 38,360 | 39,535 |
| Operating Expenses w/o contingency and GASB 68 | 29,255 | 30,816 | 31,826 | 32,841 | 33,891 | 34,976 | 36,115 | 37,221 | 38,360 | 39,535 |
| % increase in expenses | 6.6% | 5.3% | 3.3% | 3.2% | 3.2% | 3.2% | 3.3% | 3.1% | 3.1% | 3.1% |
| 18 CalPERS GASB 68 adjustment | - | - | - | - | - | - | - | - | - | - |
| 19 Operating expense contingency | - | 800 | - | - | - | - | - | - | - | - |
| 20 Total Fixed Route Operating Expenses | 29,255 | 31,616 | 31,826 | 32,841 | 33,891 | 34,976 | 36,115 | 37,221 | 38,360 | 39,535 |
| Revenue Hours | 74,394 | 74,394 | 74,394 | 74,394 | 74,394 | 74,394 | 74,394 | 74,394 | 74,394 | 74,394 |
| 21 Passenger Fares | 560 | 571 | 640 | 653 | 666 | 746 | 761 | 776 | 885 | 903 |
| 22 Non-Operating revenue | - | - | - | - | - | - | - | - | - | - |
| 23 FTA Section 5307 | 2,186 | 1,350 | 1,411 | 1,411 | 1,421 | 1,427 | 1,429 | 1,431 | 1,434 | 1,437 |
| 24 TDA 4.5 | 830 | 791 | 815 | 839 | 864 | 890 | 917 | 945 | 973 | 1,002 |
| 25 TDA 4.0 | - | 627 | 534 | 559 | 590 | 558 | 613 | 669 | 632 | 689 |
| 26 Measure J | 1,419 | 1,469 | 1,525 | 1,583 | 1,642 | 1,701 | 1,762 | 1,825 | 1,891 | 1,959 |
| 27 STA Paratransit & Revenue Based | 283 | 688 | 709 | 730 | 752 | 775 | 798 | 822 | 847 | 872 |
| 28 Bart ADA service | 137 | 140 | 144 | 148 | 152 | 157 | 162 | 167 | 172 | 177 |
| 29 Total Paratransit Operating Revenue | 5,415 | 5,636 | 5,778 | 5,923 | 6,087 | 6,254 | 6,442 | 6,635 | 6,834 | 7,039 |
| 30 Total Paratransit Operating Expenses | 5,414 | 5,636 | 5,778 | 5,923 | 6,087 | 6,254 | 6,442 | 6,635 | 6,834 | 7,039 |
| % increase in expenses | 5.8% | 4.1% | 2.5% | 2.5% | 2.8% | 2.7% | 3.0% | 3.0% | 3.0% | 3.0% |
| 31 Total CCCTA Operating Budget | \$ 34,669 | \$ 37,252 | \$ 37,604 | \$ 38,764 | \$ 39,978 | \$ 41,230 | \$ 42,557 | \$ 43,856 | \$ 45,194 | \$ 46,574 |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
TEN YEAR FORECAST *In \$ Thousands*

| | FY2016 | FY2017 | FY 2018 | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2023 | FY 2024 | FY 2025 |
|---|------------------|------------------|----------------|-----------------|----------------|----------------|-----------------|-----------------|------------------|----------------|
| 32 Capital Revenue | | | | | | | | | | |
| 33 Federal 5307 | 14,342 | 16,722 | - | 1,864 | - | - | 989 | - | 20,368 | - |
| 34 State Prop 1B PTMISEA - Rolling Stock | 3,055 | 1,580 | - | - | - | - | - | - | - | - |
| 35 State Prop 1B PTMISEA - Facility Rehab | - | 800 | - | - | - | - | - | - | - | - |
| 36 Lifeline - 1B Population based Bonds | 255 | - | - | 300 | - | 300 | - | 300 | - | - |
| 37 MTC TPI Funds - Stop Access & IT | 280 | 280 | 280 | 280 | 280 | 280 | 280 | 280 | 280 | 280 |
| 38 Bridge Toll Revenue | 868 | 480 | - | 100 | - | - | 80 | 29 | 850 | - |
| 39 Transportation Development Act | 2,589 | 148 | 651 | 568 | 409 | 57 | 370 | 700 | 3,100 | 64 |
| 40 To Be Determined | - | - | - | - | - | - | - | - | 4,000 | - |
| 41 Total Capital Revenue | \$ 21,389 | \$ 20,010 | \$ 931 | \$ 3,112 | \$ 689 | \$ 637 | \$ 1,719 | \$ 1,309 | \$ 28,598 | \$ 344 |
| | | | | | | | | | | |
| 42 Capital Projects | \$ 21,389 | \$ 20,010 | \$ 931 | \$ 3,112 | \$ 689 | \$ 637 | \$ 1,719 | \$ 1,309 | \$ 28,598 | \$ 344 |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
TDA RESERVE \$ In Thousands

| | FY2016 | FY2017 | FY 2018 | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2023 | FY 2024 | FY 2025 |
|---|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| 43 Beginning Balance | \$ 11,419 | \$ 10,074 | \$ 8,926 | \$ 8,156 | \$ 7,398 | \$ 6,628 | \$ 6,523 | \$ 5,885 | \$ 4,820 | \$ 1,607 |
| 44 Estimated TDA 4.0 Allocation | \$ 16,856 4.41% | \$ 17,585 4.32% | \$ 18,112 3.00% | \$ 18,656 3.00% | \$ 19,216 3.00% | \$ 19,792 3.00% | \$ 20,386 3.00% | \$ 20,997 3.00% | \$ 21,627 3.00% | \$ 22,276 3.00% |
| TDA 4.0 Needed for Operations and Capital: | | | | | | | | | | |
| 45 Used for Fixed route operations | (15,612) | (17,958) | (17,697) | (18,288) | (18,986) | (19,283) | (20,041) | (20,693) | (21,109) | (21,857) |
| 46 Used for Paratransit operations | - | (627) | (534) | (559) | (590) | (558) | (613) | (669) | (632) | (689) |
| 47 TDA Used for Operations | (15,612) | (18,585) | (18,231) | (18,847) | (19,576) | (19,841) | (20,654) | (21,362) | (21,741) | (22,546) |
| 48 Used for Capital Program | (2,589) | (148) | (651) | (568) | (409) | (57) | (370) | (700) | (3,100) | (64) |
| 49 Ending TDA Reserve | \$ 10,074 | \$ 8,926 | \$ 8,156 | \$ 7,398 | \$ 6,628 | \$ 6,523 | \$ 5,885 | \$ 4,820 | \$ 1,607 | \$ 1,273 |

| | | | | | | | | | | |
|--|-------|-------|-------|-------|-------|-------|-------|-------|------|------|
| 50 Number Of Months of Operating Expenses in Reserve | 3.5 | 2.9 | 2.6 | 2.3 | 2.0 | 1.9 | 1.7 | 1.3 | 0.4 | 0.3 |
| 51 Percentage of operating budget | 29.1% | 24.0% | 21.7% | 19.1% | 16.6% | 15.8% | 13.8% | 11.0% | 3.6% | 2.7% |

| | FY2016 | FY2017 | FY 2018 | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2023 | FY 2024 | FY 2025 |
|--|----------|----------|----------|----------|------------|------------|------------|------------|------------|------------|
| 52 Reserve Percentage of: 12% | \$ 4,160 | \$ 4,470 | \$ 4,512 | \$ 4,652 | \$ 4,797 | \$ 4,948 | \$ 5,107 | \$ 5,263 | \$ 5,423 | \$ 5,589 |
| 53 Amount Above/(Below) Reserve Level | \$ 5,914 | \$ 4,456 | \$ 3,644 | \$ 2,746 | \$ 1,831 | \$ 1,575 | \$ 778 | \$ (443) | \$ (3,816) | \$ (4,316) |
| 54 Est. Reduction of Hours of Service to Maintain Reserves - Fixed Route and Paratransit | N/A | N/A | N/A | N/A | N/A | N/A | N/A | (3,017) | (25,222) | (27,681) |
| 55 Reserve Percentage of: 16% | \$ 5,547 | \$ 5,960 | \$ 6,017 | \$ 6,202 | \$ 6,396 | \$ 6,597 | \$ 6,809 | \$ 7,017 | \$ 7,231 | \$ 7,452 |
| 56 Amount Above/(Below) Reserve Level | \$ 4,527 | \$ 2,966 | \$ 2,139 | \$ 1,196 | \$ 232 | \$ (74) | \$ (924) | \$ (2,197) | \$ (5,624) | \$ (6,179) |
| 57 Est. Reduction of Hours of Service to Maintain Reserves - Fixed Route and Paratransit | N/A | N/A | N/A | N/A | N/A | (535) | (6,487) | (14,957) | (37,171) | (39,631) |
| 58 Reserve Percentage of: 20% | \$ 6,934 | \$ 7,450 | \$ 7,521 | \$ 7,753 | \$ 7,996 | \$ 8,246 | \$ 8,511 | \$ 8,771 | \$ 9,039 | \$ 9,315 |
| 59 Amount Above/(Below) Reserve Level | \$ 3,140 | \$ 1,476 | \$ 635 | \$ (355) | \$ (1,368) | \$ (1,723) | \$ (2,626) | \$ (3,951) | \$ (7,432) | \$ (8,042) |
| 60 Est. Reduction of Hours of Service to Maintain Reserves - Fixed Route and Paratransit | N/A | N/A | N/A | (2,734) | (10,213) | (12,482) | (18,441) | (26,913) | (49,124) | (51,572) |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2015 Actual | FY 2016 Estimated | FY 2016 Budget | Over (Under) FY 2016 Budget | Proposed FY 2017 Budget | Over (Under) FY 2016 Est/Actual | Over (Under) % FY 2016 Est/Actual |
|-----------------------------|-------------------|-------------------|-------------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| FIXED ROUTE | | | | | | | |
| Wages, Operators | 7,307,386 | 7,743,000 | 7,570,100 | 172,900 | 7,885,000 | 142,000 | |
| Wages, Operator/trainer | 180,465 | 167,887 | 159,000 | 8,887 | 165,000 | (2,887) | |
| Wages, Trans Admin | 1,069,690 | 1,146,541 | 1,048,341 | 98,200 | 1,132,410 | (14,131) | |
| Wages, Scheduling | 114,276 | 129,496 | 119,380 | 10,116 | 129,841 | 345 | |
| Wages, Maint Admin | 411,269 | 461,578 | 410,622 | 50,956 | 447,043 | (14,535) | |
| Wages, Building Maint. | 288,926 | 277,643 | 303,100 | (25,457) | 324,795 | 47,152 | |
| Wages, Customer Service | 367,093 | 392,896 | 393,155 | (259) | 423,509 | 30,613 | |
| Wages, Promotion | 138,410 | 135,970 | 133,529 | 2,441 | 143,791 | 7,821 | |
| Wages, EE Services | 161,009 | 177,302 | 152,896 | 24,406 | 164,628 | (12,674) | |
| Wages, Finance | 358,798 | 403,176 | 357,553 | 45,623 | 402,818 | (358) | |
| Wages, Safety & Trng | 94,219 | 128,786 | 155,653 | (26,867) | 146,871 | 18,085 | |
| Wages, General Admin | 476,718 | 489,670 | 447,228 | 42,442 | 489,698 | 28 | |
| Salaried Pool | - | - | - | - | - | - | |
| Performance based Comp Pool | - | - | 40,000 | (40,000) | - | - | |
| Wages, Admin Bonus | 1,355 | 41,400 | 1,400 | 40,000 | 41,400 | - | |
| Wages, Board | 19,900 | 26,400 | 26,400 | - | 26,400 | - | |
| Wages, Planning | 395,445 | 343,724 | 367,834 | (24,110) | 506,592 | 162,868 | |
| Wages, Service Workers | 356,537 | 361,459 | 402,060 | (40,601) | 446,958 | 85,499 | |
| Wages, Serv Wrkr Bonus | - | 2,200 | 2,200 | - | 2,250 | 50 | |
| Wages, Mechanics | 979,526 | 1,128,147 | 1,048,985 | 79,162 | 1,149,019 | 20,872 | |
| Wages, Mechanic Bonus | 14,501 | 4,650 | 4,650 | - | 4,500 | (150) | |
| Total Wages | 12,735,523 | 13,561,925 | 13,144,086 | 417,839 | 14,032,523 | 470,598 | 3% |
| Sick, Operators | 342,765 | 309,000 | 350,500 | (41,500) | 309,000 | - | |
| Sick, Trans Admin | 38,998 | 44,222 | 29,615 | 14,607 | 37,348 | (6,874) | |
| Sick, Scheduling | (7,688) | 2,046 | 3,402 | (1,356) | 4,314 | 2,268 | |
| Sick, Maint Admin | 9,303 | 4,158 | 11,811 | (7,653) | 14,990 | 10,832 | |
| Sick, Building Maint. | 17,842 | 13,972 | 8,537 | 5,435 | 10,635 | (3,337) | |
| Sick, Customer Svc | 14,922 | 18,855 | 10,930 | 7,925 | 13,783 | (5,072) | |
| Sick, Promotion | 1,943 | 7,272 | 3,834 | 3,438 | 4,828 | (2,444) | |
| Sick, EE Services | 1,635 | 3,026 | 4,405 | (1,379) | 5,529 | 2,503 | |
| Sick, Finance | 7,587 | 12,366 | 10,253 | 2,113 | 13,322 | 956 | |
| Sick, Safety & Trng | 306 | - | 4,395 | (4,395) | 4,932 | 4,932 | |
| Sick, General Admin | 15,789 | 13,011 | 12,563 | 448 | 16,232 | 3,221 | |
| Sick, Planning | 25,536 | 4,579 | 10,507 | (5,928) | 16,993 | 12,414 | |
| Sick, Service Workers | 10,260 | 11,674 | 5,570 | 6,104 | 6,162 | (5,512) | |
| Sick, Mechanics | 24,875 | 31,943 | 20,523 | 11,420 | 22,443 | (9,500) | |
| Total Sick Pay | 504,073 | 476,124 | 486,845 | (10,721) | 480,511 | 4,387 | 1% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2015 Actual | FY 2016 Estimated | FY 2016 Budget | Over (Under) FY 2016 Budget | Proposed FY 2017 Budget | Over (Under) FY 2016 Est/Actual | Over (Under) % FY 2016 Est/Actual |
|-------------------------------|----------------|-------------------|----------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| Holiday, Operators | 360,048 | 400,000 | 376,700 | 23,300 | 400,000 | - | |
| Holiday, Trans Admin | 50,720 | 52,748 | 55,801 | (3,053) | 60,699 | 7,951 | |
| Holiday, Scheduling | 6,742 | 7,011 | 6,410 | 601 | 7,011 | - | |
| Holiday, Maint Admin | 25,574 | 26,597 | 22,255 | 4,342 | 24,362 | (2,235) | |
| Holiday, Building Maint. | 16,527 | 17,188 | 16,085 | 1,103 | 17,283 | 95 | |
| Holiday, Customer Svc | 15,562 | 16,184 | 20,595 | (4,411) | 22,397 | 6,213 | |
| Holiday, Promotion | 7,966 | 8,285 | 7,225 | 1,060 | 7,848 | (437) | |
| Holiday, EE Services | 10,165 | 10,572 | 8,299 | 2,273 | 8,985 | (1,587) | |
| Holiday, Finance | 17,124 | 17,808 | 19,319 | (1,511) | 21,651 | 3,843 | |
| Holiday, Safety & Trng | 6,656 | 6,923 | 8,282 | (1,359) | 8,016 | 1,093 | |
| Holiday, General Admin | 18,713 | 19,461 | 19,484 | (23) | 26,381 | 6,920 | |
| Holiday, Planning | 19,471 | 20,250 | 19,798 | 452 | 27,619 | 7,369 | |
| Holiday, Service Workers | 17,890 | 18,606 | 19,775 | (1,169) | 21,922 | 3,316 | |
| Holiday, Mechanics | 49,940 | 51,937 | 55,717 | (3,780) | 61,182 | 9,245 | |
| Total Holiday Pay | 623,098 | 673,570 | 655,745 | 17,825 | 715,356 | 41,786 | 6% |
| Vacation, Operators | 432,860 | 497,200 | 480,100 | 17,100 | 502,000 | 4,800 | |
| Vacation, Trans Admin | 94,774 | 111,910 | 86,260 | 25,650 | 95,171 | (16,739) | |
| Vacation, Scheduling | 8,181 | 9,649 | 9,397 | 252 | 10,308 | 659 | |
| Vacation, Maint Admin | 32,704 | 38,322 | 36,461 | 1,861 | 39,928 | 1,606 | |
| Vacation, Building Maint. | 20,100 | 18,700 | 24,047 | (5,347) | 24,688 | 5,988 | |
| Vacation, Customer Svc | 20,808 | 26,881 | 27,445 | (564) | 31,041 | 4,160 | |
| Vacation, Promotion | 10,719 | 10,521 | 11,617 | (1,096) | 13,080 | 2,559 | |
| Vacation, EE Services | 12,512 | 14,429 | 13,832 | 597 | 14,974 | 545 | |
| Vacation, Finance | 28,194 | 32,305 | 30,546 | 1,759 | 29,962 | (2,343) | |
| Vacation, Safety & Trng | 8,473 | 9,079 | 10,726 | (1,647) | 13,360 | 4,281 | |
| Vacation, General Admin | 29,143 | 32,957 | 32,697 | 260 | 37,647 | 4,690 | |
| Vacation, Planning | 24,951 | 23,907 | 29,897 | (5,990) | 45,491 | 21,584 | |
| Vacation, Service Wrks | 20,451 | 24,275 | 25,951 | (1,676) | 27,354 | 3,079 | |
| Vacation, Mechanics | 53,289 | 132,962 | 81,503 | 51,459 | 87,112 | (45,850) | |
| Total Accrued Vacation | 797,159 | 983,097 | 900,479 | 82,618 | 972,116 | (10,981) | -1% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2015 Actual | FY 2016 Estimated | FY 2016 Budget | Over (Under) FY 2016 Budget | Proposed FY 2017 Budget | Over (Under) FY 2016 Est/Actual | Over (Under) % FY 2016 Est/Actual |
|----------------------------|-------------------|-------------------|-------------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| Abs Pay, Operators | 50,137 | 69,000 | 54,400 | 14,600 | 69,000 | - | |
| Abs Pay, Trans Admin | - | 2,000 | 2,593 | (593) | 3,765 | 1,765 | |
| Abs Pay, Scheduling | - | 100 | 297 | (197) | 435 | 335 | |
| Abs Pay, Maint Admin | - | 700 | 1,033 | (333) | 1,511 | 811 | |
| Abs Pay, Building Maint. | - | 500 | 747 | (247) | 1,072 | 572 | |
| Abs Pay, Customer Svc | - | 700 | 736 | (36) | 1,389 | 689 | |
| Abs Pay, Promotion | - | 300 | 335 | (35) | 487 | 187 | |
| Abs Pay, EE Services | - | 400 | 386 | 14 | 557 | 157 | |
| Abs Pay, Finance | - | 800 | 899 | (99) | 1,342 | 542 | |
| Abs Pay, Safety & Trng | - | 400 | 384 | 16 | 498 | 98 | |
| Abs Pay, General Admin | - | 900 | 906 | (6) | 1,635 | 735 | |
| Abs Pay, Planning | - | 500 | 920 | (420) | 1,713 | 1,213 | |
| Separation Pay/Benefits | 13,230 | 20,859 | - | 20,859 | - | (20,859) | |
| Abs Pay, Service Wrkrs | - | 300 | 386 | (86) | 430 | 130 | |
| Abs Pay, Mechanics | 2,760 | 400 | 483 | (83) | 528 | 128 | |
| Total Absence Pay | 66,127 | 97,859 | 64,505 | 33,354 | 84,362 | (13,497) | -14% |
| Total Paid Time Off | 1,990,457 | 2,230,650 | 2,107,574 | 123,076 | 2,252,345 | 21,695 | 1% |
| Total Compensation | 14,725,980 | 15,792,575 | 15,251,660 | 540,915 | 16,284,868 | 492,293 | 3% |
| FICA, Operators | 118,352 | 130,000 | 118,600 | 11,400 | 131,300 | 1,300 | |
| FICA, Trans Admin | 16,936 | 17,296 | 17,724 | (428) | 19,270 | 1,974 | |
| FICA, Scheduling | 1,917 | 1,968 | 2,014 | (46) | 2,203 | 235 | |
| FICA, Maint Admin | 3,312 | 2,132 | 2,052 | 80 | 3,642 | 1,510 | |
| FICA, Building Maint. | 5,878 | 5,269 | 4,565 | 704 | 5,489 | 220 | |
| FICA, Customer Service | 6,335 | 6,498 | 6,566 | (68) | 7,136 | 638 | |
| FICA, Promotion | 2,461 | 2,406 | 2,270 | 136 | 2,465 | 59 | |
| FICA, EE Services | 2,908 | 2,763 | 2,607 | 156 | 2,823 | 60 | |
| FICA, Finance | 5,315 | 5,522 | 5,118 | 404 | 6,803 | 1,281 | |
| FICA, Safety & Trng | - | 806 | 1,450 | (644) | 1,284 | 478 | |
| FICA, General Admin | 8,326 | 7,985 | 8,125 | (140) | 8,398 | 413 | |
| FICA, Board Members | 1,629 | 1,989 | 2,020 | (31) | 2,020 | 31 | |
| FICA, Planning | 7,408 | 5,440 | 6,220 | (780) | 8,679 | 3,239 | |
| FICA, Service Workers | 5,332 | 5,191 | 5,955 | (764) | 6,640 | 1,449 | |
| FICA, Mechanics | 13,572 | 15,015 | 13,574 | 1,441 | 15,998 | 983 | |
| Total FICA/Medicare | 199,681 | 210,280 | 198,860 | 11,420 | 224,150 | 13,870 | 7% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2015 Actual | FY 2016 Estimated | FY 2016 Budget | Over (Under) FY 2016 Budget | Proposed FY 2017 Budget | Over (Under) FY 2016 Est/Actual | Over (Under) % FY 2016 Est/Actual |
|--------------------------|------------------|-------------------|------------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| PERS-RET, Operators | 816,348 | 980,000 | 932,200 | 47,800 | 900,000 | (80,000) | |
| PERS-RET, Trans Admin | 139,141 | 160,763 | 163,987 | (3,224) | 159,569 | (1,194) | |
| PERS-RET, Scheduling | 14,932 | 17,322 | 17,357 | (35) | 16,790 | (532) | |
| PERS-RET, Maint Admin | 68,876 | 80,432 | 75,047 | 5,385 | 74,580 | (5,852) | |
| PERS-RET, Bldg Maint. | 38,164 | 42,690 | 46,374 | (3,684) | 43,268 | 578 | |
| PERS-RET, Cstmr Svc | 46,455 | 52,488 | 59,250 | (6,762) | 56,483 | 3,995 | |
| PERS-RET, Promotion | 21,678 | 25,046 | 23,110 | 1,936 | 22,594 | (2,452) | |
| PERS-RET, EE Services | 24,103 | 27,900 | 26,470 | 1,430 | 25,872 | (2,028) | |
| PERS-RET, Finance | 55,724 | 63,685 | 60,281 | 3,404 | 61,115 | (2,570) | |
| PERS-RET, Sfty & Trng | 21,316 | 21,503 | 28,705 | (7,202) | 25,275 | 3,772 | |
| PERS-RET, Gen Admin | 66,144 | 72,926 | 78,776 | (5,850) | 72,253 | (673) | |
| PERS-RET, Planning | 65,289 | 68,397 | 64,635 | 3,762 | 82,392 | 13,995 | |
| GM-457 Retirement | 18,092 | 16,800 | 14,500 | 2,300 | 17,000 | 200 | |
| PERS-RET, Service Wrkr | 41,861 | 46,798 | 53,544 | (6,746) | 50,717 | 3,919 | |
| PERS-RET, Mechanics | 115,337 | 136,077 | 150,865 | (14,788) | 136,205 | 128 | |
| PERS GASB 68 Adjustment | (813,319) | - | - | - | - | - | |
| Total Retirement | 740,141 | 1,812,827 | 1,795,101 | 17,726 | 1,744,113 | (68,714) | -4% |
| Medical, Operators | 666,228 | 676,000 | 673,189 | 2,811 | 682,730 | 6,730 | |
| Medical, Trans Admin | 99,362 | 111,508 | 101,387 | 10,121 | 112,624 | 1,116 | |
| Medical, Scheduling | 16,757 | 16,756 | 16,757 | (1) | 16,924 | 168 | |
| Medical, Maint Admin | 30,470 | 30,316 | 30,444 | (128) | 30,619 | 303 | |
| Medical, Building Maint. | 44,867 | 51,034 | 45,895 | 5,139 | 51,544 | 510 | |
| Medical, Customer Svc | 27,312 | 34,908 | 25,526 | 9,382 | 35,257 | 349 | |
| Medical, Promotion | 9,887 | 11,877 | 10,219 | 1,658 | 11,996 | 119 | |
| Medical, Finance | 29,693 | 33,164 | 30,356 | 2,808 | 35,029 | 1,865 | |
| Medical, Safety & Trng | 6,765 | 18,804 | 6,627 | 12,177 | 21,592 | 2,788 | |
| Medical, General Admin | 63,376 | 63,863 | 73,197 | (9,334) | 66,496 | 2,633 | |
| Medical, Planning | 33,722 | 32,914 | 32,965 | (51) | 41,776 | 8,862 | |
| Medical, Service Workers | 170,366 | 179,170 | 204,470 | (25,300) | 209,300 | 30,130 | |
| Medical, Mechanics | 327,344 | 358,339 | 388,493 | (30,154) | 417,763 | 59,424 | |
| Medical Admin Charge | 9,294 | 10,000 | 11,000 | (1,000) | 11,000 | 1,000 | |
| Medical, Retirees | 132,384 | 176,000 | 170,000 | 6,000 | 186,560 | 10,560 | |
| OPEB benefits | 370,130 | 428,819 | 395,000 | 33,819 | 423,440 | (5,379) | |
| Total Medical | 2,037,957 | 2,233,472 | 2,215,525 | 17,947 | 2,354,650 | 121,178 | 5% |
| Dental, Operators | 234,315 | 238,670 | 249,655 | (10,985) | 249,660 | 10,990 | |
| Dental, Trans Admin | 26,621 | 26,846 | 26,983 | (137) | 26,990 | 144 | |
| Dental, Scheduling | 3,371 | 3,440 | 3,504 | (64) | 3,500 | 60 | |
| Dental, Maint Admin | 5,384 | 5,500 | 5,499 | 1 | 5,500 | - | |
| Dental, Building Maint. | 7,500 | 8,644 | 7,589 | 1,055 | 7,590 | (1,054) | |
| Dental, Customer Svc | 11,456 | 13,514 | 11,291 | 2,223 | 11,290 | (2,224) | |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2015 Actual | FY 2016 Estimated | FY 2016 Budget | Over (Under) FY 2016 Budget | Proposed FY 2017 Budget | Over (Under) FY 2016 Est/Actual | Over (Under) % FY 2016 Est/Actual |
|-----------------------------|----------------|-------------------|----------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| Dental, Promotion | 2,013 | 2,060 | 2,098 | (38) | 2,100 | 40 | |
| Dental, EE Services | 2,804 | 2,898 | 2,849 | 49 | 2,850 | (48) | |
| Dental, Finance | 5,316 | 5,471 | 5,469 | 2 | 5,470 | (1) | |
| Dental, Safety & Trng | 1,023 | 3,567 | 1,031 | 2,536 | 1,030 | (2,537) | |
| Dental, General Admin | 6,950 | 7,689 | 6,753 | 936 | 6,750 | (939) | |
| Dental, Planning | 7,499 | 4,869 | 7,899 | (3,030) | 7,900 | 3,031 | |
| Total Dental | 314,252 | 323,168 | 330,620 | (7,452) | 330,630 | 7,462 | 2% |
| WC, Operators | 411,122 | 529,263 | 529,263 | - | 545,141 | 15,878 | |
| WC, Trans Admin | 44,422 | 57,256 | 57,256 | - | 58,974 | 1,718 | |
| WC, Scheduling | 4,123 | 5,397 | 5,397 | - | 5,559 | 162 | |
| WC, Maint Admin | 19,693 | 25,460 | 25,460 | - | 26,224 | 764 | |
| WC, Building Maint. | 9,883 | 12,671 | 12,671 | - | 13,051 | 380 | |
| WC, Customer Svc | 23,050 | 29,684 | 29,684 | - | 30,575 | 891 | |
| WC, Promotion | 11,489 | 14,901 | 14,901 | - | 15,348 | 447 | |
| WC, EE Services | 11,489 | 14,901 | 14,901 | - | 15,348 | 447 | |
| WC, Finance | 19,693 | 25,460 | 25,460 | - | 26,224 | 764 | |
| WC, Safety & Trng | 11,489 | 14,901 | 14,901 | - | 15,348 | 447 | |
| WC, General Admin | 21,372 | 27,572 | 27,572 | - | 28,399 | 827 | |
| WC, Planning | 17,363 | 22,292 | 22,292 | - | 22,961 | 669 | |
| WC, Service Workers | 33,700 | 43,529 | 43,529 | - | 44,835 | 1,306 | |
| WC, Mechanics | 102,011 | 131,524 | 131,524 | - | 135,470 | 3,946 | |
| Total Workers Comp | 740,899 | 954,811 | 954,811 | - | 983,457 | 28,646 | 3% |
| Life, Operators | 61,064 | 64,077 | 66,905 | (2,828) | 65,880 | 1,803 | |
| Life, Trans Admin | 7,329 | 7,332 | 7,938 | (606) | 7,510 | 178 | |
| Life, Scheduling | 873 | 873 | 899 | (26) | 900 | 27 | |
| Life, Maint Admin | 3,689 | 3,689 | 3,800 | (111) | 3,800 | 111 | |
| Life, Building Maint. | 3,439 | 2,780 | 9,420 | (6,640) | 2,910 | 130 | |
| Life, Customer Svc | 3,940 | 4,540 | 3,221 | 1,319 | 4,680 | 140 | |
| Life, Promotion | 1,275 | 1,275 | 1,313 | (38) | 1,310 | 35 | |
| Life, EE Services | 1,382 | 1,382 | 1,423 | (41) | 1,420 | 38 | |
| Life, Finance | 2,489 | 2,338 | 2,564 | (226) | 2,390 | 52 | |
| Life, Safety & Trng | 768 | 638 | 792 | (154) | 660 | 22 | |
| Life, General Admin | 3,014 | 3,046 | 3,104 | (58) | 3,140 | 94 | |
| Life, Planning | 3,654 | 2,617 | 3,332 | (715) | 3,230 | 613 | |
| Total Life Insurance | 92,916 | 94,587 | 104,711 | (10,124) | 97,830 | 3,243 | 3% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2015 Actual | FY 2016 Estimated | FY 2016 Budget | Over (Under) FY 2016 Budget | Proposed FY 2017 Budget | Over (Under) FY 2016 Est/Actual | Over (Under) % FY 2016 Est/Actual |
|---------------------------------|-------------------|-------------------|-------------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| SUI, Operators | 76,728 | 83,800 | 83,800 | - | 85,000 | 1,200 | |
| SUI, Trans Admin | 6,384 | 6,518 | 7,083 | (565) | 7,088 | 570 | |
| SUI, Scheduling | 798 | 707 | 886 | (179) | 886 | 179 | |
| SUI, Maint Admin | 1,995 | 2,400 | 2,213 | 187 | 2,215 | (185) | |
| SUI, Building Maint. | 2,619 | 2,102 | 2,656 | (554) | 2,658 | 556 | |
| SUI, Customer Svc | 3,817 | 2,468 | 3,984 | (1,516) | 4,430 | 1,962 | |
| SUI, Promotion | 798 | 791 | 886 | (95) | 886 | 95 | |
| SUI, Safety & Trng | 399 | 1,437 | 885 | 552 | 886 | (551) | |
| SUI, General Admin | 3,739 | 2,124 | 3,099 | (975) | 3,101 | 977 | |
| SUI, EE Services | 798 | 840 | 885 | (45) | 886 | 46 | |
| SUI, Finance | 2,008 | 3,753 | 2,213 | 1,540 | 2,215 | (1,538) | |
| SUI, Planning | 2,680 | 2,024 | 2,213 | (189) | 2,658 | 634 | |
| SUI, Service Workers | 3,591 | 2,393 | 4,427 | (2,034) | 4,430 | 2,037 | |
| SUI, Mechanics | 8,436 | 7,229 | 8,411 | (1,182) | 8,860 | 1,631 | |
| Total SUI | 114,790 | 118,586 | 123,641 | (5,055) | 126,199 | 7,613 | 6% |
| Operator Uniforms | 48,579 | 48,000 | 48,000 | - | 50,000 | 2,000 | |
| Uniforms - Maint. Pers. | 15,049 | 15,560 | 14,880 | 680 | 16,640 | 1,080 | |
| Total Uniforms | 63,628 | 63,560 | 62,880 | 680 | 66,640 | 3,080 | 5% |
| Operator Medical Exams | 15,205 | 15,190 | 11,000 | 4,190 | 15,000 | (190) | |
| Emp Assistance Prog. | 13,519 | 13,506 | 14,000 | (494) | 14,000 | 494 | |
| Cafeteria Plan- Admin | 372,180 | 318,918 | 333,560 | (14,642) | 344,277 | 25,359 | |
| Cafeteria Plan-ATU | 958,500 | 1,013,685 | 1,119,067 | (105,382) | 1,126,917 | 113,232 | |
| Mechanic Tool Allowance | 12,011 | 14,680 | 14,500 | 180 | 15,820 | 1,140 | |
| Wellness Program | 23,255 | 28,600 | 28,000 | 600 | 30,000 | 1,400 | |
| Substance Abuse Prog. | 9,280 | 10,469 | 8,500 | 1,969 | 10,500 | 31 | |
| Ergonomics/W/C Prog | - | 3,000 | - | 3,000 | 3,000 | - | |
| Total Other Benefits | 1,403,950 | 1,418,048 | 1,528,627 | (110,579) | 1,559,514 | 141,466 | 10% |
| Total Benefits | 7,698,671 | 9,459,989 | 9,422,350 | 37,639 | 9,739,528 | 279,539 | 3% |
| Total Wages and Benefits | 20,434,194 | 23,021,914 | 22,566,436 | 455,478 | 23,772,051 | 750,137 | 3% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2015 Actual | FY 2016 Estimated | FY 2016 Budget | Over (Under) FY 2016 Budget | Proposed FY 2017 Budget | Over (Under) FY 2016 Est/Actual | Over (Under) % FY 2016 Est/Actual |
|----------------------------------|----------------|-------------------|----------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| Management Services | 3,224 | 25,841 | 25,000 | 841 | 25,000 | (841) | |
| Agency Fees | 50 | 200 | 300 | (100) | 200 | - | |
| In-Service Monitoring | - | 6,000 | 6,000 | - | 6,000 | - | |
| Mobility Services | 27,194 | 32,000 | 32,200 | (200) | 33,000 | 1,000 | |
| Schedules/Graphics | 42,027 | 65,523 | 70,000 | (4,477) | 70,000 | 4,477 | |
| Promotions | 152,962 | 178,667 | 180,000 | (1,333) | 180,000 | 1,333 | |
| Recruitment | 33,084 | 25,000 | 25,000 | - | 25,000 | - | |
| Hiring Costs | - | 18,000 | 18,000 | - | 18,000 | - | |
| Legal Fees | 355,766 | 300,000 | 385,000 | (85,000) | 350,000 | 50,000 | |
| Financial services | 2,500 | 10,000 | 10,000 | - | 5,000 | (5,000) | |
| Auditor Fees | 47,891 | 43,500 | 43,500 | - | 45,000 | 1,500 | |
| Freight In and Out | 6,536 | 6,387 | 7,000 | (613) | 7,000 | 613 | |
| Bid and Hearing Notices | 807 | 1,000 | 1,000 | - | 1,000 | - | |
| Service Development | 43,929 | 40,000 | 40,000 | - | 40,000 | - | |
| Section 8 Planning | - | - | - | - | - | - | |
| Trans. Printing/Reproduc. | 6,239 | 5,000 | 5,000 | - | 5,000 | - | |
| Payroll Services | 67,756 | 71,821 | 64,000 | 7,821 | 73,976 | 2,155 | |
| Retail service charge | - | - | - | - | - | - | |
| Bank service charge | 7,205 | 26,421 | 100 | 26,321 | 27,500 | 1,079 | |
| Commuter check process fee | 202 | 240 | 300 | (60) | 300 | 60 | |
| Pay PERS file upload | - | - | - | - | - | - | |
| Special Planning- reimb expenses | 133,665 | 100,000 | 66,500 | 33,500 | 50,000 | (50,000) | |
| Temporary Help-All depts | 26,247 | 25,000 | 25,000 | - | 27,000 | 2,000 | |
| Temp Help-Shop | 7,012 | 1,076 | - | 1,076 | - | (1,076) | |
| Temporary Help-Transportation | - | - | 2,000 | (2,000) | - | - | |
| Clipper Fees | - | 9,600 | 100,000 | (90,400) | 14,400 | 4,800 | |
| SVR-Differential/Radiator | 20,517 | 25,000 | 34,700 | (9,700) | 21,600 | (3,400) | |
| SVR-Transmission | 36,200 | 61,673 | 65,000 | (3,327) | 52,000 | (9,673) | |
| SVR-Upholstery/Glass | 14,783 | 44,460 | 54,000 | (9,540) | 40,000 | (4,460) | |
| SVR-Towing | 8,045 | 13,245 | 18,400 | (5,155) | 18,400 | 5,155 | |
| SVR-Engine Repair | 4,279 | 84,000 | 84,000 | - | 44,000 | (40,000) | |
| SVR-Body Repair | 142,935 | 104,730 | 105,000 | (270) | 110,250 | 5,520 | |
| Emission controls | 42,500 | 30,984 | 35,000 | (4,016) | 35,000 | 4,016 | |
| Phone Maint. Services | 8,313 | 9,000 | 10,000 | (1,000) | 9,000 | - | |
| Support Vehicle maint | 6,492 | 16,437 | 20,500 | (4,063) | 20,000 | 3,563 | |
| IT Supplies/replacements | 14,242 | 13,359 | 18,000 | (4,641) | 18,000 | 4,641 | |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2015 Actual | FY 2016 Estimated | FY 2016 Budget | Over (Under) FY 2016 Budget | Proposed FY 2017 Budget | Over (Under) FY 2016 Est/Actual | Over (Under) % FY 2016 Est/Actual |
|--------------------------------|------------------|-------------------|------------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| Clever Devices/rideck maint | 168,001 | 198,560 | 180,845 | 17,715 | 231,000 | 32,440 | |
| Office Equipment Maint. | 15,170 | 26,494 | 20,000 | 6,494 | 20,000 | (6,494) | |
| Building Maint. Service | 47,719 | 81,520 | 82,000 | (480) | 82,000 | 480 | |
| Landscape Service | 67,848 | 86,482 | 86,400 | 82 | 86,400 | (82) | |
| IT Contracts | 130,130 | 147,889 | 125,000 | 22,889 | 135,000 | (12,889) | |
| Radio Maint. Service | 8,683 | 13,372 | - | 13,372 | 10,500 | (2,872) | |
| IT Consulting | - | - | 10,000 | (10,000) | 10,000 | 10,000 | |
| RED Support Expense | 5,804 | 13,800 | 15,000 | (1,200) | 10,000 | (3,800) | |
| Real Time Bus maintenance serv | - | - | - | - | - | - | |
| Contract Cleaning Service | 2,886 | 2,595 | 2,400 | 195 | 2,500 | (95) | |
| Waste Removal | 11,164 | 11,975 | 13,200 | (1,225) | 13,200 | 1,225 | |
| Hazardous Waste | 80,812 | 86,612 | 86,625 | (13) | 86,625 | 13 | |
| Armored Transport | 11,065 | - | - | - | - | - | |
| Fire Monitoring | 2,823 | 3,630 | 4,000 | (370) | 4,000 | 370 | |
| Security Services | 74,863 | 83,976 | 84,000 | (24) | 86,400 | 2,424 | |
| Other Services | 2,998 | 4,000 | 4,000 | - | 4,000 | - | |
| Total Services | 1,892,568 | 2,155,069 | 2,263,970 | (108,901) | 2,153,251 | (1,818) | 0% |
| Diesel Fuel | 1,664,101 | 1,119,054 | 2,200,000 | (1,080,946) | 1,600,000 | 480,946 | |
| Oils and Lubricants | 71,010 | 74,992 | 75,000 | (8) | 90,000 | 15,008 | |
| Gasoline | 30,071 | 30,754 | 31,500 | (746) | 32,000 | 1,246 | |
| CNG Alternative Fuel | - | - | - | - | - | - | |
| Tires and Tubes | 223,529 | 231,750 | 242,930 | (11,180) | 225,950 | (5,800) | |
| Safety Supply | 9,466 | 5,000 | 5,500 | (500) | 5,000 | - | |
| Transportation Supplies | 13,129 | 12,500 | 12,500 | - | 13,000 | 500 | |
| BART Relief Tickets | 47,075 | 55,000 | 55,000 | - | 57,000 | 2,000 | |
| CSS-Soaps | 1,823 | 13,399 | 14,000 | (601) | 14,000 | 601 | |
| CSS-Solvents | - | - | 5,000 | (5,000) | - | - | |
| CSS-Cleaning | 7,689 | 6,920 | 7,000 | (80) | 7,000 | 80 | |
| CSS-Safety | 8,043 | 8,026 | 8,000 | 26 | 8,000 | (26) | |
| CSS-Antifreeze | 3,675 | 5,987 | 5,880 | 107 | 6,400 | 413 | |
| CSS-Gases | 5,732 | 6,741 | 7,000 | (259) | 7,000 | 259 | |
| Oil Analysis | 9,000 | - | 18,000 | (18,000) | 18,000 | 18,000 | |
| Equipment/Garage Exp. | 22,594 | 24,816 | 25,000 | (184) | 25,000 | 184 | |
| Coach Repair Parts | 497,587 | 628,301 | 698,500 | (70,199) | 625,000 | (3,301) | |
| Shelter/Bus Stop Supply | 913 | 14,562 | 15,000 | (438) | 15,000 | 438 | |
| Radio Maint Supply | - | - | - | - | - | - | |
| Janitorial Supplies | 21,046 | 18,170 | 20,000 | (1,830) | 20,000 | 1,830 | |
| Lighting Supply | 1,992 | 5,500 | 7,000 | (1,500) | 6,000 | 500 | |
| Building Repair Supply | 40,811 | 42,006 | 42,000 | 6 | 45,000 | 2,994 | |
| Landscape Supply | 1,003 | 9,080 | 10,000 | (920) | 10,000 | 920 | |
| Tickets, Passes, Xfrs | 24,870 | 16,015 | 15,000 | 1,015 | 23,000 | 6,985 | |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2015 Actual | FY 2016 Estimated | FY 2016 Budget | Over (Under) FY 2016 Budget | Proposed FY 2017 Budget | Over (Under) FY 2016 Est/Actual | Over (Under) % FY 2016 Est/Actual |
|---------------------------------------|------------------|-------------------|------------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| Supplies - Offsites | 2,199 | 2,500 | 2,500 | - | 2,500 | - | |
| Personnel Office Supply | 9,382 | 1,244 | 1,000 | 244 | 1,000 | (244) | |
| Computer Supplies | 3,816 | 360 | - | 360 | - | (360) | |
| Office Supplies-Administration | 19,500 | 15,144 | 15,500 | (356) | 16,500 | 1,356 | |
| Office Supplies-2nd Floor | - | - | - | - | - | - | |
| Office Supplies-Maint. | 1,895 | 3,500 | 3,500 | - | 3,500 | - | |
| Postage | 9,202 | 11,005 | 12,000 | (995) | 11,000 | (5) | |
| Obsolete Parts Write-Off | 149 | - | - | - | - | - | |
| Safety Contingency Plans | 1,742 | 4,000 | 4,000 | - | 4,000 | - | |
| Training Supply | 251 | 1,300 | 1,300 | - | 1,300 | - | |
| Contracts & Grants Supply | - | 3,000 | 6,000 | (3,000) | 3,000 | - | |
| Supplies- IC | 3,934 | 5,205 | 7,000 | (1,795) | 6,000 | 795 | |
| Repair parts-grant exp | 1,337 | 25,000 | 30,000 | (5,000) | 25,000 | - | |
| Total Materials & Supplies | 2,758,566 | 2,400,831 | 3,602,610 | (1,201,779) | 2,926,150 | 525,319 | 22% |
| Telephone Svc - TC | - | - | - | - | - | - | |
| Pacific Gas and Electric | 134,752 | 180,000 | 188,000 | (8,000) | 185,000 | 5,000 | |
| PG&E - WC Trolley | - | - | - | - | 100,000 | 100,000 | |
| Telephone Svc - Concord | 11,637 | 16,305 | 25,000 | (8,695) | 25,000 | 8,695 | |
| Contra Costa Water District | 23,505 | 24,500 | 24,500 | - | 26,000 | 1,500 | |
| Telephone-Cellular | 63,749 | 76,074 | 85,000 | (8,926) | 85,000 | 8,926 | |
| Total Utilities | 233,643 | 296,879 | 322,500 | (25,621) | 421,000 | 124,121 | 42% |
| Physical Damage | 87,271 | 61,754 | 25,888 | 35,866 | 85,745 | 23,991 | |
| Property Premiums | 42,596 | 40,864 | 44,300 | (3,436) | 44,300 | 3,436 | |
| Other Premiums | 19,890 | 19,493 | 9,431 | 10,062 | 25,000 | 5,507 | |
| UST Insurance | - | 9,000 | 9,822 | (822) | 9,000 | - | |
| Liability Premiums | 282,214 | 314,024 | 328,420 | (14,396) | 372,300 | 58,276 | |
| Insurance/Liability losses | 195,117 | 137,500 | 150,000 | (12,500) | 175,000 | 37,500 | |
| Total Insurance | 627,088 | 582,635 | 567,861 | 14,774 | 711,345 | 128,710 | 22% |
| Property Tax | 10,969 | 11,000 | 10,000 | 1,000 | 11,500 | 500 | |
| Licenses / Registrations | 1,395 | 1,500 | 2,000 | (500) | 1,500 | - | |
| Fuel Storage Tank Fees | 11,685 | 14,000 | 15,000 | (1,000) | 15,000 | 1,000 | |
| Use and Other Taxes | 6,877 | 7,000 | 8,000 | (1,000) | 7,500 | 500 | |
| Sales Tax | 218,879 | 250,000 | 250,000 | - | 250,000 | - | |
| Total Taxes | 249,805 | 283,500 | 285,000 | (1,500) | 285,500 | 2,000 | 1% |
| Radio Site Lease-Diablo | 37,428 | 38,500 | 35,000 | 3,500 | 39,000 | 500 | |
| Equipment Leases | 3,026 | 8,513 | 7,000 | 1,513 | 7,000 | (1,513) | |
| Total Leases | 40,454 | 47,013 | 42,000 | 5,013 | 46,000 | (1,013) | -2% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2015 Actual | FY 2016 Estimated | FY 2016 Budget | Over (Under) FY 2016 Budget | Proposed FY 2017 Budget | Over (Under) FY 2016 Est/Actual | Over (Under) % FY 2016 Est/Actual |
|---------------------------------------|-------------------|-------------------|-------------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| Business Expense- Tran | 31 | - | 100 | (100) | - | - | |
| Business Expense-admin | - | 400 | 400 | - | 400 | - | |
| Business Expense-Fin | 703 | 500 | 500 | - | 500 | - | |
| Board Travel | 13,691 | 16,500 | 16,500 | - | 16,500 | - | |
| Staff Travel | 58,103 | 50,000 | 40,000 | 10,000 | 50,000 | - | |
| CTA Dues | 12,325 | 13,000 | 14,000 | (1,000) | 14,000 | 1,000 | |
| APTA Dues | 34,510 | 31,562 | 30,000 | 1,562 | 35,560 | 3,998 | |
| Other Memberships | - | - | - | - | - | - | |
| Business Expense | 1,165 | 4,690 | 4,000 | 690 | 4,000 | (690) | |
| Training Program | 440 | - | 25,000 | (25,000) | 25,000 | 25,000 | |
| Training / Subs-Gm | 5,593 | 5,000 | 7,500 | (2,500) | 7,500 | 2,500 | |
| Misc exp | 281 | 1,000 | 1,200 | (200) | 1,000 | - | |
| Employee Functions | 46,257 | 35,000 | 35,000 | - | 35,000 | - | |
| Employee Awards | 1,628 | 5,000 | 5,000 | - | 5,000 | - | |
| Departing Emp gifts | 434 | - | 1,000 | (1,000) | 1,000 | 1,000 | |
| Paypal fees | 3,546 | 4,000 | 3,200 | 800 | 4,100 | 100 | |
| Total Miscellaneous | 178,707 | 166,652 | 183,400 | (16,748) | 199,560 | 32,908 | 20% |
| Alamo Creek Shuttle | 106,488 | 166,000 | 106,070 | 59,930 | 166,000 | - | |
| St Marys shuttle | 43,180 | 48,000 | 36,415 | 11,585 | 48,000 | - | |
| Cal State rte 260 shuttle | 75,723 | 87,440 | 45,310 | 42,130 | 87,440 | - | |
| Total Purchased Transportation | 225,391 | 301,440 | 187,795 | 113,645 | 301,440 | - | 0% |
| Total Other Operating Expense | 6,206,222 | 6,234,019 | 7,455,136 | (1,221,117) | 7,044,246 | 810,227 | 13% |
| Contingency | | | 1,326,396 | (1,326,396) | 800,000 | 800,000 | |
| TOTAL FIXED ROUTE EXPENSE | 26,640,416 | 29,255,933 | 31,347,968 | (2,092,035) | 31,616,297 | 2,360,364 | 8% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2015 Actual | FY 2016 Estimated | FY 2016 Budget | Over (Under) FY 2016 Budget | Proposed FY 2017 Budget | Over (Under) FY 2016 Est/Actual | Over (Under) % FY 2016 Est/Actual |
|--------------------------|-------------------|-------------------|-------------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| Paratransit | | | | | | | |
| Wages | 94,561 | 113,974 | 92,432 | 21,542 | 98,489 | (15,485) | |
| Sick Wages | 5,110 | - | 2,656 | (2,656) | 3,300 | 3,300 | |
| Holiday Pay | 3,756 | 4,468 | 5,205 | (737) | 5,562 | 1,094 | |
| Vacation Pay | 7,770 | 9,001 | 7,925 | 1,076 | 8,489 | (512) | |
| Absence pay | - | 200 | 232 | (32) | 332 | 132 | |
| Cafeteria Plan | 8,711 | 9,132 | 12,563 | (3,431) | 9,894 | 762 | |
| FICA | 1,523 | 1,580 | 1,573 | 7 | 1,684 | 104 | |
| PERS | 12,078 | 14,035 | 13,553 | 482 | 12,840 | (1,195) | |
| Medical | 12,161 | 10,076 | 14,151 | (4,075) | 9,678 | (398) | |
| Dental | 2,013 | 1,565 | 2,098 | (533) | 2,100 | 535 | |
| Life Insurance | 891 | 891 | 1,350 | (459) | 920 | 29 | |
| SUI | - | 885 | 885 | - | 886 | 1 | |
| Agency Fees/Public Info | - | - | 100 | (100) | 100 | 100 | |
| Promotions | - | - | 400 | (400) | 400 | 400 | |
| Legal Fees | 4,326 | 3,000 | 3,000 | - | 3,000 | - | |
| Building Maint Services | 1,103 | 1,845 | 1,720 | 125 | 1,500 | (345) | |
| Software Maint Services | - | - | - | - | - | - | |
| Radio Maint Services | 4,190 | 7,038 | 6,100 | 938 | 6,100 | (938) | |
| Community Van Maint | 7,051 | 5,000 | - | 5,000 | 5,000 | - | |
| Office Supply, PTF | 2,940 | 3,400 | 3,400 | - | 3,400 | - | |
| Gas and Electric | 21,938 | 23,000 | 19,400 | 3,600 | 24,000 | 1,000 | |
| Cell Phone | 814 | 1,400 | 1,400 | - | 1,400 | - | |
| Sales Tax | 272 | 400 | 400 | - | 400 | - | |
| Purchased Trans-LINK | 4,773,376 | 5,029,565 | 5,029,567 | (2) | 5,275,000 | 245,435 | |
| Purchased Trans-BART | 152,037 | 171,146 | 171,146 | - | 160,000 | (11,146) | |
| Other Purch Trans | 237 | 1,000 | 1,000 | - | 1,000 | - | |
| Training / Subscriptions | - | 500 | 541 | (41) | 500 | - | |
| Other Misc Expenses | 178 | 413 | 400 | 13 | 400 | (13) | |
| Total Paratransit | 5,117,036 | 5,413,514 | 5,393,197 | 20,317 | 5,636,374 | 222,859 | 4% |
| TOTAL CCCTA | 31,757,452 | 34,669,447 | 36,741,165 | (2,071,718) | 37,252,671 | 2,583,224 | 7% |

ADA CERTIFICATION and RECERTIFICATION FY 2016

| MONTH | FY 2016 | | | | FY 2015 | | | | FY 2016 | | | | FY 2015 | | | |
|--------------|-----------|--------|--------|--------|-----------|--------|--------|--------|-------------|--------|--------|--------|-------------|--------|--------|--------|
| | Certified | | Denied | | Certified | | Denied | | Recertified | | Denied | | Recertified | | Denied | |
| | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior |
| JUL | 54 | 38 | 1 | 0 | 54 | 36 | 0 | 0 | 32 | 16 | 0 | 0 | 50 | 28 | 0 | 0 |
| AUG | 69 | 50 | 0 | 0 | 70 | 44 | 1 | 1 | 15 | 4 | 0 | 0 | 41 | 23 | 0 | 0 |
| SEPT | 56 | 36 | 0 | 0 | 86 | 63 | 0 | 0 | 26 | 13 | 0 | 0 | 39 | 24 | 0 | 0 |
| OCT | 45 | 27 | 0 | 0 | 63 | 40 | 0 | 0 | 26 | 15 | 0 | 0 | 30 | 19 | 0 | 0 |
| NOV | 49 | 30 | 0 | 0 | 51 | 37 | 1 | 0 | 35 | 24 | 0 | 0 | 38 | 23 | 0 | 0 |
| DEC | 39 | 22 | 0 | 0 | 68 | 47 | 0 | 0 | 25 | 19 | 0 | 0 | 40 | 26 | 0 | 0 |
| JAN | 45 | 21 | 0 | 0 | 46 | 22 | 1 | 0 | 29 | 16 | 0 | 0 | 27 | 14 | 0 | 0 |
| FEB | 51 | 34 | 0 | 0 | 54 | 41 | 0 | 0 | 25 | 14 | 0 | 0 | 24 | 12 | 0 | 0 |
| MAR | 43 | 24 | 0 | 0 | 56 | 39 | 1 | 0 | 27 | 15 | 0 | 0 | 28 | 17 | 0 | 0 |
| APR | 53 | 41 | 0 | 0 | 56 | 38 | 0 | 0 | 25 | 16 | 0 | 0 | 33 | 22 | 0 | 0 |
| MAY | | | | | 71 | 51 | 0 | 0 | | | | | 26 | 9 | 0 | 0 |
| JUN | | | | | 43 | 24 | 0 | 0 | | | | | 52 | 29 | 0 | 0 |
| TOTAL | 504 | 323 | 1 | 0 | 718 | 482 | 4 | 1 | 265 | 152 | 0 | 0 | 428 | 246 | 0 | 0 |

2,788 Total CCCTA, Active, ADA Eligible in the Regional Eligibility Database (RED)

ADA CERTIFICATION and RECERTIFICATION FY 2015

| MONTH | FY 2015 | | | | FY 2014 | | | | FY 2015 | | | | FY 2014 | | | |
|--------------|-----------|--------|--------|--------|-----------|--------|--------|--------|-------------|--------|--------|--------|-------------|--------|--------|--------|
| | Certified | | Denied | | Certified | | Denied | | Recertified | | Denied | | Recertified | | Denied | |
| | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior |
| JUL | 54 | 36 | 0 | 0 | 81 | 54 | 0 | 0 | 50 | 28 | 0 | 0 | 54 | 37 | 0 | 0 |
| AUG | 70 | 44 | 1 | 1 | 65 | 51 | 0 | 0 | 41 | 23 | 0 | 0 | 34 | 16 | 0 | 0 |
| SEPT | 86 | 63 | 0 | 0 | 74 | 53 | 0 | 0 | 39 | 24 | 0 | 0 | 43 | 26 | 0 | 0 |
| OCT | 63 | 40 | 0 | 0 | 66 | 44 | 0 | 0 | 30 | 19 | 0 | 0 | 27 | 17 | 0 | 0 |
| NOV | 51 | 37 | 1 | 0 | 63 | 41 | 0 | 0 | 38 | 23 | 0 | 0 | 25 | 10 | 0 | 0 |
| DEC | 68 | 47 | 0 | 0 | 44 | 29 | 1 | 0 | 40 | 26 | 0 | 0 | 36 | 22 | 0 | 0 |
| JAN | 46 | 22 | 1 | 0 | 48 | 31 | 0 | 0 | 27 | 14 | 0 | 0 | 35 | 19 | 0 | 0 |
| FEB | 54 | 41 | 0 | 0 | 46 | 24 | 0 | 0 | 24 | 12 | 0 | 0 | 22 | 12 | 0 | 0 |
| MAR | 56 | 39 | 1 | 0 | 45 | 29 | 0 | 0 | 28 | 17 | 0 | 0 | 20 | 15 | 1 | 1 |
| APR | 56 | 38 | 0 | 0 | 39 | 21 | 0 | 0 | 33 | 22 | 0 | 0 | 35 | 25 | 0 | 0 |
| MAY | 71 | 51 | 0 | 0 | 55 | 30 | 0 | 0 | 26 | 9 | 0 | 0 | 25 | 9 | 0 | 0 |
| JUN | 43 | 24 | 0 | 0 | 38 | 25 | 2 | 0 | 52 | 29 | 0 | 0 | 36 | 16 | 0 | 0 |
| TOTAL | 718 | 482 | 4 | 1 | 664 | 432 | 3 | 0 | 428 | 246 | 0 | 0 | 392 | 224 | 1 | 1 |

2,840 Total CCCTA, Active, ADA Eligible in the Regional Eligibility Database (RED)

ADA CERTIFICATION and RECERTIFICATION FY 2014

| MONTH | FY 2014 | | | | FY 2013 | | | | FY 2014 | | | | FY 2013 | | | |
|--------------|------------|------------|----------|----------|------------|------------|----------|----------|-------------|------------|----------|----------|-------------|------------|----------|----------|
| | Certified | | Denied | | Certified | | Denied | | Recertified | | Denied | | Recertified | | Denied | |
| | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior |
| JUL | 81 | 54 | 0 | 0 | 55 | 37 | 1 | 0 | 54 | 37 | 0 | 0 | 34 | 19 | 0 | 0 |
| AUG | 65 | 51 | 0 | 0 | 53 | 35 | 0 | 0 | 34 | 16 | 0 | 0 | 37 | 24 | 0 | 0 |
| SEPT | 74 | 53 | 0 | 0 | 51 | 35 | 1 | 0 | 43 | 26 | 0 | 0 | 30 | 20 | 0 | 0 |
| OCT | 66 | 44 | 0 | 0 | 55 | 45 | 0 | 0 | 27 | 17 | 0 | 0 | 34 | 15 | 1 | 0 |
| NOV | 63 | 41 | 0 | 0 | 41 | 29 | 0 | 0 | 25 | 10 | 0 | 0 | 32 | 17 | 0 | 0 |
| DEC | 44 | 29 | 1 | 0 | 62 | 46 | 0 | 0 | 36 | 22 | 0 | 0 | 32 | 19 | 0 | 0 |
| JAN | 48 | 31 | 0 | 0 | 48 | 29 | 0 | 0 | 35 | 19 | 0 | 0 | 44 | 22 | 0 | 0 |
| FEB | 46 | 24 | 0 | 0 | 42 | 25 | 0 | 0 | 22 | 12 | 0 | 0 | 41 | 29 | 0 | 0 |
| MAR | 45 | 29 | 0 | 0 | 57 | 43 | 0 | 0 | 20 | 15 | 1 | 1 | 31 | 15 | 0 | 0 |
| APR | 39 | 21 | 0 | 0 | 53 | 37 | 2 | 1 | 35 | 25 | 0 | 0 | 35 | 20 | 0 | 0 |
| MAY | 55 | 30 | 0 | 0 | 58 | 44 | 1 | 0 | 25 | 9 | 0 | 0 | 35 | 17 | 0 | 0 |
| JUN | 38 | 25 | 2 | 0 | 51 | 36 | 0 | 0 | 36 | 16 | 0 | 0 | 50 | 34 | 0 | 0 |
| TOTAL | 664 | 432 | 3 | 0 | 626 | 441 | 5 | 1 | 392 | 224 | 1 | 1 | 435 | 251 | 1 | 0 |

2,788 Total CCCTA, Active, ADA Eligible in the Regional Eligibility Database (RED)

ADA CERTIFICATION and RECERTIFICATION FY 2013

| MONTH | FY 2013 | | | | FY 2012 | | | | FY 2013 | | | | FY 2012 | | | |
|--------------|------------|------------|----------|----------|------------|------------|----------|----------|-------------|------------|----------|----------|-------------|------------|----------|----------|
| | Certified | | Denied | | Certified | | Denied | | Recertified | | Denied | | Recertified | | Denied | |
| | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior |
| JUL | 61 | 48 | 0 | 0 | 55 | 37 | 1 | 0 | 29 | 16 | 0 | 0 | 34 | 19 | 0 | 0 |
| AUG | 41 | 21 | 0 | 0 | 53 | 35 | 0 | 0 | 44 | 28 | 0 | 0 | 37 | 24 | 0 | 0 |
| SEPT | 51 | 35 | 1 | 0 | 63 | 51 | 0 | 0 | 30 | 20 | 0 | 0 | 29 | 17 | 0 | 0 |
| OCT | 55 | 45 | 0 | 0 | 53 | 37 | 1 | 0 | 34 | 15 | 1 | 0 | 36 | 22 | 0 | 0 |
| NOV | 41 | 29 | 0 | 0 | 48 | 34 | 0 | 0 | 32 | 17 | 0 | 0 | 35 | 17 | 0 | 0 |
| DEC | 62 | 46 | 0 | 0 | 42 | 29 | 0 | 0 | 32 | 19 | 0 | 0 | 28 | 21 | 0 | 0 |
| JAN | 48 | 29 | 0 | 0 | 49 | 35 | 0 | 0 | 44 | 22 | 0 | 0 | 31 | 21 | 0 | 0 |
| FEB | 42 | 25 | 0 | 0 | 66 | 50 | 0 | 0 | 41 | 29 | 0 | 0 | 39 | 27 | 0 | 0 |
| MAR | 57 | 43 | 0 | 0 | 56 | 42 | 0 | 0 | 31 | 15 | 0 | 0 | 51 | 36 | 0 | 0 |
| APR | 53 | 37 | 2 | 1 | 60 | 36 | 0 | 0 | 35 | 20 | 0 | 0 | 36 | 22 | 0 | 0 |
| MAY | 58 | 44 | 1 | 0 | 61 | 42 | 1 | 0 | 35 | 17 | 0 | 0 | 38 | 22 | 0 | 0 |
| JUN | 51 | 36 | 0 | 0 | 78 | 44 | 0 | 0 | 50 | 34 | 0 | 0 | 30 | 14 | 0 | 0 |
| TOTAL | 620 | 438 | 4 | 1 | 684 | 472 | 3 | 0 | 437 | 252 | 1 | 0 | 424 | 262 | 0 | 0 |

3,020 Total CCCTA, Active, ADA Eligible in the Regional Eligibility Database (RED)

ADA CERTIFICATION and RECERTIFICATION FY 2012

| MONTH | FY 2012 | | | | FY 2011 | | | | FY 2012 | | | | FY 2011 | | | |
|--------------|------------|------------|----------|----------|------------|------------|----------|----------|-------------|------------|----------|----------|-------------|------------|----------|----------|
| | Certified | | Denied | | Certified | | Denied | | Recertified | | Denied | | Recertified | | Denied | |
| | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior |
| JUL | 55 | 37 | 1 | 0 | 65 | 48 | 1 | 0 | 34 | 19 | 0 | 0 | 47 | 37 | 0 | 0 |
| AUG | 53 | 35 | 0 | 0 | 62 | 42 | 0 | 1 | 37 | 24 | 0 | 0 | 59 | 34 | 1 | 0 |
| SEPT | 63 | 51 | 0 | 0 | 61 | 46 | 0 | 0 | 29 | 17 | 0 | 0 | 54 | 34 | 0 | 0 |
| OCT | 53 | 37 | 1 | 0 | 53 | 38 | 0 | 0 | 36 | 22 | 0 | 0 | 52 | 31 | 0 | 0 |
| NOV | 48 | 34 | 0 | 0 | 69 | 39 | 0 | 0 | 35 | 17 | 0 | 0 | 47 | 28 | 0 | 0 |
| DEC | 42 | 29 | 0 | 0 | 60 | 34 | 0 | 0 | 28 | 21 | 0 | 0 | 37 | 28 | 0 | 0 |
| JAN | 49 | 35 | 0 | 0 | 51 | 36 | 1 | 1 | 31 | 21 | 0 | 0 | 46 | 34 | 0 | 0 |
| FEB | 66 | 50 | 0 | 0 | 70 | 49 | 0 | 0 | 39 | 27 | 0 | 0 | 33 | 17 | 1 | 0 |
| MAR | 56 | 42 | 0 | 0 | 64 | 51 | 0 | 0 | 51 | 36 | 0 | 0 | 57 | 40 | 0 | 0 |
| APR | 60 | 36 | 0 | 0 | 68 | 51 | 1 | 0 | 36 | 22 | 0 | 0 | 34 | 27 | 0 | 0 |
| MAY | 61 | 42 | 1 | 0 | 61 | 40 | 1 | 0 | 38 | 22 | 0 | 0 | 60 | 34 | 0 | 0 |
| JUN | 78 | 44 | 0 | 0 | 59 | 39 | 0 | 0 | 30 | 14 | 0 | 0 | 45 | 23 | 1 | 1 |
| TOTAL | 684 | 472 | 3 | 0 | 743 | 513 | 4 | 2 | 424 | 262 | 0 | 0 | 571 | 367 | 3 | 1 |

3,149 Total CCCTA, Active, ADA Eligible in the Regional Eligibility Database (RED)

ADA CERTIFICATION and RECERTIFICATION FY 2011

| MONTH | FY 2011 | | | | FY 2010 | | | | FY 2011 | | | | FY 2010 | | | |
|--------------|-----------|--------|--------|--------|-----------|--------|--------|--------|-------------|--------|--------|--------|-------------|--------|--------|--------|
| | Certified | | Denied | | Certified | | Denied | | Recertified | | Denied | | Recertified | | Denied | |
| | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior |
| JUL | 65 | 48 | 1 | 0 | 78 | 53 | 0 | 0 | 47 | 37 | 0 | 0 | 54 | 43 | 0 | 0 |
| AUG | 62 | 42 | 0 | 1 | 74 | 54 | 1 | 0 | 59 | 34 | 1 | 0 | 42 | 28 | 0 | 0 |
| SEPT | 61 | 46 | 0 | 0 | 60 | 37 | 0 | 0 | 54 | 34 | 0 | 0 | 44 | 31 | 0 | 0 |
| OCT | 53 | 38 | 0 | 0 | 64 | 47 | 1 | 1 | 52 | 31 | 0 | 0 | 36 | 28 | 0 | 0 |
| NOV | 69 | 39 | 0 | 0 | 49 | 33 | 2 | 0 | 47 | 28 | 0 | 0 | 53 | 32 | 0 | 0 |
| DEC | 60 | 34 | 0 | 0 | 52 | 38 | 0 | 0 | 37 | 28 | 0 | 0 | 47 | 31 | 0 | 0 |
| JAN | 51 | 36 | 1 | 1 | 44 | 25 | 0 | 0 | 46 | 34 | 0 | 0 | 45 | 31 | 0 | 0 |
| FEB | 70 | 49 | 0 | 0 | 49 | 36 | 1 | 0 | 33 | 17 | 1 | 0 | 45 | 28 | 2 | 1 |
| MAR | 64 | 51 | 0 | 0 | 52 | 37 | 1 | 1 | 57 | 40 | 0 | 0 | 53 | 38 | 1 | 0 |
| APR | 68 | 51 | 1 | 0 | 70 | 49 | 1 | 1 | 34 | 27 | 0 | 0 | 55 | 40 | 0 | 0 |
| MAY | 61 | 40 | 1 | 0 | 50 | 32 | 0 | 0 | 60 | 34 | 0 | 0 | 32 | 20 | 0 | 0 |
| JUN | 59 | 39 | 0 | 0 | 77 | 56 | 2 | 1 | 45 | 23 | 1 | 1 | 53 | 33 | 0 | 0 |
| TOTAL | 743 | 513 | 4 | 2 | 719 | 497 | 9 | 4 | 571 | 367 | 3 | 1 | 559 | 383 | 3 | 1 |

3,537 Total CCCTA, Active, ADA Eligible in the Regional Eligibility Database (RED)

ADA CERTIFICATION and RECERTIFICATION FY 2010

| MONTH | FY 2010 | | | | FY 2009 | | | | FY 2010 | | | | FY 2009 | | | |
|--------------|-----------|--------|--------|--------|-----------|--------|--------|--------|-------------|--------|--------|--------|-------------|--------|--------|--------|
| | Certified | | Denied | | Certified | | Denied | | Recertified | | Denied | | Recertified | | Denied | |
| | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior |
| JUL | 78 | 53 | 0 | 0 | 98 | 62 | 1 | 0 | 54 | 43 | 0 | 0 | 66 | 48 | 0 | 0 |
| AUG | 74 | 54 | 1 | 0 | 91 | 57 | 1 | 1 | 42 | 28 | 0 | 0 | 39 | 29 | 0 | 0 |
| SEPT | 60 | 37 | 0 | 0 | 95 | 73 | 1 | 1 | 44 | 31 | 0 | 0 | 47 | 31 | 1 | 0 |
| OCT | 64 | 47 | 1 | 1 | 82 | 53 | 0 | 0 | 36 | 28 | 0 | 0 | 66 | 48 | 0 | 0 |
| NOV | 49 | 33 | 2 | 0 | 91 | 69 | 1 | 1 | 53 | 32 | 0 | 0 | 37 | 22 | 0 | 0 |
| DEC | 52 | 38 | 0 | 0 | 99 | 69 | 0 | 0 | 47 | 31 | 0 | 0 | 51 | 40 | 0 | 0 |
| JAN | 44 | 25 | 0 | 0 | 82 | 58 | 0 | 0 | 45 | 31 | 0 | 0 | 63 | 46 | 0 | 0 |
| FEB | 49 | 36 | 1 | 0 | 75 | 55 | 0 | 0 | 45 | 28 | 2 | 1 | 42 | 15 | 0 | 0 |
| MAR | 52 | 37 | 1 | 1 | 96 | 65 | 1 | 0 | 53 | 38 | 1 | 0 | 49 | 33 | 0 | 0 |
| APR | 70 | 49 | 1 | 1 | 73 | 54 | 0 | 0 | 55 | 40 | 0 | 0 | 60 | 42 | 0 | 0 |
| MAY | 50 | 32 | 0 | 0 | 60 | 37 | 0 | 0 | 32 | 20 | 0 | 0 | 42 | 24 | 0 | 0 |
| JUN | 77 | 56 | 2 | 1 | 62 | 44 | 1 | 0 | 53 | 33 | 0 | 0 | 64 | 34 | 0 | 0 |
| TOTAL | 719 | 497 | 9 | 4 | 1004 | 696 | 6 | 3 | 559 | 383 | 3 | 1 | 626 | 412 | 1 | 0 |

4,066 Total CCCTA, Active, ADA Eligible in the Regional Eligibility Database (RED)

ADA CERTIFICATION and RECERTIFICATION FY 2009

| MONTH | FY 2009 | | | | FY 2008 | | | | FY 2009 | | | | FY 2008 | | | |
|--------------|-----------|--------|--------|--------|-----------|--------|--------|--------|-------------|--------|--------|--------|-------------|--------|--------|--------|
| | Certified | | Denied | | Certified | | Denied | | Recertified | | Denied | | Recertified | | Denied | |
| | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior |
| JUL | 98 | 63.2% | 1 | 0.0% | 108 | 72.2% | 0 | 0.0% | 66 | 72.7% | 0 | 0.0% | 81 | 71.6% | 0 | 0.0% |
| AUG | 91 | 62.6% | 2 | 50.0% | 93 | 73.1% | 1 | 0.0% | 39 | 74.3% | 0 | 0.0% | 65 | 71.9% | 0 | 0.0% |
| SEPT | 95 | 76.8% | 0 | 0.0% | 85 | 74.1% | 0 | 0.0% | 47 | 65.9% | 1 | 0.0% | 64 | 84.4% | 0 | 0.0% |
| OCT | 82 | 64.6% | 0 | 0.0% | 109 | 67.9% | 0 | 0.0% | 66 | 72.7% | 0 | 0.0% | 40 | 65.0% | 0 | 0.0% |
| NOV | 91 | 75.8% | 2 | 50.0% | 104 | 76.9% | 0 | 0.0% | 37 | 59.4% | 0 | 0.0% | 71 | 71.8% | 0 | 0.0% |
| DEC | 99 | 69.6% | 0 | 0.0% | 89 | 67.4% | 0 | 0.0% | 51 | 78.4% | 0 | 0.0% | 37 | 70.2% | 0 | 0.0% |
| JAN | 82 | 70.7% | 0 | 0.0% | 83 | 74.7% | 0 | 0.0% | 63 | 73.0% | 0 | 0.0% | 54 | 77.7% | 0 | 0.0% |
| FEB | 75 | 73.3% | 0 | 0.0% | 83 | 78.3% | 0 | 0.0% | 42 | 35.7% | 0 | 0.0% | 45 | 66.7% | 1 | 100.0% |
| MAR | 96 | 67.7% | 1 | 0.0% | 89 | 80.9% | 1 | 0.0% | 49 | 67.3% | 0 | 0.0% | 70 | 74.3% | 0 | 0.0% |
| APR | 73 | 73.9% | 0 | 0.0% | 106 | 76.0% | 0 | 0.0% | 60 | 70.0% | 0 | 0.0% | 96 | 76.0% | 0 | 0.0% |
| MAY | 60 | 61.6% | 0 | 0.0% | 105 | 76.1% | 0 | 0.0% | 42 | 57.1% | 0 | 0.0% | 69 | 73.9% | 0 | 0.0% |
| JUN | 62 | 71.0% | 1 | 0.0% | 84 | 76.1% | 1 | 100.0% | 64 | 53.0% | 0 | 0.0% | 42 | 61.9% | 0 | 0.0% |
| TOTAL | 1004 | 67.5% | 7 | 100.0% | 1138 | 73.2% | 3 | 100.0% | 626 | 71.0% | 1 | 0.0% | 734 | 73.5% | 1 | 100.0% |

4,533 Total CCCTA, Active, ADA Eligible in the Regional Eligibility Database (RED)

**ADA CERTIFICATION and RECERTIFICATION
FY 2008**

| MONTH | FY 2008 | | | | FY 2007 | | | | FY 2008 | | | | FY 2007 | | | |
|--------------|-----------|--------|--------|--------|-----------|--------|--------|--------|-------------|--------|--------|--------|-------------|--------|--------|--------|
| | Certified | | Denied | | Certified | | Denied | | Recertified | | Denied | | Recertified | | Denied | |
| | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior |
| JUL | 108 | 72.2% | 0 | 0.0% | 84 | 71.4% | 0 | 0.0% | 81 | 71.6% | 0 | 0.0% | 42 | 61.9% | 0 | 0.0% |
| AUG | 93 | 73.1% | 1 | 0.0% | 112 | 64.2% | 0 | 0.0% | 65 | 71.9% | 0 | 0.0% | 79 | 75.9% | 1 | 100.0% |
| SEPT | 85 | 74.1% | 0 | 0.0% | 86 | 74.4% | 1 | 0.0% | 64 | 84.4% | 0 | 0.0% | 59 | 71.2% | 0 | 0.0% |
| OCT | 109 | 67.9% | 0 | 0.0% | 105 | 68.5% | 2 | 0.0% | 40 | 65.0% | 0 | 0.0% | 44 | 59.1% | 0 | 0.0% |
| NOV | 104 | 76.9% | 0 | 0.0% | 119 | 71.4% | 1 | 0.0% | 71 | 71.8% | 0 | 0.0% | 46 | 69.6% | 0 | 0.0% |
| DEC | 89 | 67.4% | 0 | 0.0% | 67 | 73.1% | 1 | 0.0% | 37 | 70.2% | 0 | 0.0% | 26 | 53.8% | 0 | 0.0% |
| JAN | 83 | 74.7% | 0 | 0.0% | 89 | 66.2% | 0 | 0.0% | 54 | 77.7% | 0 | 0.0% | 73 | 67.1% | 0 | 0.0% |
| FEB | 83 | 78.3% | 0 | 0.0% | 91 | 73.6% | 0 | 0.0% | 45 | 66.7% | 1 | 100.0% | 57 | 66.7% | 0 | 0.0% |
| MAR | 89 | 80.9% | 1 | 0.0% | 109 | 70.6% | 0 | 0.0% | 70 | 74.3% | 0 | 0.0% | 63 | 74.6% | 0 | 0.0% |
| APR | 106 | 76.0% | 0 | 0.0% | 94 | 75.5% | 0 | 0.0% | 96 | 76.0% | 0 | 0.0% | 60 | 76.7% | 0 | 0.0% |
| MAY | 105 | 76.1% | 0 | 0.0% | 101 | 71.2% | 0 | 0.0% | 69 | 73.9% | 0 | 0.0% | 58 | 55.2% | 0 | 0.0% |
| JUN | 84 | 76.1% | 1 | 100.0% | 80 | 70.0% | 0 | 0.0% | 42 | 61.9% | 0 | 0.0% | 73 | 67.1% | 0 | 0.0% |
| TOTAL | 1138 | 73.2% | 3 | 100.0% | 1137 | 70.7% | 5 | 0.0% | 734 | 73.5% | 1 | 100.0% | 680 | 67.8% | 1 | 100.0% |

4,726 Total CCCTA, Active, ADA Eligible in the Regional Eligibility Database (RED)

ADA CERTIFICATION FY 2007

| MONTH | FY 2007 | | | FY 2007 | | | FY 2006 | | | FY 2006 | | |
|--------------|------------|------------|-------------|----------|----------|----------|------------|------------|-------------|-----------|----------|-----------|
| | CERTIFIED | | | DENIED | | | CERTIFIED | | | DENIED | | |
| | Senior | Other | Total | Senior | Other | Total | Senior | Other | Total | Senior | Other | Total |
| JUL | 60 | 24 | 84 | 0 | 0 | 0 | 78 | 32 | 110 | 1 | 0 | 1 |
| AUG | 72 | 40 | 112 | 0 | 0 | 0 | 71 | 37 | 108 | 4 | 1 | 5 |
| SEPT | 64 | 22 | 86 | 1 | 0 | 1 | 57 | 24 | 81 | 2 | 1 | 3 |
| OCT | 72 | 33 | 105 | 2 | 0 | 2 | 74 | 39 | 113 | 0 | 1 | 1 |
| NOV | 85 | 34 | 119 | 1 | 0 | 1 | 75 | 33 | 108 | 0 | 2 | 2 |
| DEC | 49 | 18 | 67 | 1 | 0 | 1 | 92 | 27 | 119 | 0 | 0 | 0 |
| JAN | 59 | 30 | 89 | 0 | 0 | 0 | 81 | 17 | 98 | 0 | 1 | 1 |
| FEB | 67 | 24 | 91 | 0 | 0 | 0 | 76 | 23 | 99 | 1 | 2 | 3 |
| MAR | 77 | 32 | 109 | 0 | 0 | 0 | 69 | 29 | 98 | 1 | 0 | 1 |
| APR | 71 | 23 | 94 | 0 | 0 | 0 | 65 | 21 | 86 | 0 | 0 | 0 |
| MAY | 72 | 29 | 101 | 0 | 0 | 0 | 67 | 25 | 92 | 2 | 1 | 3 |
| JUN | 56 | 24 | 80 | 0 | 0 | 0 | 57 | 26 | 83 | 0 | 0 | 0 |
| TOTAL | 804 | 333 | 1137 | 5 | 0 | 5 | 862 | 333 | 1195 | 11 | 9 | 20 |

4,699 Total CCCTA, Active, ADA Eligible in the Regional Eligibility Database (RED)

ADA CERTIFICATION FY 2006

| MONTH | FY 2006 | | | FY 2006 | | | FY 2005 | | | FY 2005 | | |
|--------------|------------|------------|-------------|-----------|----------|-----------|------------|------------|-------------|-----------|-----------|-----------|
| | CERTIFIED | | | DENIED | | | CERTIFIED | | | DENIED | | |
| | Senior | Other | Total | Senior | Other | Total | Senior | Other | Total | Senior | Other | Total |
| JUL | 78 | 32 | 110 | 1 | 0 | 1 | 65 | 40 | 105 | 2 | 1 | 3 |
| AUG | 71 | 37 | 108 | 4 | 1 | 5 | 106 | 25 | 131 | 3 | 2 | 5 |
| SEPT | 57 | 24 | 81 | 2 | 1 | 3 | 80 | 23 | 103 | 0 | 2 | 2 |
| OCT | 74 | 39 | 113 | 0 | 1 | 1 | 97 | 31 | 128 | 0 | 5 | 5 |
| NOV | 75 | 33 | 108 | 0 | 2 | 2 | 62 | 25 | 87 | 1 | 3 | 4 |
| DEC | 92 | 27 | 119 | 0 | 0 | 0 | 77 | 20 | 97 | 0 | 3 | 3 |
| JAN | 81 | 17 | 98 | 0 | 1 | 1 | 60 | 23 | 83 | 0 | 1 | 1 |
| FEB | 76 | 23 | 99 | 1 | 2 | 3 | 70 | 12 | 82 | 1 | 3 | 4 |
| MAR | 69 | 29 | 98 | 1 | 0 | 1 | 98 | 27 | 125 | 2 | 8 | 10 |
| APR | 65 | 21 | 86 | 0 | 0 | 0 | 79 | 16 | 95 | 0 | 1 | 1 |
| MAY | 67 | 25 | 92 | 2 | 1 | 3 | 75 | 21 | 96 | 0 | 1 | 1 |
| JUN | 57 | 26 | 83 | 0 | 0 | 0 | 82 | 33 | 115 | 2 | 2 | 4 |
| TOTAL | 862 | 333 | 1195 | 11 | 9 | 20 | 951 | 296 | 1247 | 11 | 32 | 43 |

4,613 Total CCCTA, Active, ADA Eligible in the Regional Eligibility Database (RED)

**ADA CERTIFICATION
FY 2005**

| MONTH | FY 2005 CERTIFIED | | | FY 2005 DENIED | | | FY 2004 CERTIFIED | | | FY 2004 DENIED | | |
|--------------|----------------------|------------|-------------|-------------------|-----------|-----------|----------------------|------------|-------------|-------------------|----------|-----------|
| | Senior | Other | Total | Senior | Other | Total | Senior | Other | Total | Senior | Other | Total |
| JUL | 65 | 40 | 105 | 2 | 1 | 3 | 84 | 24 | 108 | 1 | 0 | 1 |
| AUG | 106 | 25 | 131 | 3 | 2 | 5 | 72 | 26 | 98 | 2 | 0 | 2 |
| SEPT | 80 | 23 | 103 | 0 | 2 | 2 | 85 | 41 | 126 | 0 | 2 | 2 |
| OCT | 97 | 31 | 128 | 0 | 5 | 5 | 99 | 22 | 121 | 1 | 2 | 3 |
| NOV | 62 | 25 | 87 | 1 | 3 | 4 | 66 | 23 | 89 | 1 | 1 | 2 |
| DEC | 77 | 20 | 97 | 0 | 3 | 3 | 52 | 13 | 65 | 2 | 1 | 3 |
| JAN | 60 | 23 | 83 | 0 | 1 | 1 | 44 | 25 | 69 | 1 | 1 | 2 |
| FEB | 70 | 12 | 82 | 1 | 3 | 4 | 61 | 19 | 80 | 1 | 2 | 3 |
| MAR | 98 | 27 | 125 | 2 | 8 | 10 | 81 | 20 | 101 | 1 | 0 | 1 |
| APR | 79 | 16 | 95 | 0 | 1 | 1 | 82 | 29 | 111 | 1 | 0 | 1 |
| MAY | 75 | 21 | 96 | 0 | 1 | 1 | 68 | 26 | 92 | 0 | 0 | 0 |
| JUN | 82 | 33 | 115 | 2 | 2 | 4 | 84 | 20 | 104 | 0 | 0 | 0 |
| TOTAL | 951 | 296 | 1247 | 11 | 32 | 43 | 878 | 288 | 1164 | 11 | 9 | 20 |

6522 Total ADA paratransit eligible in database

CERTIFICATION FY 2004

| MONTH | FY 2004 CERTIFIED | | | FY 2004 DENIED | | | FY 2003 CERTIFIED | | | FY 2003 DENIED | | |
|--------------|----------------------|------------|-------------|-------------------|----------|-----------|----------------------|------------|-------------|-------------------|-----------|-----------|
| | Senior | Other | Total | Senior | Other | Total | Senior | Other | Total | Senior | Other | Total |
| JUL | 84 | 24 | 108 | 1 | 0 | 1 | 79 | 29 | 108 | 1 | 3 | 4 |
| AUG | 72 | 26 | 98 | 2 | 0 | 2 | 84 | 21 | 105 | 0 | 4 | 4 |
| SEPT | 85 | 41 | 126 | 0 | 2 | 2 | 72 | 18 | 90 | 3 | 4 | 7 |
| OCT | 99 | 22 | 121 | 1 | 2 | 3 | 80 | 22 | 102 | 2 | 2 | 4 |
| NOV | 66 | 23 | 89 | 1 | 1 | 2 | 61 | 21 | 82 | 1 | 0 | 1 |
| DEC | 52 | 13 | 65 | 2 | 1 | 3 | 52 | 8 | 60 | 0 | 1 | 1 |
| JAN | 44 | 25 | 69 | 1 | 1 | 2 | 96 | 30 | 126 | 4 | 1 | 5 |
| FEB | 61 | 19 | 80 | 1 | 2 | 3 | 52 | 17 | 69 | 1 | 1 | 2 |
| MAR | 81 | 20 | 101 | 1 | 0 | 1 | 72 | 21 | 93 | 3 | 2 | 5 |
| APR | 82 | 29 | 111 | 1 | 0 | 1 | 68 | 16 | 84 | 3 | 0 | 3 |
| MAY | 68 | 26 | 92 | 0 | 0 | 0 | 84 | 45 | 129 | 2 | 4 | 6 |
| JUN | 84 | 20 | 104 | 0 | 0 | 0 | 50 | 16 | 66 | 0 | 0 | 0 |
| TOTAL | 878 | 288 | 1164 | 11 | 9 | 20 | 850 | 264 | 1114 | 20 | 22 | 42 |

5518 Total ADA paratransit eligible in database

ADA CERTIFICATION 2002

| MONTH | FY 2002 CERTIFIED | | | FY 2002 DENIED | | | FY 2001 CERTIFIED | | | FY 2001 DENIED | | |
|--------------|----------------------|------------|-------------|-------------------|-----------|-----------|----------------------|------------|-------------|-------------------|-----------|-----------|
| | Senior | Other | Total | Senior | Other | Total | Senior | Other | Total | Senior | Other | Total |
| JUL | 103 | 23 | 126 | 1 | 1 | 2 | 84 | 16 | 100 | 0 | 2 | 2 |
| AUG | 100 | 22 | 122 | 4 | 0 | 4 | 74 | 41 | 115 | 0 | 1 | 1 |
| SEPT | 96 | 28 | 124 | 1 | 1 | 2 | 105 | 31 | 136 | 1 | 1 | 2 |
| OCT | 130 | 19 | 149 | 0 | 0 | 0 | 86 | 19 | 105 | 0 | 1 | 1 |
| NOV | 61 | 21 | 82 | 1 | 0 | 1 | 101 | 18 | 119 | 0 | 0 | 0 |
| DEC | 76 | 18 | 94 | 0 | 0 | 0 | 73 | 31 | 104 | 1 | 1 | 2 |
| JAN | 70 | 29 | 99 | 0 | 2 | 2 | 71 | 25 | 96 | 1 | 0 | 1 |
| FEB | 72 | 27 | 99 | 0 | 2 | 2 | 92 | 39 | 131 | 1 | 3 | 4 |
| MAR | 121 | 32 | 153 | 0 | 2 | 2 | 102 | 17 | 119 | 0 | 1 | 1 |
| APR | 68 | 16 | 84 | 3 | 0 | 3 | 86 | 19 | 105 | 3 | 1 | 4 |
| MAY | 84 | 45 | 129 | 2 | 4 | 6 | 88 | 30 | 118 | 1 | 0 | 1 |
| JUN | 50 | 16 | 66 | 0 | 0 | 0 | 107 | 26 | 133 | 1 | 1 | 2 |
| TOTAL | 1031 | 296 | 1327 | 12 | 12 | 24 | 1069 | 312 | 1381 | 9 | 12 | 21 |

5192 Total ADA paratransit eligible in database

**ADA CERTIFICATION
FY 1999-2000**

| MONTH | FY1999/2000 | | | FY1999/2000 | | | FY1998/1999 | | | FY1998 /1999 | | |
|--------------|-------------|------------|-------------|-------------|-----------|-----------|-------------|------------|-------------|--------------|-----------|-----------|
| | CERTIFIED | | | DENIED | | | CERTIFIED | | | DENIED | | |
| | Senior | Other | Total | Senior | Other | Total | Senior | Other | Total | Senior | Other | Total |
| JUL | 41 | 48 | 89 | 2 | 2 | 4 | 129 | 26 | 155 | 1 | 2 | 3 |
| AUG | 57 | 48 | 105 | 2 | 4 | 6 | 151 | 71 | 222 | 2 | 2 | 4 |
| SEPT | 111 | 34 | 145 | 0 | 0 | 0 | 111 | 34 | 145 | 1 | 0 | 1 |
| OCT | 100 | 22 | 122 | 0 | 1 | 1 | 100 | 22 | 122 | 1 | 1 | 2 |
| NOV | 90 | 67 | 157 | 0 | 0 | 0 | 70 | 17 | 87 | 1 | 0 | 1 |
| DEC | 71 | 26 | 97 | 0 | 1 | 1 | 53 | 28 | 81 | 2 | 1 | 3 |
| JAN | 100 | 16 | 119 | 2 | 2 | 4 | 103 | 16 | 119 | 5 | 8 | 13 |
| FEB | 83 | 24 | 107 | 4 | 2 | 6 | 65 | 30 | 90 | 2 | 3 | 5 |
| MAR | 72 | 29 | 101 | 0 | 0 | 0 | 106 | 42 | 148 | 1 | 1 | 2 |
| APR | 137 | 31 | 168 | 3 | 2 | 5 | 100 | 25 | 125 | 0 | 4 | 4 |
| MAY | 89 | 42 | 131 | 1 | 2 | 3 | 54 | 41 | 95 | 0 | 1 | 1 |
| JUN | 76 | 17 | 93 | 0 | 0 | 0 | 47 | 64 | 111 | 1 | 2 | 3 |
| TOTAL | 1027 | 404 | 1434 | 14 | 16 | 30 | 1089 | 416 | 1500 | 17 | 25 | 42 |

**ADA CERTIFICATION
FY 1998-1999**

| MONTH | FY 1999 | | | FY 1999 | | | FY 1998 | | | FY 1998 | | |
|--------------|-------------|------------|-------------|-----------|-----------|-----------|-------------|------------|-------------|-----------|-----------|-----------|
| | CERTIFIED | | | DENIED | | | CERTIFIED | | | DENIED | | |
| | Senior | Other | Total | Senior | Other | Total | Senior | Other | Total | Senior | Other | Total |
| JUL | 129 | 26 | 155 | 1 | 2 | 3 | 111 | 22 | 133 | 1 | 2 | 3 |
| AUG | 151 | 71 | 222 | 2 | 2 | 4 | 106 | 18 | 124 | 0 | 1 | 1 |
| SEPT | 111 | 34 | 145 | 1 | 0 | 1 | 151 | 47 | 198 | 0 | 0 | 0 |
| OCT | 100 | 22 | 122 | 1 | 1 | 2 | 121 | 50 | 171 | 0 | 1 | 1 |
| NOV | 70 | 17 | 87 | 1 | 0 | 1 | 86 | 27 | 113 | 0 | 0 | 0 |
| DEC | 63 | 14 | 77 | 3 | 1 | 4 | 53 | 28 | 81 | 2 | 1 | 3 |
| JAN | 103 | 16 | 119 | 5 | 8 | 13 | 98 | 31 | 129 | 0 | 0 | 0 |
| FEB | 65 | 30 | 90 | 2 | 3 | 5 | 82 | 28 | 110 | 0 | 4 | 4 |
| MAR | 55 | 39 | 94 | 1 | 2 | 3 | 106 | 42 | 148 | 1 | 1 | 2 |
| APR | 82 | 31 | 113 | 1 | 1 | 2 | 100 | 25 | 125 | 0 | 4 | 4 |
| MAY | 54 | 41 | 95 | 0 | 1 | 1 | 119 | 23 | 142 | 6 | 1 | 7 |
| JUN | 47 | 64 | 111 | 1 | 2 | 3 | 101 | 17 | 138 | 6 | 1 | 7 |
| TOTAL | 1030 | 405 | 1430 | 19 | 23 | 42 | 1234 | 358 | 1612 | 16 | 16 | 32 |

ADA CERTIFICATION
FY 1998-1999

|

CCCTA LINK
MONTHLY OPERATING SUMMARY
FEBRUARY FY 15/16

| SUMMARY | FEBRUARY FY 14/15 | FEBRUARY FY 15/16 | YTD FY 14/15 | YTD FY 15/16 |
|-----------------------------|----------------------|----------------------|-----------------|-----------------|
| 1 TOTAL CLIENTS | 11,553 | 11,879 | 96,495 | 94,844 |
| 2 TOTAL ATTENDANTS | 616 | 696 | 5,685 | 5,584 |
| 3 TOTAL COMPANIONS | 72 | 54 | 550 | 463 |
| 4 TOTAL PASSENGERS | 12,241 | 12,629 | 102,730 | 100,891 |
| 5 TOTAL SERVICE DAYS | 28 | 29 | 238 | 239 |
| 6 VEHICLE REVENUE HOURS | 5,634 | 6,192 | 48,662 | 50,590 |
| 7 VEHICLE SERVICE HOURS | 6,993 | 7,798 | 60,398 | 63,849 |
| 8 VEHICLE NON REV HOURS | 1,359 | 1,606 | 11,736 | 13,259 |
| 9 VEHICLE SERVICE MILES | 116,171 | 108,667 | 973,562 | 872,043 |
| 10 VEHICLE REVENUE MILES | 96,226 | 89,760 | 807,509 | 713,749 |
| 11 VEHICLE NON REV MILES | 19,945 | 18,907 | 166,053 | 158,294 |
| 12 PASS. PER REVENUE HOUR | 2.17 | 2.04 | 2.11 | 1.99 |
| 13 CLIENT PER REVENUE HOUR | 2.05 | 1.92 | 1.98 | 1.87 |
| 14 PASS. PER SERVICE HOUR | 1.75 | 1.62 | 1.70 | 1.58 |
| 15 PASS. PER SERVICE MILE | 0.11 | 0.12 | 0.11 | 0.12 |
| 16 PASS. PER REVENUE MILE | 0.13 | 0.14 | 0.13 | 0.14 |
| 17 TOTAL TRANSFER TRIPS | 1,212 | 999 | 9,257 | 7,506 |
| 18 SAME DAY TRIPS | 92 | 102 | 720 | 871 |
| 19 SUBSCRIPTION TRIPS | 6,174 | 6,525 | 52,383 | 53,929 |
| 20 DEMAND | 5,393 | 5,357 | 44,248 | 40,954 |
| 21 FAREBOX REVENUE | \$10,370.28 | \$11,012.56 | \$90,251.62 | \$87,760.02 |
| 22 PREPAID CLIENTS | \$6,518.00 | \$7,105.00 | \$69,886.80 | \$57,256.00 |
| 23 COLLECTED BILLING | \$5,850.00 | \$19,914.00 | \$164,780.00 | \$206,078.00 |
| 24 TOTAL REVENUE COLLECTED | \$22,738.28 | \$38,031.56 | \$324,918.42 | \$351,094.02 |
| 25 CHARGEABLE ACCIDENTS | 4 | 1 | 9 | 4 |
| 26 SERVICE COMPLAINTS | 3 | 3 | 14 | 6 |
| 27 SERVICE COMMENDATIONS | 0 | 0 | 10 | 18 |
| 28 SERVICE DENIALS | 0 | 0 | 0 | 0 |
| 29 ROAD CALLS | 3 | 3 | 25 | 19 |
| 30 DRIVER TURNOVER | 0% | 2% | 24% | 12% |
| 31 SCHEDULE ADHERENCE | 78% | 81% | 84% | 84% |
| 32 WHEELCHAIR BOARDING'S | 3,788 | 3,941 | 28,352 | 22,841 |
| 33 W/C LIFT AVAILABILITY | 100% | 100% | 100% | 100% |
| 34 REGISTERED CLIENTS | 6,345 | 6,478 | N/A | N/A |
| 35 UNDUPLICATED CLIENTS | 987 | 962 | N/A | N/A |
| 36 NO-SHOWS | 92 | 101 | 876 | 638 |
| 37 CANCELS | 1,146 | 1,342 | 14,976 | 13,572 |
| 38 AVG. TRIP LENGTH (MILES) | 9.5 | 8.6 | 9.5 | 8.6 |
| 39 AVG. SM BUSES IN SERVICE | 8 | 8 | 8 | 8 |
| 40 AVG. BUSES IN SERVICE | 55 | 55 | 55 | 55 |
| 41 TOTAL FUEL/GALLONS | 16,230 | 14,871 | 142,855 | 128,294 |
| 42 FLEET M.P.G. | 7.2 | 7.3 | 6.8 | 6.8 |

*Trapeze-Productivity
Trip Hours Productivity*

| <i>SERV/REV HOURS LINK vs. BART HOURS</i> | <i>REFUEL</i> |
|---|----------------------------|
| <i>7898.20</i> | <i>1480.70</i> |
| <i>6292.40</i> | <i>125.10</i> |
| <i>7797.62</i> | <i>1605.80</i> |
| <i>LINK Invoicing Calculation</i> | |
| <i>Serv. Hrs</i> | <i>7,797.62</i> |
| <i>Hourly rate</i> | <i>42.79</i> |
| <i>Total</i> | <u><i>333,660.16</i></u> |
| <i>Fixed Costs</i> | <i>81,637.00</i> |
| <u><i>Grand Total</i></u> | <u><i>\$415,297.16</i></u> |

version 1 was pulled from Providers productivity due to Tim request

Version 2 was created when I was on vacation

version 3 was created by pamela double deduct bart miles

version 4 was created with the corrected miles matches Maint rep.

version 5 deduct fuel bart

Trapeze - Trip Administration- dates-check only samedays

Productivity- Non subscriptions vs. Subscriptions trips (uncheck show details box)

Productivity- Non subscriptions vs. Subscriptions trips (uncheck show details box)

Spider Report no longer.... Pulled OTP from Pass-Trapeze

Statistical Reports-Space Type and Passenger Type/unchecked the selected city

Trapeze Report- Ops unduplicated clients reports uncheck all boxes

Trapeze Report- Ops unduplicated clients reports check with summary go to the last page

Productivity- Canceled, N/S rep. check only no shows

Productivity- Canceled, N/S rep. check only cancels

CCCTA LINK
MONTHLY OPERATING SUMMARY
MARCH FY 15/16

| SUMMARY | MARCH FY 14/15 | MARCH FY 15/16 | YTD FY 14/15 | YTD FY 15/16 |
|-----------------------------|-------------------|-------------------|-----------------|-----------------|
| 1 TOTAL CLIENTS | 13,143 | 13,168 | 109,638 | 108,012 |
| 2 TOTAL ATTENDANTS | 674 | 688 | 6,359 | 6,272 |
| 3 TOTAL COMPANIONS | 77 | 58 | 627 | 521 |
| 4 TOTAL PASSENGERS | 13,894 | 13,914 | 116,624 | 114,805 |
| 5 TOTAL SERVICE DAYS | 31 | 31 | 269 | 270 |
| 6 VEHICLE REVENUE HOURS | 6,421 | 6,844 | 55,083 | 57,434 |
| 7 VEHICLE SERVICE HOURS | 7,926 | 8,514 | 68,324 | 72,363 |
| 8 VEHICLE NON REV HOURS | 1,506 | 1,671 | 13,242 | 14,930 |
| 9 VEHICLE SERVICE MILES | 129,479 | 119,403 | 1,103,041 | 991,446 |
| 10 VEHICLE REVENUE MILES | 108,767 | 99,430 | 916,276 | 813,179 |
| 11 VEHICLE NON REV MILES | 20,712 | 19,973 | 186,765 | 178,267 |
| 12 PASS. PER REVENUE HOUR | 2.16 | 2.03 | 2.12 | 2.00 |
| 13 CLIENT PER REVENUE HOUR | 2.05 | 1.92 | 1.99 | 1.88 |
| 14 PASS. PER SERVICE HOUR | 1.75 | 1.63 | 1.71 | 1.59 |
| 15 PASS. PER SERVICE MILE | 0.11 | 0.12 | 0.11 | 0.12 |
| 16 PASS. PER REVENUE MILE | 0.13 | 0.14 | 0.13 | 0.14 |
| 17 TOTAL TRANSFER TRIPS | 1,381 | 1,076 | 10,638 | 8,582 |
| 18 SAME DAY TRIPS | 96 | 150 | 816 | 1,021 |
| 19 SUBSCRIPTION TRIPS | 6,757 | 7,256 | 59,140 | 61,185 |
| 20 DEMAND | 6,363 | 5,933 | 50,611 | 46,887 |
| 21 FAREBOX REVENUE | \$12,157.83 | \$11,611.32 | \$102,409.45 | \$99,363.34 |
| 22 PREPAID CLIENTS | \$8,258.00 | \$8,169.00 | \$78,144.80 | \$65,425.00 |
| 23 COLLECTED BILLING | \$10,886.00 | \$25,822.00 | \$175,666.00 | \$231,900.00 |
| 24 TOTAL REVENUE COLLECTED | \$31,301.83 | \$45,602.32 | \$356,220.25 | \$396,688.34 |
| 25 CHARGEABLE ACCIDENTS | 0 | 0 | 9 | 4 |
| 26 SERVICE COMPLAINTS | 7 | 2 | 21 | 8 |
| 27 SERVICE COMMENDATIONS | 2 | 1 | 12 | 19 |
| 28 SERVICE DENIALS | 0 | 0 | 0 | 0 |
| 29 ROAD CALLS | 3 | 1 | 28 | 20 |
| 30 DRIVER TURNOVER | 6% | 0% | 30% | 12% |
| 31 SCHEDULE ADHERENCE | 78% | 81% | 84% | 84% |
| 32 WHEELCHAIR BOARDING'S | 4,382 | 3,251 | 32,734 | 26,092 |
| 33 W/C LIFT AVAILABILITY | 100% | 100% | 100% | 100% |
| 34 REGISTERED CLIENTS | 7,188 | 7,205 | N/A | N/A |
| 35 UNDUPLICATED CLIENTS | 1,092 | 1,117 | N/A | N/A |
| 36 NO-SHOWS | 93 | 90 | 969 | 728 |
| 37 CANCELS | 1,325 | 1,568 | 16,301 | 15,140 |
| 38 AVG. TRIP LENGTH (MILES) | 9.3 | 8.6 | 9.5 | 8.6 |
| 39 AVG. SM BUSES IN SERVICE | 8 | 8 | 8 | 8 |
| 40 AVG. BUSES IN SERVICE | 55 | 55 | 55 | 55 |
| 41 TOTAL FUEL/GALLONS | 18,108 | 14,277 | 160,963 | 142,571 |
| 42 FLEET M.P.G. | 7.2 | 8.4 | 6.9 | 7.0 |

Agenda Item 7.a

TO: O&S Committee

DATE: March 11, 2016

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for February 2016

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

| <u>Title</u> | FY15-16 | | |
|--------------------------|----------------------|----------------|------------------------|
| | <u>Current Month</u> | <u>YTD Avg</u> | <u>Annual Goal</u> |
| Total Passengers | 312,953 | | |
| Average Weekday | 13,809 | 13,209 | |
| Pass/Rev Hour | 16.5 | 16.2 | Standard Goal > 17.0 |
| Missed Trips | 0.10% | 0.12% | Standard Goal < 0.25% |
| Miles between Road Calls | 140,724 | 35,239 | Standard Goal > 18,000 |

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was higher in February (13,809 passengers) than January (12,735 passengers) and higher than February 2015 (13,182 passengers).

Passengers per hour in February was 16.5, a increase from 15.2 in January and slightly higher than February 2015 when passengers per hour was 16.3.

The percentage of missed trips in February was 0.10%. A slight increase from the prior month (0.09%). The YTD average is 0.12% missed trips.

The number of miles between roadcalls was 140,724 miles in February, higher than the prior month in which there were 34,724 miles between roadcalls. The 12 month average is 35,239 miles between roadcalls.

Clipper became available to the public on November 1, 2015. Of a total 313,053 passengers in February, 217,846 passengers had the potential to use Clipper card aboard County Connection since 95,208 either used an employee sponsored program or the midday free program. About 13.4% of the 217,846 potential Clipper card users paid using Clipper during this month.

**MONTHLY BOARDINGS
Operations Data Summary**

| Fixed Route Boardings | | Passengers by Revenue Hrs/Miles | | | Service Days | | Fiscal YTD Comparison Passenger Boardings | |
|--|----------------|---------------------------------|-------------|--------------------------|--------------|----------------------|--|--|
| February 2016 - Fixed Route Boardings | 312,953 | Revenue Hours - February 2016 | 18,913 | Weekdays - Feb16 | 21 | Fiscal 2016 YTD | 2,429,168 | |
| | | February 2015 | 17,506 | Feb15 | 20 | | | |
| Special Event - Supper Bowl | 100 | Revenue Miles - February 2016 | 207,249 | Saturdays - Feb16 | 4 | Fiscal 2015YTD | 2,370,281 | |
| | | February 2015 | 191,360 | Feb15 | 4 | | | |
| | | | | Sundays - Feb16 | 4 | | | |
| | | | | Feb15 | 4 | | | |
| February 2016 Total Boardings | 313,053 | Passengers per Mile | 1.5 | Total Days - 2015 | 29 | YTD Trend | 2.5% | |
| February 2015 Total Boardings | 285,951 | Passengers per Hour | 16.6 | 2014 | 28 | Monthly Trend | 9.5% | |

| February 2016 Fixed Route Passenger Total | | | | | | February 2016 Weekday Average | February 2016 Passengers per Revenue Hour |
|---|---|----------------|---------------|---------------|----------------|-------------------------------------|---|
| Route | Destination Information | Weekday | Saturday | Sunday | Total | | |
| 1 (IM) | Rossmoor / Shadelands | 8,082 | - | - | 8,082 | 385 | 12.1 |
| 2 | Rudgear / Walnut Creek | 385 | - | - | 385 | 18 | 4.7 |
| 3 | Martinez Community Shuttle | 2,124 | - | - | 2,124 | 101 | 7.0 |
| 4 | Walnut Creek Downtown Shuttle | 17,226 | 2,221 | 1,972 | 21,419 | 820 | 23.7 |
| 4H ** | Walnut Creek Extended Holiday Service | - | - | - | - | | #VALUE! |
| 5 | Creekside / Walnut Creek | 10,842 | - | - | 10,842 | 516 | 27.7 |
| 6 | Lafayette / Moraga / Orinda | 10,583 | 604 | 501 | 11,688 | 504 | 15.0 |
| 7 | Shadelands / Pleasant Hill / Walnut Creek | 7,153 | - | - | 7,153 | 341 | 15.9 |
| 9 | DVC / Walnut Creek | 12,688 | - | - | 12,688 | 604 | 14.4 |
| 10 | Concord / Clayton Rd | 25,343 | - | - | 25,343 | 1,207 | 25.2 |
| 11 | Treat Blvd / Oak Grove | 6,539 | - | - | 6,539 | 311 | 16.0 |
| 14 | Monument Blvd | 13,633 | - | - | 13,633 | 649 | 16.4 |
| 15 | Treat Boulevard | 12,176 | - | - | 12,176 | 580 | 18.7 |
| 16 | Alhambra Ave / Monument Blvd | 17,502 | - | - | 17,502 | 833 | 16.1 |
| 17 | Olivera/Solano / Salvio / North Concord | 5,499 | - | - | 5,499 | 262 | 14.1 |
| 18 | Amtrak / Merello / Pleasant Hill | 9,536 | - | - | 9,536 | 454 | 14.5 |
| 19 | Amtrak / Pacheco Blvd / Concord | 3,407 | - | - | 3,407 | 162 | 11.8 |
| 20 | DVC / Concord | 25,990 | - | - | 25,990 | 1,238 | 25.0 |
| 21 | Walnut Creek / San Ramon Transit Center | 12,858 | - | - | 12,858 | 612 | 12.1 |
| 25 | Lafayette / Walnut Creek | 1,798 | - | - | 1,798 | 86 | 8.8 |
| 28 | North Concord / Martinez | 6,457 | - | - | 6,457 | 307 | 10.0 |
| 35 | Dougherty Valley | 12,278 | - | - | 12,278 | 585 | 17.5 |
| 36 | San Ramon / Dublin | 5,989 | - | - | 5,989 | 285 | 10.2 |
| 91X | Concord Commuter Express | 1,222 | - | - | 1,222 | 58 | 11.1 |
| 92X | Ace Shuttle Express | 4,407 | - | - | 4,407 | 210 | 19.8 |
| 93X | Kirker Pass Express | 4,076 | - | - | 4,076 | 194 | 13.7 |
| 95X | San Ramon / Danville Express | 3,944 | - | - | 3,944 | 188 | 18.7 |
| 96X | Bishop Ranch Express | 11,872 | - | - | 11,872 | 565 | 16.0 |
| 97X | Bishop Ranch Express | 1,827 | - | - | 1,827 | 87 | 8.7 |
| 98X | Martinez Express | 8,829 | - | - | 8,829 | 420 | 15.8 |
| 250 * | Gael Rail Service | 49 | 87 | 55 | 191 | 6 | 2.2 |
| 260 * | Cal State East Bay / Concord Bart | 295 | - | - | 295 | 17 | 2.0 |
| 301 | Rossmoor / John Muir Medical Center | - | 243 | 151 | 394 | - | 5.5 |
| 310 | Concord Bart / Clayton Rd / Kirker Pass | - | 2,157 | 1,760 | 3,917 | - | 28.7 |
| 311 | Concord / Oak Grove / Treat Blvd / WC | - | 1,004 | 832 | 1,836 | - | 14.8 |
| 314 | Clayton Rd / Monument Blvd / PH | - | 2,780 | 2,158 | 4,938 | - | 22.1 |
| 315 | Concord / Willow Pass / Landana | - | 347 | 186 | 533 | - | 10.5 |
| 316 | Alhambra / Merello / Pleasant Hill | - | 1,372 | 1,123 | 2,495 | - | 15.1 |
| 320 | DVC / Concord | - | 919 | 633 | 1,551 | - | 15.3 |
| 321 | San Ramon / Walnut Creek | - | 1,071 | 791 | 1,862 | - | 11.0 |
| Alamo Creek * | Alamo Creek / BART Walnut Creek | 394 | - | - | 394 | 19 | 2.3 |
| 600's | Select Service | 24,981 | - | - | 24,981 | 1,190 | 24.0 |
| TOTALS | | 289,987 | 12,805 | 10,162 | 312,953 | 13,809 | 16.5 |

* Data from Link

** Seasonal Route

Agenda Item 7.a

TO: O&S Committee

DATE: April 19, 2016

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for March 2016

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

| <u>Title</u> | FY15-16 | | <u>Annual Goal</u> |
|--------------------------|----------------------|----------------|------------------------|
| | <u>Current Month</u> | <u>YTD Avg</u> | |
| Total Passengers | 342,943 | | |
| Average Weekday | 13,514 | 13,243 | |
| Pass/Rev Hour | 15.8 | 16.2 | Standard Goal > 17.0 |
| Missed Trips | 0.07% | 0.12% | Standard Goal < 0.25% |
| Miles between Road Calls | 61,659 | 37,327 | Standard Goal > 18,000 |

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was lower in March (13,514 passengers) than February (13,809 passengers) and lower than March 2015 (13,601 passengers).

Passengers per hour in March was 15.8, a decrease from 16.5 in February and lower higher than March 2015 when passengers per hour was 16.8.

The percentage of missed trips in March was 0.07%. A decrease from the prior month (0.10%). The YTD average is 0.12% missed trips.

The number of miles between roadcalls was 61,659 miles in March, lower than the prior month in which there were 104,724 miles between roadcalls. The 12 month average is 37,327 miles between roadcalls.

Clipper became available to the public on November 1, 2015. Of a total 342,943 passengers in March, 229,413 passengers had the potential to use Clipper card aboard County Connection since 113,530 either used an employee sponsored program or the midday free program. About 15.1% of the 229,413 potential Clipper card users paid using Clipper during this month.

**MONTHLY BOARDINGS
Operations Data Summary**

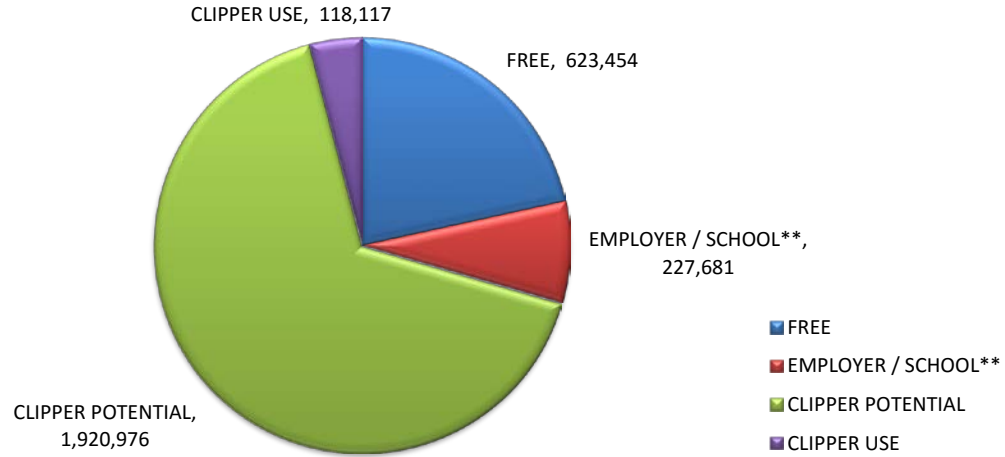
IV. Staff Reports

| Fixed Route Boardings | | Passengers by Revenue Hrs/Miles | | | Service Days | | Fiscal YTD Comparison Passenger Boardings | |
|---|----------------|---------------------------------|------------|-------------|--------------------------|-----------|--|-------------|
| March 2016 - Fixed Route Boardings | 330,507 | Revenue Hours - | March 2016 | 20,963 | Weekdays - Mar16 | 23 | Fiscal 2016 YTD | 2,772,111 |
| | | | March 2015 | 19,308 | Mar15 | 22 | | |
| Special Event - BART Bus Bridge | 12,436 | Revenue Miles - | March 2016 | 229,411 | Saturdays - Mar16 | 4 | Fiscal 2015 YTD | 2,694,588 |
| | | | March 2015 | 213,014 | Mar15 | 5 | | |
| | | | | | Sundays - Mar16 | 4 | | |
| | | | | | Mar15 | 5 | | |
| March 2016 Total Boardings | 342,943 | Passengers per Mile | | 1.5 | Total Days - 2016 | 31 | YTD Trend | 2.9% |
| March 2015 Total Boardings | 324,307 | Passengers per Hour | | 16.4 | 2015 | 32 | Monthly Trend | 5.7% |

| March 2016 Fixed Route Passenger Total | | | | | | March 2016 Weekday Average | March 2016 Passengers per Revenue Hour |
|--|---|----------------|---------------|--------------|----------------|----------------------------------|--|
| Route | Destination Information | Weekday | Saturday | Sunday | Total | | |
| 1 (1M) | Rossmoor / Shadelands | 8,980 | - | - | 8,980 | 390 | 12.3 |
| 2 | Rudgear / Walnut Creek | 414 | - | - | 414 | 18 | 4.6 |
| 3 | Martinez Community Shuttle | 2,046 | - | - | 2,046 | 89 | 6.1 |
| 4 | Walnut Creek Downtown Shuttle | 18,393 | 2,142 | 1,392 | 21,927 | 800 | 22.6 |
| 5 | Creekside / Walnut Creek | 11,920 | - | - | 11,920 | 518 | 27.8 |
| 6 | Lafayette / Moraga / Orinda | 11,599 | 463 | 289 | 12,351 | 504 | 14.6 |
| 7 | Shadelands / Pleasant Hill / Walnut Creek | 8,540 | - | - | 8,540 | 371 | 17.4 |
| 9 | DVC / Walnut Creek | 12,800 | - | - | 12,800 | 557 | 13.2 |
| 10 | Concord / Clayton Rd | 26,909 | - | - | 26,909 | 1,170 | 24.4 |
| 11 | Treat Blvd / Oak Grove | 7,008 | - | - | 7,008 | 305 | 15.6 |
| 14 | Monument Blvd | 14,620 | - | - | 14,620 | 636 | 16.1 |
| 15 | Treat Boulevard | 11,397 | - | - | 11,397 | 496 | 16.0 |
| 16 | Alhambra Ave / Monument Blvd | 18,656 | - | - | 18,656 | 811 | 15.6 |
| 17 | Olivera/Solano / Salvio / North Concord | 5,987 | - | - | 5,987 | 260 | 14.1 |
| 18 | Amtrak / Merello / Pleasant Hill | 10,246 | - | - | 10,246 | 445 | 14.3 |
| 19 | Amtrak / Pacheco Blvd / Concord | 3,752 | - | - | 3,752 | 163 | 11.8 |
| 20 | DVC / Concord | 26,460 | - | - | 26,460 | 1,150 | 23.1 |
| 21 | Walnut Creek / San Ramon Transit Center | 14,023 | - | - | 14,023 | 610 | 12.0 |
| 25 | Lafayette / Walnut Creek | 1,583 | - | - | 1,583 | 69 | 7.0 |
| 28 | North Concord / Martinez | 7,652 | - | - | 7,652 | 333 | 10.8 |
| 35 | Dougherty Valley | 13,751 | - | - | 13,751 | 598 | 17.9 |
| 36 | San Ramon / Dublin | 6,140 | - | - | 6,140 | 267 | 9.5 |
| 91X | Concord Commuter Express | 1,419 | - | - | 1,419 | 62 | 11.8 |
| 92X | Ace Shuttle Express | 4,729 | - | - | 4,729 | 206 | 19.4 |
| 93X | Kirker Pass Express | 4,656 | - | - | 4,656 | 202 | 14.2 |
| 95X | San Ramon / Danville Express | 4,134 | - | - | 4,134 | 180 | 17.9 |
| 96X | Bishop Ranch Express | 13,131 | - | - | 13,131 | 571 | 16.1 |
| 97X | Bishop Ranch Express | 2,371 | - | - | 2,371 | 103 | 10.3 |
| 98X | Martinez Express | 9,525 | - | - | 9,525 | 414 | 15.6 |
| 250 * | Gael Rail Service | 66 | - | - | 66 | 7 | 0.7 |
| 260 * | Cal State East Bay / Concord Bart | 201 | 17 | 15 | 233 | 14 | 1.8 |
| 301 | Rossmoor / John Muir Medical Center | - | 232 | 131 | 362 | - | 4.8 |
| 310 | Concord Bart / Clayton Rd / Kirker Pass | - | 2,012 | 1,545 | 3,556 | - | 26.1 |
| 311 | Concord / Oak Grove / Treat Blvd / WC | - | 839 | 694 | 1,533 | - | 12.4 |
| 314 | Clayton Rd / Monument Blvd / PH | - | 2,355 | 1,648 | 4,003 | - | 18.0 |
| 315 | Concord / Willow Pass / Landana | - | 240 | 112 | 352 | - | 6.7 |
| 316 | Alhambra / Merello / Pleasant Hill | - | 1,539 | 1,046 | 2,584 | - | 15.7 |
| 320 | DVC / Concord | - | 732 | 491 | 1,224 | - | 12.0 |
| 321 | San Ramon / Walnut Creek | - | 967 | 777 | 1,744 | - | 10.3 |
| Alamo Creek * | Alamo Creek / BART Walnut Creek | 583 | - | - | 583 | 25 | 3.2 |
| 600's | Select Service | 27,143 | - | - | 27,143 | 1,180 | 23.2 |
| TOTALS | | 310,831 | 11,537 | 8,139 | 330,507 | 13,514 | 15.8 |

* Data from Link ** Seasonal Route

FY 15-16 YTD Clipper Trend



CLIPPER TREND*

| Month | TOTAL RIDERSHIP | FREE | EMPLOYER / SCHOOL** | CLIPPER POTENTIAL | CLIPPER USE | % OF POTENTIAL |
|-------------|-----------------|---------|---------------------|-------------------|-------------|----------------|
| Jul-15 | 284,891 | 68,811 | 25,047 | 191,033 | - | |
| Aug-15 | 297,093 | 70,903 | 23,706 | 202,484 | - | |
| Sep-15 | 333,938 | 71,583 | 27,063 | 235,293 | - | |
| Oct-15 | 346,220 | 75,523 | 27,384 | 243,313 | - | |
| Nov-15 | 287,192 | 64,750 | 23,425 | 199,017 | 12,038 | 6.0% |
| Dec-15 | 287,245 | 66,678 | 22,401 | 198,165 | 19,197 | 9.7% |
| Jan-16 | 279,536 | 62,628 | 24,931 | 191,977 | 23,027 | 12.0% |
| Feb-16 | 313,053 | 69,560 | 25,647 | 217,846 | 29,191 | 13.4% |
| Mar-16 | 342,943 | 85,453 | 28,077 | 229,413 | 34,664 | 15.1% |
| Apr-16 | - | - | - | - | - | |
| May-16 | - | - | - | - | - | |
| Jun-16 | - | - | - | - | - | |
| Grand Total | 2,772,111 | 623,454 | 227,681 | 1,920,976 | 118,117 | 6% |

*Clipper implemented 11/01/2015

| | |
|-------------|---------------------|
| FREE | Free / Mid-Day Free |
|-------------|---------------------|

| | |
|--------------------------|---|
| EMPLOYER / SCHOOL | 92X-Ace Train / Bishop Ranch / Chevron, Galaxy, Airport, UFCW Trust (91X) / St Marys / JFKU / COCO / Promo - SYP & CSEB (Rte 260) |
|--------------------------|---|

** Revise in summer months to exclude SYP

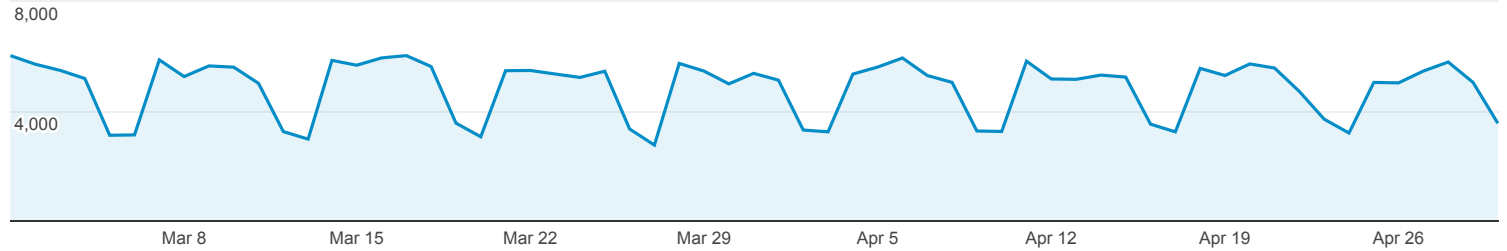
Mar 1, 2016 - Apr 30, 2016

Pages

All Users
100.00% Pageviews

Explorer

Pageviews



| Page | Pageviews | Unique Pageviews | Avg. Time on Page | Entrances | Bounce Rate | % Exit | Page Value |
|----------------------------------|--|--|--|--|--|--|--------------------------------------|
| | 294,305 % of Total: 100.00% (294,305) | 217,366 % of Total: 100.00% (217,366) | 00:01:34 Avg for View: 00:01:34 (0.00%) | 105,755 % of Total: 100.00% (105,755) | 41.34% Avg for View: 41.34% (0.00%) | 35.93% Avg for View: 35.93% (0.00%) | \$0.00 % of Total: 0.00% (\$0.00) |
| 1. / | 55,012 (18.69%) | 38,469 (17.70%) | 00:01:02 | 34,838 (32.94%) | 20.39% | 26.94% | \$0.00 (0.00%) |
| 2. /mobile-schedules/ | 38,719 (13.16%) | 23,450 (10.79%) | 00:00:32 | 6,218 (5.88%) | 17.01% | 9.96% | \$0.00 (0.00%) |
| 3. /maps-schedules/ | 36,490 (12.40%) | 23,887 (10.99%) | 00:00:55 | 20,731 (19.60%) | 19.39% | 20.96% | \$0.00 (0.00%) |
| 4. /maps-schedules/route-6/ | 9,129 (3.10%) | 7,636 (3.51%) | 00:05:32 | 5,055 (4.78%) | 83.35% | 75.42% | \$0.00 (0.00%) |
| 5. /schedule/98X/ | 7,096 (2.41%) | 5,956 (2.74%) | 00:03:35 | 3,810 (3.60%) | 81.87% | 64.66% | \$0.00 (0.00%) |
| 6. /schedule/16/ | 6,684 (2.27%) | 5,302 (2.44%) | 00:03:06 | 1,268 (1.20%) | 70.53% | 48.11% | \$0.00 (0.00%) |
| 7. /schedule/18/ | 5,929 (2.01%) | 4,807 (2.21%) | 00:02:45 | 1,144 (1.08%) | 73.84% | 46.18% | \$0.00 (0.00%) |
| 8. /schedule/20/ | 5,611 (1.91%) | 4,703 (2.16%) | 00:03:32 | 1,459 (1.38%) | 79.25% | 59.37% | \$0.00 (0.00%) |
| 9. /schedule/9/ | 5,534 (1.88%) | 4,453 (2.05%) | 00:03:20 | 1,255 (1.19%) | 75.56% | 52.48% | \$0.00 (0.00%) |
| 10. /maps-schedules/route-10/ | 5,367 (1.82%) | 4,419 (2.03%) | 00:03:34 | 1,525 (1.44%) | 78.18% | 59.62% | \$0.00 (0.00%) |
| 11. /fares/ | 5,067 (1.72%) | 4,188 (1.93%) | 00:01:45 | 1,148 (1.09%) | 57.57% | 35.35% | \$0.00 (0.00%) |
| 12. /schedule/15/ | 5,035 (1.71%) | 4,058 (1.87%) | 00:03:38 | 1,174 (1.11%) | 73.25% | 53.70% | \$0.00 (0.00%) |
| 13. /schedule/14/ | 4,778 (1.62%) | 3,866 (1.78%) | 00:02:39 | 940 (0.89%) | 72.55% | 47.17% | \$0.00 (0.00%) |
| 14. /schedule/21/ | 4,205 (1.43%) | 3,500 (1.61%) | 00:02:53 | 875 (0.83%) | 77.26% | 55.20% | \$0.00 (0.00%) |
| 15. /schedule/5/ | 3,797 (1.29%) | 3,303 (1.52%) | 00:03:25 | 1,277 (1.21%) | 87.24% | 69.16% | \$0.00 (0.00%) |
| 16. /schedule/11/ | 3,597 (1.22%) | 2,893 (1.33%) | 00:02:37 | 521 (0.49%) | 72.50% | 40.23% | \$0.00 (0.00%) |
| 17. /schedule/28/ | 3,335 (1.13%) | 2,598 (1.20%) | 00:03:09 | 595 (0.56%) | 69.51% | 45.04% | \$0.00 (0.00%) |
| 18. /schedule/35/ | 3,189 (1.08%) | 2,596 (1.19%) | 00:02:56 | 691 (0.65%) | 83.84% | 58.33% | \$0.00 (0.00%) |
| 19. /schedule/314/ | 2,953 (1.00%) | 2,358 (1.08%) | 00:03:21 | 666 (0.63%) | 71.92% | 53.98% | \$0.00 (0.00%) |
| 20. /schedule/316/ | 2,920 (0.99%) | 2,321 (1.07%) | 00:03:05 | 559 (0.53%) | 70.84% | 51.47% | \$0.00 (0.00%) |
| 21. /driver-login/?force=desktop | 2,817 (0.96%) | 1,807 (0.83%) | 00:03:50 | 1,146 (1.08%) | 41.76% | 56.37% | \$0.00 (0.00%) |
| 22. /schedule/4/ | 2,814 (0.96%) | 2,331 (1.07%) | 00:03:24 | 947 (0.90%) | 75.92% | 60.70% | \$0.00 (0.00%) |

| | | | | | | | | |
|-----|--|----------------------|---------------|----------|---------------|--------|--------|----------------|
| 23. | /maps-schedules/route-96x/ | 2,550 (0.87%) | 2,035 (0.94%) | 00:02:40 | 364 (0.34%) | 74.18% | 48.71% | \$0.00 (0.00%) |
| 24. | /schedule/17/ | 2,549 (0.87%) | 2,100 (0.97%) | 00:03:13 | 630 (0.60%) | 76.83% | 55.36% | \$0.00 (0.00%) |
| 25. | /schedule/95X/ | 2,508 (0.85%) | 2,040 (0.94%) | 00:02:08 | 805 (0.76%) | 66.96% | 44.62% | \$0.00 (0.00%) |
| 26. | /how-to-ride/ | 2,503 (0.85%) | 1,859 (0.86%) | 00:00:42 | 170 (0.16%) | 25.29% | 11.75% | \$0.00 (0.00%) |
| 27. | /schedule/96X/ | 2,418 (0.82%) | 2,057 (0.95%) | 00:03:48 | 1,784 (1.69%) | 70.84% | 68.73% | \$0.00 (0.00%) |
| 28. | /schedule/19/ | 2,393 (0.81%) | 1,899 (0.87%) | 00:01:53 | 264 (0.25%) | 67.42% | 34.27% | \$0.00 (0.00%) |
| 29. | /schedule/7/ | 2,267 (0.77%) | 1,853 (0.85%) | 00:02:36 | 508 (0.48%) | 75.20% | 52.98% | \$0.00 (0.00%) |
| 30. | /schedule/93X/ | 2,162 (0.73%) | 1,732 (0.80%) | 00:02:57 | 852 (0.81%) | 73.59% | 54.39% | \$0.00 (0.00%) |
| 31. | /schedule/310/ | 1,995 (0.68%) | 1,697 (0.78%) | 00:03:49 | 419 (0.40%) | 75.66% | 61.75% | \$0.00 (0.00%) |
| 32. | /schedule/1/ | 1,965 (0.67%) | 1,476 (0.68%) | 00:02:45 | 266 (0.25%) | 71.43% | 41.53% | \$0.00 (0.00%) |
| 33. | /maps-schedules/600-select-service/ | 1,746 (0.59%) | 782 (0.36%) | 00:01:28 | 123 (0.12%) | 44.35% | 24.05% | \$0.00 (0.00%) |
| 34. | /?force=desktop | 1,685 (0.57%) | 1,177 (0.54%) | 00:00:33 | 70 (0.07%) | 40.58% | 12.05% | \$0.00 (0.00%) |
| 35. | /schedule/311/ | 1,628 (0.55%) | 1,358 (0.62%) | 00:02:21 | 264 (0.25%) | 73.11% | 46.38% | \$0.00 (0.00%) |
| 36. | /schedule/97X/ | 1,574 (0.53%) | 1,245 (0.57%) | 00:02:23 | 571 (0.54%) | 59.37% | 46.06% | \$0.00 (0.00%) |
| 37. | /link/ | 1,569 (0.53%) | 1,200 (0.55%) | 00:01:25 | 727 (0.69%) | 52.54% | 38.62% | \$0.00 (0.00%) |
| 38. | /schedule/36/ | 1,540 (0.52%) | 1,229 (0.57%) | 00:02:36 | 245 (0.23%) | 81.22% | 44.35% | \$0.00 (0.00%) |
| 39. | /schedule/321/ | 1,530 (0.52%) | 1,304 (0.60%) | 00:02:40 | 274 (0.26%) | 74.91% | 57.45% | \$0.00 (0.00%) |
| 40. | /schedule/320/ | 1,454 (0.49%) | 1,134 (0.52%) | 00:02:34 | 237 (0.22%) | 74.26% | 42.02% | \$0.00 (0.00%) |
| 41. | /about/ | 1,202 (0.41%) | 938 (0.43%) | 00:00:40 | 109 (0.10%) | 48.62% | 19.47% | \$0.00 (0.00%) |
| 42. | /about/jobs/ | 1,148 (0.39%) | 674 (0.31%) | 00:01:21 | 317 (0.30%) | 46.88% | 46.52% | \$0.00 (0.00%) |
| 43. | /schedule/6/ | 1,081 (0.37%) | 935 (0.43%) | 00:08:20 | 861 (0.81%) | 84.32% | 81.96% | \$0.00 (0.00%) |
| 44. | /fares/where-to-buy/ | 863 (0.29%) | 699 (0.32%) | 00:02:00 | 241 (0.23%) | 64.32% | 43.80% | \$0.00 (0.00%) |
| 45. | /maps-schedules/route-250-st-marys-college-gael-rail-shuttle-schedule/ | 852 (0.29%) | 692 (0.32%) | 00:02:35 | 342 (0.32%) | 71.05% | 57.39% | \$0.00 (0.00%) |
| 46. | /public-meetings/ | 841 (0.29%) | 660 (0.30%) | 00:00:32 | 40 (0.04%) | 40.00% | 14.27% | \$0.00 (0.00%) |
| 47. | /schedule/1M/ | 833 (0.28%) | 676 (0.31%) | 00:01:20 | 121 (0.11%) | 77.50% | 32.41% | \$0.00 (0.00%) |
| 48. | /fares/clipper-card/ | 799 (0.27%) | 691 (0.32%) | 00:02:33 | 262 (0.25%) | 67.18% | 49.31% | \$0.00 (0.00%) |
| 49. | /news/ | 757 (0.26%) | 541 (0.25%) | 00:00:32 | 103 (0.10%) | 62.14% | 18.89% | \$0.00 (0.00%) |
| 50. | /schedule/25/ | 749 (0.25%) | 625 (0.29%) | 00:01:54 | 122 (0.12%) | 77.87% | 44.46% | \$0.00 (0.00%) |

Rows 1 - 50 of 1684

Mar 1, 2016 - Apr 30, 2016
Compare to: Mar 1, 2015 - Apr 30, 2015

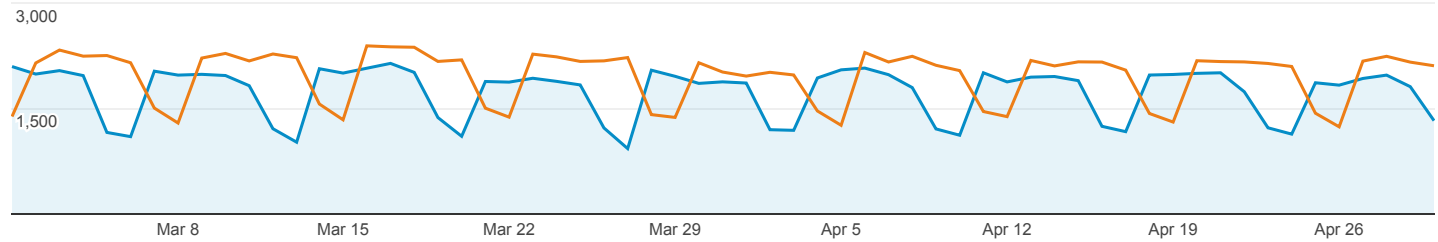
New vs Returning

All Users
+0.00% Sessions

Explorer

Summary

Mar 1, 2016 - Apr 30, 2016: Sessions
Mar 1, 2015 - Apr 30, 2015: Sessions



| User Type | Mobile (Including Tablet) | Acquisition | | | Behavior | | | Conversions | | | |
|--|---------------------------|---|--|--|---|--|--|-------------------------|------------------|---------------------------|----------------|
| | | Sessions | % New Sessions | New Users | Bounce Rate | Pages / Session | Avg. Session Duration | Goal Conversion Rate | Goal Completions | Goal Value | |
| | | 11.64% ▼ 105,804 vs 119,744 | 4.73% ▲ 34.86% vs 33.29% | 7.46% ▼ 36,885 vs 39,858 | 14.62% ▲ 41.34% vs 48.42% | 5.57% ▲ 2.78 vs 2.63 | 0.22% ▲ 00:02:47 vs 00:02:46 | 0.00% 0.00% vs 0.00% | 0.00% 0 vs 0 | 0.00% \$0.00 vs \$0.00 | |
| 1. Returning Visitor | Yes | | | | | | | | | | |
| | | Mar 1, 2016 - Apr 30, 20 | 56,612 (53.51%) | 0.00% | 0 (0.00%) | 43.52% | 2.68 | 00:02:55 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| | | Mar 1, 2015 - Apr 30, 20 | 66,302 (55.37%) | 0.00% | 0 (0.00%) | 52.48% | 2.44 | 00:02:50 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| | | % Change | -14.61% | 0.00% | 0.00% | -17.07% | 9.99% | 3.14% | 0.00% | 0.00% | 0.00% |
| 2. New Visitor | Yes | | | | | | | | | | |
| | | Mar 1, 2016 - Apr 30, 20 | 22,984 (21.72%) | 100.00% | 22,984 (62.31%) | 44.44% | 2.69 | 00:02:20 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| | | Mar 1, 2015 - Apr 30, 20 | 22,562 (18.84%) | 100.00% | 22,562 (56.61%) | 50.78% | 2.60 | 00:02:21 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| | | % Change | 1.87% | 0.00% | 1.87% | -12.49% | 3.28% | -0.53% | 0.00% | 0.00% | 0.00% |
| 3. New Visitor | No | | | | | | | | | | |
| | | Mar 1, 2016 - Apr 30, 20 | 13,901 (13.14%) | 100.00% | 13,901 (37.69%) | 37.64% | 3.21 | 00:02:54 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| | | Mar 1, 2015 - Apr 30, 20 | 17,296 (14.44%) | 100.00% | 17,296 (43.39%) | 41.19% | 3.16 | 00:02:58 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| | | % Change | -19.63% | 0.00% | -19.63% | -8.63% | 1.57% | -1.96% | 0.00% | 0.00% | 0.00% |
| 4. Returning Visitor | No | | | | | | | | | | |
| | | Mar 1, 2016 - Apr 30, 20 | 12,307 (11.63%) | 0.00% | 0 (0.00%) | 29.70% | 2.95 | 00:02:49 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| | | Mar 1, 2015 - Apr 30, 20 | 13,584 (11.34%) | 0.00% | 0 (0.00%) | 33.89% | 2.99 | 00:02:57 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| | | % Change | -9.40% | 0.00% | 0.00% | -12.36% | -1.54% | -4.56% | 0.00% | 0.00% | 0.00% |

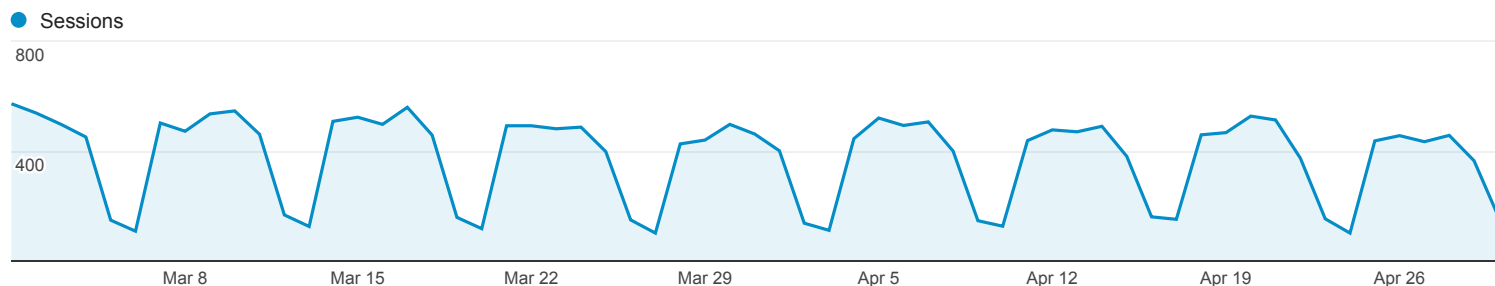
Mar 1, 2016 - Apr 30, 2016

New vs Returning

All Users
100.00% Sessions

Explorer

Summary



| User Type | Acquisition | | | Behavior | | | Conversions | | |
|--------------------------------------|--|--|--|--|--|--|--|--------------------------------------|--|
| | Sessions | % New Sessions | New Users | Bounce Rate | Pages / Session | Avg. Session Duration | Goal Conversion Rate | Goal Completions | Goal Value |
| | 23,197 % of Total: 100.00% (23,197) | 23.97% Avg for View: 23.97% (0.00%) | 5,561 % of Total: 100.00% (5,561) | 36.34% Avg for View: 36.34% (0.00%) | 3.86 Avg for View: 3.86 (0.00%) | 00:05:48 Avg for View: 00:05:48 (0.00%) | 0.00% Avg for View: 0.00% (0.00%) | 0 % of Total: 0.00% (0) | \$0.00 % of Total: 0.00% (\$0.00) |
| 1. Returning Visitor | 17,636 (76.03%) | 0.00% | 0 (0.00%) | 35.92% | 3.86 | 00:06:21 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 2. New Visitor | 5,561 (23.97%) | 100.00% | 5,561(100.00%) | 37.67% | 3.86 | 00:04:01 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |

Rows 1 - 2 of 2